# Proposed June 2018 Service Changes

Community Development Commission January 9, 2018



## Background

### **Background: Connections 2025**

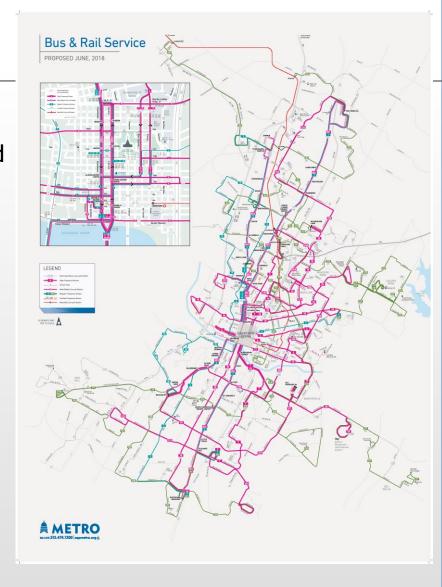
- Board approved transit plan
- 10-year vision for more reliable, more frequent, better connected network
- Designed to address declining ridership and better meet community needs
- Guides 3x per year service changes
- Plan based on more than a year of public & board input

### How did we get here? Where are we going?



## Proposed June 2018 Service Changes

- Significant Changes
  - Half of Capital Metro routes proposed to change
- Expands High Frequency Route network
  - 14 routes compared to 6 routes
  - 7 day a week service compared to weekdays only
- Designed around creating a more useful network
  - Thinking beyond individual routes
- More east west service
- 15 eliminated routes replaced with other service



## **Outreach Meetings**

- Public Meetings & Webinars
- Capital Metro Advisory
   Committees
- City Boards & Commissions
- Neighborhood Associations
- Health and Human Service Agencies
  - HACA, Criss Cole, TWC, School for the Blind, others
- Business and advocacy organizations



#### **Public Outreach**

- Street Teams at bus stops
- Community Events
  - Back to School, Hot Sauce Festival,
     Austin Energy Resource Fair, El
     Grito, etc.
- Schools and Service Providers
- CMTA operators
- Paid media print, online and radio
- At-stop signage

#### **≜** METRO

#### THIS STOP MAY BE ELIMINATED, JUNE 2018.

Service to this bus stop is proposed to change as part of Capital Metro's board-approved Connections 2025 Transit Plan.

#### **Get Full Details**

View maps & descriptions of proposed changes (including suggested replacement service).

- canmetro org/ June2018
- Brochures on buses and at

#### Comment by early November!

- Attend a public meeting (dates/times at capmetro.org/June 2018)
- Email feedback@capmetro.org
- Call 512-474-1200
- · Comment on Facebook or Twitter

Final decision at November 15 board meeting. Approved changes would begin June 3, 2018.







Se está proponiendo cambiar el servicio a esta parada de autobús como parte del Plan de Tránsito Conexiones 2025 aprobado por la junta directiva de Capital Metro.

#### Obtenga todos los detalles

Vea los mapas y las descripciones de los cambios propuestos (incluidos el servicio a reemplazarse sugerido).

- capmetro.org/June2018
- Folletos en los autobuses y en las estaciones de tren

#### iHaga sus comentarios hasta principios de noviembre!

- Asista a una reunión pública (fechas y horarios en capmetro.org/June 2018)
- Correo electrónico feedback@capmetro.org
- Llame al 512-474-1200
- Comente en Facebook o en Twitter

La decisión final se hará en la junta directiva en noviembre 15. Los cambios aprobados empezarían el 3 de junio de 2018.

capmetro.org/june2018



## **Recommended Revisions**

## **Network Design Principles**



Stronger Frequent Network



Easy to Understand Network



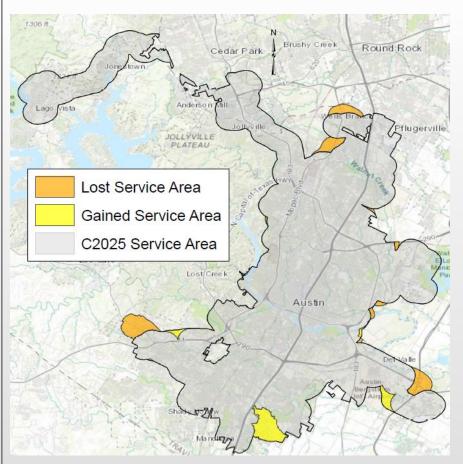
Grow Ridership and Productivity



Match Service to Markets

Questions? Thank you.

#### Potential Impact on MetroAccess Customers



- 36 home addresses would no longer be in ADA service area.
- 80 Estimate of future customers to come into the MetroAccess ADA service area.