

## Emergency Solutions Grant Rapid Re-housing Update

<b>As of 4/5/2017:</b>	
<b>Individuals currently engaged in DACC ESG services</b>	12
<b>Individuals currently engaged in DACC ESG services who are repeat offenders of DACC</b>	3
<b>Individuals who have entered housing since January 2013</b>	76

\*Currently engaged in DACC ESG services denote clients who are actively receiving housing stability case management, housing location services, financial assistance, and/or DACC ongoing resources.

\*The ESG Rapid Rehousing program is currently accepting referrals.



**AUSTINCODE**  
DEPARTMENT

# Rooming and Boarding Houses Licensing Process

Austin Code Department | Division Manager Joseph Meier  
April 7, 2017

# **Agenda**

**April 7, 2017**

- **Application/Inspection for License Process**
- **Applicable Codes**
- **Responses to Board Member's Questions**

# Rooming & Boarding House

## Chapter 13 International Property Maintenance Code

- A boarding/rooming house is a building, that is not a hotel/motel/bed & breakfast/short term rental, that provides lodging (with or without meals) for 7 or more unrelated individuals.
- Boarding/Rooming Houses are required to obtain a license to operate.



## **Application/Inspection for License process**

- Application is received, reviewed and processed by Austin Code Department.
- Onsite inspection is scheduled and conducted to ensure the property meets minimum city health and life safe codes.
- A licenses in issued once application and health and life safety code standards are met.
- Annual licenses renewal and inspections are required.

# Applicable Codes





## Applicable Codes

- Chapter 25-2. Zoning
- 25-12-211 Property Maintenance Code
- 10-5-21 Duty to Maintain Property in Sanitary Condition
- CHAPTER 2-14. Reasonable Accommodations

# Responses to Board Member's Questions





## Questions

### Downtown Austin Community Court Advisory Board

How are they (Austin Code) informing the public?

*Some of Austin Code's outreach efforts include:*

- *Website*
- *Social Media*
- *E-flyers*
- *Radio Spots*
- *Media Releases*
- *Stakeholder Meetings*
- *Educational Meetings and Resource Fairs*

## Questions

### Downtown Austin Community Court Advisory Board

How many unlicensed facilities do we have in our (DACC) area?

*The majority of Rooming and Boarding Houses in the DACC area are in commercial or multifamily zoned properties and consist of sorority and fraternity houses that are currently licensed.*

*Currently there is no data that confirms how many unlicensed facilities*

## Questions

### Downtown Austin Community Court Advisory Board

How many facilities/ homes have gone through the process to become licensed?

*Overall, the City of Austin has 88 Rooming and Boarding Houses that are licensed, 9 are pending and 6 have been licensed through requesting reasonable accommodations.*

## Questions

### **Downtown Austin Community Court Advisory Board**

Will there be a database from the boarding home registry where neighbors can find out about boarding homes in their neighborhoods/districts?

*To search for operating licenses, go to;  
[www.austintexas.gov/department/Austin-code-online-resources](http://www.austintexas.gov/department/Austin-code-online-resources). Click on “Search complaints, licenses and permits.*

## Questions

### **Downtown Austin Community Court Advisory Board**

Will there be a penalty for operators that are knowingly operating dangerous facilities or that do not register the boarding home?

*Austin Code can take enforcement action that includes:*

- *Criminal Charges through Municipal Court (Class C)*
- *Civil Penalties through the Admin Hearing Process and/or the Building and Standards Commission (BSC)*

## Questions

### **Downtown Austin Community Court Advisory Board**

Does CodeNEXT bring any changes to how and where boarding homes can operate?

*Pending. The new Code renames group residential use as a revised “group home” category. The Code will also provide all new zoning districts which may affect where they are permitted, but the permitted locations will not be determined until new zoning maps are released.\**

*\*this will have no affect on homes that are granted a reasonable accommodation*

*For CodeNEXT questions, contact Jorge Rousselin @ 512-974-2975 or @ [Jorge.rousselin@austintexas.gov](mailto:Jorge.rousselin@austintexas.gov)*



## Questions

### Downtown Austin Community Court Advisory Board

What does CodeNEXT change regarding affordable housing? Does it address access to housing for people with barriers to housing (such as criminal history)?

*The affordable housing section of the new Code is pending and the work on that section is being completed by consultants (Fregonese Associates, Inc.) and NHCD. The new land use ordinances are not expected to regulate based on an individual's criminal background.*

## Questions

### Downtown Austin Community Court Advisory Board

What fair housing regulations apply to boarding homes?

*The Federal Fair Housing Act protects individuals with disabilities from discrimination. The use of a property for individuals with a disability as a Rooming and Boarding House is protected. Discrimination against an individual with a disability includes enforcement of City requirements that limit where individuals with disabilities may live.*



# THANK YOU

## Any questions?

Email us at

Inspections | [Joseph.Meier@AustinTexas.Gov](mailto:Joseph.Meier@AustinTexas.Gov)

Licensing | [Marcus.Elliott@AustinTexas.Gov](mailto:Marcus.Elliott@AustinTexas.Gov)





City of Austin

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## Downtown Austin Community Court Advisory Board

### Mission Statement

The mission of the DACCAC, according to § 2-1-130 of the City Code, is to advise the Downtown Austin Community Court on policy and operational issues. The purpose of the Downtown Austin Community Court is to collaboratively address the quality of life issues of all residents in the downtown Austin community through the swift, creative sentencing of public order offenders. The Court seeks to hold people responsible while also offering help to change behavior.



## **Downtown Austin Community Court Stakeholder Update February 2017**

### **DACC FY 2017 Top Ten Offenses**

#### **Top ten offenses (Homeless)**

<u># Cases</u>	<u>Offense</u>
221	Sitting or Lying Down on a Public Sidewalk or Sleeping Outdoors
110	CAMPING IN A PUBLIC PLACE
109	AGGRESSIVE SOLICITATION
99	Possession of Drug Paraphernalia
49	CONSUMING ALCOHOL IN A PUBLIC STREET
43	PEDESTRIAN IN ROADWAY/CITY ORDINANCE
34	PUBLIC INTOXICATION
27	HUMAN WASTE
23	PARK CURFEW VIOLATION
19	PEDESTRIAN ON ROADWAY

#### **Top ten offenses (Non-homeless)**

<u># Cases</u>	<u>Offense</u>
385	PUBLIC INTOXICATION
231	Sitting or Lying Down on a Public Sidewalk or Sleeping Outdoors
107	CAMPING IN A PUBLIC PLACE
107	Possession of Drug Paraphernalia
63	DISORDERLY CONDUCT - FIGHTING
60	AGGRESSIVE SOLICITATION
58	CONSUMING ALCOHOL IN A PUBLIC STREET
56	MISREPRESENTATION OF AGE BY MINOR
54	HUMAN WASTE
42	PEDESTRIAN IN ROADWAY/CITY ORDINANCE

Current Frequent Offender Count: 377

- Case Count for previous Month – February 2017 = 506
- Case Count for Month – February 2016 = 539
- Case Count Fiscal YTD (Oct 01 2016 to March 16, 2017) = 2,295
- Case Count Previous Fiscal YTD (Oct 01 2015 to March 16, 2016) = 3,478
- Frequent Offender Case Count for previous Month – February 2017 = 135
- Frequent Offender Case Count for Month – February 2016 = 142
- Frequent Offender Case Count Fiscal YTD Oct 01 2016 to March 16, 2017) = 598
- Frequent Offender Case Count Previous Fiscal YTD (Oct 01 2015 to March 16, 2016) = 1,020
- Homeless Case Count for previous Month – February 2017 = 235
- Homeless Case Count for Month – February 2016 = 177
- Homeless Case Count Fiscal YTD (Oct 01 2016 to March 16, 2017) = 841
- Homeless Case Count Previous Fiscal YTD (Oct 01 2015 to March 16, 2016) = 1,570



## **REHABILITATIVE SERVICES:**

### **Rehabilitation Referrals – FY15-16**

Number of people entered into treatment: **47**

Number of people completing treatment: **10**

Number of people entered into temporary housing: **40**

Number of people entered into permanent housing: **45**

### **Rehabilitation Referrals – FY16-17 to date**

Number of people entered into treatment: 22

Number of people completing treatment: 4

Number of people entered into temporary housing: 10

Number of people entered into permanent housing: 18

## **HOUSING UPDATES:**

### **Intensive Case Management**

DACC has seven Case Managers, six whom are master level Social Workers. We currently have 75 active clients. During February 2017, DACC Intensive Case Managers housed 2 clients, one of whom was a frequent offender, and referred 11 clients to our rehabilitative services which include residential treatment, transitional housing and counseling. Since January 2013, DACC has housed a total of 170 formerly homeless and chronically homeless individuals. We are collaborating with ECHO on referrals for clients ready to enter Permanent Supportive Housing and Rapid Rehousing.

We have a dedicated DACC Intensive Case Manager on the Homeless Outreach Street Team (HOST) and provide the HOST team with office space, access to the DACC van, and access to DACC funded program resources. During February the HOST team enrolled 73 new clients and had contact with 201 clients. There were 150 needs identified and 96 of those needs were met.

DACC is continuously working on enhancing intensive Case Management programing by implementing best practices, adding services and working collaboratively with community agencies. Three of our Intensive Case Managers have been trained in completing the Coordinated Assessment. We also have a Case Manager who is trained in completing the Social Security Income/Social Security Disability (SSI/SSDI) application. The SSI/SSDI application process can be complicated and difficult for our clients to navigate. Community First and DACC are collaborating on housing opportunities and rehabilitative services for our clients. A weekly basketball group began in January as a way to address client struggles with isolation and healthy activities. These enhancements are available to all DACC clients that are currently housed or who are working with a case manager to acquire permanent stability.



## **Emergency Solutions Grant**

Since the inception of the Emergency Solutions Grant (ESG) Rapid Rehousing Program (RRH) in March of 2013, 94 clients have been assessed and entered the program. Of the 94 clients assessed and enrolled 77 have been successfully housed, 73 received housing location services and four clients were provided financial assistance only. The remaining clients were either able to self-resolve, lost contact with case managers, or left the area. During the life of the grant, ESG case managers are aware of two individuals who lost housing due to criminal conviction, two individuals who were evicted and one other client who moved in with family. This current fiscal year, ESG RRH program has successfully rehoused five individuals who lost housing after their initial lease term as a result of increased housing costs. These clients successfully obtained a Housing Choice Voucher (via City of Austin Housing Authority or Travis County) that helped bridge clients into stable housing. Currently, there are seven individuals in housing stability case management and four in housing location services. To date ESG RRH housing location case manager(s) have cultivated relationships/partnerships with over 90 potential apartments to house clients that meet the prescribed housing criteria. Additionally, ESG RRH housing location case manager is assisting the COA Center for Disease Unit (CDU) and ECHO housing team with location services for all identified homeless clients within the ATX/Travis County area. .

## **Community Service Restitution (CSR) Statistics - Fiscal YTD (October 1<sup>st</sup>, 2016 to February 28<sup>th</sup>, 2017)**

- Number of CSR hours scheduled in DACCP = **4,352**
- Number of Community Service Restitution hours completed by defendants scheduled @ DACC = **7,356\***
- Number of Community Service Restitution hours Supervised by DACC and completed by Travis County Probationers = **3,647\***
- Monetary value of total CSR hours (**11,003\***) completed = **\$137,538 (\$12.50 per hour)**
- Number of CSR hours completed by frequent offenders = **1,923**
- Total number of square footage completed for graffiti abatement, ARR, Code Enforcement, PARD, other COA departments and citizen/stakeholder requests **8,306,691**
- Total number of sites serviced by DACC work crews for graffiti abatement, ARR, Code Enforcement, PARD, other COA departments and citizen/stakeholder requests = **846**