

Service Extension Requests

Briefing to the Environmental Commission
November 18, 2015

Common Acronyms

SER = Service Extension Request

CCN = Certificate of Convenience & Necessity

TCEQ-authorized service area

ERI = Environmental Resource Inventory

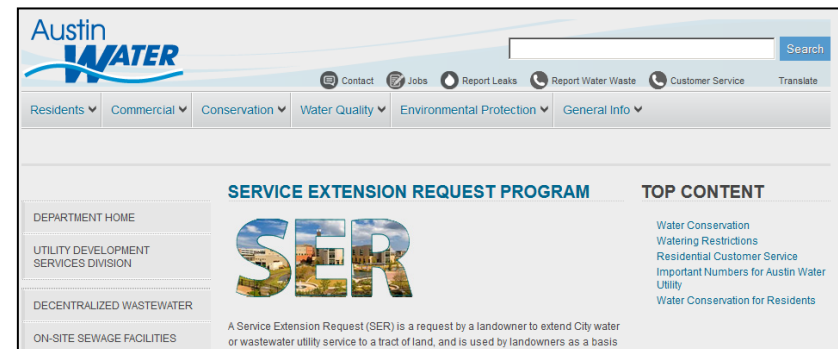
LUE = Living Unit Equivalent

Typical flow produced by a single-family residence located in a typical subdivision (3.5 persons)

OSSF = On-Site Sewage Facility

What is a Service Extension Request?

- A Service Extension Request (SER) is an application for City water or wastewater service from a property owner or developer. Required when:
 - The nearest point on the property boundary is located >100 feet from an accessible water or wastewater system, or
 - Existing infrastructure is not adequate for proposed project demands.
- Service may involve construction of a new line or an associated facility or upgrades to existing lines or facilities.
- Applicant pays for associated infrastructure, as outlined in the SER.



Expiration of SERs

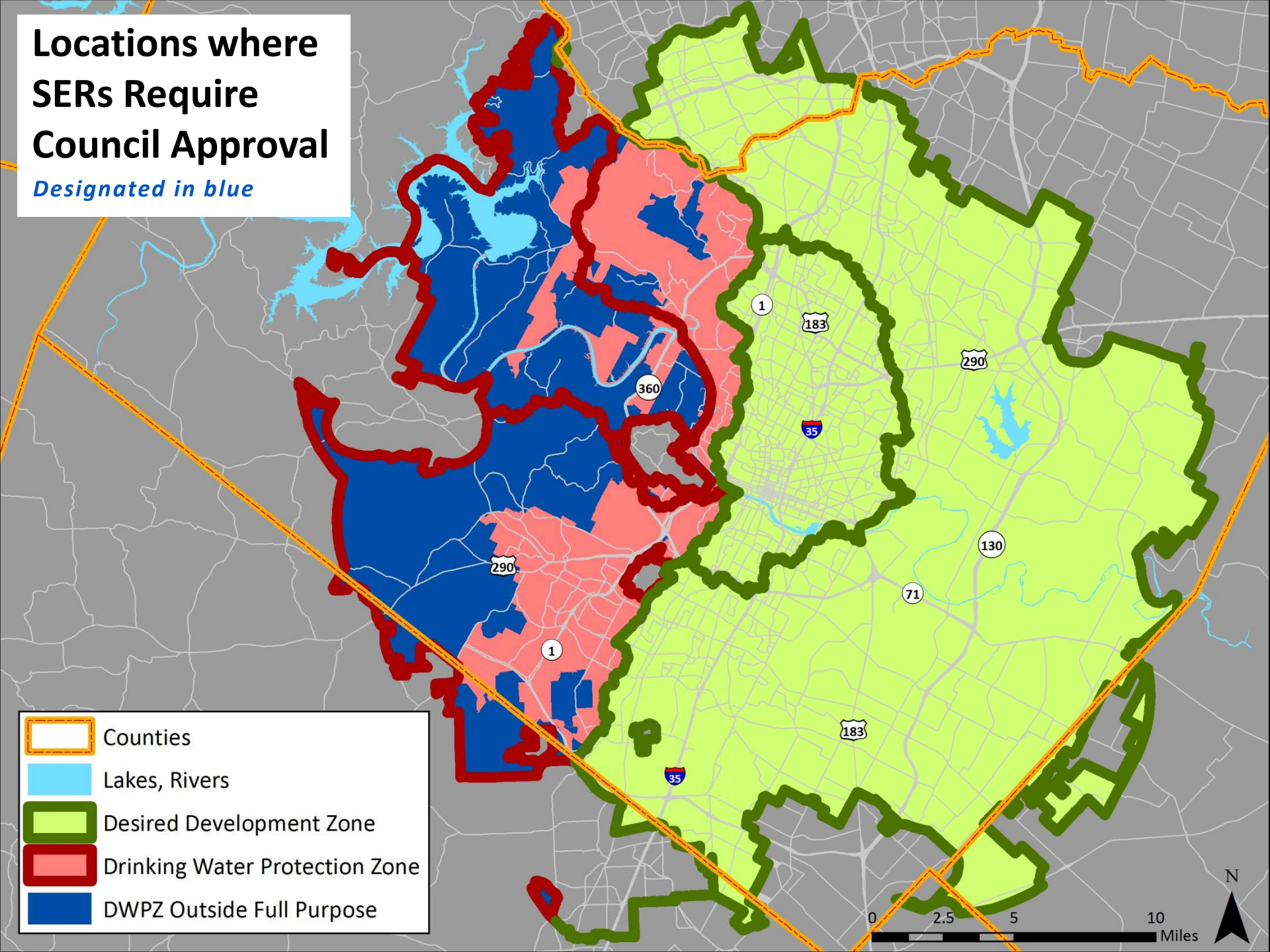
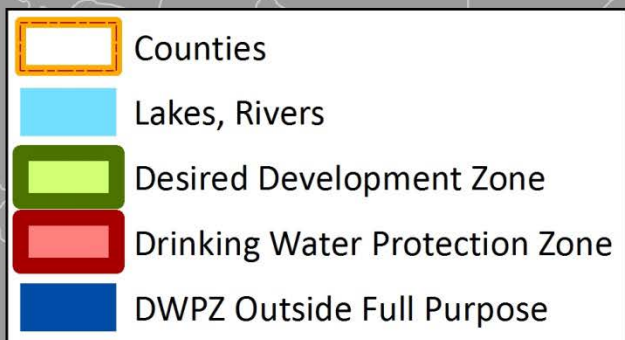
- All new SERs expire on the latest of:
 - 180 days after the date of approval;
 - the date a pending development application expires; or
 - the date an approved development application expires.
- For projects with a recorded plat, the SER never expires for the platted portion of the property.
- If a project's intensity, proposed land uses, lot configuration, or anticipated service demands change, an amendment to the previously-approved SER may be required at the discretion of the Austin Water Director.

City Council Review

- Per LDC 25-9-35, SERs require Council approval for properties located:
 - ☑ In the Drinking Water Protection Zone (DWPZ)
and
 - ☑ Outside the City's Full Purpose Jurisdiction.

Locations where SERs Require Council Approval

Designated in blue



SERs & Comprehensive Planning



Imagine Austin Comprehensive Plan (2012)

SER Council Review Process

1. Austin Water Utility SER Application Review
2. Watershed Protection Department (WPD) Staff Review & Recommendation
3. **WPD Staff Briefing to the Environmental Commission & Environmental Commission Recommendation**
Note: Approval of service extensions cannot be conditioned, as mandated by State Law.
4. Water & Wastewater Commission Recommendation
5. City Council Public Utilities Committee Recommendation, as needed
6. City Council Action

WPD Internal Review

Internal guidelines for review include:

- Site Considerations
- Code Compliance
- Development Impacts
- Environmental Impacts
- Long-Term Planning Considerations
- Nearby Council-Approved SERs

Staff formulates a recommendation and briefs the Environmental Commission on the application, location, and internal review findings.

Contact Information

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