

A G E N D A



Recommendation for Council Action

Austin City Council	Item ID	60818	Agenda Number	42.
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Meeting Date:	8/18/2016	Department:	Health and Human Services
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Subject

Authorize negotiation and execution of a contract with five social service agencies for community-based social services and capacity building in an amount not to exceed \$350,000, for a 13-month term beginning September 1, 2016, with four 12-month renewal options in an amount not to exceed \$350,000 per renewal option, for a total contract amount not to exceed \$1,750,000.

Amount and Source of Funding

Funding in the amount of \$350,000 is included in the Fiscal Year 2015-2016 Operating Budget of the Health and Human Services Department. Funding for the renewal options is contingent upon the availability of funding in future budgets.

Fiscal Note

A fiscal note is not required.

Purchasing Language:	
Prior Council Action:	On September 8, 2015, Council approved Ordinance No. 20150908-001 adopting the Fiscal Year 2015-2016 Operating Budget.
For More Information:	Shannon Jones, Director, 512-972-5010; Stephanie Hayden, Deputy Director, 512-972-5017; Robert Kingham, Social Services Policy Manager, 512-972-5026, Estella Kirscht, Agenda Coordinator, 512-972-5039.
Council Committee, Boards and Commission Action:	
MBE / WBE:	
Related Items:	

Additional Backup Information

Council approved additional funding for social service contracts during the Fiscal Year 2015-16 budget process. On March 9, 2016, at the Health and Human Services Council Committee meeting, Health and Human Services (HHSD) staff presented the overall plan developed through stakeholder feedback for allocating this funding, which included a solicitation for new agencies that would provide social services for vulnerable populations in the community. Agencies awarded contracts through this solicitation would also receive capacity building services for their organizations. Historically, social service contracts with the City have largely been held by the same organizations that provide quality services for the community. By providing capacity building services, the City aims to help agencies not currently contracting with the City become more competitive in future solicitations and expand opportunities for new partners to serve the community.

The City solicited applications from qualified social service providers (Applicants) not currently receiving social service funding directly from HHSD that could benefit from capacity building services in order to expand existing services, serve new populations, and build their organizational infrastructure. Applicants were required to have a

successful history of providing the proposed services and/or working with the proposed target population. Agencies with experience serving a particular population and seeking to create a new program, or that have a successful program that could benefit new populations, were encouraged to apply.

The solicitation was posted on the City's website, emailed to 400 individuals and agencies on HHSD's distribution list, and advertised through the Austin Chronicle, El Mundo, and The Villager newspapers. HHSD conducted a publicized pre-proposal meeting for potential applicants to provide information and answer questions regarding the competitive process, which was attended by 48 individuals. Thirty-three applications were received.

PERFORMANCE MEASURES:

Outputs per 12-month period:

Number of unduplicated clients served across all social service contracts awarded through this solicitation:

455

Outcomes will address the following related business plan goals:

- Percent of individuals who complete an educational program and demonstrate improved knowledge
- Percent of individuals making progress toward their treatment plan goals
- Percent of individuals who demonstrate improved life skills
- Percent of individuals whose mental health status as measured on a standardized assessment shows improvement
- Percent of individuals obtaining employment

RELATED DEPARTMENTAL GOALS:

Provision: Social Services – Promote and foster increased self-sufficiency, healthy behaviors, and lifestyle among targeted populations.