Process for Evaluating Council Appointees

Austin City Council Meeting June 2015



Agenda

- Background
- 2013 Council Resolution
- Current Practice
- Future Considerations
- Evaluation Schedule

The Ideal Process

Planning Meeting

Reward and Recognition

Performance Development Cycle

Ongoing Discussion

Evaluation

Background

- Four Council Appointees
 - 1. City Manager
 - 2. City Auditor
 - 3. City Clerk
 - 4. Municipal Court Clerk
- Council Conducts Annual Performance Review
 - Normally held in closed (executive) session
 - Council takes action related to pay/benefits following closed session
- Prior to 2013: No Forms Used
- Council Initiated Process Change (2013)

Sept. 26, 2013 Council Resolution

- Established Written Review Forms
- Formalized Process with Council/HRD

PROCESS STEPS*:

- 1. Council completes and submits forms to HR Director

 Forms must be submitted five (5) business days prior to posted evaluation
- 2. HRD averages scores, compiles commentary for each
- 3. HRD develops a Report based on submitted information
- 4. HRD provides Report to Council during posted evaluation
- 5. Council has discussion with appointee in closed session

^{*}The previous Council did not utilize this process after passage of the 2013 resolution

2013 Council Resolution: Evaluation Forms and Scoring

Structure of Evaluation Forms

Quantitative Portion:

- Includes multiple categories and subcategories of performance criteria
- Each appointee is ranked on scale of 1 to 5 for each subcategory
- Council is responsible for ranking a total of 143 subcategories
 - City Manager: 10 categories, 49 subcategories
 - City Auditor: 7 categories, 33 subcategories
 - City Clerk: 6 categories, 28 subcategories
 - Municipal Court Clerk: 7 categories, 33 subcategories

Narrative Portion:

• Includes four performance questions, and one open-ended question

Current Practice for Appointees

- Evaluations occurred in closed session
- Closed session performance discussions occurred April-June, compensation decision occurred in August
- No standardized forms or ranking system
- Appointees report accomplishments
- Discussion-based evaluations

Evaluation Process for other Executives (non-appointees)

- Self-appraisal and supervisor appraisal
- 3-5 mutually agreed upon major goals- each ranked on scale of 1-5
- Multiple competencies with one overall rating ranked on scale of 1-5
- Average score is developed based on two ratings
- Professional Development Section

Possible Future Considerations

- Performance Period
- Pre-Determined Expectations
- Self-Evaluation Component
- Use of Form(s)
- 360 Review Component (evaluative versus developmental)
- Public Discussion vs. Closed Session
 - Evaluation conducted in a closed session, unless appointee requests evaluation in an open session

Staff Support to Council in Evaluation Process

- Personnel matter under section 551.074 of the Local Government Code
- HRD has taken lead in facilitating appointee evaluation process
 - Scheduling appointees
 - Conduct salary and benefit surveys
 - Brief council on process and market data
- Not present in the room during the evaluation

Pay and Benefits Considerations

- General wage increase upon budget approval
- Mid-year market adjustment

Sample Schedule Options

Calendar Year Performance Period - Alignment with Council's Formation

August 2015 - Expectations created

Oct. 2015 – Pay increase based on what is approved for workforce

Jan. - Feb. 2016 - Evaluation occurs for 2015

Jan. - April 2016 – Market Review

Fiscal Year Performance Period - Alignment with Budget

August 2015 - Expectations created

Oct. 2015 – Pay increase same as workforce

Dec. 2016 - Market Review and Evaluation Occurs For FY15

Nov./Dec. 2017- Evaluation occurs for FY16

For Council Consideration & Direction

Performance Period

- Fiscal Year?
- Calendar Year?

Process

- Does Council wish to use current process outlined in 2013 Resolution?
- What changes, if any, would Council like to make to process?