



Public Safety Commission Requested Monthly Data Data for May 2018





Call Volume and Response Time



May 2018 Call Volume and Response Time Report								
Sector	Priority	Total Call Volume	Average Response Times		Sector	Priority	Total Call Volume	Average Response Times
Citywide	Total	47,121	00:29:01					
	0	2,392	00:06:54					
	1	5,145	00:09:08					
	2	14,244	00:19:40					
	3	25,340	01:01:22					
Airport	Total	1,440	00:05:43		Edward	Total	5,397	00:41:35
	0	208	00:04:22			0	311	00:07:40
	1	19	00:06:14			1	764	00:09:48
	2	217	00:06:31			2	1,806	00:24:47
	3	996	00:10:04			3	2,516	01:38:08
Adam	Total	4,838	00:32:52		Frank	Total	5,011	00:31:25
	0	253	00:08:08			0	259	00:07:09
	1	555	00:10:37			1	651	00:09:18
	2	1,674	00:21:15			2	1,720	00:20:40
	3	2,356	01:08:45			3	2,381	01:10:35
Baker	Total	6,399	00:22:54		George	Total	4,826	00:21:53
	0	221	00:06:49			0	172	00:05:05
	1	470	00:08:46			1	435	00:07:08
	2	1,642	00:14:36			2	1,084	00:15:12
	3	4,066	00:42:48			3	3,135	00:43:30
Charlie	Total	4,288	00:23:08		Henry	Total	4,121	00:21:33
	0	206	00:07:14			0	224	00:06:09
	1	535	00:08:35			1	473	00:07:56
	2	1,324	00:18:19			2	1,254	00:16:55
	3	2,223	00:43:27			3	2,170	00:41:39
David	Total	6,122	00:26:37		Ida	Total	4,635	00:36:59
	0	282	00:07:50			0	256	00:07:07
	1	663	00:09:57			1	580	00:09:03
	2	2,025	00:18:50			2	1,497	00:26:16
	3	3,152	00:52:51			3	2,302	01:24:12

Priority 0 Calls
have a Response
Time target of **6:44**

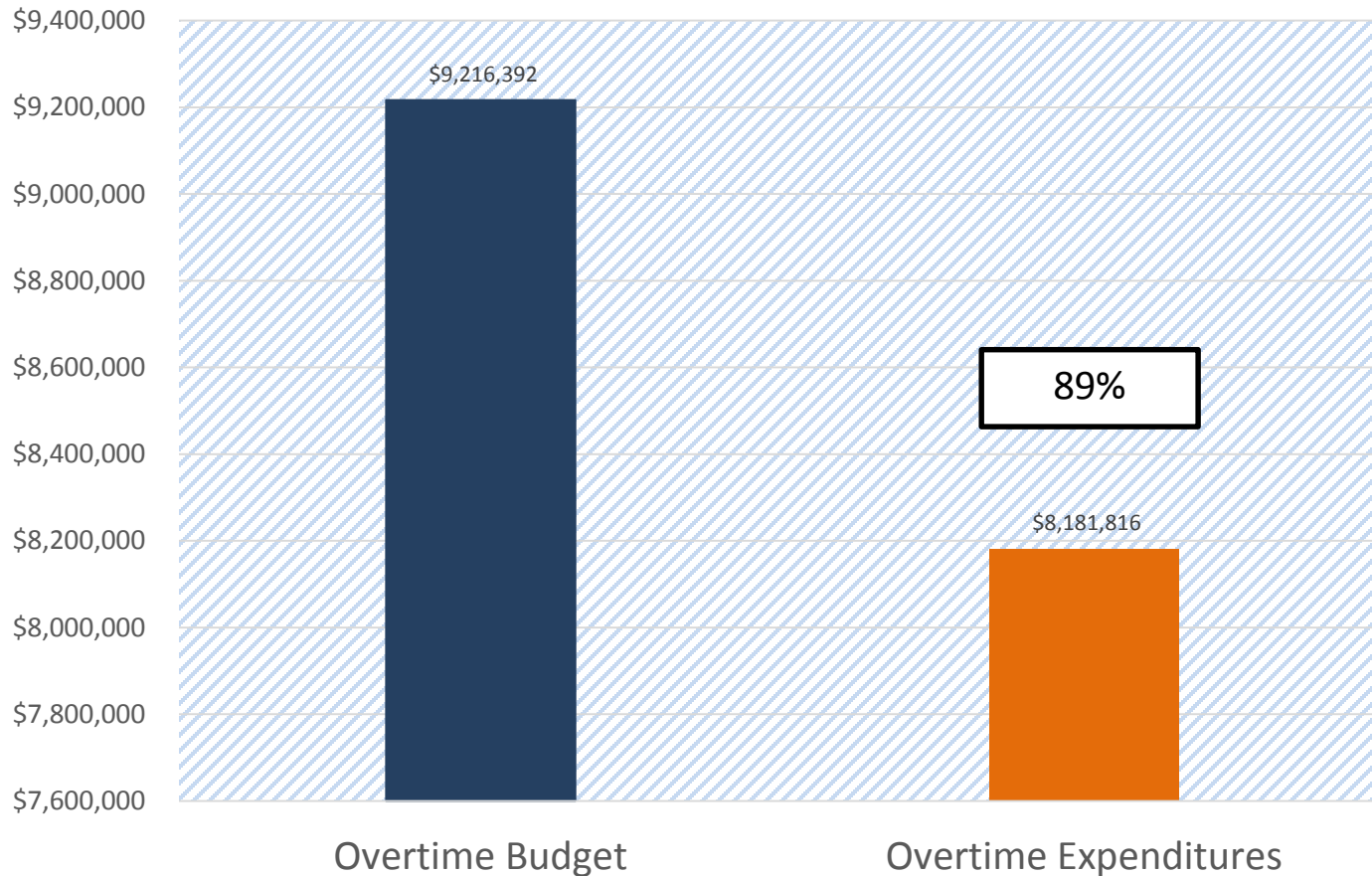
Priority 1 Calls
have a Response
Time Target of
8:39



Overtime



APD Budgeted Overtime vs. Actual Overtime*
9/17/17 - 5/12/18



*Does not include reimbursed overtime



Staffing



Authorized: 1908

Filled: 1824

Vacancies: 84

Next Academy Class: 139th with 47 Cadets

Aug 31st Graduation and Probationary Period

Solo Status in November 2018