

## A G E N D A



## Recommendation for Council Action

Austin City Council		Item ID	65074	Agenda Number	16.
Meeting Date:	12/1/2016			Department:	Health and Human Services
Subject					
Authorize negotiation and execution of an agreement with Asian Family Support Services of Austin for an 18-month term to provide job training, financial literacy, education and basic needs services beginning January 1, 2017, in an amount not to exceed \$75,000.					
Amount and Source of Funding					
Funding in the amount of \$75,000 is included in the Fiscal Year 2016-2017 Operating Budget of the Health and Human Services Department.					
Fiscal Note					
A fiscal note is not required.					
Purchasing Language:					
Prior Council Action:	On September 14, 2015, Council approved Ordinance No. 20150914-001 adopting the Fiscal Year 2015-2016 Operating Budget.				
For More Information:	Shannon Jones, Director, 512-972-5010; Stephanie Hayden, Assistant Director for HHSD Community Services, 972-5017, Robert Kingham, Social Services Policy Manager, 512-972-5026, Elena Lloyd, Agenda Coordinator, 972-5033.				
Council Committee, Boards and Commission Action:	The item was approved by the Asian American Quality of Life Advisory Commission on November 15, 2016.				
MBE / WBE:					
Related Items:					

## Additional Backup Information

Asian Family Support Services of Austin (AFSSA) was started in 1992 as an informal support group for Asian women living in the Austin area. AFSSA provides assistance to Asian and other immigrant families dealing with domestic violence, sexual assault and trafficking. When seeking assistance from mainstream domestic violence organizations, Asian victims face a number of unique obstacles including cultural and language barriers, or threats to immigration status. AFSSA addresses these barriers through various organizational programs.

Economic dependence is one of the major reasons why women and their children tend to stay in abusive relationships. Studies have shown a strong link between domestic violence and poverty. The Economic Empowerment Program (EEP) provided by AFSSA is designed to help individuals achieve long-term self-sufficiency after leaving an abusive home. The EEP will provide assistance and ongoing support to battered immigrant women with financial literacy, life-skills, finding employment, and learning about training and educational opportunities to help achieve goals for self-sufficiency and independence. AFSSA distinguishes itself from other domestic violence programs through its emphasis on language access and cultural competency. Within most mainstream programs, there

is a scarcity in language resources and culture specific advocates, which leaves a void in services for many immigrant survivors. AFSSA advocates are trained and have experience working with underserved immigrant populations, and are sensitive to the barriers faced by the clients they serve.

Aside from the tangible benefit of receiving skills to better improve employability, EEP clients benefit from the following:

- One-on-one services in the client's native language, thereby reducing lost time and increasing efficacy. The project staff has the support of volunteers and contract staff who speak specific languages to fully help clients delve deeply into resume writing, interviewing skills, and mock interviews. Additionally, interpreters are provided for class participants.
- Collaborations with ethnic businesses that may provide employment opportunities. Clients who are just learning English might find it hard to find employment with a large employer and these collaborations have proven very beneficial in the past.
- Focus on improving employable skills. AFSSA recognizes that the clients have to learn English and improve their educational qualifications to further their career. The project assists clients with registering for level-appropriate classes in English as a Second Language (ESL) and computer literacy, identifying existing educational resources, and securing financial aid for classes.
- Life skill classes that help with assimilation into the American workforce to ensure that clients thrive in their new lives. The life-skill classes focus on housing, transportation, financial literacy, and acculturation of the American workforce.

### **Performance Measures**

Related Departmental Goal: Promote and foster increased self-sufficiency, healthy behaviors, and lifestyle among targeted populations.

#### **Output Measure**

Number of Unduplicated Clients Served	46
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#### **Outcome Measure**

Percent of individuals who demonstrate improved life skills	87%
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