

CITY OF AUSTIN
PUBLIC WORKS DEPARTMENT

Public Toilet Pilot Program

January 17, 2018

Presented by:

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Public Works Department



Public Toilet Pilot Program: Overview

- Council Resolutions
- Stakeholder Meetings
- Options Considered
- Pilot Considerations



PROGRAM OVERVIEW

Council Resolution 20160128-067

- Public Toilets provide a benefit to families with young children, seniors, bikers, runners, homeless individuals and late night crowds
- Outdoor toilets is a voluntary bacteria reduction measure in Austin's Implementation Plan for the reduction of Total Maximum Daily Load of bacteria in Austin watersheds
- Make recommendations about:
 - Options
 - Locations
 - Funding
- Safe, durable, free public toilets available to the public 24 hours per day

PROGRAM OVERVIEW

Council Resolution 20160623-079

- Expedite the procurement of two wheelchair accessible public toilet facilities
- Continue discussions with downtown stakeholders to determine the most promising location for a permanent public toilet facility
- Identify funding and initiate the procurement of a public toilet facility such as the Portland Loo
- Return to City Council for approval of the purchase
- Work with City Hall Building Services to make changes necessary for City Hall's outdoor restroom to be open extended hours.

PROGRAM OVERVIEW

Stakeholder Meetings Held

Location: Austin Resource Center for the Homeless

Date / Time: March 7, 2016 / 10 am to 12 pm

Location: University Baptist Church

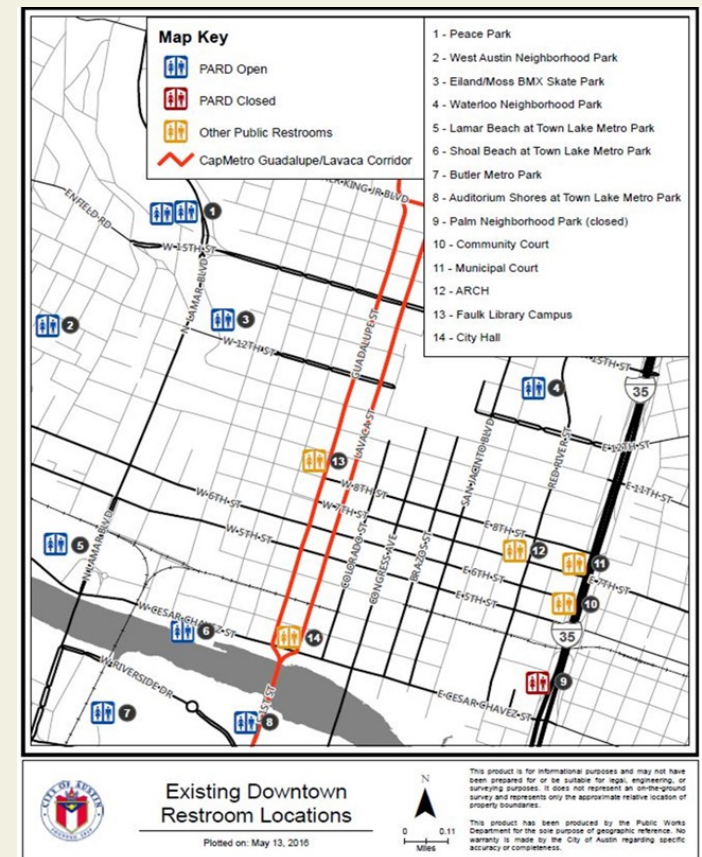
Date / Time: April 12, 2016 / 3 pm to 5 pm

Location: Townlake Center

Date / Time: April 13, 2017 / 4:30 pm to 6:30 pm

Location: Downtown Commission

Date / Time: May 17, 2017 / 5:30 pm to 8:00 pm



PROGRAM OVERVIEW

Options Considered

- Portland Loo Unit
- Self Cleaning Units
- Comfort Station Units
- Standard Portable Toilet Units
- Skid Units
- Pilot Programs



PROGRAM OVERVIEW

The Pilot Program Site Selection Included the Following Considerations

- ADA compliant unit
- On site approx. one month
- 24 hour access
- Visible to HALO cameras
- Heavy pedestrian traffic
- Attendant on site
- Unit serviced 2 times per week
- Data collected
- In well lit area
- To determine a permanent location

Public Toilet Pilot Program: Program Results

- Program Schedule / Milestones
- Sites Selected
- Data Collection Categories
- Data Captured by Location to Date
- Next steps



PILOT PROGRAM UPDATE

The Pilot Program Schedules

- Maintenance Contract in place: 8/25/2017
- ADA Compliant Unit arrived: 09/06/2017
- MOU with EDD, DAA & PWD: 09/27/2017
- Pilot Program Testing Initiation: 09/28/2017
- Pilot Program Testing Expected Completion: 03/2018



PILOT PROGRAM UPDATE

Site Selection Criteria & Sites Selected

Location 1: Southbound Frontage Road of IH-35 at E. 6th Street
Pilot Dates: 9/28/2017 thru 11/6/2017

Location 2: 500 block of Brazos Street
Pilot Dates: 11/7/2017 thru 12/12/2017

Location 3: 600 block of Red River Street
Pilot Dates: 12/13/2017 thru 01/30/2018

Location 4: Colorado at 4th Street
Pilot Dates: 1/31/2018 thru 02/28/2018

PILOT PROGRAM UPDATE

Data Collection – General Categories

- Emergency – Track any 911/311 calls
- Misuse – Track violation of restroom rules
- Information – Any information provided specifically about the restroom
- Restocked – Anytime products, toilet paper & hand sanitizer is restocked
- Routine Cleaning – Regularly scheduled cleanings
- Spot Cleaning – Nonscheduled spot cleaning
- Parent & Child – Number of family members who entered

PILOT PROGRAM UPDATE

Data Collection - Key Usage and Services Data

- Entry – Number of individual entries
- Overnight Flush Calculator - Overnight usage from midnight to 6 am
- Work Order - Separate form and document used for any repairs
- Subtotal of Users During Staffed Hours – Aggregate sum of Entry & Parent and Child
- Total Users per Day - Aggregate sum of Subtotal of Users During Staffed Hours and Overnight Flush Calculator

PILOT PROGRAM UPDATE

Location 1 - Southbound Frontage Road of IH-35 at E. 6th Street

- On site 09/28/2017
- Number of days on site: 40
- Total number of users: 3,417
- Average number of users per day: 85
- Other data captured
 - Emergencies, Information, Misuse, Parent & Child, Restocked, Routine Cleaning and Spot Cleaning



PILOT PROGRAM UPDATE

Location 2 - 500 block of Brazos Street

- On site 11/07/2017
- Number of days on site: 36
- Total number of users: 3,399
- Average number of users per day: 94
- Other data captured
 - Emergencies, Information, Misuse, Parent & Child, Restocked, Routine Cleaning and Spot Cleaning



PILOT PROGRAM UPDATE

Location 3 - 600 block of Red River Street

- On site 12/13/2017 thru 01/02/2018
- Number of days on site: 21
- Total number of users: 1,539
- Average number of users per day: 73
- Other data captured
 - Emergencies, Information, Misuse, Parent & Child, Restocked, Routine Cleaning and Spot Cleaning



PILOT PROGRAM UPDATE

Next Steps

- Continue monitoring Pilot Program
- Contract for securing permanent unit
- Provide draft memorandum of results and recommendations to City Manager's Office(April)
- Identify Public Toilet Program Manager





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QUESTIONS ?

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