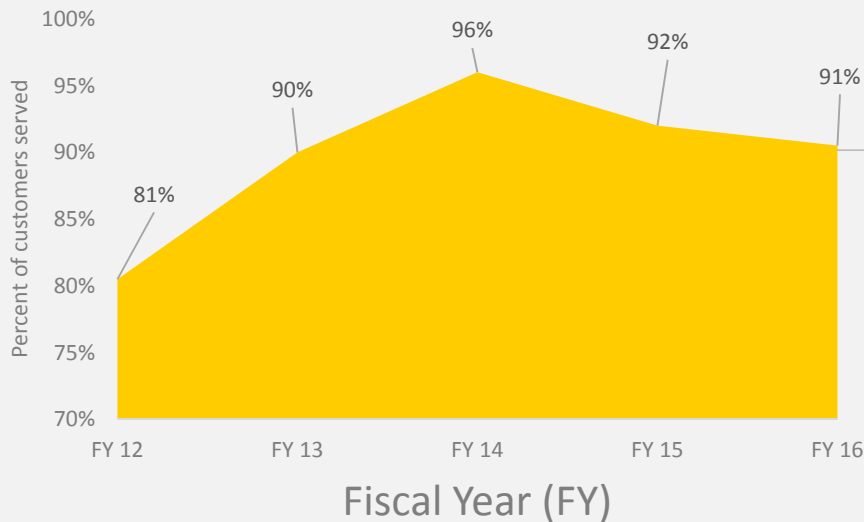


# Municipal Court Operations

The purpose of the Municipal Court Operations program is to process citations for the public in order to facilitate the swift administration of justice.

## Key Outcome

Percent of customers served within 10 minutes at the downtown Court location



Total customers served at downtown location in FY16

**93,337**

**↓ 21.8%** From FY12

## Activity Statistics

Collections per expense dollar	\$1.42
Average age of terminated cases (days)	158
Number of warrant confirmation requests	10,639
Percent of release to appear cases to the number of class C cases prepared	5.31%
Number of phone calls	228,459
Number of customers served at substations	29,742
Number of customers served by the internet	169,256
Percent of cases initiated within five business days from receipt	98.89%
Number of cases set on scheduled dockets and appearing at walk-in dockets	97,116
Percent of cases set on a docket within 60 days	97.84%
Number of parking cases filed	161,742
Number of in person parking hearings held	2,866

## Significant Contracts

MSB Collections – Revenue Contract	\$766,403
------------------------------------	-----------

## Strategic Outcome Alignment

The Municipal Court Operations program aligns with the Safety and Government that Works strategic outcomes. This program supports these strategic outcomes through maintaining the integrity and authority of the court system and ensuring that defendants found guilty of an offense are held accountable for their actions. To do so, the Court coordinates with both the Travis County Sheriff's Office and the Austin Police Department in processing arraignments for arrested defendants and confirming on outstanding warrants. This program also seeks to make the process of addressing citations and warrants as efficient and convenient as possible for Court customers.

### Employees



110.75

General Fund FTEs

### Budget

\$8,144,174

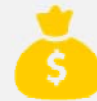
Future Budget Drivers



Personnel



Contractuals

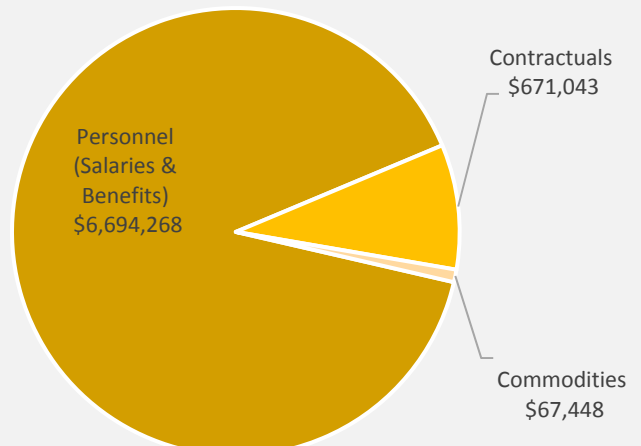


Substation Leases

### Services

- ✓ Ensure defendant compliance with court obligations
- ✓ Provide administrative support for arraignment/magistration services
- ✓ Provide assistance for walk-in, email, phone, and mail customers
- ✓ Ensure cases are processed accurately and efficiently
- ✓ Process parking citations and payments, conduct parking hearings, and order vehicle booting or impoundment

### Breakdown of Municipal Court Operations Budget

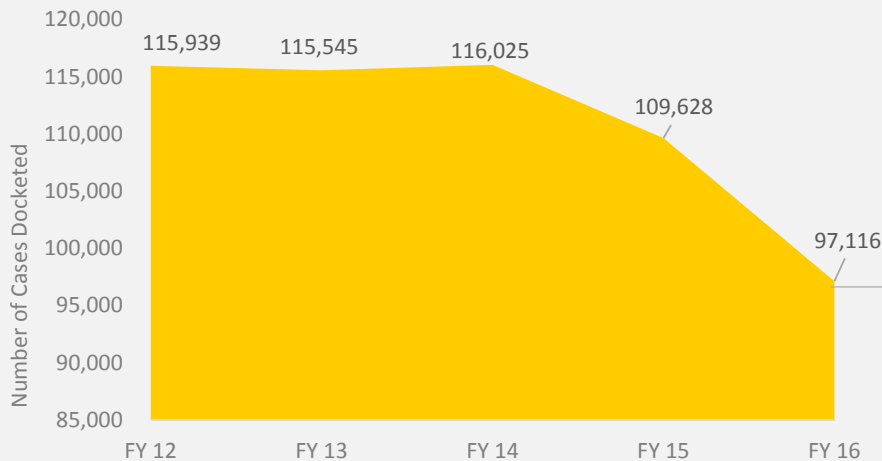


# Court Judiciary

The purpose of the Court Judiciary program is to administer effective and impartial justice of all persons with business before the court.

## Key Outcome

Number of cases docketed (excluding jail)



Total cases docketed in FY16

**97,116**

↓ **16.2%** From FY12

Fiscal Year (FY)

## Activity Statistics

Number of Class C warrants and commitments signed/issued	65,984
Number of higher charge arrest warrants	4,963
Number of search warrants issued	3,424
Number of Class C misdemeanor cases magistrated/arraigned	22,233
Number of emergency protective orders issued	1,535
Number of higher charges magistrated/arraigned	61,037

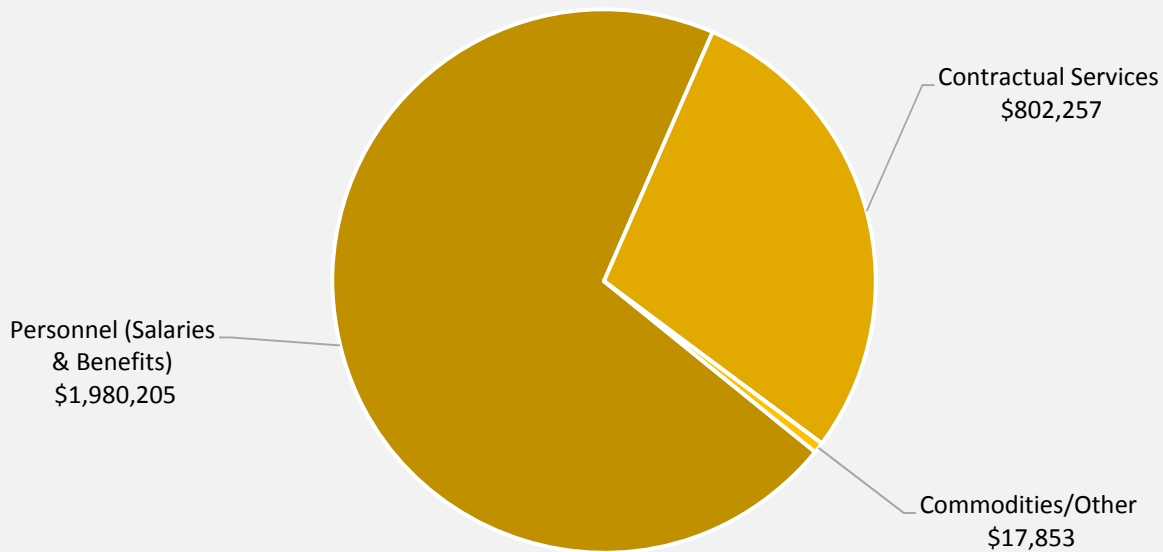
## Significant Contracts

Spanish Interpretation Services for Municipal Court	\$595,132
Travis County – Sign Language Interpretation	\$ 43,500

## Strategic Outcome Alignment

The Court Judiciary activity aligns with the Safety and Government that Works strategic outcomes by ensuring defendants receive fair, timely and impartial resolutions to matters pending before court. Judges preside over scheduled appearance and trial dockets, review probable cause and search warrants for higher charges, set bonds and bond conditions, and act as magistrates for the Central Booking facility. Judges are available to magistrate (give warnings and admonitions to arrestees) in Travis County in a timely manner 24 hours a day, 365 days a year.

## Breakdown of Court Judiciary Budget



### Employees



**11** General Fund FTEs

### Budget

**\$2,800,315**

Future Budget Drivers



Personnel



Contractual Services

### Services

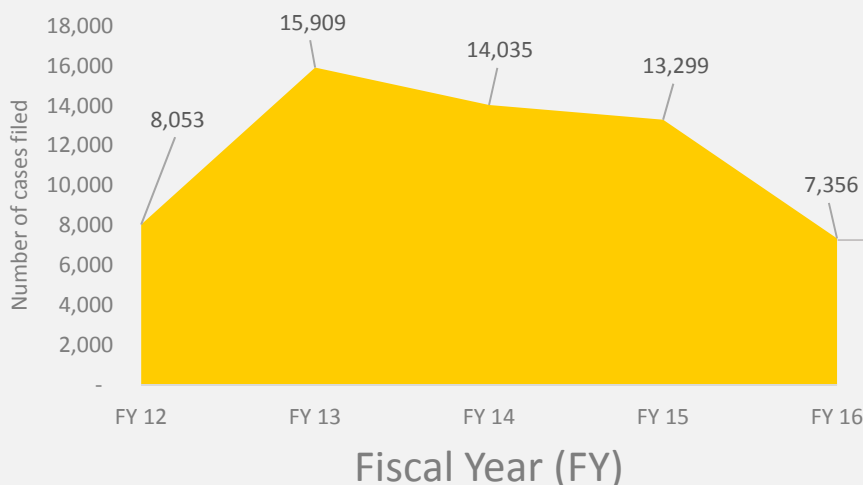
- ✓ Review probable cause affidavits for arrests, warrants and emergency protective orders
- ✓ Issue orders and sign judgments
- ✓ Research case law and interpret law
- ✓ Hold trials and hearings for adults and juveniles; hear appeals of parking, red light camera, and dangerous dog cases; complete state-mandated training; review and issue warrants
- ✓ Conduct training and education for criminal justice partners and citizens; rule on requests for emergency protection order modifications.
- ✓ Perform all magistrate services to include: consider personal bonds; evaluate requests for and issue emergency protection orders, arraignment for higher charge cases; set bonds; arraignment of class C misdemeanor cases

# Downtown Austin Community Court

The purpose of the Downtown Austin Community Court program is to provide creative and individualized sentencing options to offenders so that they are held accountable for their actions, reduce their recidivism rate, and restore the debt they owe to the community as a result of their offenses. The Court also provides supportive services to assist them with modifying their offending behavior.

## Key Outcome

Number of cases filed requiring appearance at DACC (all cases in which a citation is issued and the defendant is required to appear in court)



Total number of cases filed in FY16

**7,356**

**↓ 8.7%** From FY12

## Activity Statistics

Number of cases created for frequent offenders	1,856
Total number of cases docketed	42,798
Number of CSR hours completed by DACC frequent offenders	3,040
Number of CSR hours scheduled for DACC frequent offenders	4,837
Total number of square feet completed for community service activities	15,717,504
Percent of Frequent Offenders Who Complete Rehabilitative Recommendations	142.31%
Percent of clients successfully completing residential treatment at Road to Recovery	39%

## Significant Contracts

SAMSO	\$392,000
Road to Recovery	\$543,427
Homelessness Outreach Street Team (HOST)	\$242,354
Front Steps, A New Entry, Planned Living Assistance	\$250,000

## Strategic Outcome Alignment

The Downtown Austin Community Court (DACC) program aligns with the Safety, Government that Works, and Health strategic outcomes by adjudicating criminal cases in a creative and innovative manner in order to address the substance abuse, mental health, physical health and homelessness issues of DACC's priority population, with the goal to permanently stabilize these individuals, which will in turn improve their quality of life and the quality of life of the Austin community. To this end the Court provides access to rehabilitation services and community service restitution opportunities for its clients based on their individual needs.

### Services

- ✓ Legally process defendants
- ✓ Provide individualized sentencing to Community Service Restitution based assessment of the defendant
- ✓ Provide needs assessments for offenders requiring access to a continuum of rehabilitative options, including: substance abuse treatment, mental health support and services, physical health support and services, crisis intervention services, job training, and transitional and permanent housing assistance

### Budget

\$3,657,695

Future Budget Drivers

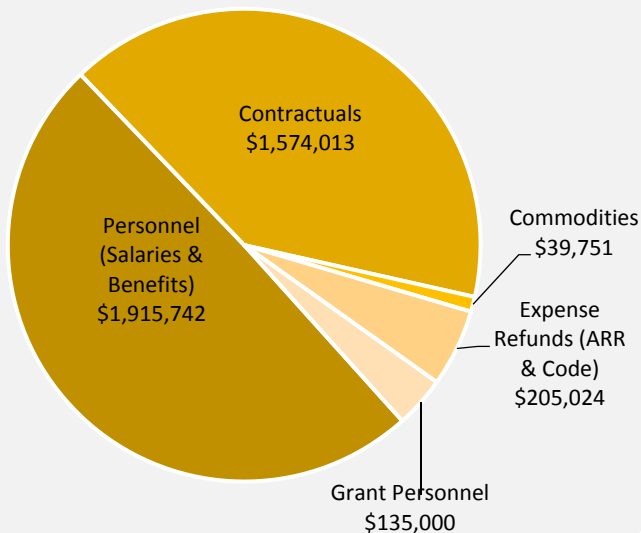


Personnel



Contractuals/Commodities

### Breakdown of DACC Budget



### Employees



24 General Fund FTEs

2 Grant FTEs