

Percent of Customers Taking Service by Tier by Month—non-Cap Customers Inside City Limits

Fiscal Year	Count of ACCT_ID	%		Fiscal Year	Count of ACCT_ID	%		Fiscal Year	Count of ACCT_ID	%		Fiscal Year	Count of ACCT_ID	%	
OCT-14	346,481			JAN-15	362,844			APR-15	346,868			JUL-15	351,622		
Tier 1: 0 – 500 kWh	103,244	30%		Tier 1: 0 – 500 kWh	138,417	38%		Tier 1: 0 – 500 kWh	177,170	51%		Tier 1: 0 – 500 kWh	64,958	18%	
Tier 2: 501 – 1000 kWh	153,217	44%		Tier 2: 501 – 1000 kWh	127,993	35%		Tier 2: 501 – 1000 kWh	130,460	38%		Tier 2: 501 – 1000 kWh	122,576	35%	
Tier 3: 1001 – 1500 kWh	64,114	19%		Tier 3: 1001 – 1500 kWh	53,889	15%		Tier 3: 1001 – 1500 kWh	29,350	8%		Tier 3: 1001 – 1500 kWh	92,890	26%	
Tier 4: 1501 – 2500 kWh	22,008	6%		Tier 4: 1501 – 2500 kWh	33,807	9%		Tier 4: 1501 – 2500 kWh	8,231	2%		Tier 4: 1501 – 2500 kWh	59,425	17%	
Tier 5: > 2500 kWh	3,898	1%		Tier 5: > 2500 kWh	8,738	2%		Tier 5: > 2500 kWh	1,657	0.5%		Tier 5: > 2500 kWh	11,773	3%	
NOV-14	343,547			FEB-15	346,237			MAY-15	347,851			AUG-15	351,423		
Tier 1: 0 – 500 kWh	145,648	42%		Tier 1: 0 – 500 kWh	177,538	51%		Tier 1: 0 – 500 kWh	148,274	43%		Tier 1: 0 – 500 kWh	50,031	14%	
Tier 2: 501 – 1000 kWh	144,977	42%		Tier 2: 501 – 1000 kWh	115,555	33%		Tier 2: 501 – 1000 kWh	144,519	42%		Tier 2: 501 – 1000 kWh	101,173	29%	
Tier 3: 1001 – 1500 kWh	38,911	11%		Tier 3: 1001 – 1500 kWh	35,712	10%		Tier 3: 1001 – 1500 kWh	40,791	12%		Tier 3: 1001 – 1500 kWh	96,352	27%	
Tier 4: 1501 – 2500 kWh	11,572	3%		Tier 4: 1501 – 2500 kWh	14,781	4%		Tier 4: 1501 – 2500 kWh	12,103	3%		Tier 4: 1501 – 2500 kWh	83,773	24%	
Tier 5: > 2500 kWh	2,439	1%		Tier 5: > 2500 kWh	2,651	1%		Tier 5: > 2500 kWh	2,164	0.6%		Tier 5: > 2500 kWh	20,094	6%	
DEC-14	346,281			MAR-15	363,789			JUN-15	349,702			SEP-15	350,441		
Tier 1: 0 – 500 kWh	177,914	51%		Tier 1: 0 – 500 kWh	164,479	45%		Tier 1: 0 – 500 kWh	95,897	27%		Tier 1: 0 – 500 kWh	55,464	16%	
Tier 2: 501 – 1000 kWh	122,875	35%		Tier 2: 501 – 1000 kWh	129,304	36%		Tier 2: 501 – 1000 kWh	144,408	41%		Tier 2: 501 – 1000 kWh	118,434	34%	
Tier 3: 1001 – 1500 kWh	32,350	9%		Tier 3: 1001 – 1500 kWh	45,516	13%		Tier 3: 1001 – 1500 kWh	73,107	21%		Tier 3: 1001 – 1500 kWh	97,772	28%	
Tier 4: 1501 – 2500 kWh	10,919	3%		Tier 4: 1501 – 2500 kWh	20,833	6%		Tier 4: 1501 – 2500 kWh	30,898	9%		Tier 4: 1501 – 2500 kWh	65,775	19%	
Tier 5: > 2500 kWh	2,223	0.6%		Tier 5: > 2500 kWh	3,657	1%		Tier 5: > 2500 kWh	5,392	2%		Tier 5: > 2500 kWh	12,996	4%	

Fiscal Year	Count of ACCT_ID	%	Fiscal Year	Count of ACCT_ID	%	Fiscal Year	Count of ACCT_ID	%	Fiscal Year	Count of ACCT_ID	%
OCT-14	37,403		JAN-15	39,359		APR-15	36,822		JUL-15	36,217	
Tier 1: 0 – 500 kWh	7,726	21%	Tier 1: 0 – 500 kWh	11,867	30%	Tier 1: 0 – 500 kWh	14,715	40%	Tier 1: 0 – 500 kWh	3,494	10%
Tier 2: 501 – 1000 kWh	17,551	47%	Tier 2: 501 – 1000 kWh	14,534	37%	Tier 2: 501 – 1000 kWh	16,617	45%	Tier 2: 501 – 1000 kWh	11,092	31%
Tier 3: 1001 – 1500 kWh	9,164	25%	Tier 3: 1001 – 1500 kWh	6,915	18%	Tier 3: 1001 – 1500 kWh	4,497	12%	Tier 3: 1001 – 1500 kWh	11,645	32%
Tier 4: 1501 – 2500 kWh	2,788	7%	Tier 4: 1501 – 2500 kWh	4,930	13%	Tier 4: 1501 – 2500 kWh	934	3%	Tier 4: 1501 – 2500 kWh	8,829	24%
Tier 5: > 2500 kWh	174	0.5%	Tier 5: > 2500 kWh	1,113	3%	Tier 5: > 2500 kWh	59	0.2%	Tier 5: > 2500 kWh	1,157	3%
NOV-14	37,978		FEB-15	39,679		MAY-15	37,522		AUG-15	35,456	
Tier 1: 0 – 500 kWh	12,373	33%	Tier 1: 0 – 500 kWh	17,643	44%	Tier 1: 0 – 500 kWh	11,351	30%	Tier 1: 0 – 500 kWh	2,430	7%
Tier 2: 501 – 1000 kWh	18,407	48%	Tier 2: 501 – 1000 kWh	14,283	36%	Tier 2: 501 – 1000 kWh	18,056	48%	Tier 2: 501 – 1000 kWh	8,376	24%
Tier 3: 1001 – 1500 kWh	5,769	15%	Tier 3: 1001 – 1500 kWh	5,287	13%	Tier 3: 1001 – 1500 kWh	6,495	17%	Tier 3: 1001 – 1500 kWh	10,839	31%
Tier 4: 1501 – 2500 kWh	1,326	3%	Tier 4: 1501 – 2500 kWh	2,238	6%	Tier 4: 1501 – 2500 kWh	1,535	4%	Tier 4: 1501 – 2500 kWh	11,676	33%
Tier 5: > 2500 kWh	103	0.3%	Tier 5: > 2500 kWh	228	1%	Tier 5: > 2500 kWh	85	0.2%	Tier 5: > 2500 kWh	2,135	6%
DEC-14	38,613		MAR-15	41,273		JUN-15	36,240		SEP-15	35,572	
Tier 1: 0 – 500 kWh	16,607	43%	Tier 1: 0 – 500 kWh	15,653	38%	Tier 1: 0 – 500 kWh	6,081	17%	Tier 1: 0 – 500 kWh	2,982	8%
Tier 2: 501 – 1000 kWh	15,593	40%	Tier 2: 501 – 1000 kWh	15,399	37%	Tier 2: 501 – 1000 kWh	15,020	41%	Tier 2: 501 – 1000 kWh	10,378	29%
Tier 3: 1001 – 1500 kWh	4,833	13%	Tier 3: 1001 – 1500 kWh	6,479	16%	Tier 3: 1001 – 1500 kWh	10,204	28%	Tier 3: 1001 – 1500 kWh	11,609	33%
Tier 4: 1501 – 2500 kWh	1,439	4%	Tier 4: 1501 – 2500 kWh	3,346	8%	Tier 4: 1501 – 2500 kWh	4,557	13%	Tier 4: 1501 – 2500 kWh	9,424	26%
Tier 5: > 2500 kWh	141	0.4%	Tier 5: > 2500 kWh	396	1%	Tier 5: > 2500 kWh	378	1%	Tier 5: > 2500 kWh	1,179	3%