

Capital Metro

- Service Overview
- Service Plan 2025

*City of Austin City Council Mobility Subcommittee
October 7, 2015*

Overview

- Capital Metro Services
- Service Plan 2025
- Questions and Discussion



30 Years of Service



Highlights

1. 837 million+ rides since 1985
2. 100% accessible
3. 14 Park & Rides
4. MetroRail
 - Ridership quadrupled+
5. Real-Time all the time!
6. CapMetro Mobile App
 - \$1.5 Million passes sold
 - 150,000+ downloads

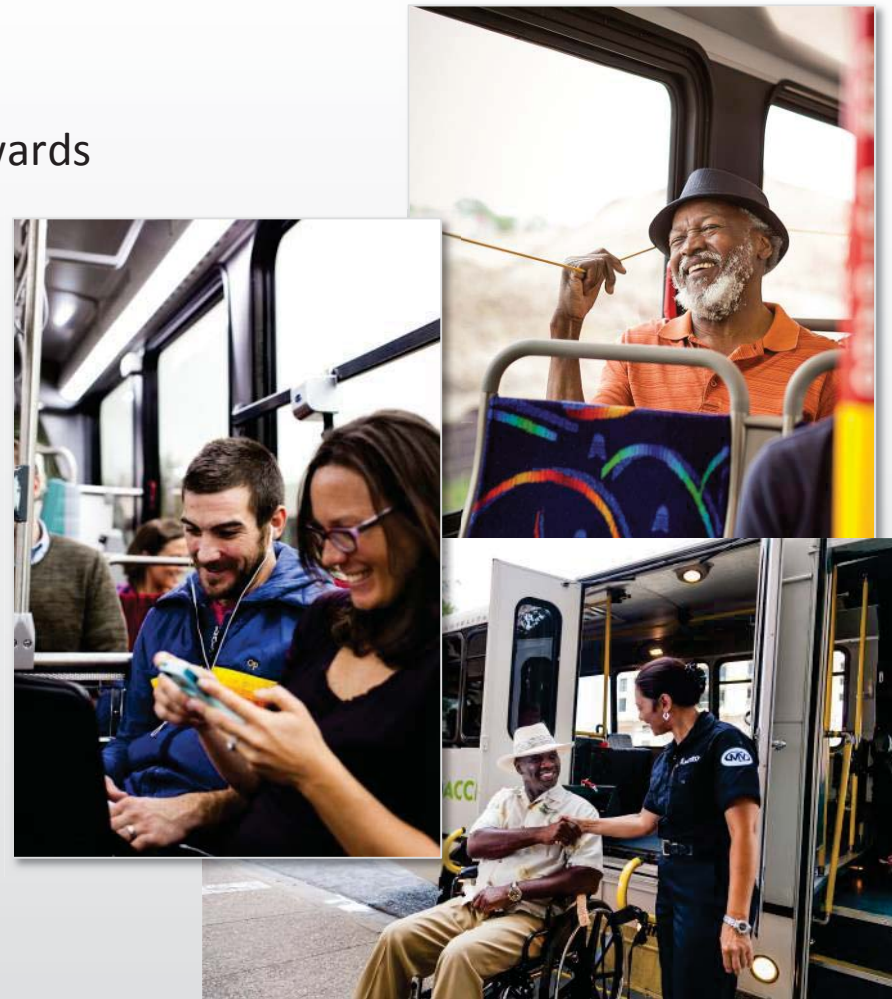


30 Years of Service



Highlights

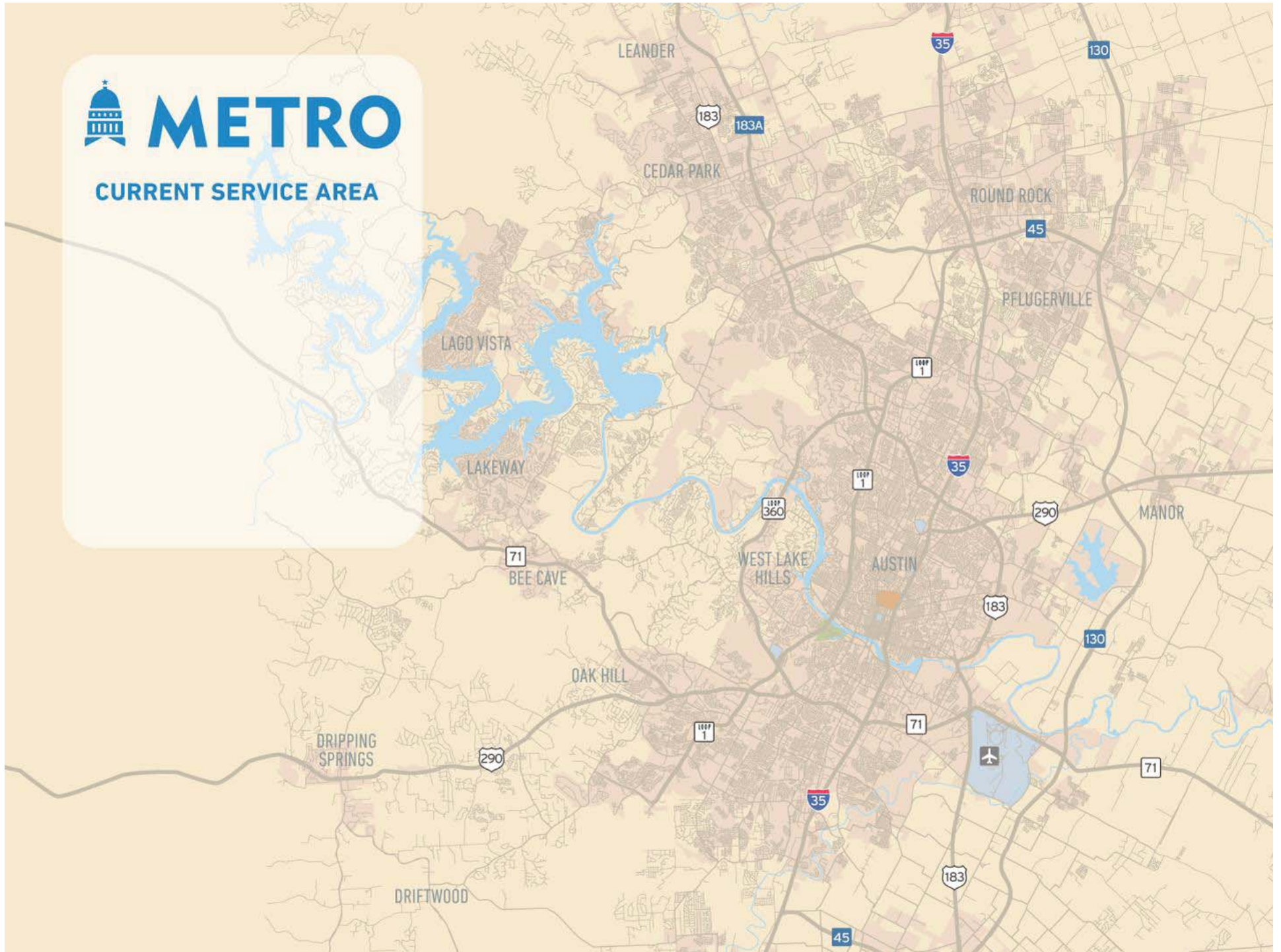
- Texas Comptroller Leadership Circle Awards
- Nearly 24/7
- 3,000 bus stops
- Basic Transportation Needs Fund
- Wi-Fi service
 - 9,600+ Times/Day
- MetroAccess
 - 50,000 trips monthly





METRO

CURRENT SERVICE AREA

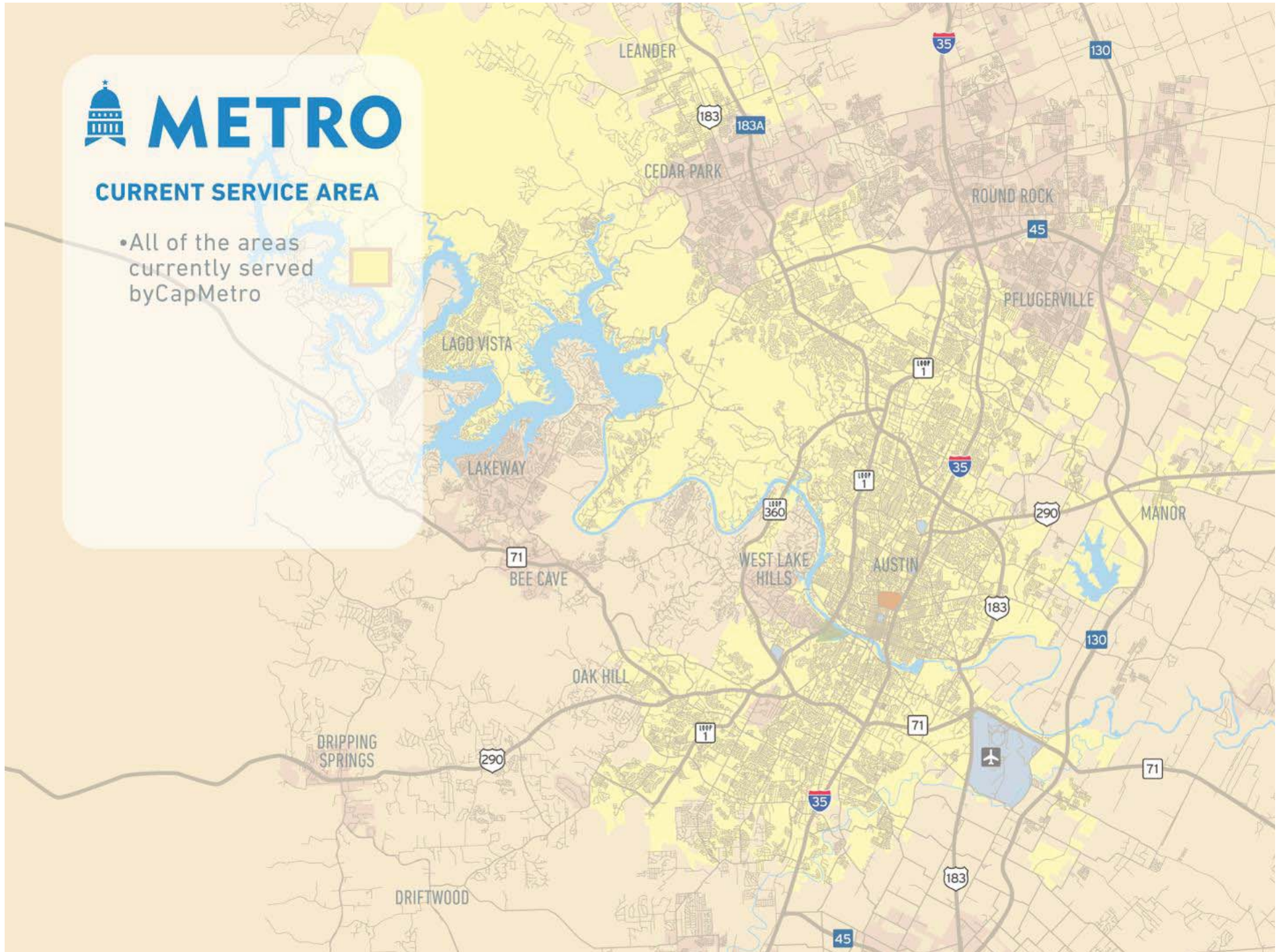




METRO

CURRENT SERVICE AREA

- All of the areas currently served by CapMetro

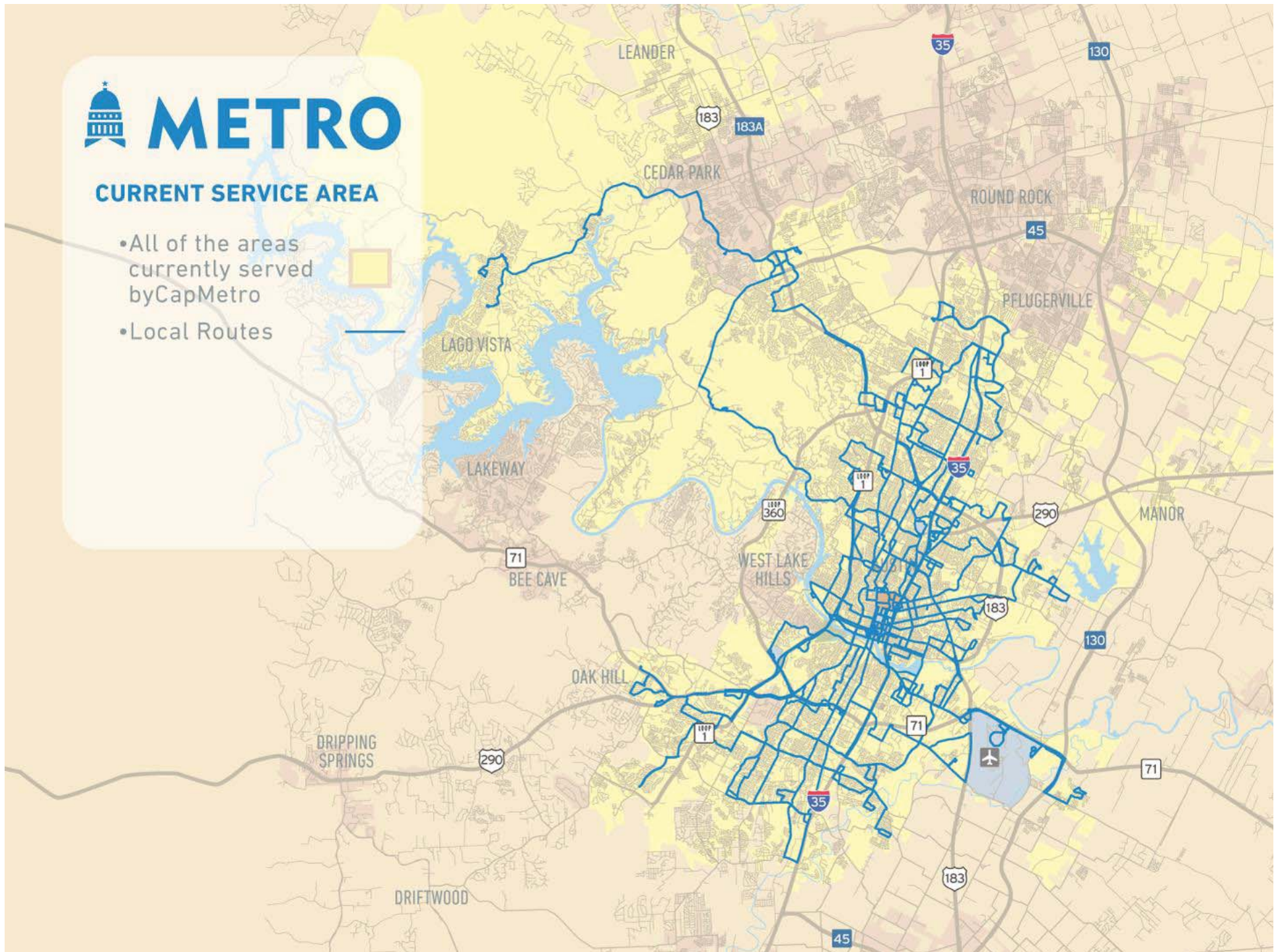




METRO

CURRENT SERVICE AREA

- All of the areas currently served by CapMetro
- Local Routes

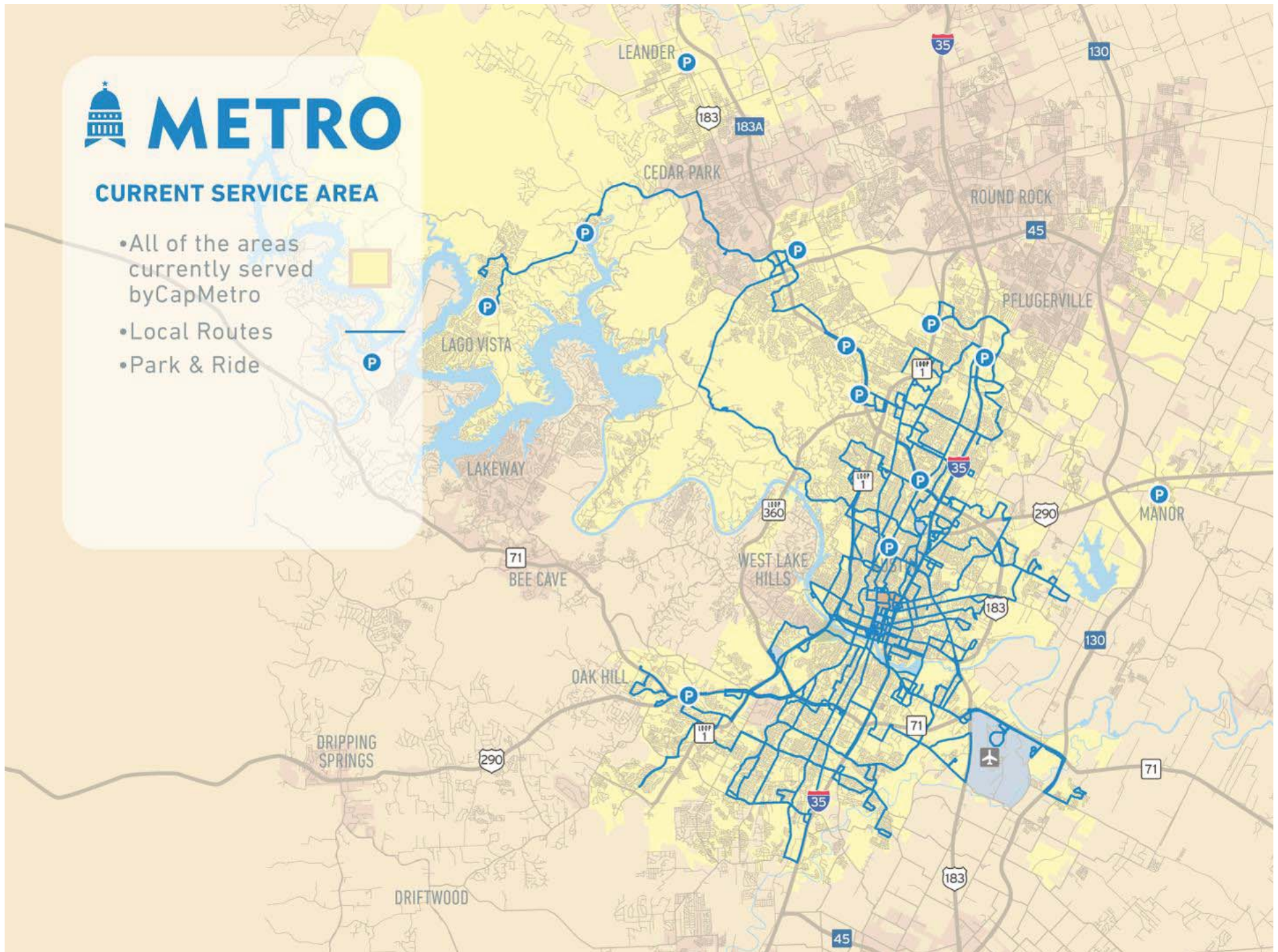




METRO

CURRENT SERVICE AREA

- All of the areas currently served by CapMetro
- Local Routes
- Park & Ride

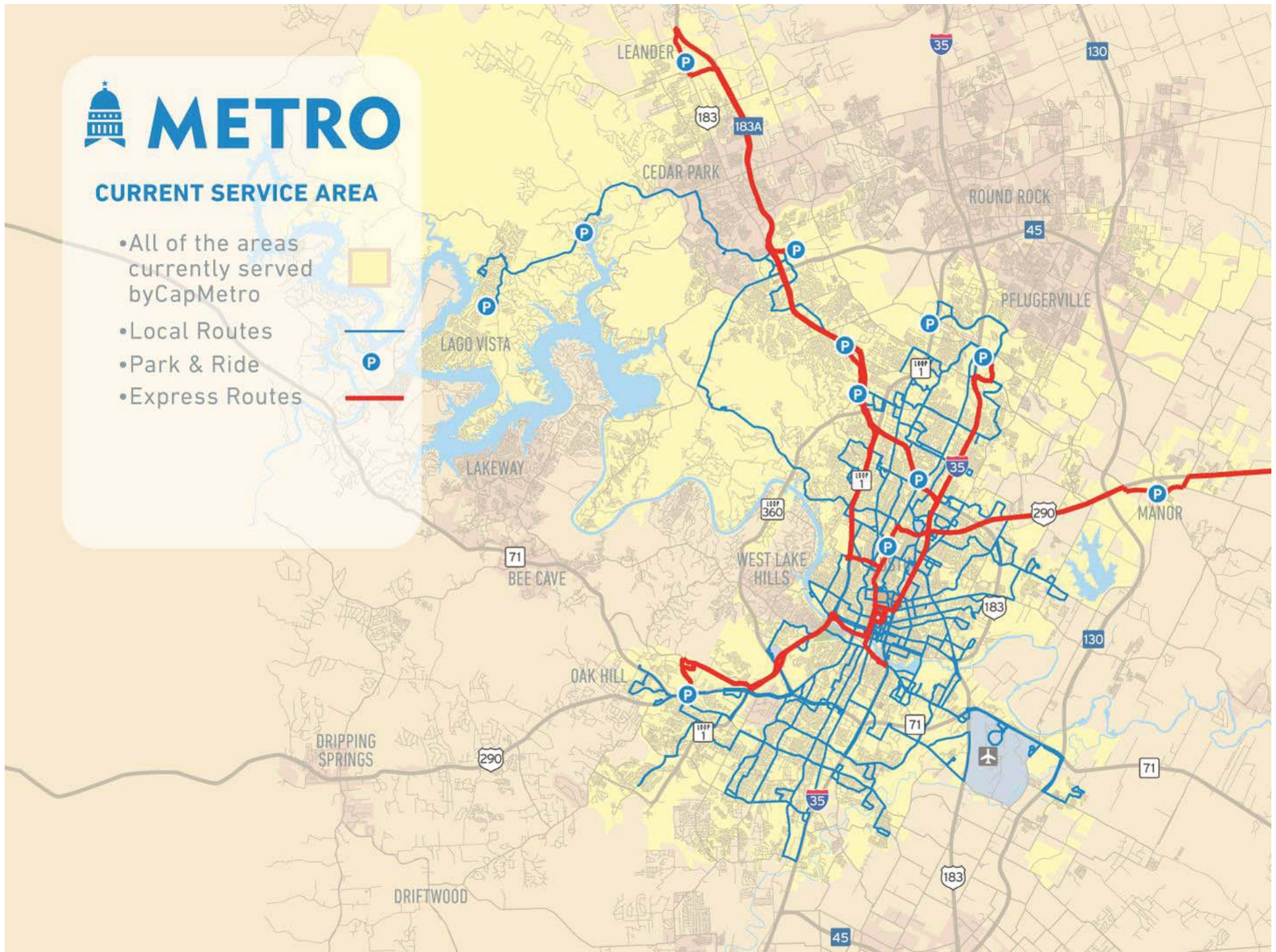




METRO

CURRENT SERVICE AREA

- All of the areas currently served by CapMetro
- Local Routes
- Park & Ride
- Express Routes





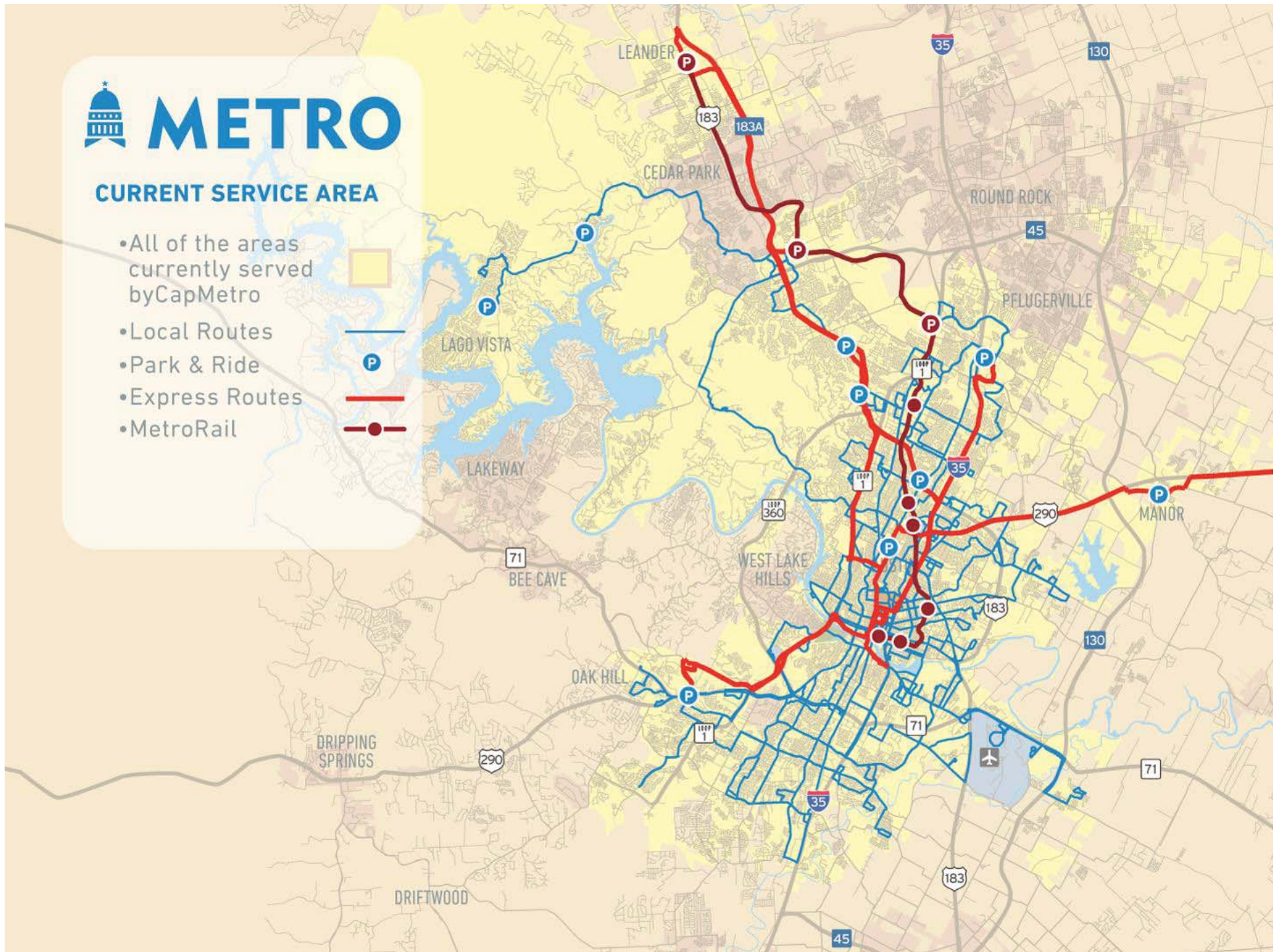
METRO

CURRENT SERVICE AREA

- All of the areas currently served by CapMetro



- Local Routes
- Park & Ride
- Express Routes
- MetroRail





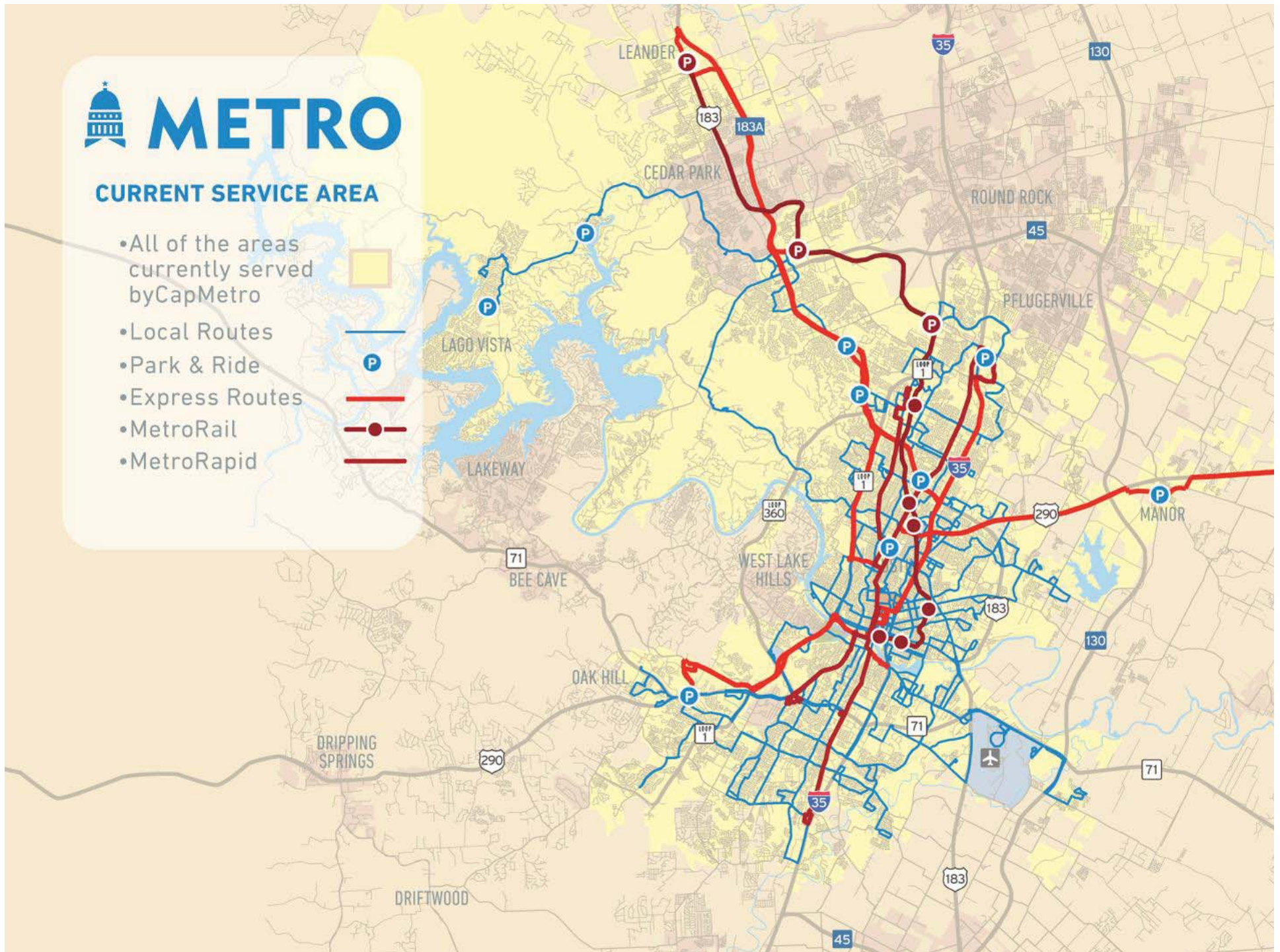
METRO

CURRENT SERVICE AREA

- All of the areas currently served by CapMetro



- Local Routes
- Park & Ride
- Express Routes
- MetroRail
- MetroRapid





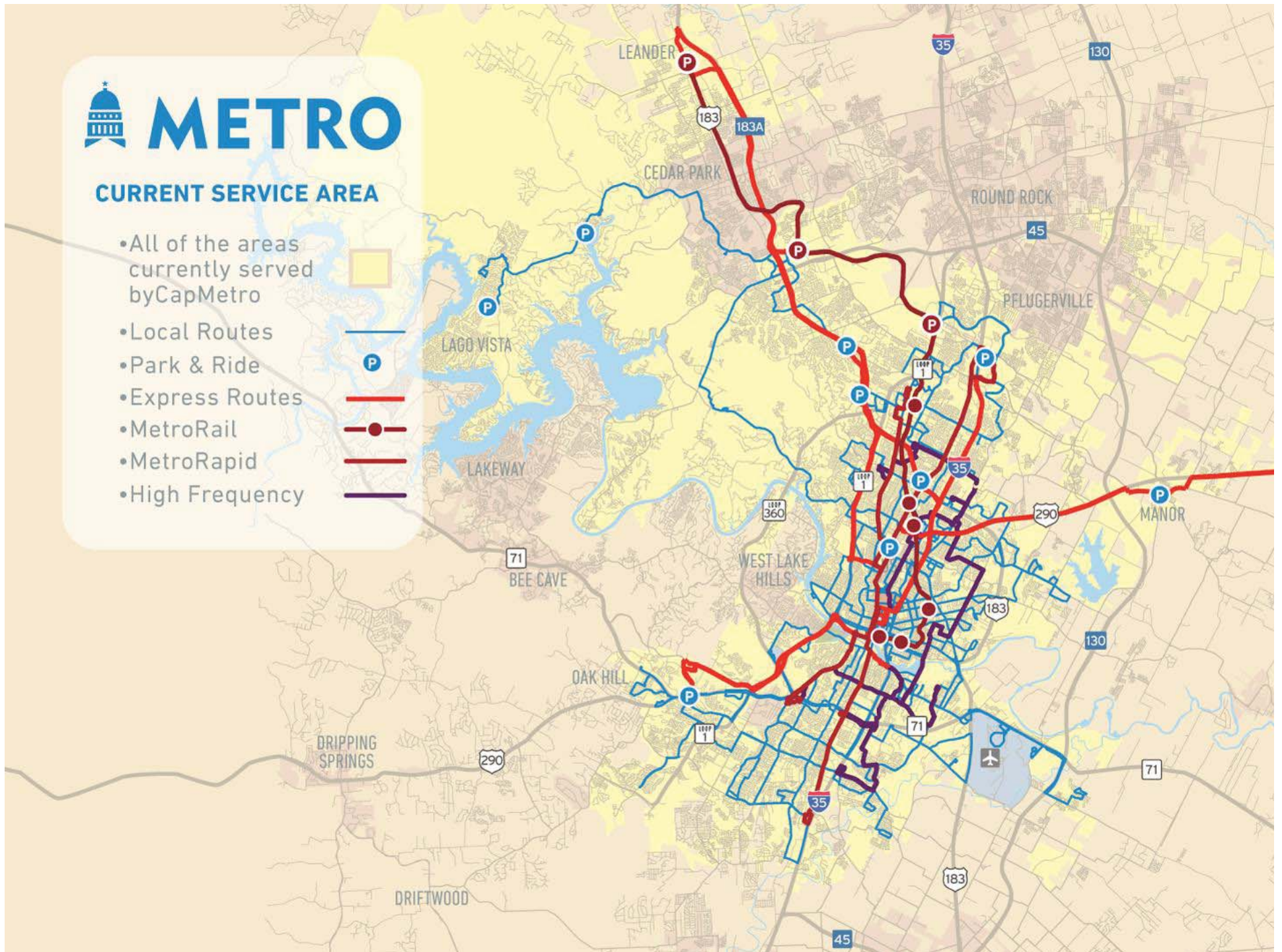
METRO

CURRENT SERVICE AREA

- All of the areas currently served by CapMetro



- Local Routes
- Park & Ride
- Express Routes
- MetroRail
- MetroRapid
- High Frequency

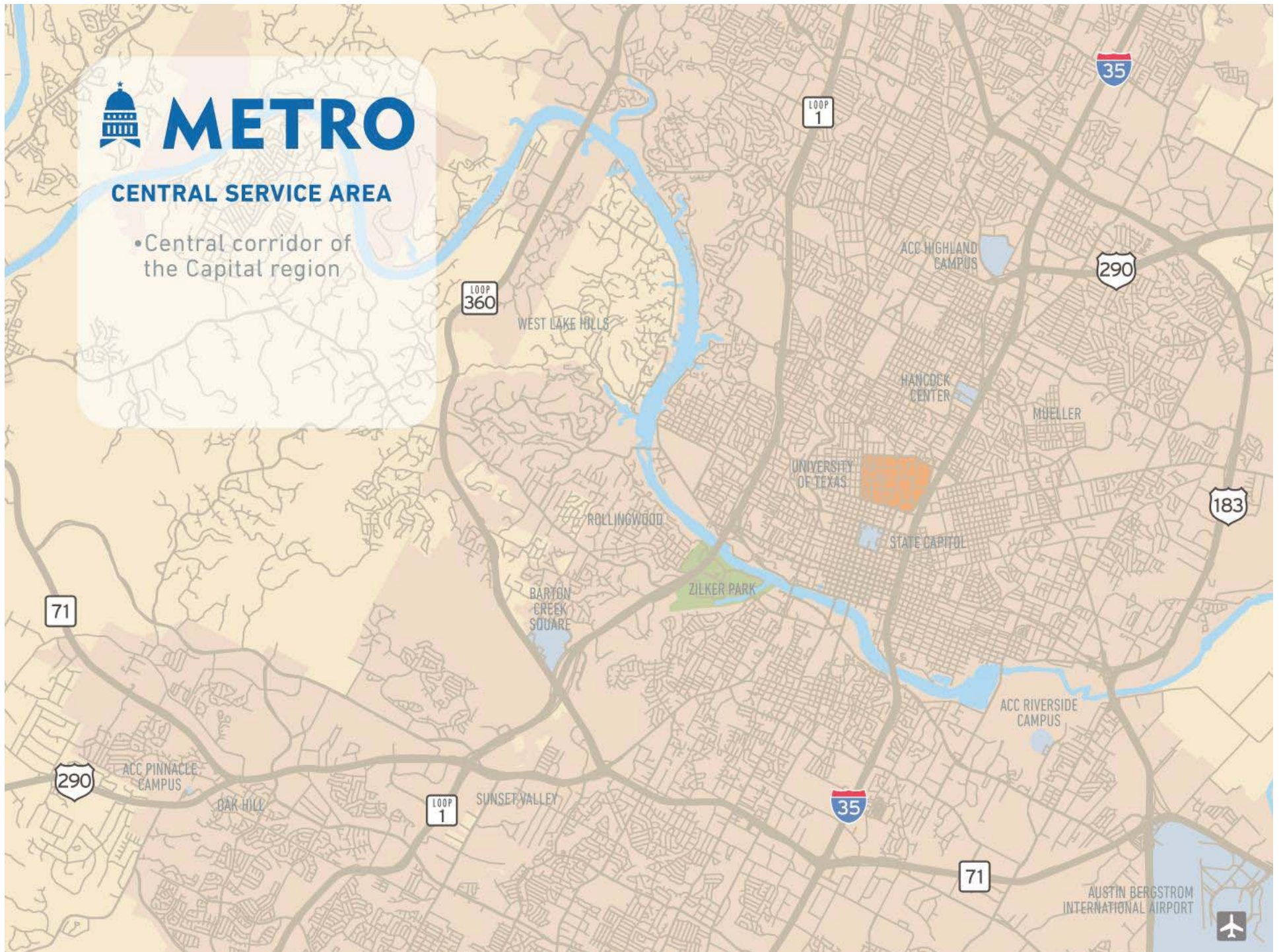




METRO

CENTRAL SERVICE AREA

- Central corridor of the Capital region

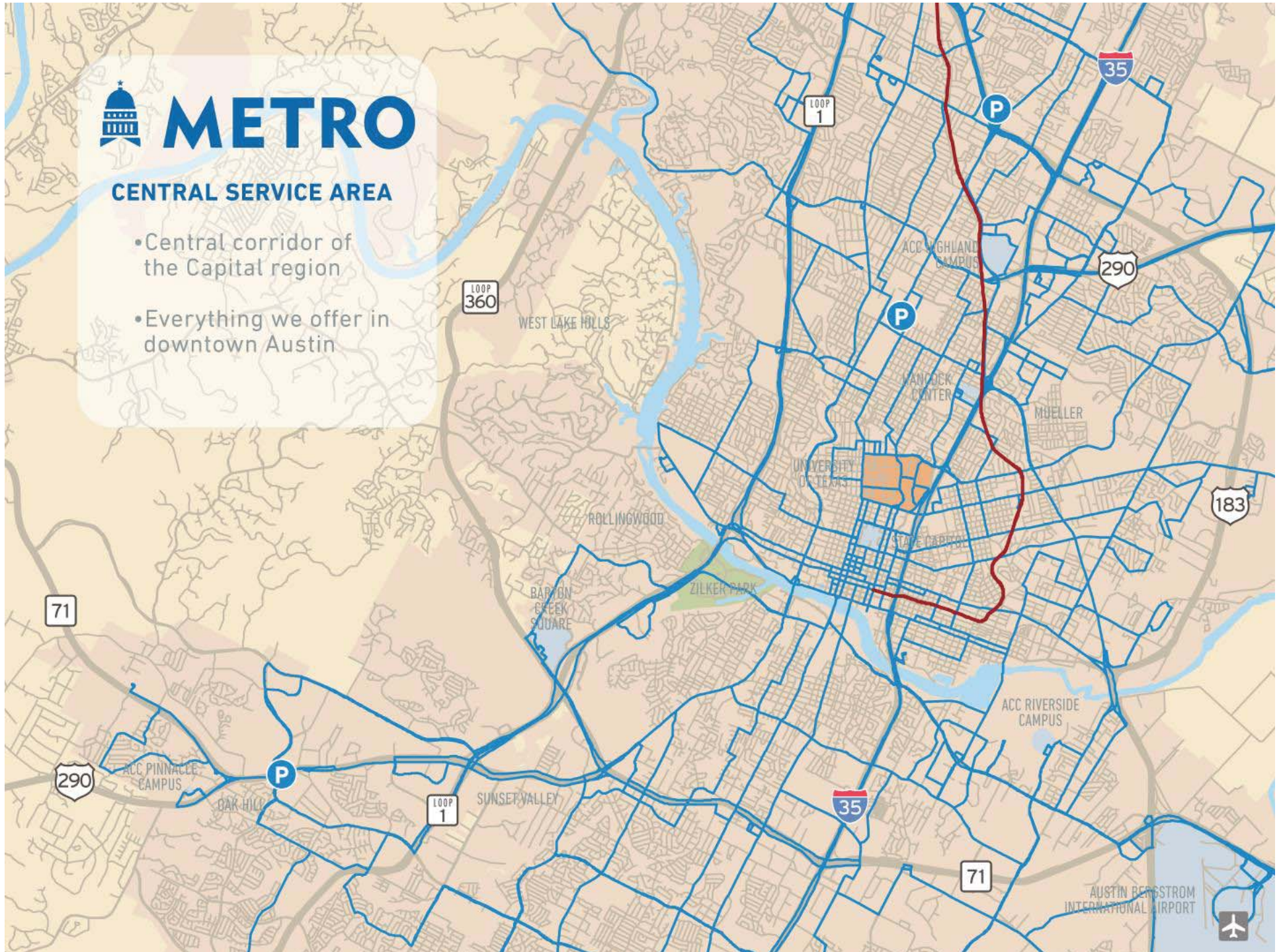




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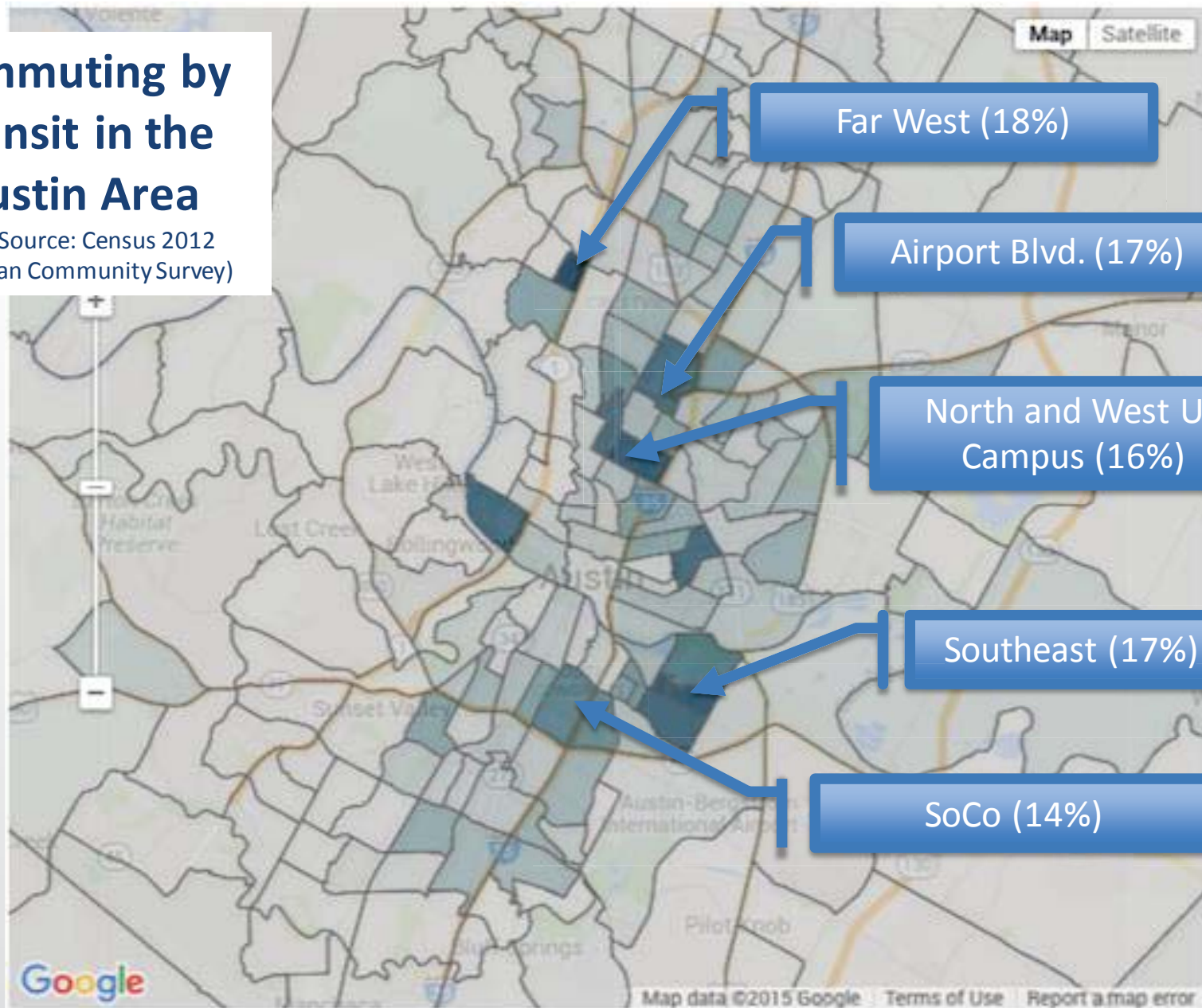
CENTRAL SERVICE AREA

- Central corridor of the Capital region
- Everything we offer in downtown Austin



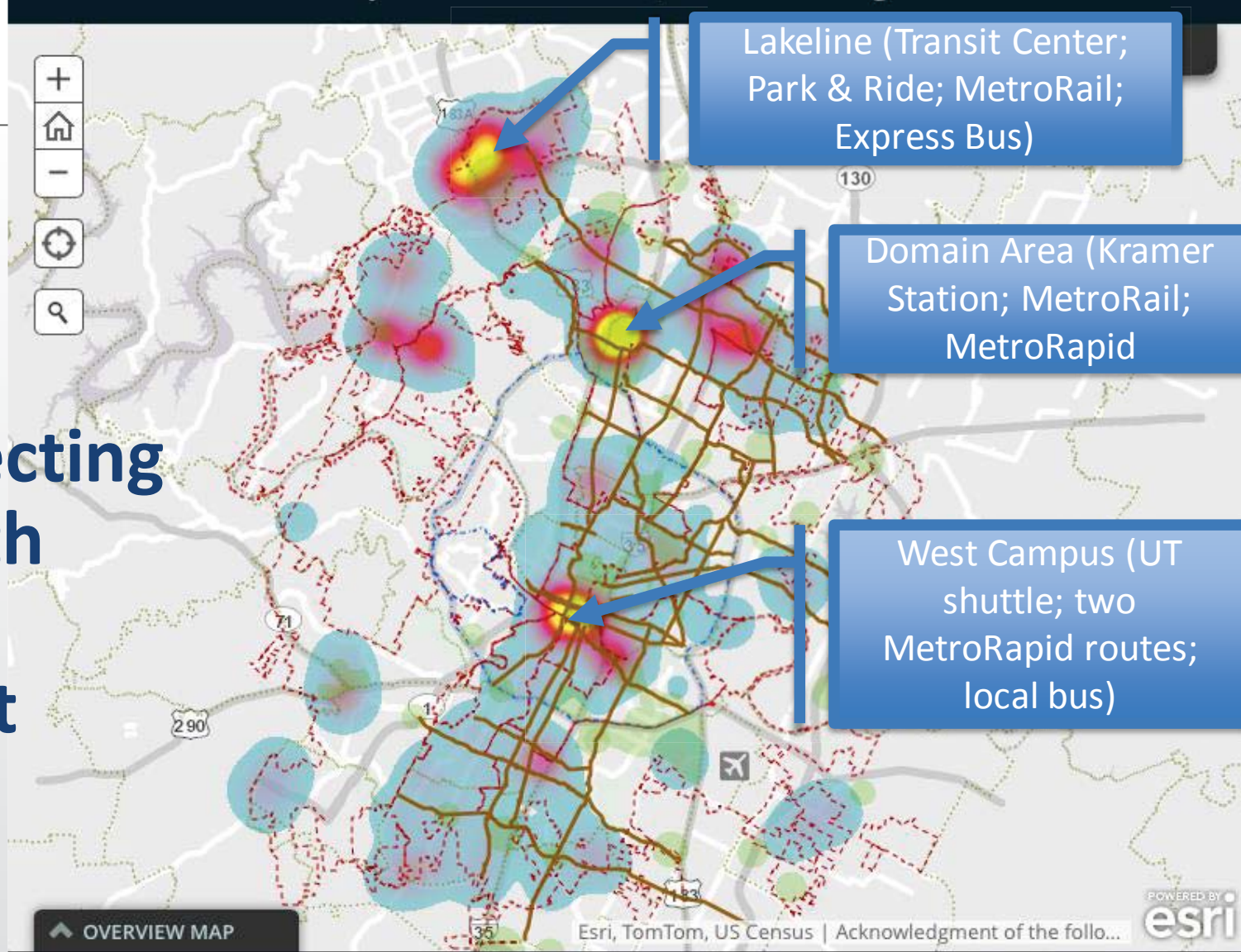
Commuting by Transit in the Austin Area

(Data Source: Census 2012 American Community Survey)



Connecting Growth with Transit

Residential Development in Austin, 2010 through 2014



Looking to the Future

Service Plan 2025

What is a Service Plan?

- A document that guides the enhancement and expansion of Capital Metro service for the next 10 years
- Typically updated every 5 years

Central Texas is Rapidly Changing

- Now the 11th largest city
- Fourth-most congested metro area
- The five-county region is growing by 110 people a day
- 147,000 people commute into Austin on a daily basis
- The region's population is forecasted to increase 123%, with employment increasing 135% by 2035



Prior Service Plan

Service Plan 2020

- Board adopted in February 2010
 - Most recommendations implemented over a 5 year period
 - Eliminated poor performing routes
 - Extended / realigned routes
 - MetroRapid
 - Shift to Guadalupe/Lavaca from Congress
 - High Frequency Routes



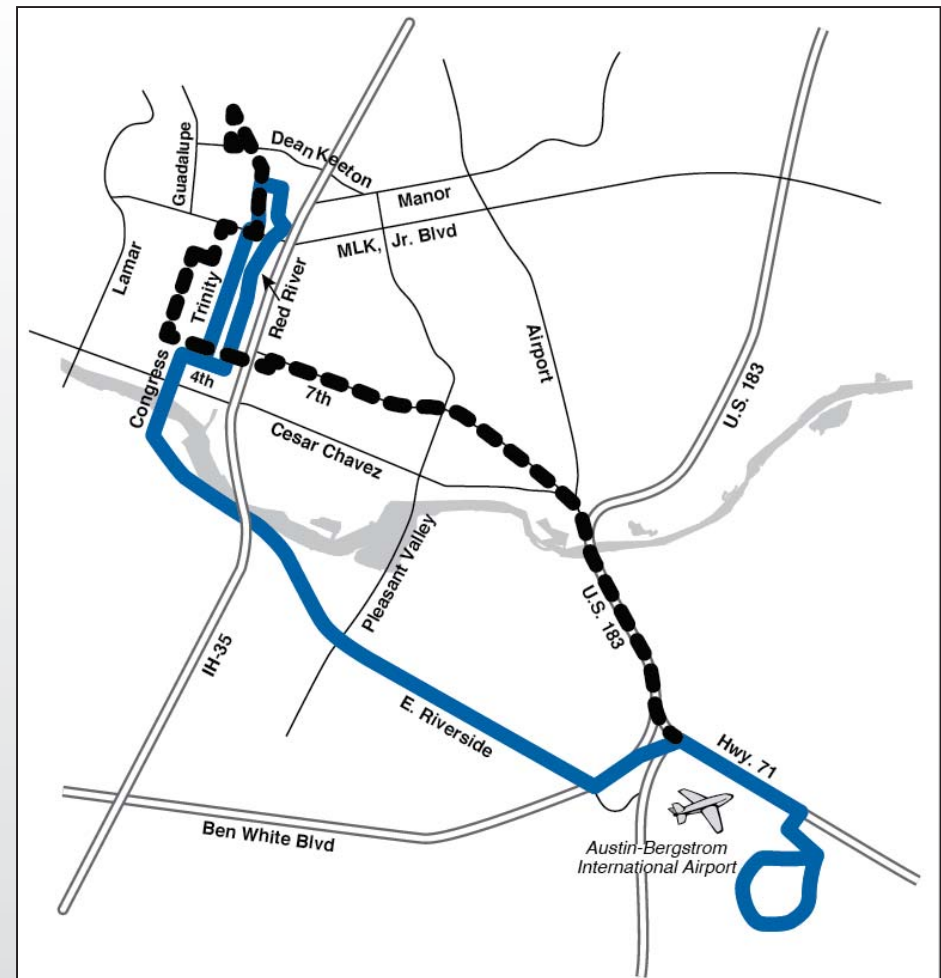
What happened as a result?

- More frequent service on high ridership routes, resulting in reduced wait time
- More one seat rides – less need to transfer
- Established the first Transit Priority Lanes in Austin



Success Stories – Route 100

- Limited stop service along Riverside
- Improved directness within Downtown/UT
- Improved access to hotels
- 30 minute frequency
- Positive results
 - 80% ridership improvement
 - 21% productivity improvement



Goals of Service Plan 2025

- Ultimately the goals are set by the Board
- They may include:
 - Setting policies regarding service coverage and frequency
 - Increasing ridership
 - Use of innovative solutions to make transit more convenient and successful
 - Creating a more effective system
 - Improve route productivity (passengers per revenue hour)
 - Improve system connectivity by building an integrated network

Tasks of Service Plan 2025

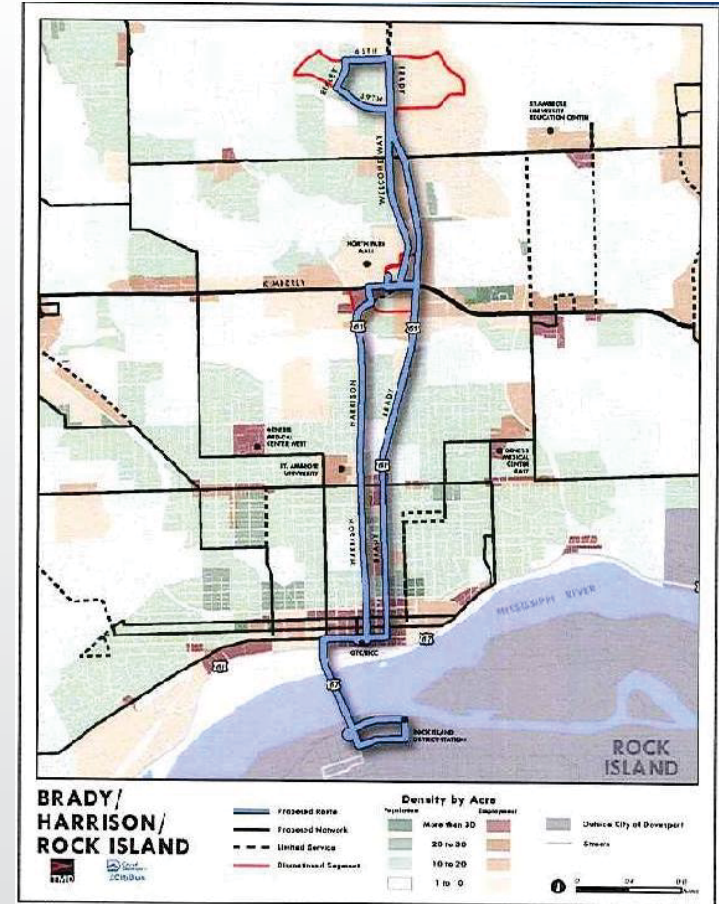
- Extensive public involvement using Systematic Development of Informed Consent
 - Engage key stakeholders, elected officials and opponents
 - Inclusive of low-income, limited English proficient audiences
 - Fact sheets, brochures, and news releases
 - Website and online tools such as mySidewalk
 - Pop-up, Open houses, and go-to-them meetings

Tasks of Service Plan 2025

- Evaluate how well Capital Metro is meeting the needs of the community and the goals of the agency
 - Market analysis
 - Service analysis
 - A data-driven planning effort
- Develop near term & long term solutions
 - Create a service development framework
 - Five year service recommendations
 - Long range plan based off Project Connect network

Tasks of Service Plan 2025

- Create a fiscally responsible financial plan
- Deliver a final report for Board approval
 - After a series of draft technical memorandums



Who will conduct the study?

Transportation Management and Design (TMD)

along with Nancy Ledbetter and Associates (NLA)

- Over 75 system reimagining projects across the U.S.
 - Los Angeles (Metro)
 - San Francisco MTA (Muni)
 - Orange County
 - Buffalo
 - Des Moines
 - Omaha



Proposed Timeline

- Kickoff – Fall 2015
- Public Involvement – Throughout the study
- Completion – Fall 2016
- Implementation – Early 2017



Questions?



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