

**July 31, 2018**  
**Final Changes to Service Standard: Early Intervention Services**  
**Approved by FULL COUNCIL JULY 31, 2018**

#	Item	Page# on Draft SOC	Comment (include Citation or Justification if applicable)	Rationale
1.	Service Standard and Performance Measure	4-5	EIS Care Planning section: REMOVE entire section, both the standard and the performance measure	Duplicates Progress Notes section. EIS Care Planning eludes to long term care planning with an individual, rather an episodic interactions.
2.	Service Standard and Performance Measure	6	Transition/Case Closure section: REMOVE "Percentage of closed cases with documentation of supervisor signature/approval on closure summary (electronic review is acceptable)."	The measure definition does not define need for supervisor signature.
3.	Service Standard and Performance Measure	6	REMOVE: Client is considered non-adherent with care if three (3) attempts to contact client (via phone, text, home visit, e-mail, and/or written correspondence) are unsuccessful and the client has been given 30 days from initial contact to respond. REPLACE WITH: Client is considered non-adherent with care if three (3) attempts to contact client (eg. phone, text, home visit, e-mail, and/or written correspondence) are unsuccessful and the client has been given 30 days from initial contact to respond.	Clarifying that communication may include, but is not limited to these methods.
4.	Service Standard and Performance Measure	7	Transition/Case Closure section: REMOVE "Staff should utilize multiple methods of contact (phone, text, e-mail, certified letter) when trying to re-engage a client, as appropriate. Agencies must ensure that they have releases of information and consent forms that meet the requirements of Texas Medical Record Privacy Act HB 300 regarding the electronic dissemination of PHI."	Duplicates prior paragraph.