

# Fire/EMS Response Time in Travis Country Subdivision

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Cc: District 8 <District8@austintexas.gov>;

Dear Commissioners,

I am writing to you today as a concerned homeowner in the Travis Country subdivision. As you are aware, Travis Country has the longest response time in the City for emergency calls to Fire/EMS. This is extremely concerning from a public safety standpoint as our neighborhood's demographic is diverse, primarily consisting of families with young children and retirees/senior citizens – two population segments that benefit the most from fast response times in emergencies.

Likewise, the lack of a Fire/EMS station close to Travis Country is also costly from an economic perspective. Over the last 3 years, my homeowner's insurance premiums have increased from \$1597 in 2015 to \$2159 in 2018, an approximate 35% cumulative increase (11% annualized) when we have not had a claim. In talking with my insurance company, this increase is **DIRECTLY** attributable to our neighborhood's emergency response time. Other homeowners in the neighborhood have seen similar increases to their insurance premiums.

As this area of Austin continues to grow both residentially and commercially, Fire/EMS will play a pivotal role in keeping our community safe. I implore you to approve the temporary station in Sunset Valley as you move forward in finding a permanent solution to satisfy our public safety needs.

Thank you for your attention in addressing this matter.

Sincerely,  
Jim Reaver