

PUBLIC SAFETY COMMISSION MINUTES

REGULAR MEETING Monday, June 6, 2016

The Public Safety Commission convened a regular meeting on Monday, June 6, 2016 at City Hall, 301 West 2nd Street in Austin, Texas.

Chair Rebecca Webber called the Board Meeting to order at 4:00p.m.

Board Members in Attendance:

Rebecca Webber, Chair Daniela Nunez, Vice Chair Ed Scruggs Brian Haley Michael Levy William Worsham Kim Rossmo Sam Holt Rebecca Gonzales

Board Members not in Attendance:

Emmanuel Loo Preston Tyree

Staff in Attendance:

Brian Manley, Chief of Staff, Austin Police Department Jasper Brown, Chief of Staff, Austin/Travis County Emergency Medical Services Brian Tanzola, Assistant Chief, Austin Fire Department

1. APPROVAL OF MINUTES

• The minutes for the regular meeting on 05/02/2016 were approved with a request from Commissioner Nunez to correct the name of Texas Gender (not General) Marker Project @ U. T. School of Law. Commissioner Worsham commented on the Vision Zero Final report; asking if the recommendation language in the minutes were the same as in minutes received prior to the meeting. Commissioner Worsham wanted to be clear that the Public Safety Commission Board had in no way endorsed the recommendations in the Vision Zero work product. Commissioner Haley motioned to approve the minutes and Commissioner Worsham second. The minutes were approved with a unanimous vote.

2. CITIZEN COMMUNICATIONS -

• There were no citizens signed up to speak. Anthony (Tony) Marquardt signed up to speak on item #5, 2017 Public Safety Departments Budget Presentation.

3. ELECTION OF PARLIAMENTARIAN -

Commissioner Webber - this item was placed on the agenda at the recommendation of staff to prevent some of the confusion that happened last month concerning the rules. **Commissioner Levy** - nominated Brian Haley because of his experience at U.T. This gives him a pretty good idea of Robert's Rules of Order. **Commissioner Webber** – anyone wants Commissioner Rossmo - Could you describe for us the role of the parliamentarian? And also could I take a quick look at the sign-up sheet for a moment? I think there is something on there relevant to the discussion. Commissioner Webber – What sign-up sheet? Commissioner Rossmo - The Citizen Communication sign up sheet. **Commissioner Rossmo** – So could you describe for us the role of a parliamentarian? Commissioner Webber - Staff recommended we elect a parliamentarian to help us with Robert Rules of order when we have disagreements about parliamentarian procedures. Commissioner Rossmo – Do you not think it should include Texas Open Meetings Act and other things that govern u? Commissioner Webber- that sounds good, yes. Commissioner Haley has been nominated anyone else wants to second that nomination? Commissioner Scruggs - I'd be interested in knowing if Mr. Haley is interested in that nomination? Commissioner Haley - yes I would be happy to serve. Rebecca has order copies of Robert Rules of Order and we are going to start going over them (the rules) and getting familiar with them. I have worked with them (Roberts Rules) in the past and I just need to get caught up on them. Commissioner Scruggs - then I second. Commissioner **Webber** – thank you Mr. Scruggs.

Commissioner Haley was elected as Public Safety Commission's Parliamentarian

Vote was unanimous (Commissioners Loo and Tyree absent)

4. RESOLUTION ON AUSTIN POLICE DEPARTMENT RACIAL PROFILING DATA COLLECTION AND ANALYSIS

Commissioner Webber asked Commissioner Nunez to chair the discussion of this item, because this is an agenda item she (Commissioner Webber) requested in April, May and June, she wanted to be able to participate fully in the discussion and not also chair the discussion. Commissioner Nunez - last meeting it was reported that there was not full agreement on the resolution/recommendation and so there was discussion for the working group (Levy, Worsham and Webber) to try again. There was more work done to try and reach an agreement on the resolution and copies of the resolution was/is in your folders for review. So with that I'd like to open the floor for discussion. Commissioner Levy – It was the second working group, Webber suggested me, herself and Commissioner Worsham sit down to discuss and he (Worsham would work with us on reaching a resolution. The first working group make up was Commissioner Webber and myself (Commissioner Levy); the second working group was Levy, Worsham and Webber. Scrolling back I offered the original resolution and there was a debate with the board but no agreement so we (second working group) met and made an agreement on a resolution over the weekend. I had some second thoughts about it (the resolution) and added two elements which I have passed out today. So all of you have two resolutions: one from Worsham, Webber and I (Levy) and a second one from me where basically I added two elements. One of the elements I added is "in which we support the work of the Austin Police Department, Austin Police Association and Police Monitor's office that they are working together. The second element – Where Commissioner Rossmo, who is a professor @ in San Marcos; he provided a degree of context in terms of concerns about the report and I don't think it is controversial. Except that it is

his position and point of view. It gives a degree of context to much of the rest of his position and point of view. It gives a degree of context to much of the rest of the resolution which there is concern about the methodology of the Office of Police Monitor. These are both easily removed. We can go back to the original resolution that we worked on. The first one is simply important: we want people working together and the second is a statement of fact. Professor Rossmo is also the appointee of the Mayor and I think it is appropriate we give recognition of that.

Commissioner Nunez asked Commissioner Worsham if he wanted to respond to Commissioner Levy's comments. Commissioner Worsham - not a response but I would move to adopt the resolution that's in the agenda packet and if we get that second then go to discussion. Commissioner Levy- I propose my resolution be substituted however you want to do that. Commissioner Nunez - so this that was handed out is what you want substituted? Commissioner Levy - No mine was the one with the heading. The one that Rebecca, Bill and I worked on has#1 in the lower right hand corner. That's the one Bill was proposing we adopt. Commissioner Nunez - there are duplicates Commissioner Rossmo - so just following from Bill, Mike I think what you're saying is you want to make a motion to add the two paragraphs that are on the front page of your (resolution). The rest of it is more or less.. Commissioner Levy - there is a difference on the last page. It is everything that was in the original resolution except the two elements. Commissioner Worsham - Can you just tell us which lines or paragraphs are new? Levy - Sure, paragraph #1 Worsham - Janet we somehow ended up without enough copies over here. Levy - Yes it's basically saying congratulating them on working together and hopes they will continue to work

basically saying congratulating them on working together and hopes they will continue to work together. Paragraph #2 basically acknowledges Commissioner Rossmo's statement of fact; and to me it's non-controversial. There was much discussion on this resolution and comments on the August 1, 2016 date on the second page of the first resolution was changed to date certain. A final copy of the resolution is posted on the Public Safety Commission website

Commissioner Levy motioned for a vote on the revised resolution and Commissioner Haley second.

VOTE – Unanimous (Commissioners Loo & Tyree absent)

Commissioner Levy – commented great work done by the Public Safety Commission board on this resolution and **Commissioner Webber** was in agreement with his comments.

5. 2017 PUBLIC SAFETY DEPARTMENTS BUDGET PRESENTATION AND DISCUSSION **Chief Manley**, Austin Police Department shared a presentation that included a

- Citizen Satisfaction Survey Results, Calls for Service and Response Times, Community Engagement Time, Detective Staffing and Clearance Rates and Civilian Staffing and Funding Requests.

There were questions & comments from the board members:

- Methodology in terms of citizens satisfaction needs improvement (Levy)
- Question on Backlog at Forensics, is it still 2yrs (Rossmo)
- What would the affect be on hiring 4 staff to improve the backlog on working the property crime (Rossmo)
- Latent Print examiners, do we need more (Rossmo)
- I think there is a greater need and would like for Chief Manley to respond with an updated number (Rossmo)
- Asking for 48 staff would that impact the uncommitted times? (Nunez)

- Do you believe that the greater uncommitted times would cause for greater customer satisfaction with public? (Holt)
- What was the goal of uncommitted time? (Gonzales)
- Civilian Ratio Increase (Worsham)
- Executive Protection, what is it? (Scruggs)
- Question on overtime (Nunez)
- Data in population growth in Austin over the last 10years? (Rossmo)
- What is current ratio of sworn to civilian? (Worsham)

Commissioner Manley committed to getting back to the commissioners on their questions.

Assistant Chief Brian Tanzola, Austin Fire Department –Chief of Staff Tom Dodds spoke on the proposed budget for Austin Fire Departments and shared some of the goals for 2017

- -Shady Hollow to open this Month (June 2016)
- -Every Shift has to have four people in each unit to meet minimum goal
- -Proposed budget is 187 Million with most of their budget coming from the general fund
- -Clear by arrest at least 40% of arson cases
- -Provide more than 150 community events

Chief of Staff Jasper Brown, Austin/Travis County Emergency Medical Services – presented information on EMS's Fiscal 2017 Budget. A quick service overview and projected calls for service over the last year, along with a forecasted budget was given to the board members. Topics discussed:

- -42 hour work week as opposed to a 48hrs
- -Fuel/Fleet Maintenance increase
- Fleet mapping strategy to assist with additional units needed
- -Staff Psychologist (a huge need for EMS)
- -Customer Satisfaction Survey

Commissioner Levy – can we ask any questions of Mr. Brown? Commissioner Webber- you may after we are done with the presentations. Commissioner Rossmo- you can make a motion that we continue with the questions. Commissioner Levy – motioned that we continue with the discussion please. Commissioner Rossmo second that motioned Commissioner Webber- asked any discussion Vote Against (continuing discussion/questions) -7 For -2 Commissioner Webber-invited Ms. Bailey up to present.

Linda Bailey, Co-Author Evaluation of the Performance Measurement Process with Mike Hebert. Ms. Bailey introduced herself and explained how she became involved with the City of Austin. She presented on what should be measured, an audit system, defining a meaningful performance measure and what the City of Austin does today. Goals and performance measures were discussed strategically and she considered the Imagine Austin Plan the closet example of strategic measurement that the City of Austin currently has. One of her observations on the Imagine Austin Plan was there was not a lot of planning information concerning safety. Mr. Marquadt signed up to speak at the end of her presentation and he was called.

Citizen Sign-up: Tony Marquardt, President of the Austin Travis County Emergency Medical Services Employee Association and we support the base budget as it is. I would like to comment on

a couple of things. One, there is a fourth department (no longer a part of EMS) and that is the Office of the Medial Director. This office has been independent since 2012 and has its own budget. I think it would be wise to have the Chief of Staff or Medical Director come in and give a presentation at some point. Having this department on as a regular piece of the Public Safety Commission meetings would be beneficial. The matrix presentation I agree with the overall top down goals.

After his comments Commissioner Haley motioned to postpone item # 6 (Body Cameras) until the next meeting due to lack of time and Commissioner Scruggs second.

Vote: Unanimous

Discussion/Questions resumed with Ms. Bailey –Ms. Bailey's presentation addresses the primary concern of citizens. Citizens want to know who coordinates the strategic planning, high-level thinking, and when and what can citizens expect to be implemented. Linda Bailey addressed these concerns by elaborating on the relevance of a performance measuring system. Through this system the city will be able to produce paramount results. Referencing the city's 2014 annual review, 5 out of 7 departments were inconsistent with KPIs (Key Performance Indicators) with regard to relevancy, reliability, and integration of staff performance evaluations. Referring back to her time at IBM she incorporated her knowledge of Japan's method of identifying their top level goals and how to align their organizations to achieve their top level goals. The key component to Japan's success was through the execution of their performance metrics. They strategically defined and quantified what and where their products would go and how their organization would execute it. Ms. Bailey's presentation offered a framework for the City of Austin to work within to measure overall performance.

Questions from Boards Members to the three Public Safety Departments:

- 1. From Rossmo to APD: By what time period will 4 additional latent print FTEs speed up the current wait for fingerprint lab results?
- 2. From Worsham to APD: what were APD's salary savings goals for FY 2015?
- 3. From Rossmo to APD/EMS/AFD: how has Austin's population growth over the last 10 years affected performance measures?
- 4. From Levy to EMS: how much overtime?
- 7. **FUTURE AGENDA ITEMS- Commissioner Webber** asked if anyone had anything to add to future agenda items. Commissioner Rossmo no additions, but I would like to point out the analysis done by the Greater Austin Crime Commission is relevant for the police budget issues and so we need to hear from them before any resolution is made otherwise there wouldn't be much point until next year. Commissioner Webber Okay, thank you for that. Is there anyone that plans not to be here for the July meeting? Commissioner Gonzales I just looked at the website and it shows that we do not have a meeting in July. Commissioner Haley I will not be here. Commissioner Webber well it looks like we will have a quorum so we will meet. Ms. Jackson would you correct/update the website?

ADJOURNMENT –**Commissioner Haley** motioned to adjourn and **Commissioner Nunez** second.