

## INSURE CENTRAL TEXAS April 24, 2018 2018 OPEN ENROLLMENT REPORT

Thank you to the generous funders, dedicated volunteers, numerous partners and talented team that made this challenging open enrollment season a huge success!

2017: 11/1/16 - 1/31/17

2018: 11/1/17 - 12/31/17



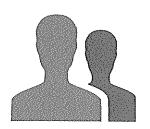
4,376 Marketplace enrollments

5.336

Marketplace enrollments

22%

increase



4,705 total enrollments (including Medicaid & CHIP)

5.634

total enrollments (including Medicald & CHIP)

20%

increase



61 volunteers completed

2,101 hours

155

volunteers completed

3,932

hours

154%

increase

87%

increase

55 volunteers











## DUR IMPACT







\$46.4M

\$28.0M \$18.4M

in tax credits that make monthly ionemiums affordable

in total federal financial assistance for 2018

in subsidies that lower the encardification in on

## WHO WE SERVE

appointments in 8 weeks

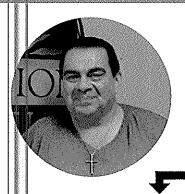
identify as a person of color

6,216 **2** 59% **2** 46%

speak a language other than English 64%

werre reiturming **cusiomers** 

zijo codes



## **MEET ALBERT**

Albert lost his health insurance when he lost his job. He needed surgery on his knees, so tried to enroll in a plan through the Marketplace. Unfortunately, his application was done incorrectly and left him without financial assistance. Then his plan was erroneously cancelled. That's when he came to Foundation Communities.

**HOW WE HELPED** 

**ENROLLED** Albert in a plan with tax credits that reduced his monthly premium to \$73.66/month.

EDUCATED Albert on his insurance network and how the subsidized plan he selected would make his surgery affordable.

**ADVOCATED** to restore Albert's coverage with the right amount of tax credits. Armed Albert with questions to ask before his surgery to avoid unexpected costs.

A BERT SAYS

"This year I was very blessed and the service I received was outstanding. My questions were thoroughly answered. I am confident that with the help of Foundation Communities, my tax credits will be applied to my monthly premiums correctly and I will have the medical care I need."