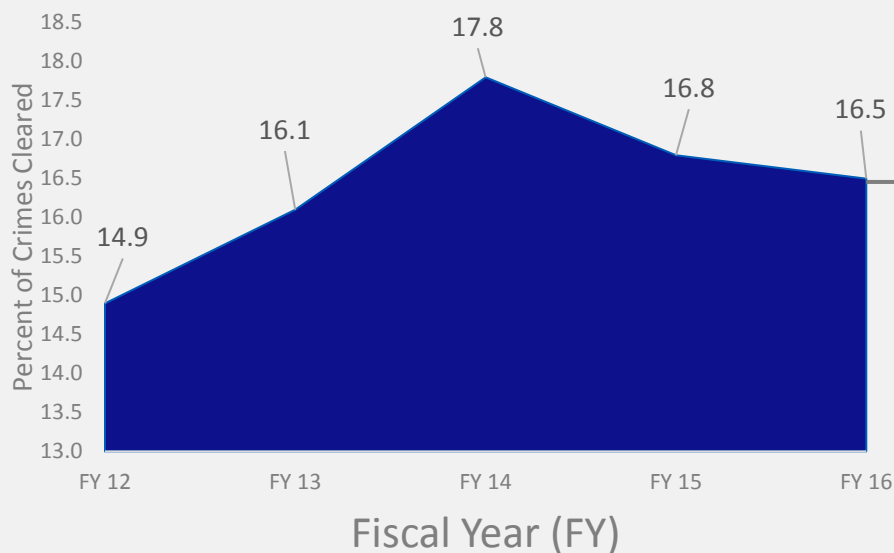


Investigations

The purpose of the Investigations program is to investigate and solve property, violent, drug related, gang related, and all organized crimes that require a particularly high level of expertise in order to protect the public and deter criminal activity.

Key Outcome

Percent of Part I Violent and Property Crimes Cleared



Number of Part I Violent and Property Crimes Reported

37,647

↓ **19.7%** From FY12

Activity Statistics

Number of Part I property crimes investigated department-wide	33,902
Number of Part I violent crimes investigated department-wide	3,745
Number of federal arrests made by Narcotics Conspiracy	72
Number of gang-member involved offenses	1,946

Significant Contracts

SafePlace, Dell Children's Hospital (Sexual Assault Nurse Examinations)	\$285,915
Center for Child Protection	\$369,396

Strategic Outcome Alignment

The Investigations program aligns with the Safety strategic outcome. Investigations provides safety for citizens and visitors in their homes, at work and in our community by solving high-profile crimes including homicide, robbery, sex crimes and those crimes that require a high level of specialization to investigate. Additionally, Investigations focuses on solving and deterring criminal activity related to gangs, narcotics and human trafficking. The program also provides for the investigation of computer related crimes, including fraud and identity theft, as well as property crimes. It also promotes community engagement through participation in Gang Resistance Education and Training (GREAT) at AISD Elementary Schools to mentor at-risk youths.

Employees



328 Sworn Civil Service Personnel

26 Civilian Personnel

Budget

\$54,861,200

Future Budget Drivers



Staffing

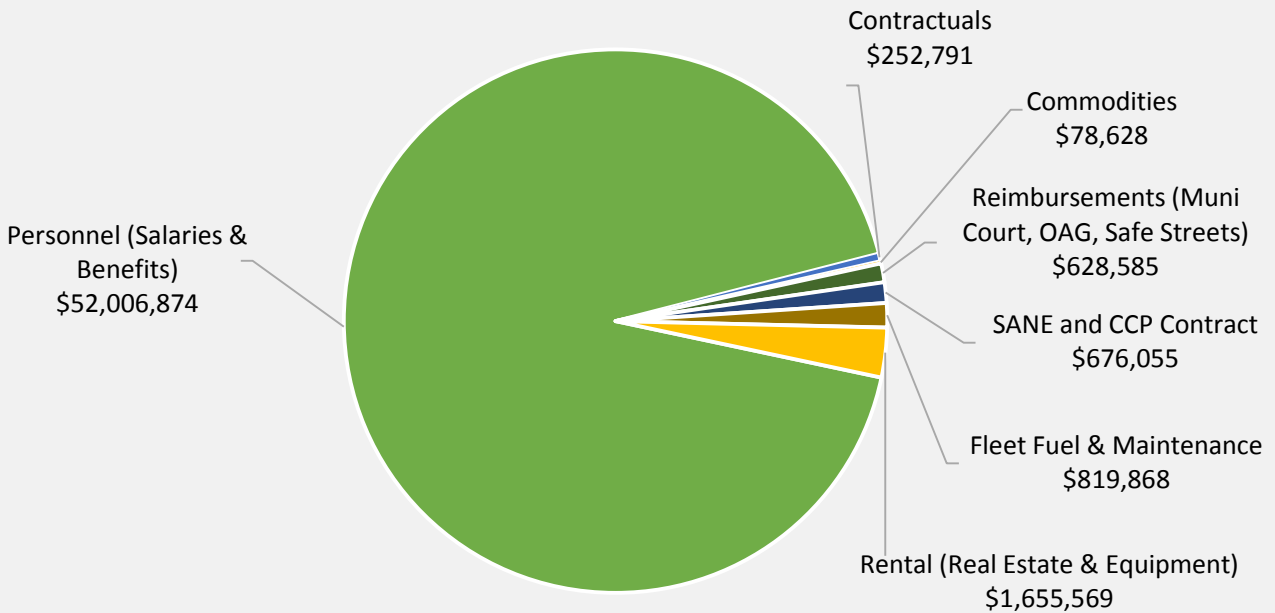


Equipment

Services

- ✓ Centralized Investigations: Child Abuse, Domestic Violence, Homicide, Robbery, Cold Case, Sex Crimes, Financial Crimes, Missing Persons, Auto Theft, Computer Forensics, Animal Cruelty, Sex Offenders Apprehension, Pawn Shop, Crisis Intervention Team, Special Investigations, White Collar Crime, Burglary, Commercial Burglary, Municipal Court Services
- ✓ Organized Crime: Human Trafficking, Vice, Criminal Conspiracy, Gang Suppression, Narcotics, K9 Interdiction

Breakdown of Investigations Budget



Customers



Investigations customers include all citizens and visitors of the city of Austin.

Top 2 Challenges

1. Staffing (Backfilling Patrol Vacancies)
2. Overtime

Key Outcome Improvements

- The creation of the violent crimes detective night shift saw better crime scene response and markedly better case management and distribution.
- The creation of the Property Crimes Task Force also led to better focus on career property crime criminals, and better case clearance rates for Part I property crimes.

Alignment with Strategic Plans

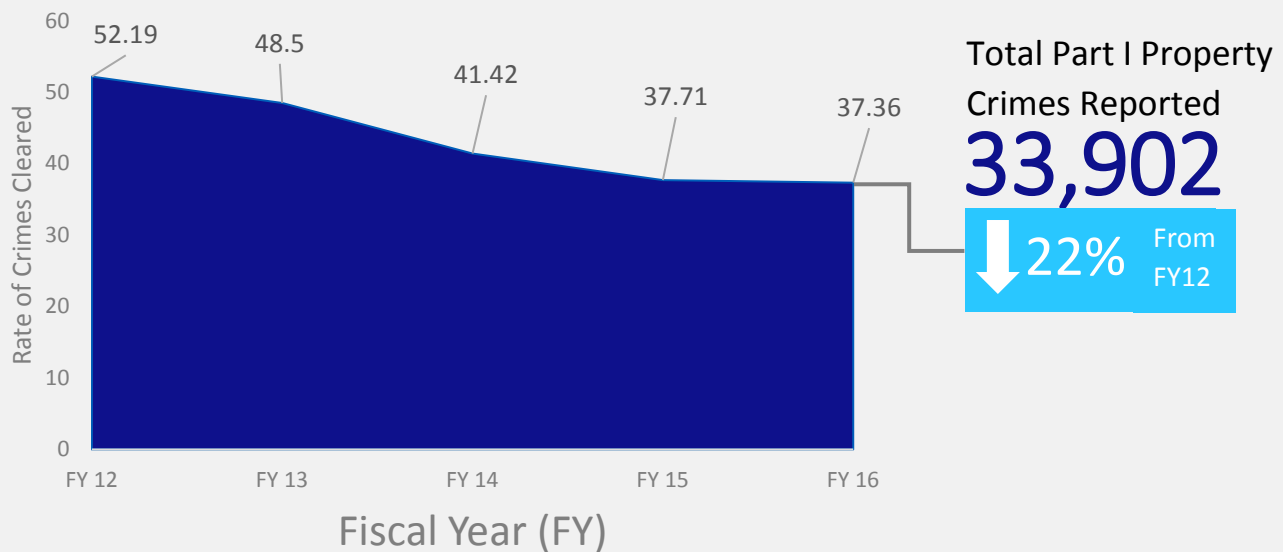
The FBI identifies seven “Part I Index Crimes” based on their seriousness and frequency of occurrence. APD reports crime counts to the FBI, whose Uniform Crime Reporting (UCR) program provides for consistent crime reporting across the country.

Neighborhood Based Policing

The purpose of Neighborhood Based Policing is to provide a police presence in neighborhoods, respond to calls for service from the community, and engage in collaborative problem solving initiatives with the community so that the community can feel and be safe.

Key Outcome

Part I Property Crime Rate per 1,000 Population



Activity Statistics

Austin's ranking among the safest major US cities on violent crime	4
Austin's ranking among the safest major US cities on property crime	17
Percent of Community Engagement Time Available	22%
Number of incidents responded to by patrol officers, including self-initiated calls	572,303
Response time from dispatch to arrival for EMERGENCY and URGENT calls	5min 49sec
Rate of traffic fatalities per 100,000 population	8.04
Rate of serious injury producing crashes per 100,000 population	50.25

Significant Contracts

Galls (Ballistic Vests & General Duty Equipment)	\$1,700,000
Millers (Uniforms)	\$600,000
Taser	\$600,000

Strategic Outcome Alignment

The Neighborhood Based Policing program aligns with the Safety strategic outcome. The program provides safety for citizens and visitors in their homes, at work and in our community by responding to 911 calls, providing patrol visibility and community engagement, and utilizing directed patrol and metro-tactical teams to supplement regular patrols in order to address emerging crime “hot spots” quickly and to prevent ongoing crime issues. Patrol Support, which includes the district representatives, are used in crime reduction/prevention strategies. Lake Patrols are responsible for enforcing State laws and City ordinances related to waterways. The Parks Police utilize bike and foot patrols to preserve the peace within the city’s 280 parks, 15 preserves, 40 greenbelts, 47 pools and over 300 miles of trails, as well as patrolling many of the special events that take place on park lands.

CIP

- Northwest Substation – Site Acquisition Phase
- Mounted Patrol Facility – Design/Construction Phase
- Park Patrol/Park Rangers Joint Use Facility – Architect/Design Phase

Employees



1,410 Sworn Civil Service Personnel

50 Civilian Personnel

Budget

\$189,302,915

Future Budget Drivers



Staffing



Overtime

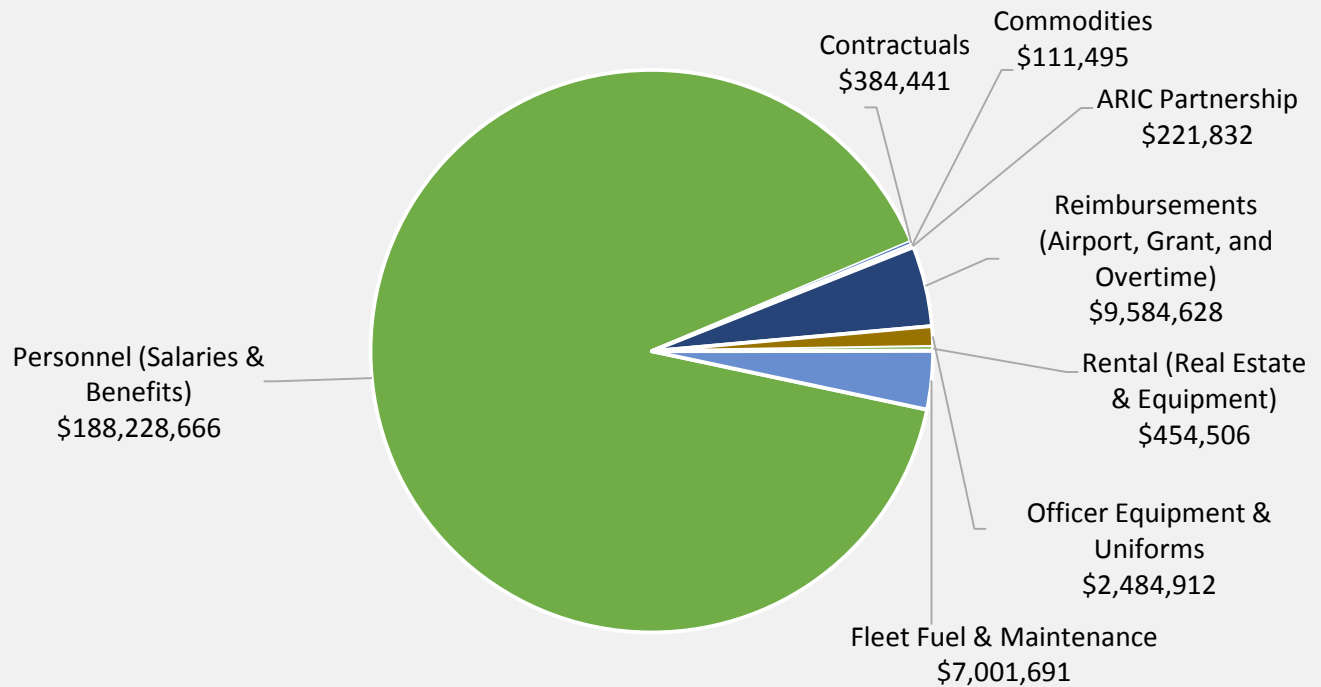


Equipment

Top 4 Challenges

1. Community Engagement Time (Staffing)
2. Non Reimbursed Special Events
3. Technology
4. Facilities & Equipment

Breakdown of Neighborhood Based Policing Budget



Customers



Patrol customers include all citizens, business owners, and visitors of the City of Austin.

Equipment



Equipment includes tactical patrol uniforms, ballistic vests, general duty helmet and equipment, duty service weapons, bikes, horses, and watercraft.

Alignment with Strategic Plans

Traffic enforcement and safety is a top priority for APD. The Highway Response and Commercial Vehicle Enforcement teams, alongside the DWI Enforcement and Motors units, are responsible for clearing traffic hazards, investigating crashes and enforcing local, state and federal traffic laws and City Ordinances on all the high-speed roadways within the city limits of Austin. The Highway Enforcement Unit is a pivotal member of the City of Austin's Vision Zero Program that emphasizes the safe mobility for all road users and the long term commitment to eliminate traffic fatalities and severe injuries.

Services

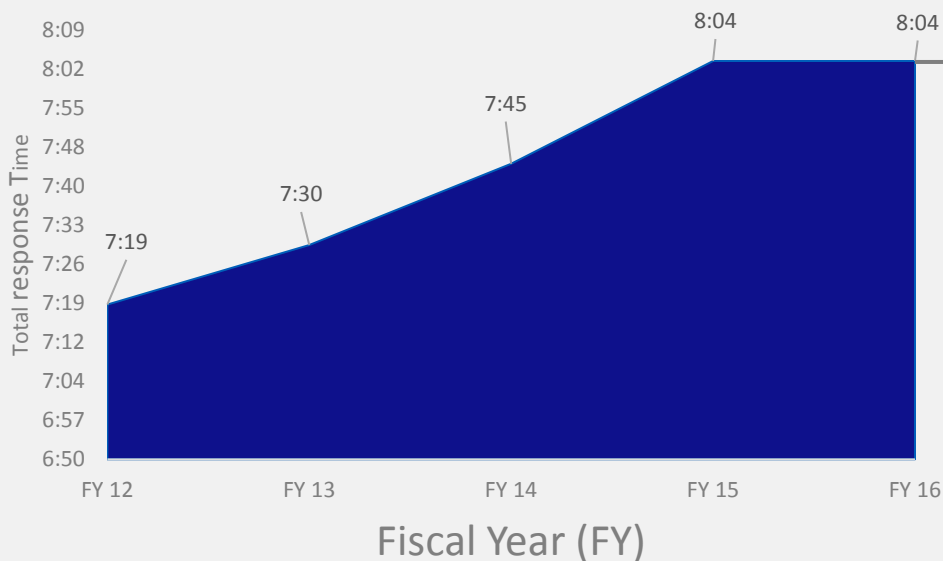
- ✓ Police Patrol (4 Regions, Downtown Area Command, Airport)
- ✓ Patrol Support (Austin Regional Intelligence Center, Metro Tactical Units, District Representatives)
- ✓ Traffic Enforcement (DWI, Motorcycles, Highway Enforcement Command)
- ✓ Park Police, Lake Patrol, Mounted Patrol
- ✓ Special Events Planning
- ✓ Emergency Planning & Response
- ✓ Community Partnerships

Operations Support

Operations Support provides patrol support, disaster relief, crime analysis, forensic science and assistance to victims of crime. This program includes Air Operations, Communications, Strategic Support, Special Operations, Forensics Science Services and Victim Services activities, which provide services throughout the city's land, streets and water areas.

Key Outcome

Total Police response time for Emergency & Urgent Calls



Number of emergency and urgent calls dispatched for service

87,251

↑ 18% From FY12

Activity Statistics

Number of Aircraft assisted arrests	297
Number of calls received in the 9-1-1 call center	1,031,276
Number of forensics assignments (DNA, blood alcohol, fingerprints) analyzed	19,557
Number of forensics assignments (DNA, blood alcohol, fingerprints) pending (backlog)	4,690
Number of critical incidents responded to by Special Operations	1,581
Number of arrests processed	47,078
Number of open record requests processed	31,637
Number of Victims Services case related contacts	33,021

Strategic Outcome Alignment

The Operations Support program aligns with the Safety strategic outcome. This program provides safety for citizens and visitors in their homes, at work and in our community by receiving and processing emergency and non-emergency calls for police assistance, providing support from fixed wing helicopter resources, conducting crime analysis to evaluate department resource allocation, resolving crises involving hostage/barricade situations, providing canine and warrant services, providing timely and accurate forensic science and operational support, and assisting victims of crime.

Significant Contracts

Travis County Interlocal (Booking Services)	\$6,740,737
Versadex (Police records software)	\$400,000

Services

- ✓ Aerial Support
- ✓ Response to emergency and non-emergency calls
- ✓ Identification of crime trends
- ✓ Crime/trauma victim/witness support
- ✓ Critical incident response/resolution
- ✓ Laboratory analysis and crime scene investigation

Budget

\$52,394,204

Future Budget Drivers



Staffing and Overtime



Booking Services



Equipment

Maintenance (Forensics and Air Operations)

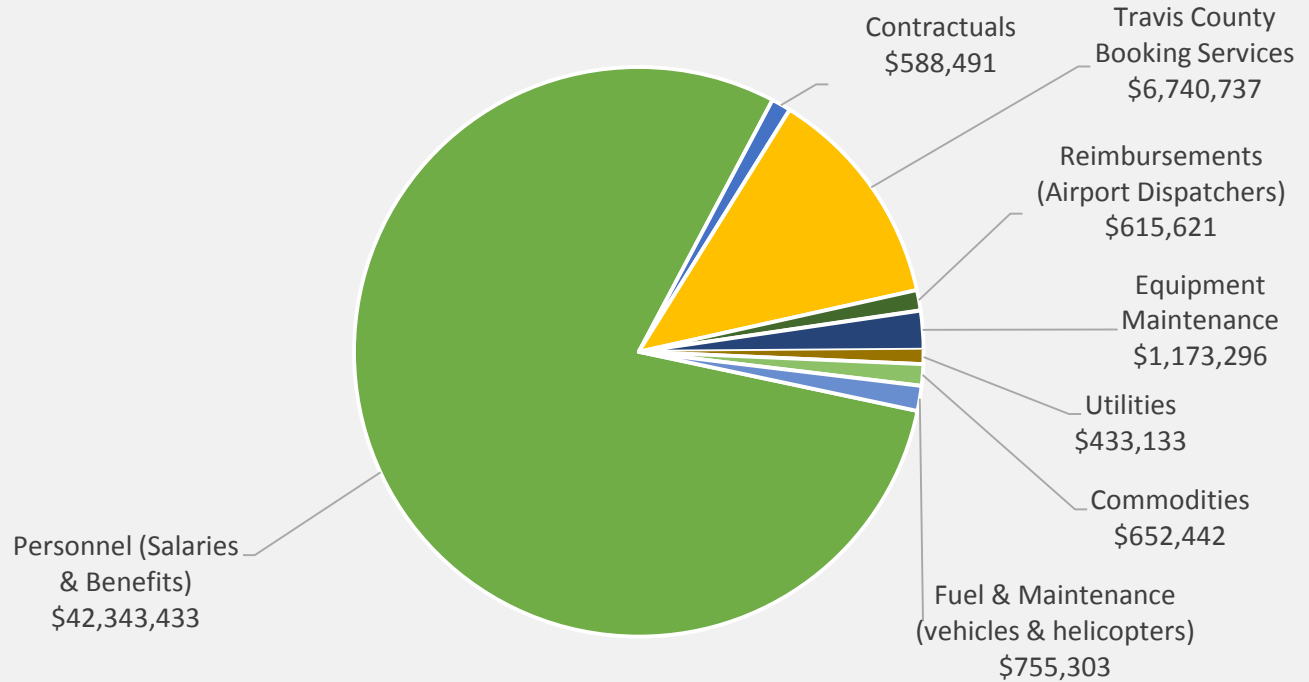
Employees



60 Sworn Civil Service Personnel

428.5 Civilian Personnel

Breakdown of Operations Support Budget



Top 4 Challenges

1. Forensic DNA Laboratory
2. Vacancies and Staff Turnover (Communications)
3. Implement Year 3 of the Emergency Communications Staffing Plan
4. Increased Open Records Request (Strategic Support)

Equipment



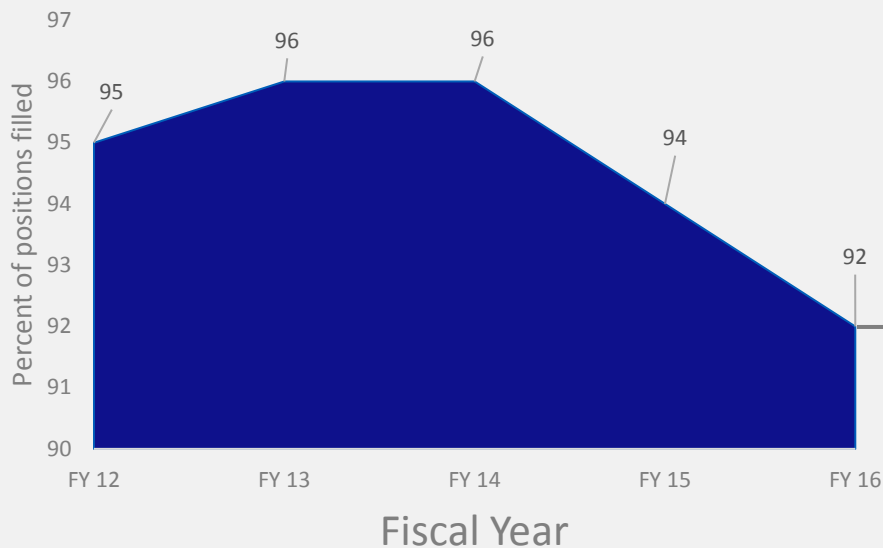
Equipment includes 3 helicopters and forensic laboratory equipment.

Professional Standards

The purpose of the Professional Standards program is to recruit new officers, train new and incumbent officers, and investigate allegations of policy violations against sworn and civilian employees. Officers are trained so they are physically and mentally competent to meet the demands of the public and the profession. Recruiting is imperative to maintaining adequate staffing goals with applicants who are diverse, qualified, and professional. Other functions include investigating potential policy violations by APD employees in a timely manner and providing information to employees and the public to facilitate trust and confidence in the police force.

Key Outcome

Percent of authorized sworn positions filled



Total number of authorized sworn positions

1,896

↑ 10.4% From FY12

Activity Statistics

Number of serious (Class A and Administrative inquiry) investigations completed	45
Number of less serious (Class B) investigations completed	152
Rate of citizen complaints per 100,000 population	5.6
Number of applicants processed	1,205
Number of cadets who started the academy	129
Training hours per officer	61

Significant Contracts

Galls (Equipment)	\$53,487
Millers (Uniform)	\$133,502
Taser (Training simulation)	\$95,515
GT Distributors (Ammo)	\$533,135
Psychological Exams	\$90,000

Strategic Outcome Alignment

The Professional Standards activity aligns with the Safety strategic outcome. This activity provides safety for sworn and civilian staff, cadets, citizens and visitors in their homes, at work and in our community by training and recruiting police officers who are qualified, professional, physically and mentally competent, and who can meet the demands of the profession and the public. The internal affairs unit ensures that investigations are fair and equitable while ensuring an ethical workforce that effectively collaborates with the public and delivers thorough results.




Services

- ✓ Training: Cadets, Learned Skills, Advanced Education, Peer Support
- ✓ Recruiting
- ✓ Internal Affairs: Risk Management, Psychological Services

Budget

\$19,787,091

Future Budget Drivers

-  Staffing
-  Recruiting
-  Ammunition

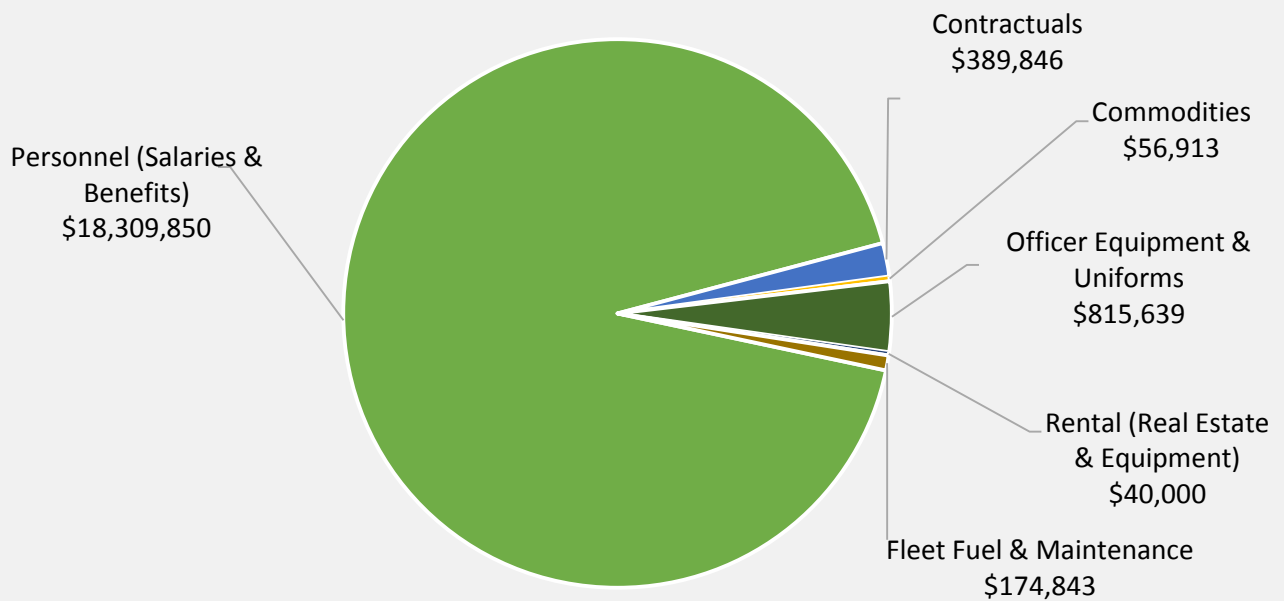
Employees



88 Sworn Civil Service Personnel

136 Civilian Personnel

Breakdown of Professional Standards Budget



Top 2 Challenges

1. Recruiting in a challenging environment
2. Retention of employees and maintaining public trust

Equipment



Professional Standards equipment includes simulation equipment, targets, and ammunition.

Key Outcome Improvements

In December 2016, the APD Recruiting Unit implemented an online application solution to replace the antiquated practice of printing and hand-writing the 37 page background history statement required to apply to the police department. The online solution resulted in a 300% increase in applications received in the first 60 days of implementation. The dramatic increase in applications received has positively impacted the recruiting challenges experienced prior to the online solution implementation. By January 2018, APD will most likely be in the position to recruit applicants to fill positions vacated through attrition alone.