

A G E N D A



Recommendation for Council Action

Austin City Council	Item ID	65699	Agenda Number	24.
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Meeting Date:	12/15/2016	Department:	Health and Human Services
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Subject

Authorize negotiation and execution of Amendment No. 1 to the agreement with Asian American Center, Inc., to add one 12-month extension option to provide community health system navigation services beginning January 1, 2017, in an amount not to exceed \$137,775.

Amount and Source of Funding

Funding in the amount of \$137,775 is included in the Fiscal Year 2016-2017 Operating Budget of the Health and Human Services Department.

Fiscal Note

A fiscal note is not required.

Purchasing Language:	
Prior Council Action:	On September 14, 2016 Council approved Ordinance No. 20160914-001 adopting the Fiscal Year 2016-2017 Operating Budget.
For More Information:	Shannon Jones, Director, 512-972-5010; Stephanie Hayden, Deputy Director, 512-972-5017; Robert Kingham, Social Services Policy Manager, 512-972-5026; Elena Lloyd, Agenda Coordinator, 512-972-5033.
Council Committee, Boards and Commission Action:	Reviewed by the Asian American Quality of Life Advisory Commission on November 15, 2016.
MBE / WBE:	
Related Items:	

Additional Backup Information

Community Health Workers (CHW) across the nation play many roles and perform an array of activities, but share the common trait of serving as trusted individuals with a deep understanding of the community they serve. CHW's most often serve as a link, liaison, or bridge between community members and the health and social services system, and facilitate access to services and resources by developing relationships with community members, helping them build individual and community capacity by increasing knowledge and self-sufficiency.

Asian American Resource Center, Inc. (AARC, Inc.) is a Texas non-profit corporation committed to improving the quality of life of Asian Americans in Austin through research and programming at the City's AARC facility. By providing a strategically located facility, top notch programming and community services, the AARC and its CHW's are involved in creating a connection between Austin and Asia, as well as a connection between people, communities, resources and local government here in Austin.

Amendment No. 1 of the City's agreement with AARC, Inc. will add a health navigator program that will provide community health system navigation services for members of linguistically isolated Asian American immigrant groups.

These services will promote self-management of health and wellness through the links between clinical and community settings that enable culturally contextually relevant care. The program will serve the three most linguistically-isolated and vulnerable communities in Austin, which include Vietnamese, Korean and Burmese communities. CHW will provide health care system navigation services that also facilitates enrollment in the Affordable Healthcare Act, Medicare, and Medicaid.

Performance Measures

Output Measure

Number of Unduplicated Clients Served: 83

Outcome Measure

Percent of individuals who demonstrate improved life skills: 73%

Related Departmental Goal

Promote and foster increased self-sufficiency, healthy behaviors, and lifestyle among targeted populations.