

A G E N D A



Recommendation for Council Action (Purchasing)

Austin City Council		Item ID:	63904	Agenda Number	37.
Meeting Date:		November 3, 2016			
Department:		Purchasing			
Subject					
Authorize negotiation and execution of 60-month contract through the STATE OF TEXAS DEPARTMENT OF INFORMATION RESOURCES cooperative purchasing program with CDW-GOVERNMENT LLC, to provide Austin Energy with Cisco products and services including maintenance and support, in an amount not to exceed \$10,000,000.					
Amount and Source of Funding					
Funding in the amount of \$1,833,334 is available in the Fiscal Year 2016-2017 Operating Budget of Austin Energy. Funding for the remaining 49 months of the contract period is contingent upon available funding in future budgets.					
Fiscal Note					
A fiscal note is not required.					
Purchasing Language:	Multiple cooperative purchase programs were reviewed for these goods and services. The Purchasing Office has determined this Contractor best meets the needs of the department to provide the services required at the best value for the City. The recommended Contractor is one of the current providers for these services.				
Prior Council Action:					
For More Information:	Gage Loots, Corporate Purchasing Manager, 512-322-6251				
Boards and Commission Action:	October 17, 2016 – Recommended unanimously by the Electric Utility Commission on a 7-0 vote with Commissioner Ferchill off the dais, Commissioners Mahmood and Roa absent and one vacancy.				
Related Items:					
MBE / WBE:	This contract will be awarded by a cooperative purchase agreement with the Texas Department of Informatin Resources (DIR) in accordance with Chapter 2054 of the Texas Government Code; therefore, goals were not established.				

Additional Backup Information

Austin Energy is seeking a multi-year contractual agreement to support and manage all AE Cisco hardware, software under Cisco's Smartnet maintenance program and services.

The contract is for the purchase of Cisco products and services including maintenance and support. The contract will facilitate the upgrade, renewal and consolidation of Cisco Smartnet services for Austin Energy, including network, voice and security solutions. This contract will also allow for the purchase of new network technology equipment, software, and related services on an as-needed basis.

Under the new agreement, Austin Energy's estimated annual purchase expenditures for Cisco maintenance and support and new network and data communication products and services to be approximately \$2,000,000 annually.

Smartnet is Cisco's hardware and software support management system. Smartnet provides Austin Energy with device-level support including access to specialized experts as well as self-help support through Cisco's online knowledge-base community, resources, and tools. Smartnet also provides proactive diagnostics and immediate security alerts.

The Smartnet service allows Austin Energy to better manage critical communication infrastructure including over 400 routers and switches that enable network communication between Austin Energy's multiple employee locations, 74 transmission and distribution substations and its two corporate data centers. This equipment also enables secure network communication between AE's major applications including:

- Automated Distribution Management System (ADMS) – manages the electric distribution system
- Avaya – call center phone system
- Customer Care & Billing (CC&B) – manages customer billing
- Maximo – Utility asset and inventory management system
- Meter Data Management System (MDMS) - houses meter data
- Mobile Workforce Management (MWM) – field mobility
- OpenLink - energy risk management and deal capture system
- PowerPlan – used for unitization for capital asset accounting