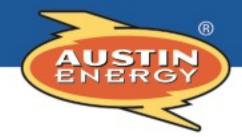
#### Customer Driven. Community Focused.





### **General Manager's Report**

Jackie A. Sargent

Austin Energy Utility Oversight Committee April 25, 2018



TO SAFELY DELIVER CLEAN, AFFORDABLE, RELIABLE ENERGY AND EXCELLENT CUSTOMER SERVICE

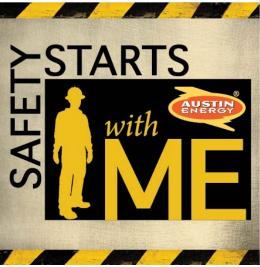


- Downed power line safety
- Upcoming items for Council
- Customer Care and Billing system upgrade
- Renewable energy request for proposal
- Senate Committee interim charge
- Innovation update
- Awards and employee recognition
- Questions



## Downed power line safety







- Consider all wires energized and dangerous
- Never Touch a Downed Power Line or anything or anyone in contact with a power line
- Stay at least 35 feet away from downed lines
- Do not come near or touch a tree limb, structure, any other object that comes into contact with downed line
- Do not try to rescue someone who makes contact with a downed power line
- Never use any object to move a downed power line
- Rubber gloves and rubber-soled shoes will not protect you from electrocution

#### Call Austin Energy at 512-322-9100 and report the location



- Call 9-1-1 immediately
- Warn others not to touch the vehicle
- Do not leave the vehicle unless it becomes unsafe due to immediate dangers, such as fire or smoke
- If you must leave the vehicle
  - Jump as far away from the vehicle as possible
  - Land with both feet on the ground at the same time
  - Never touch the vehicle and the ground at the same time
  - After exiting the vehicle, keep your feet together, hop, and don't run



- advanced distribution management system software
- integration, analytics software
- natural gas transportation agreements
- -energy research with UT Austin
- agreement with Bee Cave for construction of underground electric lines
- ratifications: switchgear parts, manhole lifting devices
- district cooling projects



- Customer Care and Billing system version upgrade
- Renewable energy request for proposal
- Senate Business & Commerce Committee
  interim charge

### Innovation Update: La Loma community solar, Austin SHINES project



(above) Community Solabration(bottom) utility scale energy storagesystem at the Kingsbery substation





- Arbor Day Foundation's Tree Line USA
- ENERGY STAR Partner of the Year Sustained Excellence Award



Questions?

### Jackie A. Sargent

**General Manager** 

jacqueline.sargent@austinenergy.com 512-322-6814

Thank You!



# **Employee Recognition**











