

**CONTRACT BETWEEN THE CITY OF AUSTIN
AND
OI Corporation
For
Selective Service Contract for Austin Water Quality Laboratory
Contract Number: NS160000058**

This Contract is made by and between the City of Austin ("City"), a home-rule municipality incorporated by the State of Texas, and O-I Corporation d/b/a OI Analytical ("Contractor"), having offices at 151 Graham Road, College Station, TX 77842-9010.

SECTION 1. GRANT OF AUTHORITY, SERVICES AND DUTIES

1.1 **Engagement of the Contractor.** Subject to the general supervision and control of the City and subject to the provisions of the Terms and Conditions contained herein, the Contractor is engaged to provide the services set forth in Section 2, Scope of Work.

1.2 **Responsibilities of the Contractor.** The Contractor shall provide all technical and professional expertise, knowledge, management, and other resources required for accomplishing all aspects of the tasks and associated activities identified in the Scope of Work. In the event that the need arises for the Contractor to perform services beyond those stated in the Scope of Work, the Contractor and the City shall negotiate mutually agreeable terms and compensation for completing the additional services.

1.3 **Responsibilities of the City.** The City's Contract Manager will be responsible for exercising general oversight of the Contractor's activities in completing the Scope of Work. Specifically, the Contract Manager will represent the City's interests in resolving day-to-day issues that may arise during the term of this Contract, shall participate regularly in conference calls or meetings for status reporting, shall promptly review any written reports submitted by the Contractor, and shall approve all invoices for payment, as appropriate. The City's Contract Manager shall give the Contractor timely feedback on the acceptability of progress and task reports.

1.4 **Designation of Key Personnel.** The Contractor's Contract Manager for this engagement shall be Jennifer Moore, Phone: (800) 336-1911 x. 520, Email Address: Jennifer.Moore@xylem.com. The City's Contract Manager for the engagement shall be Glenly Iffla, Phone: (512) 972-1414, Email Address: Glenly.Iffla@austintexas.gov. The City and the Contractor resolve to keep the same key personnel assigned to this engagement throughout its term. In the event that it becomes necessary for the Contractor to replace any key personnel, the replacement will be an individual having equivalent experience and competence in executing projects such as the one described herein. Additionally, the Contractor will promptly notify the City Contract Manager and obtain approval for the replacement. Such approval shall not be unreasonably withheld.

SECTION 2. SCOPE OF WORK

2.1 **Contractor's Obligations.** The Contractor shall fully and timely provide all deliverables described herein and in the Contractor's Offer in strict accordance with the terms, covenants, and conditions of the Contract and all applicable Federal, State, and local laws, rules, and regulations.

2.2 **Services.** In order to accomplish the work described herein, the Contractor shall provide Selective Services for the City's Water Quality Laboratory located at 14050 Summit Drive, Suite 121, Austin, Texas 78728-7101. The terms of the Selective Service Contract in Contractor's Offer #E000061005 are modified by the City and are included herein and in attached Exhibit A. The following equipment shall be maintained under this Contract:

Qty	Item No.	Description	Unit Price	Extended Price
3	323270-4	Selective SC 1030W Z4 6% Discount	\$3,339.82	\$10,019.46
3	323277-4	Selective SC 1088 ASM Z4 6% Discount	\$1,670.38	\$5,011.14

SECTION 3. COMPENSATION

3.1 **Contract Amount.** In consideration for the services to be performed under this Contract, the Contractor shall be paid an amount not to exceed \$15,030,60 for all fees and expenses. Contractor may shall invoice the City annually for services to be performed.

3.2 Invoices.

3.2.1 Invoices shall contain a unique invoice number, the purchase order or delivery order number and the master agreement number if applicable, the Department's Name, and the name of the point of contact for the Department. Invoices shall be itemized. The Contractor's name and, if applicable, the tax identification number on the invoice must exactly match the information in the Contractor's registration with the City. Unless otherwise instructed in writing, the City may rely on the remittance address specified on the Contractor's invoice. Invoices received without all required information cannot be processed and will be returned to the Contractor. Invoices shall be mailed to the below address:

	City of Austin
Department	Austin Water
Attn:	Daniel Smith
Address	P.O. Box 1088
City, State, Zip Code	Austin, Texas 78767

3.2.2 Federal excise taxes, State taxes, or City sales taxes must not be included in the invoiced amount. The City will furnish a tax exemption certificate upon request.

3.3 Payment.

3.3.1 All proper invoices received by the City will be paid within thirty (30) calendar days of the City's receipt of the deliverables or of the invoice, whichever is later.

3.3.2 If payment is not timely made, (per this paragraph), interest shall accrue on the unpaid balance at the lesser of the rate specified in Texas Government Code Section 2251.025 or the maximum lawful rate; except, if payment is not timely made for a reason for which the City may withhold payment hereunder, interest shall not accrue until ten (10) calendar days after the grounds for withholding payment have been resolved.

3.3.3 The City may withhold or off set the entire payment or part of any payment otherwise due the Contractor to such extent as may be necessary on account of:

3.3.3.1 delivery of defective or non-conforming deliverables by the Contractor;

3.3.3.2 third party claims, which are not covered by the insurance which the Contractor is required to provide, are filed or reasonable evidence indicating probable filing of such claims;

3.3.3.3 damage to the property of the City or the City's agents, employees or contractors, which is not covered by insurance required to be provided by the Contractor;

3.3.3.4 reasonable evidence that the Contractor's obligations will not be completed within the time specified in the Contract, and that the unpaid balance would not be adequate to cover actual or liquidated damages for the anticipated delay;

3.3.3.5 failure of the Contractor to submit proper invoices with all required attachments and supporting documentation; or

3.3.3.6 failure of the Contractor to comply with any material provision of the Contract Documents.

3.3.4 Notice is hereby given of Article VIII, Section 1 of the Austin City Charter which prohibits the payment of any money to any person, firm or corporation who is in arrears to the City for taxes, and of §2-8-3 of the Austin City Code concerning the right of the City to offset indebtedness owed the City.

3.3.5 Payment will be made by check unless the parties mutually agree to payment by credit card or electronic transfer of funds. The Contractor agrees that there shall be no additional charges, surcharges, or penalties to the City for payments made by credit card or electronic transfer of funds.

3.4 Non-Appropriation. The awarding or continuation of this Contract is dependent upon the availability of funding. The City's payment obligations are payable only and solely from funds Appropriated and available for this Contract. The absence of Appropriated or other lawfully available funds shall render the Contract null and void to

the extent funds are not Appropriated or available and any deliverables delivered but unpaid shall be returned to the Contractor. The City shall provide the Contractor written notice of the failure of the City to make an adequate Appropriation for any fiscal year to pay the amounts due under the Contract, or the reduction of any Appropriation to an amount insufficient to permit the City to pay its obligations under the Contract. In the event of non or inadequate appropriation of funds, there will be no penalty nor removal fees charged to the City.

3.5 Final Payment and Close-Out.

3.5.1 The making and acceptance of final payment will constitute:

3.5.1.1 a waiver of all claims by the City against the Contractor, except claims (1) which have been previously asserted in writing and not yet settled, (2) arising from defective work appearing after final inspection, (3) arising from failure of the Contractor to comply with the Contract or the terms of any warranty specified herein, (4) arising from the Contractor's continuing obligations under the Contract, including but not limited to indemnity and warranty obligations, or (5) arising under the City's right to audit; and

3.5.1.2 a waiver of all claims by the Contractor against the City other than those previously asserted in writing and not yet settled.

SECTION 4. TERM AND TERMINATION

4.1 **Term of Contract.** This Contract shall be in effect from July 24, 2016 until July 23, 2019 and shall remain in effect until the City terminates the Contract.

4.2 **Right To Assurance.** Whenever one party to the Contract in good faith has reason to question the other party's intent to perform, demand may be made to the other party for written assurance of the intent to perform. In the event that no assurance is given within the time specified after demand is made, the demanding party may treat this failure as an anticipatory repudiation of the Contract.

4.3 **Default.** The Contractor shall be in default under the Contract if the Contractor (a) fails to fully, timely and faithfully perform any of its material obligations under the Contract, (b) fails to provide adequate assurance of performance under the "Right to Assurance paragraph herein, (c) becomes insolvent or seeks relief under the bankruptcy laws of the United States or (d) makes a material misrepresentation in Contractor's Offer, or in any report or deliverable required to be submitted by Contractor to the City.

4.4 **Termination For Cause.** In the event of a default by the Contractor, the City shall have the right to terminate the Contract for cause, by written notice effective ten (10) calendar days, unless otherwise specified, after the date of such notice, unless the Contractor, within such ten (10) day period, cures such default, or provides evidence sufficient to prove to the City's reasonable satisfaction that such default does not, in fact, exist. The City may place Contractor on probation for a specified period of time within which the Contractor must correct any non-compliance issues. Probation shall not normally be for a period of more than nine (9) months, however, it may be for a longer period, not to exceed one (1) year depending on the circumstances. If the City determines the Contractor has failed to perform satisfactorily during the probation period, the City may proceed with suspension. In the event of a default by the Contractor, the City may suspend or debar the Contractor in accordance with the "City of Austin Purchasing Office Probation, Suspension and Debarment Rules for Vendors" and remove the Contractor from the City's vendor list for up to five (5) years and any Offer submitted by the Contractor may be disqualified for up to five (5) years. In addition to any other remedy available under law or in equity, the City shall be entitled to recover all actual damages, costs, losses and expenses, incurred by the City as a result of the Contractor's default, including, without limitation, cost of cover, reasonable attorneys' fees, court costs, and prejudgment and post-judgment interest at the maximum lawful rate. All rights and remedies under the Contract are cumulative and are not exclusive of any other right or remedy provided by law.

4.5 **Termination Without Cause.** The City shall have the right to terminate the Contract, in whole or in part, without cause any time upon thirty (30) calendar days prior written notice. Upon receipt of a notice of termination, the Contractor shall promptly cease all further work pursuant to the Contract, with such exceptions, if any, specified in the notice of termination. The City shall pay the Contractor, to the extent of funds Appropriated or otherwise legally available for such purposes, for all goods delivered and services performed and obligations incurred prior to the date of termination in accordance with the terms hereof.

4.6 **Fraud.** Fraudulent statements by the Contractor on any Offer or in any report or deliverable required to be submitted by the Contractor to the City shall be grounds for the termination of the Contract for cause by the City and may result in legal action.

SECTION 5. OTHER DELIVERABLES

5.1 **Insurance:** The following insurance requirements apply.

5.1.1 General Requirements.

5.1.1.1 The Contractor shall at a minimum carry insurance in the types and amounts indicated herein for the duration of the Contract and during any warranty period.

5.1.1.2 The Contractor shall provide a Certificate of Insurance as verification of coverages required below to the City at the below address prior to Contract execution and within fourteen (14) calendar days after written request from the City.

5.1.1.3 The Contractor must also forward a Certificate of Insurance to the City whenever a previously identified policy period has expired, or an extension option or holdover period is exercised, as verification of continuing coverage.

5.1.1.4 The Contractor shall not commence work until the required insurance is obtained and has been reviewed by City. Approval of insurance by the City shall not relieve or decrease the liability of the Contractor hereunder and shall not be construed to be a limitation of liability on the part of the Contractor.

5.1.1.5 The City may request that the Contractor submit certificates of insurance to the City for all subcontractors prior to the subcontractors commencing work on the project.

5.1.1.6 The Contractor's and all subcontractors' insurance coverage shall be written by companies licensed to do business in the State of Texas at the time the policies are issued and shall be written by companies with A.M. Best ratings of B+VII or better.

5.1.1.7 All endorsements naming the City as additional insured, waivers, and notices of cancellation endorsements as well as the Certificate of Insurance shall be mailed to the following address:

City of Austin
Purchasing Office
P. O. Box 1088
Austin, Texas 78767

5.1.1.8 The "other" insurance clause shall not apply to the City where the City is an additional insured shown on any policy. It is intended that policies required in the Contract, covering both the City and the Contractor, shall be considered primary coverage as applicable.

5.1.1.9 If insurance policies are not written for amounts specified in Paragraph 5.1.2, Specific Coverage Requirements, the Contractor shall carry Umbrella or Excess Liability Insurance for any differences in amounts specified. If Excess Liability Insurance is provided, it shall follow the form of the primary coverage.

5.1.1.10 The City shall be entitled, upon request, at an agreed upon location, and without expense, to review certified copies of policies and endorsements thereto and may make any reasonable requests for deletion or revision or modification of particular policy terms, conditions, limitations, or exclusions except where policy provisions are established by law or regulations binding upon either of the parties hereto or the underwriter on any such policies.

5.1.1.11 The City reserves the right to review the insurance requirements set forth during the effective period of the Contract and to make reasonable adjustments to insurance coverage, limits, and exclusions when deemed necessary and prudent by the City based upon changes in statutory

law, court decisions, the claims history of the industry or financial condition of the insurance company as well as the Contractor.

5.1.1.12 The Contractor shall not cause any insurance to be canceled nor permit any insurance to lapse during the term of the Contract or as required in the Contract.

5.1.1.13 The Contractor shall be responsible for premiums, deductibles and self-insured retentions, if any, stated in policies. All deductibles or self-insured retentions shall be disclosed on the Certificate of Insurance.

5.1.1.14 The Contractor shall endeavor to provide the City thirty (30) calendar days written notice of erosion of the aggregate limits below occurrence limits for all applicable coverages indicated within the Contract.

5.1.2 **Specific Coverage Requirements.** The Contractor shall at a minimum carry insurance in the types and amounts indicated below for the duration of the Contract, including extension options and hold over periods, and during any warranty period. These insurance coverages are required minimums and are not intended to limit the responsibility or liability of the Contractor.

5.1.2.1 **Commercial General Liability Insurance.** The minimum bodily injury and property damage per occurrence are \$500,000 for coverages A (Bodily Injury and Property Damage) and B (Personal and Advertising Injuries). The policy shall contain the following provisions and endorsements.

5.1.2.1.1 Contractual liability coverage for liability assumed under the Contract and all other Contracts related to the project.

5.1.2.1.2 Contractor/Subcontracted Work.

5.1.2.1.3 Products/Completed Operations Liability for the duration of the warranty period.

5.1.2.1.4 Waiver of Subrogation, Endorsement CG 2404, or equivalent coverage.

5.1.2.1.5 Thirty (30) calendar days Notice of Cancellation, Endorsement CG 0205, or equivalent coverage.

5.1.2.1.6 The City of Austin listed as an additional insured, Endorsement CG 2010, or equivalent coverage.

5.1.2.2 **Business Automobile Liability Insurance.** The Contractor shall provide coverage for all owned, non-owned and hired vehicles with a minimum combined single limit of \$500,000 per occurrence for bodily injury and property damage. Alternate acceptable limits are \$250,000 bodily injury per person, \$500,000 bodily injury per occurrence and at least \$100,000 property damage liability per accident. The policy shall contain the following endorsements:

5.1.2.2.1 Waiver of Subrogation, Endorsement CA0444, or equivalent coverage.

5.1.2.2.2 Thirty (30) calendar days Notice of Cancellation, Endorsement CA0244, or equivalent coverage.

5.1.2.2.3 The City of Austin listed as an additional insured, Endorsement CA2048, or equivalent coverage.

5.1.2.3 **Worker's Compensation and Employers' Liability Insurance.** Coverage shall be consistent with statutory benefits outlined in the Texas Worker's Compensation Act (Section 401). The minimum policy limits for Employer's Liability are \$100,000 bodily injury each accident, \$500,000 bodily injury by disease policy limit and \$100,000 bodily injury by disease each employee. The policy shall contain the following provisions and endorsements:

5.1.2.3.1 The Contractor's policy shall apply to the State of Texas.

5.1.2.3.2 Waiver of Subrogation, Form WC420304, or equivalent coverage.

5.1.2.3.3 Thirty (30) calendar days Notice of Cancellation, Form WC420601, or equivalent coverage.

5.1.2.5 **Endorsements.** The specific insurance coverage endorsements specified above, or their equivalents must be provided. In the event that endorsements, which are the equivalent of the required coverage, are proposed to be substituted for the required coverage, copies of the equivalent endorsements must be provided for the City's review and approval.

5.2 **Equal Opportunity.**

5.2.1 **Equal Employment Opportunity.** No Contractor or Contractor's agent shall engage in any discriminatory employment practice as defined in Chapter 5-4 of the City Code. No Bid submitted to the City shall be considered, nor any Purchase Order issued, or any Contract awarded by the City unless the Contractor has executed and filed with the City Purchasing Office a current Non-Discrimination Certification. The Contractor shall sign and return the Non-Discrimination Certification attached hereto as Exhibit B. Non-compliance with Chapter 5-4 of the City Code may result in sanctions, including termination of the contract and the Contractor's suspension or debarment from participation on future City contracts until deemed compliant with Chapter 5-4.

5.2.2 **Americans With Disabilities Act (ADA) Compliance.** No Contractor, or Contractor's agent shall engage in any discriminatory employment practice against individuals with disabilities as defined in the ADA.

5.3 **Acceptance of Incomplete or Non-Conforming Deliverables.** Should any item to be supplied under this Contract be non-conforming, Contractor shall provide a replacement under Contractor's standard thirty (30) day warranty.

5.4 **Delays.**

5.4.1 The City may delay scheduled delivery or other due dates by written notice to the Contractor if the City deems it is in its best interest. If such delay causes an increase in the cost of the work under the Contract, the City and the Contractor shall negotiate an equitable adjustment for costs incurred by the Contractor in the Contract price and execute an amendment to the Contract. The Contractor must assert its right to an adjustment within thirty (30) calendar days from the date of receipt of the notice of delay. Failure to agree on any adjusted price shall be handled under the Dispute Resolution process specified herein. However, nothing in this provision shall excuse the Contractor from delaying the delivery as notified.

5.4.2 Neither party shall be liable for any default or delay in the performance of its obligations under this Contract if, while and to the extent such default or delay is caused by acts of God, fire, riots, civil commotion, labor disruptions, sabotage, sovereign conduct, or any other cause beyond the reasonable control of such Party. In the event of default or delay in Contract performance due to any of the foregoing causes, then the time for completion of the services will be extended; provided, however, in such an event, a conference will be held within three (3) business days to establish a mutually agreeable period of time reasonably necessary to overcome the effect of such failure to perform.

5.5 **Publications.** All published material and written reports submitted under the Contract must be originally developed material unless otherwise specifically provided in the Contract. When material not originally developed is included in a report in any form, the source shall be identified.

SECTION 6. WARRANTIES

6.1 **Warranty – Price.**

6.1.1 The Contractor warrants the prices quoted in the Offer are no higher than the Contractor's current prices on orders by others for like deliverables under similar terms of purchase.

6.1.2 The Contractor certifies that the prices in the Offer have been arrived at independently without consultation, communication, or agreement for the purpose of restricting competition, as to any matter relating to such fees with any other firm or with any competitor.

6.1.3 In addition to any other remedy available, the City may deduct from any amounts owed to the Contractor, or otherwise recover, any amounts paid for items in excess of the Contractor's current prices on orders by others for like deliverables under similar terms of purchase.

6.2 Warranty – Services. The Contractor warrants and represents that all services to be provided to the City under the Contract will be fully and timely performed in a good and workmanlike manner in accordance with generally accepted industry standards and practices, the terms, conditions, and covenants of the Contract, and all applicable Federal, State and local laws, rules or regulations.

6.2.1 The Contractor may not limit, exclude or disclaim the foregoing warranty or any warranty implied by law, and any attempt to do so shall be without force or effect.

6.2.2 Unless otherwise specified in the Contract, the warranty period shall be 30 Days from the acceptance date. If during the warranty period, one or more of the warranties are breached, the Contractor shall promptly upon receipt of demand perform the services again in accordance with above standard at no additional cost to the City. All costs incidental to such additional performance shall be borne by the Contractor. The City shall endeavor to give the Contractor written notice of the breach of warranty within thirty (30) calendar days of discovery of the breach of warranty, but failure to give timely notice shall not impair the City's rights under this section.

6.2.3 If the Contractor is unable or unwilling to perform its services in accordance with the above standard as required by the City, then in addition to any other available remedy, the City may reduce the amount of services it may be required to purchase under the Contract from the Contractor, and purchase conforming services from other sources. In such event, the Contractor shall pay to the City upon demand the increased cost, if any, incurred by the City to procure such services from another source.

SECTION 7. MISCELLANEOUS

7.1 Place and Condition of Work. The City shall provide the Contractor access to the sites where the Contractor is to perform the services as required in order for the Contractor to perform the services in a timely and efficient manner in accordance with and subject to the applicable security laws, rules, and regulations. The Contractor acknowledges that it has satisfied itself as to the nature of the City's service requirements and specifications, the location and essential characteristics of the work sites, the quality and quantity of materials, equipment, labor and facilities necessary to perform the services, and any other condition or state of fact which could in any way affect performance of the Contractor's obligations under the Contract. The Contractor hereby releases and holds the City harmless from and against any liability or claim for damages of any kind or nature if the actual site or service conditions differ from expected conditions.

7.2 Workforce.

7.2.1 The Contractor shall employ only orderly and competent workers, skilled in the performance of the services which they will perform under the Contract.

7.2.2 The Contractor, its employees, subcontractors, and subcontractor's employees may not while engaged in participating or responding to a solicitation or while in the course and scope of delivering goods or services under a City of Austin contract or on the City's property:

7.2.2.1 use or possess a firearm, including a concealed handgun that is licensed under state law, except as required by the terms of the Contract; and

7.2.2.2 use or possess alcoholic or other intoxicating beverages, illegal drugs or controlled substances, nor may such workers be intoxicated, or under the influence of alcohol or drugs, on the job.

7.2.3 If the City or the City's representative notifies the Contractor that any worker is incompetent, disorderly or disobedient, has knowingly or repeatedly violated safety regulations, has possessed any firearms, or has possessed or was under the influence of alcohol or drugs on the job, the Contractor shall immediately remove such worker from Contract services, and may not employ such worker again on Contract services without the City's prior written consent.

7.3 **Compliance with Health, Safety, and Environmental Regulations.** The Contractor, its Subcontractors, and their respective employees, shall comply fully with all applicable federal, state, and local health, safety, and environmental laws, ordinances, rules and regulations in the performance of the services, including but not limited to those promulgated by the City and by the Occupational Safety and Health Administration (OSHA). In case of conflict, the most stringent safety requirement shall govern. The Contractor shall indemnify and hold the City harmless from and against all claims, demands, suits, actions, judgments, fines, penalties and liability of every kind arising from the breach of the Contractor's obligations under this paragraph.

7.4 **Significant Event.** Reserved. Contractor is a publicly traded company-significant events will be disclosed publicly pursuant to the requirements of the U.S. Securities laws.

7.5 **Right To Audit.**

7.5.1 The Contractor agrees that the representatives of the Office of the City Auditor or other authorized representatives of the City shall have access to, and the right to audit, examine, or reproduce, any and all records of the Contractor related to the performance under this Contract. The Contractor shall retain all such records for a period of three (3) years after final payment on this Contract or until all audit and litigation matters that the City has brought to the attention of the Contractor are resolved, whichever is longer. The Contractor agrees to refund to the City any overpayments disclosed by any such audit.

7.5.2 The Contractor shall include this provision in all subcontractor agreements entered into in connection with this Contract.

7.6 **Stop Work Notice.** The City may issue an immediate Stop Work Notice in the event the Contractor is observed performing in a manner that is in violation of Federal, State, or local guidelines, or in a manner that is determined by the City to be unsafe to either life or property. Upon notification, the Contractor will cease all work until notified by the City that the violation or unsafe condition has been corrected. The Contractor shall be liable for all costs incurred by the City as a result of the issuance of such Stop Work Notice.

7.7 **Indemnity.**

7.7.1 Definitions:

7.7.1.1 "Indemnified Claims" shall include any and all claims, demands, suits, causes of action, judgments and liability of every character, type or description, including all reasonable costs and expenses of litigation, mediation or other alternate dispute resolution mechanism, including attorney and other professional fees for:

7.7.1.1.1 damage to or loss of the property of any person (including, but not limited to the City, the Contractor, their respective agents, officers, employees and subcontractors; the officers, agents, and employees of such subcontractors; and third parties); and/or;

7.7.1.1.2 death, bodily injury, illness, disease, worker's compensation, loss of services, or loss of income or wages to any person (including but not limited to the agents, officers and employees of the City, the Contractor, the Contractor's subcontractors, and third parties),

7.7.1.2 "Fault" shall include the sale of defective or non-conforming deliverables, negligence, willful misconduct, or a breach of any legally imposed strict liability standard.

7.7.2 THE CONTRACTOR SHALL DEFEND (AT THE OPTION OF THE CITY), INDEMNIFY, AND HOLD THE CITY, ITS SUCCESSORS, ASSIGNS, OFFICERS, EMPLOYEES AND ELECTED OFFICIALS HARMLESS FROM AND AGAINST ALL INDEMNIFIED CLAIMS DIRECTLY ARISING OUT OF, INCIDENT TO, CONCERNING OR RESULTING FROM THE FAULT OF THE CONTRACTOR, OR THE CONTRACTOR'S AGENTS, EMPLOYEES OR SUBCONTRACTORS, IN THE PERFORMANCE OF THE

CONTRACTOR'S OBLIGATIONS UNDER THE CONTRACT. NOTHING HEREIN SHALL BE DEEMED TO LIMIT THE RIGHTS OF THE CITY OR THE CONTRACTOR (INCLUDING, BUT NOT LIMITED TO, THE RIGHT TO SEEK CONTRIBUTION) AGAINST ANY THIRD PARTY WHO MAY BE LIABLE FOR AN INDEMNIFIED CLAIM.

7.8 **Limitation of Liability.** In no event shall the Contractor's Liability under this Contract exceed the amount paid by the City under this Contract. In no event will the Contractor be liable for any special, incidental, indirect, reliance, punitive, or consequential damages (including without limitation damages for loss of: use of facilities or equipment, revenue, business, data or information, profits, time or goodwill), whether based in contract, tort, or otherwise regardless of whether Contractor has been informed of the possibility of such damages. The Contractor will not be liable for any damages of any type regardless of their form caused in whole or in part by the City, including but not limited to: the City's neglect, improper use, modification, service to, or transportation of the equipment subject to this Contract. No action, regardless of form, arising out of or in any way connected with the products or services provided by the Contractor under this Contract may be brought more than one (1) year after the cause of action has accrued.

7.9 **Claims.** If any claim, demand, suit, or other action is asserted against the Contractor which arises under or concerns the Contract, or which could have a material adverse effect on the Contractor's ability to perform thereunder, the Contractor shall give written notice thereof to the City within ten (10) calendar days after receipt of notice by the Contractor. Such notice to the City shall state the date of notification of any such claim, demand, suit, or other action; the names and addresses of the claimant(s); the basis thereof; and the name of each person against whom such claim is being asserted. Such notice shall be delivered personally or by mail and shall be sent to the City and to the Austin City Attorney. Personal delivery to the City Attorney shall be to City Hall, 301 West 2nd Street, 4th Floor, Austin, Texas 78701, and mail delivery shall be to P.O. Box 1088, Austin, Texas 78767.

7.10 **Notices.** Unless otherwise specified, all notices, requests, or other communications required or appropriate to be given under the Contract shall be in writing and shall be deemed delivered three (3) business days after postmarked if sent by U.S. Postal Service Certified or Registered Mail, Return Receipt Requested. Notices delivered by other means shall be deemed delivered upon receipt by the addressee. Routine communications may be made by first class mail, telefax, or other commercially accepted means. Notices to the City and the Contractor shall be addressed as follows:

To the City:
City of Austin, Purchasing Office
ATTN: Contract Administrator
P O Box 1088
Austin, TX 78767

To the Contractor:
OI Analytical Corporation
ATTN: Jennifer Moore, Contract Coordinator, Analytics
P.O. Box 9010
College Station, TX 77842-9010

7.11 **Confidentiality.** In order to provide the deliverables to the City, Contractor may require access to certain of the City's and/or its licensors' confidential information (including inventions, employee information, trade secrets, confidential know-how, confidential business information, and other information which the City or its licensors consider confidential) (collectively, "Confidential Information"). Contractor acknowledges and agrees that the Confidential Information is the valuable property of the City and/or its licensors and any unauthorized use, disclosure, dissemination, or other release of the Confidential Information will substantially injure the City and/or its licensors. The Contractor (including its employees, subcontractors, agents, or representatives) agrees that it will maintain the Confidential Information in strict confidence and shall not disclose, disseminate, copy, divulge, recreate, or otherwise use the Confidential Information without the prior written consent of the City or in a manner not expressly permitted under this Contract, unless the Confidential Information is required to be disclosed by law or an order of any court or other governmental authority with proper jurisdiction, provided the Contractor promptly notifies the City before disclosing such information so as to permit the City reasonable time to seek an appropriate protective order. The Contractor agrees to use protective measures no less stringent than the Contractor uses within its own business to protect its own most valuable information, which protective measures shall under all circumstances be at least reasonable measures to ensure the continued confidentiality of the Confidential Information.

7.12 **Advertising.** The Contractor shall not advertise or publish, without the City's prior consent, the fact that the City has entered into the Contract, except to the extent required by law.

7.13 **No Contingent Fees.** The Contractor warrants that no person or selling agency has been employed or retained to solicit or secure the Contract upon any agreement or understanding for commission, percentage, brokerage, or contingent fee, excepting bona fide employees of bona fide established commercial or selling agencies maintained by the Contractor for the purpose of securing business. For breach or violation of this warranty, the City shall have the right, in addition to any other remedy available, to cancel the Contract without liability and to deduct from any amounts owed to the Contractor, or otherwise recover, the full amount of such commission, percentage, brokerage or contingent fee.

7.14 **Gratuities.** The City may, by written notice to the Contractor, cancel the Contract without liability if it is determined by the City that gratuities were offered or given by the Contractor or any agent or representative of the Contractor to any officer or employee of the City with a view toward securing the Contract or securing favorable treatment with respect to the awarding or amending or the making of any determinations with respect to the performing of such contract. In the event the Contract is canceled by the City pursuant to this provision, the City shall be entitled, in addition to any other rights and remedies, to recover or withhold the amount of the cost incurred by the Contractor in providing such gratuities.

7.15 **Prohibition Against Personal Interest in Contracts.** No officer, employee, independent consultant, or elected official of the City who is involved in the development, evaluation, or decision-making process of the performance of any solicitation shall have a financial interest, direct or indirect, in the Contract resulting from that solicitation. Any willful violation of this section shall constitute impropriety in office, and any officer or employee guilty thereof shall be subject to disciplinary action up to and including dismissal. Any violation of this provision, with the knowledge, expressed or implied, of the Contractor shall render the Contract voidable by the City.

7.16 **Independent Contractor.** The Contract shall not be construed as creating an employer/employee relationship, a partnership, or a joint venture. The Contractor's services shall be those of an independent contractor. The Contractor agrees and understands that the Contract does not grant any rights or privileges established for employees of the City.

7.17 **Assignment-Delegation.** The Contract shall be binding upon and enure to the benefit of the City and the Contractor and their respective successors and assigns, provided however, that no right or interest in the Contract shall be assigned and no obligation shall be delegated by the Contractor without the prior written consent of the City. Any attempted assignment or delegation by the Contractor shall be void unless made in conformity with this paragraph. The Contract is not intended to confer rights or benefits on any person, firm or entity not a party hereto; it being the intention of the parties that there be no third party beneficiaries to the Contract.

7.18 **Waiver.** No claim or right arising out of a breach of the Contract can be discharged in whole or in part by a waiver or renunciation of the claim or right unless the waiver or renunciation is supported by consideration and is in writing signed by the aggrieved party. No waiver by either the Contractor or the City of any one or more events of default by the other party shall operate as, or be construed to be, a permanent waiver of any rights or obligations under the Contract, or an express or implied acceptance of any other existing or future default or defaults, whether of a similar or different character.

7.19 **Modifications.** The Contract can be modified or amended only in writing signed by both parties. No pre-printed or similar terms on any Contractor invoice, order or other document shall have any force or effect to change the terms, covenants, and conditions of the Contract.

7.20 **Interpretation.** The Contract is intended by the parties as a final, complete and exclusive statement of the terms of their agreement. No course of prior dealing between the parties or course of performance or usage of the trade shall be relevant to supplement or explain any term used in the Contract. Although the Contract may have been substantially drafted by one party, it is the intent of the parties that all provisions be construed in a manner to be fair to both parties, reading no provisions more strictly against one party or the other. Whenever a term defined by the Uniform Commercial Code, as enacted by the State of Texas, is used in the Contract, the UCC definition shall control, unless otherwise defined in the Contract.

7.21 **Dispute Resolution.**

7.21.1 If a dispute arises out of or relates to the Contract, or the breach thereof, the parties agree to negotiate prior to prosecuting a suit for damages. However, this section does not prohibit the filing of a lawsuit to toll

the running of a statute of limitations or to seek injunctive relief. Either party may make a written request for a meeting between representatives of each party within fourteen (14) calendar days after receipt of the request or such later period as agreed by the parties. Each party shall include, at a minimum, one (1) senior level individual with decision-making authority regarding the dispute. The purpose of this and any subsequent meeting is to attempt in good faith to negotiate a resolution of the dispute. If, within thirty (30) calendar days after such meeting, the parties have not succeeded in negotiating a resolution of the dispute, they will proceed directly to mediation as described below. Negotiation may be waived by a written agreement signed by both parties, in which event the parties may proceed directly to mediation as described below.

7.21.2 If the efforts to resolve the dispute through negotiation fail, or the parties waive the negotiation process, the parties may select, within thirty (30) calendar days, a mediator trained in mediation skills to assist with resolution of the dispute. Should they choose this option, the City and the Contractor agree to act in good faith in the selection of the mediator and to give consideration to qualified individuals nominated to act as mediator. Nothing in the Contract prevents the parties from relying on the skills of a person who is trained in the subject matter of the dispute or a contract interpretation expert. If the parties fail to agree on a mediator within thirty (30) calendar days of initiation of the mediation process, the mediator shall be selected by the Travis County Dispute Resolution Center (DRC). The parties agree to participate in mediation in good faith for up to thirty (30) calendar days from the date of the first mediation session. The City and the Contractor will share the mediator's fees equally and the parties will bear their own costs of participation such as fees for any consultants or attorneys they may utilize to represent them or otherwise assist them in the mediation.

7.22 Minority And Women Owned Business Enterprise (MBE/WBE) Procurement Program.

7.22.1 All City procurements are subject to the City's Minority-Owned and Women-Owned Business Enterprise Procurement Program found at Chapters 2-9A, 2-9B, 2-9C and 2-9D of the City Code. The Program provides Minority-Owned and Women-Owned Business Enterprises (MBEs/WBEs) full opportunity to participate in all City contracts.

7.22.2 The City of Austin has determined that no goals are appropriate for this Contract. **Even though no goals have been established for this Contract, the Contractor is required to comply with the City's MBE/WBE Procurement Program, Chapters 2-9A, 2-9B, 2-9C and 2-9D, of the City Code, as applicable, if areas of subcontracting are identified.**

7.22.3 If any service is needed to perform the Contract and the Contractor does not perform the service with its own workforce or if supplies or materials are required and the Contractor does not have the supplies or materials in its inventory, the Contractor shall contact the Department of Small and Minority Business Resources (DSMBR) at (512) 974-7600 to obtain a list of MBE and WBE firms available to perform the service or provide the supplies or materials. The Contractor must also make a Good Faith Effort to use available MBE and WBE firms. Good Faith Efforts include but are not limited to contacting the listed MBE and WBE firms to solicit their interest in performing on the Contract; using MBE and WBE firms that have shown an interest, meet qualifications, and are competitive in the market; and documenting the results of the contacts.

7.23 Subcontractors.

7.23.1 If the Contractor identified Subcontractors in an MBE/WBE Program Compliance Plan or a No Goals Utilization Plan, the Contractor shall comply with the provisions of Chapters 2-9A, 2-9B, 2-9C, and 2-9D, as applicable, of the Austin City Code and the terms of the Compliance Plan or Utilization Plan as approved by the City (the "Plan"). The Contractor shall not initially employ any Subcontractor except as provided in the Contractor's Plan. The Contractor shall not substitute any Subcontractor identified in the Plan, unless the substitute has been accepted by the City in writing in accordance with the provisions of Chapters 2-9A, 2-9B, 2-9C and 2-9D, as applicable. No acceptance by the City of any Subcontractor shall constitute a waiver of any rights or remedies of the City with respect to defective deliverables provided by a Subcontractor. If a Plan has been approved, the Contractor is additionally required to submit a monthly Subcontract Awards and Expenditures Report to the Contract Manager and the Purchasing Office Contract Compliance Manager no later than the tenth calendar day of each month.

7.23.2 Work performed for the Contractor by a Subcontractor shall be pursuant to a written contract between the Contractor and Subcontractor. The terms of the subcontract may not conflict with the terms of the Contract, and shall contain provisions that:

7.23.2.1 require that all deliverables to be provided by the Subcontractor be provided in strict accordance with the provisions, specifications and terms of the Contract.

7.23.2.2 prohibit the Subcontractor from further subcontracting any portion of the Contract without the prior written consent of the City and the Contractor. The City may require, as a condition to such further subcontracting, that the Subcontractor post a payment bond in form, substance and amount acceptable to the City;

7.23.2.3 require Subcontractors to submit all invoices and applications for payments, including any claims for additional payments, damages or otherwise, to the Contractor in sufficient time to enable the Contractor to include same with its invoice or application for payment to the City in accordance with the terms of the Contract;

7.23.2.4 require that all Subcontractors obtain and maintain, throughout the term of their contract, insurance in the type and amounts specified for the Contractor, with the City being a named insured as its interest shall appear; and

7.23.2.5 require that the Subcontractor indemnify and hold the City harmless to the same extent as the Contractor is required to indemnify the City.

7.23.3 The Contractor shall be fully responsible to the City for all acts and omissions of the Subcontractors just as the Contractor is responsible for the Contractor's own acts and omissions. Nothing in the Contract shall create for the benefit of any such Subcontractor any contractual relationship between the City and any such Subcontractor, nor shall it create any obligation on the part of the City to pay or to see to the payment of any moneys due any such Subcontractor except as may otherwise be required by law.

7.23.4 The Contractor shall pay each Subcontractor its appropriate share of payments made to the Contractor not later than ten (10) calendar days after receipt of payment from the City.

7.24 Jurisdiction And Venue. The Contract is made under and shall be governed by the laws of the State of Texas, including, when applicable, the Uniform Commercial Code as adopted in Texas, V.T.C.A., Bus. & Comm. Code, Chapter 1, excluding any rule or principle that would refer to and apply the substantive law of another state or jurisdiction. All issues arising from this Contract shall be resolved in the courts of Travis County, Texas and the parties agree to submit to the exclusive personal jurisdiction of such courts. The foregoing, however, shall not be construed or interpreted to limit or restrict the right or ability of the City to seek and secure injunctive relief from any competent authority as contemplated herein.

7.25 Invalidity. The invalidity, illegality, or unenforceability of any provision of the Contract shall in no way affect the validity or enforceability of any other portion or provision of the Contract. Any void provision shall be deemed severed from the Contract and the balance of the Contract shall be construed and enforced as if the Contract did not contain the particular portion or provision held to be void. The parties further agree to reform the Contract to replace any stricken provision with a valid provision that comes as close as possible to the intent of the stricken provision. The provisions of this section shall not prevent this entire Contract from being void should a provision which is the essence of the Contract be determined to be void.

7.26 Holidays. The following holidays are observed by the City:

<u>Holiday</u>	<u>Date Observed</u>
New Year's Day	January 1
Martin Luther King, Jr.'s Birthday	Third Monday in January
President's Day	Third Monday in February
Memorial Day	Last Monday in May
Independence Day	July 4
Labor Day	First Monday in September
Veteran's Day	November 11
Thanksgiving Day	Fourth Thursday in November

Friday after Thanksgiving	Friday after Thanksgiving
Christmas Eve	December 24
Christmas Day	December 25

If a Legal Holiday falls on Saturday, it will be observed on the preceding Friday. If a Legal Holiday falls on Sunday, it will be observed on the following Monday.

7.27 **Survivability of Obligations.** All provisions of the Contract that impose continuing obligations on the parties, including but not limited to the warranty, indemnity, and confidentiality obligations of the parties, shall survive the expiration or termination of the Contract.

7.28 **Non-Suspension or Debarment Certification.** The City of Austin is prohibited from contracting with or making prime or sub-awards to parties that are suspended or debarred or whose principals are suspended or debarred from Federal, State, or City of Austin Contracts. By accepting a Contract with the City, the Vendor certifies that its firm and its principals are not currently suspended or debarred from doing business with the Federal Government, as indicated by the General Services Administration List of Parties Excluded from Federal Procurement and Non-Procurement Programs, the State of Texas, or the City of Austin.

7.29 **Incorporation of Documents.** Section 0100, Standard Purchase Definitions, is hereby incorporated into this Contract by reference, with the same force and effect as if they were incorporated in full text. The full text versions of this Section are available, on the Internet at the following online address:
https://assets.austintexas.gov/purchase/downloads/standard_purchase_definitions.pdf

In witness whereof, the parties have caused duly authorized representatives to execute this Contract on the dates set forth below.

OI Corporation

By: 

Signature

Name: Jennifer Moore

Printed Name

Title: Contract Coordinator, Analytics

Date: 8-17-16

CITY OF AUSTIN

By: 

Signature

Name: Monica McClure

Printed Name

Title: Corporate Contract Administrator

Date: August 17, 2016

Exhibits:

- Exhibit A – Selective Service Contract
- Exhibit B – Non-Discrimination Certification
- Exhibit C – Non-Suspension/Debarment Certification

EXHIBIT A



email @ oico.com www.oico.com
P.O. Box 9010, College Station, Texas 77842-9010 151 Graham Road 800-336-1911 Fax: (979) 690-0440

Selective Service Contract

OI Analytical, acting directly or through its designated representative, will provide support services as described.

The Selective Contract plan is designed for demanding applications requiring extended levels of support.

Period of Performance

OI Analytical Service Contracts are for one full year minimum from the date your Purchase Order has been received and/or Preventative Maintenance Certification ("PMC") has been completed.

OI Analytical Responsibilities

Telephone Support

Telephone Support is provided by experienced, factory-trained technicians and is available Monday through Friday between 8:00 am and 5:00 pm CT except on company holidays.

On-Site Service

Our professional, friendly staff is standing by to assist you Monday through Friday between the hours of 8:00 am and 5:00 pm CT. Please call us at 1-800-336-1911 to:

- schedule a repair or
- schedule a Preventative Maintenance Visit

An OI Field Support Specialist or designated representative serving the local geographic area will be sent to perform the repair in response to a product failure. On-site visits should occur within 72 hours from the time we receive notice of the failure in our dispatch office. "Product failure" repair includes diagnosis and correction of hardware and electronic malfunctions. Equipment will be inspected and tested as necessary to re-establish proper operating performance. Parts that we determine require replacement will be supplied on an exchange basis. Parts removed from the equipment become the property of OI Analytical.

Prior to placing an on-site service request, Customer may be required to run diagnostic tests as determined by an OI Analytical technician. If services are rendered for a malfunction caused by application, contamination, leaks, defective gases/samples, or if service efforts to isolate the cause of a malfunction are increased as a result of aforementioned, OI Analytical will invoice Customer on a time and material basis for the service efforts to isolate the cause of malfunction. OI Analytical will require Purchase Order.

Selective Service Contract

Preventative Maintenance (PM)

OI Analytical representatives will come on-site and perform two (2) semi-annual Preventative Maintenance ("PM") Visits. Preventative Maintenance scheduling is the responsibility of Customer and is required to be scheduled thirty (30) days in advance. Maintenance includes repairing, cleaning, adjusting, lubricating, inspecting and testing as necessary to re-establish proper operating performance. Procedures for Preventative Maintenance are designed to reduce product failure and optimize performance of Customer's equipment.

TOC ANALYZERS

- Routine maintenance functions normally associated with the operation of the instrument.
- TOC customers are required to have a flow meter on hand for troubleshooting purposes.
- PM parts include but are not limited to: dryer tube, reagent check valves, permeation tube, TFE inline filter, septum, and thermocouple.

GC SYSTEM

- Ion source cleaning
- FID jet cleaning
- Inspection of tubing
- Replacement of trap
- Routine maintenance functions normally associated with the operation of the instrument.
- PM parts include but are not limited to: multiplier, liner, water management fitting, sparge filter, and tube assembly.
- 4750 Master TD parts include but are not limited to: solenoid valves, extractor springs, needle assemblies and alignment checks.

MSD

- PM parts include but are not limited to: electronic and mechanical components, mechanical pump, turbo pump & controller or diffusion pump & controller, ion gauge controller (if listed), and source/rods.
- Exclusions: Consumables (gases, solvents, chemicals, inserts, columns, diskettes, printer ribbons & cartridges, printer paper, glassware, syringes, needles, glass jet separator, filaments and electron multiplier), filters, gas switching valves and solvents.

AUTOMATED CHEMISTRY ANALYZERS (ACA)

- Routine maintenance functions normally associated with the operation of the instrument.
- Polish flow cell
- PM parts include but are not limited to: replacing cracked platen latches, cracked sprockets, change lamps, filter, replace any broken quarter turn locks as needed, and replacement of transmission tubing in Dilutor.

GPC SYSTEM (Gel Permeation Chromatography)

- Routine maintenance functions normally associated with the operation of the instrument.
- PM parts include but are not limited to: check valves, piston seal kit, and SS in-line filter.



Selective Service Contract

Emergency On-Site (EOS) Visits

This contract includes up to two (2) emergency on-site ("EOS") visits. An EOS is defined as an on-site visit by a certified OI Analytical Technician or Representative performing repairs other than PMs covered under this contract. If additional emergency visits are requested over and above the number specified on this contract, they will be invoiced at the current hourly rate at list price plus expenses. A minimum of four hours will be invoiced.

Unlimited Factory Repairs

Customer will be issued a Return Material Authorization (RMA) number, which is required to be placed on the package to reference when returning instrument(s) to the factory for repair. Method of shipping will be at the discretion of OI Analytical. Specified methods of shipment including insurance may be requested at Customer's expense.

Rentals

In the event that the Customer's unit must be shipped back to the factory for repair, a rental module* (OI Analytical manufactured equipment) will be shipped to Customer for use during that time. The manner of shipment will be at the discretion of OI Analytical. To ensure that Customer's unit is packaged correctly, Customer is required to wait for arrival of said rental module and utilize the OI Analytical shipment container(s) in which the rental module arrived for return shipment of Customer's unit.

Rental module(s) must be shipped back to OI Analytical within ten days after Customer's instrument has been repaired. Failure to return the rental module(s) by the end of this ten-day period will result in Customer being invoiced at the rate of \$50.00 per day. This charge will be incurred on a daily basis until the rental module has been received at our facility at the following address: OI Analytical, 151 Graham Road, College Station, TX, 77845.

*Rental modules are on availability basis.

Customer Responsibility

Preventative Maintenance Certification

All instruments will be subject to prequalification prior to commencement of the service contract if original Factory Warranty or existing contract lapses. Repairs that are necessary to bring the equipment up to manufacturer's operating specifications will be billed on a time and material basis.

Preventative Maintenance (PM)

Preventative Maintenance scheduling is Customer's responsibility and is required to be scheduled thirty (30) days in advance.

Selective Service Contract

Laboratory Personnel

Only adequately trained laboratory personnel will operate instruments under this service contract. OI Analytical offers training courses for certification purposes at a billable rate.

System Upgrades

System upgrades are created periodically to enhance the performance of the instrument. If Customer chooses to upgrade their system, Customer is responsible for purchasing the upgrade and contacting OI Analytical for the installation.

Failures and Contamination

In the event of product failure, our in-house support personnel will require Customer to run diagnostic tests and/or replace some parts. Replacement parts will be shipped overnight. Minimum trouble-shooting will be required during the first 48 hours. In the event telephone trouble-shooting does not fix the problem, support will then be moved over to our Field dispatch to schedule an on-site service visit.

Failure of instrumentation due to analyst error, improper sample handling or failure due to the actions of anyone other than an OI Analytical authorized Support Specialist will not be covered under this agreement. Instrumentation malfunctioning due to leaks, contamination, sample foam-over, analytical breakdown or active sites are not covered under this agreement. Examples include but are not limited to: the loss of 2-Chloroethyl-vinyl-ether, breakdown of Endrin or DDT and low recoveries of target compounds as a result of a contaminated system. Parts, labor and travel required for the repair will be charged to Customer at current list price.

Consumable Parts

OI Analytical will not cover consumable parts unless specified under the Preventative Maintenance section of this contract. Consumable parts required to complete the repair will be billed on time and material used basis.

Consumable parts (including any part that comes into direct contact with the sample or any item in the sample pathway) are specifically excluded from coverage under this agreement.

Operation and Maintenance

Customer will follow operator procedures as specified in the Users' Manual including those described for routine operational maintenance. A controlled climate must be maintained as stated in the manufacturer's specifications. Power requirements must be maintained at all times. Instrument failure due to power fluctuations or power loss is not covered under this contract. Operation outside the range of operational specifications such as pressure, flow, or corrosiveness of analytes as stated in product documentation will not be covered under this contract.



Selective Service Contract

Use of applications and methodology applied to instrumentation outside of OI Analytical specifications and consumable parts from other vendors that are used on/or along with OI Analytical instruments will not be covered under this contract.

Site conditions or failures such as loss of air conditioning, unusual electrical conditions, or housing equipment in an environment containing unusually high amounts of dirt, dust or other foreign materials that might be introduced into the system thus causing non-conformance with OI Analytical site specifications will not be covered under this contract.

Purchase Order

Depending on the Service Agreement purchased, services rendered using consumable parts will require a purchase order for parts used and labor associated with installation of those parts. All other labor and parts are covered under the Service Agreement.

Instrument Relocation

If Customer finds it necessary to relocate the instrumentation while under contract, OI Analytical should be contacted prior to the move. If instrument failure is the result of relocation by Customer, repair will not be covered under this contract. It is Customer's option to call and schedule a qualified OI Analytical technician to handle the relocation of this equipment. If instrument failure occurs during relocation by qualified OI Technician, repair will be covered under contract.

Cancellation or Modification

This Agreement may be modified or cancelled only upon thirty days written notice delivered by U.S. Mail or email to the OI Contracts Coordinator. An electronic read receipt will be required to confirm delivery of email notifications. Upon receipt of proper notice and after the passing of thirty days, OI will refund the pro-rated portion of the funding for the Agreement.

LIMITATION OF LIABILITY

IN NO EVENT WILL OI ANALYTICAL BE LIABLE FOR ANY SPECIAL, INCIDENTAL, INDIRECT, RELIANCE, PUNITIVE, OR CONSEQUENTIAL DAMAGES (INCLUDING WITHOUT LIMITATION DAMAGES FOR LOSS OF: USE OF FACILITIES OR EQUIPMENT, REVENUE, BUSINESS, DATA OR INFORMATION, PROFITS, TIME, OR GOODWILL), WHETHER BASED IN CONTRACT, TORT, OR OTHERWISE REGARDLESS OF WHETHER OI HAS BEEN INFORMED OF THE POSSIBILITY OF SUCH DAMAGES.

OI WILL NOT BE LIABLE FOR ANY DAMAGES OF ANY TYPE REGARDLESS OF THEIR FORM CAUSED IN WHOLE OR IN PART BY CUSTOMER, INCLUDING BUT



oinmail@oico.com www.oico.com

P.O. Box 9010, College Station, Texas 77842-9010 151 Graham Road S00-336-1911 Fax: (979) 690-0440

Selective Service Contract

NOT LIMITED TO: CUSTOMER'S NEGLIGENCE, IMPROPER USE, MODIFICATION, SERVICE TO, OR TRANSPORTATION OF THE EQUIPMENT SUBJECT TO THIS AGREEMENT.

THE TERMS AND CONDITIONS OF THIS SERVICE CONTRACT SHALL SUPERSEDE AND CONTROL OVER ANY TERMS AND CONDITIONS IN PURCHASER'S DOCUMENTS, INCLUDING PURCHASE ORDERS.

EXHIBIT B
City of Austin, Texas
EQUAL EMPLOYMENT/FAIR HOUSING OFFICE
NON-DISCRIMINATION CERTIFICATION

City of Austin, Texas
Human Rights Commission

To: City of Austin, Texas, ("OWNER")

I hereby certify that our firm conforms to the Code of the City of Austin, Section 5-4-2 as reiterated below:

Chapter 5-4. Discrimination in Employment by City Contractors.

Sec. 4-2 Discriminatory Employment Practices Prohibited. As an Equal Employment Opportunity (EEO) employer, the Contractor will conduct its personnel activities in accordance with established federal, state and local EEO laws and regulations and agrees:

- (B) (1) Not to engage in any discriminatory employment practice defined in this chapter.
- (2) To take affirmative action to ensure that applicants are employed, and that employees are treated during employment, without discrimination being practiced against them as defined in this chapter. Such affirmative action shall include, but not be limited to: all aspects of employment, including hiring, placement, upgrading, transfer, demotion, recruitment, recruitment advertising; selection for training and apprenticeship, rates of pay or other form of compensation, and layoff or termination.
- (3) To post in conspicuous places, available to employees and applicants for employment, notices to be provided by OWNER setting forth the provisions of this chapter.
- (4) To state in all solicitations or advertisements for employees placed by or on behalf of the Contractor, that all qualified applicants will receive consideration for employment without regard to race, creed, color, religion, national origin, sexual orientation, gender identity, disability, veteran status, sex or age.
- (5) To obtain a written statement from any labor union or labor organization furnishing labor or service to Contractors in which said union or organization has agreed not to engage in any discriminatory employment practices as defined in this chapter and to take affirmative action to implement policies and provisions of this chapter.
- (6) To cooperate fully with OWNER's Human Rights Commission in connection with any investigation or conciliation effort of said Human Rights Commission to ensure that the purpose of the provisions against discriminatory employment practices are being carried out.
- (7) To require compliance with provisions of this chapter by all subcontractors having fifteen or more employees who hold any subcontract providing for the expenditure of \$2,000 or more in connection with any contract with OWNER subject to the terms of this chapter.

For the purposes of this Offer and any resulting Contract, Contractor adopts the provisions of the City's Minimum Standard Nondiscrimination Policy set forth below.

City of Austin
Minimum Standard Non-Discrimination in Employment Policy:

As an Equal Employment Opportunity (EEO) employer, the Contractor will conduct its personnel activities in accordance with established federal, state and local EEO laws and regulations.

The Contractor will not discriminate against any applicant or employee based on race, creed, color, national origin, sex, age, religion, veteran status, gender identity, disability, or sexual orientation. This policy covers all aspects of employment, including hiring, placement, upgrading, transfer, demotion, recruitment, recruitment advertising, selection for training and apprenticeship, rates of pay or other forms of compensation, and layoff or termination.

Further, employees who experience discrimination, sexual harassment, or another form of harassment should immediately report it to their supervisor. If this is not a suitable avenue for addressing their complaint, employees are advised to contact another member of management or their human resources representative. No employee shall be discriminated against, harassed, intimidated, nor suffer any reprisal as a result of reporting a violation of this policy. Furthermore, any employee, supervisor, or manager who becomes aware of any such discrimination or harassment should immediately report it to executive management or the human resources office to ensure that such conduct does not continue.

Contractor agrees that to the extent of any inconsistency, omission, or conflict with its current non-discrimination employment policy, the Contractor has expressly adopted the provisions of the City's Minimum Non-Discrimination Policy contained in Section 5-4-2 of the City Code and set forth above, as the Contractor's Non-Discrimination Policy or as an amendment to such Policy and such provisions are intended to not only supplement the Contractor's policy, but will also supersede the Contractor's policy to the extent of any conflict.

UPON CONTRACT AWARD, THE CONTRACTOR SHALL PROVIDE A COPY TO THE CITY OF THE CONTRACTOR'S NON-DISCRIMINATION POLICY ON COMPANY LETTERHEAD, WHICH CONFORMS IN FORM, SCOPE, AND CONTENT TO THE CITY'S MINIMUM NON-DISCRIMINATION POLICY, AS SET FORTH HEREIN, OR THIS NON-DISCRIMINATION POLICY, WHICH HAS BEEN ADOPTED BY THE CONTRACTOR FOR ALL PURPOSES (THE FORM OF WHICH HAS BEEN APPROVED BY THE CITY'S EQUAL EMPLOYMENT/FAIR HOUSING OFFICE), WILL BE CONSIDERED THE CONTRACTOR'S NON-DISCRIMINATION POLICY WITHOUT THE REQUIREMENT OF A SEPARATE SUBMITTAL.

Sanctions:

Our firm understands that non-compliance with Chapter 5-4 may result in sanctions, including termination of the contract and suspension or debarment from participation in future City contracts until deemed compliant with the requirements of Chapter 5-4.

Term:

The Contractor agrees that this Section 0800 Non-Discrimination Certificate or the Contractor's separate conforming policy, which the Contractor has executed and filed with the Owner, will remain in force and effect for one year from the date of filing. The Contractor further agrees that, in consideration of the receipt of continued Contract payments, the Contractor's Non-Discrimination Policy will automatically renew from year-to-year for the term of the underlying Contract.

Dated this 17th day of August, 2016

CONTRACTOR
Authorized
Signature

Title

OT Corporation dba OT Analytical
Stephen J...
HR Manager

EXHIBIT C
Non-Suspension or Debarment Certification

The City of Austin is prohibited from contracting with or making prime or sub-awards to parties that are suspended or debarred or whose principals are suspended or debarred from Federal, State, or City of Austin contracts. Covered transactions include procurement contracts for goods or services equal to or in excess of \$25,000.00 and all non-procurement transactions. This certification is required for all Vendors on all City of Austin contracts to be awarded and all contract extensions with values equal to or in excess of \$25,000.00 or more and all non-procurement transactions.

The Contractor hereby certifies that its firm and its principals are not currently suspended or debarred from bidding on any Federal, State or City of Austin Contracts.

K Peter Anderson 8/17/16
Signature of Officer or Authorized Rep. & Date
Printed Name: K Peter Anderson
Title: VP, Treasurer, Controller
OI Corporation



City of Austin FSD Purchasing Office

Certificate of Exemption

DATE: 06/14/2016

DEPT: Austin Water Utility

TO: Purchasing Officer or Designee

FROM: Glenly Iffla 

BUYER: Darrell Richmond

PHONE: (512) 972-1414

Chapter 252 of the Local Government Code requires that municipalities comply with the procedures established for competitive sealed bids or proposals before entering into a contract requiring an expenditure of \$50,000 or more, unless the expenditure falls within an exemption listed in Section 252.022.

Senate Bill 7 amended Chapter 252 of the Local Government Code to exempt from the requirements of such Chapter expenditures made by a municipally owned electric utility for any purchases made by the municipally owned electric utility in accordance with procurement procedures adopted by a resolution of its governing body that sets out the public purpose to be achieved by those procedures. The Austin City Council has adopted Resolution No. 040610-02 to establish circumstances which could give rise to a finding of critical business need for Austin Energy.

This Certification of Exemption is executed and filed with the Purchasing Office as follows:

1. The undersigned is authorized to submit this certification.
2. The undersigned certifies that the following exemption is applicable to this purchase. (Please check which exemption you are certifying)

- ☐ a procurement made because of a public calamity that requires the immediate appropriation of money to relieve the necessity of the municipality's residents or to preserve the property of the municipality
- ☐ a procurement necessary to preserve or protect the public health or safety of municipality's residents
- ☐ a procurement necessary because of unforeseen damage to public machinery, equipment, or other property
- ☐ a procurement for personal, professional, or planning services
- ☐ a procurement for work that is performed and paid for by the day as the work progresses
- ☐ a purchase of land or right-of-way
- ☒ a procurement of items available from only one source, including: items that are available from only one source because of patents, copyrights, secret processes, or natural monopolies; films, manuscripts, or books; gas, water, and other utility services; captive replacement parts or components for

equipment; books, papers, and other library materials for a public library that are available only from the persons holding exclusive distribution rights to the materials; and management services provided by a nonprofit organization to a municipal museum, park, zoo, or other facility to which the organization has provided significant financial or other benefits

- ☐ a purchase of rare books, papers, and other library materials for a public library
- ☐ paving, drainage, street widening and other public improvements, or related matters, if at least one-third of the cost is to be paid by or through special assessments levied on property that will benefit from the improvements
- ☐ a public improvement project, already in progress, authorized by voters of the municipality, for which there is a deficiency of funds for completing the project in accordance with the plans and purposes as authorized by the voters

- ☐ a payment under a contract by which a developer participates in the construction of a public improvement as provided by Subchapter C, Chapter 212
- ☐ personal property sold: at an auction by a state licensed auctioneer; at a going out of business sale held in compliance with Subchapter F, Chapter 17, Business & Commerce Code; by a political subdivision of this state, a state agency of this state, or an entity of the federal government; or under an interlocal contract for cooperative purchasing administered by a regional planning commission established under Chapter 391
- ☐ services performed by blind or severely disabled persons
- ☐ goods purchased by a municipality for subsequent retail sale by the municipality
- ☐ electricity
- ☐ advertising, other than legal notices
- ☐ Critical Business Need (Austin Energy Only)

3. The following facts as detailed below support an exemption according to Section 252.022 of the Local Government Code for this purchase. Please verify the steps taken to confirm these facts. If you are citing the following exemptions, please provide the additional information requested below. A more detailed explanation of these exemptions is attached.

- **Preserve and Protect the Public Health and Safety** – Describe how this purchase will preserve and protect the public safety of residents.
- **Sole Source** – Describe what patents, copyrights, secret processes, or natural monopolies exist. Attach a letter from vendor supporting the sole source. The letter must be on company letterhead and be signed by an authorized person in company management.
- **Personal Services** – Describe those services to be performed personally by the individual contracted to perform them.
- **Professional Services** – Describe what mainly mental or intellectual rather than physical or manual and/or disciplines requiring special knowledge or attainment and a high order of learning, skill, and intelligence are required to perform this service.
- **Planning Services** – Describe the services primarily intended to guide governmental policy to ensure the orderly and coordinated development of the state or of municipal, county, metropolitan, or regional land areas.
- **Critical Business Need** – Describe the procurement necessary to protect the competitive interests or position of Austin Energy.

This instrument is serviced by a sole source manufacturer for sophisticated laboratory equipment. The OI Analytical TOC Instrument – OI Analytical includes parts, labor and travel except spares and consumables. OI Analytical will not guarantee the performance of the system when alternate vendors' consumables are utilized or other vendors perform repairs on their systems

- This instrument is serviced by a sole source manufacturer for sophisticated laboratory equipment. The OI Analytical TOC Instrument – OI Analytical includes parts, labor and travel except spares and consumables. OI Analytical will not guarantee the performance of the system when alternate vendors' consumables are utilized or other vendors perform repairs on their systems.

- Page 4 of 4



oimail@oico.com www.oico.com

P.O. Box 9010, College Station, Texas 77842-9010 151 Graham Road (979) 690-1711 FAX: (979) 690-0440

May 23, 2016

Glenly Iffla
City of Austin
14050 Summit Drive, Suite 121
Water Quality Laboratory
Austin, TX 78728-7101

Dear Mr. Iffla,

Thank you for your interest in our Service Contracts for your Aurora Model 1030W TOC Analyzer. The TOC 1030W TOC unit along with 1088 Autosampler is unique in configuration and technology as we are the only manufacturer of this product. No other company has detailed knowledge of the proprietary materials, engineering designs, and processes, which are employed in the manufacture of this system.

Repairs performed by any other vendor would void all warranty.

OI Analytical has an extensive nationwide network of Field Service Engineers who are readily available throughout the country to service our customers. All of our Field Service Engineers are trained and certified at our corporate headquarters in College Station, TX. They continuously receive updated training on the equipment that has been provided to your facility. They are the only Field Service Engineers in the country who are factory certified to perform warranty repairs and maintenance on the Aurora Model 1030W TOC Analyzer.

In addition, our customers and Field Service Engineers have direct access to the factory for expert technical, applications and software support to enhance instrument performance and maximize productivity. OI Analytical also carries a complete line of consumables and replacement parts. Our technical phone support service is provided free of charge to our customers.

You may obtain further information on these services by contacting me at 800-336-1911 ext. 520.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Moore".

Jennifer Moore
Contract Coordinator, Analytics
OI Analytical
800-336-1911 X-520
Fax: 979-690-5552
jennifer.moore@xyleminc.com



151 Graham Road • P.O. Box 9010 • College Station, TX 77842-9010 • Fax: 979-690-0440

Telephone: OI Analytical: 800-653-1711 / 979-690-1711

Global Water/WTW/SI/ebro : 800-876-1172 / 979-690-5560 | Royce: 800-347-3505 / 979-690-5556 | B + S: 800-678-8573 / 678-804-5730

Customer Number: 5446153

Glenly Iffla

CITY OF AUSTIN

WATER QUALITY LABORATORY

14050 SUMMIT DRIVE

SUITE 121

AUSTIN TX 78728-7101

UNITED STATES

Phone: (512) 972-1414

Quotation

Reference Number: E000061005	Page 1 of 3
Quote Date: 5/11/2016	Expiry Date: 6/10/2016
Terms: NET 30 DAYS	Currency: USD

Sales Contact: jmoore	Territory: 556
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Qty/Unit	Item	Description	Unit Price	Extended Price
3.00 EA	323270-4	SELECTIVE SC 1030W Z4 6.00 % Discount	3,339.82	10,019.46
3.00 EA	323277-4	SELECTIVE SC 1088 ASM Z4* 6.00 % Discount	1,670.38	5,011.14

The products, technical data, or services contained within this quotation are subject to the Export Administration Act of 1979 and the Export Administration Regulations (EAR). Export of such products, technical data, or services shall be in accordance with these regulations.

This order for equipment, parts, or services is expressly limited to acceptance of OI's Terms and Conditions of Sale (available at www.oico.com <<http://www.oico.com>>). By accepting these items, you indicate your acceptance of those terms in their entirety. Any different or additional terms are expressly rejected by OI unless agreed to in writing.

Sale Amount:	15,030.60
Sales Tax:	0.00
PST Sales:	0.00
Misc Charges:	0.00
Total Amount:	15,030.60



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Notes: Equipment located at:

CITY OF AUSTIN
WATER QUALITY LABORATORY
14050 SUMMIT DRIVE
SUITE 121
AUSTIN TX 78728-7101

*

Quote# E000061005 PO# need

Contact: Daniel Smith P: (512) 972-1450 E: daniel.smith@autintexas.gov

*

Model	Serial Number
1030W TOC	F819730177
1088 ASM	D823788632

*

Contract Dates: 3 YEAR CONTRACT

07/24/16 thru 07/23/19

Billed Annually

*

OI Analytical offers training classes at our facility located in College Station, Texas. Please log onto our website at www.oico.com for course synopsis, availability dates, and registration capabilities. Service Contract Customers get a discount on training classes offered at our factory or on-site. These classes are highly recommended to ensure high efficiency and peak lab performance. Be sure to provide your quote# to qualify for this discount.

*

Your Selective Contract expired 07/23/16

Are there 'Special Conditions' or requirements for your Company that the Customer Support Center should be aware of before coming onsite. Please provide details:

☐ Requires security clearance
☐ Requires nuclear site training
☐ Requires safety training
☐ Special time constraints:
☐ Special application requirements:
☐ Other:

Selective Contract includes 2 PM (Preventative Maintenance) visits per year, up to 2 EOS (Emergency On-Site) visits per year and Rental coverage.



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*

The terms and conditions of this service contract shall supersede and control over any terms and conditions in purchaser's documents, including purchase orders. Please advise with any questions.

Multi-Year Contract Discount advantages:

Not only do you lock in today's prices you will also be offered a discount.

Two Year Agreement (4% Discount)

Three Year Agreement (6% Discount)



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Selective Service Contract

OI Analytical, acting directly or through its designated representative, will provide support services as described.

The **Selective Contract** plan is designed for demanding applications requiring extended levels of support.

Period of Performance

OI Analytical Service Contracts are for one full year minimum from the date your Purchase Order has been received and/or Preventative Maintenance Certification ("PMC") has been completed.

OI Analytical Responsibilities

Telephone Support

Telephone Support is provided by experienced, factory-trained technicians and is available Monday through Friday between 8:00 am and 5:00 pm CT except on company holidays.

On-Site Service

Our professional, friendly staff is standing by to assist you Monday through Friday between the hours of 8:00 am and 5:00 pm CT. Please call us at 1-800-336-1911 to:

- schedule a repair or
- schedule a Preventative Maintenance Visit

An OI Field Support Specialist or designated representative serving the local geographic area will be sent to perform the repair in response to a product failure. On-site visits should occur within 72 hours from the time we receive notice of the failure in our dispatch office. "Product failure" repair includes diagnosis and correction of hardware and electronic malfunctions. Equipment will be inspected and tested as necessary to re-establish proper operating performance. Parts that we determine require replacement will be supplied on an exchange basis. Parts removed from the equipment become the property of OI Analytical.

Prior to placing an on-site service request, Customer may be required to run diagnostic tests as determined by an OI Analytical technician. If services are rendered for a malfunction caused by application, contamination, leaks, defective gases/samples, or if service efforts to isolate the cause of a malfunction are increased as a result of aforementioned, OI Analytical will invoice Customer on a time and material basis for the service efforts to isolate the cause of malfunction. OI Analytical will require Purchase Order.



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Selective Service Contract

Preventative Maintenance (PM)

OI Analytical representatives will come on-site and perform two (2) semi-annual Preventative Maintenance ("PM") Visits. Preventative Maintenance scheduling is the responsibility of Customer and is required to be scheduled thirty (30) days in advance. Maintenance includes repairing, cleaning, adjusting, lubricating, inspecting and testing as necessary to re-establish proper operating performance. Procedures for Preventative Maintenance are designed to reduce product failure and optimize performance of Customer's equipment.

TOC ANALYZERS

- Routine maintenance functions normally associated with the operation of the instrument.
- TOC customers are required to have a flow meter on hand for troubleshooting purposes.
- PM parts include but are not limited to: dryer tube, reagent check valves, permeation tube, TFE inline filter, septum, and thermocouple.

GC SYSTEM

- Ion source cleaning
- FID jet cleaning
- Inspection of tubing
- Replacement of trap
- Routine maintenance functions normally associated with the operation of the instrument.
- PM parts include but are not limited to: multiplier, liner, water management fitting, sparge filter, and tube assembly.
- 4750 Master TD parts include but are not limited to: solenoid valves, extractor springs, needle assemblies and alignment checks.

MSD

- PM parts include but are not limited to: electronic and mechanical components, mechanical pump, turbo pump & controller or diffusion pump & controller, ion gauge controller (if listed), and source/rods.
- Exclusions: Consumables (gases, solvents, chemicals, inserts, columns, diskettes, printer ribbons & cartridges, printer paper, glassware, syringes, needles, glass jet separator, filaments and electron multiplier), filters, gas switching valves and solvents.

AUTOMATED CHEMISTRY ANALYZERS (ACA)

- Routine maintenance functions normally associated with the operation of the instrument.
- Polish flow cell
- PM parts include but are not limited to: replacing cracked platen latches, cracked sprockets, change lamps, filter, replace any broken quarter turn locks as needed, and replacement of transmission tubing in Dilutor.

GPC SYSTEM (Gel Permeation Chromatography)

- Routine maintenance functions normally associated with the operation of the instrument.
- PM parts include but are not limited to: check valves, piston seal kit, and SS in-line filter.



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Selective Service Contract

Emergency On-Site (EOS) Visits

This contract includes up to two (2) emergency on-site ("EOS") visits. An EOS is defined as an on-site visit by a certified OI Analytical Technician or Representative performing repairs other than PMs covered under this contract. If additional emergency visits are requested over and above the number specified on this contract, they will be invoiced at the current hourly rate at list price plus expenses. A minimum of four hours will be invoiced.

Unlimited Factory Repairs

Customer will be issued a Return Material Authorization (RMA) number, which is required to be placed on the package to reference when returning instrument(s) to the factory for repair. Method of shipping will be at the discretion of OI Analytical. Specified methods of shipment including insurance may be requested at Customer's expense.

Rentals

In the event that the Customer's unit must be shipped back to the factory for repair, a rental module* (OI Analytical manufactured equipment) will be shipped to Customer for use during that time. The manner of shipment will be at the discretion of OI Analytical. To ensure that Customer's unit is packaged correctly, Customer is required to wait for arrival of said rental module and utilize the OI Analytical shipment container(s) in which the rental module arrived for return shipment of Customer's unit.

Rental module(s) must be shipped back to OI Analytical within ten days after Customer's instrument has been repaired. Failure to return the rental module(s) by the end of this ten-day period will result in Customer being invoiced at the rate of \$50.00 per day. This charge will be incurred on a daily basis until the rental module has been received at our facility at the following address: OI Analytical, 151 Graham Road, College Station, TX, 77845.

*Rental modules are on availability basis.

Customer Responsibility

Preventative Maintenance Certification

All instruments will be subject to prequalification prior to commencement of the service contract if original Factory Warranty or existing contract lapses. Repairs that are necessary to bring the equipment up to manufacturer's operating specifications will be billed on a time and material basis.

Preventative Maintenance (PM)

Preventative Maintenance scheduling is Customer's responsibility and is required to be scheduled thirty (30) days in advance.



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Selective Service Contract

Laboratory Personnel

Only adequately trained laboratory personnel will operate instruments under this service contract. OI Analytical offers training courses for certification purposes at a billable rate.

System Upgrades

System upgrades are created periodically to enhance the performance of the instrument. If Customer chooses to upgrade their system, Customer is responsible for purchasing the upgrade and contacting OI Analytical for the installation.

Failures and Contamination

In the event of product failure, our in-house support personnel will require Customer to run diagnostic tests and/or replace some parts. Replacement parts will be shipped overnight. Minimum trouble-shooting will be required during the first 48 hours. In the event telephone trouble-shooting does not fix the problem, support will then be moved over to our Field dispatch to schedule an on-site service visit.

Failure of instrumentation due to analyst error, improper sample handling or failure due to the actions of anyone other than an OI Analytical authorized Support Specialist will not be covered under this agreement. Instrumentation malfunctioning due to leaks, contamination, sample foam-over, analytical breakdown or active sites are not covered under this agreement. Examples include but are not limited to: the loss of 2-Chloroethyl-vinyl-ether, breakdown of Endrin or DDT and low recoveries of target compounds as a result of a contaminated system. Parts, labor and travel required for the repair will be charged to Customer at current list price.

Consumable Parts

OI Analytical will not cover consumable parts unless specified under the Preventative Maintenance section of this contract. Consumable parts required to complete the repair will be billed on time and material used basis.

Consumable parts (including any part that comes into direct contact with the sample or any item in the sample pathway) are specifically excluded from coverage under this agreement.

Operation and Maintenance

Customer will follow operator procedures as specified in the Users' Manual including those described for routine operational maintenance. A controlled climate must be maintained as stated in the manufacturer's specifications. Power requirements must be maintained at all times. Instrument failure due to power fluctuations or power loss is not covered under this contract. Operation outside the range of operational specifications such as pressure, flow, or corrosiveness of analytes as stated in product documentation will not be covered under this contract.



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Selective Service Contract

Use of applications and methodology applied to instrumentation outside of OI Analytical specifications and consumable parts from other vendors that are used on/or along with OI Analytical instruments will not be covered under this contract.

Site conditions or failures such as loss of air conditioning, unusual electrical conditions, or housing equipment in an environment containing unusually high amounts of dirt, dust or other foreign materials that might be introduced into the system thus causing non-conformance with OI Analytical site specifications will not be covered under this contract.

Purchase Order

Depending on the Service Agreement purchased, services rendered using consumable parts will require a purchase order for parts used and labor associated with installation of those parts. All other labor and parts are covered under the Service Agreement.

Instrument Relocation

If Customer finds it necessary to relocate the instrumentation while under contract, OI Analytical should be contacted prior to the move. If instrument failure is the result of relocation by Customer, repair will not be covered under this contract. It is Customer's option to call and schedule a qualified OI Analytical technician to handle the relocation of this equipment. If instrument failure occurs during relocation by qualified OI Technician, repair will be covered under contract.

Cancellation or Modification

This Agreement may be modified or cancelled only upon thirty days written notice delivered by U.S. Mail or email to the OI Contracts Coordinator. An electronic read receipt will be required to confirm delivery of email notifications. Upon receipt of proper notice and after the passing of thirty days, OI will refund the pro-rated portion of the funding for the Agreement.

LIMITATION OF LIABILITY

IN NO EVENT WILL OI ANALYTICAL BE LIABLE FOR ANY SPECIAL, INCIDENTAL, INDIRECT, RELIANCE, PUNITIVE, OR CONSEQUENTIAL DAMAGES (INCLUDING WITHOUT LIMITATION DAMAGES FOR LOSS OF: USE OF FACILITIES OR EQUIPMENT, REVENUE, BUSINESS, DATA OR INFORMATION, PROFITS, TIME, OR GOODWILL), WHETHER BASED IN CONTRACT, TORT, OR OTHERWISE REGARDLESS OF WHETHER OI HAS BEEN INFORMED OF THE POSSIBILITY OF SUCH DAMAGES.

OI WILL NOT BE LIABLE FOR ANY DAMAGES OF ANY TYPE REGARDLESS OF THEIR FORM CAUSED IN WHOLE OR IN PART BY CUSTOMER, INCLUDING BUT



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Selective Service Contract

NOT LIMITED TO: CUSTOMER'S NEGLIGENCE, IMPROPER USE, MODIFICATION, SERVICE TO, OR TRANSPORTATION OF THE EQUIPMENT SUBJECT TO THIS AGREEMENT.

THE TERMS AND CONDITIONS OF THIS SERVICE CONTRACT SHALL SUPERSEDE AND CONTROL OVER ANY TERMS AND CONDITIONS IN PURCHASER'S DOCUMENTS, INCLUDING PURCHASE ORDERS.