



MEMORANDUM

TO: Mayor and Council Members

FROM: Rosie Truelove, Director
Neighborhood Housing and Community Development Department

DATE: November 14, 2018

SUBJECT: Staff update on Resolution No. 20180426-031 regarding comprehensive eviction counseling services and representation for residential tenants

This memorandum is an update on [Resolution No. 20180426-031](#), which directed the City Manager to propose an eviction counseling program. Council also recommended that the program provide early intervention services through education, support, and mediation after a tenant has received a Notice to Vacate, as well as representation during eviction court proceedings.

Council approved \$75,000 for this project as part of the Fiscal Year 2018-19 budget. Staff is currently drafting a Scope of Work that includes the Council recommendations and will issue a Request for Proposal upon finalization of the Scope, which is anticipated to occur by early 2019. Staff will provide an update at that time.

Should you have questions, feel free to contact me at (512) 974-3064 or rosie.truelove@austintexas.gov.

cc: Spencer Cronk, City Manager
Joe Pantalione, Interim Assistant City Manager