General Manager's Report

Austin Energy Utility Oversight Committee

Charles Dickerson
Chief Operating Officer





December 6, 2018

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Report Agenda

- Upcoming items for Council
- Online Customer Care portal updates
- Innovation: US Green Building Council recognition
- Recognition of Austin Energy employees

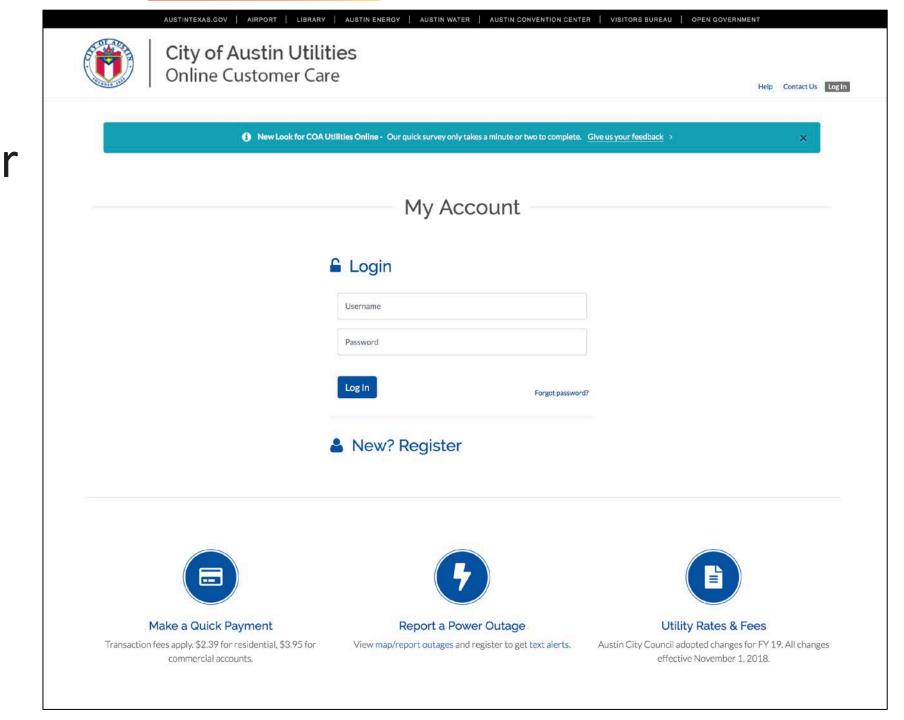


Upcoming items for Council

- excess liability insurance
- arc-resistant switchgear
- eminent domain for transmission line upgrades



Third Party
Payment Vendor
and Online
Customer Care
Portal







Innovation update:
US Green Building Council recognition for Mueller redevelopment







Employee recognition: AE University organizers

- John Thurston
- Donna Stephans
- Charles Williams









Customer Driven. Community Focused.™

