

SUBJECT: Authorize negotiation and execution of Amendment No. 1 to the agreement with ASIAN AMERICAN RESOURCE CENTER, INC to add one 12-month extension option to provide community health system navigation services for members of linguistically isolated Asian American AA immigrant groups beginning January 1, 2017, in an amount not to exceed \$137,775.

AMOUNT & SOURCE OF FUNDING: Funding in the amount of \$137,775 is included in the Fiscal Year 2016-2017 Operating Budget of the Health and Human Services Department.

FISCAL NOTE: There is no anticipated fiscal impact.

AGENDA CATEGORY: Health & Human Services Department

FOR MORE INFORMATION CONTACT: Shannon Jones, Director, 512-972-5010; Stephanie Hayden, Deputy Director, 512-972-5017; Robert Kingham, Social Services Policy Manager, 512-972-5026; Elena Lloyd, Agenda Coordinator, 512-972-5010.

BOARDS AND COMMISSION ACTION: To be reviewed by the Asian American Quality of Life Advisory Commission on November 15, 2016

PRIOR COUNCIL ACTION: On September 14, 2016 Council approved Ordinance No. 20160914-001 adopting the Fiscal Year 2016-2017 Operating Budget.

BACKGROUND:

Community Health Workers (CHW) across the nation play many roles and perform an array of activities, but the one thing they all have in common is that they are trusted members who have a deep understanding of the community they serve. CHWs most often serve as a link, liaison, or bridge between community members and the health and social services system, and they facilitate access to services and resources by developing relationships with community members and helping them build individual and community capacity by increasing knowledge and self-sufficiency (American Public Health Association, 2016).

Asian American Resource Center, Inc. (AARC, Inc.) is a Texas nonprofit corporation committed to improving the quality of life of Asian Americans in Austin through research and programming at the City of Austin's Asian American Resource Center facility (Facility). By providing a strategically located facility and top notch programming and community services, the AARC is involved in the building of bridges, between Austin and Asia, but also between people, communities, resources and local government here in Austin, Texas.

The goal of this health navigator program is to provide community health system navigation services for members of linguistically isolated Asian American (AA) immigrant groups. These services will promote self-management of health and wellness through the clinical–community links that enable culturally and contextually relevant care. The program will serve the three most linguistically-isolated and vulnerable communities of AAs (Vietnamese, Korean, Burmese) by providing health care system navigation services including facilitating enrollment in the Affordable Healthcare Act, Medicare and Medicaid

Performance Measures

Related Departmental Goal: Promote and foster increased self-sufficiency, healthy behaviors, and lifestyle among targeted populations.

Output Measure

Number of Unduplicated Clients Served	75
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Outcome Measure

Percent of individuals who demonstrate improved life skills	73%
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