

City of Austin
Police Chief
Community Engagement Process



June 2018



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Austin Police Chief Public Engagement Process

Executive Summary Report

GovHRUSA was hired by the City of Austin to facilitate the public engagement process with respect to the possible appointment of Interim Police Chief Brian Manley as Austin's next Chief of Police. The information gathered from the community surveys, online feedback, community forums and interview panels will be reviewed by City Manager Spencer Cronk. This information is designed to assist the City Manager on either filling or expanding the recruitment for the vacant Police Chief position.

The City of Austin provided multiple opportunities for community feedback. The following is an outline of those opportunities and the number of responses:

May 7 Town Hall Community Meeting – Held at the Turner Roberts Recreation Center.

Approximately 150 people attended, 29 questions were asked from the audience and four written feedback forms were completed. This meeting began with the Austin Quality of Life Commission outlining their perspectives on key characteristics for the next Chief to possess, immediate challenges facing the department and community that need to be addressed and future issues that need to be addressed. Interim Chief Manley gave an overview of his background and his vision for the department. Those present submitted questions to be asked and also were able to directly ask questions of Interim Chief Manley. Feedback forms were provided for those who wished to provide additional thoughts. Those are included in the full report.

May 17 Town Hall Community Meeting -- Held at the KLUR Studio and was taped for rebroadcast. Approximately 125 people attended; a total of 42 questions were posed directly to Interim Chief Manley over a two hour time period. The questions came from the audience; from twitter/text to Moderator Judy Maggio; and prerecorded questions from earlier in the day. Three written feedback forms were collected and one letter which are in the full report along with the questions asked and the Interim Chief's responses.

May 15 Panel Interviews

On Tuesday, May 15, 2018, Interim Chief Manley interviewed with three panels comprised of the following individuals:



Quality of Life Panel

Austin LGBTQ – Kathryn Gonzales
 Hispanic/Latino – Jill Ramirez
 African American – Kenneth Thompson
 Asian American – Richard Jung
 Human Rights Commission – Sukyi McMahon

Chamber of Commerce/Public Safety Commission

Crime Commission – Cary Roberts
 Austin LBGT Chamber -- Edgar Gierbolini
 Greater Austin Hispanic Chamber of Commerce -- Luis Rodriguez
 Greater Austin Chamber of Commerce -- Mike Rollins
 Greater Austin Asian Chamber of Commerce – Ali Khataw
 Greater Austin Black Chamber of Commerce – Tam Hawkins

Community Panel

Colony Park Neighborhood Association – Barbara Scott
 Austin Justice Coalition – Chas Moore
 Grassroots Leadership – Chris Harris
 LULAC – Frank Ortega
 Austin Neighborhood Council - Jeff Jack
 Austin Justice Coalition – Kathy Mitchell
 ACLU – Matt Simpson
 Measure Austin – Meme Styles
 NAACP – Nelson Linder
 Austin Urban League – Quincy Dunlap
 Interfaith Action of Central Texas – Simone Talma
 PODER-ANC – Susana Almanza
 Baptist Ministers Union – Pastor Anthony Hays

Each panel spent approximately 90 minutes interviewing Interim Chief Manley. The interviews began with the same four questions which on average lasted 20 minutes. Panel members then asked their own questions for the balance of the time. The Quality of Life Panel asked 15 additional questions; the Chamber of Commerce/Public Safety Commission Panel asked 19 additional questions; and the Community Panel asked 32 additional questions. Following the questions and answers, each panel discussed the strengths and areas of concern with respect



to Interim Chief Manley's possible appointment as Austin's next Police Chief. GovHR President Heidi Voorhees was present for all of the interviews along with representatives from the City Manager's Office and the Human Resources Department. Ms. Voorhees took notes on the questions, answers and feedback which are included in the full report.

Panel Interview Feedback

Each panel was asked to focus on the strengths and areas of concern following their interview with Interim Chief Manley. The following is a summary of the comments. All of the comments can be found in the full report.

Quality of Life Panel – Strengths and Areas of Concern Summary

The Quality of Life Panel members cited Interim Chief Manley's openness to hear from the community, his well-rounded knowledge of the City and the department, and his willingness to hold himself and the department accountable. It was noted that he is not defensive about issues and is someone they can work with. Panel members noted concerns with whether or not he has an urgency to make bold changes. It was further commented that he was willing to accept a contract that limits him and civilian oversight.

Chambers of Commerce/Crime Commission Panel – Strengths and Areas of Concern

The Chambers of Commerce/Crime Commission Panel cited Interim Chief Manley's connectedness and engagement with the community as important strengths. He is trusted by the community and wants to grow his relationships with the community. He sees the department's challenges and does not gloss over them. The panel also noted that he will allow the community to change his mind. The Panel cited the need to hire more women.

Community Panel – Strengths and Areas of Concern

The Community Panel saw Interim Chief Manley as a man of conviction and honor who will stand by his word. They felt it was an asset that he grew up in Austin and is open to Austin's diverse communities. He is personable, charismatic, inclusive and does not shy away from the hard questions. They also mentioned that he will backtrack when he is wrong. As for concerns, the Panel noted he is more progressive but wondered if he is transformational. They were also concerned that he was a part of the executive team when some of the issues with the DNA Lab



were going on. A few panel members commented that they would not know if he is the best for the position without a national search.

On Line Survey Results – 347 responses

The Public Information Office collected data from an on-line survey that asked the following questions: 1) What are the key characteristics you think we need in our next Chief of Police? 2) What do you believe are the key challenges that need to be immediately addressed by the next Chief of Police? and 3) What issues do you believe the Austin Police Department must be prepared to address over the next five years?

Though the questions of strengths or areas of concern for Interim Chief Manley were not the questions asked in the survey, many respondents commented on those items. Sixty-eight (68) respondents directly advocated for the appointment of Interim Chief Manley as Austin's next Chief citing his calm leadership under pressure, his honesty and integrity, his compassion and his communication skills.

Six (6) respondents specifically noted areas of concern with Interim Chief Manley including his response on racial disparity at one of the town hall meetings, a need for more transparency regarding the bombings and an us vs. them police department mentality. Another respondent indicated a desire for a new perspective on operating the City's police department.

311 Report – 66 Responses

The City of Austin's Public Information Office received comments from the City's 311 center. The following questions were asked: 1) What are the key characteristics you think we need in our next Chief of Police? 2) What do you believe are the key challenges that need to be immediately addressed by the next Chief of Police? 3) What issues do you believe the Austin Police Department must be prepared to address over the next five years?

Again, respondents were not asked about strengths or areas of concern with respect to Interim Chief Manley. Forty-two (42) respondents supported his appointment as Austin's next Chief. They cited his proven leadership, experience, honesty, care for the community and his knowledge of Austin. Two respondents indicated they did not support Interim Chief Manley for the permanent position, one desired a broader search and the other thought a person of color should be appointed.



Our Next Chief Email Responses – 271 Responses

The Austin Public Information office established a dedicated email and received feedback on the following questions: 1) What are the key characteristics you think we need in our next Chief of Police? 2) What do you believe are the key challenges that need to be immediately addressed by the next Chief of Police? 3) What issues do you believe the Austin Police Department must be prepared to address over the next five years?

Again, respondents were not asked to weigh in on the strengths or areas of concern with respect to Interim Chief Manley. Of the 271 responses, 180 specifically indicated support for Interim Chief Manley to be appointed as Austin's next Chief. They cited his performance as Acting Chief, his honesty, leadership, integrity, transparency, professionalism and empathy.

There were also 50 individual emails that were identical in their content. These emails outlined critical policing issues facing Austin and other cities across the country as well as a list of reforms the next Chief must commit to support and/or implement. All of the 50 emails also said the following:

To address these issues, we expect that the next Police Chief will implement significant changes. The status quo simply won't do. Having only one month and two carefully curated community forums during which to engage a single candidate is insufficient to properly vet whether these issues will be addressed satisfactorily, or at all, by the next Police Chief. Austin is the 11th biggest city in the United States and this community expects that its leadership will perform their duties with the professionalism befitting a city of our size. That includes conducting a thorough and transparent Police Chief search to ensure that the very best candidates apply with the knowledge that they have a legitimate opportunity.

Ten (10) respondents did not favor the permanent appointment of Interim Chief Manley citing issues at the Police Academy, general training issues and the need for a full commitment to uprooting racism in the Austin Police Department. One respondent indicated support for Interim Chief Manley but thought a full search should be conducted.

Community Leader Feedback – 10 Responses

Targeted emails were sent to a variety of community leaders who regularly interact with Interim Chief Manley. The respondents cited Interim Chief Manley's strengths as a trusted and focused leader who is greatly respected by all segments of Austin's diverse community. They



also cited his openness and accessibility as well as his steady and strong demeanor during times of crisis. They further noted his impeccable integrity and his innovation and collaboration. Areas of concern included his need to diversify the upper ranks of the department and the Training Academy and his need to further collaborate with other public safety agencies. The complete content of this feedback is in the full report.

Emails Sent Directly to City Manager Cronk's Office – 222 (Unsolicited) Responses

The City Manager's Office received 130 emails specific to the appointment of the next Police Chief. Of those, 127 supported the appointment of Interim Chief Manley the leadership, professionalism and community engagement he has shown as the Interim Chief as well as throughout his career.

In addition, the City Manager's Office received a letter of support for the permanent appointment of Interim Chief Manley signed by 59 graduates of the 94th and 95th Citizens Police Academy and other supporters; a letter of support for the permanent appointment of Interim Chief Manley from the Greater Austin Crime Commission and from 28 business, community and faith leaders. Several individual letters of support were also sent in.

Again, all of the emails and letters are viewable in full in the attached report.

Concluding Comments

The City of Austin has conducted an extremely thorough public engagement process to obtain feedback and comments from the Austin community regarding what characteristics they would like to see in the next Police Chief and the short and long-term challenges they believe are facing the department. In addition, the Austin community was given the opportunity to meet and/or engage with Interim Chief Manley to understand his background and vision for the department and his perspective on the challenges facing the Austin Police Department and policing in general. Respondents could attend two Town Hall meetings, email in their comments to a dedicated email (Our Next Chief); respond to an on-line survey or call in their comments/responses to the survey to the City's 311 Center. At the Town Hall meetings participants were able to submit questions, send in questions via text or directly ask questions to Interim Chief Manley. The second Town Hall meeting was two hours of direct questioning of Interim Chief Manley by audience members as well as those who submitted questions via text or pre recorded earlier in the day. The Town Hall meetings were either taped for rebroadcast or broadcast live allowing for the community to observe the questions and answers.

Though the question was not asked in the on-line surveys, many respondents chose to indicate whether or not they support the permanent appointment of Interim Chief Manley. A significant majority of those that chose to weigh in support the permanent appointment of Interim Chief Manley. They cite Interim



Chief Manley's honesty, integrity, experience, knowledge of Austin and engagement with the community as reasons why he should be appointed Austin's next Chief of Police. A much smaller number did not favor Interim Chief Manley's permanent appointment because they either believe there should be a national search for Austin's next Police Chief or have concerns about Interim Chief Manley's ability to lead the department into the future.

Interim Chief Manley also went before three different panels that represented a cross section of community stakeholders. The majority of those supported his appointment to the permanent position citing his leadership, honesty, integrity and willingness to work with them. Several participants also pointed out that Interim Chief Manley is willing to admit when he is wrong and noted that the community has changed his mind, which they believed was a sign of a good leader they could work with. A number of panel members indicated that while Interim Chief Manley may be progressive, he may not be transformational in his leadership of the Austin Police Department.

The City of Austin is known for its extensive and varied public engagement efforts and this process was no exception. Whatever the outcome, the responses to the three survey questions as well as the other feedback provided are valuable information for Austin's next Police Chief to utilize in leading the city's public safety operations.

I am available to further discuss this report at your convenience. Thank you for the opportunity to serve the City of Austin in this important effort.

Respectfully,

A handwritten signature in dark ink that reads 'Heidi Voorhees'.

Heidi Voorhees
President, GovHRUSA

(Attached: Appendix A)



APPENDIX A

Summary of All Responses

Engagement Activity	People Attending	# Questions Asked	# of Feedback Responses
May 7 Town Hall	150	29	4
May 17 Town Hall	125	42	4
May 15 Panel Interviews	24	66	9 on line responses*
On Line Survey			347
311 Report			66
Our Next Chief Emails			271
Community Leader Feedback			10
Emails/Letters to City Manager's Office			222
Total	299	137	933

*All panel members participated in the feedback deliberations. Nine also contributed on line.

May 7, 2018

Community Meeting

The May 7th Community meeting was held at the Turner-Roberts Recreation Center. The evening started with a discussion among the Quality of Life Commissioners on the key characteristics they would like to see in the next Police Chief, the immediate challenges the next Chief will face and future challenges the department will face. Then City Manager Spencer Cronk introduced Chief Manley who gave brief remarks on his background and his vision for the department. He then answered questions submitted by the audience and then directly asked by the audience.

**May 7, 2018
Community Meeting**

Key Characteristics for the next Chief :
Compassionate, level headed, honest - bring all parts together to work together - unifier not divider
Integrity - same level of safety in community - leading towards transparency in community - creativity to be best PD in the nation
Transparency - be open and available to citizens - have a citizens review committee to stay in contact with PD
Diversity - PD to reflect department - valuable
Transparency - understand diversity of Austin - different groups have different needs - address immigrants needs
Key Challenges - Immediately Addressed
Equity across all races - ensure all people - regardless of race and religion - are heard
Safety
How are we going to use data to improve the outcome of those folks who have contact with law enforcement? People of color have not as good outcomes with PD - what has been the outcome of training -
Addressing Alternative - pro vs. anti police - have two different groups and they don't agree on how to address issues - anti people - some have not been heard, not everyone - has to work with that community to improve relationship so we can work together - pro camp - everyone else? - immigrant community is fearful - ICE
Future Issues - Next 5 Years
Next generation - they will challenge us on data and being inclusive - how do you embrace next generation to embrace law enforcement that may see PD differently
equity across all parts of the City - everyone needs to be treated with respect
Diversity of PD - aware of cultural differences and language barriers - be aware of immigration laws and how ICE agents are handling situations

Community Feedback
May 7, 2018
Community Meeting

Question	Response
What are your strengths and weaknesses?	Flow of information and timeliness to respond - did not rehire a chief of staff when he took over - did both jobs - hard to keep up with the work - looking overall from an organizational perspective - biggest switch when he moved up - too much information - strengths - interacts and communicates with the community well - being open and informative as possible and timeliness is important - familiarity with Austin is a strength - lived here since he was 5 - 28 years with the department
Bombings in March	Bittersweet because of the cooperation with all levels of law enforcement - asked to speak at national level about what they did - lives were lost and changed - has awareness of what happened to community and city - had 800 federal agents working in the city - could not have finished so quickly - PD did a great job - there were some issues - made comments throughout the event - he would have described him differently - "a challenged young man" - 25 minute recording - did not try to minimize what he did - did not mean to minimize his conduct - judge me against me - he does not label people
No PD contract yet - can you lead without a contract?	Yes - as city and department benefits with meet and confer - had independent civilian review - gave officers certainty - negotiations are back under way - hopeful they'll get back to an agreement under meet and confer.
Did contract minimize civilian oversight?	It's not perfect but it did offer something
APD officers to be trained as guardians rather than warriors?	Timely - happening across country. We do an evaluation after every class - best practices - new laws - Austin trains to be guardians - 99% - but have to train to protect themselves and restore order - may have to deal with resistance and deal with force - may have to be a warrior in a moment.
Complaints about the training academy - are they valid?	Not a culture in the academy that is different from best practices
How can Austin PD ensure what happened to Breion King won't happen again?	We have revamped review of use of force incidents - goes through entire chain of command - force review board if necessary - if lower level of force - sergeant - lieutenant - commander can sign off and then send to another chain to review - has body cameras - review of videos regularly - several steps to ensure review - using best practices from DOJ and PERF
Ensure all are fairly represented and communicate with the immigrant community?	Several ways to get out information - social media - do interviews - SB4 chained how PD deals with immigrant community - held meetings across immigrant community to talk with them - worried about their safety not their status - cannot lose support of immigrant community - they will become less safe because they won't make reports for fear of deportation.
Diversity	We Strive to be reflective of community. The Department is 69% Anglo, 8% African American, 3 Asian, 20% Hispanic, 10% female. It does not match the City, Female, Asian, and Latino are low. Want to do better - hold recruiting events - taking steps to bring in diversity.

Crime Lab closure - what about future?	First major issue he had to deal with - shut down DNA lab because of concerns from the community - 17 audits over 14 years - did not look at the science - only administrative issues - a new audit revealed issues with the science - lab lost trust of community and law enforcement partners - put together a group of law enforcement professionals to come up with solution - TX department of public safety now runs the lab for the city - what will Austin's crime lab look like in the future - made a great hire to help with the lab - is working through the backlog of sexual assault cases now - has been a major backlog - get DNA profiles and load into system - sexual assault is underreported
What can be done in both policy and training to reduce the number of arrests that primarily affect low income people and people of color?	Diversion - criminal justice system is not the best to deal with small issues - what opportunities exist to expand the crimes that are going to be pursued - put diversion in place and tie to recidivism.
Number of police officers on desk duty?	Officer involved shootings in March - stolen vehicles - many officers were there because the incident took so long - 7 weapons discharged - have to go on leave until further review - 5 officers in subsequent shooting - a total of 12 officers placed on administrative leave until review is received and psychological occurs
Colony Park is not served equally?	Structured to provide police services to whole city - have district representatives - patrol officers should drive through - if not getting enough coverage - call PD and they will respond - focus patrols on crime - not on softer issues - but understands the need to build relationships - need to know district representatives -
Reduce use of force with people with mental issues?	Issue across the country - homeless people - help link people with services - bring more resources and diversion - host team - homeless outreach strength team - 2,000 homeless a day - unofficial number - officers dedicated to working with the homeless - officers are training - Austin has a state hospital - sometimes people stay when they are released
As career member of APD - how can you have a different perspective?	When asked to serve as Interim Chief, I asked one question - are you looking for a chief or are you looking for a placeholder? Made organizational changes and updated policies - willing to talk a critical look of department and make improvements as necessary - been willing to make change and work with community groups.
Asian culture sensitivity and inclusiveness?	Austin is 10% Asian and PD is 3% Asian - understand different cultures within the Asian culture - cadets have been through neighborhood immersion program - try to understand the differences of the immigrants and from where they came.
Are you a member of the Austin Police Association?	Has negotiated from the city's side - negotiating against my own best interests - there are expectations when you are a part of management - there are conflicts with what patrol and management wants - have willingness to put importance of department first - 30K foot view everyday is needed.
APD and police monitor - relationship?	Does not have to be a controversial relationship - has to ask the right questions - otherwise they need to change course - going to be entrusted with holding self accountable need to have an outside view.
Transparency - increase and quicker with public information requests	Multi fold increase with requests for information - need more staff in that area to respond more timely - meets medias deadlines - recognize importance - data analysis take a lot of time - committed to being as transparent as possible - just a lot of work - have increased staff and still paying attention to it.

What can you do to train officers about 21st century policing - training on racism?	Doing racism training now - working with equity office - bringing in racism training - what can be gleaned from training so all officers have the information - 1980 officers - 5-6 officers per year full time to attend training - what can be added to academy to better training - de-escalation - police bias training has already been done
Have a psychologist on staff to help?	Communities are not looking at that - engage policy makers - willing to look at it
Continue forums and foster relationships - what type of strategic relationships with community organization to help expand vision??	Measure Austin - decisions based on data - partnered for past three years - fund conferences and partner on data analysis - look for opportunities - a lot can be done by department - make partnerships.
Colony Park -	Tried to address in previous community meetings - had meetings around the city - what needs to be done in your community - respond across the board to all issues - have a conversation off line to discuss issues
Transparency - support for citizens police academy - how people can see what really happens?	Run program a few times a year - spend time with pd - get instruction from different divisions to give insight to what pd does - join if you want to learn more - also have a use of force of class - go in simulator - live training with officers - get a sense of how the officers are trained - email pd to attend training
Mental health of police officers?	Mental health in pd - it was different 3 decades ago - it was ok if you were hurt below but not hurt up - body vs. head - have peer support and Chaplain - officers have to be willing to get help - chief can send officers - physical exam when hire only - trying to get legislation to do intermittent psychological evaluations - not only after a critical incident - make sure officer is ok to come back to work - need to have officers come in more periodically
No PD assigned to sector - very large and diverse?	Push toward going to smaller sectors - have ownership of smaller areas - get to know officers - police monitor moved to new facility - needs to be situated close to internal affairs - move for logistical reasons - presence of officers - based on calls for service
Staffing levels?	Need more officers through studies - need officers just to meet calls for service - more officers will build the trust - need funding for social programs too to provide best service
21st century policing - training - policy - community communication?	Use of force training - bring in best practices - leadership for officers comes from the top - make changes need to reemphasize commitment and hold self accountable - training will always be important
Perfect for position	General comment from attendee

May 7th Community Feedback Forms

	What strengths would Chief Manley bring to the Austin Chief of Police role?	What are your concerns about Chief Manley should he be selected as Chief of Police?	What are the key characteristics you think we need in our next Chief of Police?	What do you believe are the key challenges that need to be immediately addressed by the next Chief of Police?	What issues do you believe the Austin Police Department must be prepared to address over the next five years?
Person 1	I think - is good and important that Manley has gone through the undoing Racism training, and I'm happy that he cited that today. I think Manley has connections to the City, and that is also good.	I am concerned that this process is being cut short, that the City has skipped the opportunity to review other candidates who may bring different skills to the position. I am concerned that this move supports the current trend of policing in Austin, which targets communities of color and poor people.	Anti-racist, holistic, anti-violent. Reports of Hyper-aggressive training at academy.	Racism in Austin. Over policing of People of color. Violence against people of color. Over policing of mmi grant communities	<i>blank</i>
Person 2	integrity, Accountability, humility, commitment to all humanity in Austin. Human police practices. Cultural accountability. Understands of race, racism, race equity, Courage to do the right thing when no one is watching.	Lack of understanding of the history of race and racism in Austin. Ability to standing the integrity when he is pressured to assimilate and conform. Use of force is not applied equitably across racial and ethnic lines.	<i>See above. All he needs a cross systems and community engagement approach to policing. Equitable policing on east, west, north, and south sides. Data shows when whites are stopped they are more likely to have illegal substances, however police are hyper vigilant on east side.</i>	Judges are reporting to me how Austin Police are arresting African Americans for small amounts of drugs, and when whites are stopped and found with drugs they are released, not charged and let go. There must be oversight and equity.	<i>Racial Inequities exist in APD, as painful as that may be to own and say it's true. If we cannot or will not start with that truth, we cannot fix, transform APD as a APD leader the standards of integrity honesty and accountability start with the Chief.</i>
Person 3	He's from Austin, knows the community and its changed over time. Leadership-he's calm demeanor and ability to lead and communicate at multiple levels (especially during the bombings thecity went through earlier this year). He is true to who he is. He cares about the citizens of Austin.	None, He should have been selected before now. He's already proven that to Austin that he can do the job.	Integrity, connects/engages with the community(all races, genders, socioeconomic levels, etc.) Fair, Intelligent, cares about community	Mental health, less use of force Race relationships (I like what chief manning has done so far). Protect homeless population. Allows more time for police to hang out with community so we get to know each other more - not just patrolling drive through. Get body cameras for all officers. Texting and Driving.	1. Terrorism 2. Criminal Justice System (mass incarceration)
Person 4	He has been willing to work with justice groups, which is important for community trust.	He supports paramilitary training for APD and hasn't committed to eliminating arrests for non jail able offenses. It's also concerning that he represented the City in contract negotiations. So the police had (and have) both sides of the table??	I agree with the statements about "integrity to hold the system accountable". The chief needs to acknowledge the militarism and racisms within the policing system (not "a few bad apples").	We have been asking for more oversight, accountability, and transparency, and only baby steps have been made. People of color, poor, and immigrant community members still live in fear of APD and they need safety from the police.	We have to change the whole culture of the police force. It cannot be militarized, and we can't keep wasting our time with misguided "bad apples" theories.

May 17, 2018

Community Meeting

Community Meeting Questions and Answers with Interim Chief Manley
Thursday, May 17, 2018 – KLUR Studio

After an introduction by City Manager Spencer Cronk, Interim Chief Manley answered questions from the audience, questions that were recorded earlier that day from people on the street, questions that came in via text and twitter and questions passed in on notecards. The session was moderated by KLUR Host Judy Maggio.

The following were the questions asked and Interim Chief Manley's answers:

Q: There has been a history of negative encounters between people of color and police officers – how do officers know the difference between a community member who is scared and one who is engaged in criminal activity?

A: Policing does not always have the best history. Part of the training is in cultural competence. Cadets go out to neighborhoods – during their field training they are assigned to a neighborhood to understand the culture.

Q: What is the status of the APD Crime Lab? Is accountability in place?

A: We hired a professional two years ago – Dr. Kadavy. We had an audit done and she has identified areas where we can improve. We have a lab that meets professional standards. We also have a work group that includes the Mayor and District Attorney to understand what happened in the past and how best to move forward.

Q: I was arrested March 13 and I don't know why. I got the complaint number but no one has called me back. I don't have the money to hire an attorney. I overheard an officer say "Heard nothing on the tape – let him go."

A: You have taken the right steps – there is an executive lieutenant at the back of the room who can help you.

Q: What about having a mental health professional always be first to respond on a call for a person with mental health issues so we never lose another David Joseph.

A: Law enforcement is often asked to respond to these calls. APD have 40 hours of mental health training – others are certified at a higher level. Having a civilian respond as well is a model program but funding is an issue. It is a priority – we partner with social service agencies but I absolutely agree there is a better way.

Q: What about the stress of officers – alcohol and drug addiction?

A: Texas requires a psyche exam when hired and then not again. Some Chiefs of Police in Texas would like intermittent checks. I have discussed officer well being and mental health with the executive team. We have alcohol issues in the department like every department has. We have officers meet with a psychologist after a critical incident but we should do more follow up. As a profession we are doing better with mental health issues.

Q: Are you being proactive with bad apples in the APD like Bryan Rickerts?

A: We've learned a lot and made a lot of changes. Use of force is reviewed by officer's chain of command and then a second chain of command. We've done additional training in fair and impartial policing. I went through Undoing Racism training which is a multi day course. We are working internally to provide more training.

Q: What about the trust and security of the immigrant community?

A: SB4 created problems for us. I testified against it. It drags local police departments into immigration issues. We are concerned about your safety not your status. A portion of Austin will be less safe if they are afraid. We have policies in place to comply with SB4 but also other policies like stating the reason behind asking your immigration status.

Q: What training has occurred for de-escalation?

A: We do have a de-escalation course and policy. The Austin Justice Coalition wrote a policy and we implemented one that closely mirrors their policy. We are looking at a DOJ program for training as well as the PERF – a think tank – program.

Q: What about arrests for low level offenses that are citation eligible? Will you commit to updating policies on other documents that can be used to prove residency?

A: We are looking at alternative methods to arrest. We are doing Cite and Release for many offenses and what other violations it is appropriate for. I have been meeting with the Sheriff and Austin Get Right to look at other violations. We are also looking at ways to divert arrests and discussing what identification to accept.

Q: There are Police Chiefs who are boldly tackling the 21st Century Policing Model. How are you doing this?

A: We have fair and impartial training. We have implemented recognizing bias and understanding it. Going forward we plan to train on de-escalation, undoing racism and cultural competence. 21st Century Policing is best practices for modern police departments. We use it to assess our policies and practices. We have assigned different pillars of the report to Assistant Chiefs. We have policies that reflect our values and we are holding officers accountable.

Q: The APD civilian staff are underpaid – will you advocate for them?

A: We have 730 civilians. We do competitive wage studies and have been successful in some areas. This has been done holistically at the city level. We have amazing people who support us.

Q: The immersion program sounds good – can it be expanded to vocational rehab training for officers? I was asked by an officer what I was doing in a neighborhood when I was there for vocational rehab.

A: I am not limiting partnerships. It is important not to narrow our focus – anyone able to help is welcomed into the discussion.

Q: Can we see police officers more in the community?

A: I want community policing to mirror best practices – we used to have two officers per 1000 residents. Now we are looking at a community policing focus – 35% of the officers' time should be available for community interaction – attending civic functions, visiting businesses, visiting parks. We have to have relationships to build trust. We work with Waterloo Boy Scouts to bring kids into scouting. We have the Police Activity League and the Explorer Program. We should have a strong Austin resident presence in the police department.

Q: Chief Acevedo changed cars to black and white and also uniforms. Will you change them back to blue?

A: Not right now – no. We may look at a new paint scheme.

Q: Police talk to people and with people before an arrest – then a blue wall of silence.

A: We've seen incidents go bad all because of communication. We do train cadets on effective communication. I meet with the cadets the week they graduate and while at the academy. I tell them they are called upon to take things away from people – but never their dignity. We start off by treating with respect. We volunteered to be a part of a study by the Center for Policing Equity and we said we did not want to be anonymous. We had disparities -- we are training officers for the job they are doing. As for the blue wall of silence, contact me if we are not addressing that. We have Internal Affairs and a Police Monitor who works outside of the police department.

Q: What about trainers who refer to homeless as cockroaches – and what about decriminalizing homelessness?

A: We cannot arrest our way out of this. We put together a Homeless Outreach Team with EMS and APD to build relationships with the homeless community. We are opening a sobriety center which is a huge improvement. We are working on diversion tactics.

Q: Were you surprised about the terminology used?

A: Yes – we train to be guardians and warriors – I've also heard complaints about pepper spraying in training. Officers have to know the effects of pepper spray.

Q: What is the role of the police in reducing gun violence?

A: There is a huge community role but officers are on the front lines. We have to influence policymakers for universal background checks and no bumpstocks.

Q: What about decriminalizing laying down on a sidewalk?

A: We are looking at it – sitting and lying; solicitation and camping – we will have to submit any changes to the City Council.

Q: 2/3 of Austin's budget goes to public safety. Could you reduce funding and free up funding for social services?

A: As a community, we have to come together on mental health issues. Two studies have found us understaffed but we work together as a city. We need officers to get to their 35% community engagement time.

Q: Why do you feel you are right for the job when you've been there with the bad apples?

A: I am proud to be in the department. We will always have those officers but who do we respond to it. How do we recruit to avoid it in the future? There has been a lot of reform in the last ten years. How can we do better and meet expectations on de-escalation and cultural sensitivity. People question if an insider can be a change agent. I've already reorganized the command staff and made changes to training.

Q: How is information shared between APD and the federal government? Would you support sharing reports with the City Council?

A: I sit on several task forces including ICE – we only have a nexus when there is criminal activity. We are required by law to respond to federal requests. When ICE makes a request we ascertain that there is a criminal reason.

Q: What about distracted driving? Making the streets safer? The drunk driving increase?

A: We are an entertainment venue and a college town. This brings issues and we know the cost of drunk driving. We have multiple DWI teams; we do blood draw search warrants when breathalyzer is refused; we do education campaigns and we partner on enforcement and education. It is easier today than before to get home if you have been drinking.

Q: Do you have a plan for reducing racial disparities in arrests (and in jail – lengthier sentences)?

A: Austin PD does not control the jails or sentencing. The Center for Policing Equity showed there are disparities in arrests and we are going through additional training. We have accountability with a review of incidents. Diversion programs will give the greatest impact. We need to do the front end work.

Q: Training does not root out implicit bias – what about regular monthly discussions to root out and have APD be a leader?

A: I have volunteered APD to go through an Equity Assessment – that will lead us to a comprehensive review.

Q: What about training to avoid hurting a scared canine in a domestic situation?

A: We've had some high profile issues and the entire department went through training to identify aggressive behavior vs scared behavior.

Q: As the Police Chief would you adopt a policy that any time an officer inquires about immigration status also advises of the rights to remain silent?

A: I am making sure we can do it given SB4. I am willing to do it. It is similar to a consent search where we say “You do not have to agree to the search.”

Q: What about arrests of citation eligible offenses?

A: We are working on diversion options with the District Attorney.

Q: Do you do things other than training to understand the impact on the lived experience and results of a para military organization?

A: We have to have time to be engaged in the community. We need to have time to have the lived experience. It can take the myths out of policing.

Q: What about you personally?

A: I continue to engage with groups in this room. I will continue to attend community meetings.

Q: What about sensitivity training?

A: We focus on leadership and that as well.

Q: Will you agree to update the policy on assisting with ICE requests?

A: SB4 has specific rules. If an officer receives a request to assist, unless it is an imminent emergency, they have to get supervisor approval. The law does not allow us not to assist. I will limit the impact of SB4 if possible.

Q: What do you say to young people – Hispanics and blacks to feel safe on the streets?

A: We have to take down the concern. We need their trust so all young people feel safe. We continue to do the training and hold the department accountable.

Q: In looking at the history of APD – are you telling officers about the duty to retreat and laws governing actions.

A: The policies are built on state and federal law. As far as the duty to retreat, it is a concept addressed in the de-escalation training.

Q: What about collaboration with the AISD police?

A: We have a system in place where students are being sent to detention for things that they used to be sent to the principal’s office for. I look forward to meeting their new Police Chief and getting his opinion and look for ways to partner.

Q: What about the militarization of police? Access to extensive equipment – I’ve seen it at different events. What do you think about this?

A: Ferguson was not appropriate – it was a misuse. In March we had the bomber located and had three bearcat vehicles to deal with explosive devices. We needed that equipment that night. We do not use tactical vehicles in protests.

Q: A goal to bring the community and police force together?

A: We look for opportunities to engage with the community. Commanders hold forums in the various districts. The same people always come who now we are asking to go to the meetings that are already occurring.

Q: I'm dying – the racist policies that you uphold. A black officer pulled a gun on me. Will APD be sharing data with ICE?

A: We get regular requests for data and respond if there is a criminal nexus.

Q: Is there training to ameliorate knee jerk reactions? The bomber incident and connection with drug dealing and perception of the bomber as a troubled person. White equals challenged. Black equals criminal.

A: We do train in interpersonal communications and teach the history of policing in immigrant communities. We understand that policing has not been on the right side of civil rights. The first bombing incident – we had tactical teams that had done a raid on a house three doors away and they made a significant drug raid. The houses were similar and the vehicles were similar. We tried to look at every possibility. If the victim was anglo we would have had the same concern due to the drug raid.

Q: Are you aware of police corruption in the department? Does Internal Affairs deal with the issues?

A: I want you to report issues to the Police Monitor. I don't think there is corruption. You can get records from the Civil Service office on how we've handled issues.

Q: Fair and impartial training ignores the history of policing – there is a lack of historical context. We need measures of healing and an apology to make amends.

A: We are putting departments through an equity assessment. We talk about the history of policing and its discussed. We are willing to have the difficult conversations.

Q: People who have been in prison do not respect officers due to what they have experienced. If officers discovers someone has been to prison are they treated differently and more likely to be charged with a higher level of offense?

A: This goes back to equitable treatment of all – officers receive information on warrants. It is not acceptable to treat them differently. We conduct random audits of officers' videos.

May 17th Community Feedback Forms

	What strengths would Chief Manley bring to the Austin Chief of Police role?	What are your concerns about Chief Manley should he be selected as Chief of Police?	What are the key characteristics you think we need in our next Chief of Police?	What do you believe are the key challenges that need to be immediately addressed by the next Chief of Police?	What issues do you believe the Austin Police Department must be prepared to address over the next five years?
Person 1	Knowledge of Austin & APD	His commitment to understanding implicit bias and how it affects behavior seems questionable. Ongoing practice of dialoguing and self awareness is critical	Self awareness, willingness to admit mistakes, accountability	Bias of officers to people of color	Blank
Person 2	1. His knowledge about our police department and city from years of experience in the Dept. 2. His obvious passion for his profession #. His thoughtful answers to questions from the community 4. His grasp of the dangers to our immigrants if ICE demands police involvement in "show me your papers" policies.	No concerns at this time.	1. Someone who continues to look for ways to improve policing while building trust in the community. 2. Someone unafraid of complete transparency 3. Someone who welcomes citizen oversight of the Department and is unafraid of scrutiny.	1. Providing safe places for immigrants from ICE (schools, hospitals, churches, courts) as the current Federal administration continues to push those boundaries. 2. Building trust in our black community.	1. Immigrant Protection 2. Staying connected to all members of our community 3. building trust with minorities by reducing racial bias. 4. Improving responses to mental health issues (reorganizing that is the problem) 7 addressing it correctly.
Person 3	Experience with APD & being from Austin seems to prioritize anti-bias trainings de-escalation, reduced use of force, etc. (though I wonder the effectiveness of these things to what's happening on the ground, as opposed to just talk) Opposes SB4	He has a lot of slick answers but in reality we've got a lot of issues in Austin that need addressed. Response to recent bombings was mostly good, but took too long to call it an act of terrorism. Seems to support No Fit/No Lie ordinance - this law needs to go!	Committed to protecting communities of color, radically reversing the pattern of police brutality against people of color (especially unarmed). Understanding of the culture of Austin & unique issues we face. Committed to accountability of officers - not just relying on incident reports because many people are too terrified to make reports when they have been harassed by an officer.	Anti-bias/undoing racism trainings & building trust w/people of color/immigrant communities, reducing racial disparities in jails. With actual results of changes, not just talk!	Harassment of people experiencing homelessness/de-criminalization of homelessness

Beverly Lazar
Beverlyhills 32000@yahoo.com
Untitled

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Should Brian Manley be the police chief of Austin, Texas? For quite a while now, he has been the sole candidate. There is something intrinsically wrong with this scenario. This is not ethical or democratic. I feel that a nationwide search is of the utmost importance. The situation we have here is unseemly and frankly does not pass the smell test. Surely there are quite a few eminately qualified individuals, and doesn't Austin deserve the best? At the sentencing part of last week's trial of an individual who shot at police during a SWAT situation, acting police chief Manley said in a statement that he allowed 18 officers, who were on duty, to go to the trial after a request from prosecutors. Appeals courts have generally ruled that it is their right to do so. This right though, does not make it right. Last Thurs- day's hearing, however, was unusual because the officers were on the clock. being paid to attend a portion of the trial they were not involved in, experts said. The officers were in court for about two hours. That is about \$3000 that came out of the taxpayers' pockets. According to Gloria Brown-Marshall, a professor at the John Jay College of Criminal Justice in NY, that situation was highly unusual and worthy of an investigation. The officers, she said, were supposed to be out there in the community, and instead were sitting inside a courtroom. They were not there to be called as witnesses, but to influence a jury, which is not their job. Again, this was authorized by acting chief Manley. My third point is about the month that our city was terrorized by a bomber and two African American men lost their lives. One of the first statements made by APD was to connect one of these murders to a possible drug deal that went awry with the wrong address. This is a typical APD knee-jerk reaction related to how they perceive members of the African American community. I've seen this in Austin a thousand times. When Brion King was slammed into the pavement two times about 18 months ago and then thrown into a patrol car, she asked why this was being done to her, for a speeding allegation. She was told that it is generally known that African

Untitled

Americans are prone to be violent. Again, a knee-jerk reaction. Black equals drugs, Black equals violence, etc. etc. To make matters worse, Manley referred to Conditt, the bomber, as a very challenged young man. Yet another knee-jerk reaction that was eventually corrected. Caucasians are challenged and Blacks are violent drug dealers. These are the perceived racial stereotypes that many in APD harbor and unfortunately these deep-seated convictions are often supported by the chief. Ten officers in training who left the program, recently reported that the training tactics were incredibly and overly aggressive. Perhaps this is behind the tactics used by Officer Rictor and his partner against Ms. King. At any rate, Chief Manley did not fire the officer who made the outrageous statement to Ms. King until he was caught in a similar situation. As I said at the outset, Austin deserves the best and we must continue the quest to find this person.

May 15th Community Panel Interviews

Austin Police Chief Community Engagement – Community Panel Interviews

On Tuesday, May 15, 2018, the City of Austin hosted three community panel interview sessions with Interim Police Chief Brian Manley. The panels were comprised as follows:

Quality of Life Panel

Austin LGBTQ – Kathryn Gonzales
 Hispanic/Latino – Jill Ramirez
 African American – Kenneth Thompson
 Asian American – Richard Jung
 Human Rights Commission – Sukyi McMahon

Chamber of Commerce/Public Safety Commission

Crime Commission – Cary Roberts
 Austin LBGT Chamber -- Edgar Gierbolini
 Greater Austin Hispanic Chamber of Commerce -- Luis Rodriguez
 Greater Austin Chamber of Commerce -- Mike Rollins
 Greater Austin Asian Chamber of Commerce – Ali Khataw
 Greater Austin Black Chamber of Commerce – Tam Hawkins

Community Panel

Colony Park Neighborhood Association – Barbara Scott
 Austin Justice Coalition – Chas Moore
 Grassroots Leadership – Chris Harris
 LULAC – Frank Ortega
 Austin Neighborhood Council -- Jeff Jack
 Austin Justice Coalition – Kathy Mitchell
 ACLU – Matt Simpson
 Measure Austin – Meme Styles
 NAACP – Nelson Linder
 Austin Urban League – Quincy Dunlap
 Interfaith Action of Central Texas – Simone Talma
 PODER-ANC – Susana Almanza
 Austin African-American Pastors/Ministers - Pastor Mays

Each panel spent approximately 90 minutes interviewing Chief Manley and then discussed the Interim Chief's strengths and noted areas of concern with respect to his appointment as Chief. Also in attendance at each panel interview were representatives from the City of Austin City Manager's Office, the City of Austin Human Resources Department and Heidi Voorhees from GovHRUSA.

Each panel asked the same four initial questions and then spent the balance of their time asking their own questions. The four questions and answers took approximately 20 minutes of time with each panel. The four initial questions were as follows:

General Questions for Each Panel – Interim Chief Manley's Response

1. Please tell us a little about your background and why you are interested in serving as the next Police Chief for Austin.

Interim Chief Manley: I've been in the Austin community my entire life; attended UT Austin and joined the police department in 1990. I took a course in high school on law enforcement and knew it was my career. I've been in patrol, organized crimes, a detective in child abuse; a homicide detective. I've worked in the neighborhoods. I am not done yet and have more work to do.

2. Briefly tell us about your major accomplishments prior to and since serving as interim Police Chief.

Interim Chief Manley: The Department is in a good place. The DNA Lab was a challenge. I've restructured the department to do community oriented policing. We used to have 5 of our 18 commanders over patrol and now there are 9 of them over patrol. We've undergone fair and impartial policing training for the whole department after a study showed we had disparate policing. I've volunteered for the department to undergo an Equity Assessment to be conducted by the City's Chief Equity Officer.

3. Please tell us your vision for the department and how you would address:
 - a. Reducing the number of violent crimes
 - b. Addressing profiling and excessive use-of-force issues

- c. Improving the diversity in the department at all levels
- d. Gaining the trust of the community

Interim Chief Manley: We changed the vision statement this past year after community input and feedback. We looked at who we should be as an agency. We want to be trusted and respected by all and a department that collaborates with the community to make Austin the safest city in the country. We have a strong immigrant community and policing is not always on the right side of the issues. We need to build relationships with the community. We collaborated with the AJC on a de-escalation policy and we are working with the Nation of Islam on community building.

We collect data on all stops and have hired the state's expert on racial profiling. Body worn cameras will help address profiling. Currently our workforce is 60% anglo; 20% Hispanic; 8% African American and 3% Asian/Pacific Islander. We've fallen way behind on gender – we are at 10% and working at job fairs to address this.

4. Communication and transparency are very important to us. Are there additional steps you think the Austin Police Department could take to enhance these two important efforts?

Interim Chief Manley: There have been some delays in responding to open records requests. We've had 155,000 requests over the last ten years and we've held back information 1% of the time.

Quality of Life Panel Members' Questions and Interim Chief Manley's Answers

The Quality of Life Panel's questions and the Interim Chief's answers are as follows:

Q: Is language access a factor in deploying officers and is it a factor in budgeting and goals?

A: There is a language line interpretation and stipends for officers who speak other languages.

Q: Other languages such as Arabic – is there a language access policy in place

A: We work with the Muslim community regularly. We lost an officer who was a key link to the community. We also meet with interfaith groups, attend Ramadan events and other services, brought Imams to the station for meetings, speak at Mosques on safety.

Q: Are you changing your approach to transgender and non binary people after what happened to Monica Loera who was misidentified? What are the next steps?

A: That incident showed shortcomings. We are working on gender neutral probable cause affidavits and victim neutral as well. We are undergoing training and then will implement it in

one sector, evaluate it and roll it out to all officers. APD has an LGBTQ Association and we are training on sensitivity. We want the police department for everyone – we have the rainbow on cars and we have policies that promote fair and equal training.

Q: What do you propose to do to support officers who are judged and have increased scrutiny – officers resent being judged?

A: Regardless of the reason, improper policing is not acceptable. On December 13 when the contract did not pass the City Council, it was a tough day. We regularly communicate to officers that their work is valued; the lack of a contract affects morale. Supervisors were told to be in the trenches with the officers and reinforce the good we do.

Q: What is the toughest to navigate – racial tension internally or externally?

A: External – an incident across the country impacts Austin due to social media. The reality is we have to build relationships ahead of time and not in crisis. My referral to the bomber as a “challenged” individual did not take into account the history of bombings in the African American communities. Internally, there are always issues and officers who feel discriminated against.

Q: The police contract was sent back for negotiations – APD said no – communities of color united and the ACLU found glaring faults with the contract such as an officer can see video and evidence 48 hours before he is interviewed on an incident – a reset of this process could be a national search due to your support of the contract. Some council members and family of the bomber victims feel there should be a national search.

Q: To reduce disparity in policing – how can you stop or reduce tension when we are stopped – decrease the threat?

A: Diversion – how do we reduce the number of custody incidents? Look at successful programs; look at charges eligible for cite and release but were not done --- looking at the 2017 data. We are opening up a Sobriety Center and looking at driving without a valid license which has huge impact on the criminal justice system – we are working on how to change the system.

Q: The training question at the community meeting – I did not like your answer – you are defensive of training – can it be reconstructed without the paramilitary, aggressive undercurrent – can you reconstruct training?

A: Policing has changed in the last three decades. It will continually evolve. The Warrior vs Guardian – the Guardian is a large part but when training the warrior has to be a component. Also doing stress reduction training – we push physically and also with the language used – we do not want an officer who reacts inappropriately to verbal provocation.

Q: Are they rejected if they fail training?

A: Yes – that has happened. The APD will go through an Equity Assessment by the City’s Equity Officer – every policy and procedure will be looked at.

Q: I helped a Nepalese refugee who had been involved in a high speed chase – he was 4’10” and was holding his ear lobes which is a sign of submission. He was surrounded by 6-8 officers; they tased him and told him to get on the ground but he did not know the language – do you use footage like this at the academy? Are officers trained to know if a person does not understand?

A: This is an opportunity to learn and get this information out – it does not help to have eight officers yelling at one person.

Q: Does training deal with the deaf, etc?

A: I know it is covered.

Q: Can you also train the community – is there an opportunity for police to educate the immigrant community on what to do. Are we training officers to be afraid?

A: We do random audits of videos and have produced videos for the community in English, Spanish and Vietnamese –we are working on others as well.

Q: Do you recruit from the community?

A: We work with the communities on the benefits of law enforcement and we have changed the application requirements – we removed the college requirement.

Q: There are Chiefs of Police who are cleaning house, doing community oriented policing and dynamic resetting – would like to see strides not just baby steps. See real change along the lines of the 21st Century Policing Model?

A: We’ve taken very public disciplinary actions. We’ve let a lot of officers go or retire or resign. An insider can be a change agent. I will take the bold steps with evidence based reasoning. I’ve undergone the Undoing Racism Training and would like to roll it out to the whole department. We are partnering on research with two different colleges. I served with Chief Acevedo and was involved in all he did.

Q: As Austin changes to a majority minority community, what changes will you be making?

A: We train officers to continually reflect the changing demographics and we keep working on recruiting more women as well.

Quality of Life Panel Comments on Interim Chief’s Strengths and Areas of Concern:

Strengths:

- He has a progressive nature and provides a window of opportunity but I am looking for doorways.

- He has voiced and shown an openness to hear from the community. I can work with him to promote change. He learned from Acevedo. Being local is a plus. He is open to criticism from the community and is trying to improve. He did a turn around on the bombing – not a lot of Police Chiefs would be willing to do that.
- He makes every effort to be honest; he understands the law and what's happening nationally and in the legislature. He has done external work such as with the Austin Justice Program. The internal fight is also important and he can take care of that.
- He is pro contract but it is also important for him to have a healthy relationship with the union.
- Pleasantly surprised with his discipline of officers – he is more stern than Acevedo was. He has tried to reach out the community and have relationships.
- We can have a level of trust that he can do the right thing.
- He has well rounded knowledge. He is willing to improve and will hold himself and the department accountable. We know what we are getting in him. He is willing to make changes and is not defensive about issues. He is home grown and knows the history.
- I am not opposed to someone holding his own perspective – you don't always have to make change when noise is made.
- Contrast this with the Superintendent of Schools – there has been a lot of change in that position. The community can work him.
- I've seen him for 18 months and words matter. He has seen it matter how things are framed.
- He can be a change agent from within. Acevedo was a good mentor – we can hold him accountable to be the change agent.
- He was able to negotiate the de-escalation.
- We know his negatives.

Areas of Concern

- He was too polished and has talking points. I don't trust that he has read and internalized what he has talked about. Does he really want to do these things or does he know he is supposed to. I want boldness. There is not an urgency to change. It feels like going home for Christmas and trying to hold onto what was important 30 years ago. He has done a wonderful job of doing the implementation of the big bold ideas but not sense we would see anything different in 1-3 years.

- I've met some Police Chiefs that are exceptional like the Camden Chief. He (Manley) is highly supportive of the union – he is willing to accept a contract that limits him and civilian oversight. After the contract went to impasse – the only thing gone is civilian oversight. The bombing incident – words matter and actions matter more – he devalued the victim. The de-escalation policy was like pulling teeth. Justice delayed is justice denied. Tinkering is not fast enough – how can he make policing progressive for everyone.
- The City has a gigantic ego – we have pride in what we do but we are accepting the status quo.
- He has been in charge of training and that is the biggest negative. It is where a lot is not done properly. The union is a barrier to real reform. We can work with him but will have to push the union.
- Training is the weakest area.
- He has the full authority as the Chief – what is he waiting for?

Other Comments not Related to Strengths or Areas of Concern

- I've seen national searches that did not go well. I think we can work with him.
- If we bring someone new in, we have to wait another two years to get to know him.
- Not sure another Police Chief would welcome us into his office, but we don't know what we don't know. I've been looking forward to a national search for years – but we are taking the path of least resistance. We could lift the expectations of the office.
- I'm pleased with the broad perspectives of the group.

Chamber of Commerce/Crime Commission Panel Members'

Questions and Interim Chief Manley's Answers

Q: When will the bombing suspect's recording be released?

A: Not until the investigation is over. I'm also concerned about releasing it – it will give the bomber notoriety – we could look at doing a transcript.

Q: What about the promotion of women into supervisory roles?

A: There is no female on the executive team. I've had two chances to make appointments – we've not had female candidates ready but we are giving a female commander the downtown assignment so she will be ready for promotion soon.

Q: Tell me more about minority candidates' opportunity to train for promotion.

A: There is no program specifically for minority officers. We do send officers to NOBLE. In the prior contract we did an assessment center. We did not hold training but people are encouraged. We do what we can to encourage upward mobility.

Q: Without a contract are your hands tied re Diversity promotions?

A: We are governed by the Government Code 143 now and we can now do a straight written test. I am concerned – so much more goes into being a leader. I've been vocal with the City Council over this type of promotion. Also, civilian oversight afforded a level of accountability.

Q: What keeps you up at night?

A: Having an incident occur that challenges the trust of the community. In the Larry Jackson and David Joseph incidents, the city spoke out but there was not rioting.

Q: Familiarity can be a blessing or a curse...

A; I have team feedback sessions – everyone said that no one on the team would apply for the job – that has not influenced decisions on discipline.

Q: Are you developing partnerships to keep the city safe?

A: Building relationships leads to trust. We practice procedural justice – we will continue to bring in groups to meet with us.

Q: Do you have more mental health resources and outlets for officers?

A: It used to be a sign of weakness to be injured mentally. Psych exams are only required when hired. I've thought about doing them at 3 or 5 year increments. Officers are required to see a psychiatrist if fired a shot but not if their partner has. I've changed that procedure.

Q: How do your ideas get implemented?

A: The psych every 3-5 years would be a licensing issue. Internally – I am not sure – I believe it is within my purview. We have a strong peer support program as well.

Q: If you could get more sworn officers, how would you deploy them?

A: We have a 5 year staffing plan – some would go to patrol. We looked at the call load vs available officers and we are short in some areas.

Q: Austin has a lot of open space festivals – are you doing anything to avoid a Las Vegas type of situation?

A: Austin City Limits was 6 days after the Las Vegas shooting. We looked at our plans and had some areas of concern. We brought in additional officers and staged them in those threat areas. We had a SWAT team on duty and ready. We decided not to have officers appear with rifles (it was suggested). Based on the threat factors we did not think it was needed.

Q: How do you differ from Chief Acevedo?

A: Chief Acevedo is a close friend and a very dynamic leader. I am more reserved and focus a lot on data and information. I've learned you have to engage the community.

Q: How is technology impacting policing?

A: We try to do predictive policing – we deploy narcans. We are looking at drone technology and how it will fit in for accident investigation. We can also use them for tactical situations and search and recovery efforts.

Q: What about the Austin rape kit backlog?

A: We had a backlog and have been aggressive and submitted all of the kits. We have contracts with several different labs and added four investigators to the sex crimes unit.

Q: The council unanimously rejects the contract. What is the biggest misconception of the department?

A: Two years ago we were given the authority to hire additional officers but no funding. On December 13 people were brought to Austin – not all were from Austin. The facts that were put out there were not accurate. The biggest disconnect is people are talking about a broken system – the Police Monitor came to a completely different conclusion.

Q: How can you get officers involved with the businesses?

A: We have them go into the businesses and talk with the owners. Look for chances to partner.

Q: What can we do to help you?

A: Engage and be involved.

Q: Why are police forces paramilitary organizations? There were bigoted things said in the Police Academy and the SWAT Team was in uniform in the court room recently. Why is there a bootcamp style of training at the Academy?

A: The SWAT Team was at a trial for a suspect who shot an APD officer. When the verdict was ready, the SWAT Team was there in uniform at the request of the District Attorney. As for the article about the Training Academy, I responded to the media inquiry and explained the reasoning. Training has to be a mix of warrior and guardian. Has to be a majority guardian but also have to train in other skills. Drill tactics and language are used to determine if someone has a short fuse.

Q: Do the officers have the autonomy to integrate deescalation on calls?

A: Yes – we do that training and explain the importance. This is a driving challenge for police departments across the country.

Chamber of Commerce/Crime Commission Panel Members' Comments about Interim Chief's Strengths and Areas of Concern

Strengths

- He knows the community – it would be daunting to come in from the outside.
- He is engaged with the community

- He has a connection with the workforce and the local community. They trust him. That's very helpful.
- Officers respect him a great deal.
- Engagement with the immigrant community is second to none. He comes to events when we want him to. It would be a huge learning curve for a new person.
- He wants to grow the relationships – he shows up and is genuine.
- He answered questions well – he was honest and transparent. I liked his answers on the release of the video.
- The department has challenges and he does not gloss over them. Culture change is from the top.
- He can follow a dynamic leader and be his own leader.
- He will admit fault – I have seen him let the community change his mind.

Comments not Related to Strengths or Areas of Concern

- He will have to overcome the negative feedback of how he was selected as a finalist.
- We could lose him if we do a national search.

Community Panel Members' Questions and Interim Chief Manley's Answers

Q: What about community policing in areas without the same equity in policing?

A: The core is knowing your officers in your neighborhood – it is important to relate to the youth. We utilize Explorer Scouts Boy Scouts, hold focused neighborhood meetings to address Quality of Life issues. We make neighborhood specific goals and are open and accessible.

Q: What needs improvement and when do you plan to do it?

A: I've reorganized the department -- we used to have 5 of our 18 commanders in patrol and we now have 9 of the 18 in patrol. The Commanders model what the officers do. The Districts are too large and we will break them into smaller districts. We are training in the use of force and looking at the DOJ program and the ICAP program through PERF (Police Executive Research Forum).

Q: How many more officers do you need?

A: We developed a matrix that showed a need for 160 additional – we have to push for it and also work with the officers we have.

Q: The Civilian Review Panel made dozens of recommendations and very few were implemented. Policy changes re ride alongs to de-escalation –the city council report will likely affirm this.

A: The Audit will show that its not appropriate – I was concerned about it when I took over. A strength in the proposed M and C model was a public nature – I recognize the report will identify issues. I will commit to comply with those expectations.

Q: Will you make the changes?

A: I will review each one once we get them from the Auditor and decide how to proceed.

Q: What about external oversight?

A: We have the Police Monitor's office that sits in on all of the interviews. Oversight should be earlier. I'm not opposed to subpoena power but if the system works right, we shouldn't need it.

Q: It is important to have subpoena power – do you support it?

A: I'm not opposed to it but cannot force an officer to testify.

Q: How transparent will it be?

A: Our hands are tied by Government Code 143 – the state law.

Q: I worked with the Council on the Meet and Confer agreement – you exchanged money for subpoena power.

A: It is part of an ongoing discussion and process.

Q: In 2008, the DOJ investigation of APD recommended use of force policy alternatives – also options for mental health issues. What was learned from that investigation?

A: We learned a lot about making improvements to our policies – we switched our training at that time. We had not had a section on de-escalation – the Justice Coalition brought us a well thought out policy and we train to it.

Q: Do you proactively review policies that do more harm than good?

A: Yes – the entire general orders are being reviewed as a part of the Equity Office review.

Q: Do you review programs for effectiveness?

A: Yes – if a program is not working, we will review it.

Q: What percentage of the 21st Century Policing Report has been completed?

A: We have a Report Card for the Police Department. We brought in 84 lieutenants, all commanders and Chiefs – each Assistant was assigned a pillar of the report and we looked at every recommendation for compliance.

Q: Is there a gap between the brass and the rank and file with respect to this?

A: We will bring in all of the department in Town Hall style meetings with just the Police Department to roll out the brand of One Austin – Safer Together. We talk directly with the rank and file about the changes – so they understand the history of the local issues. I have

undergone the Undoing Racism training and would like all of the employees to do it. We want to make the officers more culturally competent.

Q: What about residency?

A: No – would provide an incentive for it.

Q: Austin outpaces other on arrests that are not required.

A: We have gone through the data – we are culling through the reports to get a sense of this. I have been meeting with the District Attorney on diversion. We are also looking at Driving while License Invalid both pre arrest and post arrest data. I have been meeting with Betty Blackwell to address diversion programs.

Q: How do you address the imbalance in drug enforcement in the community?

A: We do an analysis of the data – I do not rule out bias.

Q: There is a disconnect between policing and science – need to see the data – Austin is not safe now. We've seen an uptick in officer involved shootings – 6 – is this alarming to you? How can it be mitigated? Increase communication to victims' families?

A: Last year we went six months without an officer involved shooting – then we had 2 in 48 hours and four in March. We have a complete report on our website. We look at each one on its own merit. I am concerned every time there is one because everything else has failed. Many involve a mental health crisis – we have to expand and address this wholisitically.

Q: Dallas rolled out alternatives in their first response to a mental health crisis.

A: I am aware of it and am waiting to see their assessment. I am very happy to bring in new ideas.

Q: The SWAT team in the courtroom for sentencing – do you have a hindsight perspective? Also, your comments re the bomber and dealing with the families?

A: It should not have happened. It is not our normal practice – the District Attorney asked and the Assistant Chief made the call – I understand the concerns. My concern was the uniform – it is beneficial for the officers to hear the verdict.

Q: Are you concerned the jury was intimidated?

A: Yes – but three that were interviewed said the show of force was not a problem.

Q: Will you address this in the future?

A: I have clearly articulated through uniform and command – we may work it into a policy. With respect to my comments on the bomber I had listened to an audio of the bomber and it was very disturbing. I was at the press conference with the Governor and had not thought out ahead of time what I would say. I had already called him a murderer and a bomber. He is not a person I would show sympathy to. In hindsight there were a 100 other words I could use. Comment: Thank you for owning up to what you did and did not do. At times we look for a police presence in our community. Would like officers there not just when there is a call. Area reps are there 8 – 5 but not at night or on the weekends.

Q: What about the larger issue of trust with the city government? Have you been asked to assess the zoning changes in CodeNext? Rental vs. home; changing density?

A: I am not sure if we have weighed in. With respect to short term rentals, we do an annual review to ensure we have the right allocation of officers.

Q: We attended the Center for Policing Equity meeting and evidenced based screams of lack of imagination. Camden rebuilt their police department.

A: We are partial partners with CPE – we have shared datasets and will find what datasets of ours they do not have – implementing evidence based practices doesn't mean lack of innovation.

Q: What about recruitment for unbiased?

A: We made changes to the process to bring in the right people. We changed the recruiting video from special ops to more service oriented. We also have the MMPI – a multi phased psychology test that takes several hours.

Q: What about SB4?

A: I will be back at the legislature to oppose it but as a Police Chief I have to follow the law. In our work in the immigrant communities, we are worried about their safety not their status.

Q: Are you monitoring indicators of impact?

A: Houston and LA saw dramatic decreases in crime reporting – we have looked at our data and had increases in reporting.

Q: What about the DNA Lab? What are the assurances to protect privacy in technology?

A: We hired a Ph.D with 20 years experience to run the forensics. I closed down the DNA Lab within two weeks after becoming the Interim Chief. Quattrone will take a look back.

Q: What about work with the police association?

A: The Police Chief should have an effective working relationship with labor. I have had heated and direct discussions on discipline.

Comment: What about a salary freeze – the officers are well paid compared to the rest of the state. You could use the extra funds for training, interagency communication and address the root of crime.

Q: LBJ has a Fire Academy for training future firefighters – has police thought about it with AISD?

Q: What makes it OK to not do a national Search?

A: It is not my call but I have been serving as the Chief for the last 18 months and am a known quantity.

Q: What about privacy concerns and technology?

A: I will be reaching out to talk with you to discuss drones and privacy concerns.

Community Panel Members' Comments about Interim Chief's Strengths and Areas of Concern

Strengths

- He is a man of conviction and honor and will stand by his word. He has grown with Austin and that's an asset. It is hard to adjust from the outside. I like his community policing ideas. I have seen him work in Colony Park – he would make a good Police Chief.
- He is willing to innovate and bring in best practices and show Austin's best practices. He will address flaws and move forward.
- He is open to the diverse communities and willing to get to know them. He is personable and charismatic. He does not shy away from the hard questions.
- He has good character and will backtrack when he is wrong. He is just him. He has done work with the CJE.
- He communicates well – he does not need a script. He is fair, honest and admits to mistakes. He is an Austinite – he plays well and knows the people of Austin – it is not an easy task.
- Acevedo was an extravert but weak on policies. Manley is inner looking which is hard to do. He knows the city and can address internal weakness. He is very inclusive.
- He worked his way up and I can speak to his approach.
- Agree with everything that has been said – he is trustworthy.
- He is a product of Austin and has seen what goes on here. He is willing to listen and knows the community looks at him constantly.
- Anyone we bring in will say what they need to say to get the job – he owns up to his mistakes. No one will be perfect. It is up to each of us to be sure to be at the table.

Areas of Concern

- His perspective is limited – I am not seeing someone anticipating change. Is he preparing for the future?
- I saw progressive chiefs that think outside the box – the institution is inherently racist. Can he take the department where it needs to be? He has to get in the weeds to really

build the community. He understands the role financially that policing plays – need to put money back into community programs.

- It is not a positive to have come up through the ranks. He has not seen other departments and will he be compromised in disciplining officers.
- He is a good communicator – it is not a problem for me about what he said regarding the bomber. I wished he would say the same about black/brown people.
- He is becoming more progressive – I don't know how transformational he is.
- He is deeply immersed in the department so deeply that he should be owning the problems we actually know of in the last few years. The Civilian Review Panel identified a whole host of things. Letters were addressed to Acevedo – the DNA Lab – he had to know. There have been hugely significant failures in policy. He did not say there would be a new model for the Crime Lab or new use of force policies.
- Undoing Racism training answer was vague.
- If Manley can't be a part of the Mayor's effort to defeat institutional racism he is not right for Austin.
- The taint of what has been going on in the last 20 years hangs heavy in the room.
- Expectations of good law enforcement has changed. It is a red flag when someone has done policing the old way. We want it to be new and change dramatically. Manley is status quo – he is more status quo than reform. His goals as Police Chief have already been going on – rebranding, the DNA Lab. If he is committed to evidence based policies then he should not open a DNA Lab under the police. He says the right thing but his actions are status quo.
- Evidence based policing is not a priority.
- I'm concerned with his vision on quality of life issues. Officers have been asked to deal with drugs, mental health issues, sex work. The Police Chief has to advocate for more resources so officers can get the specialized skills. The closure rate for rapes is low – create a deterrent by solving crime.

Comments not Related to Strengths or Areas of Concern

- Hiring him quickly without a process is a concern to me.
- How do you know someone from outside would be any better?
- Are we really going to affect the outcome?
- If we are not doing a national search, we do not know if he is the best. He learned a lot from Art who took on the police association. My overall concern is not knowing who else is out there.

- Manley only gets better with competition of other Chiefs. Just because he has been here doesn't mean he is the person for you.

APD Panelist Interview Responses - Online Survey Results

What did you feel were the strengths that Manley would bring to the job of Police Chief?

Comment

Chief Manley has very well rounded experience he is a homegrown and understands the changes he needs to make to improve APD great candidate

Extremely knowledgeable about Austin and the changes needed to improve APD. I support chief manley

He is polished and known in the Austin community.

Openness to progressive policing, "devil you know", has taken anti-racist training

I think Manley's honesty and time spent with the force is invaluable to Austin's next police chief.

Stability, openness to change and progress, very knowledgeable, prioritizes community engagement, understands local politics and dynamics, understands local policing history. A good leader and person.

Brian impressed me with his leadership skills, processes, transparency and community engagement

What were your concerns about Manley should he be selected as Police Chief?

Needs to offer better training for improvement of APD

His vision and commitment to change are not bold enough for the kinds of reforms we need to see in policing.

Not pushing the edge of progressiveness. There are other chiefs who set the bar higher and he can be performing more proactively. I am open to a national search.

Understanding the value and power of the his words.

He has been in charge of training for a long time and I think training is one of the major shortcomings with our police department. He may not be as independent and critical of the police union as necessary to push for the changes needed. I hope to engage him on these points and believe he will be able to improve in these areas.

I do not have any concerns and highly recommend Brian Manley for the position of Chief of APD

What did you feel were the strengths that Manley would bring to the job of Police Chief?

6 Comments

Comments Submitted Privately:

Ali Khataw Brian impressed me with his leadership skills, processes, transparency and community engagement

18 hours ago

 Agree

Stability, openness to change and progress, very knowledgeable, prioritizes community engagement, understands local politics and dynamics, understands local policing history. A good leader and person.

20 hours ago

 Agree

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20 hours ago

 Agree

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20 hours ago

 Agree

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20 hours ago

 Agree

Jill Ramirez Chief

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Date

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21 hours ago

 Agree

What were your concerns about Manley should he be selected as Police Chief?

6 Comments

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18 hours ago

 Agree

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20 hours ago

 Agree

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20 hours ago

 Agree

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 Agree

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20 hours ago

 Agree

Jill Ramirez Needs to offer better training for improvement of APD

21 hours ago

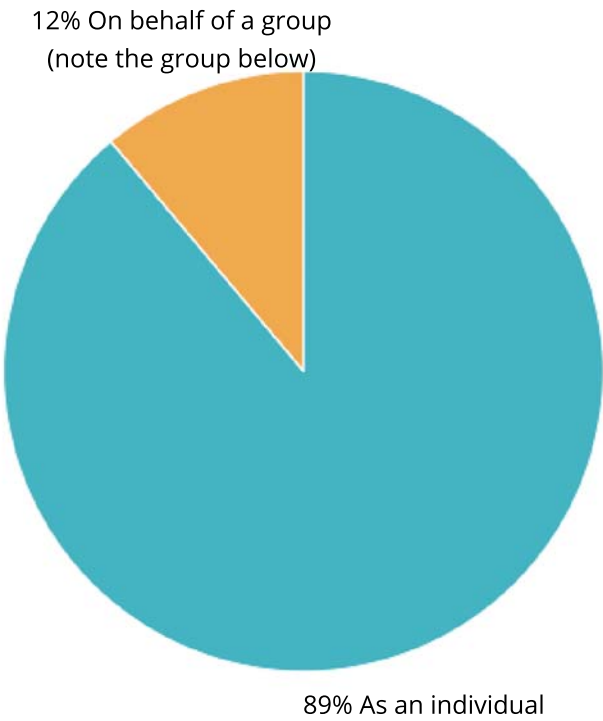
 Agree

APD Chief Candidate Survey (Panelists)

Online Public Input Results

VIEWS	24
PARTICIPANTS	13
RESPONSES	18
COMMENTS	12
SUBSCRIBERS	0
IMPRESSIONS	0

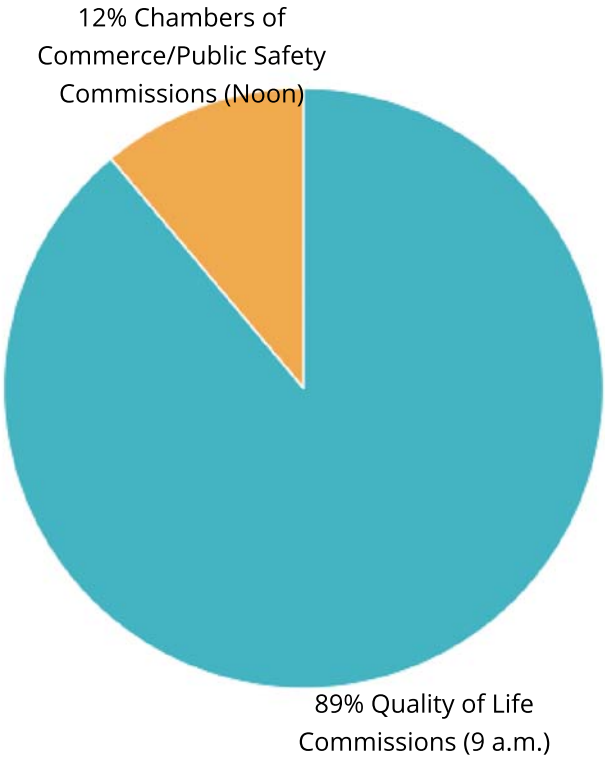
Are you responding as an individual, or on behalf of a group or organization?



89%	As an individual	8 ✓
11%	On behalf of a group (note the group below)	1 ✓

9 respondents

Which event did you participate in today?



89%	Quality of Life Commissions (9 a.m.)	8 ✓
11%	Chambers of Commerce/Public Safety Commissions (Noon)	1 ✓
0%	Community Groups and Organizations (4 p.m.)	0 ✓

9 respondents

Community Leader Email Questionnaire Responses

Community Leader Questionnaire Responses

	What strengths would Chief Manley bring to the Austin Chief of Police role?	What are your concerns about Chief Manley should he be selected as Chief of Police?	What are the key characteristics you think we need in our next Chief of Police?	What do you believe are the key challenges that need to be immediately addressed by the next Chief of Police?	What issues do you believe the Austin Police Department must be prepared to address over the next five years?
Person 1	Chief Manley is a focused and caring leader who has the best interests of the citizens of Austin, the City of Austin, and the members of this department in mind daily as he leads the employees of APD. Over the last year and a half he has demonstrated his ability to lead in such a way that builds trust and legitimacy with the community. He is greatly respected by all segments of Austin's diverse community as well as the members of the department. He has set a clear tone that has built a culture of accountability at APD and there is no question among APD officers about the expectations in regards to community interaction, ethics, and integrity.	I have no concerns about Chief Manley being selected as Chief of Police.	<i>We need a proven leader who understands the importance of collaboration and engagement with Austin's diverse community. We further need a Chief that garners the respect of the employees at APD while simultaneously holds them accountable to a level of service and commitment to the citizens of Austin.</i>	<i>The key challenge that needs to be addressed by the next Chief is to continue the process of bridging the gap between the Police Department and communities of color. We need to ensure we are responsive to concerns related to historical in-equities to this population. Chief Manley directed and all members have completed implicit bias training and continues to push the department toward improving our relationships.</i>	<i>Over the next five years the APD will need to address the continued service delivery at a level of excellence given the staffing challenges created by a growing city. As Austin continues to grow with both residents and visitors it is important that APD find the most efficient means to ensure an exceptional level of service.</i>
Person 2	<i>There is no mystery to Chief Manley's leadership. He lays out expectations, leads by example and expects his officers to adhere to policy and law. He is fair but also expects his officers to be better than the average police officer. This career is a calling for him. He is not a "do as I say not as I do leader" this is invaluable to the rank and file.</i>	<i>The City Council is my concern as they value the voices of a few special interest groups over obvious success. This is difficult for any person who would lead our department as he will have an uphill battle to try to provide the best staffing and resources for the officers.</i>	<i>Stability, intelligence and the ability to see the "big picture" for the Department, City Management and the community.</i>	<i>Assisting the City in obtaining a contract for the pay/benefits of the officers. Hiring is going to be a nightmare without a contract as it shows instability to potential employees. He also needs to bring the staffing up to a suitable level for citizens and officer safety as well as follow up investigations.</i>	<i>The insufficient staffing of the APD is going to cause many problems as we are annexing and growing as a City but not keeping up with the staffing of the department. The increase in violent crime will rise and will create a Pandora's box at that point.</i>
Person 3	I think Chief Manley's greatest strength is his openness and accessibility. It is readily apparent that he is both personally and professionally invested in the Austin community and the police department. I also appreciate that he is detailed oriented and always well prepared.	My biggest concern is regarding his perspective on oversight and if he is truly committed a process that can help assist him in changing the culture in the police department and building better relationships throughout the Austin community.	1. Integrity 2. Perseverance do the right thing even when the pressure is on to do the opposite 3. Empathy - understanding that different communities have valid reasons to have fear, concerns, and ambivalence about law enforcement. 3. Empathy - understanding that different communities have valid reasons to have fear, concerns, and ambivalence about law enforcement. 4. Thick Skin - not everything is personal or personal attack 5. Strong Listening Skills - not just hearing but actually listening 6. Political Savvy 7. High Moral Standards - Objective not substantive standard	There is a clear disconnect between the communities of color and the police department. He needs to work to repair the relationship and build trust. He also needs to instill an attitude of service and humility in the fabric of the PD culture. Thinking outside the box in the way policing is done in Austin, will it be the done the same way or are their different approaches that may lead to better outcomes.	Diversity among officers - I think it will be difficult to recruit- they need to be creative and this outside the box. Recruiting more women. Understanding the shifting the culture takes years and setting annual goals and assessing the progress of them

Person 4	Chief Manley has exhibited a steady and strong demeanor during his short tenure as interim chief of police. During this time, he was tested with high profile incidents, and his approach with a well-organized, prepared and fast-acting police force brought calm and reassurance to the community.	I have no concerns or reservations regarding Chief Manley's ability to serve as Chief if selected.	The next chief of police must be culturally competent to provide strong leadership for a police department serving a diverse community. A chief must lead with honesty and integrity, be open-minded and accessible, have a commitment to diversity, and be a strong leader. The chief should be sensitive to the different communities that make Austin unique among other Texas cities. Austin's economic success is a function of the strong sense of security and safety found in our community. This must be a continued commitment.	The next chief must move quickly to provide law enforcement services for a community struggling with the socioeconomic complexities facing many urban cities across America. The various segments of the community require specialized police services including sensitivities to policing in environments where poverty, mental health, drug dependence and addiction significantly affect the community's sense of safety and security. The UT Austin Police Department's partnership with Austin Police Department continues to grow under the leadership of interim Chief Manley. Continued improvements to timely and coordinated communication of critical incidents is integral to trust and confidence from the communities served by both departments.	The Austin Police Department must be prepared to address the safety and security needs of a growing community of students residing off-campus. Areas west and north of campus house the densest population of UT students in the Austin community, and the Riverside area has another large concentration of students. As these areas grow in density, so do the law enforcement services provided to these areas like policing for transients with aggressive behavioral tendencies; ensuring pedestrian safety and security; guarding against the illegal sale and use of drugs; the hazards associated with the over consumption of alcohol; and dealing with suicide and other mental health crises.
Person 5	Chief Manley brings a sense of impeccable integrity to the office, and is respected by all segments of the community. He understands the "big picture" issues like no other, having been in a command and executive position with APD for the last 13 years. He is also home grown, which endears him to both the officers and the community.	This is a challenging time for policing, compounded by the lack of a police contract in Austin. This would be difficult for any police chief, and Chief Manley will have to navigate day-to-day operations of the department while these issues move forward. I do believe, however, that he is up to the task. I don't have any concerns for him personally and think he will do an outstanding job.	As I mentioned, a person with integrity who holds himself and the department accountable to those we serve. A person who believes in transparency, and shows that belief in their actions. A person who is respected, understood and of high moral character.	I believe the greatest challenge at the moment is the lack of a police contract. I think the next chief should address that as best possible and within their means, and keep the department running smoothly during the interim period. Continuing to gain/maintain the trust of the community is also key.	The biggest issue is that of staffing, due to the rising population base and rise of violent crime in recent years. More officers are needed to address not only crime and keeping citizens safe, but for community engagement by all ranks in order to win hearts and minds of our citizens.
Person 6	Chief Manley is an innovative and collaborative leader. He does not rush to decisions and ensures that all decisions include the impact on internal and external stakeholders. His institutional knowledge of the Department is a valuable asset he uses to judge where we have come from in regards to where we need to get to.	None	Someone with a strategic vision of where the Department needs to be in the next 3-5 years. Chief Manley was worked diligently on that vision and the steps needed to get there via the budget, staffing and equipment. He also understands the challenges faced in years past and is keenly aware that we must continue to learn from those as we move forward.	Violent crime, budget, staffing and labor contract negotiations. Chief Manley was the representative for the City at the last contract negotiations and understands the process well. He has a vision for how to combat violent crime increases and has a solid staffing plan to ensure the citizens of Austin continue to receive the service they expect and deserve.	First and foremost is the staffing of the Department. At least 3 different audits/studies have been completed and each show that the Department is understaffed by anywhere from 150-350 sworn officers. Additionally, as the City continues to grow and the addition of more officers remains unknown, the Department must continue to "do more with less" to ensure the violent crime increase is handled appropriately. Additionally, the collaboration and trust between the Department and the community must continue. Chief Acevedo put the Department on a clear path and Chief Manley has continued that work.

Person 7	His ability to remain calm in the face of adversity. His ability to articulately address various communities. His reputation within the police department – he's respected and he maintains order within the organization. He has maintained national progressive policies within the department. His professionalism is manifested in situations that require patience and thoughtful responses.	He hasn't had experience as an executive at any other law enforcement agency. He hasn't headed up a professional association which is probably an indication of his introverted manner. He doesn't reach out to other Austin public safety departments to partner on addressing challenges. For example, it has been a struggle organizing active shooter training/exercises that include all agencies.	An innovative and outside perspective to increase incorporating ideas that are "outside the box". This could be resolved with more participation in national-level associations. Don't foster a sense of isolation within the police department when other City departments empathize and support law enforcement. Ability to speak from the heart and be passionate about the work. Have a good sense of humor. Be a good listener.	APD is not well trained and resists adoption of the National Incident Management System which creates confusing and lack of control on incident scenes. The Police Chief needs to reach out to other Austin public safety departments and non-public safety when appropriate to build a stronger network of partnerships and get more global resolution to local problems. Share information in a timely manner with Fire and EMS since we are all present at the same incidents.	Be genuine in the offer to co-locate in a Public Safety Headquarters. Stop doing side deals to address P.D.'s facility needs and collaborate more. Be prepared to deal with significant budget decreases and know how to further rearrange staffing and other resources. Austin is always been very liberal. The pressure on law enforcement will probably continue. APD needs to be ready for the long-haul in improving public relations and be sure there isn't an internal backlash against the community policing efforts.
Person 8	<i>Integrity, Job Knowledge, Experience at every rank</i>	I don't believe Chief Manley is committed to all segments of Austin's Diverse Community equally. I do not believe the LGBTQ+ community is on his radar nor does his actions suggest he values them as much as other marginalized communities. He has no sworn members of the department who identify as LGBTQ+ on his executive team, or his command staff. Nor does he have them in positions of influence like Internal Affairs, SIU, or the academy with the exception of Officer Abbink. There is no one of rank at the academy, recruiting, PIO, SIU, Internal Affairs, who identifies as LGBTQ+ or is familiar with the community and its relationship with APD. He has promised departmental wide training and a major change to the way we document trans individuals in our reports and public documents, yet it has been two years and the changes and training have not occurred.	A Chief should be concerned about the most marginalized members of their community. If we are addressing those members' needs with compassion, dignity and respect, if the Chief truly values them, the rest of the community will also be treated with compassion, dignity and respect.	Better relations between the department and marginalized members of the community who feel they are not being represented or listened to by the department and its administration. Increased Staffing or modification that puts more officers on the streets. Investigations, increased number of detectives to address the continued complexities of investigations. Increase the support personnel to help us maintain the level of services our citizens deserve.	Increased growth of the city. The changing diversity of Austin. Increased threats to our major events. Hiring and retaining competent, forward thinking officers who can accomplish the difficult tasks we give them while staying safe, and making sure our citizens feel and are safe.
Person 9	His lifelong knowledge of this community; his courage as a public official; his deep understanding of community expectations regarding law enforcement; his impeccable integrity; the regard and respect he's earned both within and without the department; and his skills in collaborative and effective leadership.	None.	Community insight; collaborative relationships; respect of the agency.	Police contract issues; allocation of resources in the face of the demands of this community.	Sufficiency of resources. Building trust in the department in the African American community. Training of officers to meet community expectations. Law enforcement encounters with individuals experiencing mental health problems. Identifying and implementing programming that addresses criminal justice reform demands.

Person 10	<p>Good speaker</p> <p>Good listener</p> <p>Will take actions when they are brought to his attention.</p>	<p>*Our Academy does not have African American instructors - We would like to see more diversity *Changing his characteristics once he is in office. (ex: personality prior to placement vs. personality after) *Those who are in the upper echelon are not disciplined like those in the lower echelon (favoritism) *Being fair across the board. Discipline administered differently for certain officers.</p>	<p>*Effective Social skills (Knee - not visible, Acevedo - too visible; we need a "happy medium". Not only with the Chief, but with the Asst. Chiefs as well. *Address the department at least quarterly or bi-annually at the APA hall or some other venue instead of a newsletter which feels too impersonal. Occasionally attend church in the minority communities to foster trust the minority community and the police department.</p>	<p>Cadet trainers should be carefully selected. Some trainers should not be at the academy. They have the wrong attitude and their methods of training are not conducive to what the cadets need once they are on the streets. *More diversity in cadet trainers. *Row test for entry into the department should be eliminated and the obstacle course should be reinstated. *More diversity in the department so that the department reflects the community it serves. *Standardized assignment within the department to prevent unfair assignments to favored positions (Good ole boy system; brother-in-law deals; buddy buddy). If assignments will be occur due to seniority, then that should be standard. If assignment will occur due to experience, then that should be standard. Otherwise boards should be held for wanted/coveted assignments, other than IA and SIU. If officers are to be held in place due to stabilization, then that should be standard. Being told "you have not met your stabilization", while someone else who has not met stabilization is selected for assignments is unfair. This practice must end. An exception to this rule would be in the event of a critical need for the department.</p>	<p>Fairness with minority recruiting. What eliminates one candidate should eliminate others as well. *Increase patrol staffing, in particular the evening shifts department wide. *Better working facilities. The main patrol building has asbestos and at times smells like sewage.</p>
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Survey Results

What are the key characteristics you think we need in our next Chief Of Police?

171 Comments

Compassion. Intelligence. Humor. Thick skin. Vision for the future. Ability and willingness to partner with agencies like State of TX and Travis, Williamson, Hays Co. Management skills. Willingness to effectively measure current policies and practices and consider new ones. Connection with other major cities/police chiefs in Texas and the US. Ability to handle City Council's whims.

one month ago

3 Agree

Ingenuity, open mindness, integrity, humility, willingness to engage with community. Supporting his/her officers. Also an ability to work with city council and/or push back on them when necessary.

one month ago

2 Agree

Native Austinite We need someone who is willing to say that black lives matter. Chief Manley's vague statements at the recent community forum were disappointing. He said:

"I think we're a city that has a history that we have to acknowledge of were we started from and the steps we've made to do better to continue to build the relationships and address those issues that are either real or perceived, because if they are perceived they are real, and so we have to address that."

For a statement that said nothing, Chief Manley also managed to be completely off the mark. Racial disparity is real. Police mistreatment of people of color is real. These statements are not true because of people's perceptions. They are true because of fact. It is time to say that APD has criminalized and unfairly targeted people of color and used excessive force against this community. We need a chief of police who is willing to recognize that some cops view their job with an "us against them" mentality, policing the community in too militaristic a fashion. It is time for a police chief to clearly state that this changes now, or else we'll be home to another Stephon Clark, Keith Lamont Scott, Philando Castile, Alton Sterling, Walter Scott, Tamir Rice, or Michael Brown.

one month ago

1 Agree

Honesty, Integrity, Leadership, Fairness, Compassion, Intelligence & Kindness - Chief Manley epitomizes all of these characteristics. Don't waste any more time - give him the job he has MORE than earned.

one month ago

1 Agree

Sylvia Gamez Fairness know& get involve with the city & work under pressure.

one month ago

1 Agree

Dorothy Olson Someone who is fair and just. Someone who knows Austin very well. Works well with other police organizations. Compassionate. Works hard. Is open minded. Can think on thier feet. Can make changes when needed. Someone that the majority of people want. Someone that has integrity and humility. I think Brian Manley should be named Chief of Police. During the bomb incidents Manley just was reporting facts found that There are no signs of terrorism. That was a fact and he got crucified. That was ridiculous and the city should have supported him. I know there's a race problem in the city but not everything is about race he was just stating facts. I believe he is fair to everyone. I want a Police Chief that will state the facts before thier feelings.

one month ago

1 Agree

Ashkan Jahangiri Austin needs a Chief or Police that actively addresses the greatest challenges for public safety departments throughout the country, that is, disparate negative impacts on, and killings of, people of color. The Chief must seek to disentangle what is currently bundled up in police work to see what may be best under the purview of a separate entity.

For example, our police chief must advocate for, and facilitate the creation of, a completely separate, unarmed department to address mental health related matters.

one month ago

👍Agree

Interested in and capable of earning all of Austin's trust and fostering positive community engagement.

one month ago

👍Agree

Chris Treadaway No brainer decision. Don't spend any more time than you need on this. Manley is your guy.

one month ago

👍Agree

All those possessed by Brian Manley. Please make Brian Manley our chief.

one month ago

👍Agree

Luann The leadership that was exhibited when the city was dealing with the bombs planted in our city is exactly the type of leadership that was shown. That is what we need in this city. Manley should be the only one considered for the position. He has done an excellent job as interim chief.

one month ago

👍Agree

Jenna Green Brian Manley DEFINITELY deserves this position. Calm under pressure. Pure Class. All around Great Guy!

one month ago

👍Agree

Comments Submitted Privately:

Someone with experience leading a large department that has spent part of their career elsewhere. Manley is TOO far deep into APD culture and history

8 hours ago

👍Agree

Sara Real belief in the protection of all Austin residents. Instead of something said in front of the camera. Release the tape of the bomber. That will tell us more about Manley's real character based on his public reaction/comments to the bomber? How could Manley be at APD 30 years and not butt heads because of the unfair unconstitutional practices of denying protection to blacks and pushing us out of the better neighborhoods? Where are his comments in 2017 about him wanting to make sure blacks are not afraid to call the police? I heard him too many times to count in 2017 wanting to make sure undocumented immigrants are not afraid.

9 hours ago

👍Agree

Rodney Thrailkill Chief Manely has proved capable however Please vet this position like any other important high profile high pay position. the tax payers deserve it!

15 hours ago

👍Agree

Alden Skirrow I highly support and recommend Brian Manley for chief of police.

15 hours ago

👍Agree

58

Ability to effect cultural change while strengthening relationships within police force and between police and community

15 hours ago

⬆️ Agree

Thoughtful leadership for all citizens regardless of their race, creed, orientation, etc.

16 hours ago

⬆️ Agree

Not racist. Will halt targeted enforcement.

Not anti-homeless (and won't enforce loitering or no sit no lie)

Not anti-civil rights.

Not anti-filming if police (will fire or arrest any cop who harassed or arrested Antonio Buehler).

Not willing to tolerate criminal cops. Will arrest hundreds of criminal cops currently on staff.

Not Brian Manley.

16 hours ago

⬆️ Agree

Cindy Myska I think Brian Manley should be the Austin Chief of Police. He has done an outstanding job.

17 hours ago

⬆️ Agree

Janet Calm, educated, professional with enough experience to be respected by the officers he leads.

19 hours ago

⬆️ Agree

Someone that doesn't just work in Austin, but cares enough about it to actually live in the city limits.

20 hours ago

⬆️ Agree

Charles Ponzio The first bombing murder was a 39-year-old black man who the Chief Manley led APD initially accused of blowing himself up. The second bombing murder was a 17-year-old black teenager. The third victim, a 75-year-old Hispanic female has undergone 17 surgeries for injuries so severe it is a miracle she's still alive. But because the white bomber installed a trip-wire bomb in a white neighborhood that knocked 2 white males in their early 20's - off their bikes when it exploded - we're supposed to believe that the bomber was not racially motivated?

Regardless of whether Manley is permanently named as Austin's Police Chief, Manley must error on the side of transparency by immediately releasing: 1) names and ethnicities of the 3 people who were mailed bombs that never reached their intended targets; 2) either the bomber's so-called confession video or a certified transcript; 3) cities the white bomber traveled to and who trained him to build 6 package bombs, a trip wire bomb, and an incendiary bomb - or are we supposed to believe he was a bomb building savant?

Come on Chief Manley, there are a lot of us who want you named permanent police chief, but here is the only thing you accomplish by refusing to release the aforementioned items: a membership increase in the Sons of Confederate Veterans, who still meet monthly at a barbecue joint on south Lamar, where they end their meetings by singing Dixie, the Confederate national anthem.

21 hours ago

⬆️ Agree

Deb Ormerod I think Chief Manley has those characteristics needed for the chief postion.

22 hours ago

⬆️ Agree

Chief Brian Manley!

yesterday

⬆️ Agree

Markus Hi I think Manley Is a great choice he has done his job well and held the position with distinction and integrity I hope he has strong racism for racism.

yesterday

⬆️ Agree

I'm concerned about what Manley's handling of the bombings says about how he values minority communities. The fact that three bombs exploded, killing and injuring multiple people of color, but the situation didn't seem to be truly taken seriously until white people were injured by a fourth bomb in a wealthy neighborhood is concerning. The way the first bomb, which killed a black person, was dismissed as not being a murder, an attack, or even suspicious, speaks to either utter incompetence or complete disregard for the lives of African Americans. When has a bomb killed a white person, and a police chief deemed that no investigation was necessary? I hope you will expand your search to seek a candidate that treats all residents of the city like humans.

2 days ago

⬆️ Agree

Molly Minor Hire Manley

2 days ago

⬆️ Agree

Empathy, honesty, transparency and accountability.

2 days ago

⬆️ Agree

Someone who cares about our community and is not afraid to take a stand. Someone like Chief Manley

2 days ago

⬆️ Agree

Barbara Mason I think our chief should be open to all viewpoints, ethical without a big ego, decisive, and service oriented.

2 days ago

⬆️ Agree

Elaine Clifton The experience and characteristics of Brian Manley. He is doing a great job

3 days ago

⬆️ Agree

Elaine Clifton We NEED Brian Manley!!!!

3 days ago

⬆️ Agree

Brian Manley did an outstanding job during the bomber incident. He should be the permanent chief.

3 days ago

⬆️ Agree

Susan Peterson I think Chief Manley has proven beyond a shadow of a doubt, he is a great police chief and has the right stuff. He knows the city, he is not a stranger to Austin. I don't understand what the delay is all about. It is ridiculous.

4 days ago

⬆️ Agree

Views policing as a community service equally offered and applied to ALL residents. Believes in the demilitarization of policing tactics. Will be a leading voice for making our community safer by curbing guns and gun violence/vigilantism.

5 days ago

⬆️ Agree

He should be tested for unconscious bias, and undergo constant training on this topic as well as on de-escalation tactics. The APD then needs to develop and implement training for all officers.

5 days ago

⬆️ Agree

Honesty and fairness. Chief Manley let a female commander (Stevenson) go with no Internal Affairs case or discipline even though she didn't review a use of force incident for over a year. In fact, no commanders reviewed any use of force incidents in the downtown area for over a year and he just let it go. This is when he is telling the community that two commanders review all force incident. Wrong! A male commander would have been fired or demoted for doing the same, especially downtown where the most use of force in the city takes place. Oh, and I bet she will be the next assistant chief just to promote a female. APD is a hot mess, and Manley is right in the middle of it.

6 days ago

⬆️ Agree

60

Integrity, accountability, transparency, engagement.

6 days ago

⬆️ Agree

He focuses on the safety of the city above politics. He's approachable. He gets the police department fully staffed

6 days ago

⬆️ Agree

Juan Anchondo What better candidate could we ask for? This man is one of the great leaders in our city and deserves to have the "interim" removed from his title. He is Austin!

#78745

9 days ago

⬆️ Agree

Compassion and understanding along with a willingness to act on those things. With all of the light being shed on injustices committed by police forces, it's important that the Chief truly connects with the community, especially underrepresented and largely ignored groups, to find real solutions to the issues they're facing - avoid getting defensive, which is never conducive to progress.

9 days ago

⬆️ Agree

John Stephenson I think we need a new set of eyes on APD. While Manley is a nice guy, he is part of the good old boy system that has brought APD to where it is today. All his assistant chiefs are part of his clique, and if you look at the experience level at that rank it's sub par to say the least. They are just his friends. There are others much more qualified that don't even get a look. APD is a mess internally, and Manley is just concerned with getting the job and not anything else. Plus, there are so many qualified chiefs in this country you don't even know what is out there without a search. Some diversity would hurt either (if qualified)

9 days ago

⬆️ Agree

Dianna Holman 1. Friendly community walk ipresence in our community parks Givens to meet and let the community see the faces of cops who patrol that area.

2. Use less lethal weapons if possible on citizens.

3. Greater connection with mental health workers to use computers that connect mental illness with the system. Ex. This is John he was released from state hospital yesterday. Lets driven him back to facility instead of jail.

9 days ago

⬆️ Agree

The key characteristics that I think we need in our next Chief of Police is integrity, honesty, empathy, resourcefulness, black community committed and oriented.

9 days ago

⬆️ Agree

Just give him the job already! I like him better than Art.

9 days ago

⬆️ Agree

Suzannah Leal Everything Brian Manley has. He should be our next Chief.

10 days ago

⬆️ Agree

Jeaux Thibodeaux I would love for a Chief to protect people who are seeking a safe space in our city. Austin should be a safe place for all people who want to be accepted. The LGBTQ+ community, immigrants, and those who seek betterment in Austin. Protect those who want to make this city better than it was yesterday.

10 days ago

⬆️ Agree

Murlene Gillum Why in heaven sakes don't you give that Chief of Police position to Interim police chief Brian Manley. This man knows AUSTIN and it's officers plus what the people need and want. Don't come down to our city and state and try to manage us like they do up north. We are Texans and want the best in our Law Enforcement . Brian Manley is as good as it gets, he has benn serving Austin for years and doing a remarkable job. He knows what is expected and is constantly trying to do that. He is a carring , compassionate and intelligent man. He is fair and honest with everyone. Do us the pleasure of having this man be given that position of Chief of Police he truly deserves it. A born and raised Austin Texan, I am keeping my fingers crossed that you do what we ask .

10 days ago

 Agree

Akwasi Professionalism, empathy, honesty and a commitment to community policing.

10 days ago

 Agree

Debbie B. We need the experience and character of Brian Manley. He has proven himself already. Quit wasting money and time on this and appoint him already!

10 days ago

 Agree

Honesty, integrity, humble, consistent

10 days ago

 Agree

Daniel Bradford Well educated, progressive in thought and deed, compassionate and empathetic, a humanitarian, and a strong leader.

10 days ago

 Agree

Mary Lynne Rogers-Reebel I think that Brian Manley would make an excellent Police Chief! Probably one of the best we could possibly the best choice ever! He also has served the city up the ranks and file and knows our city much better than an outsider! He has proven himself time and again in the position to f Interim Chief! He DESERVES the title now!!!!!!

13 days ago

 Agree

Gretchen Crook I want to see a nationwide search. Our community deserves the due diligence rather than assuming he is the best choice. I say this as an early supporter of Manley from day 1 but there will be constant second guessing and people's voices won't be adequately heard if this plan goes through to keep Manley without a further search.

13 days ago

 Agree

Bonnie Carothers Interim Chief Brian Manley deserves to me made the permanent Chief of Police. He has served this community faithfully for 28 years and has proven himself. He is a native Austinite so he understands the changing dynamics of this our hometown. Our city has changed since 1946 when I was born here--population explosion, drugs, guns and much more violence. We don't need police officers to "coddle" those who do wrong. I want my Police Department to protect me--period. That is what they must be trained to do. We don't need to spend thousands of dollars to look elsewhere. He has earned and deserves the promotion. Keep Brian Manley.

13 days ago

 Agree

Becca Frank Commitment to undoing racism, improving police transparency, and improving mental health response

13 days ago

 Agree

The new chief needs to demonstrate strong leadership with a high value on making needed reforms within the department, especially around treating all people with respect and dignity regardless of race, socioeconomic class, gender, age, or other perceived external factors. Emphasis should be preserving public safety without the need to injure or traumatize anyone. Very few of the people Austin PD deal with are so dangerous as to warrant deadly force. Therefore, officers should have extensive training and tools available to make it rare that anyone in custody is hurt or treated harshly in any way.

13 days ago

 Agree

I'd like the Chief of Police to look out for the guys out on the ground, but also to be capable of human compassion and accountability regarding excessive force, when that is the case. A simple acknowledgment that the actions of an individual were flawed can go such a long way in restoring trust. Obviously, a leader must protect his team, but the team must serve and protect every member of the public, regardless of color. We need to stop criminalizing black and brown children and creating hopeless life situations based on youthful indiscretions.

14 days ago

 Agree

Susan Johnson Experience in situations that Austin will experience as it grows. Someone who has served in a growing city.

15 days ago

 Agree

Honesty, transparency and a tough attitude to misconduct.

15 days ago

 Agree

Interim Police Chief Mannely already has key characteristics such as; integrity, loyalty, walks the walk and talks the talk.

15 days ago

 Agree

Decriminalizing homelessness by ending the arrest of people who sit or under bridges because they have no place to live. Working with our City Council and other agencies to develop alternative ways to house the homeless.

16 days ago

 Agree

Integrity, genuine kindness and compassion, innovation, a chief concerned with officer safety AND public safety, accountability and someone that won't be a "yes man/puppet".

16 days ago

 Agree

Stephen Shortnacy A desire to have a police department that will do perspective taking of other cultures, practice empathy and learn to quit being fearful and creating fear.

16 days ago

 Agree

Training for officers should be like the military but like peace keepers. Psychological evaluations should be mandatory but most importantly the new police chief should be exact opposite of art Acevedo

16 days ago

 Agree

Amanda R. Strong leadership skills; committed to the greater good of the police; community involvement (Acevedo phoned in weekly on local radio stations); fair; knows Austin and area because he lives and works here; cool, but informative, under pressure.

16 days ago

 Agree

Rudy Garza Our City continues to be recognized as one of the best places to live, work, raise a family, etc. We cannot accept these accolades and ignore or not give credit to the Public Safety environment in our community. Chief Manley and the Police Department have done a great job. One of the key characteristics that we need in our Chief is someone that knows our history, that knows our community and all it's challenges, and that has maintained our community as one of the best places to live. In spite of not having a Labor Agreement, massive failure with our Fleet, serious understaffing, DNA Lab challenges, Chief Manley has found a way to lead and project our community. We need someone that knows how to build from our successes, address our challenges and has the trust of our rank and file.

16 days ago

 Agree

Alyson Beaton combatting institutional racism

16 days ago

 Agree

Amanda Weems I think we need a new perspective on how to operate the city's police department. After community groups came together to reject the police union contract this past fall I think it is clear that Austin is no longer satisfied with business as usual.

17 days ago

↑ Agree

m that they be open to the idea of community control of the police

17 days ago

↑ Agree

Nicholas Littlejohn Honesty, innovation and care. Tasers and training vs costly and bad press shootings. Continuing education and climate aware, electric fleet vs always idling SUVs that cost the department image and millions in fuel and pollution. Drones vs noisy helicopters. Innovation.

17 days ago

↑ Agree

someone who understands that homeless people aren't all evil or dangerous, but that they can't wander our downtown, and use sidewalks and stairs as their toilets. someone who understands that illegal immigrants are mostly good, hardworking people, but that there are also federal laws that exist and that those laws need to be respected or changed. someone who understands the dangers of drinking and driving, but doesn't arrest everyone with ANY suspicion and make them guilty till proven innocent.

17 days ago

↑ Agree

Proactive in communications with the public and also trained in implicit (unconscious) bias particularly as it applies to perception of threats. Progressive in requiring this type of training program for all officers on the street.

17 days ago

↑ Agree

Protect & cultivate relationships with communities of color.

17 days ago

↑ Agree

Jeff Goodman A commitment to drastically increase the availability and use of mental health services for police. A commitment to remove officers who display inappropriate aggression towards it's citizens. A commitment to immediately remove from the streets any officers who have displayed anger management problems. A commitment to officers' continual education on race relations in America. A commitment to every citizen of Austin that you will begin to repair the issue of citizens being terrified of police for good reason. A commitment to Austin residents that they will begin to trust the police for good reason.

19 days ago

↑ Agree

Inclusive (welcoming of all of Austin's populations), transparent, antiracist (dedicated to reducing the number of black men killed by police in Austin), dedicated to protecting undocumented people. I'm a white woman who grew up in Austin and I'm alarmed at how many black men and individuals with mental illness have been killed by APD. It's scary that this is still a problem.

20 days ago

↑ Agree

Jeremy Garner A focus on de-escalation training. A chief that values community focused policing and a diverse police force. A chief that has a plan to be communicate with and be involved with communities of color.

20 days ago

↑ Agree

Honesty, appreciation for Austin's diverse population, understand Austin's uniqueness.

22 days ago

↑ Agree

Caroline Bailey The next Chief of Police should be community-oriented with a focus on establishing, building, and strengthening trust between the police and the entire community. The next Chief should be able to think quickly on their feet, but not rush into decisions or situations. The next Chief should be focused on deescalating dangerous situations, and making sure that everyone gets treated fairly by the police.

22 days ago

 Agree

Melissa Williamson Interim Chief Manley! He is what we need. He is a local and knows this town. He represents well. He communicates effectively and is articulate. He holds those around him accountable. We want Interim Chief Manley as our Chief.

23 days ago

 Agree

Joann A good and fair communicator

23 days ago

 Agree

Erin Ochoa I think we need a police chief with integrity, and Brian Manley epitomizes this characteristic. We also need someone who is transparent and who knows the Austin community. There is no question that interim police Chief Brian Manley is the right person for this job. I encourage you to name him as our permanent chief!

23 days ago

 Agree

Brian Manley

23 days ago

 Agree

Local grown officer who knows Austin.

23 days ago

 Agree

Wes Ogilvie Visibility, servant leadership

23 days ago

 Agree

Virgil I think the COA needs to make Brian Manley the permanent COP right now.

23 days ago

 Agree

Manley has done a great job as Interim. Give him the permanent job already!!!

23 days ago

 Agree

Leave politics aside, and do your job leading the Police!

23 days ago

 Agree

Richard Trustworthy, loyal, helpful, friendly, courteous, kind, obedient, cheerful, thrifty, brave, clean and reverent. Wait, a Boy Scout? Yes.

24 days ago

 Agree

Richard Trustworthy, loyal, helpful, friendly, courteous, kind, obedient, cheerful, thrifty, brave, clean and reverent. Wait, a boy scout? Yes.

24 days ago

 Agree

Robert M Seidel MSSW Honesty, Integrity, Genuine Concern for the City, Devotion to the Residents of Austin and their Safety. Chief Manley possesses all of these.

24 days ago

⬆️ Agree

Jim Wade A chief that works hard to reduce violent crime in Austin. He also needs to support ICE to help with illegal aliens who have criminal backgrounds. I believe the Brian Manley is the perfect choice.

24 days ago

⬆️ Agree

Gretchen S Blackburn Key characteristics in a Chief of Police:

- 1) Good communicator publicly and to his department
- 2) Honesty and integrity
- 3) Open-Minded and Accessible/Active listener
- 4) Attention to detail

24 days ago

⬆️ Agree

Honesty, Integrity, Transparency, Leadership, Fairness

24 days ago

⬆️ Agree

Brenda Malik I would like to see the Chief demonstrate transparency in his investigations. My community is yet to get real answers concerning the recent bombings. Two packages were found at FedEx. Where were they addressed to. Why can't the audio be released if it does not point to the bomber's motives. And, why were (3) minorities targeted. If this was so random, the bomber would have been even more impact at one of the SXSW Events. We still need answers!!!

24 days ago

⬆️ Agree

commitment to community involvement

24 days ago

⬆️ Agree

Experiences, familiar with Austin, decisive, good planner, community focused.

25 days ago

⬆️ Agree

Robert C Integrity; doing the right thing even if it looks bad for the department. Transparent to the public on internal investigations. Willing to support the entire Austin community and protecting private property.

25 days ago

⬆️ Agree

Diane Prinz Honestly, ability to communicate and connect with the community, and of course puts safety of ALL Austin residents (including the huge tax paying UT community!) Chief Manly has already proved and accomplished all of these things!

25 days ago

⬆️ Agree

Becky Roche Brian Manley has all of the characteristics that I would want in a police chief. We have a proven leader who has been very impressive in a crisis and in day to day police work. I totally support making Brian Manley the permanent police chief.

26 days ago

⬆️ Agree

Louri O'Leary Exactly whatChief Brian Manley is proviiding. He is the only candidate and deserves our trust and respect

26 days ago

⬆️ Agree

Chief Shane Sexton Their first name should be Brian and their last name should be Manley.

26 days ago

⬆️ Agree

Heather Terrones Brian Manley has all the characteristics we have been looking for. He has been put through the tests this past year and showed Austin what he is capable of, what he can do for our community and what we can expect in the future. Enough time has gone by. We already have the right man.

26 days ago

⬆️ Agree

Interim Chief Brian Manley had already emulated the characteristics beyond the words I could provide.

26 days ago

⬆️ Agree

Having an open mind to new ideas from the community, such as better ways to handle the mentally ill; willing to not allow liberal ideas to take precedence over what is right and lawful (follow immigration laws); and get out into the community so that police are known on a personal as well as professional level.

26 days ago

⬆️ Agree

Bob Rankin Integrity, leadership, communication skills, commitment to protecting and serving Austin citizens and communities and to the APD. In brief, Brian Manley.

27 days ago

⬆️ Agree

Jamie Gallegos Experience working closely with community organizations and leaders who are working to address the many social factors that lead people to police interactions in the first place. Experience working closely with community organizations and leaders who are knowledgeable in strategies and best practices for policing and preventing police brutality against communities of color.

28 days ago

⬆️ Agree

Leadership in a time of incredible growth of the city. A champion to work with the city manager to ensure we have the appropriate size police staff to ensure Austin continues to be one of the safest cities in america

28 days ago

⬆️ Agree

Paul Holubec Chief Manley has ALLthe characteristics that Austin needs.

28 days ago

⬆️ Agree

He is amazing based on his prior performance - we need to grab him

28 days ago

⬆️ Agree

Integrity which Chief Manley has more in his pinky then most people

28 days ago

⬆️ Agree

Joe Brian Manley does well and has proven his ability to do this job. Lets stop dragging our feet and do this

28 days ago

⬆️ Agree


Mel An inherent bent toward descalation practices, not lip service about it.

one month ago

⬆️ Agree


Comments Hidden by Filters or Admin:

Honesty Communication Accountabilty

11 hours ago  SMS


⬆️ Agree

Integrity,honesty,open communication

19 hours ago  SMS


⬆️ Agree

Fair, articulate, strength and resolve to function according to law.

21 hours ago  SMS


⬆️ Agree

Integrity, experience in the community, open mind, sense of fair play, integrity

22 hours ago  SMS


⬆️ Agree

Moral character, inclusiveness, open-minded

23 hours ago  SMS

⬆️ Agree

Someone with experience in upper levels of police work, to driving the streets. Someone with familiarity in the Austin area. Someone who has been here and worked their way up in the department. Good people skills - can relate to people from all walks of life.

23 hours ago  SMS

⬆️ Agree

Somebody with experience with our city. Somebody who's committed to the job and our city and someone who has proven they can handle the position if given the opportunity.

yesterday  SMS


⬆️ Agree

Humility, humanity, loyalty

yesterday  SMS

⬆️ Agree

Someone who is compassionate, forward thinking and CULTURALLY AWARE

yesterday  SMS


⬆️ Agree

All the ones Brian Manley has, he is a great candidate !

yesterday  SMS

⬆️ Agree



Law enforcement qualifications that show his dedication tn the overalk safety of the communtty he is sworn to serve he must take an activerole rn the community in order keep infirmed about hot spots that the police need to address and to have a ddpartment that the community can trust dedicated trustworthy informed



6 days ago  SMS

⬆️ Agree

COMMUNICATION CHARACTER DESIRE



8 days ago  SMS  Agree


Considering valid suggestions from public. Using knowledge of long-term officers as a resource. Cotinue his current practices.
8 days ago  SMS  Agree



A fair confident respected member of our community. Chief Manley has more than demonstrated these qualities.
9 days ago  SMS  Agree



Integrity
Leadership
Compassion
9 days ago  SMS  Agree

Compassion
Leadership
Trust
10 days ago  SMS  Agree

Brian Manley displays a deep understanding of the city of Austin and the challenges it faces. He displays excellence in professionalism, integrity, and communication, which are qualities I feel are most important for the position of chief.
10 days ago  SMS  Agree



Familiarity with the City of Austin
11 days ago  SMS  Agree



Chief In the spirit of transparency: Would you release the details in regards to the bombs (who where they directed to, the video of the bomber)?
14 days ago  SMS  Agree

What are the efforts being conducted to fill in all the Police Departments' staff, to ensure we have a more equitable representation of the Austin community?
14 days ago  SMS  Agree

Chief

City government approves a specific number of officers positions. Can you please talk about the number of APD officers the city is short right now and how many officers we need over the next 5-10 years with our booming population to keep our city the 5th safest city. If we don't add enough officers do you see our city becoming less safe?

Thank you Chief
14 days ago  SMS  Agree

What do you consider to be the vital strategies to reduce the influence of implicit bias in policing?
14 days ago  SMS  Agree

Empathy

Integrity

Grit

14 days ago SMS

Agree

Strong & willing to stand make systemic changes to keep marginalized communities safe from threats in today's climate

14 days ago SMS

Agree

I want someone honest, fair, smart, and super dedicated to criminal justice reform. Someone who is willing to work on the racism in the system, as well as reduce arrests for those w mental health issues. We need a leader who is working with social justice activists and mental health experts

14 days ago SMS

Agree

I think he needs to build community and stand with all Austinites especially people of color and immigrants.

14 days ago SMS

Agree

Dedication

16 days ago SMS

Agree

He has proven to be a tremendous leader during this interim period as chief.

16 days ago SMS

Agree

Integrity, strong leadership, trustworthy

17 days ago SMS

Agree

The chief needs to be a bridge builder. Communicating and responding to every part of the city

22 days ago SMS

Agree

The name Brian Manley

22 days ago SMS

Agree

Someone who has experience with training a force in socially just practices and de-escalation techniques.

22 days ago SMS

Agree

I think we need a police chief with integrity, and Brian Manley epitomizes this characteristic. We also need someone who is transparent and who knows the Austin community. There is no question that interim police Chief Brian Manley is the right person for this job. I encourage you to name him as our permanent chief!

23 days ago SMS

Agree

I did not receive any questions to answer!

Judith Previte

24 days ago SMS

Agree

Experienced, dedicated, considerate

24 days ago SMS

Agree

Humble, pride and being there for the community?

25 days ago SMS

Agree

Successful experience in critical dangerous situations.

Forward thinking and planning to make sure department is staffed adequately.

Ability to gain trust of the public and police department employees. @

25 days ago SMS

Agree

We need Brian Manley

25 days ago SMS

Agree

Wisdom, courage, ability to relate to all sections of our society, proven track record, demonstrated ability to lead, especially in difficult circumstances, keen understanding of fiscal responsibility, faith, a healthy marriage

27 days ago SMS

Agree

Caring, determined, dedicated.

27 days ago SMS

Agree

Community trust; respect from his staff and officers; ability to effectively interact with FBI, ATF, ICE, and willing to speak up to Mayor and City Council.

27 days ago SMS

Agree

Calm and informative

28 days ago SMS

Agree

Integrity, love of our community (which Chief Manley has with his 28 years of service), willingness to involve all factions of the community, and support of the rank & file police officers.

28 days ago SMS

Agree

Honesty , experience, ability to keep a cool head

28 days ago SMS

Agree

We need a qualified leader who knows the City of Austin and understands what is in the best interest of its citizens. This is Chief Brian Manley.

29 days ago SMS

Agree

A leader, but understands the limits of police authority. Is fiscally responsible. Compassionate. Does not succumb to political pressures. Does not promote a political agenda.

one month ago SMS

Agree

Integrity, Openness, Respect of AND for his Fellow Officers

one month ago SMS


Agree

Leadership, fairness, strength, command

one month ago SMS

Agree

He must be able & willing to work well with other Law Enforcement Agencies! TEAMWORK


one month ago  SMS

 Agree

Integrity

Accountability

Stop training officers to inflict pain on innocent, compliant people by using pressure points, twisting there wrists 180 deg and placing cuffs so tight they leave welts! (Yes, they do this, I have personally experienced it)


one month ago  SMS

 Agree

Clean cut


Speaks very well to everyone in Austin

Years of experience here in Austin.

one month ago  SMS


 Agree

Honestly, Integrity, Professionalism

one month ago  SMS


 Agree

Check my initial message.

one month ago  SMS

 Agree

Compassionate, honest, and a great communicator

one month ago  SMS

 Agree

Transparency


Leadership

Community oriented and involved

When we experienced the bombing situation here and after listening to Chief manning I stat d out loud that is who I want as my chief of police.

He expressed genuine concern for the citizens of the city he has sworn to protect.

Obviously these types of events are becoming the new norm and chief Brian Made me feel informed, and I felt safe knowing he wasn't going to rest and don't believe he did until this situation was contained. Truly an honor to see how our police chief and force took care of such an amazing city like Austin.

one month ago  SMS

 Agree

What do you believe are the key challenges that need to be immediately addressed by the next Chief of Police?

132 Comments

Dorothy Olson Racism. Teach the officers how to de escalate situations. Maybe using other forms other than bullets like tazing and rubber bullets. Show videos to the public about what police officers go through.

one month ago

1 Agree

Staffing, violent crime, budget, police contract, officer morale.

one month ago

1 Agree

Police HQ and officers' technology need to be upgraded.

one month ago

1 Agree

Aline Guillot I suspect that nothing I, as an elderly white woman, could say that would convince people of color that Brian Manley, as a white male policeman, has their best interests at heart. I can only speak from my personal experience, as they too have done. But, in my own experience in speaking with and observing Chief Manley's demeanor at our neighborhood meetings, quarterly community forums, and fundraisers here in our multi-cultural neighborhood, I have found him to be a compassionate, decent, patient person who understands the difficulties of dealing with people of different backgrounds and experiences with police. I truly believe that he has tirelessly worked to improve APD's relationship with all its citizens and would continue to do so if he is appointed our new police chief.

one month ago

1 Agree

Ashkan Jahangiri Institutional racism, disproportionate arrests of people of color, and any and all killings by police of civilians.

one month ago

1 Agree

Diversity in our police force. Trust of minority (especially black and hispanic and immigrant) communities. Demilitarizing our police.

one month ago

1 Agree

Luann Hit and Runs, Home invasions

one month ago

1 Agree

Comments Submitted Privately:

Racial tension. This means we CANNOT HAVE ANOTHER WHITE MAN IN CHARGE. Austin MUST go outside and open up the search nationwide. We HAVE a duty to find the most qualified person and someone who has spent his entire career in the same place is NOT qualified.

8 hours ago

 Agree

Sara 1) APD's role in making Austin a segregated city based on race. Two individuals affiliated with APD filed false evictions against me in 2009. Dawn Hagood (ex wife of APD employee) Marion Nickerson (APD Employee. They knew better than anyone who is not protected (blacks) in Austin and set out to make money from me. They both should have been charged for crimes against me. Instead, I was pushed out because of lack of equal protection. Being evicted means that you can't rent for 7 years and then I owed debt to criminals. Then, I am more vulnerable and subject to more victimization that will be ignored because homeless are not considered human beings. Now I'm in group that they can openly ignore crimes against. Lack of protection in my home pushed me out of my home. It is more cost effective to protect me in my home and I could continue to be a productive citizen.

2) In the forum Manley described how a person that is not being protected is vulnerable and unsafe in the community. However in the entire year of 2017, I only heard him talk about how he did not want undocumented immigrants to be afraid to call the police. Not one time in 2017 did I hear him be concerned about blacks being afraid. Not once. I waited and hoped. In APDs history, blacks are the ones being gunned down the most. Blacks are truly a minority in this community. Just because there are fewer does not mean it is ok to deny basic civil rights. Due Process and Equal protection.

3) Another thing brought Manley claimed in the forum was that APD has no role in the court outcome. Falsified police report or no police report does impact the outcome of a case. An officer withholding that he could corroborate the testimony of the black unfairly on trial blows up that person's life.

9 hours ago

 Agree

Rodney Thrailkill Field officers must be better trained to serve the public. Bias, racism must be addressed over and over again. Deescalation training!!

15 hours ago

 Agree

trust with low income people of color communities through de-escalation and positive community building interactions, not working with immigration police, moving entire police force through anti-bias training, finding cost efficiencies in an era of limited funding while maintaining positive interactions with community.

16 hours ago

 Agree

Dealing effectively and compassionately with the mentally ill.

16 hours ago

 Agree

Change culture of APD so that it stops protecting violent and criminal cops.

16 hours ago

 Agree

Jane City growth, traffic, aggressive drivers, cell phone use.

19 hours ago

 Agree

Race relations.

20 hours ago

 Agree

Charles Ponzio The first bombing murder was a 39-year-old black man who the Chief Manley led APD initially accused of blowing himself up. The second bombing murder was a 17-year-old black teenager. The third victim, a 75-year-old Hispanic female has undergone 17 surgeries for injuries so severe it is a miracle she's still alive. But because the white bomber installed a trip-wire bomb in a white neighborhood that knocked 2 white males in their early 20's - off their bikes when it exploded - we're supposed to believe that the bomber was not racially motivated?

Regardless of whether Manley is permanently named as Austin's Police Chief, Manley must error on the side of transparency by immediately releasing: 1) names and ethnicities of the 3 people who were mailed bombs that never reached their intended targets; 2) either the bomber's so-called confession video or a certified transcript; 3) cities the white bomber traveled to and who trained him to build 6 package bombs, a trip wire bomb, and an incendiary bomb - or are we supposed to believe he was a bomb building savant?

Come on Chief Manley, there are a lot of us who want you named permanent police chief, but here is the only thing you accomplish by refusing to release the aforementioned items: a membership increase in the Sons of Confederate Veterans, who still meet monthly at a barbecue joint on south Lamar, where they end their meetings by singing Dixie, the Confederate national anthem.

21 hours ago

👍Agree

Homeless

22 hours ago

👍Agree

Markus We need to keep this city a city for all so we can have a rich and diverse city with all the good that comes with that crack down hard on harsh drugs an ease off less costly drugs less detrimental and work on not have a school shooting hear which would be the worst

yesterday

👍Agree

Barbara Mason Perception of fairness to all communities and compassionate handling of SB4 requirements

2 days ago

👍Agree

Elaine Clifton Traffic, crime

3 days ago

👍Agree

Homelessness, Pan Handling, Equality in policing.

3 days ago

👍Agree

Susan Peterson keeping us safe is this ridiculously fastest growing city. need more police!

4 days ago

👍Agree

1) Improving how officers respond to incidents related to mental health, including considering bringing licensed counselors along for those calls. 2) Launch on active educational/cultural program to help officers (including the chief) stop dismissing crimes by assinging stereotype excuses (E. g. the first bombing victim).

5 days ago

👍Agree

See above: addressing bias (racial and otherwise) needs to be high priority, and how to de-escalate situations that don't need to end in someone's immediate death sentence, as in folks who are high or need medical help of some kind.

5 days ago

👍Agree

His assistant chiefs are not experienced, just promoted based on friendships or race, and soon to be gender. There are others better qualified.

6 days ago

👍Agree

LaVonnia Horne-Williams The community has to be reassured that bad behavior from officers will not be tolerated nor condoned. It will be a challenge to change the narrative and regain public trust in all communities throughout the city.

6 days ago

⬆️ Agree

Zero tolerance for discrimination of any sort. The Police force is a failure if ALL members of the community are not treated with respect and dignity and the same level of service.

6 days ago

⬆️ Agree

He will need to be prepared for the population boom that is currently underway and be ready to address the increase in crime that will follow

6 days ago

⬆️ Agree

Stability within the department with a police contract, followed by staffing levels.

6 days ago

⬆️ Agree

John Stephenson Morale within APD. Labor contract. Overhaul the executive staff and bring tenured, qualified commanders in. The Chief isn't the only one responsible for a strong community relationship, although he is being given all he credit.

9 days ago

⬆️ Agree

Homelessness Deadful force used on anyone without a gun or knife.

9 days ago

⬆️ Agree

The key challenges that need to be immediately addressed by the next Chief of Police is the killing of black men in Austin. The Chief needs to immediately address the officers on his force that have a lack of cultural sensitivity to the areas that they serve and the people native to those areas. The Chief needs to immediately address how his officers have to earn respect from black citizens before it will be given, even if they wear a badge. Wearing a badge does not automatically cause someone to respect you if they have negative experiences with law enforcement. The Police Chief needs to immediately address the lack of police presence during majority white Austin held events like ROT Rally, ACL, SXSW etc, and the over police presence during black Austin events like Juneteenth, Texas Relays, Urban Music Festival etc.

9 days ago

⬆️ Agree

Contract

9 days ago

⬆️ Agree

Suzannah Leal The things Brian Manley is already working on.

10 days ago

⬆️ Agree

Akwasi The key challenges for the next Austin police chief include winning and maintaining the respect of the police association, earning and appreciating the respect of the community of color where citizens are considered suspect based upon culture.

10 days ago

⬆️ Agree

Staffing, vehicles, department moral

10 days ago

⬆️ Agree

Daniel Bradford A society that is falling apart as we attempt to transition away from Baby-Boomer-dominated institutions.

10 days ago

⬆️ Agree

Austin is growing too fast, and the police department will be challenged to choose it's priorities as tensions continue to rise around things like rising costs of living here, gentrification, traffic congestion and accidents/deaths, etc. The new chief really needs to get out in front of this, declaring his or her priorities clearly so that the public understands where - with it's limited resources - the department is setting out to make the most impact.

13 days ago

👍Agree

Becca Frank - Document the changes to training and procedure that should have accompanied the creation of APD's new policy of de-escalation last December

- End 'zero tolerance' initiatives that are a throwback to failed 'broken windows' policing and eliminate unnecessary arrests for low level offenses

13 days ago

👍Agree

mental health interactions, de escalation, combatting systemic racism and sexism in the entire department and interactions with the public, treating suspects with respect, holding officers accountable for sexual harassment, misconduct, domestic abuse.

14 days ago

👍Agree

The curfew is racist and there are statistics to prove it. Police officers are individuals, some good and some bad. When there is hate or prejudice in someone's heart, it can affect the way they view their fellow neighbor. A white kid may be warned and given a break because an officer sees himself in the child, where an unfamiliar face may seem more threatening. So then these kids suffer for their whole lives because they skipped school. It's one example of a larger racial divide that punishes and criminalizes black and brown youth.

14 days ago

👍Agree

Use of deadly force suggestion is to provide the APD Officers on patrol with another tool that replaces the Taser. A tool that shoots a paint ball filled with a small pieces of plastic and a drug that will paralyze the suspect. The suspect will stay paralyzed until the APD Officer handcuffs and administers an antidote. Provide the APD Officer with the proper training to use the mentioned tool first before resorting to deadly force.

15 days ago

👍Agree

Changing the culture of police training to eliminate negative attitudes toward those who are handicapped. Racism must be addressed so that police violence against people of color is no longer an issue.

16 days ago

👍Agree

Filtering out the men/women that give our officers a bad name. Putting officer safety FIRST!

16 days ago

👍Agree

Stephen Shortnacy The next Chief of Police needs to work with the communities to create more accountability in the police department with citizen oversight.

16 days ago

👍Agree

Police treatment of citizens,especially people of color. Police should KNOW and uphold the law, not violate it. I have had several instances where I had to educate a police officer in laws on levels of federalism.

16 days ago

👍Agree

Rudy Garza We must continue to persevere in providing data and real life explanations on why we need additional officers. While funding for Police continues to be a sensitive subject, everyone believes they are entitled to be safe and that their loved ones are safe, however, we cannot simply hand over a blank check. We must find the most clear information available to explain to our community why we need additional staffing. Secondly, we must have a Labor Agreement

16 days ago

👍Agree

Alyson Beaton racism

16 days ago

⬆️ Agree

m better traing for ALL austin police

17 days ago

⬆️ Agree

Nicholas Littlejohn We need holistic community crime prevention. We need to run gangs and hard drugs, violent crime out of town. We need more community policing with electric cars and bicycle patrols, citizen interaction.

17 days ago

⬆️ Agree

violence and drugs.

17 days ago

⬆️ Agree

Salaries and benefits for officers. Racial divide and safety in less served areas of Austin.

17 days ago

⬆️ Agree

Gentrification is a problem here & keeping open trust, dialogue, & communication with communities of color is key.

17 days ago

⬆️ Agree

Jeff Goodman Many upstanding, lawful citizens are terrified of law enforcement for good reason.

19 days ago

⬆️ Agree

Racism within the force (esp profiling, killing)

20 days ago

⬆️ Agree

Jeremy Garner Greater focus on community connections and de-escalation training.

20 days ago

⬆️ Agree

Caroline Bailey 1) Equity in police responses and interactions - for example, don't focus too much on communities that are predominantly composed of people of color
2) Fair and impartial justice
3) Establishing, building, and strengthening trust between the police and every single member of the community
4) Emphasis on being connected to communities
5) Reducing crime without sending a lot of people to jail - think about how the police can support communities to bring crime down - through environmental design, etc
6) Recidivism - make it hard for people to want to to commit crimes and actually commit those crimes
7) Transparency and ethics

22 days ago

⬆️ Agree

For sure additional police.

23 days ago

⬆️ Agree

Erin Ochoa I think our police department needs to continue to evolve, ultimately serving as a model for other police departments nationwide. APD is definitely going in the right direction under the leadership of interim Police Chief Brian Manley.

23 days ago

⬆️ Agree

Brian Manley

23 days ago

⬆️ Agree

Be able to operate the force for the benefit of citizens and not to please the political whims of the Mayor and city council.

23 days ago

👍 Agree

Wes Ogilvie Visible police patrol presence throughout the city, renewed efforts to address property crime and quality of life crimes

23 days ago

👍 Agree

Virgil I think the COA needs to make Brian Manley the permanent COP right now.

23 days ago

👍 Agree

Up and coming Police don't want to work in Austin, pay sucks, not enough support for their work/life balance. This needs to be fixed!!

23 days ago

👍 Agree

1) Increasing the police force to keep up with Austin's growth.

24 days ago

👍 Agree

Gretchen S. Blackburn With the massive influx of newcomers coming to live in Austin, our current police force needs be able to keep up with this growth. Now that Austin is the number one place to move to, how will we be able to police these numbers without increasing the police force?

24 days ago

👍 Agree

The black and brown communities still have to deal with profiling. It needs to stop!

24 days ago

👍 Agree

Margaret A. Oppermann I am not sure but would like to see Chief Manley address this tonight. By watching the news, my perception is that gang crime seems to be going up (not sure), but it does seem to be limited to any one special area. Is that so, and if so, it seems like community policing takes on a new importance. I would like to hear Chief Manley's take on that. I am 75, and live fairly far away from tonight's meeting, but will keep up on Facebook or the news.

24 days ago

👍 Agree

Clearly defining APD's role in the community. The dept can't be everything to everyone and needs to protect the community.

25 days ago

👍 Agree

Robert C The labor contract and the hiring of as many officers as we can afford.

25 days ago

👍 Agree

The safety issues surrounding the transient and homeless population (that continues to grow) and safety in all areas around the UT campus.

25 days ago

👍 Agree

Becky Roche The challenge is how to provide services in all areas of the city with an understaffed police force.

26 days ago

👍 Agree

Staffing and neighborhood Safety

26 days ago

👍 Agree

Drug cartel activity and gang activity in Austin. APD needs to be willing to cooperate with ICE in order to control the crime produced by this group of criminals. It will require APD to go against the liberal thinking of the City Council and Police Chief; not an easy thing to do.

26 days ago

⬆️ Agree

Crack down on panhandling and crime/violence committed by homeless people. They need to be off the streets downtown.

28 days ago

⬆️ Agree

Jamie Gallegos Police brutality, the fact that communities of color are arrested more often, charged more harshly, and more likely to lose their lives at the hands of police is absolutely unacceptable and this is happening in Austin just as it is nationwide. This issue of inequity in how communities are policed is unacceptable and must be addressed. The next police chief must be capable of addressing it and holding the department accountable.

28 days ago

⬆️ Agree

The rapid growth of the city and the need to grow the force to support the population growth.

28 days ago

⬆️ Agree

Chief Manley is already addressing the issues

28 days ago

⬆️ Agree

Staffing, we need more officers. Austin isn't a small college town anymore. Chief Manley has earned this job

28 days ago

⬆️ Agree

Clean out the academy of officers who think job 1 is killing citizens to protect their thin blue line pals.

28 days ago

⬆️ Agree

Joe Brian Manley has met the challenges and proven his ability to fill this Chief job as well as can be.

28 days ago

⬆️ Agree


spiritmascot@gmail.com TRANSPARENCY (Austin bomber confession), Zero tolerance for excessive use of force (Brion King attack), Police Monitoring with teeth around both of these challenges.

one month ago

⬆️ Agree


Comments Hidden by Filters or Admin:

Better relations with the minority community. A balanced approach to immigration management. Making street cops and detectives accountable for excessive force, profiling, and other abusive actions. Making the street cops less Thugs and more sensitive public servants.

11 hours ago  SMS


⬆️ Agree

Safety and security for all citizens

19 hours ago  SMS

⬆️ Agree

Making sure that the police force can function as a cohesive team. Encourage more police and public interaction such as casual interaction with school children. Making sure arrested individuals are treated appropriately, humanely and within legal guidelines.

21 hours ago  SMS

⬆️ Agree

Continued open thinking regarding issues with all residents, especially those who have levied complaints or other issues. Working with current and future officers regarding use of force and educating community regarding critical life and death situations Officers face which sometimes result in use of force. Community education regarding how such decisions necessarily are made. Chief Manley has the qualities to facilitate those things, in my opinion . Thank you

22 hours ago SMS

⬆️ Agree

Austin is no different than the rest of America. There is still racial tension, inequality and a need to bring leaders of all communities together to help teach our children a better way.

23 hours ago SMS

⬆️ Agree

School safety, traffic, community outreach, public safety.

23 hours ago SMS

⬆️ Agree

School safety, the homeless, community relations

23 hours ago SMS

⬆️ Agree

Keeping cost down while maintaining an adequate workforce to match the population growth in the area. The challenge of higher crime in the bar districts due to increased population growth and organized crime/ gangs that are becoming more prolific, and assuring were not being responsive but proactive when it comes to adding personnel to a city that has had unmatched growth for the past several years.

yesterday SMS

⬆️ Agree

The treatment of immigrants; The rapid growth of our city and infrastructure; codenext and the encroachment on zoning laws

yesterday SMS

⬆️ Agree

Safety

yesterday SMS

⬆️ Agree

Challenges are having the community believe thbt they have a police chief that has their best gnterests in mind that we have officers on the force that the community can feel safd in teir presence and work with immigrant fomm0nity so they the police are people they can trust and report crimes and not suffer in silence

6 days ago SMS

⬆️ Agree

ANGER TOWARD POLICE CITY GROWTH GUN VIOLENCE

8 days ago SMS

⬆️ Agree

Uniting our citizens. While we have many diverse residents in our wonderful city, we are not united in that all feel inclusion. Belong a life long resident of Austin (55 years), I have seen Austin at its best. And with Chief Manley officially at the helm, I believe we can be there again.

9 days ago SMS

⬆️ Agree

Increase staffing of uniformed officers

Address Crime

9 days ago SMS

⬆️ Agree

The war against the police by those non profits who are anti police such as Austin Justice Coalition, Grassroots Leadership and others.

10 days ago SMS

⬆️ Agree

The next Chief needs to prioritize the labor contract for his officers. Violent crime and property crime are on the rise in Austin, the chief needs to work on allocating the resources of the department to be more efficient and get those crime trends headed the other direction. He also needs to work at obtaining more resources for the department. Austin is a growing city with a growing crime rate and an understaffed police dept, he needs to work on getting more officers hired so they can implement the kind of community policing that would be effective. The current staffing doesn't enable him to implement those changes yet

10 days ago SMS

⬆️ Agree

gun control

11 days ago SMS

⬆️ Agree

In audience now

14 days ago SMS

⬆️ Agree

Chief

14 days ago SMS

⬆️ Agree

Unnecessary Brutality

Education as to dealing with mental illness issues

Building relationships on their beat

14 days ago SMS

⬆️ Agree

Reduce arrests. Examine unconscious biases in our police force that endanger POC.

14 days ago SMS

⬆️ Agree

Mental health, relationships w community of color, racism

14 days ago SMS

⬆️ Agree

Both the appointments of City Manager and Chief were nontransparent. I think many are wary that our input even matters. Reaching out especially to East Austin where the first bomb victim was treated as a suspect would be a good start. Really listening is key. Please choose questions tonight that aren't just softballs. Engage in honest and difficult talks about race. Appoint and assistant who is not white. Please.

14 days ago SMS

⬆️ Agree

Increase in crime rate especially break-ins

16 days ago SMS

⬆️ Agree

Address the funding/officer shortage issues

16 days ago SMS

⬆️ Agree

Dealing with lack of officers and Austin's growing population, restoring trust and a transparent relationship with our citizens.

17 days ago SMS


⬆️ Agree

Mistrust of the officers on the street. There have been horrible incidents when citizens were abused and defamed. Militaristic policies and practice erode trust

22 days ago SMS


⬆️ Agree

City Council should negotiate a fair contract for the police

22 days ago  SMS


 Agree

Police pay, police brutality, officer safety, DWIs, and bike safety & awareness

22 days ago  SMS


 Agree

I think our police department needs to continue to evolve, ultimately serving as a model for other police departments nationwide. APD is definitely going in the right direction under the leadership of interim Police Chief Brian Manley.

23 days ago  SMS


 Agree

The scarcity of police forces throughout the city - clustered in areas, takes long to get to other areas

24 days ago  SMS

 Agree

Make us feel safe


25 days ago  SMS

 Agree

Staffing for the future.


Being able to retain experienced officers.

Being able to somehow better handle the homeless population.

25 days ago  SMS

 Agree

Garnering more financial support and better benefits for the men and women who sacrifice to keep us safe everyday; easing racial tension; crime prevention; community education

27 days ago  SMS

 Agree

Dangerous drivers.

27 days ago  SMS


 Agree

The biggest challenge will be to keep Austin safe, while dealing with a City Council that doesn't understand the significance of the detrimental effect of drawing in the homeless; harboring illegal alien criminals; and allowing too much development too fast for the infrastructure.

27 days ago  SMS


 Agree

Continue community policing to show austin and police are on same side

28 days ago  SMS


 Agree

I believe in community oversight BUT there is a limit. I do NOT want individuals that have NO LAW ENFORCEMENT training or background to have hire/fire authority over our police officers. This community oversight needs to continue to be tied to the police contract so the individual community groups do not have an ax hanging over the police force.

28 days ago  SMS

 Agree

Letting city council know what the police department needs. Continuing communication in the high crime areas w residents who do not want their area ruled by thugs.

28 days ago  SMS

 Agree

The next Chief of Police needs to coordinate with UTPD to create a safer living environment in West Campus.

29 days ago  SMS

 Agree

83

Hit and run incidents. Gangs.

one month ago SMS

Agree

Re-establishing the trust of his constituency (we, the public). To my opinion, Chief Manley has accomplished this very nicely during his interim stewardship of our department.

one month ago SMS

Agree

The threat to the safety of police officers

one month ago SMS

Agree

1) Security/Patrolling

2) The Safety of our Police Officers (keeping them safe)

one month ago SMS

Agree

Stop the use of Excessive force against compliant, innocent people

one month ago SMS

Agree

Racism among blacks and whites

Speeding cars Throughout Austin

one month ago SMS

Agree

Finalizing Agreement between the City and the Police Union.

Hiring of more police officers.

one month ago SMS

Agree

Experience, proven leadership, and knowledge of Austin.

one month ago SMS

Agree

Strengthen community relationships

one month ago SMS

Agree

I think the tension and contention that people in our city have needs to be addressed.

We should know our police force, they live here with us, we need to feel connected in order to feel or be safe. I'm originally from Brooklyn NY, we had foot patrol well armed it was a bit julting to me, I realize it's because I didn't know our police, rather then feeling safe I had the feeling of a police state.

Mind you I'm a white man in his 40s. Nobody should have to feel that by those who are there to protect us. @

one month ago SMS

Agree

What issues do you believe the Austin Police Department must be prepared to address over the next five years?

121 Comments

Dorothy Olson Those with Mental illness and how best to treat them when there is an incident other than shooting. Getting rid of the racism and reuniting our communities. I don't know what I texted that is disrespectful and rude. Nor was I criticizing anyone.

one month ago

 Agree

Ashkan Jahangiri Mental health related 911 calls. These should be under the purview of a separate, unarmed city department, and the Austin Police Department must lead to achieve this change.

one month ago

 Agree

Traffic concerns with an ever increasing population and number of vehicles on the road, home invasions, and homeless camps

one month ago

 Agree

Traffic issues (road rage, crashes and deaths). Homelessness. Drugs and gangs.

one month ago

 Agree

Increasing suburbanization of poverty and income inequality throughout the city.

one month ago

 Agree

Growing population in the city of those with mental illness and a history of trauma, current statistical overrepresentation of black people being booked into jail, and increasing drug abuse in the city.

one month ago

 Agree

Comments Submitted Privately:

Growth. Low morale. A union wayyyy out of control. Increasing crime of all varieties. We need a chief who is from the outside and will CLEAN HOUSE at APD. They are rotten to the core.

8 hours ago

 Agree

Sara Changing the culture inside APD. The refusal of officers to protect everyone. They way some just sit and do nothing when a resident is facing danger because that victim black or homeless or someone they don't want to survive. How can you ethically put both the victim and perpetrator in same box as APD does when they describe how they detest responding to a call that involves a homeless person. It is not wonder people thrown into the downtown cesspool may be found drinking and drugging. What came first the chicken or the egg?

9 hours ago

 Agree

Reducing mass incarceration while maintaining safety, declining budgets, avoiding growth of big city type violent crime rate, technology based crime growth like credit card fraud.

15 hours ago

 Agree

I also strongly believe in Interim Chief Manley! Make him the permanent Chief!

16 hours ago

 Agree

Race, the militarization of police, homelessness, the mentally ill, and empowering women in the ranks.

16 hours ago

⬆️ Agree

Rapist cops.

16 hours ago

⬆️ Agree

Janet City growth, traffic, aggressive drivers, cell phone use

19 hours ago

⬆️ Agree

Robert Cooley Hire Chief Brian Manley! He has more than earned that position many times over. He handled the recent bomber incident with great tact and grace. I was very impressed how he was advising the public at every opportunity on this case and worked tirelessly, night and day to keep everyone informed. He graduated from my Alma Mater at Johnston High school and has given back to the community in East Austin. I believe he will strive to keep good race relations and work very hard to keep the streets safer for everyone. As interim police chief, he has gone above and beyond the call of duty. The only surprising thing is that he hasn't been hired for the position already!

19 hours ago

⬆️ Agree

Staffing to meet the growing demands of the city.

20 hours ago

⬆️ Agree

Charles Ponzio 1) Full Transparency; 2) Mandatory deescalation training; 3) Relational policing

21 hours ago

⬆️ Agree

deb ormerod finding a safe place for the homeless to go other than downtown and also the corners in Austin..

22 hours ago

⬆️ Agree

Markus Terror school shootings and drugs period

yesterday

⬆️ Agree

Barbara Mason Obtaining the fiscal resources to continue community policing

2 days ago

⬆️ Agree

Homelessness, Pan Handling, Equality in policing.

3 days ago

⬆️ Agree

lack of enough police force, and how to get more people to serve on the police force without skimping on training and integrity. only the best, so we continue to have the best city

4 days ago

⬆️ Agree

Susan Peterson keep up with the cities growth and get some more help

4 days ago

⬆️ Agree

1) Changes in human behavior that result from even higher density populations. 2) Dealing with increased drug use and the inability to determine how impaired users are (DUI issues following the likely legalization of marijuana, despite a lack of blood level testing).

5 days ago

⬆️ Agree

Growth and increased retirements.

6 days ago

 Agree

LaVonnia Horne-Williams Community policing, adequate training for police officers, community engagement, and mental health professionals partnering with the police department.

6 days ago

 Agree

Fallout from the policies of the current administration in Washington.

6 days ago

 Agree

He will need to be prepared for the population boom that is currently underway and be ready to address the increase in crime that will follow

now

6 days ago

 Agree

This needs to be a joint venture by the city and our elected officials as well, but the homeless problem. Identifying the source of the problem, not treating the homeless as if they are a problem just by being who they are. I think the police department took a great first step in targeting the people selling drugs to the homeless over just arresting the homeless.

9 days ago

 Agree

John Stephenson Continued growth and rising crime rate with no or very few additional resources. No support from City Council. Massive retirements.

9 days ago

 Agree

City population explosion

Hate crimes

Rape

Cartel

9 days ago

 Agree

The Austin Police Department must be prepared to address the issue of decreasing the amount of tax payer funds used to fund the police department and its officers. Too much money is spent in this area alone and Austin is not safer for it. APD must be prepared to address the rank and file bad apples on the police force and get them out of there. APD must be prepared to address deescalation tactics that don't involve fatally shooting someone. It is not enough for a trained police officer to be able to use the excuse of being afraid for their lives and kill someone based on that statement. Being a police officer is dangerous and scary, so making the decision to become one is part of the job and not a license to kill and have the shield to defend your actions.

9 days ago

 Agree

Headcount...sufficient coverage

9 days ago

 Agree

Suzannah Leal All the things Brian Manley has spoken about more than once. I don't know why the city manager is dragging this process out. It's a waste of time, in my opinion. Brian Manley has proven himself over and over again.

10 days ago

 Agree

Jeaux Thibodeaux We must represent and protect cultural diversity. Austin is a place of learning and insight, so we should encourage ethnic cultures to share what makes them special. Immigrants should be welcomed in Austin. The more we contribute to their expression, the more Austin will thrive with pride.

10 days ago

Agree

Akwasi Evans The department must be adaptable to the times and address issues as they occur.

10 days ago

Agree

Growth and lack of funding

10 days ago

Agree

Daniel Bradford

Institutional racism, homophobia, and misogyny

Rising poverty and homelessness

Gun violence and homegrown terrorism

Natural disasters due to climate change

10 days ago

Agree

Becca Frank - De-escalation training

- Revise policies to specify "sanctity of all life" as the guiding value

- Strictly limit discretionary arrests for non-violent offenses

- Move mental health first response out of APD and to an independent department following the Dallas model

13 days ago

Agree

Growing inequality and the crime that might be a result, continue traffic related issues (accidents, fatalities, road rage, etc.), zero public tolerance for unwarranted police force, especially teens and young adults, people of color, and those with mental health issues.

13 days ago

Agree

Well, as CodeNext readies Riverside for the final push of gentrification (nice, safe, wide sidewalks for yuppies to enjoy), I pray for the families in that area who will be pushed out and criminalized for being unwanted in a space they made the best of for many years. I hope the police force prioritizes compassion for people of every color going forward. I also believe the radical right is attempting to create chaos in hopes of starting a race war. Many internet forums suggest a career in law enforcement to advance their goals. APD must weed out these hateful few and keep the community safe.

14 days ago

Agree

Pamela Willeford Keeping our citizens safe should always be the priority---and we/they are operating in an ever-increasing threat environment. Building trust in every population is vital, and we must do this through increased community policing, which involves greater staffing levels. This has been shown in the City's own studies multiple times.

14 days ago

Agree

Use of deadly force.

15 days ago

Agree

The increase in the population and the crime that follows. Incorporating currently unincorporated areas. The need for more officers and the lack of skilled/qualified applicants. We're not keeping up. Increased threats of terrorism. More disasters forcing people out of surrounding cities/ towns and Austin being an evacuee city.

16 days ago

Agree

Stephen Shortnacy The APD needs to become less violent and aggressive. The individual police officers need to engage in perspectives of other cultures. The individual police officers needs to work on their fear and anger so they do not project this on to Austinites. The APD needs to work with the officers in the department already and help them improve their soft skills to help create a better community that includes conscientious police personnel.

16 days ago

Agree

Over population.

16 days ago

Agree

Population over growth: increasing traffic, roadway congestion, higher crime, water shortages, strained healthcare system.

16 days ago

Agree

Rudy Garza 1. Population Growth - need for staffing and substations

2. New Police HQs

3. Long Term Labor Agreement

4. Diverse staffing and leadership that reflects the community

5. Continued sophistication in cyber crimes

16 days ago

Agree

Alyson Beaton equality

16 days ago

Agree

m commuity control of our police

17 days ago

Agree

Nicholas Littlejohn Entitled out of towners breaking STR rental laws, income inequality, eastside and south gangs, poverty, mental illness.

17 days ago

Agree

see previous responses.

17 days ago

Agree

Increase in immigrant population and building trust with that community (whether documented or not) to improve safety.

17 days ago

Agree

Gentrification, trust between LEO & POC, equality, social justice, dismantling white supremacy.

17 days ago

Agree

Jeff Goodman Social injustice. A bourgeoning population with changing needs. Increases of hate crimes toward people of color, people in the LGBTQ+ community, and people of lower economic standing.

19 days ago

Agree

Transparency, racism, larger population of homelessness as gentrification increases, federal pressure to target undocumented residents

20 days ago

Agree

Jeremy Garner Austin's growth

20 days ago

Agree

Caroline Bailey Get everyone who is not white and wealthy to trust you. Retrain all officers (and do a training quarterly, or every single year) on diversity, respecting diversity, mental health issues, disabilities, and deescalation tactics. Communicate with the public often and be transparent about what the department is doing for the community. Strive to be better, do better, and either weed out those who do not belong on the force or actively work with them to make them a better police officer.

22 days ago

 Agree

Erin Ochoa I am heartened to see that interim Police Chief Brian Manley is working to ensure all residents are represented equally, as everyone deserves to feel safe. I am also pleased to see that he is working to hire more women police officers, as well as officers who reflect the diversity of our city.

23 days ago

 Agree

Bring up the police force numbers to a sufficient level to insure public safety.

23 days ago

 Agree

Hire needed numbers of qualified applicants to bring the force to full strength.

23 days ago

 Agree

Wes Ogilvie Increased staffing, especially for patrol. Visibility and accessibility of field level police personnel to the public.

23 days ago

 Agree

Virgil I think the COA needs to make Brian Manley the permanent COP right now.

23 days ago

 Agree

The tremendous growth of this city.

23 days ago

 Agree

Growth

24 days ago

 Agree

Racial bias!

24 days ago

 Agree

Increased urban violent crime and suburban property crime. Also, addressing the homeless epidemic. We can't sacrifice our city to allow drug users and more homeless people not wanting assistance to come to Austin. We've become a homeless haven and while we should provide some support to Austinites, we can't house the entire state of Texas.

25 days ago

 Agree

Robert C Growing traffic control and changing demographics and cyber related crimes.

25 days ago

 Agree

Traffic fatalities and keeping traffic moving. Drug and homeless activity.


26 days ago

 Agree

Illegal immigration issues; illegal drug activities in Austin;


26 days ago

 Agree



Hire additional officers to keep up with a growing city population. Do not use racial/diversity quotas or preferences to meet hiring goals.
28 days ago  Agree

Chief Manley is on top of the issues
28 days ago  Agree



Staffing, give he job to chief Manley
28 days ago  Agree



spiritmascot@gmail.com So many people moving here brings so many dangerous and unfriendly driving habits. We need traffic campaigns with strong enforcement to correct behavior on the roads. We so desperately need a police campaign around stopping high speed tailgating. Also, as more people continue moving here from all over, crime is appearing in areas that have never seen crime.
one month ago  Agree



Comments Hidden by Filters or Admin:

Immigration (all those darn Californians Lol). Managed traffic from all the new residents. Human and drug trafficking.
11 hours ago  SMS  Agree

Growth in crime due to desperation in others
19 hours ago  SMS  Agree



Terrorism both within and outside our borders. I think it is paramount that the police cooperate with ICE. School shootings.
21 hours ago  SMS  Agree

See above plus recruitment of qualified people and addressing future needs of a fast growing and diverse community.
22 hours ago  SMS  Agree

The explosive growth which begets crowding, tensions and personal safety. BUT the city leaders need to allocate funds to PD in order for protection to serve all of Austin.
23 hours ago  SMS  Agree

Growing population and all that entails.
23 hours ago  SMS  Agree

Same as above
23 hours ago  SMS  Agree

As stated above.....the increase in population undoubtedly changes the culture and dynamics of the city, and these changes create numerous issues that can relate to enforcing the law. Increased traffic can lead to road rage, gentrification creates problems among or between races -or different socio-economic groups, racial profiling is an issue throughout the country and is no different here. The economic growth and increased population -primarily fueled by incentives to major companies to relocate here can create its problems also. A solid infrastructure is necessary as we prepare for the future increase in population (Austin wasn't prepared) and this holds true for a growing police department to match the city growth.
yesterday  SMS  Agree

Preserving housing for people on the east side;The control of guns, school safety

yesterday  SMS

 Agree

Reducing violent crime

yesterday  SMS


 Agree

Reducing violent crime.

yesterday  SMS


 Agree

SAME PROBLEMS CITF IN LAST ANSWER

8 days ago  SMS

 Agree

Maintaining our stance on being a sanctuary city; training to end racial profiling; disaster preparedness; continuous trainings for our officers and citizens to stay ahead of any trends in increasing crime/crime areas.


9 days ago  SMS

 Agree

Rising violent crime and overall Crime increase as we continue to grow rapidly.


Officer morale as some activists push misguided agendas

Cooperation with other law enforcement agencies at all levels as our world class City faces world class criminals

9 days ago  SMS


 Agree

How to protect our city with a shortage of officers and a city council that doesn't support APD and that doesn't make safety a priority

10 days ago  SMS

 Agree

Increases in threats to public safety. Navigating activists attempts to exert control over the department by making compromises without sacrificing effective training and policing methods. Recruiting issues stemming from the political climate.

10 days ago  SMS

 Agree

What are the efforts being conducted to fill in all the Police Departments' staff, to ensure we have a more equitable representation of the Austin community? Chief

14 days ago  SMS

 Agree

Escalating violence

An increase in white bias before this starts to subside

Rebuilding Community trust

Demanding Police Dept provided radical increase in resources to address what they are facing in doing their jobs


Building more Congressional support for police leadership

Increase in trained Volunteers who are expert in non-violent Communication

14 days ago  SMS


 Agree

How will you keep ICE out of Austin ?

14 days ago  SMS


 Agree

Mental health, relationships w community of color, racism, less arrests

14 days ago  SMS


 Agree

Growing population of Austin. Increased economic disparity. Increased normalizing of racism. federal and state government leadership don't represent Austin's views and it's not an exaggeration to say fascism is on the rise. Police must recruit & train in a way that prevents "thugs" or bullies from joining their ranks.

14 days ago  SMS


 Agree

Illegal immigration, Theft, Dangerous drivers

16 days ago  SMS


 Agree

Keeping our community safe as we continue to grow

16 days ago  SMS


 Agree

Population growth, advanced criminal sophistication, arming the force with the latest in protective equipment and technology to do their job.

17 days ago  SMS


 Agree

Austin is a city of immigrants from other cities. All these people need to be respected and recognized as stake holders in Austin

22 days ago  SMS


 Agree

Veteran hiring

22 days ago  SMS


 Agree

Equity, being more visible, building relationships w community

22 days ago  SMS


 Agree

I am heartened to see that interim Police Chief Brian Manley is working to ensure all residents are represented equally, as everyone deserves to feel safe. I am also pleased to see that he is working to hire more women police officers, as well as officers who reflect the diversity of our city.

23 days ago  SMS


 Agree

rapid population growth, increased diversity training (aka Austin police should eradicate any lingering racial bias)

24 days ago  SMS


 Agree

Racism

25 days ago  SMS

 Agree

Crime downtown and in East Austin.

25 days ago  SMS


 Agree

Too many people in too small of a space and all the tension that comes with that. Increased road rage. Increased gun violence. Increased mental illness. Increased gap between haves and have nots. All which lead to higher crime. Ongoing need to build relationship with communities to increase citizen understanding of the APD and encourage citizens to work WITH the department to protect our community rather than always working AGAINST them.

27 days ago  SMS


 Agree

Breakins, mailbox theft.

27 days ago  SMS


 Agree

Homeless drug addicts, illegal aliens, the Liberal leaning City Council.

27 days ago  SMS


 Agree

Mass growth in transient population and growing anti-police redic that is spreading through the nation

28 days ago  SMS


 Agree

We need more officers. They cannot community police right now with the number of officers we have. I also believe that our current police force needs to continue to be compensated at a high rate and have a great retirement so that we continue to have the best police force in the country.

28 days ago  SMS

 Agree

Drugs and rising use. Mental health of people on and off the street. Protection of officers from attacks

28 days ago  SMS


 Agree

APD should be prepared to work with failing infrastructure and delayed response times due to a lack of adequate staffing levels.

29 days ago  SMS

 Agree

Increasing identity politics generating more angst and likely violent protests. Violence against the police.

one month ago  SMS

 Agree


A. Continued criticism; historically, no matter what action the Chief takes, he will have fervent detractors.

B. Dramatically increase the speed of enabling Evidence to be analyzed.

C. Overt Terrorism on our streets and in our public venues.


D. TBD on the fly.

E. Finally, THIS IS IMPORTANT:: STOP MOBILIZATION OF SWAT AT EVERY MINOR DISTURBANCE.

one month ago  SMS


 Agree

Lack of respect for police force. Culture where criminals rights supersede officers. Threats to safety of officers.

one month ago  SMS


 Agree

More & More Traffic; More & More People Moving Here; Crime

one month ago  SMS


 Agree

Stop the use of Excessive force against compliant, innocent people

one month ago  SMS

 Agree

All the problems that you get from children that are receiving no discipline as kids growing up


one month ago  SMS

 Agree

Hiring of more police officers to handle the growth of our City.

Safety of the citizens of Austin.


Extra funding for more police officers and all the equipment, vehicles, and information technology requirements that will be needed to go along with the additional officers.

one month ago  SMS

 Agree


Growth, serious need for traffic police to give speeding tickets etc. in order make it safer to drive in Austin. I am tired of people passing me at 55 mph in 35 mph speed zones and at 65 + in 45 mph zones. Also tailgaters are terrible all over Austin too. Address all of the issues already submitted to APD ...

Marshall Alexander

one month ago  SMS

 Agree

They must deal with Austin's staggering growth and ensure there are adequate number of police force available to support the city.

one month ago  SMS

 Agree

1.How to manage our incarceration program,

2.Training for officers and the community.

I don't think the public understands what it's like to be a police officer day to day.


3.Look at how we handle cannabis in our city. More and more research is showing to have a positive role in life if those who live with chronic illness, opioid addiction, alcohol abuse, patients who the medical system can't help. I don't think we should waste resources (incarceration)on such things,

4.opioid epidemic, it's hurting people, companies, and community we should transition to drug court inpatient instead of incarceration. Addiction is a disease that I'm many cases was not caused by the addict, but an injury, or a traumatic event. I believe we need compassionate policies so the police department is in the community everyday.

5. Get APD out of the immigration business

If people are in fear about deportation they then become vulnerable population which generally allows predatory behavior to go unreported, so 1 issue becomes many.

6. Let's look to larger cities forces for understanding the needs of growing cities, it's no surprise we are in the top 10 best cities to live, with that comes problems I haven't seen in the past when we were a smaller city.

one month ago  SMS

 Agree

Response from SpeakUp

Es importante que nos sentimos seguros, y no siempre es así con la policía. No sé si le puedo tener confianza a un Jefe de Policía que no entiende o tiene confianza en la gente negra o hispana, o que no sabemos si van a mirarnos como siempre sospechosos o como que no debemos estar en este país. Es una posición muy difícil, pero tiene que ver más esfuerzos para que el que nombran para Jefe, tenga una historia de haber hecho algo para extenderse a las comunidades de color y pobres. Hay mucho racismo en esta ciudad, entre la gente de color, y entre los blancos y de color...y no sé cómo resolver ese problema, pero la confianza no se va a crecer SIN cambiar el racismo primero.

English

It is important that we feel safe, and that is not always the case with the police. I don't know if I will be able to trust a Chief of Police that does not understand and have trust with black and Hispanic people, or that will always view us as suspects or as if we do not belong here in this country. It is a very difficult position, but he needs to do more in order to be named Chief, to have a history of reaching out to communities of color and the poor. There is a lot of racism in this city, between people of color, and between white people and people of color... I don't know how to resolve this problem, but the trust is never going to grow if we do not first change the racism.

Quiero que nuestro Jefe tenga la capacidad de entenderse y comunicarse con hispanos en la comunidad.

English

I want our Chief to be able to understand and communicate with the Hispanic community.

311 Input Report

Service Request Summary Report

18-00166515

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Grimm, Charles
Method Received: Phone
Location: 3509 WEST AVE, AUSTIN, TX 78705
Location Details:
SR Comments:

SR #: 18-00166515
Priority: Standard
Status: New
Status Date: May 31, 2018 7:32:42 PM
Created Date: May 31, 2018 7:32:42 PM
Overdue on:

Flex Notes				
Flex Note Question	Flex Note Answer			
What Community Engagement Project are you calling about?	Chief of Police			
What key characteristics are most important for our next Chief of Police?	Professionalism, Law Enforcement experience			
What do you see as immediate challenges for the next Chief of Police?	Growing city, change in policies			
What issues should the next Chief of Police be prepared to address over the next 5 years?	Preparing 1st responder personell appropriately for responses to issues like the mail bombing situation			
Do you have any additional feedback that you would like to provide?	Feels as though he handled the mail bombing situation expertly			
Would you like someone to contact you back regarding the feedback you provided?	Yes			
Note to Agent: What language was spoken during the call?	English			
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.				
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief				

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Williams, John B.			HOME 512-843-9918

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				
Details				

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request				
Details				

Service Request Summary Report**18-00166515**

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff				
Details				

Service Request Summary Report

18-00166475

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Williams, Cherie
Method Received: Phone
Location: 1520 RUTHERFORD LN, AUSTIN, TX 78754
Location Details:
SR Comments:

SR #: 18-00166475
Priority: Standard
Status: New
Status Date: May 31, 2018 6:55:57 PM
Created Date: May 31, 2018 6:55:57 PM
Overdue on:

Flex Notes	
Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	that he be fair to the entire community and have the respect of all police. tha the know the community.
What do you see as immediate challenges for the next Chief of Police?	none
What issues should the next Chief of Police be prepared to address over the next 5 years?	be ready to hire people that understand the growth of the city and the challenges that may arise due to that
Do you have any additional feedback that you would like to provide?	he is a fair man, he knows what we need, he's handled the community very well, he wants his officers to do a good job
Would you like someone to contact you back regarding the feedback you provided?	Yes
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Eure, Pat			HOME 512-454-1140

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				

Details

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request				

Details

Service Request Summary Report**18-00166475**

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff				
Details				

Service Request Summary Report

18-00166359

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Cassity, Johnnie
Method Received: Phone
Location: 14117 MONTOUR DR, AUSTIN, TX 78717
Location Details:
SR Comments:

SR #: 18-00166359
Priority: Standard
Status: New
Status Date: May 31, 2018 5:37:49 PM
Created Date: May 31, 2018 5:37:49 PM
Overdue on:

Flex Notes	
Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	some body who really cares about austin and shows great leadership
What do you see as immediate challenges for the next Chief of Police?	living in austin
What issues should the next Chief of Police be prepared to address over the next 5 years?	technology
Do you have any additional feedback that you would like to provide?	caller thinks he did a great job with the bomber caller has lived here for 57 years and he his one of the best chiefs she has seen ans he is very gracious caller wants to keep Manley
Would you like someone to contact you back regarding the feedback you provided?	No
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Pits, Lisha	14117 MONTOUR DR, AUSTIN, TX 78717		HOME 512-761-3626

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request				
Details				

Service Request Summary Report**18-00166359**

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff				
Details				

Service Request Summary Report

18-00166324

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback

Area: -

Group: Community Engagement

Jurisdiction: City of Austin

Input By: Shields, Shannon

Method Phone

Received:

Location: 3004 CHERRYWOOD RD, AUSTIN, TX 78722

Location

Details:

SR #: 18-00166324

Priority: Standard

Status: New

Status Date: May 31, 2018 5:16:28 PM

Created Date: May 31, 2018 5:16:28 PM

Overdue on:

SR Comments: Why the city manager have to spend money when we have one a police chief already. He's Good and caller knows he cant please everyone. Perfect leader. Caller stated she just wanted to give opinion.

Flex Notes	
Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	Compassion, Looks at everything, Good leadership
What do you see as immediate challenges for the next Chief of Police?	trying to please and he only one person. be fair and true to himself
What issues should the next Chief of Police be prepared to address over the next 5 years?	racisim everywhere, has to be fair
Do you have any additional feedback that you would like to provide?	N/A
Would you like someone to contact you back regarding the feedback you provided?	Yes
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Duffie, Delores			HOME 512-472-8178

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request				
Details				

Service Request Summary Report**18-00166324**

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff				
Details				

Service Request Summary Report

18-00166308

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Amaya, Joseph H.
Method Received: Phone
Location: 1520 RUTHERFORD LN, AUSTIN, TX 78754
Location Details:
SR Comments:

SR #: 18-00166308
Priority: Standard
Status: New
Status Date: May 31, 2018 5:07:26 PM
Created Date: May 31, 2018 5:07:26 PM
Overdue on:

Flex Notes	
Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	Caller states Chief Manley has demonstrated what he city needs to get the job done in his current role.
What do you see as immediate challenges for the next Chief of Police?	Nothing that the caller can state this time.
What issues should the next Chief of Police be prepared to address over the next 5 years?	Caller states he thinks the city has more issues to deal with that the caller states the chief of police can address.
Do you have any additional feedback that you would like to provide?	Caller states he believes that the police are doing a great job currently. Caller states he would recommend again that the city hire Chief Manley
Would you like someone to contact you back regarding the feedback you provided?	No
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Rodgers, Leslie	11911 GATE WAY, AUSTIN, TX		HOME 512-345-6280

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request				
Details				

Service Request Summary Report**18-00166308**

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff				
Details				

Service Request Summary Report

18-00166230

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Clemons, Ashley
Method Received: Phone
Location: 5609 SHADY OAK CT, AUSTIN, TX 78756
Location Details:
SR Comments:

SR #: 18-00166230
Priority: Standard
Status: New
Status Date: May 31, 2018 4:13:43 PM
Created Date: May 31, 2018 4:13:43 PM
Overdue on:

Flex Notes

Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	Able to work with all communities, having a positive influence in Black and Hispanic communities
What do you see as immediate challenges for the next Chief of Police?	Able to work with all communities, having a positive influence in Black and Hispanic communities
What issues should the next Chief of Police be prepared to address over the next 5 years?	Getting a mor balanced police force
Do you have any additional feedback that you would like to provide?	he has done a wonderful job so far
Would you like someone to contact you back regarding the feedback you provided?	Yes
Note to Agent: What language was spoken during the call?	
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants

Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Christensen, Leslie	5609 SHADY OAK CT, AUSTIN, TX 78756		MOB 512-459-0517

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				

Details

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request				

Details

Service Request Summary Report**18-00166230**

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff				
Details				

Service Request Summary Report

18-00166227

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Norton, Debra
Method Received: Phone
Location: 8917 OLD LAMPASAS TRL, AUSTIN, TX 78750
Location Details: Unit 22
SR Comments:

SR #: 18-00166227
Priority: Standard
Status: New
Status Date: May 31, 2018 4:12:41 PM
Created Date: May 31, 2018 4:12:41 PM
Overdue on:

Flex Notes	
Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	has done a wonderful job and stepped onto the plate, handled the new situations, done an excellent job, forthright and not uppity
What do you see as immediate challenges for the next Chief of Police?	more of the same
What issues should the next Chief of Police be prepared to address over the next 5 years?	homelessness, crime, unemployment
Do you have any additional feedback that you would like to provide?	
Would you like someone to contact you back regarding the feedback you provided?	No
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Manley,			HOME REFUSED

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				

Details

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request				

Details

Service Request Summary Report**18-00166227**

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff				
Details				

Service Request Summary Report

18-00166226

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Stevens, Michael
Method Received: Phone
Location: 4403 RED RIVER ST, AUSTIN, TX 78751
Location Details:
SR Comments:

SR #: 18-00166226
Priority: Standard
Status: New
Status Date: May 31, 2018 4:11:56 PM
Created Date: May 31, 2018 4:11:56 PM
Overdue on:

Flex Notes	
Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	knowledge of COA, experience, desire to be here
What do you see as immediate challenges for the next Chief of Police?	bring east austin more into community, and growth (affordability of house, police presence, safety)
What issues should the next Chief of Police be prepared to address over the next 5 years?	ensuring all have a voice, equal partners and citizens
Do you have any additional feedback that you would like to provide?	callers supports brian manley in position
Would you like someone to contact you back regarding the feedback you provided?	No
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Participant				

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				

Details

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request				

Details

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff				

Service Request Summary Report**18-00166226**

Printed Date : Jun 1, 2018 11:32:19 AM

Details

Service Request Summary Report

18-00166225

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Odonnell, Colin
Method Received: Phone
Location: 10017 BARBROOK DR, AUSTIN, TX 78726
Location Details:
SR Comments:

SR #: 18-00166225
Priority: Standard
Status: New
Status Date: May 31, 2018 4:11:52 PM
Created Date: May 31, 2018 4:11:52 PM
Overdue on:

Flex Notes	
Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	that the next police chief be a person of color
What do you see as immediate challenges for the next Chief of Police?	improving relationship with marginalized community members in austin
What issues should the next Chief of Police be prepared to address over the next 5 years?	training police officers in deescalation and in racial equity, for example have all APD members go through "beyond diversity" training
Do you have any additional feedback that you would like to provide?	caller is sure that interim chief is a fine human being with tremendous experience, but given the climate in austin, choosing a police who is a person of color supercedes all other considerations (caller would like to state that she is a white woman)
Would you like someone to contact you back regarding the feedback you provided?	Yes
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Barksdale, Terry	10017 BARBROOK DR, AUSTIN, TX 78726		CELL 512-293-1660

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request				

Service Request Summary Report**18-00166225**

Printed Date : Jun 1, 2018 11:32:19 AM

Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff				
Details				

Service Request Summary Report

18-00166222

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Falero, Magdalia
Method Received: Phone
Location: 1520 RUTHERFORD LN, AUSTIN, TX 78754
Location Details:
SR Comments:

SR #: 18-00166222
Priority: Standard
Status: New
Status Date: May 31, 2018 4:10:27 PM
Created Date: May 31, 2018 4:10:27 PM
Overdue on:

Flex Notes	
Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	THE ABILITY TO LISTEN AND TO LEAD
What do you see as immediate challenges for the next Chief of Police?	RACIAL RECONCILIATION WILL ALWAYS BE A CHALLENGE FOR THE POLICE CHIEF BUT HANDLING THE GROWTH WILL BE THE SECOND
What issues should the next Chief of Police be prepared to address over the next 5 years?	THE CREATION OF COMMUNITY WHILE HANDLING THE GROWTH; WE HAVE SO MANY NEW PEOPLE MOVING IN THAT HAVE ALL SORT OF EXPECTATIONS OF WHAT THE POLICE CHIEF SHOULD DO AND IT SHOULD BE HANDLING THOSE EXPECTATIONS
Do you have any additional feedback that you would like to provide?	CHIEF MANLY IS DOING AN OUTSTANDING JOB AND HE WILL MAKE A GREAT NEXT CHIEF
Would you like someone to contact you back regarding the feedback you provided?	No
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Refused, Refused			

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				

Details

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request				

Details

Service Request Summary Report**18-00166222**

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff				
Details				

Service Request Summary Report

18-00166206

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Vanantwerp, Josh
Method Received: Phone
Location: 4101 RIDGELINE DR, AUSTIN, TX 78731
Location Details:
SR Comments:

SR #: 18-00166206
Priority: Standard
Status: New
Status Date: May 31, 2018 4:00:50 PM
Created Date: May 31, 2018 4:00:50 PM
Overdue on:

Flex Notes

Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	thinks current chief is a leader, honest, mature, been around in the dept. for 30 years
What do you see as immediate challenges for the next Chief of Police?	large city with diverse needs and wants, energy to overcome obstacles
What issues should the next Chief of Police be prepared to address over the next 5 years?	growing population, changing demographics, maintaining respect
Do you have any additional feedback that you would like to provide?	wishes chief well
Would you like someone to contact you back regarding the feedback you provided?	No
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants

Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Eubanks, Edde	4101 RIDGELINE DR, AUSTIN, TX 78731		HOME 512-345-5438

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				

Details

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request				

Details

Service Request Summary Report**18-00166206**

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff				
Details				

Service Request Summary Report

18-00166177

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Williams, Cherie
Method Received: Phone
Location: 1520 RUTHERFORD LN, AUSTIN, TX 78754
Location Details:
SR Comments:

SR #: 18-00166177
Priority: Standard
Status: New
Status Date: May 31, 2018 3:44:26 PM
Created Date: May 31, 2018 3:44:26 PM
Overdue on:

Flex Notes	
Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	that hes a people person and he works a lot behind the scenes. that hes got the experience and knows the city
What do you see as immediate challenges for the next Chief of Police?	doesnt see any challenges
What issues should the next Chief of Police be prepared to address over the next 5 years?	connect and communicate more effectively with ICE
Do you have any additional feedback that you would like to provide?	she feels our police chief knows what works and what doesnt. officers respect him. chief is in a class all by himself.
Would you like someone to contact you back regarding the feedback you provided?	Yes
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Mendoza, Sylvia			CELL 512-662-0578

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				

Details

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request				

Details

Service Request Summary Report**18-00166177**

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff				
Details				

Service Request Summary Report

18-00166069

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Scott, Irene
Method Received: Phone
Location: 5504 KINGS HWY, AUSTIN, TX 78745
Location Details:
SR Comments:

SR #: 18-00166069
Priority: Standard
Status: New
Status Date: May 31, 2018 2:48:46 PM
Created Date: May 31, 2018 2:48:46 PM
Overdue on:

Flex Notes	
Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	Know the public get along with the public, his employees.
What do you see as immediate challenges for the next Chief of Police?	Being able to handle the challenges has they come.
What issues should the next Chief of Police be prepared to address over the next 5 years?	Keep the moral of the force good look out for the people making sure everything is taking care of and the people that are in the community.
Do you have any additional feedback that you would like to provide?	no
Would you like someone to contact you back regarding the feedback you provided?	No
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Whitaker, Bob	5504 KINGS HWY, AUSTIN, TX 78745		HOME 512-457-2809

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request				
Details				

Service Request Summary Report**18-00166069**

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff				
Details				

Service Request Summary Report

18-00166068

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Scott, Irene
Method Received: Phone
Location: 5504 KINGS HWY, AUSTIN, TX 78745
Location Details:
SR Comments:

SR #: 18-00166068
Priority: Standard
Status: New
Status Date: May 31, 2018 2:48:44 PM
Created Date: May 31, 2018 2:48:44 PM
Overdue on:

Flex Notes	
Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	Have all good Characteristics and experiences
What do you see as immediate challenges for the next Chief of Police?	Cheif Manley handled the bombing incident well and should continue to express leadership to the community
What issues should the next Chief of Police be prepared to address over the next 5 years?	Continue to work diligently with others has before
Do you have any additional feedback that you would like to provide?	Chief Manley has been impressing the community to continue what he is doing
Would you like someone to contact you back regarding the feedback you provided?	No
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Whitaker, Craig	5504 KINGS HWY, AUSTIN, TX 78745		HOME 512-457-2809

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request				
Details				

Service Request Summary Report**18-00166068**

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff				
Details				

Service Request Summary Report

18-00166064

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Tucker, Taneka
Method Received: Phone
Location: 206 BLACK WOLF RUN, LAKEWAY, TX 78738
Location Details:
SR Comments:

SR #: 18-00166064
Priority: Standard
Status: New
Status Date: May 31, 2018 2:46:41 PM
Created Date: May 31, 2018 2:46:41 PM
Overdue on:

Flex Notes

Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	Honest, intergety
What do you see as immediate challenges for the next Chief of Police?	growth of our city and controlling violence
What issues should the next Chief of Police be prepared to address over the next 5 years?	diveristy, drug and alochol issues, firearms
Do you have any additional feedback that you would like to provide?	he is a good man and his experience makes him good for the job
Would you like someone to contact you back regarding the feedback you provided?	No
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants

Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Kampen, Mike	206 BLACK WOLF RUN, LAKEWAY, TX 78738		CELL 512-415-7291

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				

Details

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request				

Details

Service Request Summary Report**18-00166064**

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff				
Details				

Service Request Summary Report

18-00166061

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Scott, Irene
Method Received: Phone
Location: 5504 KINGS HWY, AUSTIN, TX 78745
Location Details: (643M / MF17)
SR Comments:

SR #: 18-00166061
Priority: Standard
Status: New
Status Date: May 31, 2018 2:43:32 PM
Created Date: May 31, 2018 2:43:32 PM
Overdue on:

Flex Notes

Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	Feel the characteristics of being honest and fair is the key importance for the chief of police
What do you see as immediate challenges for the next Chief of Police?	Being a good person for the job and help other officers.
What issues should the next Chief of Police be prepared to address over the next 5 years?	work on things diligently has he have before.
Do you have any additional feedback that you would like to provide?	Hope that Brian Manley given the position to be Cheif of police
Would you like someone to contact you back regarding the feedback you provided?	Yes
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants

Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Whitaker, Grace	5504 KINGS HWY, AUSTIN, TX 78745		CELL 512-785-0579 HOME 512-457-2809

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				

Details

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request				

Details

Service Request Summary Report**18-00166061**

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff				
Details				

Service Request Summary Report

18-00166001

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Cruz-Aguilar, Carole
Method Received: Phone
Location: 2501 BEN DORAN CT, CEDAR PARK, TX 78613
Location Details:
SR Comments:

SR #: 18-00166001
Priority: Standard
Status: New
Status Date: May 31, 2018 2:10:25 PM
Created Date: May 31, 2018 2:10:25 PM
Overdue on:

Flex Notes	
Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	
What do you see as immediate challenges for the next Chief of Police?	
What issues should the next Chief of Police be prepared to address over the next 5 years?	
Do you have any additional feedback that you would like to provide?	Caller would like to say he is a honest, fair man, and seems to know what he is doing? Caller would be very disappointed if he is not hired for the position.
Would you like someone to contact you back regarding the feedback you provided?	
Note to Agent: What language was spoken during the call?	
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Refused			

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				

Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request				
Details				

Service Request Summary Report**18-00166001**

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff				
Details				

Service Request Summary Report

18-00165932

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Odonnell, Colin
Method Received: Phone
Location: 4130 MC NEIL DR, AUSTIN, TX 78727
Location Details:
SR Comments:

SR #: 18-00165932
Priority: Standard
Status: New
Status Date: May 31, 2018 1:33:06 PM
Created Date: May 31, 2018 1:33:06 PM
Overdue on:

Flex Notes

Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	stability, brian manely possesses all traits for next chief of police
What do you see as immediate challenges for the next Chief of Police?	whatever challenge is going to be presented, chief manley will handle them
What issues should the next Chief of Police be prepared to address over the next 5 years?	security of residents, traffic, gangs in schools
Do you have any additional feedback that you would like to provide?	wants to keep manley instead of looking for new chief
Would you like someone to contact you back regarding the feedback you provided?	No
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants

Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Alexander, Lou	4130 MC NEIL DR, AUSTIN, TX 78727		CELL 512-388-9622

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				

Details

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request				

Details

Service Request Summary Report**18-00165932**

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff				
Details				

Service Request Summary Report

18-00165892

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Garcia-Balderas, Raquel
Method Received: Phone
Location: 7106 SCENIC BROOK DR, AUSTIN, TX 78736
Location Details:
SR Comments:

SR #: 18-00165892
Priority: Standard
Status: New
Status Date: May 31, 2018 1:06:34 PM
Created Date: May 31, 2018 1:06:34 PM
Overdue on:

Flex Notes	
Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	
What do you see as immediate challenges for the next Chief of Police?	
What issues should the next Chief of Police be prepared to address over the next 5 years?	
Do you have any additional feedback that you would like to provide?	chief has been doing a dynamic job this whole time does not know why we are spending budget looking for a replacement
Would you like someone to contact you back regarding the feedback you provided?	No
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Jones, Lee	7106 SCENIC BROOK DR, AUSTIN, TX 78736		HOME 512-971-6142

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request				
Details				

Service Request Summary Report**18-00165892**

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff				
Details				

Service Request Summary Report

18-00165785

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Stevens, Michael
Method Received: Phone
Location: 11202 SIERRA BLANCA, AUSTIN, TX 78726
Location Details: (433T / ME37)
SR Comments:

SR #: 18-00165785
Priority: Standard
Status: Open
Status Date: May 31, 2018 2:17:09 PM
Created Date: May 31, 2018 12:21:17 PM
Overdue on:

Flex Notes

Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	terrific job
What do you see as immediate challenges for the next Chief of Police?	meeting challenges, aiding the dept, and vs brutality
What issues should the next Chief of Police be prepared to address over the next 5 years?	protecting everyone
Do you have any additional feedback that you would like to provide?	caller felt he would help austin become better, drug education, school safety
Would you like someone to contact you back regarding the feedback you provided?	Yes
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants

Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Kaso, Emily	11202 SIERRA BLANCA, AUSTIN, TX 78726		HOME 512-258-9850

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				

Details

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request	Garba, Houmma		May 31, 2018 2:16:00 PM	Completed

Details

Service Request Summary Report**18-00165785**

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff				
Details				

Service Request Summary Report

18-00165716

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Gonzales, Katherine
Method Received: Phone
Location: 9901 CHUKAR CIR, AUSTIN, TX 78758
Location Details: (496S / ML31)
SR Comments:

SR #: 18-00165716
Priority: Standard
Status: Open
Status Date: May 31, 2018 12:47:19 PM
Created Date: May 31, 2018 11:48:33 AM
Overdue on:

Flex Notes

Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	good heart for the people in the city
What do you see as immediate challenges for the next Chief of Police?	intergrate the commnities together so we are aware of one another and what is going on around us
What issues should the next Chief of Police be prepared to address over the next 5 years?	meald the community together so officers are more involved in with the community
Do you have any additional feedback that you would like to provide?	chief Manley has the best opportunity than anyone else, he grew up in Austin he has been on the force he is able to meld that together since he as a member of the community has a vested interest that only he can do, there should be a policy that officer should live in the city they patrol for
Would you like someone to contact you back regarding the feedback you provided?	Yes
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants

Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Whitman, Robert	9901 CHUKAR CIR, AUSTIN, TX 78758		CELL 512-576-2428

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				

Details

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request	Garba, Houmma		May 31, 2018 12:47:00 PM	Completed

Service Request Summary Report**18-00165716**

Printed Date : Jun 1, 2018 11:32:19 AM

Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff				
Details				

Service Request Summary Report

18-00165709

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback Area: - Group: Community Engagement Jurisdiction: City of Austin Input By: Wells, Lois Method Received: Phone Location: 9826 NORTH LAKE CREEK PKWY, AUSTIN, TX 78717 Location Details: (433D / MF39) apt # 9110 SR Comments:	SR #: 18-00165709 Priority: Standard Status: Open Status Date: May 31, 2018 12:43:08 PM Created Date: May 31, 2018 11:43:50 AM Overdue on:
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Flex Notes

Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	satisfied with Chief Manley
What do you see as immediate challenges for the next Chief of Police?	unknown / Caller states he thinks the Chief can handle the issue.
What issues should the next Chief of Police be prepared to address over the next 5 years?	unknown
Do you have any additional feedback that you would like to provide?	Caller states he just to support the Chief Manley
Would you like someone to contact you back regarding the feedback you provided?	Yes
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants

Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Brummett, Jay			MOB 512-917-2160

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				

Details

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request	Garba, Houmma		May 31, 2018 12:42:00 PM	Completed

Details

Service Request Summary Report**18-00165709**

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff				
Details				

Service Request Summary Report

18-00165670

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Cruz-Aguilar, Carole
Method Received: Phone
Location: 7604 FIREOAK DR, AUSTIN, TX 78759
Location Details: (464P / MG35)
SR Comments:

SR #: 18-00165670
Priority: Standard
Status: Closed
Status Date: May 31, 2018 12:41:49 PM
Created Date: May 31, 2018 11:24:31 AM
Overdue on:

Flex Notes	
Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	honesty,
What do you see as immediate challenges for the next Chief of Police?	school safety and homeland security in Travis County, City of Austin, State Capital and the citizens that live here
What issues should the next Chief of Police be prepared to address over the next 5 years?	growth, police education for growth. Gangs and drugs issues,
Do you have any additional feedback that you would like to provide?	Officer Manley has served since 1990, I appreciate his service and handling the recent bomber, he would be excellent for the job. As woman could also accomplish
Would you like someone to contact you back regarding the feedback you provided?	No
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Anonymous, Anonymous			

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				

Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request	Garba, Houmma		May 31, 2018 12:41:00 PM	Completed
Details				

Service Request Summary Report**18-00165670**

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff	Garba, Houmma		May 31, 2018 12:41:00 PM	Feedback will be reviewed by stakeholders - Close SR
Details				

Service Request Summary Report

18-00165659

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Clemons, Ashley
Method Received: Phone
Location: 6512 FAIR VALLEY TRL, AUSTIN, TX 78749
Location Details: (612Y / MD19)
SR Comments:

SR #: 18-00165659
Priority: Standard
Status: Closed
Status Date: May 31, 2018 12:40:25 PM
Created Date: May 31, 2018 11:16:42 AM
Overdue on:

Flex Notes

Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	Be forthcoming and honest, tell it like it is
What do you see as immediate challenges for the next Chief of Police?	To cut down on shootings that occur in Austin
What issues should the next Chief of Police be prepared to address over the next 5 years?	To ensure safety of the public and regulate traffic, obey rules of the road
Do you have any additional feedback that you would like to provide?	He did a great job with handling the recent bombing situation
Would you like someone to contact you back regarding the feedback you provided?	Yes
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants

Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Mahon, Michael	6512 FAIR VALLEY TRL, AUSTIN, TX 78749		HOME 512-892-1262

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				

Details

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request	Garba, Houmma		May 31, 2018 12:34:00 PM	Completed

Details

Service Request Summary Report**18-00165659**

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff	Garba, Houmma		May 31, 2018 12:38:00 PM	1st - Callback Attempted - Talked to Citizen - CLOSE SR
Details				
I called back and talked to the Citizen. He cancelled his call back request and maintained the feedback he provided.				

Service Request Summary Report

18-00165606

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback Area: - Group: Community Engagement Jurisdiction: City of Austin Input By: Newkirk, Femica Method Received: Phone Location: 12309 DANNY DR, AUSTIN, TX 78759 Location Details: (465R / MK35) SR Comments: Citizen state he thinks the current active chief has done a good job and he should continue.	SR #: 18-00165606 Priority: Standard Status: Closed Status Date: May 31, 2018 12:33:35 PM Created Date: May 31, 2018 10:50:13 AM Overdue on:
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Flex Notes

Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	a proven record of actions
What do you see as immediate challenges for the next Chief of Police?	reduce crime
What issues should the next Chief of Police be prepared to address over the next 5 years?	increase of populations
Do you have any additional feedback that you would like to provide?	Citizen state he thinks the current active chief has done a good job and he should continue as chief
Would you like someone to contact you back regarding the feedback you provided?	No
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants

Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Sturgeon, Howard	12309 DANNY DR, AUSTIN, TX 78759		HOME 512-836-4224

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				

Details

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request	Garba, Houmma		May 31, 2018 12:32:00 PM	Completed

Details

Service Request Summary Report**18-00165606**

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff	Garba, Houmma		May 31, 2018 12:33:00 PM	Feedback will be reviewed by stakeholders - Close SR
Details				

Service Request Summary Report

18-00165391

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Norton, Keeley
Method Received: Phone
Location: 1700 CHERRY ORCHARD DR, AUSTIN, TX 78745
Location Details: (643U / MF16)
SR Comments:

SR #: 18-00165391
Priority: Standard
Status: Closed
Status Date: May 31, 2018 12:31:45 PM
Created Date: May 31, 2018 9:30:58 AM
Overdue on:

Flex Notes	
Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	He has handled the COA very well during his term; knows the City of Austin people and we do not need any outsiders. I like the way he talks with people
What do you see as immediate challenges for the next Chief of Police?	unknown
What issues should the next Chief of Police be prepared to address over the next 5 years?	All the citizens of Austin
Do you have any additional feedback that you would like to provide?	no
Would you like someone to contact you back regarding the feedback you provided?	No
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Plant, Beatrice			HOME 512-442-0073

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				

Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request	Garba, Houmma		May 31, 2018 12:31:00 PM	Completed
Details				

Service Request Summary Report**18-00165391**

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff	Garba, Houmma		May 31, 2018 12:31:00 PM	Feedback will be reviewed by stakeholders - Close SR
Details				

Service Request Summary Report

18-00165354

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Gonzales, Katherine
Method Received: Phone
Location: 3405 CACTUS WREN WAY, AUSTIN, TX 78746
Location Details: (583U / MF22)
SR Comments:

SR #: 18-00165354
Priority: Standard
Status: Closed
Status Date: May 31, 2018 12:30:09 PM
Created Date: May 31, 2018 9:15:42 AM
Overdue on:

Flex Notes	
Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	oneness, transparency
What do you see as immediate challenges for the next Chief of Police?	the growth of drug activity
What issues should the next Chief of Police be prepared to address over the next 5 years?	rise in racism with both citizens and the police
Do you have any additional feedback that you would like to provide?	caller was impressed with the handling of the bombing case we had in the city he was blown away by his commitment to the community he gave good leadership and communication fantastic
Would you like someone to contact you back regarding the feedback you provided?	No
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Weaver, Shane	3405 CACTUS WREN WAY, AUSTIN, TX 78746		CELL 512-779-7936

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				

Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request	Garba, Houmma		May 31, 2018 12:29:00 PM	Completed
Details				

Service Request Summary Report**18-00165354**

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff	Garba, Houmma		May 31, 2018 12:30:00 PM	Feedback will be reviewed by stakeholders - Close SR
Details				

Service Request Summary Report

18-00165350

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback Area: - Group: Community Engagement Jurisdiction: City of Austin Input By: Norton, Keeley Method Received: Phone Location: 2604 FENTONRIDGE DR, AUSTIN, TX 78745 Location Details: (643T / ME16) SR Comments: Caller states she is very supportive of Chief being the finalist, she likes the way he promotes partnership, the way he communicates and positive demeanor.	SR #: 18-00165350 Priority: Standard Status: Closed Status Date: May 31, 2018 12:27:20 PM Created Date: May 31, 2018 9:13:04 AM Overdue on:
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Flex Notes	
Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	Good Communicator, one that works to promote the community and one that has a vision
What do you see as immediate challenges for the next Chief of Police?	Continuing to build trust in the community and encouraging the communiyt to engage back with the department
What issues should the next Chief of Police be prepared to address over the next 5 years?	Managing the departments resources in a way that prepares for growth and also leveraging citywide partnerships
Do you have any additional feedback that you would like to provide?	n/a
Would you like someone to contact you back regarding the feedback you provided?	No
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Alexander, Sam	2604 FENTONRIDGE DR, AUSTIN, TX 78745		CELL 636-221-2195

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				

Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request	Garba, Houmma		May 31, 2018 12:26:00 PM	Completed

Service Request Summary Report**18-00165350**

Printed Date : Jun 1, 2018 11:32:19 AM

Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff	Garba, Houmma		May 31, 2018 12:27:00 PM	Feedback will be reviewed by stakeholders - Close SR
Details				

Service Request Summary Report

18-00165348

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Jones, Pamela
Method Received: Phone
Location: 715 E 8TH ST, AUSTIN, TX 78701
Location Details: (585X / MJ22)
SR Comments:

SR #: 18-00165348
Priority: Standard
Status: Closed
Status Date: May 31, 2018 12:25:39 PM
Created Date: May 31, 2018 9:12:56 AM
Overdue on:

Flex Notes				
Flex Note Question	Flex Note Answer			
What Community Engagement Project are you calling about?	Chief of Police			
What key characteristics are most important for our next Chief of Police?	Integrity, collaboration			
What do you see as immediate challenges for the next Chief of Police?	city growth			
What issues should the next Chief of Police be prepared to address over the next 5 years?	crime, staffing needs			
Do you have any additional feedback that you would like to provide?	Caller thinks that Chief Manley is the right person for the job			
Would you like someone to contact you back regarding the feedback you provided?	No			
Note to Agent: What language was spoken during the call?	English			
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.				
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief				

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Refused			

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				

Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request	Garba, Houmma		May 31, 2018 12:23:00 PM	Completed

Details				
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Service Request Summary Report**18-00165348**

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff	Garba, Houmma		May 31, 2018 12:25:00 PM	Feedback will be reviewed by stakeholders - Close SR
Details				

Service Request Summary Report

18-00165199

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Gonzales, Katherine
Method Received: Phone
Location: 4200 JACKSON AVE, AUSTIN, TX 78731
Location Details: (554M / MH26)
SR Comments:

SR #: 18-00165199
Priority: Standard
Status: Closed
Status Date: May 31, 2018 12:22:57 PM
Created Date: May 31, 2018 8:04:02 AM
Overdue on:

Flex Notes

Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	caller just wanted to say she is giving her thumbs up for chief manely
What do you see as immediate challenges for the next Chief of Police?	
What issues should the next Chief of Police be prepared to address over the next 5 years?	
Do you have any additional feedback that you would like to provide?	
Would you like someone to contact you back regarding the feedback you provided?	No
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants

Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Frede, Martha	4200 JACKSON AVE, AUSTIN, TX 78731		HOME 512-374-0066

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				

Details

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request	Garba, Houmma		May 31, 2018 12:22:00 PM	Completed

Details

Service Request Summary Report**18-00165199**

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff	Garba, Houmma		May 31, 2018 12:22:00 PM	Feedback will be reviewed by stakeholders - Close SR
Details				

Service Request Summary Report

18-00165143

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Garcia-Balderas, Raquel
Method Received: Phone
Location: 1201 TINNIN FORD RD 48, AUSTIN, TX 78741
Location Details: (615Q / MK20)
SR Comments:

SR #: 18-00165143
Priority: Standard
Status: Closed
Status Date: May 31, 2018 12:21:39 PM
Created Date: May 31, 2018 7:11:17 AM
Overdue on:

Flex Notes

Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	represent the whole community rather than just the white community, integrity
What do you see as immediate challenges for the next Chief of Police?	Training police force to treat everyone fairly and not fade down minorities
What issues should the next Chief of Police be prepared to address over the next 5 years?	
Do you have any additional feedback that you would like to provide?	mad about how he handled the bombings misses Acevedo
Would you like someone to contact you back regarding the feedback you provided?	No
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants

Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Refused, Refused			

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				

Details

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request	Garba, Houmma		May 31, 2018 12:20:00 PM	Completed

Details

Service Request Summary Report**18-00165143**

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff	Garba, Houmma		May 31, 2018 12:21:00 PM	Feedback will be reviewed by stakeholders - Close SR
Details				

Service Request Summary Report

18-00165129

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Scott, Irene
Method Received: Phone
Location: 2806 WADE AVE, AUSTIN, TX 78703
Location Details: (554U / MH25)
SR Comments:

SR #: 18-00165129
Priority: Standard
Status: Closed
Status Date: May 31, 2018 12:18:57 PM
Created Date: May 31, 2018 6:44:03 AM
Overdue on:

Flex Notes

Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	Experience in Austin.
What do you see as immediate challenges for the next Chief of Police?	Dealing with the exploding population with few officers on board.
What issues should the next Chief of Police be prepared to address over the next 5 years?	continue to provide excellent police service in Austin.
Do you have any additional feedback that you would like to provide?	no
Would you like someone to contact you back regarding the feedback you provided?	No
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants

Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Hurst, Doug			

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				

Details

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request	Garba, Houmma			

Details

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff	Garba, Houmma		May 31, 2018 12:18:00	Feedback will be

Service Request Summary Report**18-00165129**

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
			PM	reviewed by stakeholders - Close SR
Details				
Feedback will be reviewed by stakeholders.				

Service Request Summary Report

18-00163602

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Castaneda, Jasmin
Method Received: Phone
Location: 4507 TWISTED TREE CV, AUSTIN, TX 78735
Location Details: (613J / ME20)
SR Comments: anonymous , still provided address

SR #: 18-00163602
Priority: Standard
Status: Closed
Status Date: May 30, 2018 11:33:18 AM
Created Date: May 30, 2018 9:04:51 AM
Overdue on:

Flex Notes	
Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	courages, transparency, sound judgement
What do you see as immediate challenges for the next Chief of Police?	crime
What issues should the next Chief of Police be prepared to address over the next 5 years?	increase booming growth of the city and how to make more with less with city budget
Do you have any additional feedback that you would like to provide?	He handled the bombing excellently. He saw him in a presentation and he was very articulate and forthcoming
Would you like someone to contact you back regarding the feedback you provided?	No
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Anonymous	4507 TWISTED TREE CV, AUSTIN, TX 78735		

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				

Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff			May 30, 2018 11:32:00 AM	Feedback will be reviewed by stakeholders - Close SR
Details				

Service Request Summary Report**18-00163602**

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request			May 30, 2018 11:32:00 AM	Completed
Details				

Service Request Summary Report

18-00163496

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Shull, Cheryl
Method Received: Phone
Location: 431 TOWNE PARK TRL, AUSTIN, TX 78751
Location Details: (555Y / MK25)
SR Comments:

SR #: 18-00163496
Priority: Standard
Status: Closed
Status Date: May 31, 2018 12:17:14 PM
Created Date: May 30, 2018 8:11:49 AM
Overdue on:

Flex Notes	
Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	Good communication skills, speaks Spanish and the big picture.
What do you see as immediate challenges for the next Chief of Police?	more experiences, fresh ideas regarding Austin
What issues should the next Chief of Police be prepared to address over the next 5 years?	expansion of community policing, ability to deal with union but not be a part of the union, smart chief
Do you have any additional feedback that you would like to provide?	to simplistic and not broad enough search to just appoint Manley
Would you like someone to contact you back regarding the feedback you provided?	Yes
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Chesney, Molly	431 TOWNE PARK TRL, AUSTIN, TX 78751		HOME 512-809-7128

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				

Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff	Garba, Houmma		May 30, 2018 11:28:00 AM	Completed - Close SR
Details				
I called the person on 5/30 and left a voicemail. Caller called me back and provided more information to support her feedback. Caller's				

Service Request Summary Report**18-00163496**

Printed Date : Jun 1, 2018 11:32:19 AM

Details				
input will be sent to the City Manager's Office for review.				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request			May 30, 2018 11:22:00 AM	Completed
Details				

Service Request Summary Report

18-00155176

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Falero, Magdalia
Method Received: Phone
Location: 4704 CARTER LN, AUSTIN, TX 78744
Location Details: (645P / MJ17)
SR Comments:

SR #: 18-00155176
Priority: Standard
Status: Closed
Status Date: May 29, 2018 3:36:02 PM
Created Date: May 23, 2018 10:56:56 AM
Overdue on:

Flex Notes

Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	CITIZEN STATES: TO MAINTAIN RAPPORT WITH THE CITIZENS AND HAVE THE POLICE OFFICERS BE TRAINED TO NOT JUMP TO CONCLUSIONS WHEN THEY SEE SOMEONE RUNNING NAKED DOWN THE STREET.
What do you see as immediate challenges for the next Chief of Police?	CITIZEN STATES: I ONLY KNOW WHAT I READ IN THE NEWSPAPER AND I ASSUME THAT OCMING UP WITH A CONTRACT WITH THE CITY IS IMPORTANT
What issues should the next Chief of Police be prepared to address over the next 5 years?	CITIZEN STATES: THAT'S ABOVE MY PAYGRADE
Do you have any additional feedback that you would like to provide?	CITIZEN STATES: police chief manly HAS DONE AN OUTSTANDING JOB AND IT'S RIDICULOUS TO GO PAST HIM
Would you like someone to contact you back regarding the feedback you provided?	No
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants

Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Carlson, Elva	4704 CARTER LN, AUSTIN, TX 78744		HOME 512-441-8864

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				

Details

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request	Garba, Houmma		May 29, 2018 3:19:00 PM	Completed

Service Request Summary Report**18-00155176**

Printed Date : Jun 1, 2018 11:32:19 AM

Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff	Garba, Houmma		May 29, 2018 3:30:00 PM	Feedback will be reviewed by stakeholders - Close SR
Details				

Service Request Summary Report

18-00149864

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Birkman-Nance, Jeanetta
Method Received: Phone
Location: 7804 MELONCON CV, AUSTIN, TX 78735
Location Details: (611H / MB21)
SR Comments: Caller is pleased with the current police chief

SR #: 18-00149864
Priority: Standard
Status: Closed
Status Date: May 21, 2018 10:04:25 AM
Created Date: May 18, 2018 7:44:56 PM
Overdue on:

Flex Notes

Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	Calmness, Knowledge.
What do you see as immediate challenges for the next Chief of Police?	School Shootings. Caller says that guns are a problem
What issues should the next Chief of Police be prepared to address over the next 5 years?	Gun Control
Do you have any additional feedback that you would like to provide?	Really wants Brian Manely.
Would you like someone to contact you back regarding the feedback you provided?	Yes
Note to Agent: What language was spoken during the call?	
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants

Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Lee, Maggie	7804 MELONCON CV, AUSTIN, TX 78735		MOB 512-762-6274

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				

Details

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request	Welch, Cara		May 21, 2018 10:00:00 AM	Completed

Details

Service Request Summary Report**18-00149864**

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff	Welch, Cara		May 21, 2018 10:01:00 AM	1st - Callback Attempted - Talked to Citizen - CLOSE SR
Details				
Spoke with caller. The caller is very satisfied, outstanding performance with bomber, he's the right person to be the police chief. He is calm and handles crisis. Provided the caller with next steps. The input will be given to the City Manager. Caller asked when the survey will close so that she can tell her friends and neighbors to call 311.				

Service Request Summary Report

18-00149825

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Odonnell, Colin
Method Received: Phone
Location: 6313 PARLIAMENT DR, AUSTIN, TX 78724
Location Details: (587E / MN24)
SR Comments:

SR #: 18-00149825
Priority: Standard
Status: Open
Status Date: May 21, 2018 9:57:25 AM
Created Date: May 18, 2018 7:10:29 PM
Overdue on:

Flex Notes

Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	awareness of the importance of whole combined community
What do you see as immediate challenges for the next Chief of Police?	racism, fear of ethnic communities of police
What issues should the next Chief of Police be prepared to address over the next 5 years?	the need to bring the whole community together
Do you have any additional feedback that you would like to provide?	caller liked that chief put younger officers in training to neighborhoods to meet the people, liked how chief thought ahead, had solutions for problems in works, liked the community work, liked that he has been here so long
Would you like someone to contact you back regarding the feedback you provided?	Yes
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants

Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Stiles, Juanita	6313 PARLIAMENT DR, AUSTIN, TX 78724		CELL 512-705-2939

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				

Details

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request	Welch, Cara		May 21, 2018 9:57:00 AM	Completed

Service Request Summary Report**18-00149825**

Printed Date : Jun 1, 2018 11:32:19 AM

Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff	Welch, Cara		May 21, 2018 9:59:00 AM	1st - Callback Attempted - Left Message
Details				
Called and left a message with a return number.				

Service Request Summary Report

18-00148861

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback

SR #: 18-00148861

Area: -

Priority: Standard

Group: Community Engagement

Status: Closed

Jurisdiction: City of Austin

Status Date: May 21, 2018 9:56:57 AM

Input By: Walsh, Andrea

Created Date: May 18, 2018 8:21:14 AM

Method Phone

Overdue on:

Received:

Location: 618 BASIE BND, CEDAR PARK, TX 78613

Location Details: (402P / MC41)

SR Comments: Caller likes Chief Manley and wants to keep him in office and they need to vote him in. Chief Manley has done a great job so far.

Flex Notes	
Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	New Leadership, feels that Chief Manley has good leadership
What do you see as immediate challenges for the next Chief of Police?	gaining the trust of the community, Feels that Chief Manley is establishing the trust slowly and heading in the right direction not only in Austin but also in the surrounding areas as well.
What issues should the next Chief of Police be prepared to address over the next 5 years?	The racial issues especially with across the nation, Chief Manley is using the right thing in addressing this issue.
Do you have any additional feedback that you would like to provide?	Caller likes Chief Manley and wants to keep him in office and they need to vote him in. Chief Manley has done a great job so far.
Would you like someone to contact you back regarding the feedback you provided?	No
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Yax, Luis	618 BASIE BND, CEDAR PARK, TX 78613		CELL 512-745-4860

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request	Welch, Cara		May 21, 2018 9:55:00	Completed

Service Request Summary Report

18-00148861

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
			AM	
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff	Welch, Cara		May 21, 2018 9:56:00 AM	Feedback will be incorporated to the Process - Close SR
Details				
The feedback has been reviewed and will be provided to the City Manager for his final decision.				

Service Request Summary Report

18-00148673

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Armstrong, Britain
Method Received: Phone
Location: 2663 YANDALL DR, AUSTIN, TX 78748
Location Details: (702C / MD12)
SR Comments: Caller is 71 years old.

SR #: 18-00148673
Priority: Standard
Status: Closed
Status Date: May 21, 2018 9:55:07 AM
Created Date: May 17, 2018 9:29:16 PM
Overdue on:

Flex Notes

Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	Very good job.
What do you see as immediate challenges for the next Chief of Police?	To go after Manley will be pretty tough.
What issues should the next Chief of Police be prepared to address over the next 5 years?	conduct racial situation across the nations
Do you have any additional feedback that you would like to provide?	Help people to realize that police are important instead of them walking around with targets on their backs
Would you like someone to contact you back regarding the feedback you provided?	Yes
Note to Agent: What language was spoken during the call?	
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants

Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Wissen, Sherwin	2663 YANDALL DR, AUSTIN, TX 78748		CELL 512-282-0231

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				

Details

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request	Welch, Cara		May 21, 2018 9:50:00 AM	Completed

Details

Service Request Summary Report**18-00148673**

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff	Welch, Cara		May 21, 2018 9:55:00 AM	1st - Callback Attempted - Talked to Citizen - CLOSE SR
Details				
Spoke with caller. Caller said that there is no need to waste money in a recruitment process and Manley should be made Chief. The input will be provided to the City Manager to make his final decision.				

Service Request Summary Report

18-00148362

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Beavers, Shydell
Method Received: Phone
Location: 1520 RUTHERFORD LN, AUSTIN, TX 78754
Location Details: (526Y / MM28)
SR Comments:

SR #: 18-00148362
Priority: Standard
Status: Closed
Status Date: May 21, 2018 9:49:47 AM
Created Date: May 17, 2018 4:39:11 PM
Overdue on:

Flex Notes

Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	poilce training , should include more training on diversity, and race relations
What do you see as immediate challenges for the next Chief of Police?	
What issues should the next Chief of Police be prepared to address over the next 5 years?	
Do you have any additional feedback that you would like to provide?	
Would you like someone to contact you back regarding the feedback you provided?	No
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants

Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	., Refused			

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				

Details

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request	Welch, Cara		May 21, 2018 9:49:00 AM	Completed

Details

Service Request Summary Report**18-00148362**

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff	Welch, Cara		May 21, 2018 9:49:00 AM	Feedback will be incorporated to the Process - Close SR
Details				
The input will be provided to the City Manager to make his final decision.				

Service Request Summary Report

18-00147691

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Elliott, Audryana
Method Received: Phone
Location: 1801 RALEIGH AVE, AUSTIN, TX 78703
Location Details: (554X / MG25)
SR Comments:

SR #: 18-00147691
Priority: Standard
Status: Closed
Status Date: May 21, 2018 9:48:31 AM
Created Date: May 17, 2018 9:59:12 AM
Overdue on:

Flex Notes	
Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	Understanding our community and proven leadership ability
What do you see as immediate challenges for the next Chief of Police?	Staffing is a problem. We need to enhance the community policing to build trust within the community and the Police contract needs to be finished.
What issues should the next Chief of Police be prepared to address over the next 5 years?	Staffing, community policing, and building trust
Do you have any additional feedback that you would like to provide?	Supporting Chief Manley- Ciry council needs to do te right thing
Would you like someone to contact you back regarding the feedback you provided?	No
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants

Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Willeford, Pamela	1801 RALEIGH AVE, AUSTIN, TX 78703		HOME 512-480-0181

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				

Details

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request	Welch, Cara		May 21, 2018 9:47:00 AM	Completed

Details

Service Request Summary Report**18-00147691**

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff	Welch, Cara		May 21, 2018 9:47:00 AM	Feedback will be incorporated to the Process - Close SR
Details				
The feedback will be provided to the City Manager in a final report in order for him to make his decision.				

Service Request Summary Report

18-00147485

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Newkirk, Femica
Method Received: Phone
Location: 1609 SCENIC DR, AUSTIN, TX 78703
Location Details: (554W / MG25)
SR Comments:

SR #: 18-00147485
Priority: Standard
Status: Closed
Status Date: May 21, 2018 9:46:39 AM
Created Date: May 17, 2018 8:04:10 AM
Overdue on:

Flex Notes	
Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	ability to listen, ability to make critical decision and the ability to work with other people(police officers union and the community)
What do you see as immediate challenges for the next Chief of Police?	contract with police union and training of officers/police force.
What issues should the next Chief of Police be prepared to address over the next 5 years?	Dealing with the growth of Austin
Do you have any additional feedback that you would like to provide?	Brian Manley would be a good choice in turning around the culture of the police department and he fully supports him.
Would you like someone to contact you back regarding the feedback you provided?	Yes
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Gayle, Dewitt	1609 SCENIC DR, AUSTIN, TX 78703		CELL 512-940-4100

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request	Welch, Cara		May 17, 2018 11:08:00 AM	Completed
Details				

Service Request Summary Report**18-00147485**

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff	Welch, Cara		May 21, 2018 9:46:00 AM	1st - Callback Attempted - Talked to Citizen - CLOSE SR
Details				
The caller had no additional feedback.				

Service Request Summary Report

18-00141863

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback Area: - Group: Community Engagement Jurisdiction: City of Austin Input By: Walsh, Andrea Method Phone Received: Location: 300 CARMEN CT 128, AUSTIN, TX 78752 Location Details: (526W / ML28) SR Would like to voice his opinion about Chief Manley. He needs to stay where he is. We do not need to look any further. Comments: City manager should hire him.	SR #: 18-00141863 Priority: Standard Status: Closed Status Date: May 14, 2018 1:06:00 PM Created Date: May 12, 2018 11:32:38 AM Overdue on:
---	--

Flex Notes	
Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	experience, proffessionalism, flexible, fluid, well spoken and knows austin and its uniqueness,
What do you see as immediate challenges for the next Chief of Police?	keeping police officers, seems to have a high turn over rate. Would like to see beat cop again, the same officers instead of a new face every day.
What issues should the next Chief of Police be prepared to address over the next 5 years?	retain officers for longevity, officers to not be presumptuous due to neighborhood and dress. Citizens to not feel intimidated by their presence.
Do you have any additional feedback that you would like to provide?	The cheif is very direct, a home grown guy and one of us.
Would you like someone to contact you back regarding the feedback you provided?	No
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Hall, Thomas & Heather			CELL 512-619-2901

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request				

Service Request Summary Report**18-00141863**

Printed Date : Jun 1, 2018 11:32:19 AM

Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff	Welch, Cara		May 14, 2018 1:04:00 PM	Completed - Close SR
Details				
Staff reviewed the input and will provide the the City Manager for final decision.				

Service Request Summary Report

18-00136179

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Castillo, Melissa
Method Received: Phone
Location: 7501 CRESTON LN, AUSTIN, TX 78752
Location Details: (525V / MK28)
SR Comments:

SR #: 18-00136179
Priority: Standard
Status: Closed
Status Date: May 8, 2018 3:26:38 PM
Created Date: May 8, 2018 10:07:26 AM
Overdue on:

Flex Notes	
Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	Honesty, concern for the community, Diligence,
What do you see as immediate challenges for the next Chief of Police?	the growth in Austin that will cause arise in everything from crimes, drugs to homelessness
What issues should the next Chief of Police be prepared to address over the next 5 years?	probably increasing the size of the police department, ensuring proper training and cultural sensitivity
Do you have any additional feedback that you would like to provide?	I believe that Brian Manley should be given the job. He is dedicated, hard working and up to the challenge and has done an outstanding job thus far.
Would you like someone to contact you back regarding the feedback you provided?	No
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants

Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Foster, Jennifer	7501 CRESTON LN, AUSTIN, TX 78752		CELL 512-496-8530

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				

Details

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request				

Details

Service Request Summary Report**18-00136179**

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff	Welch, Cara		May 8, 2018 3:26:00 PM	No Callback Requested - Close SR
Details				
Staff reviewed the input and will provide all feedback to the City Manager for his final decision.				

Service Request Summary Report

18-00135728

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Pena, Mark
Method Received: Phone
Location: 2303 WINDSOR RD, AUSTIN, TX 78703
Location Details: (584H / MH24)
SR Comments:

SR #: 18-00135728
Priority: Standard
Status: Closed
Status Date: May 8, 2018 3:25:11 PM
Created Date: May 7, 2018 8:03:27 PM
Overdue on:

Flex Notes	
Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	concern and care for comunity, respect from fellow officer
What do you see as immediate challenges for the next Chief of Police?	get the comunity to policeing
What issues should the next Chief of Police be prepared to address over the next 5 years?	we need to get man power and the corect number of officers on the street...
Do you have any additional feedback that you would like to provide?	i think manley is a very high integrity and sincear chief he is concerned that other citys may try to hire him...
Would you like someone to contact you back regarding the feedback you provided?	No
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Refused, Richard			CELL 512-750-9001

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				

Details

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request				

Details

Service Request Summary Report**18-00135728**

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff	Welch, Cara		May 8, 2018 3:24:00 PM	No Callback Requested - Close SR
Details				
Community engagement staff reviewed the feedback. The input will be provided to the City Manager for his final decision.				

Service Request Summary Report

18-00135702

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Pena, Mark
Method Received: Phone
Location: 4516 WILD DUNES CT, AUSTIN, TX 78747
Location Details: (704F / MG12)
SR Comments:

SR #: 18-00135702
Priority: Standard
Status: Closed
Status Date: May 9, 2018 3:22:10 PM
Created Date: May 7, 2018 7:41:07 PM
Overdue on:

Flex Notes	
Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	did a fabulous job with the bombings ...honesty the way he speaks communication skills are above standard and she trusts him
What do you see as immediate challenges for the next Chief of Police?	why is it taking so long for us to find a chief why has he been an assistant so long she would like this to be called back on that issue
What issues should the next Chief of Police be prepared to address over the next 5 years?	protecting our police and making sure they are doing thier job and if they dont do job they will be held accounted for
Do you have any additional feedback that you would like to provide?	did a fabulous job with the bombings ...honesty the way he speaks communication skills are above standard and she trusts him
Would you like someone to contact you back regarding the feedback you provided?	Yes
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Smith, Sandra			HOME 512-280-4648

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				

Details

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request				

Details

Service Request Summary Report

18-00135702

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff	Welch, Cara		May 8, 2018 3:23:00 PM	1st - Callback Attempted - Left Message
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff	Welch, Cara		May 9, 2018 3:21:00 PM	Completed - Close SR
Details				
attempted contact with caller again. The input was reviewed and will be provided to the City Manager for his final decision.				

Service Request Summary Report

18-00131386

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Wilhite, Marissa
Method Received: Phone
Location: 504 W 13TH ST, AUSTIN, TX 78701
Location Details: (585N / MJ23)
SR Comments:

SR #: 18-00131386
Priority: Standard
Status: Closed
Status Date: May 7, 2018 1:51:21 PM
Created Date: May 4, 2018 11:29:38 AM
Overdue on:

Flex Notes	
Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	Needs to be someone that has exemplary leadership skills, the support of troops, motivator of the people that work for him, and cool under fire.
What do you see as immediate challenges for the next Chief of Police?	1. Dealing with the city counsel that doesn't have a realistic view of how to maintain the safety of citizens by adequately staffing the police force and the EMS. 2. There is a very small highly vocal group that is opposed to what the police want to do and our city counsel allows this over represented segment to crowd out the exercise of good judgment of the behalf of the vast majority of citizens. 3. To operate a effective police force in hostile environment as created by the city counsel and narrow advocacy groups who demands can never be satisfied
What issues should the next Chief of Police be prepared to address over the next 5 years?	1. he needs to address the chronic robbery by the city counsel of moneys that should be going to staff or police in which they instead spend on pet projects that do not inhance our citizrns safety.2 maintaining an effective police force with our growing city in the face of chronic under funding and enterfernce by counsel with best practices for public safety.
Do you have any additional feedback that you would like to provide?	Mr. Manley has the most experience both serving under the prior police chief and serving at interim police chief than an other possible candidate in the country relative to Austin's specific circumstances.
Would you like someone to contact you back regarding the feedback you provided?	No
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Krause, Winston			

Service Request Summary Report

18-00131386

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff			May 7, 2018 1:51:00 PM	No Callback Requested - Close SR
Details				

Service Request Summary Report

18-00131120

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Scott, Irene
Method Received: Phone
Location: 4809 CANYONWOOD DR, AUSTIN, TX 78735
Location Details: (613N / ME20)
SR Comments:

SR #: 18-00131120
Priority: Standard
Status: Closed
Status Date: May 8, 2018 3:21:17 PM
Created Date: May 4, 2018 9:23:50 AM
Overdue on:

Flex Notes	
Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	Someone who is willing to stand up to city council of issues, such as homeless and illegal aliens to keep Austin Safe.
What do you see as immediate challenges for the next Chief of Police?	Dealing with the the new City Manager and the City Council.
What issues should the next Chief of Police be prepared to address over the next 5 years?	Cooperation with the FBI, The ATF and ICE.
Do you have any additional feedback that you would like to provide?	Cheif Manley has already proven his leadership to the community and trying to find another chief of police will be a waste of time and money.
Would you like someone to contact you back regarding the feedback you provided?	No
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Karwoski, Gail	4809 CANYONWOOD DR, AUSTIN, TX 78735		HOME 512-892-2938

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				

Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request				
Details				

Service Request Summary Report**18-00131120**

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff	Welch, Cara		May 8, 2018 3:20:00 PM	No Callback Requested - Close SR
Details				
Staff reviewed the input. The feedback will be provided to the City Manager for his final decision.				

Service Request Summary Report

18-00130504

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Wright, Christy
Method Received: Phone
Location: 13168 MILL STONE DR, AUSTIN, TX 78729
Location Details: (434E / MG39)
SR Comments:

SR #: 18-00130504
Priority: Standard
Status: Closed
Status Date: May 8, 2018 3:19:53 PM
Created Date: May 3, 2018 4:03:41 PM
Overdue on:

Flex Notes

Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	leadership especially in times of crisis
What do you see as immediate challenges for the next Chief of Police?	Managing the growth of the city, and staffing of the police force.
What issues should the next Chief of Police be prepared to address over the next 5 years?	Managing the growth of the city, and staffing of the police force.
Do you have any additional feedback that you would like to provide?	Cannot afford to lose him he is a perfect candidate.
Would you like someone to contact you back regarding the feedback you provided?	No
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants

Participant Type	Participant Name	Address	Email	Phones/Extension
Participant				

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				

Details

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request				

Details

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff	Welch, Cara		May 8, 2018 3:19:00 PM	No Callback Requested -

Service Request Summary Report**18-00130504**

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
				Close SR
Details				
Staff reviewed the feedback. The input will be provided to the City Manager for his final decision.				

Service Request Summary Report

18-00130420

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Beavers, Shydell
Method Received: Phone
Location: 1520 RUTHERFORD LN, AUSTIN, TX 78754
Location Details: (526Y / MM28)
SR Comments:

SR #: 18-00130420
Priority: Standard
Status: Closed
Status Date: May 8, 2018 3:18:26 PM
Created Date: May 3, 2018 3:20:17 PM
Overdue on:

Flex Notes

Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	brian manley
What do you see as immediate challenges for the next Chief of Police?	recent bombings
What issues should the next Chief of Police be prepared to address over the next 5 years?	
Do you have any additional feedback that you would like to provide?	
Would you like someone to contact you back regarding the feedback you provided?	Yes
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants

Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Potenza, Renee			HOME 512-447-0847

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				

Details

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request				

Details

Service Request Summary Report**18-00130420**

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff	Welch, Cara		May 8, 2018 3:18:00 PM	No Callback Requested - Close SR
Details				
Staff reviewed the feedback. The input will be provided to the City Manager for his final decision.				

Service Request Summary Report

18-00130163

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Mullan, James
Method Received: Phone
Location: 9302 KNOLL CREST LOOP, AUSTIN, TX 78759
Location Details: (494G / MH33)
SR Comments:

SR #: 18-00130163
Priority: Standard
Status: Closed
Status Date: May 9, 2018 3:44:37 PM
Created Date: May 3, 2018 12:34:00 PM
Overdue on:

Flex Notes	
Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	Honesty and dependability
What do you see as immediate challenges for the next Chief of Police?	To increase the number of APD officers.
What issues should the next Chief of Police be prepared to address over the next 5 years?	Continued safety as opposed to the continuing growth.
Do you have any additional feedback that you would like to provide?	Caller would like to see Chief Manley get the position.
Would you like someone to contact you back regarding the feedback you provided?	Yes
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Weber, Fred	9302 KNOLL CREST LOOP, AUSTIN, TX 78759		HOME 512-413-7472

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request				
Details				

Service Request Summary Report

18-00130163

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff	Welch, Cara		May 8, 2018 3:17:00 PM	1st - Callback Attempted - Left Message
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff	Welch, Cara		May 9, 2018 3:43:00 PM	Completed - Close SR
Details				
Attempted to contact the caller again. The input was reviewed and will be provided to the City Manager for his final decision.				

Service Request Summary Report

18-00130099

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Botero, Armando
Method Received: Phone
Location: 2526 CHAPARRAL TRL, AUSTIN, TX 78744
Location Details: (645W / MJ16)
SR Comments:

SR #: 18-00130099
Priority: Standard
Status: Closed
Status Date: May 8, 2018 3:14:53 PM
Created Date: May 3, 2018 11:58:56 AM
Overdue on:

Flex Notes

Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	1. City security2. More Vigilance in the Schools.
What do you see as immediate challenges for the next Chief of Police?	CB4 Law, Removal of funds.
What issues should the next Chief of Police be prepared to address over the next 5 years?	Community Engagement. Community Security and Safety.
Do you have any additional feedback that you would like to provide?	Being stopped by Police Department and then being handed over to immigration.
Would you like someone to contact you back regarding the feedback you provided?	No
Note to Agent: What language was spoken during the call?	Spanish
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants

Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Cabrera, Veronica			MOB 512-299-3693

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				

Details

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request				

Details

Service Request Summary Report
18-00130099

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff	Welch, Cara		May 8, 2018 3:14:00 PM	Completed - Close SR
Details				
Staff reviewed the information provided by the caller. The feedback will be given to the City Manager for his final decision.				

Service Request Summary Report

18-00130057

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Shields, Shannon
Method Received: Phone
Location: 1520 RUTHERFORD LN, AUSTIN, TX 78754
Location Details: (526Y / MM28)
SR Comments:

SR #: 18-00130057
Priority: Standard
Status: Closed
Status Date: May 8, 2018 3:11:04 PM
Created Date: May 3, 2018 11:41:10 AM
Overdue on:

Flex Notes	
Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	Good leader, accessible and visible to the community
What do you see as immediate challenges for the next Chief of Police?	vocal minority that will not be happy w/ any chief of police. trouble balancing the desires of minority Austinite. (does not mean minority as in race)
What issues should the next Chief of Police be prepared to address over the next 5 years?	reduce crime, transparent to citizens and sympathetic, would like for the new police department to be more friendly and not so strong armed
Do you have any additional feedback that you would like to provide?	when you're from Austin you understand Austin! like the idea that the new police may retire here
Would you like someone to contact you back regarding the feedback you provided?	No
Note to Agent: What language was spoken during the call?	
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Roche, David			MOB 512-784-7273

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request				
Details				

Service Request Summary Report**18-00130057**

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff	Welch, Cara		May 8, 2018 3:10:00 PM	Completed - Close SR
Details				
Staff reviewed the feedback. The caller's feedback will be provided to the City Manager for the final decision.				

Service Request Summary Report

18-00129902

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Beavers, Shydell
Method Received: Phone
Location: 1520 RUTHERFORD LN, AUSTIN, TX 78754
Location Details: (526Y / MM28)
SR Comments:

SR #: 18-00129902
Priority: Standard
Status: Closed
Status Date: May 8, 2018 3:09:08 PM
Created Date: May 3, 2018 10:07:43 AM
Overdue on:

Flex Notes

Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	honorable. Efficient, EFFECTIVE
What do you see as immediate challenges for the next Chief of Police?	RECENT ISSUES, BEETTER OFFICER TRAINING
What issues should the next Chief of Police be prepared to address over the next 5 years?	
Do you have any additional feedback that you would like to provide?	
Would you like someone to contact you back regarding the feedback you provided?	No
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants

Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	., Refused			

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				

Details

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request				

Details

Activities

Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff	Welch, Cara		May 8, 2018 3:08:00 PM	No Callback Requested -

Service Request Summary Report**18-00129902**

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
				Close SR
Details				
staff reviewed the feedback and the information will be provided to the City Manager for his final decision.				

Service Request Summary Report

18-00128745

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Gonzales, Katherine
Method Received: Phone
Location: 6404 CARY DR, AUSTIN, TX 78757
Location Details: (525S / MJ28)
SR Comments:

SR #: 18-00128745
Priority: Standard
Status: Closed
Status Date: May 2, 2018 12:47:39 PM
Created Date: May 2, 2018 12:06:40 PM
Overdue on:

Flex Notes	
Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	kindness and calm
What do you see as immediate challenges for the next Chief of Police?	just that the city is growing so fast which typically adds to crime level
What issues should the next Chief of Police be prepared to address over the next 5 years?	homeless, drugs
Do you have any additional feedback that you would like to provide?	caller was proud of how the chief handled himself during the bombing incident she feels that he is wells spoken and kind and it would be a waste of money and time trying to find anyone else to fill the position
Would you like someone to contact you back regarding the feedback you provided?	No
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Kaderli, Joan	6404 CARY DR, AUSTIN, TX 78757		CELL 512-452-5342

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				

Details

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request				

Details

Service Request Summary Report**18-00128745**

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff			May 2, 2018 12:47:00 PM	Completed - Close SR
Details				

Service Request Summary Report

18-00128713

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Newkirk, Femica
Method Received: Phone
Location: 3912 MATTIE ST, AUSTIN, TX 78723
Location Details: (586E / ML24)
SR Comments:

SR #: 18-00128713
Priority: Standard
Status: Closed
Status Date: May 2, 2018 12:51:57 PM
Created Date: May 2, 2018 11:47:49 AM
Overdue on:

Flex Notes	
Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	openness with the public, better training when dealing with mentally disturb people.
What do you see as immediate challenges for the next Chief of Police?	Review the police academy procedures
What issues should the next Chief of Police be prepared to address over the next 5 years?	better follow up on home burglaries
Do you have any additional feedback that you would like to provide?	have more candidates for the Chief position and put on emphasis on being more of a guardian then a warrior
Would you like someone to contact you back regarding the feedback you provided?	No
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Jones, Christina	3912 MATTIE ST, AUSTIN, TX 78723		HOME 512-761-4481

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request				
Details				

Service Request Summary Report

18-00128713

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff			May 2, 2018 12:51:00 PM	No Callback Requested - Close SR
Details				

Service Request Summary Report

18-00128171

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Steinhauser, Eric
Method Received: Phone
Location: 12121 OLD STAGE TRL, AUSTIN, TX 78750
Location Details: (526Y / MM28)
SR Comments:

SR #: 18-00128171
Priority: Standard
Status: Closed
Status Date: May 2, 2018 12:52:56 PM
Created Date: May 1, 2018 8:39:33 PM
Overdue on:

Flex Notes	
Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	caller would like to see inclusion for all peoples/enthic groups, fairness, not judgmental and to communicative.
What do you see as immediate challenges for the next Chief of Police?	Funding for apd, equipment, funding in general
What issues should the next Chief of Police be prepared to address over the next 5 years?	n/a
Do you have any additional feedback that you would like to provide?	Caller would like to voice support for manely, and would like the city not to waste resources with finding an outside person when the have a qualified person available already.
Would you like someone to contact you back regarding the feedback you provided?	No
Note to Agent: What language was spoken during the call?	Chinese
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Frenzel, Reba	12121 OLD STAGE TRL, AUSTIN, TX 78750		HOME 512-258-4353

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request				
Details				

Service Request Summary Report**18-00128171**

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff			May 2, 2018 12:52:00 PM	No Callback Requested - Close SR
Details				

Service Request Summary Report

18-00127500

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Herrera, Chrystal
Method Received: Phone
Location: 6608 LANCRET HILL DR, AUSTIN, TX 78745
Location Details: (643K / ME17)
SR Comments:

SR #: 18-00127500
Priority: Standard
Status: Closed
Status Date: May 2, 2018 12:54:05 PM
Created Date: May 1, 2018 12:36:15 PM
Overdue on:

Flex Notes	
Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	29 years of service with APD police and knows the department inside out
What do you see as immediate challenges for the next Chief of Police?	may have plenty of challenges he's way but has full support from the citizens
What issues should the next Chief of Police be prepared to address over the next 5 years?	Traffic
Do you have any additional feedback that you would like to provide?	Deserves the job and meets the qualifications for the job!
Would you like someone to contact you back regarding the feedback you provided?	No
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Hajdik, Norman	6608 LANCRET HILL DR, AUSTIN, TX 78745		CELL 512-228-0845

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request				
Details				

Service Request Summary Report**18-00127500**

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff			May 2, 2018 12:54:00 PM	No Callback Requested - Close SR
Details				

Service Request Summary Report

18-00127428

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Jones, Victoria
Method Received: Phone
Location: 1520 RUTHERFORD LN, AUSTIN, TX 78754
Location Details: (526Y / MM28)
SR Comments:

SR #: 18-00127428
Priority: Standard
Status: Closed
Status Date: May 2, 2018 12:55:19 PM
Created Date: May 1, 2018 12:03:23 PM
Overdue on:

Flex Notes				
Flex Note Question		Flex Note Answer		
What Community Engagement Project are you calling about?		Chief of Police		
What key characteristics are most important for our next Chief of Police?		Well educated, excellent experience, deals with media effectively, also during the recent bombing incident; Chief Manley dealt with the matter thoroughly		
What do you see as immediate challenges for the next Chief of Police?		police brutality, dealing diversities of communities of different races represented		
What issues should the next Chief of Police be prepared to address over the next 5 years?		growth of community		
Do you have any additional feedback that you would like to provide?		Caller thinks it would be a waste of time and money to go search for someone else, other than Chief Manley, he's a star and he belongs here		
Would you like someone to contact you back regarding the feedback you provided?		No		
Note to Agent: What language was spoken during the call?		English		
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.				
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief				
Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Thompson, Shirley			
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request				
Details				

Service Request Summary Report**18-00127428**

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff			May 2, 2018 12:55:00 PM	No Callback Requested - Close SR
Details				

Service Request Summary Report

18-00127419

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Winger, Nathan
Method: Phone
Received:
Location: 14508 OWEN TECH BLVD, AUSTIN, TX 78728

SR #: 18-00127419
Priority: Standard
Status: Closed
Status Date: May 2, 2018 12:56:14 PM
Created Date: May 1, 2018 11:55:41 AM
Overdue on:

Location Details: (466D / MM36)

SR Comments: caller would like officer Brian Manley to be the next chief of police and caller says she has been in Austin Texas since 1968

Flex Notes	
Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	well educated, knows community, deals with emergency situations in a calm manner, and is a leader
What do you see as immediate challenges for the next Chief of Police?	dealing with police brutality and bringing all parts and races of the community together
What issues should the next Chief of Police be prepared to address over the next 5 years?	explosive growth of the community
Do you have any additional feedback that you would like to provide?	believes officer manley is a star and shouldn't let him get away
Would you like someone to contact you back regarding the feedback you provided?	No
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Thompson, Shirley	14508 OWEN TECH BLVD, AUSTIN, TX 78728		HOME 512-494-6524

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request				
Details				

Service Request Summary Report

18-00127419

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff			May 2, 2018 12:56:00 PM	Completed - Close SR
Details				

Service Request Summary Report

18-00127366

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Henderson, John
Method Received: Phone
Location: 1805 MORNING QUAIL DR, AUSTIN, TX 78758
Location Details: (496E / ML33)
SR Comments:

SR #: 18-00127366
Priority: Standard
Status: Closed
Status Date: May 2, 2018 12:57:38 PM
Created Date: May 1, 2018 11:23:13 AM
Overdue on:

Flex Notes	
Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	seaptience , passion, believe in equal treatment
What do you see as immediate challenges for the next Chief of Police?	hard feeling by minoity community, under staff
What issues should the next Chief of Police be prepared to address over the next 5 years?	staffing funding,training effect of police presence, mental
Do you have any additional feedback that you would like to provide?	has covered all concerns
Would you like someone to contact you back regarding the feedback you provided?	No
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Gunllot, Aline	1805 MORNING QUAIL DR, AUSTIN, TX 78758		CELL 512-947-8235

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request				
Details				

Service Request Summary Report**18-00127366**

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff			May 2, 2018 12:57:00 PM	No Callback Requested - Close SR
Details				

Service Request Summary Report

18-00127294

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Jones, Pamela
Method Received: Phone
Location: 1005 BLUEBONNET LN, AUSTIN, TX 78704
Location Details: (614C / MH21)
SR Comments:

SR #: 18-00127294
Priority: Standard
Status: Closed
Status Date: May 2, 2018 12:58:24 PM
Created Date: May 1, 2018 10:45:15 AM
Overdue on:

Flex Notes	
Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	everything that Mr Manely already has
What do you see as immediate challenges for the next Chief of Police?	keeping the city as safe as possible
What issues should the next Chief of Police be prepared to address over the next 5 years?	keeping Austin safe
Do you have any additional feedback that you would like to provide?	Caller states that Brian Manely should be the next Chief for Austin, he is already doing an awesome job, he is patient, kind and did an awesome job during the last bombing. Caller is 102 years old and has lived in Austin for 80 of the years and states that the City Manager should not delay putting Manley as the chief.
Would you like someone to contact you back regarding the feedback you provided?	No
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Fath, Shudde	1005 BLUEBONNET LN, AUSTIN, TX 78704		HOME 512-442-2718

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request				

Service Request Summary Report

18-00127294

Printed Date : Jun 1, 2018 11:32:19 AM

Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff			May 2, 2018 12:58:00 PM	No Callback Requested - Close SR
Details				

Service Request Summary Report

18-00127176

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Kishpaugh, Shawna
Method Received: Phone
Location: 1520 RUTHERFORD LN, AUSTIN, TX 78754
Location Details: (526Y / MM28)
SR Comments: received via email from citizen:

SR #: 18-00127176
Priority: Standard
Status: Closed
Status Date: May 2, 2018 12:59:33 PM
Created Date: May 1, 2018 9:26:23 AM
Overdue on:

Flex Notes	
Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	
What do you see as immediate challenges for the next Chief of Police?	
What issues should the next Chief of Police be prepared to address over the next 5 years?	
Do you have any additional feedback that you would like to provide?	We think Brian is a great choice for Chief of Austin PD, Brian represents us well.
Would you like someone to contact you back regarding the feedback you provided?	No
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	
<i>Disposition</i>	<i>Community Engagement</i>

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Conner, Michael			
Citizen	Conner, Michael			
Department Employee				
Other City Department				

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request				

Service Request Summary Report

18-00127176

Printed Date : Jun 1, 2018 11:32:19 AM

Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff			May 2, 2018 12:59:00 PM	No Callback Requested - Close SR
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Triage Request	Kishpaugh, Shawna	May 1, 2018 5:13:00 PM	May 1, 2018 9:28:00 AM	SR Entered
Details				
<p><i>Thank you for contacting the City of Austin. We appreciate you taking the time to send in your feedback regarding Interim Chief Manley. We have forwarded your feedback to our Community Engagement team.</i></p> <p><i>If you should have any other questions or concerns, please feel free to email us back or contact us at 311 or 974-2000.</i></p> <p><i>Thanks again for contacting the City of Austin,</i></p> <p><i>Shawna</i> <i>Austin 3-1-1</i> <i>127160</i></p> <p><i>Great News! Reporting issues to Austin 3-1-1 just got easier! Download the Austin 3-1-1 Mobile App on Android Or ITunes. For other operating devices, visit http://311.austintexas.gov</i></p> <p><i>IMPORTANT NOTICE: This message and any attachments are intended solely for the original recipient named and may contain material deemed sensitive, proprietary or confidential in nature. Any unauthorized transmission, duplication, use, disclosure or other manipulation is expressly forbidden without written consent of the original sender. You are hereby notified that not adhering to this notice may constitute a violation of federal and/or state law. If you are not the intended recipient, please delete this message and any attachments and notify the sender immediately via phone, fax or e-mail. Austin 3-1-1 is a department of the City of Austin.</i></p>				

Service Request Summary Report

18-00127175

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Odonnell, Colin
Method Received: Phone
Location: 6313 PARLIAMENT DR, AUSTIN, TX 78724
Location Details: (587E / MN24)
SR Comments:

SR #: 18-00127175
Priority: Standard
Status: Closed
Status Date: May 8, 2018 2:55:55 PM
Created Date: May 1, 2018 9:26:03 AM
Overdue on:

Flex Notes	
Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	knowledge of community, forward looking change from hardline force to deescalation tactics, caller believes brian manley possesses all of these traits
What do you see as immediate challenges for the next Chief of Police?	endemic corruption via lawyers and police records
What issues should the next Chief of Police be prepared to address over the next 5 years?	changing from punitive incarceration to rehabilitative
Do you have any additional feedback that you would like to provide?	caller finds same spirit it the fire department, EMS, caller is very pleased with how austin handles these departments
Would you like someone to contact you back regarding the feedback you provided?	Yes
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Stiles, Juanita	6313 PARLIAMENT DR, AUSTIN, TX 78724		CELL 512-705-2939

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request				
Details				

Service Request Summary Report

18-00127175

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff			May 2, 2018 1:03:00 PM	1st - Callback Attempted - Left Message
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff	Welch, Cara		May 8, 2018 2:55:00 PM	Completed - Close SR
Details				
<p>Caller returned phone call.</p> <p>Additional feedback from caller- told a story about a man that she had invited into her home that stole her credit card, cash, and silver and did not call the police. The person that stole her things returned and seemed to be on drugs. After the second attempt the caller called the police. The police helped the person get social services. She has had positive experiences with the police and EMS. Caller had experience with police and helping to keep children out of prison.</p> <p>I provided the caller with additional ways to give feedback and the community forum on May 17th at KLRU.</p>				

Service Request Summary Report

18-00126411

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Walsh, Andrea
Method Phone
Received:
Location: 1900 ROCK CREEK DR, ROUND ROCK, TX 78681
Location Details: (406J / ML41)

SR #: 18-00126411
Priority: Standard
Status: Closed
Status Date: May 8, 2018 2:41:37 PM
Created Date: Apr 30, 2018 5:26:00 PM
Overdue on:

SR Comments: Chief Manley has been a great Chief since Avacedo. This guy needs to be our Chief. He has been active and connected with the public

Flex Notes	
Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	Understand the problems in austin, crime rates rising and paying the officers a good pay raise.
What do you see as immediate challenges for the next Chief of Police?	Building up the force of APD and moral because they have left. Put officers on the streets to be visible again.
What issues should the next Chief of Police be prepared to address over the next 5 years?	Building up the police force, involving the citizens, crime rates and the crimes are spilling into the other cities
Do you have any additional feedback that you would like to provide?	Involving people using kindness, building moral with the public, change the outlook of police the public has at this current time.
Would you like someone to contact you back regarding the feedback you provided?	Yes
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Shea, John	1900 ROCK CREEK DR, ROUND ROCK, TX 78681		HOME 512-255-7826

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				

Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request				

Service Request Summary Report**18-00126411**

Printed Date : Jun 1, 2018 11:32:19 AM

Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff			May 2, 2018 1:09:00 PM	1st - Callback Attempted - No Answering Machine
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff	Welch, Cara		May 8, 2018 2:40:00 PM	Completed - Close SR
Details				
attempted a 2nd call back. there was no voicemail available. caller's comments were reviewed and will be added to the overall feedback provided to the City Manager for his final decision.				

Service Request Summary Report

18-00126390

Printed Date : Jun 1, 2018 11:32:19 AM

Type: Community Engagement Project Feedback
Area: -
Group: Community Engagement
Jurisdiction: City of Austin
Input By: Puente, Abigail
Method Received: Phone
Location: 9900 N FM 620 RD, AUSTIN, TX 78726
Location Details: (432Z / MD37)
SR Comments:

SR #: 18-00126390
Priority: Standard
Status: Closed
Status Date: May 8, 2018 2:39:08 PM
Created Date: Apr 30, 2018 5:11:36 PM
Overdue on:

Flex Notes	
Flex Note Question	Flex Note Answer
What Community Engagement Project are you calling about?	Chief of Police
What key characteristics are most important for our next Chief of Police?	His calmed and articulate never weaken . positive message Maury should be the next chief of police
What do you see as immediate challenges for the next Chief of Police?	control and informaion on everything thast happening
What issues should the next Chief of Police be prepared to address over the next 5 years?	crime graffiiti
Do you have any additional feedback that you would like to provide?	last person was ok but the new person is better
Would you like someone to contact you back regarding the feedback you provided?	Yes
Note to Agent: What language was spoken during the call?	English
Thank you for providing your feedback. Please encourage other community members to provide their feedback as well.	
For more information about upcoming Austin Police Chief Community Forums you can visit www.speakupaustin.org/OurNextChief	

Participants				
Participant Type	Participant Name	Address	Email	Phones/Extension
Participant	Refuse, Patty			CELL 512-663-1055

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Notification				

Details

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Review Request				

Details

Service Request Summary Report

18-00126390

Printed Date : Jun 1, 2018 11:32:19 AM

Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff				
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff			May 2, 2018 1:11:00 PM	1st - Callback Attempted - Left Message
Details				
Activities				
Activities	Assigned Staff	Due Date	Completed Date	Outcome
Action Taken by Staff	Welch, Cara		May 8, 2018 2:38:00 PM	Completed - Close SR
Details				
Attempted 2nd call back. Spoke with the caller. The caller had additional comments.				
Comments from caller- very qualified and professional, hopes that Brian Manely gets the job. Need 311 because it is the only way for elderly people to provide feedback.				

Our Next Chief Email Comments

From: Mary Wilson
To: [Our Next Chief](#)
Subject: Brian Manley is the person we need
Date: Monday, April 30, 2018 11:40:41 AM

I appreciate the extra effort being given to making sure we are all happy with the choice, but the city needs to wrap this up and get moving forward.

In my opinion, Manley is a great leader and I doubt there is a better choice for Austin today.

He has my full support and from what I can see he is also fully supported by those in law enforcement. What more can you ask for?

Mary Wilson
1303 Ridgehaven Dr
Austin TX 78723

From: Marla Stacey
To: [Our Next Chief](#)
Subject: Man
Date: Monday, April 30, 2018 11:42:57 AM

Manley is the only man for the job

From: Udenna Agumadu
To: [Our Next Chief](#)
Subject: Police Chief
Date: Monday, April 30, 2018 12:33:37 PM

Dear City Manager Cronk, thank you for allowing the citizens of Austin to contribute to the process of selecting our new Police Chief. I have always admired the way that Chief Brian Manley has dealt with the major crises that have occurred in our city, most recently the serial bombings. After the way Chief Manley and all those who worked with him brought a swift end to what could have been a long and drawn out terror to our city, I am confident he will no doubt make an excellent permanent chief. As a long term citizen of Austin(over 20 years), I have seen our city become plagued with violence and hatred that in just recent years, has become a problem that keeps getting worse. Drugs and violence, especially gun violence have darkened our beautiful city. How do you plan on handling this situation? And what can the citizens do to aid the police and those who run our city to reduce the number of killings that happen daily? I realize that there is no quick or easy solution but I think it is important that we all work together to solve this problem. No matter how long or what it takes, I know the people who live here and want to raise their children in a safe city, are willing to contribute to the solution. I see this on a small scale already but it would be nice to see police and community members coming together more frequently to discuss issues happening in our city and develop more programs to get our young people off the streets and back into school. This is no small task but with proper leadership, I believe it is something that can be implemented and with consistency, yield long term results. We need a police chief who is transparent, honest, does not consider himself above the law, is passionate and can inspire others, communicates well and strives to develop and maintain a close relationship with the citizens of Austin. I believe these are qualities that we have all seen so far in Chief Manley. I am confident in his leadership and his ability to work hard to address and find solutions to our city's biggest issues. Again thank you for your time and letting us have a voice in your consideration for this important role.

Sincerely,

Udenna Agumadu

From: Aaron Buzali
To: [Our Next Chief](#)
Subject: Make Brian Manley Chief!
Date: Monday, April 30, 2018 5:45:00 PM

From: Joseph Elizondo
To: [Our Next Chief](#)
Subject: My Priorities for Austin Police Department
Date: Monday, April 30, 2018 9:48:17 PM

1) What are the key characteristics you think we need in our next Chief of Police?

Chief Acevedo made the gay community in Austin feel appreciated and safe, particularly after the Pulse nightclub massacre in Orlando in 2016. I never forgot his kind/strong words and the fact that he showed up at a rally on 4th Street to celebrate/mourn the lives of the victims. I really want the new chief to continue Chief Acevedo's leadership style by showing compassion and understanding to everyone in the community, but especially the marginalized groups in our community.

Joseph Elizondo
8004 Northforest Drive
Austin, Texas 78759

From: Linda Messier
To: [Our Next Chief](#)
Subject: Permanent Chief of Police
Date: Tuesday, May 01, 2018 8:34:19 AM

I am in support of Chief Brian Manley being moved into a permanent role as Chief of Police for the City of Austin. He runs a very transparent organization, has a strong moral character and work ethic that no one can compare to. He has the knowledge, foresight, diligence, and expertise to lead our city into the future. I would be proud to have him serve our city as the Chief of Police.

Respectfully,
Linda Messier
Austin Citizen

It's better to have a 'seat at the table' rather than to be "on the menu"...

Sent with [Free Email Tracker by cloudHQ](#)

From: [REDACTED]
To: [Our Next Chief](#)
Subject: Police Chief
Date: Tuesday, May 01, 2018 11:19:52 AM

Chief Manly is a proven leader. In the interim he has made him self visible at many community events, he has listened and worked with our diversified community, he has responded to people's concerns at public forums, he has worked to correct issues within the department, and he was a calm, focused, and constant presence during the recent nightmare Austin experienced. He has earned our confidence and respect and is ready to be Chief of the Austin Police Department.

Gloria

From: [REDACTED]
To: [Our Next Chief](#)
Subject: Re: Police Chief
Date: Tuesday, May 01, 2018 11:25:15 AM

I clicked on send, just as I noticed the typo in the misspelling of the Chief's name, please correct. Thank you.

Gloria Mata Pennington

-----Original Message-----

From: twopenns <[REDACTED]>
To: OurNextChief <[REDACTED]>
Sent: Tue, May 1, 2018 11:19 am
Subject: Police Chief

Chief Manley is a proven leader. In the interim he has made him self visible at many community events, he has listened and worked with our diversified community, he has responded to people's concerns at public forums, he has worked to correct issues within the department, and he was a calm, focused, and constant presence during the recent nightmare Austin experienced. He has earned our confidence and respect and is ready to be Chief of the Austin Police Department.

Gloria

From: Stephanie Ryan
To: [Our Next Chief](#)
Subject: Interim Chief Manley has my vote
Date: Tuesday, May 01, 2018 11:35:38 AM

Good morning! I'm very pleased with how City Manager Cronk has decided to handle the selection for the permanent position of APD Chief. I've been an Austin resident for 39+ years and remember Chief Manley during his tenure as prior Chief Acevedo's chief of staff. He impressed me then and continues to do so with his communication skills, modesty and teamwork (as displayed during the Austin bombings), and progressive practices in modernizing the Austin police force.


I would also like to use this opportunity to respond to a published comment from the leadership of the Austin Justice Coalition who expressed concern with how Chief Manley handled the March bombings, specific to his reluctance in labeling the bomber as a terrorist. As a member of law enforcement, he rightly was using the legal definition and i believe finally elected to refer to these events as 'domestic terrorism', in part as a nod to the emotions of some members of the public and also to calm racial tensions.

I support his initial instinct, and while understanding the reason for his change in position, I think Rabbi Lev Baesh (also a nurse and attorney) had it right in his Statesman editorial: *'Terrorist label isn't getting us beyond the violence'*. He counsels us that once we can place some distance between a harming event and the present moment, we no longer have to live by labels and reactions to bad acts. It's sage advice for us all and is one step toward curing our racial divide.

And my best guess is Chief Manley, as an individual of obvious integrity, knows this innately. He certainly has my support as our next Chief of Police.

Many thanks for the opportunity to provide input during this process. It's much appreciated.

Best,
Stephanie Ryan



From: Mary T Brady
To: [Our Next Chief](#)
Subject: Brian Manley
Date: Tuesday, May 01, 2018 12:18:34 PM

I fully support City Manager Cronk's decision to name Brian Manley as the finalist for Chief of Police!

Mary Brady, Austin, Texas

From: Betty Arrell
To: [Our Next Chief](#)
Subject: Our new police chief
Date: Tuesday, May 01, 2018 12:29:49 PM

I have been very impressed with Mr. Manley, but more to the point I think he has earned the position.

From: Anne Peticolas
To: [Our Next Chief](#)
Subject: next police chief
Date: Tuesday, May 01, 2018 3:55:48 PM

I've been here in Austin since 1975; and the police have a problem. They don't treat everyone with equal respect and there are too many incidents that end in injury or death when they shouldn't.

I like that Manley is a local, but I am not happy that he is defending the training at the police academy. I like that he seems to be a capable administrator, but I am not happy that he defends the excessive number of SWAT raids we have. Whoever the next police chief is, I want that person to commit to changing police training, to lowering the number of SWAT raids (they are dangerous and should only be used when really appropriate - such as for the Austin bomber - instead of the numerous other nonsense they get used for), to having the police less trigger-happy with dogs (I think something may have been done on this, hope so), and to having the police better able to deal with the difficult task of handling those with mental illness and the homeless.

We need a different overall mentality in the management of the police officer. Although my own encounters with officers have been fine, I have heard too much about unwarranted actions and attitudes over the years both from people I know and in the newspapers. Somehow, it has never changed. And, it needs to change.

Good policing also means good treatment of police officers. It's not right for officers who hate it to be stuck on 6th Street for years, that causes burnout. It's not right for police cadets to be physically abused at the police academy. We can have a better police for the public AND for police officers. But unfortunately Austin seems to be right with the trend on police militarization, and as long as that mentality is the prevailing one, and as long as only some people are treated with respect by police, efforts to improve will keep getting eroded again and again, as they have during the decades I've been here.

I don't think the problem is mainly with individual police officers. The problem has been with the short-sighted management - such as Acting Chief Manley stating that the police are a para-military organization. I want police, not warriors. As long as we have the warrior mentality, we are going to get unnecessary force and grieving families.

Sincerely,
Anne Peticolas



From: Patricia Murphree
To: [Our Next Chief](#)
Subject: Supporting Brian Manley for our next Police Chief
Date: Wednesday, May 02, 2018 12:40:09 PM

I was very pleased to hear that Interim Chief Brian Manley is the lone finalist for our permanent chief of police. If anyone ever proved himself in a crisis situation, it was Chief Manley. His calm demeanor, his ability to communicate clearly and succinctly in a crisis situation, his competent decision making, and his leadership skills are the ones that we need in Austin. I fully support his hiring and only regret that it hasn't happened before now.

Thank you for asking for our input.

Best,

Patricia Murphree
9012 Lantana Way
Austin, TX 78749

From: Rocky Wardlow
To: [Our Next Chief](#)
Subject: Brian Manley
Date: Wednesday, May 02, 2018 4:05:45 PM
Attachments: [image001.png](#)
[image006.png](#)
[image009.png](#)

I am not a resident of Austin, nor do I have any plans to ever become one.

I am a retired Texas Ranger with over 30 years of service in the Texas Department of Public Safety. Over 20 of those years were spent in a neighboring jurisdiction of Austin and I worked extensively with the fine men and women in the Austin Police Department.


I am the current Chief of Police for the Horseshoe Bay Police Department where I came to work following my retirement from the State in 2009.

And, I am one of the many who closely followed the serial bombings in Austin.

I do not know Brian Manley. But what I saw a man who was compassionate, determined, capable, and confident. I saw a man who was honest, competent to the challenge, committed, and had the ability to communicate in the most difficult of times.

I saw every character trait of a natural leader.

I have no dog in the hunt, I would simply submit to you that your hunt is over.

Rocky Wardlow
Chief of Police
City of Horseshoe Bay
Horseshoe Bay, Texas 78657

www.horseshoe-bay-tx.gov





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From: [REDACTED]
To: [Our Next Chief](#)
Subject: End User Digest: 1 New Message (16 Audit Messages)
Date: Thursday, May 03, 2018 5:06:21 AM
Attachments: [logo.png](#)



City of Austin
Proofpoint Email Protection

End User Digest: 1 New Message (16 Audit Messages)
For [REDACTED]

The emails listed below have been placed in your personal Quarantine since you received your last End User Digest. They will be deleted after 7 days. To deliver an email to your inbox, click on Release. To deliver an email to your inbox and add the email sender to your Safe Senders List, click on Release and Safelist. This ensures that no emails from that sender will be blocked in the future. To report messages that are not spam but are reported in the digest, click on Not Spam.

[Request New End User Digest](#) [Request Safe/Blocked Senders List](#) [How To Manage Your Emails](#)

Quarantine				
	Score	From	Subject	Date
Release Not Spam	27	[REDACTED]	SUBJECT NOT AVAILABLE FOR THIS MESSAGE>	2018-05-02 22:23:28

Emails listed in the section below represent your valid emails. If you see any spam emails, please click on the Report Spam link. This will help us improve our spam detection capability.

Note: These emails in the below section are **not Blocked or Quarantined** and have already been delivered to you.

Audit Messages				
	Score	From	Subject	Date
Report Spam	0	[REDACTED]	Test from external email	2018-04-26 15:51:47
Report Spam	0	[REDACTED]	Manley is the person we need	2018-04-30 11:40:37
Report Spam	0	[REDACTED]	Man	2018-04-30 11:42:54
Report Spam	0	[REDACTED]	Police Chief	2018-04-30 12:33:35
Report Spam	0	[REDACTED]	Make Brian Manley Chief!	2018-04-30 17:44:50
Report Spam	0	[REDACTED]	My Priorities for Austin Police Department	2018-04-30 21:48:14
Report Spam	0	[REDACTED]	Permanent Chief of Police	2018-05-01 08:34:16
Report Spam	0	[REDACTED]	Police Chief	2018-05-01 11:19:49
Report Spam	0	[REDACTED]	Re: Police Chief	2018-05-01 11:25:12
Report Spam	0	[REDACTED]	Interim Chief Manley has my vote	2018-05-01 11:35:35
Report Spam	0	[REDACTED]	Brian Manley	2018-05-01 12:18:31
Report Spam	0	[REDACTED]	next police chief	2018-05-01 15:55:44
Report Spam	0	[REDACTED]	Supporting Brian Manley for our next Police Chief	2018-05-02 12:40:06
Report Spam	0	rwardlow@horseshoe-bay-tx.gov	Brian Manley	2018-05-02 16:05:42
	1	[REDACTED]	Test	2018-04-26 14:32:38

Report Spam				
Report Spam	4		Our new police chief	2018-05-01 12:29:47

For more information contact your System Administrator.

Powered by Proofpoint Protection Server

From: VS
To: [Our Next Chief](#)
Subject: Make Brian Manley permanent
Date: Thursday, May 03, 2018 1:45:51 PM

TO: City Manager Spencer Cronk

Brian Manley was tested under severe circumstances as acting police chief during the Austin bombings, an event that could've gone on for much longer were it not for his leadership skills and ability to coordinate with other law enforcement. He also articulated to the public events as they unfolded in a way that was not alarmist, political, or in any way compromising to the investigation itself, which garnered my 100% confidence in him. The City of Austin is lucky to have someone this competent, and as a resident of Austin District 8 I'd like to see him permanently made police chief. Thank you for your time and attention. -- VS

From: [REDACTED]
To: [Our Next Chief](#)
Subject: Chief Manley
Date: Thursday, May 03, 2018 2:56:20 PM

As the parent of a City of Austin police officer, I know that Chief Manley has the utmost respect for the department and he has the respect, in return, from the department. I believe that the City of Austin could not find a better candidate than Chief Manley. He has the experience, a native Austinite (which means he knows the problems that face our city) and obviously the most qualified person for the job. I urge the City of Austin to confirm Chief Manley as the permanent Chief, finalize the contract with our police department and actively recruit for good qualified candidates for our community. Finally, we also need to find a way to remove the stigma about our police officers that has plagued our nation. We worry about the safety of our police force.

IN SUPPORT OF CHIEF MANLEY

Joseph & Nancy Castelline

From: Tina Rodriguez
To: [Our Next Chief](#)
Subject: Manley for Police Chief
Date: Thursday, May 03, 2018 3:42:24 PM


He is the best man for the job! He has more than proved himself! I was very impressed with how he handled the Austin Bomber situation.

Thank you,
Tina Rodriguez

From: Paul J. Holubec
To: [Our Next Chief](#)
Subject: Chief Manley
Date: Thursday, May 03, 2018 3:51:15 PM

Our current Chief Manley is a proven leader who already knows our City.

Paul J Holubec
Chairman, Austin Region
PlainsCapital Bank



From: Mike Thompson
To: [Our Next Chief](#)
Subject: Chief
Date: Thursday, May 03, 2018 11:42:10 PM

I support Brian Manley for Chief of Police

Sent from my iPhone

From: Kelly White
To: [Our Next Chief](#)
Cc: [Julia Spann](#)
Subject: In support of Chief Manley
Date: Friday, May 04, 2018 12:11:51 PM
Attachments: [image003.png](#)
[image006.png](#)

Dear Mr. Cronk,

I am the Co-CEO of The SAFE Alliance, the primary organization providing prevention and intervention services in Austin/Travis County to address the issues of sexual assault and exploitation, child abuse and domestic violence. It has been our intent to try to find some time to invite you to visit **SAFE | stop abuse for everyone** at some early point in your tenure as our City Manager – and your plate has been quite full. I am emailing today to tell you that we are big fans of Acting Chief Manley and encourage his being named as the Austin Chief of Police.

As some background – SAFE is a large non-profit operating multiple shelters, transitional living and supportive housing apartment communities, 24-hour SAFeline with chat and text, community counseling, sexual assault forensic nursing and advocacy programs, healthy relationship programs in the Austin schools, an extensive home-based child abuse prevention program, programs in response to child sexual exploitation, a child visitation and exchange program, and much more. We provide services for thousands of Austinites each year, have over 1,000 volunteers, an influential Board of Directors, a \$22 million annual budget and have +/- 400 employees. These staff, volunteers and services intersect with APD across a broad range of services.

Acting Chief Manley is a thoughtful, courageous, smart, respectful and respected Police Chief. I have watched repeatedly as he has walked into difficult and contentious situations and deescalated and moved individuals and groups toward solutions. He has also put together an extraordinary team of leaders within the police department that are trusted and engaged with the Austin advocate community.

If you would like additional information or feedback about SAFE or our actions with Acting Chief Manley, please don't hesitate to call. My cell is listed on my signature line. I have also copied my Co-CEO, Julia Spann, on this email.

Thank you for the opportunity to provide input.

Best,
Kelly

| Kelly White | Co-CEO | SAFE
 | Office [REDACTED] Cell [REDACTED] | safeaustin.org

| 24-hr SAFeline - Call: 512.267.SAFE (7233) | Text: 737.888.SAFE (7233) | Chat: safeaustin.org/chat
 | For Deaf people of all identities, please use relay/VRS

SAFE | stop abuse for everyone

A merger of Austin Children's Shelter and SafePlace



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From: Tammy Fotinos
To: [Our Next Chief](#)
Subject: Brian Manley for Chief
Date: Friday, May 04, 2018 2:50:01 PM

I am writing to express my support for the selection of Brian Manley for the next Police Chief of Austin. Austin is at a unique time in history with rapid growth and a lot of changes. I think it will be crucial for our next Chief to have familiarity with the city and the challenges it is facing. I have had the pleasure of meeting Chief Manley on a number of occasions and he is a dedicated public servant with the experience that Austin needs.

Tammy Fotinos

"Let us not grow weary in doing good, for in due season, we shall reap, if we do not lose heart."

From: Joan Maril
To: [Our Next Chief](#)
Subject: Police Chief
Date: Friday, May 04, 2018 7:32:55 PM

Brian Manley is the man for the job! What an outstanding representative for our city, locally, and nationally!! I am so proud of his professionalism and cooperation with all possible resources. He is the man for the job!!

Joan Maril

From: Linda Diaz
To: [Our Next Chief](#)
Subject: Support Chief Manley
Date: Saturday, May 05, 2018 8:01:57 AM

My family proudly supports Chief Manley.

In 2012 my family met Assistant Chief Manley. At the time, we were going through one of our darkest storms we had ever faced as a family. It was then APD became our family and I remember his kindhearted spirit, compassion and leadership.

Since then Chief Manley has stayed in contact with our family one way or another. He's been to Washington DC, state memorials and other times he has been around our family during significant events.

In 2014 he was closely by our side again during our biggest battle to fight for justice for my brother SPO Jaime Padron. I remember once again his kindhearted, understanding and compassionate approach.

No matter how busy it may be for the department, Chief Manley manages to call my family to check in to let us know he hasn't forgotten, ask how the family is doing, if we need anything etc.. We appreciate his time, friendship and dedication to his job. I see he is passionate about what he does and is evident he has dedicated his life to being a true servant and leader.

I understand part of his job was to be at the events mentioned, but his humanitarian, kindheartedness and being present is what makes him a true leader and someone who I believe has earned the roll of the Austin Texas Police Department Chief of Police. He is genuine and one of a kind.

Respectfully and with great pride, my family and I support Chief Manley. May he always be blessed beyond measure to continue leading the great men and women of the Austin Texas Police Department.

Mr & Mrs Steve & Linda Diaz family.

From: Consuelo Pardo
To: [Our Next Chief](#)
Subject: Keep Chief Manley
Date: Saturday, May 05, 2018 12:19:11 PM

I would like Chief Manley to be apportioned as our Chief. He has done a great job so what are we waiting for?! I believe he is a lifelong resident, so he has seen our city grow and change. He did an excellent job with the booming crisis so he has shown us he can handle anything. I didn't not know why we even have to have all this input. Let's do this.

Please also show support for your hard working men and women of your Police department. I don't believe they are the enemy. Let's hold citizens accountable for their behavior and actions.

Thanks for letting me provide input. I hope it makes a difference.
Sent from my iPhone

From: Richard Hill
To: [Our Next Chief](#)
Subject: Chief Manly
Date: Saturday, May 05, 2018 1:53:56 PM

I am in support of Chief Manly

Sent from my iPhone

From: Joseph Meyer
To: [Our Next Chief](#)
Cc: [REDACTED]
Subject: Our Next Chief and Crisis Intervention Teams
Date: Sunday, May 06, 2018 9:11:41 AM

May 6, 2018

Mr. Joseph Meyer
 11103 Whiskey River Dr.
 Austin, Texas 78748
 [REDACTED]

To Whom It May Concern:

Thank you for an opportunity to provide input about an area where the Austin Police Department should focus more effort in the coming years: Austin and Travis County need a dedicated plain-clothes crisis intervention team that patrols the city and looks for opportunities to help people suffering from severe and acute mental illness.

When I looked through the Washington Post database of police shootings over the past 3.5 years (see https://www.washingtonpost.com/graphics/2018/national/police-shootings-2018/?utm_term=.915846f0cb45), I found that Austin has apparently seen about twice as many deadly police confrontations with the mentally ill as Houston or San Antonio, despite having a smaller population than either of those cities. By my counts:

- Houston had 33 fatal shootings, 5 (15%) of which involved mental illness.
- San Antonio had 23 fatal shootings, 4 (17%) of which involved mental illness.
- Austin had 21 fatal shootings, 9 (43%) of which involved mental illness.

Specialized teams of crisis intervention officers may be why Houston and San Antonio seem to have fewer police shootings of mentally ill people than Austin. Conversely:

1. Austin has a trainer who may not value de-escalation according to one news story: <https://www.mystatesman.com/news/crime--law/citizens-panel-urges-removal-trainer-austin-police-academy/SbMcUvdFBv7ofPAFXmearO/>
2. Austin has a crisis intervention team that apparently spends most of its time reading police reports, according to another news story: <https://www.austinchronicle.com/news/2017-12-15/how-austin-handles-mental-health-emergencies/> (i.e., "the unit's officers function primarily as secondary responders, by looking for 'red flags' in patrol reports")

As a parent of an adult son who is on the autism spectrum and has bipolar disorder with psychotic symptoms, I have what may be an irrational fear of my son having a deadly encounter with the police, knowing that police have hundreds of interactions with the mentally ill every day and the tragic outcomes we see on the news are rare events. On the other hand, the Washington Post database suggests that at least 25% of those who are killed by police have a serious mental illness (e.g., a psychotic disorder, mood disorder, or PTSD) while only about 5% of the population has such a diagnosis. The actual rate of mental illness in these deadly outcome is probably higher since privacy laws prohibit information about diagnoses from being shared by authorities, we only know about the presence of mental illness when a family member mentions it to a reporter, we know these disorders often go undiagnosed, and we know that survivors often do not wish to talk about mental illness which they may consider stigmatizing. Throw in substance abuse, which some studies find to be present in about half of those with a serious mental illness, and it is quite possible that half of people killed by the police have a substance use disorder or serious mental illness.

Perhaps the rate of deadly interactions is five or more times higher for those with mental illness than would be expected from their 5% representation in the population because they have more interactions with the police, rather than being five times more likely to be killed during any individual interaction. But, even if that is the case, a sub-

population representing one-quarter of fatalities in interactions with the police merits special attention, regardless of whether they are more or less likely to encounter deadly force in any single encounter.

I think part of the problem is a lack of desire to effectively address this issue in most police departments. I don't blame officers for not wanting to do what they might consider the job of social workers. But, such an attitude may reveal something about the mindset some officers may have when summoned for a crisis call—if they do not like crisis intervention, they may not be very good at it. This is why Austin needs a unit like the one in San Antonio.

A few years ago, I approached three different police organizations about offering an educational session related to crisis intervention at a large university: The Austin Police Department was among those I asked via a phone call and follow-up email. I also sent follow-up emails to ask a second time. But, none of the three police organizations ever responded to my requests. One police organization proposed a session about how they would respond to an active shooter incident, offering to cover a topic that rarely occurs while mental health crises happen many times a year. I interpreted it to mean that most police officers think of crisis intervention as an undesirable aspect of their jobs. Additional evidence that police officers do not value the crisis intervention role is that NAMI claims only about 20% of U.S. police officers have been training in crisis intervention, even though the Memphis Model has been around for almost 30 years.

It would be nice to be able to change the culture in the entire police department, but I do not think that is possible. It is really hard to change the way people think as evidenced by the political divide in our country. In San Antonio, there was strong opposition from the members of the police officers association to a plan by Chief McManus to implement some of the recommendations contained in a report titled “Re-Engineering Training on Police Use of Force” by the Police Executive Research Forum led by Dr. Chuck Wexler (see <http://www.policeforum.org/assets/reengineeringtraining1.pdf>). Those union members eventually voted no-confidence in Chief McManus for entertaining some of the PERF recommendations, even though he defended the right of officers to not retreat from an advancing suspect and backed the U.S. Supreme Court ruling on use of force (see https://www.expressnews.com/news/news_columnists/brian_chasnoff/article/McManus-shocked-by-union-s-tactics-7003523.php). It may have only been the strong support of elected officials in San Antonio that saved the police chief's job.

Nevertheless, the San Antonio Police Department has what is widely considered one of the finest crisis intervention teams in the United States and the crisis intervention team in Houston is also considered to be quite good. But, those teams are probably officers who self-selected into the program. Dr. Chuck Wexler, Executive Director of the Police Executive Research Forum (PERF), believes that just as not everyone is cut out to be a SWAT officer not everyone is cut out to handle psychiatric crises. He prefers the use of specialized Crisis Intervention Teams rather than department-wide crisis intervention training and names a number of recommendations designed to reduce fatalities in the “Re-Engineering Training on Police Use of Force” report cited earlier.

Austinites like to think they live in one of the most progressive cities in the United States, but our approach to mental health crises lags far behind approaches used in other large cities. Austin needs a dedicated and engaged crisis intervention team that actively responds to mental health crises, using de-escalation techniques that will save lives. Thank you for the opportunity to make this suggestion.

Sincerely,

Joe Meyer

From: David Roche
To: [Our Next Chief](#)
Subject: I support Chief Manley
Date: Sunday, May 06, 2018 3:16:08 PM

Chief Manley has proven, beyond any question, that he should be our next PERMANENT police chief.

Thank you,

David Roche

From: P Gondeck
To: [Our Next Chief](#)
Subject: Chief Manley
Date: Sunday, May 06, 2018 4:47:12 PM

This man has done a better job in 17 mo than anything Chief has done in 27 years! We support Chief Manley!!

Sent from my iPhone

From: Dan Williams
To: [Our Next Chief](#)
Date: Sunday, May 06, 2018 6:20:30 PM

As both a resident and business owner I am writing to express my support for Brian Manley as Chief of Police.

Thank You

Dan Williams
9050 N. Capital of Texas Hwy
Building 3, Suite 380
Austin, TX 78759
Phone: (512) [REDACTED] Fax: (512) [REDACTED]
www.danwilliamscompany.com



From: Rob Golding
To: [Our Next Chief](#)
Subject: Permanent Chief
Date: Sunday, May 06, 2018 7:48:41 PM

I strongly support making the Interim APD Chief permanent.

Rob Golding | CEO



[9100 Decker Lake Rd. | Austin, TX 78724](#)

P [REDACTED] | C [REDACTED]
[REDACTED]

www.rodeoaustin.com

Funding the Future of Young Texans

From: Robert Howard
To: [Our Next Chief](#)
Cc: [Ann Kitchen Campaign](#)
Subject: Request to Spencer
Date: Monday, May 07, 2018 7:53:23 AM

Dear Spenser,

As one of the "oldest living Austinites" who can still move around a little, I welcome you and hope that you have a long and happy tenure in Austin. I look forward to meeting you and would welcome a chance to visit. I'd be happy to share my perspectives from 50 plus years of civic engagement here.

I'd like to comment more on what I'd like to see in our new city manager than our new police chief, which is to please not fall into the trap of interminable input from the public. While public input in the right amount is good and necessary, too much leads to indecision and ultimate dysfunctionality brought on by a lack of leadership, direction, and staff moral.

It is time for you to make a decision on the police chief. This excruciating process is serving no useful purpose. No candidate will ever be perfect or please everyone. Manley has more than stated his case, so it's time to make a decision.-one way or another, but I'd strongly recommend hiring him. Beyond that, you will have to give him the direction, supervision and training he needs to do the best job possible. If he does not perform to your satisfaction, then you will have to fire him.

Dragging out this process now will serve no useful purpose. It is discouraging for Manley and the rank and file and makes you look like a weak manager. Just imagine how you would have felt if you'd have had to go through the same process. We will never find someone who can walk on water and we are lucky Manley hasn't bailed on us by now.

Thanks for coming to Austin and for listening to me.

Hope to see you soon.

Robert

Robert Howard
2315 Westforest Dr.
Austin,Texas 78704


From: Travis Wesley
To: [Our Next Chief](#)
Subject: APD Chief Brian Manley- Travis Wesley
Date: Monday, May 07, 2018 8:20:21 AM

Hello Mr. Cronk,

I am emailing you today to show my support for Chief Manley. He has shown that he is the man for the job time and time again over the years. He is all business and wants this community to be at its best. We need our first responders to be at their best to achieve that and he is leading the way. He knows this city! Let his record speak for itself.

You will hear from many people on the Speakup Austin webpage and other social media avenues in favor of Chief Manley's appointment to that position but you will also see many not in favor. One thing to keep in mind is that there are many Cop Hating Groups that will share this webpage on their webpage and many of their followers will send in comments and they don't even live here in Austin, Tx. I find this disturbing. One of the ways you can better remedy this is making it "Mandatory" not "Optional" for their Name, Email and add Address to their comments. We saw this same thing happen at the December 2017 City Council Meeting APD Contract Meeting when people were flown in to speak against the Labor Contract and they didn't even live in City Limits. One of the first speakers even walked in with his suitcase coming right from the airport. These same groups would protest any person wearing a uniform not just Chief Manley. It's a no win scenario with them.

So my point is, please make sure you are hearing from "Austin Residents" not people from all over the world that hates cops just because they are cops.

Thank you

Travis Wesley
Citizen Led Austin Safety Partnership (CLASP)
President



C L A S P

From: Connie Lundgren
To: [Our Next Chief](#)
Subject: Support for Chief Manley
Date: Monday, May 07, 2018 10:29:40 AM

I heartily support Chief Manley for City of Austin Police Chief. He is local, experienced, has a proven track record. It is very exciting to think of him as our next Chief.

Connie Lundgren

[Texas law requires all license holders to provide the information About Brokerage Services form to prospective clients](#)

Connie Lundgren, ABR, CNE, CIPS, GRI
Real Estate Advisor, Realtor

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ConnieLundgren.evusa.com



This e-mail and any attachments are confidential. If you are not the intended recipient of this e-mail, please immediately delete its contents and notify us. This email was checked for virus contamination before being sent - nevertheless, it is advisable to check for any contamination occurring during transmission. We cannot accept any liability for virus contamination.

From: Ora Flinton
To: [Our Next Chief](#)
Subject: Brian Manley
Date: Monday, May 07, 2018 11:16:55 AM

This whole process you're going through is a huge waste of time and \$\$ when, in my opinion, Brian Manley has already proven he is fully qualified for the permanent position of Austin Police Chief. What a waste of taxpayer money.

Ora Flinton

From: Aida Prazak
To: [Our Next Chief](#)
Subject: Chief Manley
Date: Monday, May 07, 2018 2:30:42 PM

I would like to express to Chief Manley that as a participant of the 95th Citizen Police Academy I have a much better understanding of what the police go through and how the department works. I support him and his department and I believe he has handled the most challenging of circumstances with leadership and grace.

Austin is a city divided....a division that began with the 1928 Master Plan. We are divided not only economically and racially but also between the anti police groups and the rest of the city who primarily supports the police. It's an "us" versus "them" mentality which greatly concerns me as an Austinite living in a high crime area.

I would love to see the community come together, bring both sides to the table, and figure out how to change the anti police narrative that keeps our city divided. In order for our city to move forward we must all work together. Thank you Chief Manley for your leadership.

From: Fritz Reinig
To: [Our Next Chief](#)
Subject: Greetings from a supporter of Chief Manley
Date: Monday, May 07, 2018 3:26:02 PM

Very pleased to have the opportunity to see and hear from Chief Manley this evening during the community forum. I enthusiastically support any move to make him Austin's permanent police chief. Thanks so much.

Fritz

From: Margo Whitt
To: [Our Next Chief](#)
Subject: Chief Manley
Date: Monday, May 07, 2018 3:31:14 PM

I've had the opportunity to interact with acting Chief Brian Manley on several occasions and across venues as diverse as SXSW and the Citizen's Police Academy. Without exception, Chief Manley displayed a high level of professionalism and empathy. He is an excellent choice as Chief, and I hope he serves in that position for a long time, as I know Austin will be better because of it.

Sincerely
Margo Whitt
Austin Resident
graduate of APD Citizen's Police Academy, 2017

From: Clyde Bentley
To: [Our Next Chief](#)
Subject: Our next chief
Date: Monday, May 07, 2018 3:48:10 PM

I believe Brian Manley should be our next Police Chief. He is professional, intelligent and obviously well experienced. It is good for personnel morale to promote from within.

From: James McDonough
To: [Our Next Chief](#)
Subject: Chief Brian Manley
Date: Monday, May 07, 2018 3:52:47 PM

I strongly encourage you and the Council to select Brian Manley as permanent Chief of the APD. He knows Austin, he knows the department. he knows what to do and how to do it in an enlightened and definite way. Where others may see his Austin experience as a limitation I think he has proven during this temporary period that it is a benefit that an outsider cannot apprehend in a timely way. Also to expend the funds and time necessary for to a needy City and a very busy Council is not desirable.

James McDonough
2502 Comburg Castle Way
Austin, TX 78748

From: Vicki Deweese
To: [Our Next Chief](#)
Cc: [Vicki DeWeese](#)
Subject: Support of Chief Manley
Date: Monday, May 07, 2018 4:27:19 PM

Hello,

As president of the Northwest Austin Civic Association, I am writing to share support of Chief Manley and the Austin Police Department from many of our NWACA Board members as follows:

Vicki DeWeese
Mike Polston
Julie Rawlings
Charlie Galvin
Brad Banister
Louri O'Leary
Bridget Keating
Connie Lundgren
Roger Bolick
Joanie Arrott
Aaron Daniels
Ruven Brooks

Thank you for hosting the community forum for Chief Manley.

Vicki DeWeese


From: [Rodriguez, Isidro](#)
To: [Our Next Chief](#)
Subject: QUESTIONS
Date: Monday, May 07, 2018 4:48:15 PM

Dear Chief Manley,

I want to thank-you for offering the citizens of Austin the opportunity to have a public meeting to discuss what our next APD chief could do better.

First, as a resident of Austin for almost 50 yrs., I would like to let you know the recent uncanny bombing tragedies were a personal attack on my family. The hard work you & the staff from the FBI, DPS, Sheriff didn't go unnoticed and made me proud to a born & raised Austin night.

My question is as successful of job you have accomplished so far, one concern I have is When will the APD crime lab be up and running, what accountability measure will be followed to avoid the recent closing from happing again.

Do you support Mental first aid certification & crisis intervention programs and how can you provide more funding to the HOST program?

Sincerely,
Isidro Rodriquez

From: Johann P Lall
To: [Our Next Chief](#)
Subject: Comments from state law enforcement civilian
Date: Monday, May 07, 2018 4:58:03 PM

Hello, I plan to be at the meeting but I wanted to send comments and question by email in case I don't get a chance to ask:

I have only been working in law enforcement (geographic info specialist at Texas Highway Patrol) for two years but I pay close attention to law enforcement issues nationwide. In my opinion a police chief's most important job is to communicate with the public, and that is something that police departments usually aren't great at. Brian Manley has demonstrated the ability to communicate effectively and also goes above and beyond in speaking to the media about major incidents like the bombings. I believe the culture of openness and community policing he has brought to Austin PD have been vital and will be even more important in the future.

Chief Manley did receive criticism for not characterizing the bombings as terrorism, but I would like to defend him and Austin PD. Classification is based on legal definitions that are similar to definitions in the physical sciences and social sciences. Classification is important for tracking and analysis which serve to guide policy. For example while many people believe hate crimes shouldn't exist, those classifications are important when it comes to investigating and taking other actions against hate groups. A racially motivated murder of a black person by the KKK and an organized crime murder in retribution for a betrayal are both murder, but the enforcement activity that can prevent those crimes are different. We have to be able to distinguish between those in order to understand what is going on in the community as a whole. It's about information, analysis, and action.

Regarding information and analysis: Austin PD's analysts, admins, dispatchers, and other civilian staff are underpaid. These people have uncommon skills and understanding of law enforcement information, procedures, and concepts. They are irreplaceable. Do you have any plans to advocate for better pay, advancement opportunities, and benefits for these vital but often forgotten workers?

Johann Lall
[REDACTED]
3517 N Hills Dr M201
Austin TX 78731

From: Julia Foree
To: [Our Next Chief](#)
Cc: [Casar, Gregorio](#)
Subject: Questions for Interim Chief forum
Date: Monday, May 07, 2018 5:07:59 PM

- 1.) It is said that an ounce of prevention is worth a pound of cure. Police officers are often called upon to handle issues related to mental health or social service needs. What percentage of your officers' time is taken up by this type of call, and would you support an increase in funding to the mental health and social service systems even if it meant limiting increases in the police budget?
- 2.) What is your definition of community policing? Is the intent is to train all patrol officers assigned to an area or develop two separate sets of officers. If the latter, how will you ensure that their work is synergistic?
- 3.) How do you see the police force becoming more of a partner with Austin's other city departments? Which departments in particular would you like to work with more closely?
4. In the past officers have been promised overtime to increase their salaries and fill the gap in the number of trained officers needed. Do you see this as sustainable and cost effective solution to the staffing gap? If not, what will your strategy be?

Julia Foree



From: kenneth wolf
To: [Our Next Chief](#)
Subject: Question for Manley
Date: Monday, May 07, 2018 5:16:16 PM

What is your position on the appointment of Austin cops to "federal task forces", which has the effect of conferring federal immunity on them for state crimes such as the killing of a man who was chased, using a commandeered civilian's car & then on foot, from a bank to a location under a bridge, where without any witnesses he was shot to death by an Austin cop? A federal judge ruled that this cop could NOT be prosecuted for a state crime because he was working under federal cover for his actions.

Will you by policy forbid such appointments in the future, and as such ignore any cop union pressure to continue such appointments?

Ken Wolf

Sent from [Outlook](#)

From: [REDACTED]
To: [Our Next Chief](#)
Subject: End User Digest: 1 New Message (39 Audit Messages)
Date: Tuesday, May 08, 2018 5:06:03 AM
Attachments: [logo.png](#)



City of Austin
Proofpoint Email Protection

End User Digest: 1 New Message (39 Audit Messages)
For [REDACTED]

The emails listed below have been placed in your personal Quarantine since you received your last End User Digest. They will be deleted after 7 days. To deliver an email to your inbox, click on Release. To deliver an email to your inbox and add the email sender to your Safe Senders List, click on Release and Safelist. This ensures that no emails from that sender will be blocked in the future. To report messages that are not spam but are reported in the digest, click on Not Spam.

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Quarantine				
	Score	From	Subject	Date
Release Not Spam	29	[REDACTED]	Russian Business Guide	2018-05-07 20:48:01

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Audit Messages				
	Score	From	Subject	Date
Report Spam	0	[REDACTED]	My Priorities for Austin Police Department	2018-04-30 21:48:14
Report Spam	0	[REDACTED]	Permanent Chief of Police	2018-05-01 08:34:16
Report Spam	0	[REDACTED]	Police Chief	2018-05-01 11:19:49
Report Spam	0	[REDACTED]	Re: Police Chief	2018-05-01 11:25:12
Report Spam	0	[REDACTED]	Interim Chief Manley has my vote	2018-05-01 11:35:35
Report Spam	0	[REDACTED]	Brian Manley	2018-05-01 12:18:31
Report Spam	0	[REDACTED]	next police chief	2018-05-01 15:55:44
Report Spam	0	[REDACTED]	Supporting Brian Manley for our next Police Chief	2018-05-02 12:40:06
Report Spam	0	[REDACTED]	Brian Manley	2018-05-02 16:05:42
Report Spam	0	[REDACTED]	Make Brian	2018-05-03 13:45:49

			Manley permanent	
Report Spam	0		Chief Manley	2018-05-03 14:56:17
Report Spam	0		Manley for Police Chief	2018-05-03 15:42:21
Report Spam	0		Chief	2018-05-03 23:42:02
Report Spam	0		In support of Chief Manley	2018-05-04 12:11:47
Report Spam	0		Brian Manley for Chief	2018-05-04 14:49:58
Report Spam	0		Police Chief	2018-05-04 19:32:52
Report Spam	0		Support Chief Manley	2018-05-05 08:01:54
Report Spam	0		Keep Chief Manley	2018-05-05 12:19:08
Report Spam	0		Chief Manly	2018-05-05 13:53:53
Report Spam	0		Our Next Chief and Crisis Intervention Teams	2018-05-06 09:11:38
Report Spam	0		I support Chief Manley	2018-05-06 15:16:05
Report Spam	0		<SUBJECT NOT AVAILABLE FOR THIS MESSAGE>	2018-05-06 18:20:27
Report Spam	0		Permanent Chief	2018-05-06 19:48:35
Report Spam	0		to Spencer	2018-05-07 07:53:20
Report Spam	0		Support for Chief Manley	2018-05-07 10:29:37
Report Spam	0		Brian Manley	2018-05-07 11:16:53
Report Spam	0		Chief Manley	2018-05-07 14:30:39
Report Spam	0		Chief Manley	2018-05-07 15:31:12
Report Spam	0		Our next chief	2018-05-07 15:48:08
Report Spam	0		Chief Brian Manley	2018-05-07 15:52:44
Report Spam	0		Support of Chief Manley	2018-05-07 16:27:16
Report Spam	0		Comments from state law enforcement civilian	2018-05-07 16:57:59
Report Spam	0		Questions for Interim Chief forum	2018-05-07 17:07:55
Report Spam	0		Question for Manley	2018-05-07 17:16:14
Report Spam	1		Chief Manley	2018-05-03 15:51:12

Report Spam	2	[REDACTED]	Chief Manley	2018-05-06 16:47:01
Report Spam	2	[REDACTED]	Greetings	2018-05-07 15:26:00
			from a	
			supporter of	
			Chief Manley	
Report Spam	3	[REDACTED]	APD Chief	2018-05-07 08:20:18
			Brian Manley-	
			Travis Wesley	
Report Spam	4	[REDACTED]	Our new	2018-05-01 12:29:47
			police chief	

For more information contact your System Administrator.

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From: Mandy
To: [Our Next Chief](#)
Subject: Frustrated and Disappointed with Town Hall
Date: Tuesday, May 08, 2018 9:14:53 AM

Dear City Manager Spencer Cronk,

I attended the "Town Hall" last night with Brian Manley and I was extremely frustrated and disappointed with the format of the event. The event was billed as an opportunity for the community to participate in a robust vetting process for our new police chief, but instead it felt more like a positive publicity event for Manley. Along with many other Austin citizens, I have serious concerns about whether Manley is the right chief for Austin, and these concerns are based on working directly with him over the past year and a half on a variety of issues facing our community. For those of us with these experiences and concerns, we anticipated that last night would be an opportunity to ask him tough questions, and to push him to give detailed, concrete responses. Instead, our questions were heavily edited and watered down, we were not able to ask questions in our own voices, and there was no opportunity for us to follow up when he evaded our questions or provided superficial responses. Instead of hosting "Town Halls" that are completely controlled and shaped by one media company, the City owes its residents at least one actual Town Hall, where the media is invited but not in charge, and where residents are free to ask their own questions, in their own words, and to challenge Manley if he doesn't answer their question adequately (or at all). In a similar vein, your online survey (www.speakupaustin.org/OurNextChief) needs to have a place for residents to express their concerns and reservations about Manley, not just what we need in our next police chief. Many of us have valuable input about the risks of hiring Manley, which your current methods of information-collecting do not make space for.

If this vetting process is going to be more than just a "rubber stamp," and is intended to truly evaluate whether Manley is the progressive leader we need for Austin's future, the community needs real opportunities to engage Manley in a challenging, genuine dialogue about how he plans to address our concerns.

Thank you for your time.

Best,
Mandy Blott

From: James McDonough
To: [Our Next Chief](#)
Subject: Re: Chief Brian Manley
Date: Tuesday, May 08, 2018 2:37:24 PM

Thank you!

On Tue, May 8, 2018, 9:23 AM Our Next Chief <[REDACTED]> wrote:

Good Morning, James McDonough,

Thank you for your email. Your feedback is important and will be used in the process.

- City of Austin Communications and Public Information Office

From: James McDonough [mailto:[REDACTED]]
Sent: Monday, May 07, 2018 3:53 PM
To: Our Next Chief <[REDACTED]>
Subject: Chief Brian Manley

I strongly encourage you and the Council to select Brian Manley as permanent Chief of the APD. He knows Austin, he knows the department. he knows what to do and how to do it in an enlightened and definite way. Where others may see his Austin experience as a limitation I think he has proven during this temporary period that it is a benefit that an outsider cannot apprehend in a timely way. Also to expend the funds and time necessary for to a needy City and a very busy Council is not desirable.

James McDonough
2502 Comburg Castle Way
Austin, TX 78748

From: Catherine Shattuck
To: [Our Next Chief](#)
Subject: Austin's priorities
Date: Wednesday, May 09, 2018 8:43:28 AM

Hi there,

I'm a concerned Austinite in 78723. Here is what's top of mind for me, and what I address with the reps on city council.

- police/community accountability esp regarding minority communities (I support Austin Justice Coalition's efforts for increased transparency and accountability)
- police recruitment and training with increased focus on de-escalation techniques and implicit/unconscious bias training
- setting budgets that de-prioritize the purchase of military grade arms and supplies
- cessation of selling APD guns to the public
- working compassionately and respectfully within immigrant communities to build trust and ensure their safety given the ways in which ICE and other federal government activities are causing them to come forward less and report fewer crimes
- create a growth plan for the city that acknowledges and understands its racist history
- help gentrifying neighborhoods recognize their own implicit biases and decrease instances of people reporting neighbors for the crime of living while being black

Thank you,
Catherine Shattuck
Literary Women in Action member

What issues do you believe the Austin Police Department must be prepared to address over the next five years?
Please email your thoughts to [REDACTED]

Sent from my iPhone

From: Leslie Currens
To: [Our Next Chief](#)
Cc: [District10](#)
Subject: Police Chief Selection - Fix Training Academy, Other problems
Date: Wednesday, May 09, 2018 10:25:37 AM

I am concerned that Interim Police Chief Manley is not interested in reforming the Police Training Academy.

I am concerned that because Manley is an "insider", he may not have the vision or ability to reform the existing police department and it's training.

The Austin American Statesman has recently reported that police academy instructors "insulted trainees who expressed an interest in helping the public, mocked homeless people and prostitutes, and stoked feelings of fear and aggression toward people that officers may encounter."

I agree with the Statesman's appraisal that "APD sends an inconsistent message by layering that guardian ethos atop the military-style boot camp environment at the training academy, where some instructors yell and curse at camouflage-wearing cadets who are repeatedly warned that any call could become a deadly showdown.

Manley and others have defended the drill-sergeant-style abuse heaped on cadets as a kind of stress test that weeds out hotheads and prepares officers for absorbing the verbal taunts they may face on patrol. Unfortunately, there is also an implicit lesson being taught when instructors win cadets' compliance through aggression or humiliation: This tactic gets results.

The academy can do better. Instructors should model professionalism in the classroom and during physical training. They have ample opportunity to test cadets' emotional resilience during field-training scenarios, where trainees practice making traffic stops or arrests with combative actors. And instructors always carry the largest stick: Cadets who don't meet expectations won't graduate."

Here is the full text:

<https://www.mystatesman.com/news/opinion/editorial-austin-police-academy-needs-clear-focus-guardian-tactics/FJ5HVC8xBV8iRSSpzmyaMP/>

I am not convinced that Manley is the best person for the job. If he is selected, I hope to see from him a commitment to reverse some of the historical problems of the Police Department of showing a lack of respect for some people they encounter, and many documented instances of unnecessary aggressiveness, particularly against people of color.

Sincerely,
 Leslie Currens
 6404 Deer Hollow Lane
 Austin, TX 78750

From: Jay Lane
To: [Our Next Chief](#)
Subject: Chief
Date: Wednesday, May 09, 2018 4:47:53 PM

I would like to express my opinion on hiring Interim Police Chief Manley. He is qualified, intelligent and is a native Austinite. I support hiring Chief Manley as our permanent Police Chief because he is the best person for the job.

Sincerely,

**Shirley Lane
10609 Denell Circle
Austin, Texas 78753
Telephone: [REDACTED]**

From: Jeff Forster
To: [Our Next Chief](#)
Subject: Neighborhood Sports believes that Brian Manley should be the Chief of Police in Austin
Date: Wednesday, May 09, 2018 5:21:44 PM

I help organize activities at Neighborhood Sports locally...As an organization, we organize youth sports leagues in NFL Flag Football, Jr. NBA Basketball, and World Cup Soccer. Our recreational leagues are in Austin, Round Rock, Cedar Park, Pflugerville, Georgetown, Dallas, and San Antonio. Over 12,000 participate register in our leagues each year.

It has been awhile but Brian used to coach his children over several years in our organization. I do not remember every coach but I do remember Brian. He was special. He coached NFL Flag Football for many seasons years ago. Neighborhood Sports is a recreational league.

Brian, like all good coaches was often requested by parents for their children to play on his teams. Brian was a good coach, his teams often did well, and the children learned to be better players. His teams did not always win every game..some seasons were better than others. But in Brian's case it was more than just winning games as he helped make his players and parents become better people. He was and is someone special.

You can often tell a lot about a person when they coach a youth sports team. Coaching youth sports often brings out the best or worst in a person...in Brian case it helped show that he was a great person and leader. We at Neighborhood Sports strongly recommend Brian to become Austin's Chief of Police. He is a special person and comes very qualified to work with people from all economic, ethnic, or educational backgrounds. We believe that he will play a major role in making Austin a special place to live. If you or anyone has any questions...please feel free to contact me via phone or email.

--

Jeff Forster
President
Neighborhood Sports
[REDACTED] (Direct)
512 257 - PLAY (7529)
[REDACTED] FAX

From: Kelli Hill
To: [Our Next Chief](#)
Subject: Teen use of social media and online predators
Date: Thursday, May 10, 2018 10:43:14 AM

I thought a lot of Art Acevedo and feel that Brian Manning will do as good a job or better. Having said that, I think an area where more focus is badly needed which could quickly see improvement with just a little more effort is in the area of online predators who target teens who don't yet have a full grasp of the dangers inherent in sharing nude photos and "sexting." Unfortunately, our teens see these behaviors as harmless flirting in the absence of a full cognitive understanding and appreciation of their risks. The brief reward of a boost to their self-image by those who manipulate and exploit them far too often outweighs the real risk in a young person's mind, especially if they're already feeling shunned, bullied or simply excluded from social groups at school.

I wrote a paper last year addressing this issue which I plan to present to the Austin and Round Rock ISDs. It proposes partnerships with the tech and media industries (so prevalent in Austin) to incorporate and increase coverage of this topic in our middle school sex education programs to help bring the problem under better control from a prevention standpoint.

We also need to give this problem more attention from an enforcement standpoint, because we apparently lack the resources to locate, prosecute and convict these predators when the technology and law exists for us to do so. Confidentially, we experienced this crime in our own household with our 7th grader, who was groomed and victimized online by a predator who made no secret of his practice of specifically soliciting and exploiting vulnerable 12-year-olds. Despite all the candid conversations, monitoring, controls, and warnings, this type of predator is relentlessly intent and is often capable of breaching the firewall and harming children no matter how vigilant parents are; and they've relied far too long on the fact that our law enforcement agencies don't often diligently execute the protocols necessary to obtain disclosure from big social media companies.

For example, we were assured by the two detectives who responded to our call the day we discovered the online activity that the predator would be simple enough to track down and prosecute, that they all but had him in jail because we had his online name and IP address, etc. But months and several emails and phone calls later, we realized that these were empty promises and that this wasn't going to happen. I work in the legal field and did a fair amount of research on the legal protocols and deadlines required to obtain disclosure, and provided them to the lead detective at his urging, to no avail. And this just falls far too short of the goal in my opinion and hurts children on a daily basis. We need to have a task force which is dedicated to this huge and growing problem in our youth and schools, and it starts with an increased commitment to education and enforcement, with the engagement of our government, business and educational communities.

Thank you for the opportunity to submit my comments, I look forward to seeing what comes of it.

Kelli Hill
Anderson Mill


From: Kelli Hill
To: [Our Next Chief](#)
Subject: Teen use of social media and online predators
Date: Thursday, May 10, 2018 11:36:25 AM

I thought a lot of Art Acevedo and feel that Brian Manning will do as good a job or better. Having said that, I think an area where more focus is badly needed which could quickly see improvement with just a little more effort is in the area of online predators who target teens who don't yet have a full grasp of the dangers inherent in sharing nude photos and "sexting." Unfortunately, our teens see these behaviors as harmless flirting in the absence of a full cognitive understanding and appreciation of their risks. The brief reward of a boost to their self-image by those who manipulate and exploit them far too often outweighs the real risk in a young person's mind, especially if they're already feeling shunned, bullied or simply excluded from social groups at school.

I wrote a paper last year addressing this issue which I plan to present to the Austin and Round Rock ISDs. It proposes partnerships with the tech and media industries (so prevalent in Austin) to incorporate and increase coverage of this topic in our middle school sex education programs to help bring the problem under better control from a prevention standpoint. [I'll follow up with a copy of it once I can put my hands on it.](#)

We also need to give this problem more attention from an enforcement standpoint, because we apparently lack the resources to locate, prosecute and convict these predators when the technology and law exists for us to do so. Confidentially, we experienced this crime in our own household with our 7th grader, who was groomed and victimized online by a predator who made no secret of his practice of specifically soliciting and exploiting vulnerable 12-year-olds. Despite all the candid conversations, monitoring, controls, and warnings, this type of predator is relentlessly intent and is often capable of breaching the firewall and harming children no matter how vigilant parents are; and they've relied far too long on the fact that our law enforcement agencies don't often diligently execute the protocols necessary to obtain disclosure from big social media companies.

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Thank you for the opportunity to submit my comments, I look forward to seeing what comes of it.

Kelli Hill
Anderson Mill




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From: scott cunningham
To: [Our Next Chief](#)
Subject: Chief Manley
Date: Thursday, May 10, 2018 6:58:40 PM

I moved to the Austin area about 15 months ago to follow our son to University of Texas-Austin.

I am a retired police officer who served the last 12 years (of total 38 year career) as the Chief of 3 different police departments in North Carolina.

As a disclaimer, I do not personally know Chief Manley, nor have I had the honor to meet him yet.

But as a professional, I have watched the Austin Police Department for some time. Some of this was due to the reality that a new chief would be appointed at some time and it would be a great agency to lead. But also because of how it is perceived in the policing profession.

I have certainly watched the agency and Chief Manley much closer since I moved into the area (Leander) and our son basically lives at UT.

I would fully support Chief Manley for the permanent Chief of APD for the following reasons:

- He engages with the community and speaks honestly and compassionately with them.

- He has worked with the community to enhance police-community relationships, and to build openness, trust, and transparency.

- He has allowed and supported the community to be involved with the agency and various policies and practices.

- He is supported by agency personnel, generally, but especially as an interim chief (which is tough) and while he makes tough calls.

- He expects legal, ethical, and professional actions from his personnel.

- He doesn't shy away from making tough decisions.

- He has demonstrated the ability to handle a variety of critical and sensitive situations, such as officer discipline, public concerns and issues, tough topics in policing, officer involved shootings, and the recent bombings in Austin.

As an 'outside' chief, and professional in policing, one should go outside for a chief when there are serious issues within the agency or no internal candidate is capable of leading the agency as it serves the citizens. That is not the case here. The agency is very well respected in the profession and the community. There are no substantial issues unique to the agency. And there is a competent professional internal candidate who has demonstrated the ability for approximately 18 months to lead the agency and serve the citizens. He has done the job!

I think it is time APD had an internal candidate become chief as that certainly enhances agency morale and allows for additional promotions and movement within the agency. But most importantly Chief Manley has consistently demonstrated the ability to lead APD in a very professional manner.

I have the privilege of traveling the country and to work with numerous agencies of all types and sizes. I can say that APD is among the best in the country.

I would fully support and recommend Chief Manley be named as permanent Chief of the Austin Police Department.

If I can be of any assistance to you, Chief Manley, or the Austin Police Department, please do not hesitate to contact me.

--

Scott A. Cunningham, Ph.D.

From: [REDACTED]
To: [Our Next Chief](#)
Subject: Hiring
Date: Thursday, May 10, 2018 9:32:42 PM

Chief

How many cadets do you think we will hire in the next two years?

If we plan on hiring, what testing procedure will we use under civil service and how much will it cost the department to do so?

Thank you and good luck!

Sent from my iPhone

From: [REDACTED]
To: [Our Next Chief](#)
Subject: Mental Health
Date: Thursday, May 10, 2018 9:36:41 PM

Chief

I've noticed that your department is struggling with alcohol related incidents. With the stress being placed on officers these days, how do you plan on dealing with mental health issues and drug addiction in your department?

As a citizen, I believe you have the responsibility to help your officers, not flush them and their issues away.

Good luck!

Sent from my iPhone

From: Jan Naughton
To: [Our Next Chief](#)
Subject: choosing a Police Chief
Date: Friday, May 11, 2018 3:12:42 AM

Greetings,

Responding to the request for comments from the public I would like to weigh in. I would like to see an emphasis on working with neighborhoods to reduce crime, and get more officers out in them rather than have them spend so much time manning our many festivals. Please increase their numbers to full force to protect our city.

While I commend the job Brian Manley did with the bomb incidents, in my opinion he seems to lack confidence and doesn't come across like a true leader, like our previous one Art Acevado. There was another police assistant who seemed to demonstrate more confidence during the press conferences that aired on TV, I don't know his name. I would prefer to see a search for someone else who comes across stronger and more confident than Brian Manley projects. He is just too soft spoken for my taste in that position.

Sincerely, Jan Naughton

From: Heidi Gerbracht
To: [Our Next Chief](#)
Subject: public process
Date: Monday, May 14, 2018 9:59:47 AM

Hi there-

As a well-informed Austin resident, I do not support hiring Chief Manley for the permanent chief position, and particularly not without a competitive process. The people in our community who have long-standing and valid concerns about the police department, including myself, will not buy in to a hire that is conducted in this fashion- feels like there's no point in providing input and that the outcome is already certain.

Chief Manley had a considerable amount of time as acting chief, during which he could have begun to deal with some of those concerns, and the fact is- he didn't. That lack of action does not speak well to his capacity or interest in fixing those problems.

An example is the coordinated harassment of activist Injera Keith- individual police officers worked together to find and harass this activist because of her desire to see the police contract move us toward a transparent and accountable police department. And they made no effort to hide that they detained her solely in response to her activism, and not because of any lawbreaking. They must have felt entirely empowered to behave this way, and certainly did not fear being called to account for their actions. And, unfortunately, they were not. Our police department should have a ZERO tolerance policy for such abuse of police power. Instead the chief's response was lukewarm at best. This is unacceptable, and all of us bear some responsibility for these acts.

Please reconsider, and open the process to competition.

Thank you-
Heidi Gerbracht

From: stacy muszynski
To: [Our Next Chief](#)
Subject: RE. Public Safety: Three questions
Date: Monday, May 14, 2018 10:47:52 AM

What is the police force doing to ensure that POC aren't profiled and/or unfairly targeted and disrespected?

What kind of training will all police officers get re. de-escalation??

What are the parameters around community policing and putting police officers in service of the people and not enforcers of the current federal administration?

Thank you for your concern and answers,

Stacy Muszynski, a concerned citizen

From: Kelli Hill
To: [Our Next Chief](#)
Subject: RE: Teen use of social media and online predators
Date: Monday, May 14, 2018 12:48:37 PM
Attachments: [Hill Kelli - Final Paper.pdf](#)

Good morning, here's the paper I referenced in my previous email, which offers some specific suggestions to address the issue.

Thanks so much!

Kelli Hill

[REDACTED]

From: Our Next Chief [mailto:[REDACTED]]
Sent: Friday, May 11, 2018 12:02 PM
To: Kelli Hill <[REDACTED]>
Subject: RE: Teen use of social media and online predators

Good Morning, Kelli Hill,

Thank you for your email. Your feedback is important and will be used in the process.

- City of Austin Communications and Public Information Office

From: Kelli Hill [mailto:[REDACTED]]
Sent: Thursday, May 10, 2018 10:43 AM
To: Our Next Chief <[REDACTED]>
Subject: Teen use of social media and online predators

I thought a lot of Art Acevedo and feel that Brian Manning will do as good a job or better. Having said that, I think an area where more focus is badly needed which could quickly see improvement with just a little more effort is in the area of online predators who target teens who don't yet have a full grasp of the dangers inherent in sharing nude photos and "sexting." Unfortunately, our teens see these behaviors as harmless flirting in the absence of a full cognitive understanding and appreciation of their risks. The brief reward of a boost to their self-image by those who manipulate and exploit them far too often outweighs the real risk in a young person's mind, especially if they're already feeling shunned, bullied or simply excluded from social groups at school.

I wrote a paper last year addressing this issue which I plan to present to the Austin and Round Rock ISDs. It proposes partnerships with the tech and media industries (so prevalent in Austin) to incorporate and increase coverage of this topic in our middle school sex education programs to help bring the problem under better control from a prevention standpoint.

We also need to give this problem more attention from an enforcement standpoint, because we

apparently lack the resources to locate, prosecute and convict these predators when the technology and law exists for us to do so. Confidentially, we experienced this crime in our own household with our 7th grader, who was groomed and victimized online by a predator who made no secret of his practice of specifically soliciting and exploiting vulnerable 12-year-olds. Despite all the candid conversations, monitoring, controls, and warnings, this type of predator is relentlessly intent and is often capable of breaching the firewall and harming children no matter how vigilant parents are; and they've relied far too long on the fact that our law enforcement agencies don't often diligently execute the protocols necessary to obtain disclosure from big social media companies.

For example, we were assured by the two detectives who responded to our call the day we discovered the online activity that the predator would be simple enough to track down and prosecute, that they all but had him in jail because we had his online name and IP address, etc. But months and several emails and phone calls later, we realized that these were empty promises and that this wasn't going to happen. I work in the legal field and did a fair amount of research on the legal protocols and deadlines required to obtain disclosure, and provided them to the lead detective at his urging, to no avail. And this just falls far too short of the goal in my opinion and hurts children on a daily basis. We need to have a task force which is dedicated to this huge and growing problem in our youth and schools, and it starts with an increased commitment to education and enforcement, with the engagement of our government, business and educational communities.

Thank you for the opportunity to submit my comments, I look forward to seeing what comes of it.

Kelli Hill
Anderson Mill



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From: Desdemona Bandini
To: [Our Next Chief](#)
Subject: Feedback on Police
Date: Monday, May 14, 2018 5:11:36 PM

I would like to say that I find Austin Police to be extremely negligent when you need them. I have experienced this myself when an uninsured motorist ran a red light and totaled my 3 week old car and almost killed me. Not only did the police NOT take the witness statements who waited to give them, they did not give the driver a breathalyzer, a ticket for running a red light, a ticket for knowingly driving a car with "bad breaks" and no insurance, they didn't do shit. They didn't even talk to me to take a statement. I had to call the officer's Sargent for 3 weeks to get a return call and DEMAND he writes tickets at the very least for running a red light and driving without insurance. On top of that I am pretty sure he was an illegal immigrant and they just let him BLOW MY LIFE UP and walk away.

THE SARGENT TOLD ME THE NEW POLICE REPORT DID NOT EVEN HAVE AN AREA ON IT TO WRITE DOWN WITNESS STATEMENTS!! WTH??? What is wrong you guys?

You know when the majority of law abiding tax paying citizens encounter police? When they need help and a thorough police report. Our police SUCK. I can't tell you how many friends and neighbors I have who have had similar experiences with the lazy police of Austin that do nothing and ruin their lives whether it is a car accident or a burglary or 122 cluster mailbox breakins. You call the police and they NEVER COME or they do and DO NOTHING.

GET IT TOGETHER. Our police are terrible.

From: Barbara Johnson
To: [Our Next Chief](#)
Subject: Question: Describe your plans to heal the breach with the African American citizenry and
Date: Monday, May 14, 2018 6:30:29 PM

... to eliminate the incidence of racial profiling. What will you do to increase awareness among officers of inherent bias and to stem the tide of institutional racism and systemic inequities?

Barbara S. Johnson

Executive Director | Austin Area Research Organization

114 W. 7th St., Suite 800 | Austin, TX | 78701

| | <http://www.aaroregion.com>

Austin Area Research Organization envisions Central Texas as an exemplary region: dynamic, thriving and sustainable for all.

AARO is a non-partisan nonprofit organization, working to advance solutions to major issues that affect every citizen in our Central Texas region.

From: Jones, Bill
To: [Our Next Chief](#)
Subject: Brian Manley
Date: Tuesday, May 15, 2018 10:35:20 AM

I support the hiring of Brian Manley as the next police chief of Austin, Texas. I think Brian has done a superb job as acting Chief in police work issues and public relations issues. Both are important and neither should be undervalued.

Bill Jones | Partner

Barnes & Thornburg LLP

[100 Congress Avenue, Suite 2000, Austin, TX 78701](#)

Direct: (214) [REDACTED] | Mobile: (512) [REDACTED] | Fax: (214) [REDACTED]



Atlanta | Chicago | Dallas | Delaware | Indiana | Los Angeles | Michigan | Minneapolis | Ohio | Washington, D.C.

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From: John Fainter
To: [Our Next Chief](#)
Subject: Chief Manley
Date: Tuesday, May 15, 2018 10:36:47 AM

I want to express my unqualified support for the appointment of Brian Manley to the position of Chief of Police in Austin. His distinguished service and knowledge of our community uniquely qualify him for this position. The appointment is a classic “no brainer” and should be made as soon as legally permitted. John W. Fainter, Jr., 40 IH 35 N, #9-B-2, Austin, TX 78701, [REDACTED] [REDACTED]

From: victor corcoran
To: [Our Next Chief](#)
Subject: Re: Next Police Chief
Date: Tuesday, May 15, 2018 11:27:16 AM

Please stop messing about and give him the position before he changes his mind ,or gets a better offer from someone else. You know that he more than deserves it .
Thank you.

Vic Corcoran



From: Pat Tarpy
To: [Our Next Chief](#)
Subject: Manley
Date: Tuesday, May 15, 2018 12:53:08 PM

Officer Manley should be our next Police Chief. He has proven that he is the man who can do the job and the man this community needs to do it.

Sincerely,
Pat Tarpy
Austin, Texas

From: retired Cop
To: [Our Next Chief](#)
Subject: Questions for Brian Manley
Date: Tuesday, May 15, 2018 10:37:49 PM

I'd like him to explain why he took thousands of dollars out of the forfeited funds account several years ago and used the money to pay for his degree, then he used this degree to teach ethics. I know when he was caught he had to repay it but it was a criminal as well as ethics violation. This was all in the Statesman News paper. At the time, Acevedo had just taken over and they said former Chief Knee told him he could do it, however, the city of Austin has clear policies about accepting gifts, even a cup of coffee, let alone misappropriation of thousands of dollars. Seems like just because you are told you can do something, a person should have the ethics to not do it if it's unethical or in this case, illegal.

He also is similar to Acevedo in that he does not hold his assistant chiefs accountable. He gave a 45 day suspension + demotion of two ranks to a LT but two chiefs watched the same use of force and didn't say anything. Both are still AC's.

Recently, Another AC had an affair with a married officer in his command then violated a direct order and was simply made a commander and given a substation near his home.

Manley was also briefed about conditions at the APD lab at least monthly for several months before the lab was forced to close. The lab manager, Mr. Harris, told him what he needed and Manley refused to get it for him, then forced him to retire and blamed the lab issues on him.

There is a lot of corruption on the 5th floor involving trips and other misappropriation of money and property. An open records request would reveal these.

All this info comes from retired commanders and assistant chiefs.

From: ToniKay Osgood
To: [Our Next Chief](#)
Subject: Comments regarding chief of police
Date: Wednesday, May 16, 2018 10:22:16 AM

Austin has the unique opportunity to hire a man who is qualified, committed, proven, and who is personally invested in Austin, Texas. It is clear that he is a man of impeccable moral character who is already serving our city with great integrity, strength and honor. These qualities are of utmost importance to me. Each of these characteristics are an overflow of the heart and lend themselves to great leadership within our diverse city. He clearly has a heart for this great city as he has lived here, learned here, served here, and raised his family here. Who else would want more for our great city than this candidate? His commitment and tireless efforts during the recent bombing events earned him many accolades, but is absolutely indicative of his ability to get the job done in the most effective, efficient, safe and timely way possible. He is personally invested in protecting and serving for the long term, and to ensuring leadership that will promote harmony throughout our city, while running a tight ship within the department. That is exactly what we need.

There could certainly be others who have a nice resume, but no one who could be more invested in Austin Texas and who is already a proven and beloved leader.

I fully support Brian Manley for Chief Of Police.

ToniKay Osgood

Austin, Texas

Sent from my iPhone

From: [REDACTED]
To: [Our Next Chief](#)
Subject: For City Manager Spencer Kronk regarding Brian Manley
Date: Wednesday, May 16, 2018 12:20:37 PM

I would love to have Brian Manley be picked as our new chief of police. He did such a great job with the Austin Bomber and he has my support. Since our former Police chief Acevedo left in such a hurry, Brian Manley has done such a great job. We need someone who will take care of our community and that is Brian Manley. He knows Austin and has been a police man for over 20 years. He will do a great job for our Austin community as he has been doing.

Loretta Gioia

From: CK
To: [Our Next Chief](#)
Subject: Next Chief Should be Brian Manley
Date: Wednesday, May 16, 2018 6:00:06 PM

Austin's next Police Chief should be Brian Manley, our current interim chief. He did a great job handling the recent Austin Bomber case.

Very importantly, he is dedicated to Austin, knows Austin well, and is perceptive, intelligent, and sincere.

Thank you for this opportunity for input.

Candace Kiene
District 7

Sent from AOL Mobile Mail
Get the new AOL app: mail.mobile.aol.com

From: Chris Harris
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Wednesday, May 16, 2018 8:59:50 PM

Dear City Manager Spencer Cronk,

Austin remains among the safest cities in the U.S., yet we face many of the same critical issues with policing as cities across the country, including:

- Police brutality
- Racial & religious profiling
- Police militarization
- Violent response to mental health crises
- Unnecessary low-level arrests
- Criminalizing people experiencing homelessness
- Over-policing in schools
- Ineffective & harmful zero tolerance policies
- Limited accountability, transparency & oversight

To address these issues, we expect that the next Police Chief will implement significant changes. The status quo simply won't do. Having only one month and two carefully curated community forums during which to engage a single candidate is insufficient to properly vet whether these issues will be addressed satisfactorily, or at all, by the next Police Chief.

Austin is the 11th biggest city in the United States and this community expects that its leadership will perform their duties with the professionalism befitting a city of our size. That includes conducting a thorough and transparent Police Chief search to ensure that the very best candidates apply with the knowledge that they have a legitimate opportunity.

At minimum, #OurNextChief must commit to support and/or implement reforms that ensure:

- An end to racial profiling and unnecessary low-level arrests,
- The school-to-prison and arrest-to-deportation pipelines are shut off,
- Homelessness is no longer criminalized,
- Mental health professionals are first responders for those in need,
- Arrest diversion programs for low-level drug possession,
- Accountability for officers that commit misconduct,
- Transparency into police operations, training and discipline, and
- Police are subject to robust and transparent civilian oversight.

The position of Police Chief is of vital importance, and for the people that interact with officers under their command their decisions can literally mean the difference between dignity or humiliation, health or injury, resilience or poverty, freedom or detention, family or deportation, security or fear, and life or death. The decision about who fills that role must be made using the utmost diligence and thorough community engagement.

From: Judy Bollom
To: [Our Next Chief](#)
Subject: Brian Manley
Date: Thursday, May 17, 2018 6:01:55 AM

PC Manley proved his worth many times but the handling of the bomber incident, was the ultimate test. He passed with flying colors. Brian Manley needs to be our Police Chief.

Judy Bollom
Sent from my iPhone

From: Felisa Jones
To: [Our Next Chief](#)
Subject: Question for OurNextChief
Date: Thursday, May 17, 2018 7:33:52 AM

Racial prejudice and racial bias is running rapid in the city of Austin. Seems that people of color are held to a different standard than European American. How will you assure, when it comes to the law, that everyone will TRULY be treated EQUAL and with absolute fairness?

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From: [Matthews, Douglas](#)
To: [Judy Bollom](#)
Cc: [Our Next Chief](#)
Subject: RE: Police Chief
Date: Thursday, May 17, 2018 9:08:26 AM

Thank you for sharing your thoughts. All of the information we receive will be shared with City Manager Cronk as he determines how to proceed.

Doug.

Doug Matthews
Chief Communications Director
City of Austin
O – [REDACTED]
C – [REDACTED]

Always do right. This will gratify some people and astonish the rest.
- Mark Twain

-----Original Message-----

From: Judy Bollom [[mailto:\[REDACTED\]](#)]
Sent: Thursday, May 17, 2018 5:52 AM
To: Matthews, Douglas <[\[REDACTED\]](#)>
Subject: Police Chief

My husband, Mike and I disagree on many political matters. However, we agree Brian Manley SHOULD be made Police Chief.

Sincerely,
Judy Bollom
Sent from my iPhone

From: Rob
To: [Our Next Chief](#)
Subject: Our Next Chief
Date: Thursday, May 17, 2018 9:27:07 AM

--- The City of Austin excels in solicitation of public input that it ignores, hence the roiling brouhaha over just about every self created problem created by elected city politicians and their unelected business drivers of city policies.

As to Brian Manley, he seems an honorable cop to have survived the pitfalls of the profession to be in this unique position, but he is also the product of the past and present political oversight that seemingly lacks integrity in the eyes of the larger public. Austin is the destination point for the largest criminal human smuggling network in the histories of the Americas and ground zero of the most wanton environmental and cultural destruction and the impoverishment of peoples I have ever witnessed, a Developers' nightmare come true. I have lived all of my substantial adult life here in what used to be a nature's paradise.

Law enforcement working for the injustice of "Justice" with the current political system currently in full destructive capacity, eh? Good luck with trying to sell that to the public...regretfully, Robert McIntire

From: Pam Willeford
To: [Our Next Chief](#)
Subject: Chief Manley
Date: Thursday, May 17, 2018 10:15:00 AM

Please do the right thing for our community, and appoint Chief Manley as our permanent police chief. Integrity, leadership, caring and intelligence make him the obvious candidate. He has shown here and on the national stage his capabilities and his leadership and his understanding of Austin and the department. It is time to elevate him from interim to permanent chief

Pamela Willeford


Sent from my iPhone

From: Kolby Duhon
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Thursday, May 17, 2018 10:34:39 AM

Dear City Manager Spencer Cronk,

Austin remains among the safest cities in the U.S., yet we face many of the same critical issues with policing as cities across the country, including:

- Police brutality
- Racial & religious profiling
- Police militarization
- Violent response to mental health crises
- Unnecessary low-level arrests
- Criminalizing people experiencing homelessness
- Over-policing in schools
- Ineffective & harmful zero tolerance policies
- Limited accountability, transparency & oversight

To address these issues, we expect that the next Police Chief will implement significant changes. The status quo simply won't do. Having only one month and two carefully curated community forums during which to engage a single candidate is insufficient to properly vet whether these issues will be addressed satisfactorily, or at all, by the next Police Chief.

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The position of Police Chief is of vital importance, and for the people that interact with officers under their command their decisions can literally mean the difference between dignity or humiliation, health or injury, resilience or poverty, freedom or detention, family or deportation, security or fear, and life or death. The decision about who fills that role must be made using the utmost diligence and thorough community engagement.

From: Kay Arnold <[REDACTED]> (Relayed)
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Thursday, May 17, 2018 10:35:11 AM

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From: Doris Adams
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Thursday, May 17, 2018 10:36:37 AM

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From: Mallory Hakes
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Thursday, May 17, 2018 10:39:53 AM

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From: Rocio Villalobos
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Thursday, May 17, 2018 10:42:35 AM

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From: Carolyn Edge
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Thursday, May 17, 2018 10:50:03 AM

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From: Kathleen Bokros
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Thursday, May 17, 2018 10:51:00 AM

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From: Sue Gabriel
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Thursday, May 17, 2018 10:56:14 AM

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From: Nora Deveny-Valiela
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Thursday, May 17, 2018 10:58:28 AM

Dear City Manager Spencer Cronk,

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From: Samantha Robles
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Thursday, May 17, 2018 10:58:32 AM

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From: Jim McElroy
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Thursday, May 17, 2018 10:58:35 AM

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From: Elizabeth Welliver
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Thursday, May 17, 2018 10:58:38 AM

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From: Amy Juried
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Thursday, May 17, 2018 10:59:09 AM

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From: Jim Rodgers
To: [Our Next Chief](#)
Subject: Police Chief
Date: Thursday, May 17, 2018 11:00:41 AM

Dear Mr. Manager,

Thanks for doing your due diligence in the search for a new chief. I believe that based upon interim chief Manley's actions as an career officer, as interim chief and the recommendation of former chief Acevedo that he would do a very good job as our next police chief. I hope your findings enable him a chance to handle this job on a permanent basis.

Thanks and good luck in your deliberations.

Jim Rodgers
4905 White Elm Dr
Austin, Texas 78749

From: Sidney Williams
To: [Our Next Chief](#)
Subject: Final Vetting APD Chief
Date: Thursday, May 17, 2018 11:03:06 AM

Dear Coordinators:

My name is Sidney C. Williams, and I am the Presiding Director of the Austin Criminal Defense Lawyers Association. Additionally, I serve as a board member of the Capitol Area Private Defender's Service. I am writing to request that a representative of our organization be granted an opportunity to participate directly in Thursday's vetting process.

Sidney Williams

--



Office: (512) [REDACTED] Fax [REDACTED]

THE WILLIAMS LAW FIRM: CONFIDENTIALITY AND PRIVILEGE NOTICE:

This electronic transmission and the documents accompanying it contain confidential information belonging to the sender which may be protected by the attorney-client or work-product privilege. This information intended only for delivery to the individual or entity shown below. If you are not the intended recipient, you are hereby notified that any disclosure, copying, distribution or the taking of any action in reliance on the contents of this transmission is strictly prohibited. If you have received this transmission in error, please immediately notify us by telephone or facsimile to arrange for return of the documents.

From: Stephen Sebert
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Thursday, May 17, 2018 11:07:20 AM

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From: Diane Bocklage
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Thursday, May 17, 2018 11:09:07 AM

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From: Margo Gutierrez
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Thursday, May 17, 2018 11:14:37 AM

Dear City Manager Spencer Cronk,

Austin remains among the safest cities in the U.S., yet we face many of the same critical issues with policing as cities across the country, including:

- Police brutality
- Racial & religious profiling
- Police militarization
- Violent response to mental health crises
- Unnecessary low-level arrests
- Criminalizing people experiencing homelessness
- Over-policing in schools
- Ineffective & harmful zero tolerance policies
- Limited accountability, transparency & oversight

To address these issues, we expect that the next Police Chief will implement significant changes. The status quo simply won't do. Having only one month and two carefully curated community forums during which to engage a single candidate is insufficient to properly vet whether these issues will be addressed satisfactorily, or at all, by the next Police Chief.

Austin is the 11th biggest city in the United States and this community expects that its leadership will perform their duties with the professionalism befitting a city of our size. That includes conducting a thorough and transparent Police Chief search to ensure that the very best candidates apply with the knowledge that they have a legitimate opportunity.

At minimum, #OurNextChief must commit to support and/or implement reforms that ensure:

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- Homelessness is no longer criminalized,
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From: Mayra Huerta <[REDACTED]> (Relayed)
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Thursday, May 17, 2018 11:19:18 AM

Dear City Manager Spencer Cronk,

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From: Rachel Manning
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Thursday, May 17, 2018 11:19:51 AM

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From: Marina Roberts
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Thursday, May 17, 2018 11:24:07 AM

Dear City Manager Spencer Cronk,

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From: Katharine Dutcher
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Thursday, May 17, 2018 11:26:34 AM

Dear City Manager Spencer Cronk,

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From: Anne Peticolas
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Thursday, May 17, 2018 11:28:58 AM

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From: Marcus Denton
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Thursday, May 17, 2018 11:35:35 AM

Dear City Manager Spencer Cronk,

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From: Mark McKim
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Thursday, May 17, 2018 11:38:15 AM

Dear City Manager Spencer Cronk,

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From: Nicole Meitzen
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Thursday, May 17, 2018 11:49:29 AM

Dear City Manager Spencer Cronk,

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From: Jan Austin
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Thursday, May 17, 2018 11:50:03 AM

Dear City Manager Spencer Cronk,

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From: Carolyn Austin
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Thursday, May 17, 2018 11:56:13 AM

Dear City Manager Spencer Cronk,

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From: Meg Halpin
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Thursday, May 17, 2018 12:00:48 PM

Dear City Manager Spencer Cronk,

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From: Sarah Gonzalez Claytor
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Thursday, May 17, 2018 12:01:12 PM

Dear City Manager Spencer Cronk,

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From: Norma Herrera
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Thursday, May 17, 2018 12:11:03 PM

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From: Scott Butki
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Thursday, May 17, 2018 12:12:19 PM

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From: annie smith
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Thursday, May 17, 2018 12:19:43 PM

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From: George Willeford
To: [Our Next Chief](#)
Date: Thursday, May 17, 2018 12:39:26 PM

I am a very enthusiastic supporter of Chief Manley. Lets get these "for show" community forums over and hire the Chief!!!!

George Willeford

From: Rae Hill
To: [Our Next Chief](#)
Subject: Feedback
Date: Thursday, May 17, 2018 12:40:38 PM

I went to the first forum in East Austin to hear Brian Manley speak but to also gauge the other citizens of Austin. I am a huge fan of Chief Manley and was curious to hear what the opposition would be to his being made the permanent police chief. It was heart warming to see the outpouring of support for Chief Manley from all walks of life. It was obvious to me that almost everyone in the room feels as I do that Brian Manley should be given the job because he is smart, fair and truly wants what is best for everyone in Austin. Although there were many types of people in the room with different backgrounds, we all had the same goal....to keep Austin safe, work with the police and have a permanent police chief as soon as possible, and the overwhelming support was for Brian Manley. To conduct a search is not necessary when we have the perfect person in front of us. Sincerely, Rae Hill

Sent from my iPad

From: [REDACTED]
To: [Our Next Chief](#)
Subject: Chief Manley
Date: Thursday, May 17, 2018 12:54:36 PM

To whom it may concern,

In my humble opinion, it would be a colossal waste of time and money to even consider opening up a "search" for our new police chief. Chief Manley is without a doubt the man for the job!

Respectfully,
Charles G Hughes

From: Margaret Borden
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Thursday, May 17, 2018 1:02:39 PM

Dear City Manager Spencer Cronk,

Austin remains among the safest cities in the U.S., yet we face many of the same critical issues with policing as cities across the country, including:

- Police brutality
- Racial & religious profiling
- Police militarization
- Violent response to mental health crises
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- Over-policing in schools
- Ineffective & harmful zero tolerance policies
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To address these issues, we expect that the next Police Chief will implement significant changes. The status quo simply won't do. Having only one month and two carefully curated community forums during which to engage a single candidate is insufficient to properly vet whether these issues will be addressed satisfactorily, or at all, by the next Police Chief.

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From: Robin Schneider <[REDACTED]> (Relayed)
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Thursday, May 17, 2018 1:20:48 PM

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From: Peggy Morton
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Thursday, May 17, 2018 1:37:34 PM

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From: David Culp
To: [Our Next Chief](#)
Subject: Chief Manley
Date: Thursday, May 17, 2018 2:06:36 PM

I just want to express my full support for Brian Manley to be our next police chief for Austin. As a minister and as an APD Chaplain, I have seen first hand the excellent qualities of Chief Manley. When you look at what he has had to deal with in his acting role he has shown he is more than capable for the job.

I believe he has the highest integrity and seeks the highest transparency with the police department and the city. Many of my congregants at the church where I serve has also expressed this to me.

My hope and desire is that we take away the interim title for Chief Manley and install him as our police chief.

Sincerely,

David Culp, Elder - Westover Hills Church of Christ
APD - Chaplain

From: Felicia Hunt
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Thursday, May 17, 2018 2:15:42 PM

Dear City Manager Spencer Cronk,

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From: Brian DeRoeck
To: [Our Next Chief](#)
Subject: Brian Manley
Date: Thursday, May 17, 2018 3:01:20 PM

I want to take this opportunity to express my highest support for Brian Manley as our next chief of police. It is very rare when hiring a critical position like police chief to have 28 years of actual job performance in which to evaluate. We have a proven entity in Chief Manley. He's from Austin, understands our community and it's challenges as well as anyone, and has shown great leadership. I don't know of any other potential candidate who would be a better fit or more highly qualified. Chief Manley has earned this permanent position and Austin is lucky to have a man with such commitment, integrity and a proven track record.

Thank you for your time-

Brian DeRoeck

Sent from my iPhone

From: Shane Johnson
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Thursday, May 17, 2018 3:21:58 PM

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From: Kimberly Lauriston
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Thursday, May 17, 2018 3:29:04 PM

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From: Cluren Williams
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Thursday, May 17, 2018 4:04:04 PM

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From: Jake Crowther
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Thursday, May 17, 2018 4:04:17 PM

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From: Isabel Lopez-Aguilar
To: [Our Next Chief](#)
Subject: Question.
Date: Thursday, May 17, 2018 4:15:53 PM

How is the chief planning to address the lack of effective translation services for the non-english speaking communities, for a more effective interaction between officers and community?

From: Al Lindsey, M.D.
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Thursday, May 17, 2018 4:18:53 PM

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From: Julia Austin
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Thursday, May 17, 2018 4:24:37 PM

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From: Maria Person <[REDACTED]> (Relayed)
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Thursday, May 17, 2018 5:49:47 PM

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From: Valentina Vale
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Thursday, May 17, 2018 5:50:14 PM

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From: Melissa Jackson
To: [Our Next Chief](#)
Subject: Chief Brian Manley
Date: Thursday, May 17, 2018 6:20:37 PM

I wish to express my support for Chief Brian Manley to be named as permanent Police Chief of Austin.

I believe he has done an outstanding job as Interim Police Chief.

As a native Austinite, he knows and understands our city.

I was particularly impressed with the way that he handled himself during the difficult situations surrounding the Austin Bomber.

I hope you will let him continue the great work he has begun and recognize his strengths and many successes.

Sincerely,

Melissa Jackson

From: [REDACTED]
To: [Our Next Chief](#)
Date: Thursday, May 17, 2018 6:56:08 PM

From: Catherina Conte
To: [Our Next Chief](#)
Subject: Questions
Date: Thursday, May 17, 2018 7:12:40 PM

What do you consider to be the vital strategies to reduce the influence of implicit bias in policing?

Many communities of color believe their communities are over-policed. In your opinion, what will it take for trust to grow between police and communities of color?

Does the police department have access to data indicating which officers were more prone to racial bias and if so, what is your plan to address these officers?

What do you believe to be the appropriate police approach to addressing and de-escalating mental health crisis occurring on the street in which law enforcement are responding?

As minorities are traditionally underrepresented in law enforcement, and representation is one way to increase credibility and connection, what is your plan to ensure diversity in the Austin Police Department?

Sent from my iPhone, please excuse brevity and typos

From: Walter Hustede
To: [Our Next Chief](#)
Subject: My Hope
Date: Thursday, May 17, 2018 7:22:07 PM

Just wanted to let you know that there is one household in south Austin that is waiting patiently for the city to finalize your appointment as our next full time police chief. My age and health keeps me from attending your last forum; however I'm able to send you this email.

There is one really big problem I've had for much too long. I have lived in the 78745 zip code in the same house on Berkett Drive. As I'm way too old I rarely leave this zip code. It is terrible how people drive their cars. There is not a day that goes by that I see excessive speeding; ruining stop signs and traffic lights; and just not obeying our traffic laws.

Please increase your patrols within this zip code. I will definitely sleep better and hopefully live to see you have a long tour as our Police Chief.

From: [REDACTED]
To: [Our Next Chief](#)
Date: Thursday, May 17, 2018 7:22:39 PM

Patrol southeast Austin more often. Foot patrol areas off of bluff springs and blue meadow area. Presence works best against crime.

From: Barbara Mojica <[REDACTED]> (Relayed)
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Thursday, May 17, 2018 7:34:14 PM

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To address these issues, we expect that the next Police Chief will implement significant changes. The status quo simply won't do. Having only one month and two carefully curated community forums during which to engage a single candidate is insufficient to properly vet whether these issues will be addressed satisfactorily, or at all, by the next Police Chief.

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At minimum, #OurNextChief must commit to support and/or implement reforms that ensure:

- An end to racial profiling and unnecessary low-level arrests,
- The school-to-prison and arrest-to-deportation pipelines are shut off,
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- Arrest diversion programs for low-level drug possession,
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- Police are subject to robust and transparent civilian oversight.

The position of Police Chief is of vital importance, and for the people that interact with officers under their command their decisions can literally mean the difference between dignity or humiliation, health or injury, resilience or poverty, freedom or detention, family or deportation, security or fear, and life or death. The decision about who fills that role must be made using the utmost diligence and thorough community engagement.

From: Moravia de la O
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Thursday, May 17, 2018 8:14:12 PM

Dear City Manager Spencer Cronk,

Austin remains among the safest cities in the U.S., yet we face many of the same critical issues with policing as cities across the country, including:

- Police brutality
- Racial & religious profiling
- Police militarization
- Violent response to mental health crises
- Unnecessary low-level arrests
- Criminalizing people experiencing homelessness
- Over-policing in schools
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From: Lori Sommer
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Thursday, May 17, 2018 8:18:31 PM

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From: Allan Alaspa
To: [Our Next Chief](#)
Subject: Chief Manley
Date: Thursday, May 17, 2018 8:54:32 PM

My wife and I have lived in Austin for over 40 years and we don't write in very much. But we would like to take this opportunity to express our thanks and support to Chief Manley and strongly support his permanent appointment to Austin Police Chief.

Our last police chief Acevedo was selected in a national selection process and did a fine job. BUT we believe he was sometimes a bit more political than appropriate and made some questionable quick calls - as do we all do of course.

Chief Manley, in our observations, has shown to be every bit as good as Manley and in a number of ways better in his handling of his job and his communications. Below are some specific areas that we appreciate Manley's leadership.

1. He's right here and has been on the job for 18 months versus a new one starting from scratch.
2. His leadership and involvement in high profile situations has shown great maturity, common sense (an often forgotten strength), patience and well thought out communication which gives us great respect for his comprehension of situations and factual balanced communications.
3. He seems like a problem solver as evident in the bombings recently. Not only that, but he appeared to work well across many organizations in a manner we've not witnessed often enough.
4. Y'all would need to judge this, but it appears like he also has respect from the people he leads and his peers.
5. He knows Austin.
6. While he has some critics on some issue, that's Austin. Anyone in a position of control or power will get that we think some of this is to address a self serving position. For example, we really appreciated his assessment of the bomber's recording. It is not for me to say what should be released, but at least we were provided some insight into the person from a chief that in our assessment has great credibility. Thank you Chief Manley.

Summary - we strongly believe Manley deserves to be permanently named Austin Chief of Police.

Allan and Kathy Alaspa

From: Beth Link
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Thursday, May 17, 2018 9:28:51 PM

Dear City Manager Spencer Cronk,

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From: Joshua Blaine
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Thursday, May 17, 2018 10:20:48 PM

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From: Travis Wesley
To: [REDACTED]
Cc: [Our Next Chief: Cronk, Spencer](#)
Subject: One sided pre recorded questions at APD Chief Event 5/17/18
Date: Thursday, May 17, 2018 11:12:35 PM

Hello Mr. Stotesbery,

My name is Travis Wesley and I am an Austin Native that attend your APD Meet the Chief event tonight. Your facility was amazing (first time) and the food/drink out was appreciated. Thank you for that.

I wanted to talk about our conversation you and I had at the end of the evening once the presentation was over. You told me to email you so here it is.

Throughout the evening questions were asked of APD Chief Manley through pre recorded questions. I think that's a great idea just to move things along and get the question and answer in a timely manner. What I did find interesting is that I thought these questions were suppose to be from all around the city and from different kinds of people and groups. What I saw was people from the same group asking questions after question. The group I am referring to is the Austin Justice Coalition. I know of 3 maybe 4 high ranking members of that group that had their question prerecorded and played at tonight's event. All of them had the same exact background which got me thinking, were the other people asking questions with the same background part of the same group?? I hope not.

I think the Chief can handle any question thrown at him and he did a great job tonight. I just wish more pre recorded questions were more inclusive from all parts of Austin instead of the same people that talk in front of city council and bash the Austin Police Department meeting after meeting or maybe that's what your editor/reporter was looking for? That is my questions, Did your reporters/editors just go out and ask a lot of cop hating groups to ask these questions and record them? Why so many questions from that one specific group? Why the same background? Was that group contacted to ask a questions? How many from that one group got to ask a question? Why was my Pro Police Group no contacted to ask a question? Did your reporters/editor contact an Pro Police Groups? I found 99% of the questions tonight to be very one sided but the question from the AISD Teacher about kids and APD was a good one so at least it wasn't 100% one sided.

Thank you very much for your time and I look forward to hearing back from you in a timely manner. I know it will take time to talk to your staff and get to the bottom of this.

Again, your event space was amazing!

Good night.

Travis Wesley
Citizen Led Austin Safety Partnership (CLASP)
President



C L A S P

From: Bill Stotesbery
To: [Travis Wesley](#)
Cc: [Bill Stotesbery](#); [Our Next Chief](#); [Cronk, Spencer](#)
Subject: Re: One sided pre recorded questions at APD Chief Event 5/17/18
Date: Friday, May 18, 2018 8:32:58 AM

Travis,

Thanks for the email followup to our conversation at the studio. I'd like to talk with our production team before I respond in detail, but I understand your concern and appreciate your comments. I will get back to you...

Best,

Bill

Bill Stotesbery
General Manager
KLRU-TV, Austin PBS
P.O. Box 7158 • Austin, TX 78713
direct: [REDACTED] • Cell: [REDACTED]
[REDACTED] • www.klrutv.org • <http://video.klrutv.org/>



On Thu, May 17, 2018 at 11:11 PM, Travis Wesley <[REDACTED]> wrote:

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Good night.

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Citizen Led Austin Safety Partnership (CLASP)

President





C L A S P

From: Gretchen Crook
To: [Our Next Chief](#)
Subject: City of Austin resident with concerns about limiting the search for chief
Date: Friday, May 18, 2018 10:54:37 AM

I want to see a nationwide search. Our community deserves the due diligence rather than assuming he is the best choice. I say this as an early supporter of Manley from day 1 but there will be constant second guessing and people's voices won't be adequately heard if this plan goes through to keep Manley without a further search.

Key challenges: community trust, combined with trust of the force; changing demographics and further divide of community by socioeconomic differences; improve training of force to become embedded in community to avoid use of unnecessary force and improve housing to allow the force to actually live in the city

next 5 years: narcotic overdoses and crimes; immigration enforcement issues; changing transportation methods; greater risk for homelessness and decreased access to healthcare and food with changes in federal requirements/laws

Gretchen Crook
5404 Highland Crest Dr. 78731

From: Susan Pantell
To: [Our Next Chief](#)
Subject: Police Chief
Date: Friday, May 18, 2018 11:00:49 AM

Mr. Cronk,

I have been impressed by Mr. Manley's responses at the community forums.

I support the following needs for improvement:

- *An end to racial profiling and unnecessary low-level arrests,*
- *The school-to-prison and arrest-to-deportation pipelines are shut off,*
- *Homelessness is no longer criminalized,*
- *Mental health professionals are first responders for those in need,*
- *Arrest diversion programs for low-level drug possession,*
- *Accountability for officers that commit misconduct,*
- *Transparency into police operations, training and discipline, and*
- *Police are subject to robust and transparent civilian oversight.*

One issue that I did not hear him address, though he may have, is the internal culture regarding police officers reporting bad behavior by other officers. I think it is important that the police chief encourage that type of reporting so that problematic officers are dealt with before they cause more serious harm.

If Mr. Manley is hired, I suggest that there be a review period, maybe a year, after which the public is able to weigh in on his performance.

Thank you for the opportunity to provide input.

Sincerely,

Susan Pantell

From: PHYLLIS Joan OWENS
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Friday, May 18, 2018 11:46:10 AM

From: PHYLLIS Joan OWENS <[REDACTED]>
Subject: I support Chief Brian Manley

I believe that Chief Manley has proven his ability to serve Austin Tx Police Department. It would be short sighted to not name him as the permanent Chief for Austin.

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: Godelba Molinar
To: [Our Next Chief](#)
Subject: My Priorities for Austin Police Department
Date: Friday, May 18, 2018 12:28:28 PM

- 1) What are the key characteristics you think we need in our next Chief of Police?
 <provide your answer here> ** Immediate action when address issues in the community, like when Acting Chief Manley did
 When we had a boomer in Austin, Tx. I demonstrated professionalism in directly his team and It was a good feeling to know that he cared for the community with his teamwork. He didn't hesitate with his action and informed us every step of the way, he made me feel very secure. He provided the community with action to prevent and to look out for and to avoid certain places or items. My grandson is an A+ student, he never misses classes but when this happened he actually was scared, he told me that "he was glad that we have a Great Police Chief Manley". That is why I feel good, confident and with no fear if Acting Chief Manley is elected as Chief, we know he will get the jobs done. I would volunteer at any time with assisting the future Chief Manley.

- 2) What do you believe are the key challenges that need to be immediately addressed by the next Chief of Police?
 <provide your answer here> ** Be visual and involve with the community whether it be east, west, north or south. I'm not sure how their budget is and what it would cost to add more sub-stations to needed area. I feel any challenges that arise will be taken care of by Acting Chief Manley and his team. His team trust in him and his trust his team officers, if he has that all challenges will be address. (one issue to address) – Motor cycle, bikers need to follow street rules, the increase of cyclist accidents have been because they do not follow the driving rules, maybe a tv ads news to have them vehicle, cyclist, bicyclist drivers, know of rules, or signs .

- 3) What issues do you believe the Austin Police Department must be prepared to address over the next five years?
 <provide your answer here> APD will probably have to prepare for more crime, auto accidents on IH35, If Acting Chief Manley is elected I'm sure we will have less, because he has met with gang member group to deescalate issues, he is a Prepared for action person, community issues are important to him. He doesn't choose race to expedite his actions. He is the best officer to have as Police Chief, he is professional and down to earth. We do not need an outsider that doesn't know Austin, we need an officer that know Austin, know the people, know the issues and know the problems to take care of.

Thank you

From: Susan
To: [Our Next Chief](#)
Subject: Fw: CLASP Endorses Manley as Chief
Date: Friday, May 18, 2018 5:53:36 PM

From: Susan
Sent: Monday, May 7, 2018 10:36 AM
To: [REDACTED]; [REDACTED]; Jimmy Flannigan
Subject: Fw: CLASP Endorses Manley as Chief

We encourage neighborhoods throughout Austin to join us in supporting Brian Manley to be appointed as our Police Chief. City Manager Spencer Cronk selected Interim Chief Manley as the lone finalist for the position of chief last week. Two Community Forums have been scheduled for residents of Austin to provide their input and hear from Chief Manley. In addition, a number of other forms of communication to provide input have been made available (see below).

Chief Manley has 28 years of experience in law enforcement starting as an APD patrol officer, is a graduate of UT Austin and St. Edward's University, and in his career has supervised several units of APD including Child Abuse, Highway Operations, Homicide, Internal Affairs, Narcotics, Patrol, Recruiting and Training, and Special Operations and Homeland Security. His knowledge and understanding of Austin is vital to providing needed services for our population.

Chief Manley has proven that he is highly qualified on all counts, dedicated, intelligent, focused, and compassionate. His long career of service to Austin is a testament to his character; his vision for community engagement and practice of listening to the voices of Austin residents are traits required of a leader. No amount of searching will find anyone as or more suited than Brian Manley to be the Chief of Police in Austin, Texas.

Over the years CLASP has worked with neighborhoods to provide Neighborhood Watch training, offered citywide formational forums, provided safety awareness and crime prevention tools on our website/blog, and worked in collaboration with APD on community policing/engagement issues. In our experience, Chief Manley has been open to new ideas, working toward solutions, and finding ways to increase the safety of our city.

Make your voice heard in support of Chief Manley: [Forum](#) on May 7, 6:00-7:30 pm, Turner-Roberts Rec Center, 7201 Colony Loop Drive; [Forum](#) on May 17, 7:00-8:30 pm, KLRU-TV Studio, 2504 Whitis Avenue; both will be either broadcast live or via streaming video on Facebook Live.

Online at www.speakupaustin.org/OurNextChief; Via [text](#) by sending the word "Chief" to 512-[REDACTED] By [email](#) at [REDACTED] Via [phone](#) by calling 311 (language services available).

Citizen Led Austin Safety Partnership Board: Travis Wesley, Laura DiCarlo, Delwin Goss, Susan Reed

From: AT&T
To: [Our Next Chief](#)
Subject: Fwd: Brian Manley - yes !
Date: Saturday, May 19, 2018 8:09:49 AM

>

> Brian Manley is a great candidate for police chief both by his professional experience and by his integrity. Sad it took the city 18 months to approve him. I'm sure we all know why but know one wants to publicly say why.

>

> Doug Carroll

> Sent from my iPhone

From: Ray and Kathleen Wazny
To: [Our Next Chief](#)
Subject: Your citizens want Chief Manley. Please listen to us!
Date: Saturday, May 19, 2018 8:10:50 AM

Dear Mr. Cronk,

Our family has a deep history of experience in city and county government, in several states. We appreciate and understand the process of finding the best candidate for Chief of Police because we've been involved in that process in other parts of the country.

Austin is a safe city. We've lived all over the world. That's not the case in many US cities and cities around the world. We're a big city, now, but we've retained our unique personality. The Austin police Department, under the leadership of Chief Manley, has not only fostered a professional law enforcement organization but he has fostered a safe city where diversity is part of our fabric.

The bombings could have paralyzed this city. They did not. Chief Manley was in front of this madness and in front of the public he has protected his entire career. As a senior, I felt confident that Chief Manley would do everything in his power to keep me safe, and to keep my Austin family safe. He was able to interface with Federal law enforcement. Together they got the job done.

He is a professional. He knows our city. We want him to stay as our Police Chief!

Kathleen Wazny
Austin, Texas

From: George and Joann Traver
To: [Our Next Chief](#)
Subject: Let's hear it for Brian Manley!
Date: Saturday, May 19, 2018 3:25:24 PM

I support Chief Brian Manley. I really believe he should be our next Chief of Police. He has been with APD his whole career. He loves Austin, knows Austin, believes in the community, has good ideas, wants to do what's right, has a calm approach to problems, and is making the necessary changes according to the law. Over the last 18 months he has shown his ability to continue with meeting challenges that APD faces. It would be a shame to even consider going national to search for Austin's next Chief when we have the person already in place.

Joann Traver
5200 Valley Oak Drive
Austin, TX 78731


From: Lisa Brown
To: [Our Next Chief](#)
Subject: #OurNextChief Must Commit to Implement Reforms
Date: Saturday, May 19, 2018 5:40:54 PM

Dear City Manager Spencer Cronk,

Austin remains among the safest cities in the U.S., yet we face many of the same critical issues with policing as cities across the country, including:

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From: Eva Lawler
To: [Our Next Chief](#)
Subject: Please appoint Chief Manley as Austin's Permanent Police Chief
Date: Sunday, May 20, 2018 1:16:03 PM

Since 1974, I have been a citizen of Austin, Texas. With a background in IT and Quality, my experience includes conducting quality assessments of organizations based on the Malcom Baldrige framework.

After attending the Tribune event where Chief Manley was interviewed on Thursday (May 17th) by the public, I think Chief Manley is the right individual to continue to lead the Austin Police Department.

Chief Manley uses a systematic approach in creating a vision for APD which included engaging with senior APD leadership, meeting with other police chiefs and gathering input from the community, partners and stakeholders. He communicates that vision to new recruits graduating from the academy. He maintains an open door policy with officers to accept feedback, suggestions for improvement and keep the workforce engaged.

Many police departments across the nation are operating under an old model that increases the likelihood of distrust, animosity and violence between officers and citizens. Chief Manley's inclusive leadership style will continue to make a positive impact on the APD organization. By personally meeting with outside organizations to fully understand their needs and incorporating that feedback into action plans to drive change, APD is positioned to continually improve. Training officers to increase their understanding and empathy towards people of color is one example of the efforts made by Chief Manley. It's a plus that he has lived and worked in the community for over 20+ years. Instead of negating the previous efforts of Chief Acevedo, he is committed to continue to improve on community policing, increasing transparency and ensuring facts drive decision making.

The systems in place as well as Chief Manley's communications reflect the importance he places on ethics and accountability within the department. He has communicated that all police personnel be role models for the community whether on duty or off.

Together with former Chief Acevedo, he has shown a willingness to accept feedback and use it to improve. This was demonstrated by the Department's cooperation in the Police Equity Report issued in Fall, 2016 and its incorporation into a strategic planning process.

In a meeting with the community I attended (ACLU People Power), Chief Manley's intelligence, cooperative nature, and willingness to listen and answer questions in an empathetic, thoughtful manner increased the level of trust and confidence with the APD.

His handling of the bombing incident was outstanding. Historically bombing crimes are difficult to solve and take time. Through his leadership, that included involving outside expert help, support for officers and communicating with the public, the case was solved quickly.

For these reasons and many more, I urge that you appoint Chief Manley the permanent Chief of Police of the Austin Police Department.

Sincerely,
Eva Lawler Esparza

From: Christel Ericksoncollins
To: [Our Next Chief](#)
Subject: Police Chief
Date: Sunday, May 20, 2018 3:53:37 PM

Dear Mr. Cronk,

I live in the greater Austin area and have been following the process of choosing the next Police Chief. I listened online to the public forum a week ago and attended the last session on the UT campus. I had expected to come that night with some reservations, but overall acceptance that Officer Manley would be the next Police Chief. Unfortunately I did not feel that way after the meeting.

In spite of Officer Manley's attendance at an ongoing racism training he missed many opportunities to indicate that he is fully committed to uprooting racism from Austin's police department.

It would have been nice if he had committed to a zero tolerance policy of officers brutality rather than a policy towards low level arrests which disproportionately harm people of color. His comment that there will always be unfortunate incidents did not inspire a feeling that officer misconduct is a top priority.

It would have been nice if he had committed to allocating money towards measures to ensure that mental health issues do not end disastrously; it would seem this population utilizes a good share of resources of the police department, thus it makes sense to utilize money already budgeted to address these issues. Additionally, prevention is always the cheapest use of resources.

It would have been nice if Officer Manley had shown respect and a genuine belief that the onus is on the Police Department to earn the trust of the Afro-American community by responding with a show of support and concern to the young man who spoke with justifiable frustration about his life experiences. My adult daughter with me at the time was surprised by Officer Manley's seeming unpreparedness, or was it anger?, at this man's comments. "I thought that was what the forum was intended for?" She said. I was frankly amazed that Officer Manley did not address the disrespectful and inappropriate behavior of members of the audience to the speaker.

Lastly, taking one training will in no way make up for a lifetime of indoctrination to racism. If we are committed to ending this abuse each of us, especially those in power, must commit to their own ongoing and lifetime practice of self analysis. It was unfortunate that he somehow missed this in his training and it is doubtful to me that his lack of understanding can translate to any real and effective change in the Austin Police Department. Research shows that implicit bias is not affected by training.

It appears to me that the missed opportunities at the forum and the "misspeak" during the bombing investigation this spring indicate a superficial understanding of the insidiousness of racism, or possibly simply a lack of priority for the task; either way, it precludes him as the best candidate for Chief of Police. I urge you to reconsider a national search to find the right person for Austin so that this city can truly be a leader in making change and can be a role model throughout the country.

Thank you for your attention,

Christel Erickson-Collins

Sent from my iPad

From: Fred Burton
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Monday, May 21, 2018 9:45:55 AM

From: Fred Burton <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: Robert Zavala
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Monday, May 21, 2018 10:12:32 AM

From: Robert Zavala <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: Jennifer Rash
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Monday, May 21, 2018 10:18:07 AM

From: Jennifer Rash <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: Amelia Harnagel
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Monday, May 21, 2018 10:24:19 AM

From: Amelia Harnagel <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: Korena Garcia
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Monday, May 21, 2018 10:37:14 AM

From: Korena Garcia <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: Stefan Trefil
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Monday, May 21, 2018 11:20:03 AM

From: Stefan Trefil <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: Aida A Cerda-Prazak
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Monday, May 21, 2018 11:36:47 AM

From: Aida A Cerda-Prazak <[REDACTED]>
Subject: I support Chief Brian Manley

Mr Cronk,

I hand delivered to your office a letter of support from the graduates of the 94th and 95th Citizen Police Academy. I hope Rose gave it to you and that you have read the letter and attached signatures. We would be honored for you to come speak to us. We've tried to get on your calendar for weeks. We know you are busy but we would really appreciate a meeting with you. You can contact Officer Scanlon with APD.

Thank you very much,
Aida Cerda-Prazak
[REDACTED]

From: Kimberly Brown
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Monday, May 21, 2018 11:56:33 AM

From: Kimberly Brown <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: Amy Gamble
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Monday, May 21, 2018 12:12:01 PM

From: Amy Gamble <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: Arran Kucharik
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Monday, May 21, 2018 2:01:52 PM

From: Arran Kucharik <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: Katie
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Monday, May 21, 2018 2:14:27 PM

From: Katie <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: Michael Endres
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Monday, May 21, 2018 2:46:13 PM

From: Michael Endres <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: Cindy David
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Monday, May 21, 2018 3:39:32 PM

From: Cindy David <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: Sheryl O'Briant
To: [Our Next Chief](#)
Subject: Brian Manley
Date: Monday, May 21, 2018 4:18:41 PM

There is no better person for this job. Bar none, anywhere in the country. He's the best. Professionalism, integrity, honor, intelligence, trustworthy, and homegrown.

Get him while you can!!

Sheryl O'Briant
Thamm & O'Briant

From: Crispin Villarreal
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Monday, May 21, 2018 4:43:47 PM

From: Crispin Villarreal <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: Sandra Kielcheski
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Monday, May 21, 2018 4:55:16 PM

From: Sandra Kielcheski <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a loving spouse of an APD Officer, I certainly feel that Chief Manley shares the unique leadership skills it takes to serve this community and lead this department.

From: linda grajek
To: [Our Next Chief](#)
Subject: My Priorities for Austin Police Department
Date: Monday, May 21, 2018 6:10:54 PM

- 1) What are the key characteristics you think we need in our next Chief of Police? That he is able to communicate with community effectively during a crisis.
- 2) What do you believe are the key challenges that need to be immediately addressed by the next Chief of Police? Ability to bring confidence in their ability to find criminals.
- 3) What issues do you believe the Austin Police Department must be prepared to address over the next five years? Population growth

Sent from my iPhone

From: phillip howe
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Monday, May 21, 2018 6:23:57 PM

From: phillip howe <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: Vincent Hudiburg
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Monday, May 21, 2018 6:32:27 PM

From: Vincent Hudiburg <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: Linda Ball
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Monday, May 21, 2018 6:40:25 PM

From: Linda Ball <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has years of experience in many areas at the Austin Police Department. I have seen him interact with officers, citizens and the press. He's a proven quantity and devoted to our city.

From: Desiree Steele
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Monday, May 21, 2018 6:45:43 PM

From: Desiree Steele <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: Lily Howe
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Monday, May 21, 2018 7:03:54 PM

From: Lily Howe <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: Tim Henton
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Monday, May 21, 2018 7:13:33 PM

From: Tim Henton <[REDACTED]>
Subject: I support Chief Brian Manley

As a retired law enforcement officer with 29 years of experience, I know Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: Dave Maril
To: [Our Next Chief](#)
Subject: I support Chief Manley
Date: Monday, May 21, 2018 7:18:57 PM

City of Austin,

As a 31 year Air Force veteran, I recognize outstanding leadership and Brian Manley has that leadership as well as the management experience to lead Austin's finest. As a twenty year resident of Austin, I have seen Brian Manley's excellent speaking ability and quick thinking on National and local television and in person. To pass over our acting Chief would be a crime. Hire Brian Manley!

Respectfully,

David R. Maril, Colonel, USAF (Retired)

6014 Tasajillo Trail
Austin, Texas. 78739

From: Elie Salem
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Monday, May 21, 2018 7:29:02 PM

From: Elie Salem <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: Gunther von Seltmann
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Monday, May 21, 2018 7:45:55 PM

From: Gunther von Seltmann <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: Burke Crosby
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Monday, May 21, 2018 7:51:22 PM

From: Burke Crosby <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: Barb Sherwood
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Monday, May 21, 2018 8:16:54 PM

From: Barb Sherwood <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: Amy Thiel
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Monday, May 21, 2018 8:41:57 PM

From: Amy Thiel <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: Barb Murphy
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Monday, May 21, 2018 9:12:56 PM

From: Barb Murphy <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: Terry Lord
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Monday, May 21, 2018 9:22:51 PM

From: Terry Lord <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: David Lord
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Monday, May 21, 2018 9:23:22 PM

From: David Lord <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: Kristen Dalton
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Monday, May 21, 2018 9:23:54 PM

From: Kristen Dalton <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: Stanley Knee
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Monday, May 21, 2018 9:24:34 PM

From: Stanley Knee <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community. I have had the privilege to work with Manley for over 9 years at APD. He is honorable, dedicated and ready to be our Chief of Police.

From: Lisa Sharp
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Monday, May 21, 2018 9:57:10 PM

From: Lisa Sharp <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: William R Robertson
To: [Our Next Chief](#)
Subject: I support Brian Manley for Austin Police Department Chief
Date: Monday, May 21, 2018 10:36:25 PM

I support Brian Manley for Austin Police Department Chief.

- raised in Austin
- strong academic and training credentials
- joined APD in 1990, understands Austin. Notable accomplishments in many APD positions
- has the support of Art Acevedo prior chief
- has taken APD Police Chief responsibilities and performed them very well since Acevedo moved to Houston
- proved to be a leader during Austin bombing investigation and resolution

William Robertson, Austin Texas
Sent from iPhone.

From: Jennifer H
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Monday, May 21, 2018 11:08:27 PM

From: Jennifer H <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: Torre Shanks
To: [Our Next Chief](#)
Subject: I wholeheartedly support Chief Brian Manley
Date: Monday, May 21, 2018 11:10:41 PM

From: Torre Shanks <[REDACTED]>
Subject: I wholeheartedly support Chief Brian Manley

Chief Brian Manley has the character, experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's passion and perseverance, dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: [REDACTED]
To: [Our Next Chief](#)
Subject: Brian Manley
Date: Monday, May 21, 2018 11:11:45 PM

Spencer Cronk - Welcome to Austin. I have been living here in Austin for over 30 years and I love this place.

The city has challenges like any other major city. I agree with Steve Adler's Amazon video. If you have not seen it, you need to check it out. No matter how good your decisions are, someone here in Austin will disagree with you so remain strong Spencer.

I am in support of Brian Manley because throughout the years of attending events in Austin, I have talked with Brian many times and he appears to be a good fit for Austin. He knows Austin and he wants to make to the best decisions for the city of Austin for now and the future when he is no longer police chief. We can more additional money for a search but will it yield a better candidate?

I spoke to you at the Carver Museum. I was introduced to you at the Urban Music Festival.

Let me know if I can help you in any way to accomplish your mission. I am prepared to help you in any way to keep Austin the best city in Texas.

<https://www.linkedin.com/in/michaellewis01/>

Have a great day Spencer.

Michael Lewis

[REDACTED]

From: Patty Day
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Monday, May 21, 2018 11:20:33 PM

From: Patty Day <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: Jud
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Tuesday, May 22, 2018 2:09:27 AM

From: Jud <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: [REDACTED]
To: [Our Next Chief](#)
Subject: End User Digest: 1 New Message (130 Audit Messages)
Date: Tuesday, May 22, 2018 5:05:39 AM
Attachments: [logo.png](#)



City of Austin
Proofpoint Email Protection

End User Digest: 1 New Message (130 Audit Messages)
For [REDACTED]

The emails listed below have been placed in your personal Quarantine since you received your last End User Digest. They will be deleted after 7 days. To deliver an email to your inbox, click on Release. To deliver an email to your inbox and add the email sender to your Safe Senders List, click on Release and Safelist. This ensures that no emails from that sender will be blocked in the future. To report messages that are not spam but are reported in the digest, click on Not Spam.

[Request New End User Digest](#) [Request Safe/Blocked Senders List](#) [How To Manage Your Emails](#)

Quarantine				
	Score	From	Subject	Date
Release Not Spam	17	[REDACTED]	Yes Chief Brian Manley	2018-05-21 18:39:21

Emails listed in the section below represent your valid emails. If you see any spam emails, please click on the Report Spam link. This will help us improve our spam detection capability.

Note: These emails in the below section are **not Blocked or Quarantined** and have already been delivered to you.

Audit Messages				
	Score	From	Subject	Date
Report Spam	0	[REDACTED]	Brian Manley	2018-05-15 10:35:17
Report Spam	0	[REDACTED]	Chief Manley	2018-05-15 10:36:45
Report Spam	0	[REDACTED]	Re: Next Police Chief	2018-05-15 11:27:14
Report Spam	0	[REDACTED]	Manley	2018-05-15 12:53:03
Report Spam	0	[REDACTED]	FW: RE: Travel backpack 4:51:22	2018-05-15 20:54:26
Report Spam	0	[REDACTED]	Questions for Brian Manley	2018-05-15 22:37:46
Report Spam	0	[REDACTED]	Comments regarding chief of police	2018-05-16 10:22:14
Report Spam	0	[REDACTED]	For City Manager Spencer Kronk regarding Brian Manley	2018-05-16 12:20:35
Report Spam	0	[REDACTED]	Next Chief Should be Brian Manley	2018-05-16 18:00:03
Report Spam	0	[REDACTED]	#OurNextChief Must Commit	2018-05-16 20:59:47

			to Implement Reforms
Report Spam	0		Question for OurNextChief 2018-05-17 07:33:49
Report Spam	0		Our Next Chief 2018-05-17 09:27:05
Report Spam	0		Chief Manley 2018-05-17 10:14:55
Report Spam	0		#OurNextChief 2018-05-17 10:34:36
			Must Commit to Implement Reforms
Report Spam	0		#OurNextChief 2018-05-17 10:35:08
			Must Commit to Implement Reforms
Report Spam	0		#OurNextChief 2018-05-17 10:36:34
			Must Commit to Implement Reforms
Report Spam	0		#OurNextChief 2018-05-17 10:42:32
			Must Commit to Implement Reforms
Report Spam	0		#OurNextChief 2018-05-17 10:50:01
			Must Commit to Implement Reforms
Report Spam	0		#OurNextChief 2018-05-17 10:50:58
			Must Commit to Implement Reforms
Report Spam	0		#OurNextChief 2018-05-17 10:56:11
			Must Commit to Implement Reforms
Report Spam	0		#OurNextChief 2018-05-17 10:58:25
			Must Commit to Implement Reforms
Report Spam	0		#OurNextChief 2018-05-17 10:58:30
			Must Commit to Implement Reforms
Report Spam	0		#OurNextChief 2018-05-17 10:58:32
			Must Commit to Implement Reforms
Report Spam	0		#OurNextChief 2018-05-17 10:58:35
			Must Commit to Implement Reforms
Report Spam	0		#OurNextChief 2018-05-17 10:59:07
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			APD Chief

Report Spam	0	[REDACTED]	#OurNextChief 2018-05-17 11:07:17 Must Commit to Implement Reforms
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			Must Commit to Implement Reforms	
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			Must Commit to Implement Reforms	
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			Must Commit to Implement Reforms	
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			Must Commit to Implement Reforms	
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Report Spam	0		Re: One sided pre recorded questions at APD Chief Event 5/17/18	2018-05-18 08:32:54
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Report Spam	0		Police Chief	2018-05-18 11:00:45
Report Spam	0		I support Chief Brian Manley	2018-05-18 11:46:07
Report Spam	0		My Priorities for Austin Police Department	2018-05-18 12:28:25
Report Spam	0	srs0=cql/6w=if=amtrails.org=	CLASP	2018-05-18 17:53:33

			Endorses Manley as Chief
Report Spam	0		Fwd: Brian 2018-05-19 08:09:45 Manley - yes !
Report Spam	0		Your citizens 2018-05-19 08:10:48 want Chief Manley. Please listen to us!
Report Spam	0		Let's hear it for 2018-05-19 15:25:21 Brian Manley!
Report Spam	0		#OurNextChief 2018-05-19 17:40:49 Must Commit to Implement Reforms
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Report Spam	0		Police Chief 2018-05-20 15:53:33
Report Spam	0		I support Chief 2018-05-21 09:45:51 Brian Manley
Report Spam	0		I support Chief 2018-05-21 10:12:29 Brian Manley
Report Spam	0		I support Chief 2018-05-21 10:18:04 Brian Manley
Report Spam	0		I support Chief 2018-05-21 10:24:16 Brian Manley
Report Spam	0		I support Chief 2018-05-21 10:37:10 Brian Manley
Report Spam	0		I support Chief 2018-05-21 11:20:00 Brian Manley
Report Spam	0		I support Chief 2018-05-21 11:36:42 Brian Manley
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Report Spam	0		I support Chief 2018-05-21 14:01:49 Brian Manley
Report Spam	0		I support Chief 2018-05-21 15:39:27 Brian Manley
Report Spam	0		Brian Manley 2018-05-21 16:18:38
Report Spam	0		I support Chief 2018-05-21 16:43:44 Brian Manley
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			Manley for Austin Police Department Chief
Report Spam	0		I support Chief 2018-05-21 23:08:24
Report Spam	0		Brian Manley I 2018-05-21 23:10:37
			wholeheartedly support Chief Brian Manley
Report Spam	0		Brian Manley 2018-05-21 23:11:42
Report Spam	0		I support Chief 2018-05-21 23:20:29
			Brian Manley
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			Brian Manley
Report Spam	1		Police Chief 2018-05-17 11:00:38
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Report Spam	2	[REDACTED]	#OurNextChief 2018-05-17 13:37:31 Must Commit to Implement Reforms
Report Spam	2	[REDACTED]	#OurNextChief 2018-05-17 14:15:39 Must Commit to Implement Reforms
Report Spam	3	[REDACTED]	Brian Manley 2018-05-17 06:01:52
Report Spam	4	[REDACTED]	I support Chief 2018-05-21 14:46:10 Brian Manley
Report Spam	4	[REDACTED]	I support Chief 2018-05-21 18:40:22 Brian Manley
Report Spam	5	[REDACTED]	Brian Manley 2018-05-17 15:01:17
Report Spam	5	[REDACTED]	Chief Brian 2018-05-17 18:20:34 Manley
Report Spam	10	[REDACTED]	#OurNextChief 2018-05-17 10:39:50 Must Commit to Implement Reforms

For more information contact your System Administrator.

From: Julie Wade
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Tuesday, May 22, 2018 6:19:12 AM

From: Julie Wade <[REDACTED]>
Subject: I support Chief Brian Manley

It's time to name Chief Brian Manley as the permanent Austin Chief of Police! In fact, its way overdue!! Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: Rhonda hudson
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Tuesday, May 22, 2018 8:09:28 AM

From: Rhonda hudson <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: Ann Barry
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Tuesday, May 22, 2018 9:07:29 AM

From: Ann Barry <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: Marietta Scott
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Tuesday, May 22, 2018 11:57:30 AM

From: Marietta Scott <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: Bill Cagle
To: [Our Next Chief](#)
Subject: Manley
Date: Tuesday, May 22, 2018 12:07:36 PM

Chief Manley deserves the appointment as permanent Chief Of the APD.

- 1, He assumed command at a time when morale was low among the rank and file and has been successful at correcting that as evidenced by his backing from the police union.
2. He is articulate, genuine, and calm during a crisis.
3. He provides ample opportunities for community input and encourages community policing.
4. He has the advantage of being born and reared here, of understanding the history of the changing influences of various populations in the city and how those changes and the population growth have affected Austin.

Billie Cagle

From: Christine Jaime
To: [Our Next Chief](#)
Date: Tuesday, May 22, 2018 12:22:43 PM

Chief Manley is already very experienced ,when he speaks ,he speaks loud an clear,he speaks from the heart.If he is willing to take the job of chief that means he is willing to take the responsibility of this crazy world,he could have easily not taken the responsibility Art Acevedo left him with in the beginning, he didn't give up with the bombing situation,if u can pull thru that,you past the hardest test. You can tell he is sincere too.

From: Daniel walsh
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Tuesday, May 22, 2018 1:54:50 PM

From: Daniel walsh <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: [Alexander, Jason](#)
To: [Our Next Chief](#)
Subject: FW: Chief Manley
Date: Tuesday, May 22, 2018 2:13:46 PM

Forwarding on behalf of Mr. Blodgett.

Jason Alexander
 Assistant to the City Manager
 [REDACTED] | [REDACTED]

From: Terrell Blodgett [mailto:[REDACTED]]
Sent: Thursday, May 17, 2018 5:09 PM
To: Cronk, Spencer <[REDACTED]>
Subject: Chief Manley

Spencer:

Would you add the following to the file of comments you are accumulating on Chief Manley?

I write to support the appointment of Chief Brian Manley as police chief for the City of Austin, removing any interim or acting title. I do not know Chief Manley personally but as a citizen interested in civic affairs, I have followed his time as interim police chief with interest. Through a period of challenges over the past year, I believe he has shown the traits of character which we, as citizens of Austin, believe necessary and vital to lead our police department in its continual work of making our city safe.

I have been impressed with his poise and preparation in directing the efforts of the department in several crucial situations. I think he is grounded in his approach - finding a proper balance between public safety and the relations with the men and women in his department.

In summary, I think he is the right choicer and I hope our city manager will remove the "interim" from his title.

Sincerely yours, Terrell Blodgett

Terrell Blodgett
 Mike Hogg Professor Emeritus in
 Urban Management
 LBJ School - UT-Austin
 4100 Jackson Ave., # 250
 Austin, Texas 78731-6052
 [REDACTED]
 [REDACTED]
 C - [REDACTED]

From: Andi Rausch
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Tuesday, May 22, 2018 2:30:01 PM

From: Andi Rausch <[REDACTED]>
Subject: I support Chief Brian Manley

Please make Brian Manley Permanent Chief.

This process has taken a ridiculously long time to come to fruition.

This dragging of the feet just underscores the doubts many people already have about the COA and those in charge to ACTUALLY perform THEIR jobs adequately.

From: Cynthia Lindlof
To: [Our Next Chief](#)
Subject: Police Chief Manley
Date: Tuesday, May 22, 2018 5:36:51 PM

I'm writing to endorse Brian Manley as the next police chief of Austin. He has done a superb job as acting chief. He did an excellent job dealing with the bombing situation here recently. He called in the necessary help and got the situation under control quickly.

I have lived in Austin 45 years. I do not understand why it is taking so long to name him chief. We need a permanent chief, and it should be Brian Manley.

Cynthia Lindlof

From: Kathie Holliman
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Tuesday, May 22, 2018 10:00:27 PM

From: Kathie Holliman <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: Katherine Baker
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Tuesday, May 22, 2018 10:04:04 PM

From: Katherine Baker <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: Edward Lindlof
To: [Our Next Chief](#)
Subject: Chief Manley
Date: Wednesday, May 23, 2018 9:45:19 AM

I do not understand the hesitation to select acting Chief Brian Manley as Austin Chief of Police. He knows the city, the department, and is familiar with city governance. Chief Manley has served with distinction has has proven integrity, leadership, and communication skills. What I fear is that this is another, predictable effort to make a decision based on political ideology rather than rational pragmatism. Austin has more than enough problems that need to be addressed and we need people who will tackle them without referring to a manifesto. Respectfully,

Ed Lindlof

From: Elaine Clifton
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Wednesday, May 23, 2018 11:11:03 AM

From: Elaine Clifton <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: John Nelson
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Wednesday, May 23, 2018 12:45:07 PM

From: John Nelson <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: Julie Tereshchuk
To: [Our Next Chief](#)
Subject: Comments on Chief Manley
Date: Wednesday, May 23, 2018 1:41:19 PM

Please appoint Brian Manley as Chief.

He's a committed Austinite, with deep ties to the community and longtime service across many years and changes to the city.

And he's acquitted himself in the toughest of circumstances since Chief Acevedo left.

Thank you,

Julie Tereshchuk

800 Brazos St, Unit 707

78701

From: Elizabeth Christian
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Wednesday, May 23, 2018 2:38:49 PM

From: Elizabeth Christian <[REDACTED]>
Subject: I support Chief Brian Manley

Manager Cronk, as an active member of the Greater Austin Crime Commission and a business owner here in my hometown, I urge you to make Chief Brian Manley permanent. He is a natural-born leader and a compassionate personification of Austin's values. Thank you for moving this process to the finish line so that our Chief, APD and our city can focus on the important issues facing us as a community.

From: elizabeth gray
To: [Our Next Chief](#)
Subject: Do a search; guardians not warriors
Date: Wednesday, May 23, 2018 2:42:16 PM

A true story: a middle aged, white, decently dressed couple walking down the street in downtown Austin. Two cops on bikes are riding on the sidewalk. Me: "You are not supposed to ride on the sidewalk". Cop: "We are the police. We can do whatever we want."

And I have several other anecdotes I'm happy to share of unprovoked acts of intimidation and aggression--and I'm not even black! We need a police chief who is willing to de-militarize the academy experience so that our cops are not so aggressively authoritarian. Chief Manley has stated he is fine with the Academy "as is", and doesn't think there's anything wrong with packing a courtroom full of officers in SWAT gear (and on the clock).

We need a Police Chief who sets a strong tone of police officers as guardians, not warriors.

Thank you,

Elizabeth Gray
[REDACTED] cell

From: Frank/Barbara
To: [Our Next Chief](#)
Subject: Our Next Chief
Date: Wednesday, May 23, 2018 3:59:23 PM

Attention: City Manager Spencer Cronk

Please appoint our interim Chief Brian Manley as the permanent chief of police. He has the best qualifications and vast experience as far as law enforcement.

Do as the Bastrop city manager did in promoting their interim police chief as the city's police chief and therefore bypassing a formal search process. We believe in promoting within (as they did) whenever possible, especially when Austin has the best candidate for this position.

Barbara Dewhurst
Frank Dewhurst
Austin, Texas

Sent from [Mail](#) for Windows 10

From: Mickey Dorsey
To: [Our Next Chief](#)
Subject: I Support Chief Manley
Date: Wednesday, May 23, 2018 4:27:44 PM

He is doing the job. He has earned the job. He deserves the job.

Austin has wasted too much time and money on their last three Police Chiefs!

Art Acevedo was so-so at best. A few more point sin the plus column, but worth the money that was wasted on recruiting him and definitely not worth the money given him every time he threatened to quit.

Stan Knee was a total waste of money! Betsy Watson got the job because she was a friend of the joke of a City Manager.

Mr. Cronk you've made the correct call so far. Don't blow it now.

Mickey Dorsey



From: Karen Swenson
To: [Our Next Chief](#)
Subject: Chief Brian Manley
Date: Wednesday, May 23, 2018 6:49:11 PM

Dear Mr Cronk,

I was so pleased to hear Chief Manley was the only candidate for the position of permanent chief. He demonstrated wonderful, balanced leadership during the series of bombings plaguing our city. He demonstrated Grace under pressure lead a multidisciplinary Group of teams SWAT, Bomb Squad, ATF and FBI. I was comforted and felt confidence in those teams by his press conferences.

Our policemen need a leader that they know and who's is straightforward and consistent I believe he will continue to be that leader.

We also need a contract the police can have confidence in. Please rectify that.

Karen G Swenson, MD

Sent from my iPhone

This email, together with any attachments is intended for the addressee only and is confidential. It may contain Protected Health Information "PHI" under HIPPA, and if you are the intendente recipient of this PHI, you are obligated to maintain it in a safe, secure and confidential manner, pursuant to federal law. If you are not the addressee then the distribution, use or reproduction of this e-mail or the information within it is strictly prohibited and may be unlawful. If received in error please notify the sender and delete all record of it from your system.

From: José Sierra
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Wednesday, May 23, 2018 8:18:10 PM

From: José Sierra <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: B Stephens
To: [Our Next Chief](#)
Subject: Yes - appoint Chief Brian Manley as Chief of Police
Date: Wednesday, May 23, 2018 9:30:14 PM

I have lived in Austin over over 46 years and Chief Brian Manley has been the best APD interim Chief ever. He has led Austin through so much since he took the helm and has always been positive, a leader and his honest character and morals shine through everything he does.

Yes, yes, yes, appoint Brian Manley as Chief of Police.

Don't even hesitate. He is even an Austinite, and you are not finding too many in the city anymore.

Thank you,

Betty Stephens

From: Susan Watkins
To: [Our Next Chief](#)
Subject: Chief Manley
Date: Wednesday, May 23, 2018 10:43:03 PM

Dear Mr. Cronk,

Welcome to Austin. I hope your job as city manager is meeting or exceeding your expectations thus far. I would like to add my voice to those supporting Chief Manley as the permanent chief of the Austin Police Department. I believe he has proven himself to be a capable leader of APD over the past eighteen months and has demonstrated the necessary skills for the job. He obviously knows the community well and comports himself in a thoughtful, professional manner. I know some residents of Austin believe a national search is necessary, but I don't know what purpose would be served since Chief Manley is performing well in the job. During the 34 years I have lived in Austin, the city has hired a number of police chiefs. Some of those hired after a national search did well, some not. I think Brian Manley has earned the opportunity to be named permanent Chief.

Again, welcome to Austin. I wish you well as you tackle the challenges of managing this growing, dynamic city.

Sincerely,

Susan Watkins

Sent from my iPad

From: Sara Laas
To: [Our Next Chief](#)
Subject: Police Chief
Date: Wednesday, May 23, 2018 11:30:17 PM

Hire Chief Manley as the permanent Chief of Police. He has done a good job for our city for a year and a half, including the recent bomber crisis. That episode proved him to be a steadying influence and an excellent communicator. He represented Austin well, both locally and nationally. He proved his ability to work smoothly with many other agencies in an emergency.

The odds of finding a better fit for Austin are poor. Spending taxpayer money on a national search would be buying, as Southerners say, a pig in a poke anyway. After all, nearly all candidates look better from a distance.

Let Chief Manley have the title until he proves otherwise. He has earned that much respect, and more.

Sara Laas
3820 Hermalinda
Austin, TX 78723

From: Amanda S Myers
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Thursday, May 24, 2018 7:39:26 AM

From: Amanda S Myers <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: marilyn richardson
To: [Our Next Chief](#)
Subject: New Police Chief
Date: Thursday, May 24, 2018 9:08:48 AM

I support Manley to be the Chief of Police.

Craig Richardson

From: Toni Spalding
To: [Our Next Chief](#)
Subject: Chief Brian Manley
Date: Thursday, May 24, 2018 9:42:13 AM

Let's stop looking around for anyone else and appoint Mr. Manly. He knows his job and knows Austin very well. Why the hesitation??

T. Spalding

Sent from my iPhone

From: Julie Nowlin
To: [Our Next Chief](#)
Subject: [Released] Yes Chief Brian Manley
Date: Thursday, May 24, 2018 10:50:22 AM

From: Julie Nowlin <[REDACTED]>
Subject: Yes Chief Brian Manley

Hello Mr. Cronk,

My name is Julie and I'm a native Austinite and I can tell you Brian Manley has been my favorite police chief ever. I have worked with many police chiefs across the state of Texas and Chief Manley goes above and beyond to train more than required and truly works hard. I believe he is respected by his fellow staff and brings up morale in the department because of his personality. Please don't let this good one get away, Julie nowlin

From: Rod Minor
To: [Our Next Chief](#)
Subject: [Released] I support Chief Brian Manley
Date: Thursday, May 24, 2018 10:50:34 AM

From: Rod Minor <[REDACTED]>
Subject: I support Chief Brian Manley

I have had the opportunity, on several occasions, to talk with and serve alongside Chief Brian Manley during the past several years. That includes the time of his leadership of our APD. Having been born and raised in Austin, he knows the city and its culture. He has the experience of serving with and rising through the ranks of the APD and has proven his ability to lead the department in the years to come. He is widely respected by APD officers and citizens of Austin and has demonstrated his commitment to this city. I fully support Chief Manley and encourage City Manager Spencer Cronk to remove the "interim" from his title and name Brian Manley as Chief.

From: Dan Cox
To: [Our Next Chief](#)
Subject: Our Next Chief
Date: Thursday, May 24, 2018 1:12:47 PM

Hey, Manley is a jewel. He looks good, sounds good, seems to have the leadership skills and experience to drive the Austin police. I can't believe that the City Council and Cronk have wasted time in not declaring him your chief.

From: Anita N. Moore
To: [Our Next Chief](#)
Subject: I support Brian Manley for Chief of APD
Date: Thursday, May 24, 2018 2:29:37 PM

From: Anita N. Moore <[REDACTED]>
Subject: I support Brian Manley for Chief of APD

Quit searching. The BEST person for the job has already been doing it for going on two years. Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: Ellis Schramm
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Thursday, May 24, 2018 4:40:31 PM

From: Ellis Schramm <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: Pam Staulcup
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Friday, May 25, 2018 1:06:44 AM

From: Pam Staulcup <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: Patricia Gondeck
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Friday, May 25, 2018 5:35:35 AM

From: Patricia Gondeck <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: Paula Martinez
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Friday, May 25, 2018 6:32:31 AM

From: Paula Martinez <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: Tracey carroll
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Friday, May 25, 2018 8:45:57 AM

From: Tracey carroll <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: Mallie Coker
To: [Our Next Chief](#)
Subject: Brian Manley/police chief
Date: Friday, May 25, 2018 5:24:27 PM

Waste no more time or money on search.....Appoint Brian Manley: the best....Mallie Coker

From: Lori Ryan
To: [Our Next Chief](#)
Subject: Chief Manley
Date: Friday, May 25, 2018 5:36:49 PM

I fully support Chief Manley. I have seen him strive for improvement, handle things with steady calm, and serve our community. I urge you to appoint him to the post permanently.

Cara Shannon

--

Lori Ryan



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From: Karen Cleveland
To: [Our Next Chief](#)
Subject: Brian Manley
Date: Saturday, May 26, 2018 7:17:01 AM

Brian Manley has served our community in an extraordinary manner throughout his career. He has repeatedly demonstrated excellent qualities to be police chief. Brian Manley should be made our permanent police chief.

Sincerely,

Karen Cleveland
Austin, Texas

From: Wendi White
To: [Our Next Chief](#)
Subject: Feedback
Date: Saturday, May 26, 2018 9:10:23 AM

For what it's worth from an internal employee, Chief Manley has been consistently responsive and supportive in all observed interactions pertaining to public safety, security, and ethics. He has set the tone for open collaboration across departments, has applied an objective and critical lens in policy compliance, and is doggedly supportive of the City's ongoing efforts in meeting and exceeding regulatory standards.

As a citizen and employee, I applaud his media outreach efforts. I believe he is equally invested in the rights and safety of all Austin citizens and residents, and has proven his ability to deliver accurate, appropriate, and actionable guidance to the public. I trust him to take care of us.

I'm unsure of the protocols for providing feedback that traverses professional and citizen observations, but feel free to reach out as needed.

Many thanks,

Wendi White
[REDACTED]
[REDACTED]

From: Laura Sanders
To: [Our Next Chief](#)
Subject: Support for Brian Manley
Date: Monday, May 28, 2018 10:00:50 AM

Spencer,

Thank you for allowing the public to comment on our future police chief. We have lived in many places in the US and abroad and now are home in Austin. We have been impressed with the APD under Art Acevedo and now under the interim Chief Brian Manley. All of our interactions with the police in public events, in issues in our neighborhood or personal theft have been excellent.

All police forces can improve. And there are certainly incidents where an individual officer wasn't at their finest.

I support Brian Manley. His leadership before, during and after the Austin Bombing nightmare has been excellent. And I think he would be outstanding for both continuity and change.

Thank you.

Laura Sanders
2119 W. 11th St
Austin, 78703 .

Laura Sanders


From: Steven Bodner
To: [Our Next Chief](#)
Subject: My Priorities for Austin Police Department
Date: Tuesday, May 29, 2018 12:04:22 PM
Attachments: [image001.png](#)

Dear Sir or Madam

I provided answers to the questions below online. I wanted to add a comment I support Chief Manly's conversion from interim acting to Police Chief.

Regards,
Steven Bodner

- 1) What are the key characteristics you think we need in our next Chief of Police?
<provide your answer here>
- 2) What do you believe are the key challenges that need to be immediately addressed by the next Chief of Police?
<provide your answer here>
- 3) What issues do you believe the Austin Police Department must be prepared to address over the next five years?
<provide your answer here>

Steven Bodner
[REDACTED]
www.saascg.com



From: Nelly P Ramirez
To: [Our Next Chief](#)
Subject: Conduct a national search
Date: Tuesday, May 29, 2018 2:07:27 PM

I am a fan of Chief Manley, having met him via the Austin Neighborhood Council and various city meetings. I see compassion and care in his interactions, so it is quite difficult to say the following: I find it necessary to conduct a nation-wide search for our next police chief.

Anything short of that is doing a disservice to the residents of Austin. How are we to know if there isn't someone better suited to take on the challenges that this growing city faces. Yes, he was in charge during our Austin city bombing scare and yes, that came to a close much more quickly than anyone could have imagined... but that process was also flawed by what I can only assume is implicit bias in the investigation process. How much sooner would we have caught this bomber if the first attack would not have been dismissed?

There are police contracts that are still underway, uncompleted DNA tests that still need to be processed and rectified, staff shortages, and constant instances all over the city where bias and racism (both perceived and actual) is affecting the police department's ability to keep our community safe. We've seen how he fields these challenges and it is time to see how other candidates would fair under the same circumstances.

Do not sell our city short by making the economical and easy choice.

- nelly

Nelly Paulina Ramirez
COVNA VP and Austin Neighborhood Council Rep

From: S Milam
To: [Our Next Chief](#)
Subject: Next Police Chief
Date: Tuesday, May 29, 2018 4:35:00 PM

One of the things I think about is the learning curve if Manley is not selected and a totally new person becomes chief (after how long a search?). Manley knows Austin. He knows most community leaders. He knows lots of the city's strengths and shortcomings. He knows most/all of the currently serving police. He knows the history of relationships and negotiations. He knows how the city works regarding lots of processes. He is already the chief, for all practical purposes, and has no real learning curve.

How long would it take for someone from outside the city to get up to speed on all of the above issues? That's worth a lot of money, in my opinion.

Mary E. Milam
1211 Quail Park Drive
Austin 78758

From: Heidi Spock
To: [Our Next Chief](#)
Subject: Chief Brian Manley
Date: Wednesday, May 30, 2018 7:46:57 AM

I reside in Travis Country where one of the March 2018 bombings took place. In fact, the bomb exploded about 13 houses from our home on Eagle Feather Drive.

I appreciate Interim Police Chief Manley's leadership and presence in our neighborhood during and after the bombing that occurred on March 18.

In fact, I greatly appreciate the presence of the police officers and other law enforcement agencies on March 18-19, although that experience certainly seems surreal. In addition, a meeting was held in Travis Country on April 24, whereby Interim Police Chief Manley, Lt. Mike Summers, Officer Stephen Wojo, Sgt. Chris Hallas, and Assistant Chief Frank Dixon were present. Chief Manley explained status of bombing investigation to Travis Country residents, along with answering many of our questions. Both Chief Manley and Assistant Chief Dixon did an outstanding job of answering our questions and listening to our concerns.

I have lived in Austin about 40 years, and in Travis Country 20+ years, and I am grateful for Austin Police Department's efforts in keeping Austin's citizens safe.

I hope the City Council will hire Chief Manley to be the permanent Austin police chief, as he grew up in Austin, he knows the Austin community much better than anyone outside of Austin community. Plus, as stated above, Chief Manley exhibited tremendous leadership during the bombings, and I would like City of Austin officials to hire him as permanent police chief.

Sincerely,

Heidi Spock

4525 Eagle Feather Drive

Austin, TX

From: Susan
To: [Our Next Chief](#)
Cc: [REDACTED] coasmtp03.austintexas.gov;
[REDACTED] coasmtp03.austintexas.gov; [Flannigan, Jimmy](#)
Subject: Appoint Brian Manley
Date: Wednesday, May 30, 2018 8:37:01 AM

City Manager Cronk:

As you are set to announce your decision soon on the appointment of our Police Chief, please know that Brian Manley has shown that not only is he fit and ready, he has proven that he is the perfect choice to serve the people of Austin as the Chief of our Department.

His loyalty to Austin, his expertise, honesty, and fortitude are among the qualities we need in a Chief. His commitment to actually engaging all segments of our diverse population in addressing their concerns about policing in Austin is unprecedented. He has shown his ability to successfully handle major challenges such as the DNA backlog and lab closure, vehicle issues, lack of a labor contract, and the vast multitude of critical decisions and actions necessary to bring us through the bombings in March.

Brian Manley has the essential abilities, skills and talents to lead what is now Austin's big city Police Department. We have seen his belief in collaboration, devotion to duty, and strength of character.

Reading applications and interviewing other people interested in this job cannot and will not provide the information and insight required in selecting someone to fill the APD Chief position. We have the person we need and really cannot wait any longer to remove 'interim' from Chief Manley's title. Your concern is whether or not he is ready to lead the Police Department in one of the largest cities in this nation. Not only is he ready, he is doing it and has been for 18 months. There is no way to be more ready.

This will be one of the most important decisions you make – please make the correct one.

Thank you for your attention to my message.

Susan Reed
Resident of Anderson Mill (D-6)

From: Molly Minor
To: [Our Next Chief](#)
Subject: Chief
Date: Wednesday, May 30, 2018 1:17:19 PM

Hire Manley

From: Angela Hovis
To: [Our Next Chief](#)
Subject: Please have nationwide search for police chief
Date: Thursday, May 31, 2018 7:29:55 AM

I strongly urge a nationwide search for a new police chief.


I have many concerns after having read about the police training which Manley defends.

I think we may be able to do a lot better than Manley and will better know after a search.

Thank you
Angela Hovis

From: Sharon Duncan
To: [Our Next Chief](#)
Subject: Chief Manley - YES!
Date: Thursday, May 31, 2018 7:47:49 AM

I totally support Chief Manley as our next official police chief. Rather than bringing in someone new, support those who have worked within an entity, working with peers who will enjoy working with ones who have earned respect. If his peers support him, go with him!

Sincerely,
Sharon Duncan

Austin, Texas native & resident

Sent from my iPad

From: John Stokes
To: [Our Next Chief](#)
Subject: Hire Brian Manley!
Date: Thursday, May 31, 2018 7:48:15 AM

Chief Manley has my support & vote!

John Stokes
2302 Arpdale 78704

From: Meghan Gerety
To: [Our Next Chief](#)
Subject: I support Brian Manley as our next Chief
Date: Thursday, May 31, 2018 8:03:20 AM

As acting chief, he has performed admirably and most impressive, calmly

Meghan Gerety

From: Jim Evans
To: [Our Next Chief](#)
Subject: Brian Manley
Date: Thursday, May 31, 2018 8:13:26 AM

My name is Jim Evans and I'm retired from the Austin Fire Department. I had the privilege of serving the citizens of Austin for 33 years, the last 13 as the Department Chief of Staff. I first met Chief Manley when he was a young officer, working his way up the ranks. I was always impressed with his professionalism and positive attitude towards the job. As far as I know, he is well liked and respected by his fellow officers (which is very hard to do these days). During the course of my career, I served four Fire Chiefs and interacted with as many Police Chiefs. I would place Chief Manley at the top of that group. I participated, as a task force member, in three national searches for a new Fire Chief. I know all about the cost and effort that goes into that process and I see no reason to expend the resources in this case. Chief Manley has proven time and again that he is the right person at the right time for the job. I thank you for the opportunity to weigh in on this process. Please feel free to contact me for further discussion.

Jim Evans
Chief of Staff, Austin Fire Department (retired)



Sent from my iPad

From: the Pickhardts
To: [Our Next Chief](#)
Subject: Concerns about Manley
Date: Thursday, May 31, 2018 8:34:55 AM

To Whom It May Concern,

I would like a police chief who would change the current rules of engagement with suspects so we have fewer police shootings of innocent suspects.

This would take dedication and retraining of all APD staff.

Thank you,

Irene Pickhardt

From: Rick Krivoniak
To: [Our Next Chief](#)
Subject: Interim Chief Manley
Date: Thursday, May 31, 2018 8:40:05 AM

City Manager Spencer Cronk,

Thank you for making Austin Police Department Interim Chief Brian Manley the sole finalist for the Department's Chief. As a native Austinite, Brian Manley has a unique perspective on the city, and a commitment to the City of Austin not existent by the head of the police department in decades. It is my hope that type of commitment will find its way into the rank and file members of APD.

Though this happened many years ago, I will share a brief story to illustrate my point. A gun was fired from the car driving by a park in my neighborhood while Optimist Club youth sports activities were occurring. Understandably, many parents were upset, but it was disturbing that many who didn't live in the area began condemning our neighborhood. I asked an APD police officer whom I knew, as he grew up in this same neighborhood, what might be done in this situation. His response was stunning - "Move to Round Rock like I did."

He's now retired.

I'd also like to note that Brian Manley has said all of the right things regarding APD's relationship with Austin's LGBTQ community, something I think we both can appreciate.

Best of luck in your new position in Austin.

Rick Krivoniak

From: E. Evans
To: [Our Next Chief](#)
Subject: Brian Manley for permanent Austin police chief
Date: Thursday, May 31, 2018 10:04:22 AM

I am in favor of interim Police Chief Brian Manley becoming Austin's permanent police chief. He handled himself very professionally during the Austin bombings. And it was a good decision to take some police cars out of service to protect our city's defenders from becoming ill.

Thank you,
Elaine Evans
78703

From: James Echols
To: [Our Next Chief](#)
Subject: Name Manley Chief
Date: Thursday, May 31, 2018 10:16:07 AM

Dear Sir:

Brian Manley is a known quantity, whereas a lottery pick may or may not be a good choice. Manley is honest, capable, familiar with the community and has done a superb job in his tenure as interim-chief. He is highly respected by other law enforcement agencies and works smoothly with them in addressing various crime problems in Austin. A national search urged by the politically correct is a waste of time and money when you have an excellent in-house candidate. Please do your job and appoint Brian Manley as Chief of Police.

Respectfully,
James R. Echols (FBI, retired)
5402 Mountain Cedar Cove
Austin, Texas 78731

From: Shannon Stewart
To: [Our Next Chief](#)
Subject: Police Chief Manly
Date: Thursday, May 31, 2018 10:28:12 AM

I am asking for your support for Acting Chief Manly. I have heard him speak at forums on racial disparities and concerns about law enforcement in communities of color and I appreciated his showing up and answering questions with candor. I thought he handled the awful bombing series that gripped our city in fear well, even his comments about the distress the bomber was in.

I think he is a community leader in the mode of Art Acevedo who learned from him while being his own person.

I recognize there are concerns about him which I take seriously but I also think these are legacy and enduring concerns that not one person can fix. The unnecessary use of force, particularly in communities of color and those with mental health issues, is a national tragedy. I hope the Austin Police department becomes a partner with the communities of color and mental health advocates in learning from each other on how to change that and Austin makes news for how it handles these intense situations rather than being another national example of extreme racism.

Often in these situations, and in government in general, the people most motivated to participate in decisions such as these are the people who have negative recommendations. If possible, I would like that to be taken into consideration. I happened to hear about this opportunity when the radio DJ mentioned that today was the last day to respond.

I support Acting Police Chief Manly and believe he can be a leader Austin can be proud of. I hope he becomes Policy Chief Manly officially and I hope e you support him as well.

Thank you for this opportunity to provide input. Please let me know if you have any questions or would like additional information.

Thank you,
Shannon Stewart
[REDACTED] (daytime)
5120925-9606 (cell)

From: JimmyP99
To: [Our Next Chief](#)
Subject: New police chief
Date: Thursday, May 31, 2018 10:42:51 AM

As part of the new police chief's duties, please include the development of candidates for his future replacement - the next police chief. The development of several subordinates should be an integral part of chief Manley's performance review. Let's stop wasting taxpayer money on the proverbial "beginning a national search" for a new chief.

Thanks,
James Pritchett

Sent from my iPhone

From: Carolyn Fouse
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Thursday, May 31, 2018 10:50:08 AM

From: Carolyn Fouse <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: Ramon Fouse
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Thursday, May 31, 2018 10:51:12 AM

From: Ramon Fouse <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: L.A. BIENVENU
To: [Our Next Chief](#)
Subject: Police Chief
Date: Thursday, May 31, 2018 11:18:10 AM

Mr City Manager; please get off your ass & appoint Brian Manley as Austin Police Chief. We have spoken: now just get it done.

LAB

From: Tom Francese
To: [Our Next Chief](#)
Subject: We want Manley !!!!
Date: Thursday, May 31, 2018 11:42:13 AM

He is truly outstanding. Outstanding performance as well.

Tom

From: Ann Francese
To: [Our Next Chief](#)
Subject: Next Chief: Brian Manley
Date: Thursday, May 31, 2018 12:05:32 PM

To Whom It May Concern:

I hope you select Brian Manley for Chief of Austin Police Force. I have known Brian for many years, since he was in high school. He comes from a close knit family of the highest of values. He has proven time and again he can do this job and has the vision for our city's future. Brian cares for everyone in this city and has our best interests at heart in protecting us all. I have watched over the years, when he was under Art Acevedo and in the past year and half as acting chief. He has done a stellar job in working with the people and working with the city. He is fair to all and hears all sides of issues before responding, maintaining a very cool head and being very thoughtful of all. I want Brian Manley to lead us into the future of Austin.

Thank you,
Ann Francese

Sent from my iPad

From: Autumn Storhaug
To: [Our Next Chief](#)
Subject: Chief Manley
Date: Thursday, May 31, 2018 12:28:44 PM

Dear City Manager Cronk,

I'm glad that Brian Manley is the finalist for the police chief position. When Art Acevedo left for Houston, I was sorry, but Brian Manley has done a fine job as acting chief. I was particularly impressed with him during the search for the bomber in March.

I'm a senior citizen, retired and living in the West End of Downtown. Knowing that Brian Manley is in charge of the police department makes me feel safe as I run errands or walk on the Butler Trail.

Please remove the "Acting" from Chief Manley's title.

Thank you.

Autumn Storhaug

From: john deaton
To: [Our Next Chief](#)
Subject: Brian Manley
Date: Thursday, May 31, 2018 12:48:03 PM

Spencer Cronk,
 City Manager,
 Austin, TX,
 Dear Mr. Cronk,

May 31, 2018

I am writing to recommend Brian Manley as permanent Police Chief. My single voice is not louder or quieter than that of anyone else, but I did want to tell you a bit about myself. I graduated from medical school way back in 1963, and during internship and residency I had a very serious drug problem that culminated in a withdrawal reaction over in Vietnam in 1967. Thankfully, I have been off of that particular drug--or any sleep aid--since then. I knew, as did my wife, that were I to attempt private practice, I'd be forced again into using drugs because I simply could not handle the amount of emotional stress unavoidable to medical and, really, all healthcare workers. Therefore, after we moved to Austin in 1971, Mimi and I decided that I would become a house-husband getting the kids off to school and seeing them home afternoons, before my hardworking wife got home from her job as a first-grade teacher at Odom Elementary in South Austin. Meanwhile, I became a medical editor for journals on the East Coast, and eventually rewrote over 800 doctor-authored articles for *Consultant* and other journals. I also began teaching intermittently at UT-Austin, to mostly prenursing students.

At any rate, I came to know the kids our own children had as friends and acquaintances in Northwest Hills, and one of these was Brian Manley. Our daughter Lara was born in 1966 and our son Steve was born in 1964. I'm not sure which of these was closest to Brian's birthday, but I first met him at the H.E.B. we frequented, located at that time on Far West Blvd. Lara knew Brian because they both worked in G.M. (General Merchandise). She spoke highly of him. Once I had met him, he always remembered me and was friendly and respectful. It impressed me. A few years later, I was surprised when he and Steve entered the APD Academy in, I believe, 1993. I had not known it was Brian's career goal. At the time, I was teaching at UT-Austin and I'd occasionally encounter Brian on campus, where he attended lectures finishing up his college degree. He remembered me, called me Dr. Deaton, and treated me just as he had at H.E.B., even though he wore the uniform of a policeman and commanded respect himself. He was the same person.

While I was teaching the last time, from 1985-1995, I did references for healthcare students wishing to enter nursing school, physical therapy school, medical school, or the school of optometry in Houston. I had to decide how strong a recommendation I could give among academic equals, since all the programs had many more applicants than spots available. Finally, I decided to go with my "gut instinct." I learned during hundreds of such evaluations the most important attribute of a professional. It is not that esoteric a point, and I'm sure has occurred to many others. And it is this. A professional is one who will do the right thing even when no one else is looking. I believe Brian Manley fits into that perfectly. You, in your decision, are putting your responsibility on the line. You have plenty of input by way of Brian's past performance and, I am sure, letters of recommendation for him. The real question, I think, is what will happen in the future with him as Chief. Were you to open the field to applicants around the country, I'm sure you could find many good people. What might occur, however, is that one or two could be hiding something they've determined no one else should see. It would not come out until sometime in the future, possibly with a very bad result. (I was burned that way myself as Medical Director at Mexia State School in 1971.) With Brian, I believe that's basically impossible. I doubt he's perfect. Very few of us are. Thank you for reading this. I am pleased to give Brian Manley my highest recommendation!

Sincerely,
 John G. Deaton, M.D.
 503 Washington Square Dr.
 Leander, TX 78641-2267

From: Kitty Crider
To: [Our Next Chief](#)
Subject: Hire The MAN(LEY)!!!
Date: Thursday, May 31, 2018 1:00:51 PM

As Austinites, we have had an 18-month test-drive of this guy and he has proven himself worthy.

Hire The MAN(LEY) for heaven's sake.

Kitty Crider

From: MICHAEL J FRANCESE
To: [Our Next Chief](#)
Subject: Officer Francese Sunset Valley Police Department
Date: Thursday, May 31, 2018 1:04:07 PM

Hello,

I am writing this email to express my personally support in appointing Brian Manley as the new Chief of Police. I was privileged to have Brian as one of my professors while earning my Criminal Justice, BA at St. Edward's University. Brian expressed the importance of Community Policing. I personally feel he has represented the Austin Police Department well and will continue to if appointed.

Thanks,

Michael

From: Ron Buys
To: [Our Next Chief](#)
Subject: Yes Manley
Date: Thursday, May 31, 2018 1:18:41 PM

I want our acting Police Chief to get the job. There will be no one better found in a national search. I believe he deserves a chance to build on the great job he's done so far.

Ron Buys
4410 Mesquite Spring Cove
Austin, Texas

[Sent from Yahoo Mail on Android](#)

From: Deborah Bailey
To: [Our Next Chief](#)
Subject: Manley
Date: Thursday, May 31, 2018 1:25:03 PM

He should get the job.

From: [REDACTED]
To: [Our Next Chief](#)
Subject: Make Manley Chief
Date: Thursday, May 31, 2018 1:47:26 PM

Dear Mr. Cronk:

You already have the best candidate for police chief in Brian Manley. He is an experienced officer who has spent his career on the APD, he knows Austin and its people, he has demonstrated courage, leadership skills and the ability to work with many other law enforcement agencies in a crisis situation, and he is a clear and concise communicator. He is very open to hearing different voices in the community and is respectful of others' opinions. However it is most important that in today's dangerous world we have a strong law enforcement leader, not a social worker in this instance.

It would be a travesty to spend hundred of thousands of dollars of taxpayers' money to continue a token search for the "right" candidate when you already have him. I urge you to use the authority of your newly-acquired office to appoint Brian Manley Chief of Police.

Sincerely
Dianne Pingree
Austin

From: Ken Bailey
To: [Our Next Chief](#)
Subject: Police Chief
Date: Thursday, May 31, 2018 1:53:54 PM

I think that Chief Brian Manley should be made permanently.

Ken Bailey

From: Diane Gensler
To: [Our Next Chief](#)
Subject: Police chief search
Date: Thursday, May 31, 2018 2:09:27 PM

Please make interim Police Chief Brian Manley the permanent chief. This is his hometown. He truly cares about the city and all who live here.

Sent from my iPhone

From: Robin Rather
To: [Our Next Chief](#)
Subject: CHIEF MANLEY
Date: Thursday, May 31, 2018 2:12:21 PM

Dear CM Cronk,

Thank you for asking for input from the community about the selection for our next Chief of Police.

I'd like to let you know that I've had a chance to observe Brian Manley many times - at council, at community meetings, on television and as the Interim Chief while my teenage son is involved with the APD Explorer program. Here are my conclusions and observations:

1. I feel safe. This is the most important priority. I know what it is to feel unsafe in my city as lived for many years in Washington, DC where I was afraid to walk during the day let alone at night. I feel safe in Austin and I don't take that for granted. Manley is a big part of that.
2. I trust Manley. He is a good person, a good leader and a good role model for the kind of policeman that my son and other kids can look up to.
3. Manley is always listening, always learning, always open to innovating. This was most evident during the terrible bombing incidents earlier this year. He was learning on the fly from the federal responders who came in, from the evidence on the ground and most importantly he listened to the community and adapted on the fly - even under extreme pressure.
4. Manley has a great team around him. I have had a chance to interact with Commander Spangler as the Explorers train at the same training facility as the APD recruits and am impressed with how he and Manley are working hard to change the culture within APD to become more inclusive, more diverse, more "de-escalation" oriented, even more community-driven and just plain more modern.
5. This is a pivotal time for police in our country. Manley is the kind of Chief that will not only keep Austin safe-but will serve as a role model for the rest of the US. He has the potential to be one of the best - if not the best - Chiefs in America and to lead the way towards a more just police norm nationwide. He is setting a high bar.
6. Communication is everything. Manley is not "flashy" or a media hog like some other chiefs. He is not looking for attention but knows how to handle it when it comes his way good or bad. He keeps the community posted. A good example is during the recent APD contract negotiation - he keep his cool despite the council chambers being full of people tearing down the police and calling all kinds of names in a very tense format. He made the best of a truly bad situation that evening - even though he and other APD brass had attended the funeral of a regional police officer earlier the same day.
7. Manley is a true "Home Town Hero." He grew up here. He knows Austin. He loves Austin. And sometimes, it is important to promote from within. This is that time.

Bottom line is this - please go on and name Brian Manley our permanent Chief of Police. He will do right by us all.

And while you are at it, please resolve the contract situation and add as many more police as you can. Our police and EMS are worth every dime you can pay them. Let Manley adopt the justice reforms that some community members are calling for in his own way - trust him to do that by working with the justice activists instead of holding their paychecks and pensions hostage. We need the right number of responders, paid the right way, with the right leaders.

When you need the police or an EMS responder — you would give anything to have the best. When it is your car wreck, your son being hit by a drunk, your sister being assaulted, your house being burglarized — you want the best. Austin has the best — we need to lift them up, pay them what they are worth and not keep them in limbo. Can APD

and EMS get even better? Absolutely. They know that and we know that. Let's not get in their way by hamstringing them in contract chaos and leadership ambiguity.

Thank you so much in advance for your decision and best of luck with your new job!

Respectfully,

Robin Rather
512 - [REDACTED]
78704 (Zilker)

From: buys6
To: [Our Next Chief](#)
Subject: Yes for Manley!
Date: Thursday, May 31, 2018 2:13:25 PM

Manley has done a great job. He has grown with each promotion with APD and earned this promotion. A national search would not produce a better candidate and would cost hundreds of thousands in tax dollars.

Thank you,
Kathryn Buys
4410 Mesquite Spring cove
Austin 78735

Happy Connecting. Sent from my Sprint Samsung Galaxy S® 5 Sport

From: Cindy Myska
To: [Our Next Chief](#)
Subject: Brian Manley for Chief
Date: Thursday, May 31, 2018 2:55:48 PM

Brian Manley is the best person for Austin Chief of Police.

Cindy Myska

[REDACTED]

DailyHap.com <http://dailyhap.com>

From: Diane Wright
To: [Our Next Chief](#)
Subject: Brian Manley -- Candidate for Austin Police Chief
Date: Thursday, May 31, 2018 3:33:54 PM

Chief Manley impressed me when he took time to come to my neighborhood to discuss the bomber who terrorized the city, killed 2 people and injured many. He very clearly explained the events that transpired, how and why they effected our neighborhood, and calmed any fears we might have. he truly cares about Austin citizens. Chief Manley is very poised, calm, well-spoken, patient, sympathetic, and knowledgeable, among other excellent traits that a Chief of Police for Austin should exhibit consistently. He represents Austin, Texas very well, having been on the Austin Police force for nearly 30 years. He understands where our city has come from, what is happening now, and where we are going. He proved he could operate under pressure during the bombings--keeping local, state, national, and international citizens informed in a professional manner.

Chief Manley has the qualities that Austin wants for police leadership. He is experienced, knows what he is getting into, and very well prepared. Please allow Chief Manley to keep our city safe as the permanent Chief. Austin deserves the best, and he has proven he is the best for us.

Thank you

Diane Wright
4703 Red Stone Court\
Austin, TX 78735

From: Mady Kaye
To: [Our Next Chief](#)
Subject: in favor of Manley
Date: Thursday, May 31, 2018 3:40:05 PM

Thanks for soliciting public opinion on Acting Chief Manley.

Make him chief!

Her seriously deserves it, and has demonstrated amazing cool under very hostile circumstances.

Mady Kaye

Mady Kaye Music

[REDACTED]

[REDACTED] cell

www.madykaye.com

From: Stephen Kreger
To: [Cronk, Spencer](#)
Subject: Police chief
Date: Thursday, May 31, 2018 4:13:21 PM

The following are the reasons that Brian Manley should not be named police chief without a nationwide search. I think it was a poor idea to name him as the sole finalist and then ask for reasons why he shouldn't be selected.

1. By making him the sole finalist, you took away the citizens' ability to see how he compares to others candidates, especially women and non-anglo candidates.
2. The way he handled the first bombing incident, initially stating it may have been a suicide or the victim accidentally killed himself and suggesting it may have had to do with drugs. There was no evidence for either premise. He shouldn't have said anything until the investigation was more developed. This action was rather disrespectful to minorities.
3. When some former police cadets, 10 of them according to the American Statesman, criticized some of the training methods, Manley simply defended the training and, as far as I know, never acknowledged any need to review the training. Given the brutality and shooting of unarmed citizens that continues in the APD, a review would be in order.

Stephen Kreger



Virus-free. www.avg.com

From: Amber Pearce
To: [Our Next Chief](#)
Subject: I support Chief Brian Manley
Date: Thursday, May 31, 2018 5:42:29 PM

From: Amber Pearce <[REDACTED]>
Subject: I support Chief Brian Manley

Chief Brian Manley has the experience and vision to lead the Austin Police Department. He has proven over the course of his service in addition to his time as interim Chief that he has the ability, personality and vision to lead the Austin Police Department. He is incredibly in tune with the challenges our city faces from a capacity and budgeting standpoint as well as a needs and safety view. His exemplary performance as interim chief during the past seventeen months has proven Manley is the best choice. He listens to the community and is willing to decisively address problems. Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Chief Manley shares the unique values of the community.

From: marvin monken
To: [Our Next Chief](#)
Subject: Chief of APD
Date: Thursday, May 31, 2018 6:29:40 PM

PROMOTE BRIAN MANLEY TO CHIEF OF POLICE IMMEDIATELY!

-He has been serving as chief for over a year and has proven his competence to hold the job.

-His long service with APD gives him a knowledge of the geography, people, and history of the city a newcomer would take years to acquire.

-Failure to promote from within the department would encourage other high ranking APD officers to leave Austin for better advancement opportunities.

-A search for a new chief would waste the taxpayer's money when it is unlikely a better candidate could be found.

-To search for a new candidate would be to discriminate against Chief Manley because he not a minority candidate!

From: [Green, Ryan](#)
To: [Our Next Chief](#)
Subject: My Priorities for Austin Police Department
Date: Thursday, May 31, 2018 6:44:50 PM

To the City of Austin City Manager,

To Summarize my position, Chief Manley has shown himself to be an excellent officer and leader throughout the Conitt Terrorist Bombings, a time of great stress for our entire population, except for a single comment which shows, on the face of it, that he is unacceptable as Austin's Police Chief and Lead representative of APD.

From : <http://www.philly.com/philly/news/mark-anthony-conditt-austin-bombings-terrorist-mentally-ill-white-privilege-20180322.html>

"Chief Brian Manley had avoided that label last week when he called [Mark Anthony Conditt](#) "very challenged," but not a terrorist." ... "the way he was described reflected white privilege."

This personal, biased and factually untrue evaluation is unacceptable as an official statement from a CoA executive. It is also a lie based on Manley's cultural perspective.

From Webster's (<http://www.webster-dictionary.org>)

Ter'ror'ist **Noun**

2. [One who commits terrorism](#){2}.

Noun 1. terrorism - [the calculated use of violence \(or threat of violence\) against civilians in order to attain goals that are political or religious or ideological in nature; this is done through intimidation or coercion or instilling fear](#)

Even though he later updated his statement, the initial statement was so ill considered and racially biased that he brought great disgrace to our city. It stands as another testament to the fact that Austin is and has been for at least the last 100 years more racist, classist and sexist than it's citizens and government are willing admit and acknowledge, regardless of how "Weird" we wishfully consider ourselves.

This City's and County's government and our Business Institutions which define how our society runs is still overwhelmingly White, Privileged and usually Male,

As a mid 50's white male inclined toward gentlemanly/womenly language, he does have my empathy, but this one act makes him unacceptable for the position.

I am sure you are seeing many comments like mine. If you do ignore this common sense and the definition of the word in Webster's, and do give him this position, I urge you to put a rider in his contract that he NEVER speak to the press directly, and that he ONLY communicate through an official CoA spokesperson. At least then we could terminate the CoA spokesperson for their ignorance. That would be a very strange employment contract.

See also

<https://www.bet.com/news/national/2018/03/26/stop-the-bull-s---t--mark-anthony-conditt-wasn-t-troubled--he-wa.html>

and

<https://www.austinchronicle.com/news/2018-03-30/sympathetic-coverage-for-austin-bomber-mark-conditt/>

Thank you for extending input and considering my objections,

Ryan Green
Austin Public Library

From: Past Chair
To: [Our Next Chief](#)
Subject: public safety leadership
Date: Thursday, May 31, 2018 9:16:50 PM

Manager Cronk -

- > What are the key characteristics you think we need in our next Chief Of Police?
- > What do you believe are the key challenges that need to be immediately addressed by the next Chief of Police?
- > What issues do you believe the Austin Police Department must be prepared to address over the next five years?

I think you're asking the wrong questions. You have a number of assistant city manager and department director vacancies and interim appointments. You're at a unique time to build in "community policing" with a structure based on prevention and early intervention, such as a Human Services ACM who oversees both the health department and the law enforcement department.

Our area has a violent crime rate 3-4 times the city average. As we plug along working through various issues and types of crime, APD tells us over and over "you can't police your way out of that". But yet somehow the city's response to each issue is to pour resources into policing, including using expensive law enforcement staff in roles they're lightly qualified for, such as mental health first responder, social worker, or adolescent therapist.

Chief Manley is obviously qualified to continue doing what he has been doing. If you decide not to conduct a further search for police chief, I urge you to use the resources saved to gather information and if needed hire corporate staff to transition to sustainable public safety practices.

Thank you for your attention.

Lisa Hinely
 North Lamar/Georgian Acres neighborhood plan contact team
<http://nlct.wordpress.com>

As Austin's most international district, the North Lamar/Georgian Acres neighborhood plan contact team believes that every resident is a valued member of our community, deserves to be treated fairly and with respect, and that when some of our residents live in fear of contact with public officials it makes all of us less safe, and has a negative impact on our community.

From: kiecke
To: [Our Next Chief](#)
Subject: Re: Police Chief
Date: Thursday, May 31, 2018 9:23:30 PM

I have been so impressed with the job that Chief Manley has done. His leadership, empathy, honesty and fairness has been instrumental in my renewed confidence in our Police Department. I would be very disappointed if he is not chosen as our new Police Chief.

Sincerely,
Linda Kiecke

Sent from my Sprint Samsung Galaxy S7.

From: Phil Capron
To: [Our Next Chief](#)
Subject: Brian Manley
Date: Thursday, May 31, 2018 9:53:27 PM

Acting Chief of Police Brian Manley has surely proven himself worthy of being named the permanent Chief.

If a person has been on the job, frequently “in a fish bowl” of being observed publicly for a full year and a half it seems incredible that the Austin City Council would not be able to decide definitively about him one way or another.

To consider using an outside search firm at this point of having seen him “up close and personal” for such a long period of time is a huge waste of taxpayer money.

Please simply name him the Permanent Chief of Police.

Sent from my iPad

From: Diane Francese
To: [Our Next Chief](#)
Subject: Vote for Mr. Manley
Date: Thursday, May 31, 2018 9:54:23 PM

I whole heartedly hope Brian Manley is our next chief. He is an amazing man! He loves serving our city and has dedicated many many years of his life to protecting others. He is a great leader. Surely Austin won't pass on someone who has led us through a terrible and horrific ordeal with the bombings. The bomber was caught! What a frightening time for Austin and neighboring towns. Not letting him be our Police Chief would a lost for every Austinite!

--

Kind regards,
Diane Francese

From: Susan Klickman
To: [Our Next Chief](#)
Subject: Brain Manley as sole candidate for Austin next Chief of Police
Date: Thursday, May 31, 2018 11:45:34 PM

My name is Susan Klickman and I am a retired Master's of Social Work. I have experience in project management, program and policy development and extensive experience working with various stake holders affected by state policy and procedures, specifically the child protective services program which at the time I retired had the best foster care and post adoption services program in the 50 states. Not so much anymore thanks to outside forces the staff and managers had very, very little control over/input.

Mr. Manley seems to be a good person and relatively good policeman but frankly he was been raised so to speak in the APD system, his leadership skills therefore reflect APD, ethics of the department, shot first and ask questions later perhaps or just plead being scared for their life which results in an acquittal, if even referred to a grand jury by the current district attorney. Approximately a week ago, Manley was asked about what exactly had been done by APD to reduce the number of family pets officers "accidentally" killed several years ago. His reply was that all employees had received training on recognizing dogs behavior so that they could better judge who the pets intention was. He failed to mention that the training was a 20 minute long video all were to watch. That was a serious omission in my opinion. Dogs are complicated, smart animals, some more than others and a 20 minute video will not capture that nor really equip an officer who knows little about dogs in how to recognize and interpret what the pet is attempting to communicate. Sadly, one dog was killed because the officer went to the wrong address.

I have been a tax paying resident of Austin since the early 70's. Austin has had a police problem for at least the past 25-30 years. By that I mean targeting minorities who they thought were in the wrong neighborhood, sometimes shooting them with inadequate cause, targeting transgender, gay and lesbians. APD needs to look deep into its' sold/code of ethics and do the very best to ride the organization of racist attitudes, develop policy and directives that are seriously monitored and reported to the public as to its' progress in achieving those goals. Frankly, I would like Austin to hire someone who has demonstrated and documented experience in leadership skills that are supportive to all people who live here. Community policing, getting out of their cars, demonstrating respect for all through their own behavior and attitudes. I sincerely believe Mr. Manley would not be able to achieve such a turn around because he is part of the system and it is my experience that systems/corporations/banks etc. have very seldom been able to turn themselves around successfully w/o bring a proven leader/manager from outside.

Adoptive parents should not have to train their different race children that they must be especially careful in their own "white neighborhood" how to conduct themselves due to inappropriate police behavior while patrolling in the neighborhood where they children/teens live, play and attend school.

Austin likes to be on the cutting edge and I suggest you open up the opportunity for other candidates to apply.

Susan Klickman

From: Marcie Jarratt
To: [Our Next Chief](#)
Subject: Brian Manley for Chief
Date: Friday, June 01, 2018 3:09:25 AM

Brian Manley has shown Austin during his time as acting chief that he is professional, extremely capable and willing to be our next chief. Please select him.

Thank you

Marcie Jarratt

Sent from my iPhone

Emails/Letters to the City Manager's Office

Sent: Wednesday, May 16, 8:25 PM
Subject: Police Chief Interview Panel
To: Crain, Rodney
Cc: Washington, Mark

Mr. Crain,

I did not have time to stay and enter information on an iPad yesterday, but after sleeping on it last night there are somethings that I need to express.

The 4 basic interview questions were well thought out and appropriate. My concern is for the questions that were asked by the community. It was clear that several persons on the panel came with set agenda's about prior police administration procedures, which was inappropriate. People represented groups that already expressed their opposition to process that the City Manager is taking. I guess my question is if the organization they represented disapproved of the process I think it is safe to assume their disapproval would be made known in the interview process. I understand that we all have the right to ask questions, so my question is how many Candidates that are not apart of the the Austin Police Department would have access to the information that was being asked of Interim Police Chief Manely? How many Candidates would know that not all of the suggestions that the Justice Coalition worked with APD on deescalation was not used. Who from the outside would know about the inner workings of the Austin Police Union. Those are questions that no outside person would be asked.

I clearly think Manley is qualified for the job and has done a great job since he has been interim, but to ask question that can only be posed to Manley that no one else would be privy to is stacking the deck against Manely. If I can be of further assistance you may reach me at 512 922-1202 or email barbara_scott@sbcglobal.net

Thank You
Barbara Scott

"One thing I ask from the LORD, this only do I seek: that I may dwell in the house of the LORD all the days of my life, to gaze on the beauty of the LORD and to seek him in his temple." Psalm 27:4

**AUSTIN AFRICAN-AMERICAN PASTORS/MINISTERS
SUPPORTING THE CITY MANAGER'S SELECTION OF AUSTIN INTERIM
CHIEF BRIAN MANLEY AS THE SOLE FINALIST FOR POLICE CHIEF**

Date: May 3, 2018

To: Mr. Spencer Cronk, City Manager of Austin, Texas


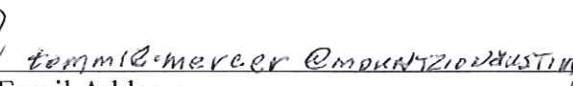
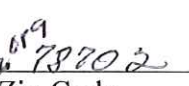


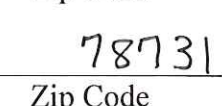
Re: APD Interim Chief Brian Manley's Selection as the Sole Finalist for Austin Police Chief

This communication is to inform you that we, the undersigned African-American pastors and ministers, who have the privilege and honor to lead and serve thousands of Austinites who reside in the city of Austin; and as residents who love and care for our city, and are concerned about public safety and law enforcement in particular, fully support your selection of Interim Chief Brian Manley as the sole finalist for the Chief of the Austin Police Department. We also fully support your decision to publicly present Chief Manley to the rigor of a public process whereby Austin residents will hear his vision for the community and department. We also believe it is essential for you and Chief Manley to hear the residents' views on the characteristics they want in their police chief and the opportunities and challenges facing the Austin Police Department.

Based on our experience with and observation of Interim Chief Manley, particularly starting with him serving on the administrative staff of Austin Police Chief Art Acevedo, we have found him to be a person of integrity, trust, courage, and commitment, as he has been tested in his police leadership. We are also pleased with his sensitivity and commitment to the communities and areas of the city in which we and members of our congregations live. We further believe Chief Manley has interacted with our city's residents in such a way that we can see and know he is working in our communities. We have been impressed with his willingness to publicly and privately confess and acknowledge or "own" and be accountable for his mistakes. These are personal qualities and standards we desire in our police chief.

We are pleased with his police management performance and believe he strives to police our city with fairness, equity and excellence. If he is selected as the Austin Police Chief we expect him to continue demonstrating these qualities as he brings 21st-century initiatives, effective police training and strategic leadership through a racially diverse command-level team, while sensitively and responsibly policing our city as he and his police officers serve all who live in our city.

While we recognize and acknowledge there is much work needed to improve and strengthen the relationship between the Austin Police Department and residents of our city, and particularly Austin's African-American community, we believe Interim Chief Manley – who is known to us – will effectively serve our city and its residents well as the Police Chief of Austin, Texas. Accordingly, the undersigned Austin pastors and ministers fully support your selection of Interim Chief Brian Manley as the sole finalist for the Chief of the Austin Police Department, and hope to work with him as our Police Chief.

		
Name	Email Address	Zip Code
		
Name	Email Address	Zip Code

**AUSTIN AFRICAN-AMERICAN PASTORS/MINISTERS
SUPPORTING THE CITY MANAGER'S SELECTION OF AUSTIN INTERIM
CHIEF BRIAN MANLEY AS THE SOLE FINALIST FOR POLICE CHIEF**

<i>Daryl Horton</i>	<i>rev.horton@mountzioncatholic.org</i>	<i>78702</i>
Name	Email Address	Zip Code
<i>Rev. Robert G. Jones</i>	<i>Ardenys@aol.com</i>	<i>78668</i>
Name	Email Address	Zip Code
<i>Sandy Jones</i>	<i>Sndjones49@gmail.com</i>	<i>78702</i>
Name	Email Address	Zip Code
<i>James Morris</i>	<i>1Morris505@gmail.com</i>	
Name	Email Address	Zip Code
<i>Sheryl N. Kelly</i>	<i>cole.sheryl@</i>	<i>78722</i>
Name	Email Address	Zip Code
<i>Danny Thomas</i>	<i>PASTORDT5@yahoo.com</i>	<i>78653</i>
Name	Email Address	Zip Code
<i>Dr. J. Rich</i>	<i>ijrich1956@outlook.com</i>	<i>78652</i>
Name	Email Address	Zip Code
<i>Stephen Lovel, Sr.</i>	<i>11evels@austin.vr.com</i>	<i>78602</i>
Name	Email Address	Zip Code
<i>Steve Manning</i>	<i>SWEETHOMECH@SBCGLOBAL.NET SAMJAM21@PRODIGY.NET</i>	<i>78703</i>
Name	Email Address	Zip Code
<i>Dusty McCormick</i>	<i>dustymc7@gmail.com</i>	<i>78721</i>
Name	Email Address	Zip Code
<i>Walter R. Joseph</i>		<i>78721</i>
Name	Email Address	Zip Code
<i>Dr. Robert S. Jones</i>	<i>drnroberts@yahoocom</i>	<i>78754</i>
Name	Email Address	Zip Code
<i>A. J. Hardeman</i>	<i>aj@hardeman.net</i>	<i>78723</i>
Name	Email Address	Zip Code
<i>Cedric Showels</i>	<i>CedricShowels</i>	<i>78721</i>
Name	Email Address	Zip Code
<i>Lee Yarborough</i>	<i>Rev. lyarbrough@att.net</i>	<i>78724</i>
Name	Email Address	Zip Code

**AUSTIN AFRICAN-AMERICAN PASTORS/MINISTERS
SUPPORTING THE CITY MANAGER'S SELECTION OF AUSTIN INTERIM
CHIEF BRIAN MANLEY AS THE SOLE FINALIST FOR POLICE CHIEF**

Name	Email Address	Zip Code
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REV. Lupton Leavelle, Jr. New York Austin, Vt. Co. 78602

Name	Email Address	Zip Code
John Doe	john.doe@example.com	12345
Jane Smith	jane.smith@example.com	67890
Bob Johnson	bob.johnson@example.com	54321
Alice Brown	alice.brown@example.com	98765
Charlie Davis	charlie.davis@example.com	21098
Eve White	eve.white@example.com	34567
Frank Green	frank.green@example.com	87654
Grace Black	grace.black@example.com	10987
Henry Blue	henry.blue@example.com	43210
Ivy Gold	ivy.gold@example.com	76543
Jack Silver	jack.silver@example.com	09876
Karen Copper	karen.copper@example.com	56789
Leo Iron	leo.iron@example.com	23456
Mia Zinc	mia.zinc@example.com	90123
Noah Nickel	noah.nickel@example.com	65432
Olivia Tin	olivia.tin@example.com	32109
Peter Lead	peter.lead@example.com	89012
Quinn Platinum	quinn.platinum@example.com	51023
Rachel Palladium	rachel.palladium@example.com	24567
Sam Silver	sam.silver@example.com	97531
Tina Gold	tina.gold@example.com	62108
Umar Copper	umar.copper@example.com	35476
Victoria Iron	victoria.iron@example.com	08129
Walter Zinc	walter.zinc@example.com	71654
Xavier Nickel	xavier.nickel@example.com	48903
Yara Tin	yara.tin@example.com	15276
Zoe Lead	zoe.lead@example.com	82019

Rev Ricker E. Williams rensilia@att.net 78754

Name	Email Address	Zip Code
John Doe	john.doe@example.com	12345
Jane Smith	jane.smith@example.com	67890
Bob Johnson	bob.johnson@example.com	54321
Alice Brown	alice.brown@example.com	98765
Charlie Davis	charlie.davis@example.com	21098
Eve White	eve.white@example.com	34567
Frank Green	frank.green@example.com	87654
Grace Black	grace.black@example.com	10987
Henry Blue	henry.blue@example.com	43210
Ivy Gold	ivy.gold@example.com	76543
Jack Silver	jack.silver@example.com	09876
Karen Copper	karen.copper@example.com	56789
Leo Iron	leo.iron@example.com	23456
Mia Zinc	mia.zinc@example.com	90123
Noah Nickel	noah.nickel@example.com	65432
Olivia Tin	olivia.tin@example.com	32109
Peter Lead	peter.lead@example.com	89012
Quinn Platinum	quinn.platinum@example.com	51023
Rachel Palladium	rachel.palladium@example.com	24567
Sam Gold	sam.gold@example.com	97531
Tina Silver	tina.silver@example.com	62108
Umar Copper	umar.copper@example.com	35421
Victor Iron	victor.iron@example.com	08765
Wendy Zinc	wendy.zinc@example.com	71234
Xavier Nickel	xavier.nickel@example.com	48901
Yara Tin	yara.tin@example.com	15678
Zoe Lead	zoe.lead@example.com	82345

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May 3, 2018
PO Box 161391
Austin, TX 78716



Mr. Spencer Cronk, City Manager
City of Austin
PO Box 1088
Austin, TX 78767
RE: Opposition to Brian Manley's candidacy for Austin Police Chief
RE: Austin Police Department Case 1720000392

Dear Mr. Cronk,

I am writing to express my opposition to Mr. Brian Manley's candidacy for the position of Chief of Police. In his department, male police officers dismiss complaints by women. I would not feel safe in a city where Mr. Manley is police chief. In the 40 years I have lived in Austin, I contacted previous Police Chief Acevedo on two occasions and received appropriate responses. I was quite disappointed at how Mr. Manley's department handled a recent incident.

On July 19, 2017, I was assaulted at Barton Springs Pool. A male swimmer grabbed my leg in a menacing manner as he swam past me in the pool. I got out of the water and confronted him [in the presence of other swimmers], and he contemptuously dismissed it as "an involuntary movement." I was frightened by the bizarre contact and angered by his disdainful response. He did not in any way explain/apologize for the physical contact that was clearly intentional. I asked Barton Springs Pool staff to contact police.

A bicycle policeman appeared, took my statement, then went into the men's dressing room where he interviewed the perpetrator at length while I waited at the pool entrance in a wet swimsuit. When the policeman emerged from the dressing room, he was hard pressed to provide contact information or instructions on getting a copy of the report. He finally provided a phone number (which turned out to be wrong). After a significant amount of research on how to file, I filed a request but got no response.

On November 24, I wrote a letter to Mr. Manley again requesting the report. On December 4, I received a copy of the report in which the police officer concluded it was a "he said/she said" incident. The officer also states that he warned Barton Springs lifeguards that I "might be the aggressor again in the future," thereby implying that I had been the aggressor in the 7/19 incident. Let's be clear about the circumstances. I am a 5 ft. tall woman in my 60s. This man is in his 30s and at least 6 inches taller than me; he lied to the police and the police believed him. I was telling the bizarre truth yet I was labeled the aggressor. On Dec. 10, I wrote a letter to Mr. Manley to protest the report; I have received no response.

I feel that I can no longer count on the police to hear my story, treat me fairly, or respond to my concerns. I would appreciate a written response from you. Thank you for your consideration.

Sincerely,

Dr. Patricia Bobeck

RECEIVED

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MAY 07 2018

City Manager's Office

May 4, 2018

RE: Austin Police Chief

Dear Sir,

I would like to suggest that Chief Manley is the best candidate for the job.

When we had a group of experienced police officers retire because of the fiasco with the police contract, he was able to maintain a schedule of coverage for the entire city.

When we had police cars which started making our officers ill, he again was able to work out a system which allowed the city to have police coverage.

He has been a voice of reason when the police department had issues which made it very difficult for the citizens of Austin.

When we had a bomber who had no qualms about murdering innocent people, Chief Manley was the voice of reason for all of us. He worked well with the federal players who came here to help us at such a terrible time. When he spoke to the citizens through the media, he gave everyone the impression that we were in good hands.

He knows Austin. He is familiar with the various different points of view which are right here in River City. He is not afraid to voice an opinion even when it is not the most popular one. From here, he looks to me like an honest man and a man who draws respect.

I think one of his best qualities is the ability to understand that this is not a perfect city, but it is a city he loves. It is evident he is qualified for this job. I believe it is his destiny to become the chief here. He has been through trials by fire. I bet he could even pull the sword out of the stone - and you must admit - look around - we have plenty of stones around Austin.

I have lived in Austin for over 25 years. In that period of time, I have seen some really

good things happen here and some really not so good things happen here. I believe that choosing to make Brian Manley our police chief would be a really good thing.

Thank you for your consideration. I hope you are enjoying your time here so far. It is not an easy place.

And I might mention, that you need to make this city council understand that denying the citizens the chance to vote on Code Next would not be a smart move.

Again, thanks for listening. Take care,

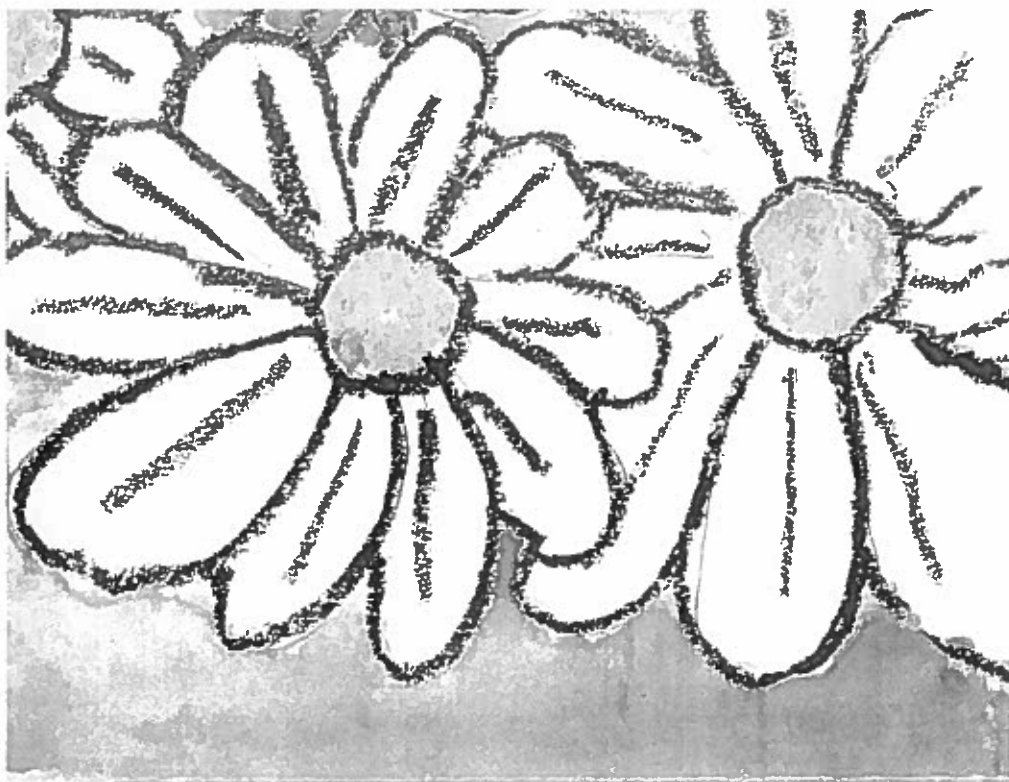


Annette Naish
9616 Covey Ridge Lane
Austin TX 78758

April:

Dear Mr. Cronk,

I am writing concerning B. Manley. I strongly consider him to be the best man to be permanently Chief of Police. Manley was born and raised in Austin and knows the city like the back of his hand. He has also proven to be a team player, especially with the recent bomb case. I know you are recently new to the city and I believe Brian Manley would be of great value to you. I am transplanting from N.J. who arrived in the city and has been



ate your consideration concerning
atter.

Sincerely, Carolyn Egan

The Children's Art Project funds a wide array of programs for children with cancer at The University of Texas MD Anderson Cancer Center. The education program, summer camps for patients and their siblings, the Child Life Program, and more are all part of our effort to make life better for the hundreds of children treated in our pediatric cancer program.



THE UNIVERSITY OF TEXAS

MD Anderson Cancer Center
Children's Art Project

Making life better for children with cancer since 1973!

Product sales benefit the emotional, educational and recreational needs of patients.

Antonio

AGE 10 + HOUSTON, TEXAS

596
RECEIVED

MAY 14 2018

City Manager's Office

Ralph Wayne

9 May 2018

Mr. Spencer Cronk
City Manager
City of Austin
301 West 2nd Street
P. O. Box 1088
Austin, TX 78767

Dear City Manager Cronk,

I enjoyed meeting you briefly at the Community Meeting Monday evening which you held in order for our citizens to have the opportunity to get to know Chief Brian Manley one on one. It was a well planned event, and it also allowed many of our citizens the chance to see you and meet you, perhaps for the first time since you took over as our new City Manager.

As you know, our Greater Austin Crime Commission, which former FBI agent Fred Ligarde and I created over twenty years ago, with eighteen directors then, totally supports Chief Manley for Chief. GACC now has sixty (60) directors from all walks of life, from all corners of the City of Austin and GACC unanimously is behind acting Chief Manley for Austin Police Chief. I share this information to you for your support and background as you go forward in making your decision.

Again, we are delighted to have you here and look forward to working with you in the months and years ahead. Please call on us anytime we may be of service in any manner that does not infringe on you in your new role.

Thank you for taking time to let us share our thoughts with you.

Most respectfully submitted,



Ralph Wayne
Cell 512 897 8899
Enclosure

Cc: Cary Roberts, GACC



Greater Austin Crime Commission supports Austin City Manager's decision to name Brian Manley as police chief finalist

Business, community and faith leaders praise interim chief's experience and leadership

AUSTIN, TEXAS — April 30, 2018 — The Greater Austin Crime Commission announced its support today for City Manager Spencer Cronk's decision to name Brian Manley as the finalist for chief of the Austin Police Department. Manley has served as interim chief of police since December 2016.

"Chief Brian Manley has the experience and vision to lead the Austin Police Department," said David Roche, president of the Greater Austin Crime Commission. "His exemplary performance during the past 17 months has proven Brian Manley is the best and only choice for police chief."

"The Greater Austin Crime Commission commends the city manager's deliberate and thorough process to seek community input and name Brian Manley as Austin's police chief," said Adm. Bobby R. Inman, USN (Ret), past president of the Greater Austin Crime Commission. "Brian has demonstrated that he listens and is willing to decisively address problems."

"Brian Manley's dedication and qualifications will make him a successful chief of police," said Chief Art Acevedo of the Houston Police Department and Austin's former police chief. "As a lifelong Austin resident, Brian shares the unique values of the community."

Manley is a 28-year veteran of the Austin Police Department. Prior to serving as interim chief, Manley supervised several units in the police department, including Child Abuse, Highway Operations, Homicide, Internal Affairs, Narcotics, Patrol, Recruiting and Training, and Special Operations and Homeland Security. He attended Doss Elementary and Murchison Middle School, and is a graduate of Johnston High School, The University of Texas at Austin, and St. Edward's University. He and his wife, Tina, have two children.

Founded in 1997, the Greater Austin Crime Commission supports Central Texas first responders and promotes regional homeland security and public safety planning. David Roche leads a board of 60 business and community leaders. Past presidents include Mayor Roy Butler, Paul J. Bury III, Dr. William H. Cunningham, Richard S. Hill, Joe E. Holt, Adm. Bobby R. Inman, Mack Wallace, Ralph Wayne, and Amb. Pamela P. Willeford. For more information, visit austincrime.org.

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Media contacts

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512-472-9599

Cary Roberts
Greater Austin Crime Commission
cary@austincrime.org
512-560-0434

Business, community and faith leaders support Austin Police Chief Brian Manley

"Brian Manley's dedication and qualifications will make him a successful chief of police. As a lifelong Austin resident, Brian shares the unique values of the community."

Chief Art Acevedo
Houston Police Department

"Chief Brian Manley has the experience and vision to lead the Austin Police Department. His exemplary performance during the past 17 months has proven Brian Manley is the best and only choice for police chief."

David L. Roche
President
Greater Austin Crime Commission

"The Greater Austin Crime Commission commends the city manager's deliberate and thorough process to seek community input and name Brian Manley as Austin's police chief. Brian has demonstrated that he listens and is willing to decisively address problems"

Adm. Bobby R. Inman, USN (Ret)
Past President
Greater Austin Crime Commission

"I am writing to tell you about what I have gleaned over the last 17 months about Chief Manley. He is strong in his convictions and immaculate in his integrity. He treats people the way he would like to be treated. He pinned me as the first rabbi for APD Chaplains and also had a Star of David put on my badge. He is proud of all I do with and for the LGPOA (Lesbian Gay Peace Officers Association) and always insists on inclusion with his officers and staff. As a female, a Jew and someone who works extensively with all genders, LGBTQ community, races and creeds, he is always there to back and support me and others. I cannot think of anyone more appropriate for Austin as police chief."

Rabbi-Cantor Marie Betcher

"It is my immense pleasure to endorse Chief Brian Manley for the leading candidate as APD Chief. Brian Manley has demonstrated intelligence, excellent character, integrity and great experience in the past 17 months as acting chief. During the time of the bombings in Austin, he showed great strength and capability by ensuring the security and protection of the people in this city. We support him in every way to become the next APD chief. I have personally met him and seen that he has a strong passion towards his job. He has shown that he is worthy of this position. I have never doubted his honesty nor his high moral principles. We are grateful and thankful for his life because he has been a blessing to the lives in our city of Austin, Texas."

Marco Castilla
Pastor of Monte de Sion

"My name is Danny Forshee, and I serve as the Lead Pastor of Great Hills Baptist Church in Austin, Texas. I also serve as the current board chair of Christ Together Greater Austin. I want to add my heartfelt recommendation and support for Brian Manley as the next chief of police. I have met Brian Manley on many occasions and witnessed firsthand his love for our city, integrity and desire to serve. Brian's leadership during the recent bombings was most exemplary and professional. The nation was able to see what a fine man we had in Brian as he gave leadership and guidance during arguably the most chaotic and painful time in the history of Austin."

Danny Forshee
Lead Pastor
Great Hills Baptist Church

"I am very proud to be work with Chief Manley as a police chaplain. He is fair, reliable, and stays with an issue until it is resolved. He is the kind of person I would like to see as our permanent police chief."

Carl Harvey
Senior Pastor
Turning Point Bible Fellowship

"My name is Daryl Horton. I have the privilege of serving as the President of the Baptist Ministers' Union of Austin & Vicinity, and Assistant to the Pastor at Mt. Zion Baptist Church. I am writing to share my support of Interim Chief of Police Brian Manley. For the past 17 months Brian Manley has been a visible example of consistent and admirable leadership. He has been highly involved and supportive throughout the Austin community, and lives and serves with the highest level of integrity and character. It is an honor to serve alongside Interim Chief Brian Manley, and I am in support of considering him for the permanent position of Chief of Police for the City of Austin"

Rev. Daryl Horton
Youth Minister/Assistant to the Pastor
Mt. Zion Baptist Church

"For the last 17 months Chief Brian Manley has served as the interim Chief of Police for the City of Austin, Texas. I want to join many community, civic, and religious leaders in giving Chief Manley the highest commendations for his outstanding and unparalleled job he has done for the police department and for the city of Austin. Chief Manley has remained a constant and reliable presence in the community and has made himself available when called upon. He is to be highly commended for his unmatched leadership during the Austin bombings. I am confident that given the opportunity to serve as the Chief of Police for the City of Austin, Texas, Chief Manley will excel beyond expectation. He has the full support of the members and friends of Metropolitan African Methodist Episcopal Church."

Rev. N. Jordan Mkwanzai
Senior Pastor
Metropolitan African Methodist Episcopal Church

"I would like to join many across our city in support and endorsement of Brian Manley as Austin Police Chief. As the pastor of the Anderson Mill Baptist Church for the past 23 years, I have been involved with individuals and organizations in working to help our city continue to grow in character, values and safety. I have had the opportunity to personally be with Interim Chief Manley in conversations, meetings and service, both before becoming our interim chief and afterwards. I have found him to be a man of character and integrity that I can endorse without hesitation. He cares about our city, its citizens and those who serve in our law enforcement community. He holds the respect of those who serve under his leadership and of people across our nation who have watched him lead this city through some very challenging days while serving as acting chief. I believe he is the law enforcement leader we need at this time in Austin, and want to encourage our city leaders to remove the 'interim,' making Brian Manley our Chief of Police."

Rob Minor
Senior Pastor
Anderson Mill Baptist Church

"Chief Manley has demonstrated extraordinary leadership in the face of adversity in Austin, Texas. During the Austin bombings, Chief Manley engaged community leaders in a way that demonstrated compassion, caring and a depth of understanding as it relates to having relationships based on empathy with those who had been adversely affected. I believe that Austin needs a chief determined to build relationships with every person in the community. Chief Manley knows the issues Austinites are facing, has a willingness to learn, invites all perspectives to the table of discussion, listens to the community, is willing to have courageous conversations about race/truth and reconciliation, has an unwavering commitment to the

safety of every Austinite and allows the community to hold him accountable. For the reasons I have stated, I am in support of Interim Chief Bryan Manley becoming the permanent Chief of the Austin Police Department."

Sherwynn Patton
Program Director
Life Anew Restorative Justice

"I, Marivel Reyes, Senior Pastor am writing this letter on behalf of Chief Brian Manley. During the time I have known him, Chief Manley has proven to be a person of great integrity and moral values. Chief Manley has worked together with the Pastors of the Austin Latin Ministerial Alliance and has always been willing to help the community, families and youth. He has excellent leadership and communication skills, is hardworking and it does his job with excellence. Also, Chief Manley has done an outstanding job in these months as the Interim Chief of Police and with the experience and skills he has shown, brought unity and has made the police department of our city stronger."

Lic. Marivel Reyes
Senior Pastor
Iglesia El Shaddai

"I, and the organization that I serve, am excited to hear of the possible appointment of Brian Manley as the next Chief of Police for the Austin Police Department. Chief Manley has been very helpful in his role of interim Chief to make himself and his officers available to the over 200 churches of our association. His timely responses to our requests have always been much appreciated and helpful. His energy and ethics are much appreciated."

Dr. David W. Smith
Executive Director
Austin Baptist Association

"As a former street cop and counterterrorism special agent, Brian Manley is the perfect choice for our city and has my utmost trust and confidence."

Fred Burton
Chief Security Officer, Stratfor
and *New York Times* best-selling author

"Chief Manley more than deserves to be our permanent police chief. His exemplary performance over the last 17 months and long association with the Austin community makes him uniquely qualified."

Paul J. Bury III
Past President
Greater Austin Crime Commission

"I would like to endorse Brian Manley to be the next chief of police. He grew up in Austin and has served this city his whole life. Manley learned from one of the best chiefs ever, Art Acevedo. He knows and has the respect of the entire police department. He has proven his ability to lead the city in crisis situations while serving as interim chief. Manley has my vote for police chief."

Scott Crossett
President
Apple Leasing

"I am writing regarding the recommendation that Brian Manley be nominated and hired as the permanent Chief of Police for the City of Austin. As a resident of Austin, my opinion is that we could not find a more qualified person of strength, courage and wisdom than Brian Manley. He is not only a man of exceptional character and honor, but he has been tested by the issues we have faced as a city over the last year and a half. He has proven to be a strong

and calm leader who will lead the APD in the right direction and will be a distinctive leader that will make us and our City a better place to live and grow. Thank you for your consideration of Brian Manley for this position."

Jeffrey N. Drinkard
President
HF2M Inc.

"I enthusiastically support the appointment of Interim Chief Brian Manley to the position of Chief of Police in Austin. His experience and knowledge of our community uniquely qualifies him for this position. He has demonstrated the wisdom of this choice time and again during his service as Interim Chief. This appointment would define the term 'no brainer.'"

John W. Fainter Jr.
Former Secretary of State
State of Texas

"My name is Scott Flack, and I'm honored to serve as President of Live Oak, an Austin-based Commercial Real Estate firm. It is also an honor to serve as the current chair of the Austin Area Research Organization (AARO) Social Equity Committee. The purpose of this note is to communicate my personal and unequivocal support of APD interim police chief Brian Manley as you consider appointing him as the next permanent chief of police of our great city of Austin. We have all witnessed firsthand his integrity, character, love for our entire community and his desire to humbly serve so that we will be a safer and more secure city. Chief Manley's stellar leadership during the events surrounding the local bombings was professionalism at its finest. The entire country witnessed his unparalleled leadership in the midst of an extremely tense and chaotic situation. Although I am writing today as an individual citizen, I'm very confident most of my colleagues share this assessment of Brian's extraordinary qualifications."

Scott Flack
President
Live Oak Real Estate Development,
Brokerage & Services

"Chief Brian Manley has served the Austin area for more than a quarter century with APD. Brian grew up and has raised a family in Austin and he understands this community. His leadership during the recent serial bombings in Austin and his continued efforts to improve the department's relations throughout this city displays his top-tier talent as a police chief. Although this appointment is long overdue, we should all be thankful to have a person the caliber of Chief Manley to head the Austin Police Department."

Louis Granger
Financial Advisor
Wells Fargo Advisors

"Over the past 17 months Brian Manley has shown he is more than capable of leading the Austin Police Department. His leadership, experience and long-term commitment to APD makes him the only choice for our future as Chief. I commend the job Chief Manley has done thus far and look forward to all the great things to come with Brian leading our force."

Corby Jastrow
Vice President
Prominent Title

"We live in a growing city facing challenges representative of some cities twice our size. Chief Manley has handled his tenure as Interim Police Chief with grace, poise and confidence while in the national spotlight for the recent bombings. Austin deserves a police chief who knows how to utilize the resources available to him, maintain trust and calm among the residents of this community in times of uncertainty, and who can

tap into the contacts necessary without hesitation to do the best job for the safety of all of Austin. I believe that person is Chief Manley, and I appreciate his service to this city."

Amber Pearce
Highland South neighborhood

"It's important to me that our next Chief of Police understands our local community values and expectations. Our next police chief must also have a commitment to acknowledging and addressing our painful history regarding inequities and racism. Chief Manley, like me is a native Austinite and throughout his career has demonstrated leadership, integrity and resolve and has earned my trust, respect and support to serve as our next Police Chief. I applaud this recognition by Austin City Manager Spencer Cronk and his decision to name Chief Manley as the lone and sole finalist."

Paul Saldaña, Co-founder Hispanic Advocates
Business Leaders of Austin and former
Vice President Austin ISD Board of Trustees

"Having moved to Austin from a Midwest city with a high crime rate, we find comfort and feel safe in this community. We are proud to support and strongly encourage the promotion of interim chief Brian Manley as Austin's next Chief of Police. He has navigated his role with grace and professionalism as he has encountered the many challenges of this growing community. We believe Brian is the best choice and has more than proven his ability and his commitment to keeping Austin the safest city in America."

Stephanie and Chad Simpson
Zilker neighborhood

"True leaders are unselfish, react well under pressure while making good decisions and showing excellent judgment, which is fair and consistent for all involved. All of these leadership characteristics, Brian Manley has demonstrated during his tenure as interim police chief. His performance the last several months warrants a decision by the City Manager and the City Council to promote him to City of Austin's Police Chief."

F. Gary Valdez
President
Focus Strategies Investment Banking

"As co-founder of the Greater Austin Crime Commission, I highly commend you on naming Brian Manley as chief of the Austin Police Department. His magnificent leadership abilities have been demonstrated during the past year and a half as acting chief during troubling times, and Austin citizens will continue to benefit from his dedicated leadership."

Ralph Wayne
Past President
Greater Austin Crime Commission

"Chief Manley is a proven leader who cares about our city and its citizens. His integrity, honesty, humility and dedication make him the obvious choice to be named Austin's chief of police."

Amb. Pamela P. Willeford
Past President
Greater Austin Crime Commission

"Brian Manley is a longtime citizen of Austin who has demonstrated the strongest possible commitment to public safety during our most trying times. He's earned the role of police chief and he won't disappoint us."

Pete Winstead
President-elect
Greater Austin Crime Commission

CITIZEN POLICE ACADEMY AND SUPPORTORS

April 27, 2018

Spencer Cronk
301 W 2nd St
Austin, TX 78701

To City Manager Cronk:

We are writing to voice our strong support for Chief Brian Manley.

It is our understanding that you are currently considering the position of Chief for the City of Austin, in particular, whether to appoint Interim Chief Manley permanently or hire an outside candidate. We urge you to make the Chief's interim appointment permanent. He is a lifetime resident of Austin who has represented our city with strength, integrity, and professionalism.

Moreover, he has the trust of the officers who serve him and the trust of many citizens of this city. In our interactions with the Chief, we have found him to be open and honest, to strive to communicate with the public in a timely manner, and to do everything he can to improve the relationship between the community and its officers.

One thing that struck us when listening to Chief Manley is that he is not satisfied with "good enough" on any issue. While he might not always have the answers to problems, he strives to find solutions and doesn't give up when he knows there is more work to be done. Even solving an issue to the 99.9 percent mark means there is more work to be done.

Brian Manley is humble, kind, fair, and level-headed. When the eyes of the nation were on Austin as we went through the horrific events of the recent serial bombings, Chief Manley kept the public informed, worked with a number of agencies of both the local and national level, and worked tirelessly to apprehend the bomber. When his summary of the bomber's video confession sparked criticism among some, he faced that criticism and came out to articulate a response and answer questions.

We wholeheartedly endorse Interim Chief Manley and urge you to make his appointment permanent.

Sincerely,

The graduates of the 94th and 95th Citizen Police Academy and supporters
(please see attached for signatures)

Patrick Harrison

Jadwiga Davis
VICTORIA DAVIS

Ch. La

Shawnta DeMote

Bablu Marie Betcher

Lara A. Manire

Phyllis Spoon

Rhonda L. Fyfe

Johanne Byeler

Deborah Woddy

William B. Hocking

Karen D. Cleveland

Daisy Angel

Vincent L. Atkinson

Quyn Shannon

Diana Yuen

Limy M. Crisp

Patti Harrison

Kathy Bueyer

De La

Philip S. Williams

John B.

Sandra L. Gadd

Paul B.

W. S.

Carolee B. B. B.

W. S.

W. S.

Theresa H. H.

Kerry Scanlon

Aida Cerda-Prazak

Lily B.

Lara B.

Anthony M.

W. S.

W. S.

Meredith Swain

W. S.

Paul C. Burt

John Williams

W. S.

Sharon, Susan, Sharon

Felipe D. Reynoso

Ricky Sells

W. S.

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