

## A G E N D A



## Recommendation for Council Action (Purchasing)

Austin City Council	Item ID:	54102	Agenda Number	24.
Meeting Date:	2/4/2016			
Department:	Purchasing			
Subject				
Authorize negotiation and execution of a 36-month contract with AIR TRANSPORT IT SERVICES, INC. for software maintenance and support for the Shared Use Passenger Processing System at Austin-Bergstrom International Airport in an amount not to exceed \$1,162,311, with two 12-month extension options in an amount not to exceed \$406,368 for the first option and \$416,309 for the second option, for a total contract amount not to exceed \$1,984,988.				
Amount and Source of Funding				
Funding in the amount of \$387,437 is available in the Fiscal Year 2015-2016 Operating Budget of the Aviation Department. Funding for the remaining 29-months of the initial contract period and the extension options is contingent upon availability in future budgets.				
Fiscal Note				
There is no unanticipated fiscal impact. A fiscal note is not required.				
Purchasing Language:	Sole Source			
Prior Council Action:				
For More Information:	Jim Howard, Corporate Purchasing Manager, 512-974-2031			
Boards and Commission Action:	January 12, 2016 - Recommended by the Austin Airport Advisory Commission on a 7-0-3 vote with Commission members Legate, Trinh and McDaniel absent.			
Related Items:				
MBE / WBE:	The contract is exempt from City Code Chapter 2-9C Minority Owned and Women Owned Business Enterprise Procurement Program; therefore no subcontracting goals were established.			
Additional Backup Information				

The contract will provide on-site maintenance, repair and support for the software, associated interfaces, and integrated components of the Air Transport IT Services (Air-IT) Shared Use Passenger Processing System (SUPPS) at Austin-Bergstrom International Airport (ABIA) which allows airlines to use any position (i.e. ticket counter, gate) anytime for passenger processing (i.e. ticketing, entering and exiting a plane). Air-IT product support will include third party software maintenance agreements, database maintenance, preventative maintenance, software licenses, software updates, hotfixes, upgrades, system configuration, on-site training, systems monitoring, troubleshooting, and access to a 24/7 helpdesk to ensure calls at all severity levels are met.

The Aviation Department has implemented Air-IT's EASE™ (Extended Airline System Environment) to the ABIA City-owned shared use gates and ticket counters. The ABIA SUPPS was furnished and installed after a competitive selection process among the four vendors in the United States that provide this very-specialized aviation system. The Air-IT's EASE™ System was installed at four ticket counters and three gates at ABIA and allowed new service from two new airlines in October 2013. The contract was amended in April 2015 to allow for the expansion of the system to include two additional boarding gates and 12 additional ticket counter positions. This additionally included configuration and support services, which were essential to keeping up with the increasing flight service to and from ABIA.

Air-IT EASE™ is licensed proprietary software products available to airport clients in North America. Air-IT is the sole authorized provider of the software and warranty maintenance and support.

The current contract expires June 30, 2016. If the City is unable to enter into a contract, there will be a critical lapse in service for flight operations in that ABIA would be unable to process passengers for check-in, boarding, etc. The loss of the support system would delay airline flights and result in incurred costs to ABIA from airlines.