

AGENDA



Recommendation for Council Action

AUSTIN CITY COUNCIL

Regular Meeting: October 19, 2017

Item Number: **057**

Public Hearing and Possible Action

Conduct a public hearing and consider an ordinance on first reading regarding the renewal of a non-emergency transfer franchise to Acadian Ambulance Service, Inc. under City Code Chapter 10-2.

Lead Department	EMS
Fiscal Note	There is no anticipated fiscal impact. A fiscal note is not required.
Prior Council Action	August 30, 2007 to grant Acadian's initial franchise for a five-year term. August 2, 2012 to grant Acadian's second franchise for a five-year term.
For More Information	Kerri Lang, Assistant Director, 512-972-7211 Ernesto Rodriguez, Chief, 512-972-7148
Council Committee, Boards and Commission Action	The Austin - Travis County EMS Advisory Board reviewed this as an agenda item at the meeting on August 24, 2017 and a five-year renewal was recommended by a motion of 7-0.

Additional Backup Information:

The purpose of this RCA is to request that Council hold a public hearing regarding the renewal

of the franchise held by Acadian Ambulance Service, Inc. and approve the franchise agreement on first reading.

Acadian Ambulance Service has held a franchise with the City of Austin since October, 2007. On March 1, 2017, Austin-Travis County EMS (ATCEMS) received an application from Acadian Ambulance Service of Texas LLC, requesting a renewal of the franchise for another five-year term. All of the required application elements have been submitted and the application fee has been paid in full.

In order for a private ambulance company to provide non-emergency transfer services within the limits of the City of Austin, the provider must hold a franchise from the City.

Non-emergency transfers typically occur between skilled nursing facilities, hospitals, and private residences and are usually prescheduled by medical personnel. Currently, two companies hold such franchises, Acadian Ambulance Service, Inc.(Acadian) and American Medical Response of Texas Inc. (AMR).

ATCEMS recommends approval of this franchise renewal. Acadian has proven over the past ten years that they can provide satisfactory service to the Austin community. Call volume levels indicate that two franchise providers are necessary to handle the demand for non-emergency ambulance transfers. Failure to renew this franchise will result in only one franchise holder for the City of Austin. In its August 24, 2017 meeting, the Austin-Travis County EMS Advisory Board unanimously recommended approval of the franchise renewal for five years; their Recommendation is attached, along with a memorandum outlining staff recommendations.