



COMMUNITY SERVICES BLOCK GRANT 2018 COMMUNITY ACTION PLAN AND BUDGET

AUSTIN PUBLIC HEALTH
COMMUNITY SERVICES DIVISION
NEIGHBORHOOD SERVICES UNIT
OCTOBER 10 2017

PUBLIC HEARING REQUIREMENTS

- The proposed estimated PY 2018 CSBG Budget and Community Action Plan performance activities are distributed and public comment is solicited. The proposed activities as described in the Budget and Community Action Plan are in accordance with the Community Services Block Grant Act.
- The CSBG Act states the purpose is “to provide assistance to States and local communities, working through a network of community action agencies and other neighborhood-based organizations, for the reduction of poverty, the revitalization of low-income communities, and the empowerment of low-income families and individuals in rural and urban areas to become fully self-sufficient”

NATIONAL LEVEL CHANGES

Results Oriented Management and Accountability (ROMA) Next Generation

- ROMA Next Generation (NG) is a system for continuous quality improvement to enable agencies to better measure, analyze and communicate performance.
- ROMA NG will help agencies shift to a culture of continuous learning rather than a compliance and reporting culture.
- Ultimately, ROMA NG will help CSBG agencies generate robust results for individuals with low-incomes and the communities served.

Adapted from National Association for Community Services Programs

The National Community Action Network Theory of Change

Community Action Goals

Goal 1: Individuals and families with low incomes are stable and achieve economic security.

Goal 2: Communities where people with low incomes live are healthy and offer economic opportunity.

Goal 3: People with low incomes are engaged and active in building opportunities in communities.



Services and Strategies

Employment



Education & Cognitive Development



Income, Infrastructure & Asset Building



Housing

Health/Social Behavioral Development



Civic Engagement & Community Involvement



Core Principles

- Recognize the complexity of the issues of poverty
- Build local solutions specific to local needs
- Support family stability as a foundation for economic security
- Advocate for systemic change
- Pursue positive individual, family, and community level change
- Maximize involvement of people with low incomes
- Engage local community partners and citizens in solutions
- Leverage state, federal, and community resources

Performance Management

How well does the network operate?

What difference does the network make?

- Local Organizational Standards
- State and Federal Accountability Measures
- Results Oriented Management and Accountability System

- Individual and Family National Performance Indicators
- Community National Performance Indicators

A national network of over 1,000 high performing Community Action Agencies, State Associations, State offices, and Federal partners supported by the Community Services Block Grant (CSBG) to mobilize communities to fight poverty.



COMMUNITY ACTION PLAN COMPONENTS

1. Needs Assessment
2. Provision of Nutritious Foods and Initiatives
3. Gaps in Services
4. Referral Organizations including Child Support, Workforce Solutions and Social Service Coalitions
5. Poverty Rates & Service Locations
6. Case Management Services
7. Performance Targets
8. Strategic Plan Update

TOP 5 NEEDS

1. Employment
2. Housing
3. Education
4. Basic Needs
5. Health



POVERTY RATES

- 13% of all Travis County residents are living in poverty. From 2011 to 2015, the overall individual poverty rate has decreased.
- There was a 24% decrease in the number of children under age 18 living in poverty between 2014 (63,659) and 2015 (48,676).
- The number of adults age 18-64 living in poverty also decreased by 22% between 2014 (122,431) and 2015 (95,716).

Information cited from Travis County Snapshot from the American Community Survey 2015

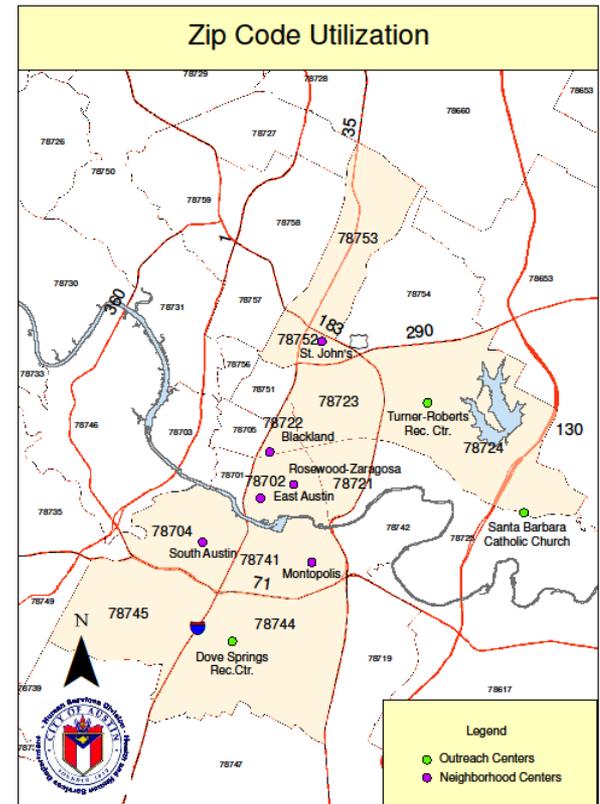
SERVICE LOCATIONS— NEIGHBORHOOD CENTERS/OUTREACH SITES

Neighborhood Centers

- Blackland
- East Austin
- Montopolis
- Rosewood Zaragosa
- St. John
- South Austin

Outreach sites

- Turner-Roberts Recreation Center
- Dove Springs Recreation Center
- Santa Barbara Catholic Church



PROVISION OF NUTRITIOUS FOODS

- Food Pantry Services
- Fresh Food for Families
- Healthy Options Program for the Elderly
- Mobile Food Pantry
- Food Recovery Programs

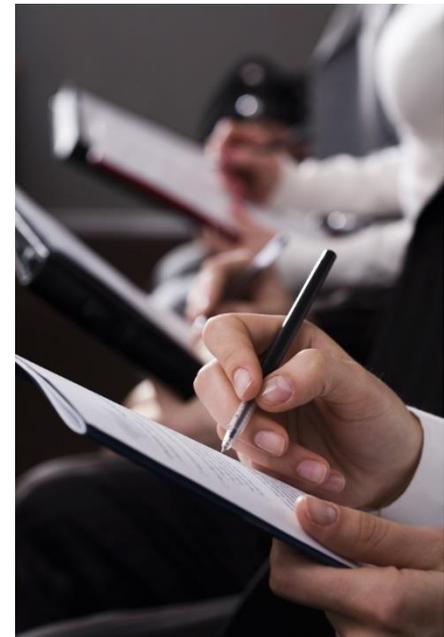


Services provided by Community Workers

CASE MANAGEMENT SERVICES

- ❖ Self sufficiency case management – assistance to clients to help them achieve and maintain incomes above 125% of the FPIL for at least 90 days.
- ❖ Assessment and Service Plan
- ❖ Employment support – Job search assistance, job readiness, job retention services
- ❖ Linkage to education and training, other social services
- ❖ Housing assistance, transportation and employment support assistance
- ❖ Crisis intervention and short term counseling
- ❖ Budgeting and financial counseling

Services provided by licensed social workers.



PLAN TO TRANSITION PEOPLE OUT OF POVERTY



- TDHCA sets goal each year based on target for the state and each Subrecipient's funding allocation.
- For 2018, the City of Austin's goal is 44 persons to transition out of poverty.
- Partnership with Workforce Solutions
- Direct Financial Assistance for employment support (e.g., transportation, housing assistance)

PUBLIC HEALTH SERVICES



- ❖ Screenings (blood pressure, blood sugar and cholesterol)
- ❖ Pregnancy testing (adult, teens)
- ❖ Health education presentations (hypertension, cancer, diabetes, heart disease, nutrition and obesity)
- ❖ Immunizations/flu clinics (children and adults)
- ❖ Coordination and participation in health fairs
- ❖ Coordination of wellness activities (walk groups, exercise classes)
- ❖ Information and referral to medical, health and social service providers

Services provided by registered nurses.

PERFORMANCE TARGETS

1. Employment
2. Education and Cognitive Development
3. Housing
4. Health and Social/Behavioral

Performance targets formerly included on basic needs are now reflected as services and strategies.

STRATEGIC PLAN UPDATE

- Goal 1: Low-income persons obtain/maintain employment, better paying or living wage jobs, and/or jobs with benefits.
- Goal 2: Eligibility will be determined correctly for all clients receiving CSBG services.
- Goal 3: The City of Austin's Neighborhood Centers will be known throughout the community for the services we provide.
- Goal 4: The City of Austin's Neighborhood Centers will demonstrate an ongoing commitment to employee career development and retention.
- Goal 5: The City of Austin's Neighborhood Centers will strengthen relationships with community partners to benefit the clients and community we serve.

PROGRESS ON STRATEGIC PLAN GOALS

- Goal 1: As of July 31, 2017, 45 out of 86 persons enrolled in self-sufficiency case management have obtained jobs. 2 persons out of 86 persons have obtained a living wage job. 23 persons have transitioned out of poverty.
- Goal 2: Discontinued per TDHCA Guidance.
- Goal 3: All Center brochures and materials have been reviewed to ensure they meet Cultural and Linguistic Materials (CLAMs) standards. Updates have been implemented or are in progress to ensure all materials meet these standards. Specific outreach strategies have been developed and are being reviewed.
- Goal 4: Review of two position job descriptions are in process. Market and management studies were completed which resulted in salary increases and title changes for some staff. A staff operations manual was updated and staff development efforts have included an employee appreciation event and a focus on health and wellness activities.
- Goal 5: Review and updates of agreements and processes with six (6) agency partners are complete or underway.

2018 PROPOSED CSBG BUDGET

- Primary funding source for the services provided through the Neighborhood Centers
- Initial allocation is \$22,000 less than 2017 initial allocation
- 2017 Contract Extension

PERSONNEL

- ▶ 2 Program Managers
- ▶ 8 Community Workers
- ▶ 4 Social Workers
- ▶ 1 Administrative Associate
- ▶ 2 Vacant FTEs will not be filled

CONTRACTUALS

- ▶ Shah NewGen – Client Database
- ▶ Housing Assistance Subcontract – Easter Seals

OTHER

- Bus Passes – Transit Empowerment Fund
- Gift Cards – Employment Support – for gas, work clothes/boots, tools