

AGENDA



Recommendation for Council Action

Austin City Council	Item ID	73292	Agenda Number	23.
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Meeting Date:	8/17/2017	Department:	Public Health
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Subject

Authorize negotiation and execution of Amendment No. 10 to an agreement with THE SALVATION ARMY, INC., Austin Shelter for Women and Children, for the provision of emergency shelter and related services, adding one twelve-month renewal option beginning October 1, 2017 in an amount not to exceed \$1,829,039, for a total agreement amount not to exceed \$13,719,341.

Amount and Source of Funding

Funding in the amount of \$1,829,039 is contingent on Council approval of the proposed Fiscal Year 2017-2018 Operating Budget of Austin Public Health.

Fiscal Note

A fiscal note is not required.

Purchasing Language:	
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Prior Council Action:	On November 18, 2010, Council approved the City's initial agreement with the Salvation Army. On January 26, 2012, Council approved Amendment No. 1 to add State Housing and Homeless Services funds for Fiscal Year 2011-2012 and amending the Health and Human Services Department Operating Budget Special Revenue Fund (Ordinance No. 20110912-005). On September 17, 2015, Council approved Amendment No. 6 to add two twelve-month extension options. On June 16, 2016, Council Approved Amendment No. 7 to add a 6% funding increase to the agreement.
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For More Information:	Stephanie Hayden, Interim Director, 512-972-5010; Adrienne Sturup, Acting Assistant Director, 512-972-5167; Vella Karman, Social Services Policy Manager, 512-972-5064; Estella Kirscht, Agenda Coordinator, 512-972-5039.
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Council Committee, Boards and Commission Action:	
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MBE / WBE:	
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Related Items:	
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Additional Backup Information

Since October 8, 2001, the City has contracted with The Salvation Army for the operation of the Austin Shelter for Women and Children (ASWC), a comprehensive emergency shelter that serves homeless adult women, including those with dependent children under the age of 17 years. The shelter is located at 4523 Tannehill Lane in Austin, owned by the County, and leased to the City at no charge. In 2012, the voters approved renovations to the facility with construction beginning in Fiscal Year 2016-2017 and expected to last throughout the first portion of 2017-2018. The facility will be expanded by the addition of 32-34 beds and construction of a new detached child care center that will address critical facility needs. A twelve-month extension of the current contract with the Salvation Army, Inc. will allow continuation of emergency shelter services to homeless women and their children while construction is completed.

The goal of ASWC is to aid homeless women and their children transition out of homelessness, and attain and maintain self-sufficiency. The facility operates 24 hours a day, 365 days a year. Comprehensive services are provided in a caring, supporting, and encouraging environment. Objectives focus on obtaining safe and stable housing with income necessary to support personal stability. A high priority is placed on children's services, which include licensed child care, child/family therapy, specialized school aged children's groups, and after-school tutoring and transportation to local schools.

The goals of ASWC are designed to effectively transition shelter residents out of homelessness by providing:

- 1.) Emergency Shelter (30 to 90 days)
- 2.) Case Management Services (3-18 months)
- 3.) Assistance in accessing coordinated, mainstream resources
- 4.) Exit to transitional, permanent, or subsidized housing

The ASWC offers the following major program components:

Emergency Shelter: ASWC provides a 60 bed emergency shelter to homeless women and homeless women with children on a first-come, first-serve basis.

Basic Needs: ASWC provides hygiene supplies, clothing, diapers and formula, school supplies, and three meals a day to help clients stabilize their living situation. On-site childcare is provided to eligible shelter residents with children ages 18 to 60 months. Outside childcare is provided while clients go to self-sufficiency activities and/or look for work. Direct financial assistance is provided to eligible clients to remove barriers to housing.

Case Management: Case managers assist clients in forming a self-sufficiency plan. This involves assessing barriers to self-sufficiency and linking clients to support services.

Specialized Counseling Services: ASWC assists clients in crisis to stabilize their lives, improve coping skills, and engage in longer-term interventions to address mental health and substance abuse issues. All adult residents are referred to the Child and Family Therapist for initial assessment, and recommendations for ongoing individual, group, or family counseling are coordinated with the case manager. ASWC collaborates with State Protective Services for children and adults, Austin/Travis County Integral Care, and other providers to find solutions that enable the client to move into safe and stable housing.

Education: ASWC provides life skills training and encourages adults to work on completing a GED or other training programs. Children work with the shelter's certified teacher to improve completion of homework and school projects. Parents are able to meet with the teacher and participate in the learning center with their child in order to foster a positive relationship and improve parent involvement in their child's educational goals.

Performance Measures:

Annual Output Goal – Number of unduplicated individuals served: 315

Annual Outcome Goals – Percentage of case-managed households that transition from homelessness into housing: 75%

Percentage of Homeless Households residing in Shelter programs receiving APH funding and receiving case management services: 100%

Related Departmental Goal:

Provision: Social Services – Promote and foster increased self-sufficiency and healthy behaviors and lifestyle among targeted populations.