



Amendment No. 8
to
Contract No. NA190000063
for
Locksmith Services
between
Heath Gallon dba Austin Mobile Locksmith, LLC
and the
City of Austin

- 1.0 The City hereby exercises the extension option for the subject contract. This extension option will be February 15, 2022 through February 14, 2023. One option will remain.
- 2.0 The City hereby exercises a six percent (6%) price increase on the subject contract. The price increase is displayed in the table below and will become effective on February 15, 2022.

Labor Rate per hour during Normal Business Hours Monday – Friday (6:00 a.m. to 6:00 p.m)					
Item	Description	Unit	Old Price	Modifier	New Price
1	Mechanical Lock Repair	Hours	\$90.89	1.06	\$96.43
2	Electronic Lock Repair	Hours	\$101.59	1.06	\$107.79
3	General & Routine Repair	Hours	\$90.89	1.06	\$96.43
4	Door Closer Repair	Hours	\$90.89	1.06	\$96.43
5	Automatic Door Component Repair	Hours	\$101.59	1.06	\$107.79
6	Re-keying per Cylinder Cost	Each	\$21.94	1.06	\$23.28
Labor Rate per hour for services provided "After Hours" (6:01p.m and 5:59 a.m.), weekend, and City Holidays. Hourly rates for these non-regular hours may not exceed 150% (time and a half) of the regular hours. (The Contractor shall not invoice the non-regular business hour rate for services unless approved by the City prior to starting the work.)					
Item	Description	Unit	Old Price	Modifier	New Price
7	Mechanical Lock Repair	Hours	\$90.89	1.06	\$96.43
8	Electronic Lock Repair	Hours	\$101.59	1.06	\$107.79
9	General & Routine Repair	Hours	\$101.59	1.06	\$107.79
10	Door Closer Repair	Hours	\$101.59	1.06	\$107.79
11	Automatic Door Component Repair	Hours	\$101.59	1.06	\$107.79
12	Re-keying per Cylinder Cost	Each	\$21.94	1.06	\$23.28
Expedited Labor Rate for services provided within 120 minutes after notification of request due to and emergency request.					
Item	Description	Unit	Old Price	Modifier	New Price
13	Expedited Service	Hours	\$101.59	1.06	\$107.79

- 3.0 The total Contract amount is increased by \$178,000 for this extension period. The total contract authorization is recapped below:

Action	Action Amount	Total Contract Amount
Initial Term: 02/15/2019 – 02/14/2021	\$356,000.00	\$356,000.00
Amendment No. 1: Administrative Increase for Fleet Services Department 9/25/2019	\$45,000.00	\$401,000.00
Amendment No. 2: Administrative Increase for Fleet Mobility Services Department 8/20/2020	\$16,000.00	\$417,000.00
Amendment No. 3: Option 1 – Extension 02/15/2021 – 02/14/2022 Price Increase of 7% 02/15/2021	\$178,000.00	\$595,000.00

Amendment No. 4: Administrative Increase for Fleet Mobility Services Department 3/29/2021	\$12,000.00	\$607,000.00
Amendment No. 5: Adding Austin Code Department 04/28/2021	\$0.00	\$607,000.00
Amendment No. 6: Administrative Increase for Fleet Mobility Services Department 8/6/2021	\$50,000.00	\$657,000.00
Amendment No. 7: Administrative Increase for Fleet Mobility Services Department 10/01/2021	\$59,000.00	\$716,000.00
Amendment No. 8: Option 2 – Extension 02/15/2022 – 02/14/2023 Price Increase of 6% 12/20/2021	\$178,000.00	\$894,000.00

4.0 MBE/WBE goals do not apply to this contract.

5.0 By signing this Amendment the Contractor certifies that the vendor and its principals are not currently suspended or debarred from doing business with the Federal Government, as indicated by the GSA List of Parties Excluded from Federal Procurement and Non-Procurement Programs, the State of Texas, or the City of Austin.

6.0 All other terms and conditions remain the same.

BY THE SIGNATURES affixed below, this amendment is hereby incorporated into and made a part of the above-referenced contract.

AUSTIN MOBILE LOCKSMITH LLC

Sign/Date:  December 20, 2021

Heath Gallon
Authorized Representative
Austin Mobile Locksmith, LLC
9006 Brimstone LN
Austin, TX 78717
atxlock@gmail.com

CITY OF AUSTIN

Sign/Date: 
Jo Gutierrez
Procurement Specialist III
City of Austin
Purchasing Office
124 W. 8th Street, Ste. 310
Austin, Texas 78701

D:\c:\jo.gutierrez, a=City of
Austin, ou=Purchasing Office,
email=jo.gutierrez@austintexas.gov,
v, c=US
Date: 2021.12.21 09:44:15 -0800



Austin Mobile Locksmith, LLC
9006 Brimstone Lane, Austin, TX 78717
P: 512-955-1300
E: atxlock@gmail.com

ATTN: Matthew Duree, Procurement Manager
City of Austin, Purchasing Office
124 W. 8th Street, Ste. 310
Austin, Texas 78701

December 9, 2021

Request for Price Adjustment: Contract No. NA190000063 – Locksmith Services

Dear Mr. Duree,

Austin Mobile Locksmith LLC is requesting a price adjustment to *Contract No. NA190000063 – Locksmith Services*. The contract specifies that a price increase may be requested after the first 12 months of the contract (*Solicitation No: IFB 8200 GLB1009 – Economic Price Adjustment*) (Appendix 1). The contract also provides that the price adjustment should be based on the *Employment Cost Index – Total Compensation for Private Industry Workers in Service-Providing, Service Occupations* (not seasonally adjusted). The proposed price increase is justified by our need to accommodate changes to our direct costs and is based on the data reflected in the abovementioned Index.

As specified in the contract, the formula used for calculating the price adjustment is as follows:

Index at the time of calculation¹: 153.1
Divided by index in September 2020: 153.1 / 144.3
Equals change factor: 1.061
Multiplied by the base rate: *please see table below*
Equals the adjusted price: *please see table below*

The current and proposed prices are as follows:

SECTION 1 - SPECIFIED ITEMS (MOST FREQUENTLY USED ITEMS)

Item No.	Description	Unit of Measure	Current Unit Price	Proposed Unit Price
Labor Rate per hour during Normal Business Hours Monday - Friday (6:00 a.m. to 6:00 p.m.)				
1	Mechanical Lock Repair	Hours	90.89	96.43
2	Electronic Lock Repair	Hours	101.59	107.79
3	General & Routine Repair	Hours	90.89	96.43
4	Door Closer Repair	Hours	90.89	96.43
5	Automatic Door Component Repair	Hours	101.59	107.79
6	Re-keying per cylinder cost	Each	21.94	23.28
Labor Rate per hour for services provided "After Hours" (6:01p.m and 5:59 a.m.), weekend, and City Holidays. Hourly rates for these non-regular hours may not exceed 150% (time and a half) of the regular				

¹ The most recent data available for *Employment Cost Index – Total Compensation for Private Industry Workers in Service-Providing, Service Occupations* (not seasonally adjusted) is September 2021 (Appendix 2).



Austin Mobile Locksmith, LLC
9006 Brimstone Lane, Austin, TX 78717
P: 512-955-1300
E: atxlock@gmail.com

hours. (The Contractor shall not invoice the non-regular business hour rate for services unless approved by the City prior to starting the work.)				
7	Mechanical Lock Repair	Hours	90.89	96.43
8	Electronic Lock Repair	Hours	101.59	107.79
9	General & Routine Repair	Hours	101.59	107.79
10	Door Closer Repair	Hours	101.59	107.79
11	Automatic Door Component Repair	Hours	101.59	107.79
12	Re-keying per cylinder cost	Each	21.94	23.28
Expedited Labor Rate for services provided within 120 minutes after notification of request due to and emergency request.				
13	Expedited Service	Hours	101.59	107.79

Austin Mobile Locksmith is not requesting any adjustments to Items 14, 15 and 16 (Sections 2 and 4) of the Pricing Sheet.

Thank you for your consideration,

Heath Gallon, Owner

A handwritten signature in black ink, appearing to read "Heath Gallon".

512-955-1300 | atxlock@gmail.com

**CITY OF AUSTIN
PURCHASING OFFICE
SUPPLEMENTAL PURCHASE PROVISIONS
SOLICITATION NO.: IFB 8200 GLB1009**

- ix. Due to security and safety concerns, Contractors and Contractor's Subcontractors conducting business at ACCD, are not allowed to walk through the open service yard vehicle gates to enter or exit the service yards. Entry and exit should be by way of the designated pedestrian gates and walkway using appropriate access/ID devices and check-in procedures.
 - x. Pedestrian traffic through ACCD's service yards and exhibit halls is restricted to authorized persons during event/show move-in and move-outs. Children under seventeen (17) are prohibited from ACCD service yards and exhibit halls during move-in and move-outs.
 - xi. During periods where there is no move-in or move-out traffic in the service yards, only persons with legitimate business needs are allowed into the service yards.
 - xii. Temporary badge/access devices issued to contractors, subcontractors or temporary workers must be returned to the Security Control Center at the completion of the ACCD work assignment. Non-photo temporary badges must be returned at the end of the employees work shift/assignment. Failure to return temporary badges/access devices at the completion of work assignments may lead to future ACCD facility access restrictions.
- B. Access to the other City Departments building by the Contractor, all subcontractors and their employees will be strictly controlled at all times by the City. Security badges will be issued by the Department for this purpose. The Contractor shall submit a complete list of all persons requiring access to the City building at least thirty (30) days in advance of their need for access. The City reserves the right to deny a security badge to any Contractor personnel for reasonable cause. The City will notify the Contractor of any such denial no more than twenty (20) days after receipt of the Contractor's submittal.
- C. Where denial of access by a particular person may cause the Contractor to be unable to perform any portion of the work of the contract, the Contractor shall so notify the City's Contract Manager, in writing, within ten (10) days of the receipt of notification of denial.
- D. Contractor personnel will be required to check in at the security desk when entering or leaving the City building and security badges must be on display at all times when in the building. Failure to do so may be cause for removal of Contractor Personnel from the worksite, without regard to Contractor's schedule. Security badges may not be removed from the premises.
- E. The Contractor shall provide the City's Contract Manager with a list of personnel scheduled to enter the building, seven days in advance. The list shall identify the persons by name, date of birth, driver's license number, the times that they will be inside the building and the areas where they will be working. Only persons previously approved by the City for the issuance of security badges will be admitted to the building.
- F. The Contractor shall comply with all other security requirements imposed by the City and shall ensure that all employees and subcontractors are kept fully informed as to these requirements.
11. **ECONOMIC PRICE ADJUSTMENT:**
- A. **Price Adjustments:** Prices shown in this Contract shall remain firm for the first twelve (12) months of the Contract. After that, in recognition of the potential for fluctuation of the Contractor's cost, a price adjustment (increase or decrease) may be requested by either the City or the Contractor on the anniversary date of the Contract or as may otherwise be specified herein. The percentage change between the contract price and the requested price shall not exceed the percentage change between the specified index in effect on the date the solicitation closed and the most recent, non-preliminary data at the time the price adjustment is requested. The requested price adjustment shall not exceed twenty-five percent (25%) for any single line item and in no event shall the total amount of the

**CITY OF AUSTIN
PURCHASING OFFICE
SUPPLEMENTAL PURCHASE PROVISIONS
SOLICITATION NO.: IFB 8200 GLB1009**

contract be automatically adjusted as a result of the change in one or more line items made pursuant to this provision. Prices for products or services unaffected by verifiable cost trends shall not be subject to adjustment.

- B. **Effective Date:** Approved price adjustments will go into effect on the first day of the upcoming renewal period or anniversary date of contract award and remain in effect until contract expiration unless changed by subsequent amendment.
- C. **Adjustments:** A request for price adjustment must be made in writing and submitted to the other Party prior to the yearly anniversary date of the Contract; adjustments may only be considered at that time unless otherwise specified herein. Requested adjustments must be solely for the purpose of accommodating changes in the Contractor's direct costs. Contractor shall provide an updated price listing once agreed to adjustment(s) have been approved by the parties.
- D. **Indexes:** In most cases an index from the Bureau of Labor Standards (BLS) will be utilized; however, if there is more appropriate, industry recognized standard then that index may be selected.
- i. The following definitions apply:
- (1) **Base Period:** Month and year of the original contracted price (the solicitation close date).
 - (2) **Base Price:** Initial price quoted, proposed and/or contracted per unit of measure.
 - (3) **Adjusted Price:** Base Price after it has been adjusted in accordance with the applicable index change and instructions provided.
 - (4) **Change Factor:** The multiplier utilized to adjust the Base Price to the Adjusted Price.
 - (5) **Weight %:** The percent of the Base Price subject to adjustment based on an index change.
- ii. **Adjustment-Request Review:** Each adjustment-request received will be reviewed and compared to changes in the index(es) identified below. Where applicable:
- (1) Utilize final Compilation data instead of Preliminary data
 - (2) If the referenced index is no longer available shift up to the next higher category index.
- iii. **Index Identification:** Complete table as they may apply.

Weight % or \$ of Base Price: 100%	
Database Name: Employment Cost Index	
Series ID: CIU201S000300000I (B)	
<input checked="checked" type="checkbox"/> Not Seasonally Adjusted	<input type="checkbox"/> Seasonally Adjusted
Geographical Area: U.S.	
Description of Series ID: Total Compensation for Private Industry Workers in Service-Providing, Service Occupations	
This Index shall apply to the following items of the Bid Sheet / Cost Proposal: All	

**CITY OF AUSTIN
PURCHASING OFFICE
SUPPLEMENTAL PURCHASE PROVISIONS
SOLICITATION NO.: IFB 8200 GLB1009**

- E. **Calculation:** Price adjustment will be calculated as follows:

Single Index: Adjust the Base Price by the same factor calculated for the index change.

Index at time of calculation
Divided by index on solicitation close date
Equals Change Factor
Multiplied by the Base Rate
Equals the Adjusted Price

- F. If the requested adjustment is not supported by the referenced index, the City, at its sole discretion, may consider approving an adjustment on fully documented market increases.
12. **INTERLOCAL PURCHASING AGREEMENTS:** (applicable to competitively procured goods/services contracts).
- A. The City has entered into Interlocal Purchasing Agreements with other governmental entities, pursuant to the Interlocal Cooperation Act, Chapter 791 of the Texas Government Code. The Contractor agrees to offer the same prices and terms and conditions to other eligible governmental agencies that have an interlocal agreement with the City.
- B. The City does not accept any responsibility or liability for the purchases by other governmental agencies through an interlocal cooperative agreement.
13. **CONTRACT MANAGER:** The following person is designated as Contract Manager, and will act as the contact point between the City and the Contractor during the term of the Contract:

Department	Austin Convention Center
Contract Manager	Bryan Helford
Phone	512-404-4311
Email	Bryan.Helford@austintexas.gov

Department	Austin Police Dept.
Contract Manager	Juanita Fonseca
Phone	512-974-5067
Email	Juanita.fonseca@austintexas.gov
Department	Austin Fleet Services
Contract Manager	Ruben Cantu
Phone	512-974-1532
Email	Ruben.cantu@austintexas.gov



Amendment No. 7
to
Contract No. NA190000063
for
Locksmith Services
between
Heath Gallon dba Austin Mobile Locksmith, LLC
and the
City of Austin

- 1.0 The City hereby adds an administrative increase of \$59,000 to the above referenced contract.
2.0 The total Contract authorization remains unchanged and is recapped below:

Action	Action Amount	Total Contract Amount
Initial Term: 02/15/2019 – 02/14/2021	\$356,000.00	\$356,000.00
Amendment No. 1: Administrative Increase for Fleet Services Department 9/25/2019	\$45,000.00	\$401,000.00
Amendment No. 2: Administrative Increase for Fleet Mobility Services Department 8/20/2020	\$16,000.00	\$417,000.00
Amendment No. 3: Option 1 – Extension 02/15/2021 – 02/14/2022 Price Increase of 7% 02/15/2021	\$178,000.00	\$595,000.00
Amendment No. 4: Administrative Increase for Fleet Mobility Services Department 3/29/2021	\$12,000.00	\$607,000.00
Amendment No. 5: Adding Austin Code Department 04/28/2021	\$0.00	\$607,000.00
Amendment No. 6: Administrative Increase for Fleet Mobility Services Department 8/6/2021	\$50,000.00	\$657,000.00
Amendment No. 7: Administrative Increase for Fleet Mobility Services Department 10/01/2021	\$59,000.00	\$716,000.00

3.0 MBE/WBE goals do not apply to this contract.

4.0 By signing this Amendment the Contractor certifies that the vendor and its principals are not currently suspended or debarred from doing business with the Federal Government, as indicated by the GSA List of Parties Excluded from Federal Procurement and Non-Procurement Programs, the State of Texas, or the City of Austin.


5.0 All other terms and conditions remain the same.

BY THE SIGNATURES affixed below, this amendment is hereby incorporated into and made a part of the above-referenced contract.

AUSTIN MOBILE LOCKSMITH LLC

Sign/Date:  10/1/21

CITY OF AUSTIN

Sign/Date: 

DN: cn=Jo Gutierrez, o=City of Austin, ou=Purchasing Office, email=jg.gutierrez@austintexas.gov, c=US
Date: 2021.10.01 13:19:51 -0500

Heath Gallon
Authorized Representative
Austin Mobile Locksmith, LLC
9006 Brimstone LN
Austin, TX 78717
atxlock@gmail.com

Jo Gutierrez
Procurement Specialist III
City of Austin
Purchasing Office
124 W. 8th Street, Ste. 310
Austin, Texas 78701



Amendment No. 6
to
Contract No. NA190000063
for
Locksmith Services
between
Heath Gallon dba Austin Mobile Locksmith, LLC
and the
City of Austin

- 1.0 The City hereby adds an administrative increase of \$50,000 to the above referenced contract.
2.0 The total Contract authorization remains unchanged and is recapped below:

Action	Action Amount	Total Contract Amount
Initial Term: 02/15/2019 – 02/14/2021	\$356,000.00	\$356,000.00
Amendment No. 1: Administrative Increase for Fleet Services Department 9/25/2019	\$45,000.00	\$401,000.00
Amendment No. 2: Administrative Increase for Fleet Mobility Services Department 8/20/2020	\$16,000.00	\$417,000.00
Amendment No. 3: Option 1 – Extension 02/15/2021 – 02/14/2022 Price Increase of 7% 02/15/2021	\$178,000.00	\$595,000.00
Amendment No. 4: Administrative Increase for Fleet Mobility Services Department 3/29/2021	\$12,000.00	\$607,000.00
Amendment No. 5: Adding Austin Code Department 04/28/2021	\$0.00	\$607,000.00
Amendment No. 6: Administrative Increase for Fleet Mobility Services Department 8/6/2021	\$50,000.00	\$657,000.00

- 3.0 MBE/WBE goals do not apply to this contract.
4.0 By signing this Amendment the Contractor certifies that the vendor and its principals are not currently suspended or debarred from doing business with the Federal Government, as indicated by the GSA List of Parties Excluded from Federal Procurement and Non-Procurement Programs, the State of Texas, or the City of Austin.
5.0 All other terms and conditions remain the same.

BY THE SIGNATURES affixed below, this amendment is hereby incorporated into and made a part of the above-referenced contract.

AUSTIN MOBILE LOCKSMITH LLC

Sign/Date: Heath Gallon 8/12/21
Heath Gallon
Authorized Representative
Austin Mobile Locksmith, LLC

CITY OF AUSTIN

Sign/Date: Jo Gutierrez
Jo Gutierrez
Procurement Specialist III
City of Austin

DN: cn=Jo Gutierrez, o=City of Austin, ou=Purchasing Office, email=jo.gutierrez@austintexas.gov, c=US
Date: 2021.08.12 12:09:38 -05'00'



Amendment No. 5
to
Contract No. NA190000063
for
Locksmith Services
between
Heath Gallon dba Austin Mobile Locksmith, LLC
and the
City of Austin

- 1.0 The City hereby amends the above referenced contract to add Austin Code Department as an authorized department on this Contract.

Responsible Department:	Austin Code Department
Department Contact Person:	Kimberly Williams
Department Contact Email Address:	Kimberly.williams@austintexas.gov
Department Contact Telephone:	512-974-6308
Invoice Address:	ACD.Finance@austintexas.gov

- 2.0 The total Contract authorization remains unchanged and is recapped below:

Action	Action Amount	Total Contract Amount
Initial Term: 02/15/2019 – 02/14/2021	\$356,000.00	\$356,000.00
Amendment No. 1: Administrative Increase for Fleet Services Department 9/25/2019	\$45,000.00	\$401,000.00
Amendment No. 2: Administrative Increase for Fleet Mobility Services Department 8/20/2020	\$16,000.00	\$417,000.00
Amendment No. 3: Option 1 – Extension 02/15/2021 – 02/14/2022 Price Increase of 7% 02/15/2021	\$178,000.00	\$595,000.00
Amendment No. 4: Administrative Increase for Fleet Mobility Services Department 3/29/2021	\$12,000.00	\$607,000.00
Amendment No. 5: Adding Austin Code Department 04/28/2021	\$0.00	\$607,000.00

- 3.0 MBE/WBE goals do not apply to this contract.

- 4.0 By signing this Amendment the Contractor certifies that the vendor and its principals are not currently suspended or debarred from doing business with the Federal Government, as indicated by the GSA List of Parties Excluded from Federal Procurement and Non-Procurement Programs, the State of Texas, or the City of Austin.

- 5.0 All other terms and conditions remain the same.

BY THE SIGNATURES affixed below, this amendment is hereby incorporated into and made a part of the above-referenced contract.


AUSTIN MOBILE LOCKSMITH LLC

CITY OF AUSTIN

Sign/Date:


Heath Gallon
Authorized Representative
Austin Mobile Locksmith, LLC
9006 Brimstone LN
Austin, TX 78717
atxlock@gmail.com

Sign/Date:


Jo Gutierrez
Procurement Specialist III
City of Austin
Purchasing Office
124 W. 8th Street, Ste. 310
Austin, Texas 78701

DN: cn=Jo Gutierrez, o=City of
Austin, ou=Purchasing Office,
email=jo.gutierrez@cityofaustin.tx.g
ov, c=US
Date: 2021.04.29 10:33:11 -05'00'



Amendment No. 4
to
Contract No. NA190000063
for
Locksmith Services
between
Heath Gallon dba Austin Mobile Locksmith, LLC
and the
City of Austin

- 1.0 The City hereby adds an administrative increase of \$12,000 to the above referenced contract.
2.0 The total Contract amount is recapped below:

Action	Action Amount	Total Contract Amount
Initial Term: 02/15/2019 – 02/14/2021	\$356,000.00	\$356,000.00
Amendment No. 1: Administrative Increase for Fleet Services Department 9/25/2019	\$45,000.00	\$401,000.00
Amendment No. 2: Administrative Increase for Fleet Mobility Services Department 8/20/2020	\$16,000.00	\$417,000.00
Amendment No. 3: Option 1 – Extension 02/15/2021 – 02/14/2022 Price Increase of 7% 02/15/2021	\$178,000.00	\$595,000.00
Amendment No. 4: Administrative Increase for Fleet Mobility Services Department 3/29/2021	\$12,000.00	\$607,000.00

3.0 MBE/WBE goals do not apply to this contract.

4.0 By signing this Amendment the Contractor certifies that the vendor and its principals are not currently suspended or debarred from doing business with the Federal Government, as indicated by the GSA List of Parties Excluded from Federal Procurement and Non-Procurement Programs, the State of Texas, or the City of Austin.

5.0 All other terms and conditions remain the same.

BY THE SIGNATURES affixed below, this amendment is hereby incorporated into and made a part of the above-referenced contract.

AUSTIN MOBILE LOCKSMITH LLC

Sign/Date: Heath Gallon 3/31/21

Heath Gallon
Authorized Representative
Austin Mobile Locksmith, LLC
9006 Brimstone LN
Austin, TX 78717
atxlock@gmail.com

CITY OF AUSTIN

Sign/Date: Jo Gutierrez

Jo Gutierrez
Procurement Specialist III
City of Austin
Purchasing Office
124 W. 8th Street, Ste. 310
Austin, Texas 78701

D:\cra-to-Gutierrez, o-City of
Austin, ou-Purchasing Office,
email-jo.gutierrez@austintexas.go
v-cv405
Date: 2021.03.31 12:51:19 -0500



Amendment No. 3
To
Contract No. NA190000063
For
Locksmith Services
Between
Heath Gallon
dba Austin Mobile Locksmith, LLC
and the
City of Austin

- 1.0 The City hereby exercises this extension option for the subject contract. This extension option will be February 15, 2021 through February 14, 2022. Two options will remain.
- 2.0 The City hereby exercises a seven percent (7%) price increase on the subject contract. The price increase is displayed in the table below and will become effective on February 15, 2021.

Labor Rate per hour during Normal Business Hours Monday – Friday (6:00 a.m. to 6:00 p.m)					
Item	Description	Unit	Old Price	Modifier	New Price
1	Mechanical Lock Repair	Hours	\$84.94	1.07	\$90.89
2	Electronic Lock Repair	Hours	\$94.94	1.07	\$101.59
3	General & Routine Repair	Hours	\$84.94	1.07	\$90.89
4	Door Closer Repair	Hours	\$84.94	1.07	\$90.89
5	Automatic Door Component Repair	Hours	\$94.94	1.07	\$101.59
6	Re-keying per Cylinder Cost	Each	\$20.50	1.07	\$21.94
Labor Rate per hour for services provided "After Hours" (6:01p.m and 5:59 a.m.), weekend, and City Holidays. Hourly rates for these non-regular hours may not exceed 150% (time and a half) of the regular hours. (The Contractor shall not invoice the non-regular business hour rate for services unless approved by the City prior to starting the work.)					
Item	Description	Unit	Old Price	Modifier	New Price
7	Mechanical Lock Repair	Hours	\$84.94	1.07	\$90.89
8	Electronic Lock Repair	Hours	\$94.94	1.07	\$101.59
9	General & Routine Repair	Hours	\$94.94	1.07	\$101.59
10	Door Closer Repair	Hours	\$94.94	1.07	\$101.59
11	Automatic Door Component Repair	Hours	\$94.94	1.07	\$101.59
12	Re-keying per Cylinder Cost	Each	\$20.50	1.07	\$21.94
Expedited Labor Rate for services provided within 120 minutes after notification of request due to and emergency request.					
Item	Description	Unit	Old Price	Modifier	New Price
13	Expedited Service	Hours	\$94.94	1.07	\$101.59

- 3.0 The total contract amount is increased by \$178,000.00 by this extension period. The total contract authorization is recapped below:

Action	Action Amount	Total Contract Amount
Initial Term: 02/15/2019 – 02/14/2021	\$356,000.00	\$356,000.00
Amendment No. 1: Administrative Increase for Fleet Services Department 09/25/2019	\$45,000.00	\$401,000.00
Amendment No. 2: Administrative Increase for Fleet Mobility Services Department 08/20/2020	\$16,000.00	\$417,000.00
Amendment No. 3: Option 1 – Extension 02/15/2021 – 02/14/2022 Price Increase of 7% 02/15/2021	\$178,000.00	\$595,000.00

- 4.0 MBE/WBE goals do not apply to this contract.
- 5.0 By signing this Amendment the Contractor certifies that the vendor and its principals are not currently suspended or debarred from doing business with the Federal Government, as indicated by the GSA List of Parties Excluded from Federal Procurement and Non-Procurement Programs, the State of Texas, or the City of Austin.
- 6.0 All other terms and conditions remain the same.

BY THE SIGNATURES affixed below, this amendment is hereby incorporated into and made a part of the above-referenced contract.

Sign/Date:  January 8, 2021

Printed Name: Heath Gallon

Authorized Representative

Heath Gallon
dba Austin Mobile Locksmith, LLC
9006 Brimstone Lane
Austin, Texas 78717
(512) 955-1300
atxlock@gmail.com

Sign/Date: **Matthew
Duree**

Digitally signed by
Matthew Duree
Date: 2021.02.08
12:55:41 -06'00'

Matthew Duree
Procurement Manager

City of Austin
Purchasing Office
124 W. 8th Street, Ste. 310
Austin, Texas 78701



Amendment No. 2
to
Contract No. NA190000063
for
Locksmith Services
between
Heath Gallon dba Austin Mobile Locksmith, LLC
and the
City of Austin

- 1.0 The City hereby adds an administrative increase of \$16,000 to the above referenced contract.
2.0 The total Contract amount is recapped below:

Action	Action Amount	Total Contract Amount
Initial Term: 02/15/2019 – 02/14/2021	\$356,000.00	\$356,000.00
Amendment No. 1: Administrative Increase for Fleet Services Department	\$45,000.00	\$401,000.00
Amendment No. 2: Administrative Increase for Fleet Mobility Services Department	\$16,000.00	\$417,000.00

3.0 MBE/WBE goals do not apply to this contract.

4.0 By signing this Amendment the Contractor certifies that the vendor and its principals are not currently suspended or debarred from doing business with the Federal Government, as indicated by the GSA List of Parties Excluded from Federal Procurement and Non-Procurement Programs, the State of Texas, or the City of Austin.

5.0 All other terms and conditions remain the same.

BY THE SIGNATURES affixed below, this amendment is hereby incorporated into and made a part of the above-referenced contract.

AUSTIN MOBILE LOCKSMITH LLC

Sign/Date: _____

Heath Gallon
Authorized Representative
Austin Mobile Locksmith, LLC
9006 Brimstone LN
Austin, TX 78717
atxlock@gmail.com

Heath Gallon
08/19/2020

CITY OF AUSTIN

Sign/Date: *Jo Gutierrez* _____

Jo Gutierrez
Procurement Specialist III
City of Austin
Purchasing Office
124 W. 8th Street, Ste. 310
Austin, Texas 78701

D:\c:\jo.gutierrez, on City of Austin -
Purchasing Office, ou,
email: jo.gutierrez@austintexas.gov, c:\US
Date: 2020/08/20 10:41:11 -05'00'



Amendment No. 1
to
Contract No. NA190000063
for
Locksmith Services
between
Heath Gallon dba Austin Mobile Locksmith, LLC
and the
City of Austin

- 1.0 The City hereby adds an administrative increase of \$45,000 to the above referenced contract.
2.0 The total Contract amount is recapped below:

Action	Action Amount	Total Contract Amount
Initial Term: 02/15/2019 – 02/14/2021		\$356,000.00
Amendment No. 1: Administrative Increase for Fleet Services Department	\$45,000.00	\$401,000.00

3.0 MBE/WBE goals do not apply to this contract.

4.0 By signing this Amendment the Contractor certifies that the vendor and its principals are not currently suspended or debarred from doing business with the Federal Government, as indicated by the GSA List of Parties Excluded from Federal Procurement and Non-Procurement Programs, the State of Texas, or the City of Austin.

5.0 All other terms and conditions remain the same.

BY THE SIGNATURES affixed below, this amendment is hereby incorporated into and made a part of the above-referenced contract.

AUSTIN MOBILE LOCKSMITH LLC

Sign/Date:

9/24/19

Printed Name:

Authorized Representative

Austin Mobile Locksmith, LLC
9006 Brimstone LN
Austin, TX 78717
bakelock@gmail.com

CITY OF AUSTIN

Sign/Date:

9/27/19

Jo Gutierrez

Procurement Specialist III

City of Austin

Purchasing Office

124 W. 8th Street, Ste. 310

Austin, Texas 78701



City of Austin

Purchasing Office, Financial Services Department

P.O. Box 1088, Austin, TX 78767

February 1, 2019

Austin Mobile Locksmith LLC
Heath Gallon
President
13359 N. Hwy 185
Austin, TX 78753
bakelock@gmail.com

Dear Mr. Gallon:

The Austin City Council approved the execution of a contract with your company for Locksmith Services in accordance with the referenced solicitation.

Project Name:	Locksmith Services
Contractor Name:	Austin Mobile Locksmith LLC
Contract Number:	MA 8200 NA190000063
Contract Period:	2/15/19 – 2/14/2021
Dollar Amount	\$356,000 (\$178,000 per option)
Extension Options:	3 x 12-month options
Requisition Number:	RQM 18071300616
Solicitation Type & Number:	IFB GLB10009
Agenda Item Number:	24
Council Approval Date:	1/31/2019

This contract has multiple departments, please contact the department below or on the delivery order at the time of order:

Department	Austin Convention Center
Contract Manager	Bryan Helford
Phone	512-404-4311
Email	Bryan.Helford@austintexas.gov

Department	Austin Police Dept.
Contract Manager	Juanita Fonseca
Phone	512-974-5067
Email	Juanita.fonseca@austintexas.gov
Department	Austin Fleet Services
Contract Manager	Ruben Cantu
Phone	512-974-1532
Email	Ruben.cantu@austintexas.gov



City of Austin

Purchasing Office, Financial Services Department

P.O. Box 1088, Austin, TX 78767

Department	Austin Fire Department
Contract Manager	Karen Bitzer
Phone	512-974-4131
Email	Karen.Bitzer@austintexas.gov

Department	Austin Water
Contract Manager	Jessica Easley
Phone	512-972-0312
Email	Jessica.Easley@austintexas.gov

Department	Parks and Recreation Department
Contract Manager	Robert Morrison
Phone	512-974-6790
Email	Robert.Morrison@austintexas.gov

Department	AE
Contract Manager	Sammy Ramirez
Phone	512-322-6165
Email	Sammy.ramirez@austinenergy.com

Thank you for your interest in doing business with the City of Austin. If you have any questions regarding this contract, please contact the person referenced under Department Contact Person.

Sincerely,

Georgia Billela
Procurement Specialist III
City of Austin
Purchasing Office

**CONTRACT BETWEEN THE CITY OF AUSTIN ("City")
AND
AUSTIN MOBILE LOCKSMITH LLC. ("Contractor")
for
Locksmith Services
MA 8200 NA190000063**

The City accepts the Contractor's Offer (as referenced in Section 1.1.3 below) for the above requirement and enters into the following Contract.

This Contract is between Austin Mobile Locksmith LLC having offices at Austin, TX 78753 and the City, a home-rule municipality incorporated by the State of Texas and is effective as of the date executed by the City ("Effective Date").

Capitalized terms used but not defined herein have the meanings given them in Solicitation Number IFB 8200 GLB1009.

1.1 This Contract is composed of the following documents:

- 1.1.1 This document
- 1.1.2 The City's Solicitation, Invitation for Bid (IFB), 8200 GLB1009 including all documents incorporated by reference
- 1.1.3 Austin Mobile Locksmith LLC Offer, dated October 19, 2018

1.2 Order of Precedence. Any inconsistency or conflict in the Contract documents shall be resolved by giving precedence in the following order:

- 1.2.1 This document
- 1.2.2 The City's Solicitation as referenced in Section 1.1.2, including all documents incorporated by reference
- 1.2.3 The Contractor's Offer as referenced in Section 1.1.3

1.3 Term of Contract. The Contract shall commence upon execution, unless otherwise specified, and shall remain in effect for an initial term of twenty-four (24) months. The Contract may be extended beyond the initial term for up to three (3) additional twelve (12) month periods at the City's sole option. If the City exercises any extension option, all terms, conditions, and provisions of the Contract shall remain in effect for that extension period, subject only to any economic price adjustment otherwise allowed under the Contract.

- 1.3.1 Upon expiration of the initial term or any period of extension, the Contractor agrees to hold over under the terms and conditions of this Contract for such a period of time as is reasonably necessary for the City to re-solicit and/or complete the deliverables due under the Contract (not to exceed 120 calendar days unless mutually agreed to in writing).

1.4 Compensation. The Contractor shall be paid a total Not-to-Exceed amount of \$356,000 for the initial Contract term and \$178,000 for each extension option as indicated in the Bid Sheet, IFB Section 0600. Payment shall be made upon successful completion of services or delivery of goods as outlined in each individual Delivery Order.

- 1.5 **Quantity of Work.** There is no guaranteed quantity of work for the period of the Contract and there are no minimum order quantities. Work will be on an as needed basis as specified by the City for each Delivery Order

This Contract (including any Exhibits) constitutes the entire agreement of the parties regarding the subject matter of this Contract and supersedes all prior and contemporaneous agreements and understandings, whether written or oral, relating to such subject matter. This Contract may be altered, amended, or modified only by a written instrument signed by the duly authorized representatives of both parties.

In witness whereof, the parties have caused a duly authorized representative to execute this Contract on the date set forth below.

Austin Mobile Locksmith LLC

CITY OF AUSTIN

Heath Gallon

Printed Name of Authorized Person



Signature

President

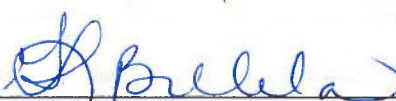
Title:

February 1, 2019

Date:

Georgia Billela

Printed Name of Authorized Person



Signature

Procurement Specialist III

Title:

2/15/19

Date:



CITY OF AUSTIN, TEXAS

Purchasing Office INVITATION FOR BID (IFB) OFFER SHEET

SOLICITATION NO: IFB 8200 GLB1009

DATE ISSUED: October 8, 2018

REQUISITION NO.: RQM 18071300616

COMMODITY CODE: 91048 & 91067

**FOR CONTRACTUAL AND TECHNICAL
ISSUES CONTACT THE FOLLOWING
AUTHORIZED CONTACT PERSON:**

Georgia Billela

Procurement Specialist III

Phone: (512) 974-2939

E-Mail: Georgia.billela@austintexas.gov

COMMODITY/SERVICE DESCRIPTION: Locksmith Services

PRE-BID CONFERENCE TIME AND DATE: October 18, 2018 @ 9:00 AM

LOCATION: City of Austin Purchasing Department, 124 W. 8th Street, Suite 310, Austin, TX 78701 (Conference room on 3rd floor)

Phone Bridge: 512-974-9300 Code 881376

BID DUE PRIOR TO: October 25, 2018 @ 2:00 PM

BID OPENING TIME AND DATE: October 25, 2018 @ 3:00 PM

LOCATION: MUNICIPAL BUILDING, 124 W 8th STREET
RM 308, AUSTIN, TEXAS 78701

LIVE BID OPENING ONLINE:

For information on how to attend the Bid Opening online, please select this link:

<http://www.austintexas.gov/departments/bid-opening-webinars>

When submitting a sealed Offer and/or Compliance Plan, use the proper address for the type of service desired, as shown below:

Address for US Mail (Only)	Address for FedEx, UPS, Hand Delivery or Courier Service
City of Austin	City of Austin, Municipal Building
Purchasing Office-Response Enclosed for Solicitation # GLB1009	Purchasing Office-Response Enclosed for Solicitation # GLB1009
P.O. Box 1088	124 W 8 th Street, Rm 308
Austin, Texas 78767-8845	Austin, Texas 78701
	Reception Phone: (512) 974-2500

NOTE: Offers must be received and time stamped in the Purchasing Office prior to the Due Date and Time. It is the responsibility of the Offeror to ensure that their Offer arrives at the receptionist's desk in the Purchasing Office prior to the time and date indicated. Arrival at the City's mailroom, mail terminal, or post office box will not constitute the Offer arriving on time. See Section 0200 for additional solicitation instructions.

All Offers (including Compliance Plans) that are not submitted in a sealed envelope or container will not be considered.

The Vendor agrees, if this Offer is accepted within 180 calendar days after the Due Date, to fully comply in strict accordance with the Solicitation, specifications and provisions attached thereto for the amounts shown on the accompanying Offer.

SUBMIT 1 ORIGINAL AND 1 ELECTRONIC COPY (USB FLASH DRIVE) OF YOUR RESPONSE

*****SIGNATURE FOR SUBMITTAL REQUIRED ON PAGE 3 OF THIS DOCUMENT*****

This solicitation is comprised of the following required sections. Please ensure to carefully read each section including those incorporated by reference. By signing this document, you are agreeing to all the items contained herein and will be bound to all terms.

SECTION NO.	TITLE	PAGES
0100	STANDARD PURCHASE DEFINITIONS	*
0200 V2	STANDARD SOLICITATION INSTRUCTIONS, UPDATED JUNE 26, 2018	*
0300	STANDARD PURCHASE TERMS AND CONDITIONS	*
0400	SUPPLEMENTAL PURCHASE PROVISIONS	10
0500	SPECIFICATION	7
0600	BID SHEET – Must be completed and returned with Offer	2
0605	LOCAL BUSINESS PRESENCE IDENTIFICATION FORM – Complete and return	2
0700	REFERENCE SHEET – Complete and return if required	2
0800	NON-DISCRIMINATION AND NON-RETALIATION CERTIFICATION–Complete and return	2
0805	NON-SUSPENSION OR DEBARMENT CERTIFICATION	*
0810 V2	NON-COLLUSION, NON-CONFLICT OF INTEREST, AND ANTI-LOBBYING CERTIFICATION, UPDATED JUNE 26, 2018	*
0815	LIVING WAGES CONTRACTOR CERTIFICATION–Complete, sign and return	1
0835	NONRESIDENT BIDDER PROVISIONS – Complete and return	1
0900	SUBCONTRACTING/SUB-CONSULTING UTILIZATION FORM – Complete & return	1
0905	SUBCONTRACTING/SUB-CONSULTING UTILIZATION PLAN – Complete and return if applicable	3

*** Documents are hereby incorporated into this Solicitation by reference, with the same force and effect as if they were incorporated in full text. The full text versions of the * Sections are available on the Internet at the following online address:**

http://www.austintexas.gov/financeonline/vendor_connection/index.cfm#STANDARDBIDDOCUMENTS

If you do not have access to the Internet, you may obtain a copy of these Sections from the City of Austin Purchasing Office located in the Municipal Building, 124 West 8th Street, Room #308 Austin, Texas 78701; phone (512) 974-2500. Please have the Solicitation number available so that the staff can select the proper documents. These documents can be mailed, expressed mailed, or faxed to you.

The undersigned, by his/her signature, represents that he/she is submitting a binding offer and is authorized to bind the respondent to fully comply with the solicitation document contained herein. The Respondent, by submitting and signing below, acknowledges that he/she has received and read the entire document packet sections defined above including all documents incorporated by reference, and agrees to be bound by the terms therein.

Company Name: AUSTIN MOBILE LOCKSMITH LLC

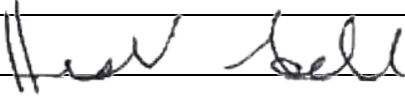
Company Address: 13359 N HWY 185 Austin TX 78753

City, State, Zip: _____

Vendor Registration No. V00000956926

Printed Name of Officer or Authorized Representative: Heath Gallon

Title: President

Signature of Officer or Authorized Representative: 

Date: October 19, 2018

Email Address: bakelock@gmail.com

Phone Number: 512-955-1300

*** Completed Bid Sheet, section 0600 must be submitted with this signed Offer sheet to be considered for award**

**CITY OF AUSTIN
PURCHASING OFFICE
STANDARD PURCHASE TERMS AND CONDITIONS**

By submitting an Offer in response to the Solicitation, the Contractor agrees that the Contract shall be governed by the following terms and conditions. Unless otherwise specified in the Contract, Sections 3, 4, 5, 6, 7, 8, 20, 21, and 36 shall apply only to a Solicitation to purchase Goods, and Sections 9, 10, 11 and 22 shall apply only to a Solicitation to purchase Services to be performed principally at the City's premises or on public rights-of-way.

1. **CONTRACTOR'S OBLIGATIONS**. The Contractor shall fully and timely provide all Deliverables described in the Solicitation and in the Contractor's Offer in strict accordance with the terms, covenants, and conditions of the Contract and all applicable Federal, State, and local laws, rules, and regulations.
2. **EFFECTIVE DATE/TERM**. Unless otherwise specified in the Solicitation, this Contract shall be effective as of the date the contract is signed by the City, and shall continue in effect until all obligations are performed in accordance with the Contract.
3. **CONTRACTOR TO PACKAGE DELIVERABLES**: The Contractor will package Deliverables in accordance with good commercial practice and shall include a packing list showing the description of each item, the quantity and unit price. Unless otherwise provided in the Specifications or Supplemental Terms and Conditions, each shipping container shall be clearly and permanently marked as follows: (a) The Contractor's name and address, (b) the City's name, address and purchase order or purchase release number and the price agreement number if applicable, (c) Container number and total number of containers, e.g. box 1 of 4 boxes, and (d) the number of the container bearing the packing list. The Contractor shall bear cost of packaging. Deliverables shall be suitably packed to secure lowest transportation costs and to conform with requirements of common carriers and any applicable specifications. The City's count or weight shall be final and conclusive on shipments not accompanied by packing lists.
4. **SHIPMENT UNDER RESERVATION PROHIBITED**: The Contractor is not authorized to ship the Deliverables under reservation and no tender of a bill of lading will operate as a tender of Deliverables.
5. **TITLE & RISK OF LOSS**: Title to and risk of loss of the Deliverables shall pass to the City only when the City actually receives and accepts the Deliverables.
6. **DELIVERY TERMS AND TRANSPORTATION CHARGES**: Deliverables shall be shipped F.O.B. point of delivery unless otherwise specified in the Supplemental Terms and Conditions. Unless otherwise stated in the Offer, the Contractor's price shall be deemed to include all delivery and transportation charges. The City shall have the right to designate what method of transportation shall be used to ship the Deliverables. The place of delivery shall be that set forth in the block of the purchase order or purchase release entitled "Receiving Agency".
7. **RIGHT OF INSPECTION AND REJECTION**: The City expressly reserves all rights under law, including, but not limited to the Uniform Commercial Code, to inspect the Deliverables at delivery before accepting them, and to reject defective or non-conforming Deliverables. If the City has the right to inspect the Contractor's, or the Contractor's Subcontractor's, facilities, or the Deliverables at the Contractor's, or the Contractor's Subcontractor's, premises, the Contractor shall furnish, or cause to be furnished, without additional charge, all reasonable facilities and assistance to the City to facilitate such inspection.
8. **NO REPLACEMENT OF DEFECTIVE TENDER**: Every tender or delivery of Deliverables must fully comply with all provisions of the Contract as to time of delivery, quality, and quantity. Any non-complying tender shall constitute a breach and the Contractor shall not have the right to substitute a conforming tender; provided, where the time for performance has not yet expired, the Contractor may notify the City of the intention to cure and may then make a conforming tender within the time allotted in the contract.
9. **PLACE AND CONDITION OF WORK**: The City shall provide the Contractor access to the sites where the Contractor is to perform the services as required in order for the Contractor to perform the services in a timely and efficient manner, in accordance with and subject to the applicable security laws, rules, and regulations. The Contractor acknowledges that it has satisfied itself as to the nature of the City's service requirements and specifications, the location and essential characteristics of the work sites, the quality and quantity of materials, equipment, labor and facilities necessary to perform the services, and any other condition or state of fact which could in any way affect performance of the Contractor's obligations under the contract. The Contractor hereby releases and holds the City

**CITY OF AUSTIN
PURCHASING OFFICE
STANDARD PURCHASE TERMS AND CONDITIONS**

harmless from and against any liability or claim for damages of any kind or nature if the actual site or service conditions differ from expected conditions.

10. WORKFORCE

- A. The Contractor shall employ only orderly and competent workers, skilled in the performance of the services which they will perform under the Contract.
- B. The Contractor, its employees, subcontractors, and subcontractor's employees may not while engaged in participating or responding to a solicitation or while in the course and scope of delivering goods or services under a City of Austin contract or on the City's property .
 - i. use or possess a firearm, including a concealed handgun that is licensed under state law, except as required by the terms of the contract; or
 - ii. use or possess alcoholic or other intoxicating beverages, illegal drugs or controlled substances, nor may such workers be intoxicated, or under the influence of alcohol or drugs, on the job.
- C. If the City or the City's representative notifies the Contractor that any worker is incompetent, disorderly or disobedient, has knowingly or repeatedly violated safety regulations, has possessed any firearms, or has possessed or was under the influence of alcohol or drugs on the job, the Contractor shall immediately remove such worker from Contract services, and may not employ such worker again on Contract services without the City's prior written consent.

- 11. COMPLIANCE WITH HEALTH, SAFETY, AND ENVIRONMENTAL REGULATIONS:** The Contractor, its Subcontractors, and their respective employees, shall comply fully with all applicable federal, state, and local health, safety, and environmental laws, ordinances, rules and regulations in the performance of the services, including but not limited to those promulgated by the City and by the Occupational Safety and Health Administration (OSHA). In case of conflict, the most stringent safety requirement shall govern. The Contractor shall indemnify and hold the City harmless from and against all claims, demands, suits, actions, judgments, fines, penalties and liability of every kind arising from the breach of the Contractor's obligations under this paragraph.

12. INVOICES:

- A. The Contractor shall submit separate invoices in duplicate on each purchase order or purchase release after each delivery. If partial shipments or deliveries are authorized by the City, a separate invoice must be sent for each shipment or delivery made.
- B. **Proper Invoices must include a unique invoice number, the purchase order or delivery order number and the master agreement number if applicable, the Department's Name, and the name of the point of contact for the Department.** Invoices shall be itemized and transportation charges, if any, shall be listed separately. A copy of the bill of lading and the freight waybill, when applicable, shall be attached to the invoice. The Contractor's name and, if applicable, the tax identification number on the invoice must exactly match the information in the Vendor's registration with the City. Unless otherwise instructed in writing, the City may rely on the remittance address specified on the Contractor's invoice.
- C. Invoices for labor shall include a copy of all time-sheets with trade labor rate and Deliverables order number clearly identified. Invoices shall also include a tabulation of work-hours at the appropriate rates and grouped by work order number. Time billed for labor shall be limited to hours actually worked at the work site.
- D. Unless otherwise expressly authorized in the Contract, the Contractor shall pass through all Subcontract and other authorized expenses at actual cost without markup.
- E. Federal excise taxes, State taxes, or City sales taxes must not be included in the invoiced amount. The City will furnish a tax exemption certificate upon request.

**CITY OF AUSTIN
PURCHASING OFFICE
STANDARD PURCHASE TERMS AND CONDITIONS**

13. **PAYMENT:**

- A. All proper invoices received by the City will be paid within thirty (30) calendar days of the City's receipt of the Deliverables or of the invoice, whichever is later.
- B. **If payment is not timely made, (per paragraph A), interest shall accrue on the unpaid balance at the lesser of the rate specified in Texas Government Code Section 2251.025 or the maximum lawful rate; except, if payment is not timely made for a reason for which the City may withhold payment hereunder, interest shall not accrue until ten (10) calendar days after the grounds for withholding payment have been resolved.**
- C. If partial shipments or deliveries are authorized by the City, the Contractor will be paid for the partial shipment or delivery, as stated above, provided that the invoice matches the shipment or delivery.
- D. The City may withhold or set off the entire payment or part of any payment otherwise due the Contractor to such extent as may be necessary on account of:
 - i. delivery of defective or non-conforming Deliverables by the Contractor;
 - ii. third party claims, which are not covered by the insurance which the Contractor is required to provide, are filed or reasonable evidence indicating probable filing of such claims;
 - iii. failure of the Contractor to pay Subcontractors, or for labor, materials or equipment;
 - iv. damage to the property of the City or the City's agents, employees or contractors, which is not covered by insurance required to be provided by the Contractor;
 - v. reasonable evidence that the Contractor's obligations will not be completed within the time specified in the Contract, and that the unpaid balance would not be adequate to cover actual or liquidated damages for the anticipated delay;
 - vi. failure of the Contractor to submit proper invoices with all required attachments and supporting documentation; or
 - vii. failure of the Contractor to comply with any material provision of the Contract Documents.
- E. Notice is hereby given of Article VIII, Section 1 of the Austin City Charter which prohibits the payment of any money to any person, firm or corporation who is in arrears to the City for taxes, and of §2-8-3 of the Austin City Code concerning the right of the City to offset indebtedness owed the City.
- F. Payment will be made by check unless the parties mutually agree to payment by credit card or electronic transfer of funds. The Contractor agrees that there shall be no additional charges, surcharges, or penalties to the City for payments made by credit card or electronic funds transfer.
- G. The awarding or continuation of this contract is dependent upon the availability of funding. The City's payment obligations are payable only and solely from funds Appropriated and available for this contract. The absence of Appropriated or other lawfully available funds shall render the Contract null and void to the extent funds are not Appropriated or available and any Deliverables delivered but unpaid shall be returned to the Contractor. The City shall provide the Contractor written notice of the failure of the City to make an adequate Appropriation for any fiscal year to pay the amounts due under the Contract, or the reduction of any Appropriation to an amount insufficient to permit the City to pay its obligations under the Contract. In the event of non or inadequate appropriation of funds, there will be no penalty nor removal fees charged to the City.

14. **TRAVEL EXPENSES:** All travel, lodging and per diem expenses in connection with the Contract for which reimbursement may be claimed by the Contractor under the terms of the Solicitation will be reviewed against the City's Travel Policy as published and maintained by the City's Controller's Office and the Current United States General Services Administration Domestic Per Diem Rates (the "Rates") as published and maintained on the Internet at:

<http://www.gsa.gov/portal/category/21287>

**CITY OF AUSTIN
PURCHASING OFFICE
STANDARD PURCHASE TERMS AND CONDITIONS**

No amounts in excess of the Travel Policy or Rates shall be paid. All invoices must be accompanied by copies of detailed itemized receipts (e.g. hotel bills, airline tickets). No reimbursement will be made for expenses not actually incurred. Airline fares in excess of coach or economy will not be reimbursed. Mileage charges may not exceed the amount permitted as a deduction in any year under the Internal Revenue Code or Regulations.

15. FINAL PAYMENT AND CLOSE-OUT:

- A. If an MBE/WBE Program Compliance Plan is required by the Solicitation, and the Contractor has identified Subcontractors, the Contractor is required to submit a Contract Close-Out MBE/WBE Compliance Report to the Project manager or Contract manager no later than the 15th calendar day after completion of all work under the contract. Final payment, retainage, or both may be withheld if the Contractor is not in compliance with the requirements of the Compliance Plan as accepted by the City.
- B. The making and acceptance of final payment will constitute:
 - i. a waiver of all claims by the City against the Contractor, except claims (1) which have been previously asserted in writing and not yet settled, (2) arising from defective work appearing after final inspection, (3) arising from failure of the Contractor to comply with the Contract or the terms of any warranty specified herein, (4) arising from the Contractor's continuing obligations under the Contract, including but not limited to indemnity and warranty obligations, or (5) arising under the City's right to audit; and
 - ii. a waiver of all claims by the Contractor against the City other than those previously asserted in writing and not yet settled.

16. SPECIAL TOOLS & TEST EQUIPMENT: If the price stated on the Offer includes the cost of any special tooling or special test equipment fabricated or required by the Contractor for the purpose of filling this order, such special tooling equipment and any process sheets related thereto shall become the property of the City and shall be identified by the Contractor as such.

17. AUDITS and RECORDS:

- A. The Contractor agrees that the representatives of the Office of the City Auditor or other authorized representatives of the City shall have access to, and the right to audit, examine, or reproduce, any and all records of the Contractor related to the performance under this Contract. The Contractor shall retain all such records for a period of three (3) years after final payment on this Contract or until all audit and litigation matters that the City has brought to the attention of the Contractor are resolved, whichever is longer. The Contractor agrees to refund to the City any overpayments disclosed by any such audit.
- B. Records Retention:
 - i. Contractor is subject to City Code chapter 2-11 (Records Management), and as it may subsequently be amended. For purposes of this subsection, a Record means all books, accounts, reports, files, and other data recorded or created by a Contractor in fulfillment of the Contract whether in digital or physical format, except a record specifically relating to the Contractor's internal administration.
 - ii. All Records are the property of the City. The Contractor may not dispose of or destroy a Record without City authorization and shall deliver the Records, in all requested formats and media, along with all finding aids and metadata, to the City at no cost when requested by the City
 - iii. The Contractor shall retain all Records for a period of three (3) years after final payment on this Contract or until all audit and litigation matters that the City has brought to the attention of the Contractor are resolved, whichever is longer.
- C. The Contractor shall include sections A and B above in all subcontractor agreements entered into in connection with this Contract.

**CITY OF AUSTIN
PURCHASING OFFICE
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18. SUBCONTRACTORS:

- A. If the Contractor identified Subcontractors in an MBE/WBE Program Compliance Plan or a No Goals Utilization Plan the Contractor shall comply with the provisions of Chapters 2-9A, 2-9B, 2-9C, and 2-9D, as applicable, of the Austin City Code and the terms of the Compliance Plan or Utilization Plan as approved by the City (the "Plan"). The Contractor shall not initially employ any Subcontractor except as provided in the Contractor's Plan. The Contractor shall not substitute any Subcontractor identified in the Plan, unless the substitute has been accepted by the City in writing in accordance with the provisions of Chapters 2-9A, 2-9B, 2-9C and 2-9D, as applicable. No acceptance by the City of any Subcontractor shall constitute a waiver of any rights or remedies of the City with respect to defective Deliverables provided by a Subcontractor. If a Plan has been approved, the Contractor is additionally required to submit a monthly Subcontract Awards and Expenditures Report to the Contract Manager and the Purchasing Office Contract Compliance Manager no later than the tenth calendar day of each month.
- B. Work performed for the Contractor by a Subcontractor shall be pursuant to a written contract between the Contractor and Subcontractor. The terms of the subcontract may not conflict with the terms of the Contract, and shall contain provisions that:
 - i. require that all Deliverables to be provided by the Subcontractor be provided in strict accordance with the provisions, specifications and terms of the Contract;
 - ii. prohibit the Subcontractor from further subcontracting any portion of the Contract without the prior written consent of the City and the Contractor. The City may require, as a condition to such further subcontracting, that the Subcontractor post a payment bond in form, substance and amount acceptable to the City;
 - iii. require Subcontractors to submit all invoices and applications for payments, including any claims for additional payments, damages or otherwise, to the Contractor in sufficient time to enable the Contractor to include same with its invoice or application for payment to the City in accordance with the terms of the Contract;
 - iv. require that all Subcontractors obtain and maintain, throughout the term of their contract, insurance in the type and amounts specified for the Contractor, with the City being a named insured as its interest shall appear; and
 - v. require that the Subcontractor indemnify and hold the City harmless to the same extent as the Contractor is required to indemnify the City.
- C. The Contractor shall be fully responsible to the City for all acts and omissions of the Subcontractors just as the Contractor is responsible for the Contractor's own acts and omissions. Nothing in the Contract shall create for the benefit of any such Subcontractor any contractual relationship between the City and any such Subcontractor, nor shall it create any obligation on the part of the City to pay or to see to the payment of any moneys due any such Subcontractor except as may otherwise be required by law.
- D. The Contractor shall pay each Subcontractor its appropriate share of payments made to the Contractor not later than ten (10) calendar days after receipt of payment from the City.

19. WARRANTY-PRICE:

- A. The Contractor warrants the prices quoted in the Offer are no higher than the Contractor's current prices on orders by others for like Deliverables under similar terms of purchase.
- B. The Contractor certifies that the prices in the Offer have been arrived at independently without consultation, communication, or agreement for the purpose of restricting competition, as to any matter relating to such fees with any other firm or with any competitor.
- C. In addition to any other remedy available, the City may deduct from any amounts owed to the Contractor, or otherwise recover, any amounts paid for items in excess of the Contractor's current prices on orders by others for like Deliverables under similar terms of purchase.

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20. **WARRANTY – TITLE:** The Contractor warrants that it has good and indefeasible title to all Deliverables furnished under the Contract, and that the Deliverables are free and clear of all liens, claims, security interests and encumbrances. The Contractor shall indemnify and hold the City harmless from and against all adverse title claims to the Deliverables.
21. **WARRANTY – DELIVERABLES:** The Contractor warrants and represents that all Deliverables sold the City under the Contract shall be free from defects in design, workmanship or manufacture, and conform in all material respects to the specifications, drawings, and descriptions in the Solicitation, to any samples furnished by the Contractor, to the terms, covenants and conditions of the Contract, and to all applicable State, Federal or local laws, rules, and regulations, and industry codes and standards. Unless otherwise stated in the Solicitation, the Deliverables shall be new or recycled merchandise, and not used or reconditioned.
- A. Recycled Deliverables shall be clearly identified as such.
 - B. The Contractor may not limit, exclude or disclaim the foregoing warranty or any warranty implied by law; and any attempt to do so shall be without force or effect.
 - C. Unless otherwise specified in the Contract, the warranty period shall be at least one year from the date of acceptance of the Deliverables or from the date of acceptance of any replacement Deliverables. If during the warranty period, one or more of the above warranties are breached, the Contractor shall promptly upon receipt of demand either repair the non-conforming Deliverables, or replace the non-conforming Deliverables with fully conforming Deliverables, at the City's option and at no additional cost to the City. All costs incidental to such repair or replacement, including but not limited to, any packaging and shipping costs, shall be borne exclusively by the Contractor. The City shall endeavor to give the Contractor written notice of the breach of warranty within thirty (30) calendar days of discovery of the breach of warranty, but failure to give timely notice shall not impair the City's rights under this section.
 - D. If the Contractor is unable or unwilling to repair or replace defective or non-conforming Deliverables as required by the City, then in addition to any other available remedy, the City may reduce the quantity of Deliverables it may be required to purchase under the Contract from the Contractor, and purchase conforming Deliverables from other sources. In such event, the Contractor shall pay to the City upon demand the increased cost, if any, incurred by the City to procure such Deliverables from another source.
 - E. If the Contractor is not the manufacturer, and the Deliverables are covered by a separate manufacturer's warranty, the Contractor shall transfer and assign such manufacturer's warranty to the City. If for any reason the manufacturer's warranty cannot be fully transferred to the City, the Contractor shall assist and cooperate with the City to the fullest extent to enforce such manufacturer's warranty for the benefit of the City.
22. **WARRANTY – SERVICES:** The Contractor warrants and represents that all services to be provided the City under the Contract will be fully and timely performed in a good and workmanlike manner in accordance with generally accepted industry standards and practices, the terms, conditions, and covenants of the Contract, and all applicable Federal, State and local laws, rules or regulations.
- A. The Contractor may not limit, exclude or disclaim the foregoing warranty or any warranty implied by law, and any attempt to do so shall be without force or effect.
 - B. Unless otherwise specified in the Contract, the warranty period shall be at least one year from the Acceptance Date. If during the warranty period, one or more of the above warranties are breached, the Contractor shall promptly upon receipt of demand perform the services again in accordance with above standard at no additional cost to the City. All costs incidental to such additional performance shall be borne by the Contractor. The City shall endeavor to give the Contractor written notice of the breach of warranty within thirty (30) calendar days of discovery of the breach warranty, but failure to give timely notice shall not impair the City's rights under this section.
 - C. If the Contractor is unable or unwilling to perform its services in accordance with the above standard as required by the City, then in addition to any other available remedy, the City may reduce the amount of services it may be

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required to purchase under the Contract from the Contractor, and purchase conforming services from other sources. In such event, the Contractor shall pay to the City upon demand the increased cost, if any, incurred by the City to procure such services from another source.

23. **ACCEPTANCE OF INCOMPLETE OR NON-CONFORMING DELIVERABLES:** If, instead of requiring immediate correction or removal and replacement of defective or non-conforming Deliverables, the City prefers to accept it, the City may do so. The Contractor shall pay all claims, costs, losses and damages attributable to the City's evaluation of and determination to accept such defective or non-conforming Deliverables. If any such acceptance occurs prior to final payment, the City may deduct such amounts as are necessary to compensate the City for the diminished value of the defective or non-conforming Deliverables. If the acceptance occurs after final payment, such amount will be refunded to the City by the Contractor.
24. **RIGHT TO ASSURANCE:** Whenever one party to the Contract in good faith has reason to question the other party's intent to perform, demand may be made to the other party for written assurance of the intent to perform. In the event that no assurance is given within the time specified after demand is made, the demanding party may treat this failure as an anticipatory repudiation of the Contract.
25. **STOP WORK NOTICE:** The City may issue an immediate Stop Work Notice in the event the Contractor is observed performing in a manner that is in violation of Federal, State, or local guidelines, or in a manner that is determined by the City to be unsafe to either life or property. Upon notification, the Contractor will cease all work until notified by the City that the violation or unsafe condition has been corrected. The Contractor shall be liable for all costs incurred by the City as a result of the issuance of such Stop Work Notice.
26. **DEFAULT:** The Contractor shall be in default under the Contract if the Contractor (a) fails to fully, timely and faithfully perform any of its material obligations under the Contract, (b) fails to provide adequate assurance of performance under Paragraph 24, (c) becomes insolvent or seeks relief under the bankruptcy laws of the United States or (d) makes a material misrepresentation in Contractor's Offer, or in any report or deliverable required to be submitted by the Contractor to the City.
27. **TERMINATION FOR CAUSE:** In the event of a default by the Contractor, the City shall have the right to terminate the Contract for cause, by written notice effective ten (10) calendar days, unless otherwise specified, after the date of such notice, unless the Contractor, within such ten (10) day period, cures such default, or provides evidence sufficient to prove to the City's reasonable satisfaction that such default does not, in fact, exist. The City may place Contractor on probation for a specified period of time within which the Contractor must correct any non-compliance issues. Probation shall not normally be for a period of more than nine (9) months, however, it may be for a longer period, not to exceed one (1) year depending on the circumstances. If the City determines the Contractor has failed to perform satisfactorily during the probation period, the City may proceed with suspension. In the event of a default by the Contractor, the City may suspend or debar the Contractor in accordance with the "City of Austin Purchasing Office Probation, Suspension and Debarment Rules for Vendors" and remove the Contractor from the City's vendor list for up to five (5) years and any Offer submitted by the Contractor may be disqualified for up to five (5) years. In addition to any other remedy available under law or in equity, the City shall be entitled to recover all actual damages, costs, losses and expenses, incurred by the City as a result of the Contractor's default, including, without limitation, cost of cover, reasonable attorneys' fees, court costs, and prejudgment and post-judgment interest at the maximum lawful rate. All rights and remedies under the Contract are cumulative and are not exclusive of any other right or remedy provided by law.
28. **TERMINATION WITHOUT CAUSE:** The City shall have the right to terminate the Contract, in whole or in part, without cause any time upon thirty (30) calendar days' prior written notice. Upon receipt of a notice of termination, the Contractor shall promptly cease all further work pursuant to the Contract, with such exceptions, if any, specified in the notice of termination. The City shall pay the Contractor, to the extent of funds Appropriated or otherwise legally available for such purposes, for all goods delivered and services performed and obligations incurred prior to the date of termination in accordance with the terms hereof.
29. **FRAUD:** Fraudulent statements by the Contractor on any Offer or in any report or deliverable required to be submitted by the Contractor to the City shall be grounds for the termination of the Contract for cause by the City and may result in legal action.

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30. DELAYS:

- A. The City may delay scheduled delivery or other due dates by written notice to the Contractor if the City deems it is in its best interest. If such delay causes an increase in the cost of the work under the Contract, the City and the Contractor shall negotiate an equitable adjustment for costs incurred by the Contractor in the Contract price and execute an amendment to the Contract. The Contractor must assert its right to an adjustment within thirty (30) calendar days from the date of receipt of the notice of delay. Failure to agree on any adjusted price shall be handled under the Dispute Resolution process specified in paragraph 48. However, nothing in this provision shall excuse the Contractor from delaying the delivery as notified.
- B. Neither party shall be liable for any default or delay in the performance of its obligations under this Contract if, while and to the extent such default or delay is caused by acts of God, fire, riots, civil commotion, labor disruptions, sabotage, sovereign conduct, or any other cause beyond the reasonable control of such Party. In the event of default or delay in contract performance due to any of the foregoing causes, then the time for completion of the services will be extended; provided, however, in such an event, a conference will be held within three (3) business days to establish a mutually agreeable period of time reasonably necessary to overcome the effect of such failure to perform.

31. INDEMNITY:

- A. Definitions:
 - i. "Indemnified Claims" shall include any and all claims, demands, suits, causes of action, judgments and liability of every character, type or description, including all reasonable costs and expenses of litigation, mediation or other alternate dispute resolution mechanism, including attorney and other professional fees for:
 - (1) damage to or loss of the property of any person (including, but not limited to the City, the Contractor, their respective agents, officers, employees and subcontractors; the officers, agents, and employees of such subcontractors; and third parties); and/or
 - (2) death, bodily injury, illness, disease, worker's compensation, loss of services, or loss of income or wages to any person (including but not limited to the agents, officers and employees of the City, the Contractor, the Contractor's subcontractors, and third parties),
 - ii. "Fault" shall include the sale of defective or non-conforming Deliverables, negligence, willful misconduct, or a breach of any legally imposed strict liability standard.
- B. **THE CONTRACTOR SHALL DEFEND (AT THE OPTION OF THE CITY), INDEMNIFY, AND HOLD THE CITY, ITS SUCCESSORS, ASSIGNS, OFFICERS, EMPLOYEES AND ELECTED OFFICIALS HARMLESS FROM AND AGAINST ALL INDEMNIFIED CLAIMS DIRECTLY ARISING OUT OF, INCIDENT TO, CONCERNING OR RESULTING FROM THE FAULT OF THE CONTRACTOR, OR THE CONTRACTOR'S AGENTS, EMPLOYEES OR SUBCONTRACTORS, IN THE PERFORMANCE OF THE CONTRACTOR'S OBLIGATIONS UNDER THE CONTRACT. NOTHING HEREIN SHALL BE DEEMED TO LIMIT THE RIGHTS OF THE CITY OR THE CONTRACTOR (INCLUDING, BUT NOT LIMITED TO, THE RIGHT TO SEEK CONTRIBUTION) AGAINST ANY THIRD PARTY WHO MAY BE LIABLE FOR AN INDEMNIFIED CLAIM.**

32. INSURANCE: (reference Section 0400 for specific coverage requirements). The following insurance requirement applies. (Revised March 2013).

- A. General Requirements.
 - i. The Contractor shall at a minimum carry insurance in the types and amounts indicated in Section 0400, Supplemental Purchase Provisions, for the duration of the Contract, including extension options and hold over periods, and during any warranty period.
 - ii. The Contractor shall provide Certificates of Insurance with the coverages and endorsements required in Section 0400, Supplemental Purchase Provisions, to the City as verification of coverage prior to contract execution and within fourteen (14) calendar days after written request from the

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City. Failure to provide the required Certificate of Insurance may subject the Offer to disqualification from consideration for award. The Contractor must also forward a Certificate of Insurance to the City whenever a previously identified policy period has expired, or an extension option or hold over period is exercised, as verification of continuing coverage.

- iii. The Contractor shall not commence work until the required insurance is obtained and until such insurance has been reviewed by the City. Approval of insurance by the City shall not relieve or decrease the liability of the Contractor hereunder and shall not be construed to be a limitation of liability on the part of the Contractor.
- iv. The City may request that the Contractor submit certificates of insurance to the City for all subcontractors prior to the subcontractors commencing work on the project.
- v. The Contractor's and all subcontractors' insurance coverage shall be written by companies licensed to do business in the State of Texas at the time the policies are issued and shall be written by companies with A.M. Best ratings of B+VII or better.
- vi. The "other" insurance clause shall not apply to the City where the City is an additional insured shown on any policy. It is intended that policies required in the Contract, covering both the City and the Contractor, shall be considered primary coverage as applicable.
- vii. If insurance policies are not written for amounts specified in Section 0400, Supplemental Purchase Provisions, the Contractor shall carry Umbrella or Excess Liability Insurance for any differences in amounts specified. If Excess Liability Insurance is provided, it shall follow the form of the primary coverage.
- viii. The City shall be entitled, upon request, at an agreed upon location, and without expense, to review certified copies of policies and endorsements thereto and may make any reasonable requests for deletion or revision or modification of particular policy terms, conditions, limitations, or exclusions except where policy provisions are established by law or regulations binding upon either of the parties hereto or the underwriter on any such policies.
- ix. The City reserves the right to review the insurance requirements set forth during the effective period of the Contract and to make reasonable adjustments to insurance coverage, limits, and exclusions when deemed necessary and prudent by the City based upon changes in statutory law, court decisions, the claims history of the industry or financial condition of the insurance company as well as the Contractor.
- x. The Contractor shall not cause any insurance to be canceled nor permit any insurance to lapse during the term of the Contract or as required in the Contract.
- xi. The Contractor shall be responsible for premiums, deductibles and self-insured retentions, if any, stated in policies. Self-insured retentions shall be disclosed on the Certificate of Insurance.
- xii. The Contractor shall provide the City thirty (30) calendar days' written notice of erosion of the aggregate limits below occurrence limits for all applicable coverages indicated within the Contract.
- xiii. The insurance coverages specified in Section 0400, Supplemental Purchase Provisions, are required minimums and are not intended to limit the responsibility or liability of the Contractor.

B. Specific Coverage Requirements: Specific insurance requirements are contained in Section 0400, Supplemental Purchase Provisions

33. **CLAIMS:** If any claim, demand, suit, or other action is asserted against the Contractor which arises under or concerns the Contract, or which could have a material adverse affect on the Contractor's ability to perform thereunder, the Contractor shall give written notice thereof to the City within ten (10) calendar days after receipt of notice by the

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Contractor. Such notice to the City shall state the date of notification of any such claim, demand, suit, or other action; the names and addresses of the claimant(s); the basis thereof; and the name of each person against whom such claim is being asserted. Such notice shall be delivered personally or by mail and shall be sent to the City and to the Austin City Attorney. Personal delivery to the City Attorney shall be to City Hall, 301 West 2nd Street, 4th Floor, Austin, Texas 78701, and mail delivery shall be to P.O. Box 1088, Austin, Texas 78767.

34. **NOTICES**: Unless otherwise specified, all notices, requests, or other communications required or appropriate to be given under the Contract shall be in writing and shall be deemed delivered three (3) business days after postmarked if sent by U.S. Postal Service Certified or Registered Mail, Return Receipt Requested. Notices delivered by other means shall be deemed delivered upon receipt by the addressee. Routine communications may be made by first class mail, telefax, or other commercially accepted means. Notices to the Contractor shall be sent to the address specified in the Contractor's Offer, or at such other address as a party may notify the other in writing. Notices to the City shall be addressed to the City at P.O. Box 1088, Austin, Texas 78767 and marked to the attention of the Contract Administrator.
35. **RIGHTS TO BID, PROPOSAL AND CONTRACTUAL MATERIAL**: All material submitted by the Contractor to the City shall become property of the City upon receipt. Any portions of such material claimed by the Contractor to be proprietary must be clearly marked as such. Determination of the public nature of the material is subject to the Texas Public Information Act, Chapter 552, Texas Government Code.
36. **NO WARRANTY BY CITY AGAINST INFRINGEMENTS**: The Contractor represents and warrants to the City that: (i) the Contractor shall provide the City good and indefeasible title to the Deliverables and (ii) the Deliverables supplied by the Contractor in accordance with the specifications in the Contract will not infringe, directly or contributorily, any patent, trademark, copyright, trade secret, or any other intellectual property right of any kind of any third party; that no claims have been made by any person or entity with respect to the ownership or operation of the Deliverables and the Contractor does not know of any valid basis for any such claims. The Contractor shall, at its sole expense, defend, indemnify, and hold the City harmless from and against all liability, damages, and costs (including court costs and reasonable fees of attorneys and other professionals) arising out of or resulting from: (i) any claim that the City's exercise anywhere in the world of the rights associated with the City's ownership, and if applicable, license rights, and its use of the Deliverables infringes the intellectual property rights of any third party; or (ii) the Contractor's breach of any of Contractor's representations or warranties stated in this Contract. In the event of any such claim, the City shall have the right to monitor such claim or at its option engage its own separate counsel to act as co-counsel on the City's behalf. Further, Contractor agrees that the City's specifications regarding the Deliverables shall in no way diminish Contractor's warranties or obligations under this paragraph and the City makes no warranty that the production, development, or delivery of such Deliverables will not impact such warranties of Contractor.
37. **CONFIDENTIALITY**: In order to provide the Deliverables to the City, Contractor may require access to certain of the City's and/or its licensors' confidential information (including inventions, employee information, trade secrets, confidential know-how, confidential business information, and other information which the City or its licensors consider confidential) (collectively, "Confidential Information"). Contractor acknowledges and agrees that the Confidential Information is the valuable property of the City and/or its licensors and any unauthorized use, disclosure, dissemination, or other release of the Confidential Information will substantially injure the City and/or its licensors. The Contractor (including its employees, subcontractors, agents, or representatives) agrees that it will maintain the Confidential Information in strict confidence and shall not disclose, disseminate, copy, divulge, recreate, or otherwise use the Confidential Information without the prior written consent of the City or in a manner not expressly permitted under this Agreement, unless the Confidential Information is required to be disclosed by law or an order of any court or other governmental authority with proper jurisdiction, provided the Contractor promptly notifies the City before disclosing such information so as to permit the City reasonable time to seek an appropriate protective order. The Contractor agrees to use protective measures no less stringent than the Contractor uses within its own business to protect its own most valuable information, which protective measures shall under all circumstances be at least reasonable measures to ensure the continued confidentiality of the Confidential Information.
38. **PUBLICATIONS**: All published material and written reports submitted under the Contract must be originally developed material unless otherwise specifically provided in the Contract. When material not originally developed is included in a report in any form, the source shall be identified.

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39. **ADVERTISING**: The Contractor shall not advertise or publish, without the City's prior consent, the fact that the City has entered into the Contract, except to the extent required by law.
40. **NO CONTINGENT FEES**: The Contractor warrants that no person or selling agency has been employed or retained to solicit or secure the Contract upon any agreement or understanding for commission, percentage, brokerage, or contingent fee, excepting bona fide employees of bona fide established commercial or selling agencies maintained by the Contractor for the purpose of securing business. For breach or violation of this warranty, the City shall have the right, in addition to any other remedy available, to cancel the Contract without liability and to deduct from any amounts owed to the Contractor, or otherwise recover, the full amount of such commission, percentage, brokerage or contingent fee.
41. **GRATUITIES**: The City may, by written notice to the Contractor, cancel the Contract without liability if it is determined by the City that gratuities were offered or given by the Contractor or any agent or representative of the Contractor to any officer or employee of the City of Austin with a view toward securing the Contract or securing favorable treatment with respect to the awarding or amending or the making of any determinations with respect to the performing of such contract. In the event the Contract is canceled by the City pursuant to this provision, the City shall be entitled, in addition to any other rights and remedies, to recover or withhold the amount of the cost incurred by the Contractor in providing such gratuities.
42. **PROHIBITION AGAINST PERSONAL INTEREST IN CONTRACTS**: No officer, employee, independent consultant, or elected official of the City who is involved in the development, evaluation, or decision-making process of the performance of any solicitation shall have a financial interest, direct or indirect, in the Contract resulting from that solicitation. Any willful violation of this section shall constitute impropriety in office, and any officer or employee guilty thereof shall be subject to disciplinary action up to and including dismissal. Any violation of this provision, with the knowledge, expressed or implied, of the Contractor shall render the Contract voidable by the City.
43. **INDEPENDENT CONTRACTOR**: The Contract shall not be construed as creating an employer/employee relationship, a partnership, or a joint venture. The Contractor's services shall be those of an independent contractor. The Contractor agrees and understands that the Contract does not grant any rights or privileges established for employees of the City.
44. **ASSIGNMENT-DELEGATION**: The Contract shall be binding upon and enure to the benefit of the City and the Contractor and their respective successors and assigns, provided however, that no right or interest in the Contract shall be assigned and no obligation shall be delegated by the Contractor without the prior written consent of the City. Any attempted assignment or delegation by the Contractor shall be void unless made in conformity with this paragraph. The Contract is not intended to confer rights or benefits on any person, firm or entity not a party hereto; it being the intention of the parties that there be no third party beneficiaries to the Contract.
45. **WAIVER**: No claim or right arising out of a breach of the Contract can be discharged in whole or in part by a waiver or renunciation of the claim or right unless the waiver or renunciation is supported by consideration and is in writing signed by the aggrieved party. No waiver by either the Contractor or the City of any one or more events of default by the other party shall operate as, or be construed to be, a permanent waiver of any rights or obligations under the Contract, or an express or implied acceptance of any other existing or future default or defaults, whether of a similar or different character.
46. **MODIFICATIONS**: The Contract can be modified or amended only by a writing signed by both parties. No pre-printed or similar terms on any the Contractor invoice, order or other document shall have any force or effect to change the terms, covenants, and conditions of the Contract.
47. **INTERPRETATION**: The Contract is intended by the parties as a final, complete and exclusive statement of the terms of their agreement. No course of prior dealing between the parties or course of performance or usage of the trade shall be relevant to supplement or explain any term used in the Contract. Although the Contract may have been substantially drafted by one party, it is the intent of the parties that all provisions be construed in a manner to be fair to both parties, reading no provisions more strictly against one party or the other. Whenever a term defined by the Uniform Commercial Code, as enacted by the State of Texas, is used in the Contract, the UCC definition shall control, unless otherwise defined in the Contract.

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48. DISPUTE RESOLUTION:

- A. If a dispute arises out of or relates to the Contract, or the breach thereof, the parties agree to negotiate prior to prosecuting a suit for damages. However, this section does not prohibit the filing of a lawsuit to toll the running of a statute of limitations or to seek injunctive relief. Either party may make a written request for a meeting between representatives of each party within fourteen (14) calendar days after receipt of the request or such later period as agreed by the parties. Each party shall include, at a minimum, one (1) senior level individual with decision-making authority regarding the dispute. The purpose of this and any subsequent meeting is to attempt in good faith to negotiate a resolution of the dispute. If, within thirty (30) calendar days after such meeting, the parties have not succeeded in negotiating a resolution of the dispute, they will proceed directly to mediation as described below. Negotiation may be waived by a written agreement signed by both parties, in which event the parties may proceed directly to mediation as described below.
- B. If the efforts to resolve the dispute through negotiation fail, or the parties waive the negotiation process, the parties may select, within thirty (30) calendar days, a mediator trained in mediation skills to assist with resolution of the dispute. Should they choose this option, the City and the Contractor agree to act in good faith in the selection of the mediator and to give consideration to qualified individuals nominated to act as mediator. Nothing in the Contract prevents the parties from relying on the skills of a person who is trained in the subject matter of the dispute or a contract interpretation expert. If the parties fail to agree on a mediator within thirty (30) calendar days of initiation of the mediation process, the mediator shall be selected by the Travis County Dispute Resolution Center (DRC). The parties agree to participate in mediation in good faith for up to thirty (30) calendar days from the date of the first mediation session. The City and the Contractor will share the mediator's fees equally and the parties will bear their own costs of participation such as fees for any consultants or attorneys they may utilize to represent them or otherwise assist them in the mediation.

49. JURISDICTION AND VENUE: The Contract is made under and shall be governed by the laws of the State of Texas, including, when applicable, the Uniform Commercial Code as adopted in Texas, V.T.C.A., Bus. & Comm. Code, Chapter 1, excluding any rule or principle that would refer to and apply the substantive law of another state or jurisdiction. All issues arising from this Contract shall be resolved in the courts of Travis County, Texas and the parties agree to submit to the exclusive personal jurisdiction of such courts. The foregoing, however, shall not be construed or interpreted to limit or restrict the right or ability of the City to seek and secure injunctive relief from any competent authority as contemplated herein.

50. INVALIDITY: The invalidity, illegality, or unenforceability of any provision of the Contract shall in no way affect the validity or enforceability of any other portion or provision of the Contract. Any void provision shall be deemed severed from the Contract and the balance of the Contract shall be construed and enforced as if the Contract did not contain the particular portion or provision held to be void. The parties further agree to reform the Contract to replace any stricken provision with a valid provision that comes as close as possible to the intent of the stricken provision. The provisions of this section shall not prevent this entire Contract from being void should a provision which is the essence of the Contract be determined to be void.

51. HOLIDAYS: The following holidays are observed by the City:

<u>Holiday</u>	<u>Date Observed</u>
New Year's Day	January 1
Martin Luther King, Jr.'s Birthday	Third Monday in January
President's Day	Third Monday in February
Memorial Day	Last Monday in May
Independence Day	July 4
Labor Day	First Monday in September
Veteran's Day	November 11

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Thanksgiving Day	Fourth Thursday in November
Friday after Thanksgiving	Friday after Thanksgiving
Christmas Eve	December 24
Christmas Day	December 25

If a Legal Holiday falls on Saturday, it will be observed on the preceding Friday. If a Legal Holiday falls on Sunday, it will be observed on the following Monday.

52. **SURVIVABILITY OF OBLIGATIONS:** All provisions of the Contract that impose continuing obligations on the parties, including but not limited to the warranty, indemnity, and confidentiality obligations of the parties, shall survive the expiration or termination of the Contract.

53. **NON-SUSPENSION OR DEBARMENT CERTIFICATION:**

The City of Austin is prohibited from contracting with or making prime or sub-awards to parties that are suspended or debarred or whose principals are suspended or debarred from Federal, State, or City of Austin Contracts. By accepting a Contract with the City, the Vendor certifies that its firm and its principals are not currently suspended or debarred from doing business with the Federal Government, as indicated by the General Services Administration List of Parties Excluded from Federal Procurement and Non-Procurement Programs, the State of Texas, or the City of Austin.

54. **EQUAL OPPORTUNITY**

A. **Equal Employment Opportunity:** No Contractor, or Contractor's agent, shall engage in any discriminatory employment practice as defined in Chapter 5-4 of the City Code. No Offer submitted to the City shall be considered, nor any Purchase Order issued, or any Contract awarded by the City unless the Offeror has executed and filed with the City Purchasing Office a current Non-Discrimination Certification. Non-compliance with Chapter 5-4 of the City Code may result in sanctions, including termination of the contract and the Contractor's suspension or debarment from participation on future City contracts until deemed compliant with Chapter 5-4.

B. **Americans with Disabilities Act (ADA) Compliance:** No Contractor, or Contractor's agent, shall engage in any discriminatory practice against individuals with disabilities as defined in the ADA, including but not limited to: employment, accessibility to goods and services, reasonable accommodations, and effective communications.

55. **BUY AMERICAN ACT-SUPPLIES (Applicable to certain Federally funded requirements)**

A. Definitions. As used in this paragraph –

i. "Component" means an article, material, or supply incorporated directly into an end product.

ii. "Cost of components" means -

- (1) For components purchased by the Contractor, the acquisition cost, including transportation costs to the place of incorporation into the end product (whether or not such costs are paid to a domestic firm), and any applicable duty (whether or not a duty-free entry certificate is issued); or
- (2) For components manufactured by the Contractor, all costs associated with the manufacture of the component, including transportation costs as described in paragraph (1) of this definition, plus allocable overhead costs, but excluding profit. Cost of components does not include any costs associated with the manufacture of the end product.

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- iii. "Domestic end product" means-
 - (1) An unmanufactured end product mined or produced in the United States; or
 - (2) An end product manufactured in the United States, if the cost of its components mined, produced, or manufactured in the United States exceeds 50 percent of the cost of all its components. Components of foreign origin of the same class or kind as those that the agency determines are not mined, produced, or manufactured in sufficient and reasonably available commercial quantities of a satisfactory quality are treated as domestic. Scrap generated, collected, and prepared for processing in the United States is considered domestic.
- iv. "End product" means those articles, materials, and supplies to be acquired under the contract for public use.
- v. "Foreign end product" means an end product other than a domestic end product.
- vi. "United States" means the 50 States, the District of Columbia, and outlying areas.
- B. The Buy American Act (41 U.S.C. 10a - 10d) provides a preference for domestic end products for supplies acquired for use in the United States.
- C. The City does not maintain a list of foreign articles that will be treated as domestic for this Contract; but will consider for approval foreign articles as domestic for this product if the articles are on a list approved by another Governmental Agency. The Offeror shall submit documentation with their Offer demonstrating that the article is on an approved Governmental list.
- D. The Contractor shall deliver only domestic end products except to the extent that it specified delivery of foreign end products in the provision of the Solicitation entitled "Buy American Act Certificate".

56. PROHIBITION OF BOYCOTT ISRAEL VERIFICATION

Pursuant to Texas Government Code §2270.002, the City is prohibited from contracting with any "company" for goods or services unless the following verification is included in this **Contract**.

- A. For the purposes of this Section only, the terms "company" and "boycott Israel" have the meaning assigned by Texas Government Code §2270.001.
- B. If the **Principal Artist** qualifies as a "company", then the **Principal Artist** verifies that he:
 - i. does not "boycott Israel"; and
 - ii. will not "boycott Israel" during the term of this **Contract**.
- C. The **Principal Artist's** obligations under this Section, if any exist, will automatically cease or be reduced to the extent that the requirements of Texas Government Code Chapter 2270 are subsequently repealed, reduced, or declared unenforceable or invalid in whole or in part by any court or tribunal of competent jurisdiction or by the Texas Attorney General, without any further impact on the validity or continuity of this Contract.

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The following Supplemental Purchasing Provisions apply to this solicitation:

1. **EXPLANATIONS OR CLARIFICATIONS:** (reference paragraph 5 in Section 0200)

All requests for explanations or clarifications must be submitted in writing to the Purchasing Office no later than 1:00 PM, October 19, 2018. Submissions may be made via email to Georgia.billela@austintexas.gov.

2. **INSURANCE:** Insurance is required for this solicitation.

A. **General Requirements:** See Section 0300, Standard Purchase Terms and Conditions, paragraph 32, entitled Insurance, for general insurance requirements.

- i. The Contractor shall provide a Certificate of Insurance as verification of coverages required below to the City at the below address prior to contract execution and within 14 calendar days after written request from the City. Failure to provide the required Certificate of Insurance may subject the Offer to disqualification from consideration for award
- ii. The Contractor shall not commence work until the required insurance is obtained and until such insurance has been reviewed by the City. Approval of insurance by the City shall not relieve or decrease the liability of the Contractor hereunder and shall not be construed to be a limitation of liability on the part of the Contractor.
- iii. The Contractor must also forward a Certificate of Insurance to the City whenever a previously identified policy period has expired, or an extension option or holdover period is exercised, as verification of continuing coverage.
- iv. The Certificate of Insurance, and updates, shall be mailed to the following address:

City of Austin Purchasing Office
P. O. Box 1088
Austin, Texas 78767

OR

PURInsuranceCompliance@austintexas.gov

B. **Specific Coverage Requirements:** The Contractor shall at a minimum carry insurance in the types and amounts indicated below for the duration of the Contract, including extension options and hold over periods, and during any warranty period. These insurance coverages are required minimums and are not intended to limit the responsibility or liability of the Contractor.

- i. **Worker's Compensation and Employers' Liability Insurance:** Coverage shall be consistent with statutory benefits outlined in the Texas Worker's Compensation Act (Section 401). The minimum policy limits for Employer's Liability are \$100,000 bodily injury each accident, \$500,000 bodily injury by disease policy limit and \$100,000 bodily injury by disease each employee.
 - (1) The Contractor's policy shall apply to the State of Texas and include these endorsements in favor of the City of Austin:
 - (a) Waiver of Subrogation, Form WC420304, or equivalent coverage
 - (b) Thirty (30) days Notice of Cancellation, Form WC420601, or equivalent coverage
- ii. **Commercial General Liability Insurance:** The minimum bodily injury and property damage per occurrence are \$500,000 for coverages A (Bodily Injury and Property Damage) and B (Personal and Advertising Injury).
 - (1) The policy shall contain the following provisions:
 - (a) Contractual liability coverage for liability assumed under the Contract and all other Contracts related to the project.
 - (b) Contractor/Subcontracted Work.

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- (c) Products/Completed Operations Liability for the duration of the warranty period.
 - (d) If the project involves digging or drilling provisions must be included that provide Explosion, Collapse, and/or Underground Coverage.
 - (2) The policy shall also include these endorsements in favor of the City of Austin:
 - (a) Waiver of Subrogation, Endorsement CG 2404, or equivalent coverage
 - (b) Thirty (30) days Notice of Cancellation, Endorsement CG 0205, or equivalent coverage
 - (c) The City of Austin listed as an additional insured, Endorsement CG 2010, or equivalent coverage
 - iii. **Business Automobile Liability Insurance:** The Contractor shall provide coverage for all owned, non-owned and hired vehicles with a minimum combined single limit of \$500,000 per occurrence for bodily injury and property damage. Alternate acceptable limits are \$250,000 bodily injury per person, \$500,000 bodily injury per occurrence and at least \$100,000 property damage liability per accident.
 - (1) The policy shall include these endorsements in favor of the City of Austin:
 - (a) Waiver of Subrogation, Endorsement CA0444, or equivalent coverage
 - (b) Thirty (30) days Notice of Cancellation, Endorsement CA0244, or equivalent coverage
 - (c) The City of Austin listed as an additional insured, Endorsement CA2048, or equivalent coverage.
- C. **Endorsements:** The specific insurance coverage endorsements specified above, or their equivalents must be provided. In the event that endorsements, which are the equivalent of the required coverage, are proposed to be substituted for the required coverage, copies of the equivalent endorsements must be provided for the City's review and approval.
3. **TERM OF CONTRACT:**
- A. The Contract shall commence upon execution, unless otherwise specified, and shall remain in effect for an initial term of twenty-four (24) months. The Contract may be extended beyond the initial term for up to three (3) additional twelve (12) month periods at the City's sole option. If the City exercises any extension option, all terms, conditions, and provisions of the Contract shall remain in effect for that extension period, subject only to any economic price adjustment otherwise allowed under the.
 - B. Upon expiration of the initial term or any period of extension, the Contractor agrees to hold over under the terms and conditions of this Contract for such a period of time as is reasonably necessary for the City to re-solicit and/or complete the deliverables due under this Contract. Any hold over period will not exceed 120 calendar days unless mutually agreed on by both parties in writing.
 - C. Upon written notice to the Contractor from the City's Purchasing Officer or his designee and acceptance of the Contractor, the term of this contract shall be extended on the same terms and conditions for an additional period as indicated in paragraph A above.
 - D. Prices are firm and fixed for the first twelve (12) months. Thereafter, price changes are subject to the Economic Price Adjustment provisions of this Contract.
4. **QUANTITIES:** The quantities listed herein are estimates for the period of the Contract. The City reserves the right to purchase more or less of these quantities as may be required during the Contract term. Quantities will be as needed and specified by the City for each order. Unless specified in the solicitation, there are no minimum order quantities.

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5. INVOICES and PAYMENT: (reference paragraphs 12 and 13 in Section 0300)

- A. The Contractor's invoice shall include a detailed labor usage, list of parts contractor cost and percentage of mark-up as per Section 0600, Bid Sheet, and copies of Contractor's receipt or invoices for all parts used for verification a copy of the Estimate or summary of Expedited services provided with each invoice.
- B. The Contractor's invoices shall include the following information at a minimum for the services provided: type, description, serial number, model number and location; breakdown of the labor; pricing from the published price list or catalog for the parts and materials used, and the associated percent markup.
- C. There shall be no separate charge(s) for administrative, overhead, per diem, insurance, travel, food, lodging, and transportation (i.e. mileage and fuel) costs. All necessary expenses shall be included in the hourly bid rates.
- D. Invoices shall contain a unique invoice number and the information required in Section 0300, paragraph 12, entitled "Invoices." Invoices received without all required information cannot be processed and will be returned to the vendor.

Invoices shall be emailed or mailed to the below address, or as indicated in the Bill To address on the Departments Delivery Order as appropriate:

	City of Austin
Department	Austin Convention Center
Attn:	Accounts Payable, Financial Management Division
Address	500 East Cesar Chavez
City, State Zip Code	Austin Texas 78701
Email	ACCD.AcctsPayable@austintexas.gov

	City of Austin
Department	Austin Police Dept.
Attn:	Financial Management
Address	P.O. Box 1629
City, State Zip Code	Austin Texas 78767-1629
Email	apdaccountspayable@ausintexas.gov

For the Fleet Department – Invoices shall be mailed to the Service Center that placed the order
Monthly statements shall be mailed to the address below:

	City of Austin
Department	Fleet Services Department
Attn:	Accounts Payable
Address	1190 Hargrave Street
City, State Zip Code	Austin Texas 78702

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	City of Austin
Department	Fire Department
Email	FireAcctspayable@austintexas.gov

	City of Austin
Department	Austin Water – Waller Creek
Attn:	Accounts Payable
Address	625 E. 10 th Street
City, State Zip Code	Austin Texas 78701

	City of Austin
Department	Parks and Recreation
Attn:	Accounts Payable
Address	200 S. Lamar Blvd.
City, State Zip Code	Austin Texas 78704
Email	PARDAccountspayable@ausintexas.gov

	AE
Department	Electric Utility Dept.
Attn:	Payments Section
Address	P.O. Box 3546
City, State Zip Code	Austin Texas 78764

- E. The Contractor agrees to accept payment by either credit card, check or Electronic Funds Transfer (EFT) for all goods and/or services provided under the Contract. The Contractor shall factor the cost of processing credit card payments into the Offer. There shall be no additional charges, surcharges, or penalties to the City for payments made by credit card.

6. WARRANTY:

The Contractor shall provide a written warranty for all parts, labor, and workmanship upon completion of each job. The warranty shall be guaranteed for a minimum of one year from completion date and shall be warranted against any malfunctions or defects in products, parts, and against faulty services. If the manufacturer's warranty is longer for any part(s) provided in repair or service work performed, then the longer warranty shall apply.

7. LIVING WAGES:

The City's Living Wage Program, Rule R161-17.14, is located at:

<http://www.austintexas.gov/edims/document.cfm?id=277854>

- A. The minimum wage required for all Contractor Employees (and all tiers of Subcontracting) directly assigned to this City Contract is \$15.00 per hour, unless Published Wage Rates are included in this solicitation. In addition, the City may stipulate higher wage rates in certain solicitations in order to assure quality and continuity of service.

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- B. The City requires Contractors submitting Offers on this Contract to provide a certification (**see the Living Wages Contractor Certification included in the Solicitation**) with their Offer certifying that all Contractor Employees (and all tiers of Subcontracting) directly assigned to this City Contract will be paid a minimum living wage equal to or greater than \$15.00 per hour. The certification shall include a list of all Contractor Employees (and all tiers of Subcontracting) directly assigned to providing services under the resultant contract including their name and job title. The list shall be updated and provided to the City as necessary throughout the term of the Contract.
 - C. The Contractor shall maintain throughout the term of the resultant contract basic employment and wage information for each employee as required by the Fair Labor Standards Act (FLSA).
 - D. The Contractor shall provide to the Department's assigned Contract Manager with the first invoice, individual Employee Certifications for all Contractor Employees (and all tiers of Subcontracting) directly assigned to the contract. The City reserves the right to request individual Employee Certifications at any time during the contract term. Employee Certifications shall be signed by each Contractor Employee (and all tiers of Subcontracting) directly assigned to the contract. The Employee Certification form is available on-line at https://www.austintexas.gov/financeonline/vendor_connection/index.cfm.
 - E. Contractor shall submit employee certifications for Contractor Employees (and all tiers of Subcontracting) annually on the anniversary date of contract award with the respective invoice to verify that employees are paid the Living Wage throughout the term of the contract. The Employee Certification Forms shall be submitted for Contractor Employees (and all tiers of Subcontracting) added to the contract and/or to report any employee changes as they occur.
 - F. The Department's assigned Contract Manager will periodically review the employee data submitted by the Contractor to verify compliance with this Living Wage provision. The City retains the right to review employee records required in paragraph C above to verify compliance with this provision.
8. **NON-COLLUSION, NON-CONFLICT OF INTEREST, AND ANTI-LOBBYING:**
- A. On June 14, 2018, the Austin City Council adopted Ordinance No. 20180614-056 replacing Chapter 2.7, Article 6 of the City Code relating to Anti-Lobbying and Procurement. The policy defined in this Code applies to Solicitations for goods and/or services requiring City Council approval under City Charter Article VII, Section 15 (Purchase Procedures). The City requires Offerors submitting Offers on this Solicitation to certify that the Offeror has not in any way directly or indirectly had communication restricted in the ordinance section 2-7-104 during the No-Lobbying Period as defined in the Ordinance. The text of the City Ordinance is posted on the Internet at: https://assets.austintexas.gov/purchase/downloads/New_ALO_Ordinance_No_20180614-056.pdf and is also included in the Solicitation, [Section 0200 V2, Solicitation Instructions June 26, 2018](#).
9. **WORKFORCE SECURITY CLEARANCE AND IDENTIFICATION (ID):**
- A. Access to the City Department buildings by the Contractor, all subcontractors and their employees will be strictly controlled at all times by the City. Security badges will be issued by the Department for this purpose. The Contractor shall submit a complete list of all persons requiring access to the City building at least thirty (30) days in advance of their need for access. The City reserves the right to deny a security badge to any Contractor personnel for reasonable cause. The City will notify the Contractor of any such denial no more than twenty (20) days after receipt of the Contractor's submittal.
 - B. Where denial of access by a particular person may cause the Contractor to be unable to perform any portion of the work of the contract, the Contractor shall so notify the City's Contract Manager, in writing, within ten (10) days of the receipt of notification of denial.

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- C. Contractor personnel will be required to check in at the security desk when entering or leaving the City building and security badges must be on display at all times when in the building. Failure to do so may be cause for removal of Contractor Personnel from the worksite, without regard to Contractor's schedule. Security badges may not be removed from the premises.
- D. The Contractor shall provide the City's Contract Manager with a list of personnel scheduled to enter the building, seven days in advance. The list shall identify the persons by name, date of birth, driver's license number, the times that they will be inside the building and the areas where they will be working. Only persons previously approved by the City for the issuance of security badges will be admitted to the building.
- E. The Contractor shall comply with all other security requirements imposed by the City and shall ensure that all employees and subcontractors are kept fully informed as to these requirements.

10. **WORKFORCE SECURITY CLEARANCE AND IDENTIFICATION (ID) (For Austin Convention Center Department):**

- A. Authorized ID and access to those acting as a Contractor or Contractor's Subcontractor who are providing services at Austin Convention Center Department (ACCD) must adhere to the security requirements defined below. Violation of the applicable requirements below may result in the Contractor or its Subcontractor to be removed from ACCD facility or property.
 - i. Other than ACCD and in-house contractor employees, and unless other arrangements are made with the Contract Manager, persons conducting business with Austin Convention Center (ACC) are required to enter through the service entrance at the pedestrian gate on Red River St. and check-in at the Security Check-In inside the service yard or with the Security Control Center. Persons arriving at ACC may also enter through the Administrative Offices entrance on Cesar Chavez Street. Persons conducting business with Palmer Events Center (PEC) are required to enter through the garage service entrance and check-in with the PEC Security Control Office or PEC Administrative Offices. Any other means of access entry into the facilities are unauthorized.
 - ii. Contractors, Contractor's Subcontractors or others who are providing services at ACCD shall be issued Temporary Badge/Access, which may be an ACCD Photo or Non-Photo ID Badge.
 - iii. All persons not directly escorted by an ACCD employee must clearly display an access/ID device while on ACCD facility premises.
 - iv. Use of ACCD access/ID devices to access any part of ACCD facilities for non-business purposes (events, shows, etc.) is prohibited.
 - v. Any ACCD employee may check an individual's status or contact Security Control Center whenever observing person(s) in non-public areas of ACCD facilities who are not being directly escorted by an ACCD employee or who are not displaying any required access/ID devices.
 - vi. Restricted areas of the facility with signs stating "Authorized Personnel Only" are off limits to all persons except those authorized.
 - vii. Unless authorized by ACCD Management, exterior access into ACCD facilities using keys is prohibited.
 - viii. Under no circumstances shall any person issued an access/ID device, allow another person entry into any ACCD facility using their access/ID device. This includes "piggy-backing" through access doors or gates. Any person with an ACCD ID badge or access device who allows another person to enter using their access privileges should bring the person directly to the Security Control Center to be checked-in.

- ix. Due to security and safety concerns, Contractors and Contractor's Subcontractors conducting business at ACCD, are not allowed to walk through the open service yard vehicle gates to enter or exit the service yards. Entry and exit should be by way of the designated pedestrian gates and walkway using appropriate access/ID devices and check-in procedures.
- x. Pedestrian traffic through ACCD's service yards and exhibit halls is restricted to authorized persons during event/show move-in and move-outs. Children under seventeen (17) are prohibited from ACCD service yards and exhibit halls during move-in and move-outs.
- xi. During periods where there is no move-in or move-out traffic in the service yards, only persons with legitimate business needs are allowed into the service yards.
- xii. Temporary badge/access devices issued to contractors, subcontractors or temporary workers must be returned to the Security Control Center at the completion of the ACCD work assignment. Non-photo temporary badges must be returned at the end of the employees work shift/assignment. Failure to return temporary badges/access devices at the completion of work assignments may lead to future ACCD facility access restrictions.

11. **ECONOMIC PRICE ADJUSTMENT:**

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contract be automatically adjusted as a result of the change in one or more line items made pursuant to this provision. Prices for products or services unaffected by verifiable cost trends shall not be subject to adjustment.

- B. **Effective Date:** Approved price adjustments will go into effect on the first day of the upcoming renewal period or anniversary date of contract award and remain in effect until contract expiration unless changed by subsequent amendment.
- C. **Adjustments:** A request for price adjustment must be made in writing and submitted to the other Party prior to the yearly anniversary date of the Contract; adjustments may only be considered at that time unless otherwise specified herein. Requested adjustments must be solely for the purpose of accommodating changes in the Contractor's direct costs. Contractor shall provide an updated price listing once agreed to adjustment(s) have been approved by the parties.
- D. **Indexes:** In most cases an index from the Bureau of Labor Standards (BLS) will be utilized; however, if there is more appropriate, industry recognized standard then that index may be selected.
- i. The following definitions apply:
- (1) **Base Period:** Month and year of the original contracted price (the solicitation close date).
 - (2) **Base Price:** Initial price quoted, proposed and/or contracted per unit of measure.
 - (3) **Adjusted Price:** Base Price after it has been adjusted in accordance with the applicable index change and instructions provided.
 - (4) **Change Factor:** The multiplier utilized to adjust the Base Price to the Adjusted Price.
 - (5) **Weight %:** The percent of the Base Price subject to adjustment based on an index change.
- ii. **Adjustment-Request Review:** Each adjustment-request received will be reviewed and compared to changes in the index(es) identified below. Where applicable:
- (1) Utilize final Compilation data instead of Preliminary data
 - (2) If the referenced index is no longer available shift up to the next higher category index.
- iii. **Index Identification:** Complete table as they may apply.

Weight % or \$ of Base Price: 100%	
Database Name: Employment Cost Index	
Series ID: CIU201S000300000I (B)	
<input checked="checked" type="checkbox"/> Not Seasonally Adjusted	<input type="checkbox"/> Seasonally Adjusted
Geographical Area: U.S.	
Description of Series ID: Total Compensation for Private Industry Workers in Service-Providing, Service Occupations	
This Index shall apply to the following items of the Bid Sheet / Cost Proposal: All	

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- E. **Calculation:** Price adjustment will be calculated as follows:

Single Index: Adjust the Base Price by the same factor calculated for the index change.

Index at time of calculation
Divided by index on solicitation close date
Equals Change Factor
Multiplied by the Base Rate
Equals the Adjusted Price

- F. If the requested adjustment is not supported by the referenced index, the City, at its sole discretion, may consider approving an adjustment on fully documented market increases.
12. **INTERLOCAL PURCHASING AGREEMENTS:** (applicable to competitively procured goods/services contracts).
- A. The City has entered into Interlocal Purchasing Agreements with other governmental entities, pursuant to the Interlocal Cooperation Act, Chapter 791 of the Texas Government Code. The Contractor agrees to offer the same prices and terms and conditions to other eligible governmental agencies that have an interlocal agreement with the City.
- B. The City does not accept any responsibility or liability for the purchases by other governmental agencies through an interlocal cooperative agreement.
13. **CONTRACT MANAGER:** The following person is designated as Contract Manager, and will act as the contact point between the City and the Contractor during the term of the Contract:

Department	Austin Convention Center
Contract Manager	Bryan Helford
Phone	512-404-4311
Email	Bryan.Helford@austintexas.gov

Department	Austin Police Dept.
Contract Manager	Juanita Fonseca
Phone	512-974-5067
Email	Juanita.fonseca@austintexas.gov
Department	Austin Fleet Services
Contract Manager	Ruben Cantu
Phone	512-974-1532
Email	Ruben.cantu@austintexas.gov

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Department	Austin Fire Department
Contract Manager	Karen Bitzer
Phone	512-974-4131
Email	Karen.Bitzer@austintexas.gov

Department	Austin Water
Contract Manager	Jessica Easley
Phone	512-972-0312
Email	Jessica.Easley@austintexas.gov

Department	Parks and Recreation Department
Contract Manager	Robert Morrison
Phone	512-974-6790
Email	Robert.Morrison@austintexas.gov

Department	AE
Contract Manager	Sammy Ramirez
Phone	512-322-6165
Email	Sammy.ramirez@austinenergy.com

*Note: The above listed Contract Manager is not the authorized Contact Person for purposes of the **NON-COLLUSION, NON-CONFLICT OF INTEREST, AND ANTI-LOBBYING Provision** of this Section; and therefore, contact with the Contract Manager is prohibited during the no contact period.

Section 0605: Local Business Presence Identification

A firm (Offeror or Subcontractor) is considered to have a Local Business Presence if the firm is headquartered in the Austin Corporate City Limits, or has a branch office located in the Austin Corporate City Limits in operation for the last five (5) years, currently employs residents of the City of Austin, Texas, and will use employees that reside in the City of Austin, Texas, to support this Contract. The City defines headquarters as the administrative center where most of the important functions and full responsibility for managing and coordinating the business activities of the firm are located. The City defines branch office as a smaller, remotely located office that is separate from a firm's headquarters that offers the services requested and required under this solicitation.

OFFEROR MUST SUBMIT THE FOLLOWING INFORMATION FOR EACH LOCAL BUSINESS (INCLUDING THE OFFEROR, IF APPLICABLE) TO BE CONSIDERED FOR LOCAL PRESENCE.

NOTE: ALL FIRMS MUST BE IDENTIFIED ON THE MBE/WBE COMPLIANCE PLAN OR NO GOALS UTILIZATION PLAN (REFERENCE SECTION 0900).

USE ADDITIONAL PAGES AS NECESSARY

OFFEROR:

Name of Local Firm	AUSTIN MOBILE LOCKSMITH LLC	
Physical Address	13359 N HWY 185 Austin TX 78753	
Is your headquarters located in the Corporate City Limits? (circle one)	<input checked="checked" type="radio"/> Yes	<input type="radio"/> No
or		
Has your branch office been located in the Corporate City Limits for the last 5 years?	<input type="radio"/> Yes	<input type="radio"/> No
Will your business be providing additional economic development opportunities created by the contract award? (e.g., hiring, or employing residents of the City of Austin or increasing tax revenue?)	<input type="radio"/> Yes	<input type="radio"/> No

SUBCONTRACTOR(S):

Name of Local Firm		
Physical Address		
Is your headquarters located in the Corporate City Limits? (circle one)	<input type="radio"/> Yes	<input type="radio"/> No
or		
Has your branch office been located in the Corporate City Limits for the last 5 years	<input type="radio"/> Yes	<input type="radio"/> No

Will your business be providing additional economic development opportunities created by the contract award? (e.g., hiring, or employing residents of the City of Austin or increasing tax revenue?)	Yes	No

SUBCONTRACTOR(S):

Name of Local Firm		
Physical Address		
Is your headquarters located in the Corporate City Limits? (circle one)	Yes	No
or		
Has your branch office been located in the Corporate City Limits for the last 5 years	Yes	No
Will your business be providing additional economic development opportunities created by the contract award? (e.g., hiring, or employing residents of the City of Austin or increasing tax revenue?)	Yes	No

Section 0700: Reference Sheet

Responding Company Name AUSTIN MOBILE LOCKSMITH LLC

The City at its discretion may check references in order to determine the Offeror's experience and ability to provide the products and/or services described in this Solicitation. The Offeror shall furnish at least 3 complete and verifiable references. References shall consist of customers to whom the offeror has provided the same or similar services within the last 5 years. References shall indicate a record of positive past performance.

1. Company's Name

Name and Title of Contact

Project Name

Present Address

City, State, Zip Code

Telephone Number

Email Address

Motor Man

John Martin - Owner

Make and program car keys

1520 Sam Bass Rd

Round Rock, TX 78681

512-804-0123 Fax Number ()

2. Company's Name

Name and Title of Contact

Project Name

Present Address

City, State, Zip Code

Telephone Number

Email Address

Sun Auto - Georgetown

Marcus Wuttrich - Manager

Car keys and module re-flashes

1403 Rivery Blvd

Georgetown, TX 78628

512-942-5055 Fax Number ()

3. Company's Name

Name and Title of Contact

Project Name

Present Address

City, State, Zip Code

Telephone Number

Email Address

Creative Side Studio

Courtney Grey - Owner

Install and program stand alone digital lock

321 W. Ben White Blvd #204

Austin, TX 78704

512-799-0731 Fax Number ()

info@creative-side.org

City of Austin, Texas

Section 0800

NON-DISCRIMINATION AND NON-RETALIATION CERTIFICATION

City of Austin, Texas

Equal Employment/Fair Housing Office

To: City of Austin, Texas,

I hereby certify that our firm complies with the Code of the City of Austin, Section 5-4-2 as reiterated below, and agrees:

- (1) Not to engage in any discriminatory employment practice defined in this chapter.
- (2) To take affirmative action to ensure that applicants are employed, and that employees are treated during employment, without discrimination being practiced against them as defined in this chapter, including affirmative action relative to employment, promotion, demotion or transfer, recruitment or recruitment advertising, layoff or termination, rate of pay or other forms of compensation, and selection for training or any other terms, conditions or privileges of employment.
- (3) To post in conspicuous places, available to employees and applicants for employment, notices to be provided by the Equal Employment/Fair Housing Office setting forth the provisions of this chapter.
- (4) To state in all solicitations or advertisements for employees placed by or on behalf of the Contractor, that all qualified applicants will receive consideration for employment without regard to race, creed, color, religion, national origin, sexual orientation, gender identity, disability, sex or age.
- (5) To obtain a written statement from any labor union or labor organization furnishing labor or service to Contractors in which said union or organization has agreed not to engage in any discriminatory employment practices as defined in this chapter and to take affirmative action to implement policies and provisions of this chapter.
- (6) To cooperate fully with City and the Equal Employment/Fair Housing Office in connection with any investigation or conciliation effort of the Equal Employment/Fair Housing Office to ensure that the purpose of the provisions against discriminatory employment practices are being carried out.
- (7) To require of all subcontractors having 15 or more employees who hold any subcontract providing for the expenditure of \$2,000 or more in connection with any contract with the City subject to the terms of this chapter that they do not engage in any discriminatory employment practice as defined in this chapter

For the purposes of this Offer and any resulting Contract, Contractor adopts the provisions of the City's Minimum Standard Non-Discrimination and Non-Retaliation Policy set forth below.

City of Austin

Minimum Standard Non-Discrimination and Non-Retaliation in Employment Policy

As an Equal Employment Opportunity (EEO) employer, the Contractor will conduct its personnel activities in accordance with established federal, state and local EEO laws and regulations.

The Contractor will not discriminate against any applicant or employee based on race, creed, color, national origin, sex, age, religion, veteran status, gender identity, disability, or sexual orientation. This policy covers all aspects of employment, including hiring, placement, upgrading, transfer, demotion, recruitment, recruitment advertising, selection for training and apprenticeship, rates of pay or other forms of compensation, and layoff or termination.

The Contractor agrees to prohibit retaliation, discharge or otherwise discrimination against any employee or applicant for employment who has inquired about, discussed or disclosed their compensation.

Further, employees who experience discrimination, sexual harassment, or another form of harassment should immediately report it to their supervisor. If this is not a suitable avenue for addressing their complaint, employees are advised to contact another member of management or their human resources representative. No employee shall be discriminated against, harassed, intimidated, nor suffer any reprisal as a result of reporting a violation of this policy. Furthermore, any employee, supervisor, or manager who becomes aware of any such discrimination or harassment should immediately report it to executive management or the human resources office to ensure that such conduct does not continue.

Contractor agrees that to the extent of any inconsistency, omission, or conflict with its current non-discrimination and non-retaliation employment policy, the Contractor has expressly adopted the provisions of the City's Minimum Non-Discrimination Policy contained in Section 5-4-2 of the City Code and set forth above, as the Contractor's Non-Discrimination Policy or as an amendment to such Policy and such provisions are intended to not only supplement the Contractor's policy, but will also supersede the Contractor's policy to the extent of any conflict.

UPON CONTRACT AWARD, THE CONTRACTOR SHALL PROVIDE THE CITY A COPY OF THE CONTRACTOR'S NON-DISCRIMINATION AND NON-RETALIATION POLICIES ON COMPANY LETTERHEAD, WHICH CONFORMS IN FORM, SCOPE, AND CONTENT TO THE CITY'S MINIMUM NON-DISCRIMINATION AND NON-RETALIATION POLICIES, AS SET FORTH HEREIN, **OR** THIS NON-DISCRIMINATION AND NON-RETALIATION POLICY, WHICH HAS BEEN ADOPTED BY THE CONTRACTOR FOR ALL PURPOSES WILL BE CONSIDERED THE CONTRACTOR'S NON-DISCRIMINATION AND NON-RETALIATION POLICY WITHOUT THE REQUIREMENT OF A SEPARATE SUBMITTAL.

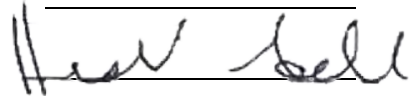
Sanctions:

Our firm understands that non-compliance with Chapter 5-4 and the City's Non-Retaliation Policy may result in sanctions, including termination of the contract and suspension or debarment from participation in future City contracts until deemed compliant with the requirements of Chapter 5-4 and the Non-Retaliation Policy.

Term:

The Contractor agrees that this Section 0800 Non-Discrimination and Non-Retaliation Certificate of the Contractor's separate conforming policy, which the Contractor has executed and filed with the City, will remain in force and effect for one year from the date of filing. The Contractor further agrees that, in consideration of the receipt of continued Contract payment, the Contractor's Non-Discrimination and Non-Retaliation Policy will automatically renew from year-to-year for the term of the underlying Contract.

Dated this 24 day of October, 2018

CONTRACTOR	<u>Austin Mobile Locksmith LLC</u>
Authorized Signature	
Title	<u>President</u>

Section 0815: Living Wages Contractor Certification

Pursuant to the Living Wages provision (reference Section 0400, Supplemental Purchase Provisions) the Contractor is required to pay to all employees of the Prime Contractor and all tiers of subcontractors directly assigned to this City contract a minimum Living Wage equal to or greater than \$15.00 per hour.

- (1) The below listed individuals are all known employees of the Prime Contractor and its subcontractors who are directly assigned to this contract, and all are compensated at wage rates equal to or greater than \$15.00 per hour:

Employee Name	Employer	Prime or Sub	Your Normal Rate	Employee Job Title
Heath Gallon	Austin mobile Locksmith	prime	above \$15	President

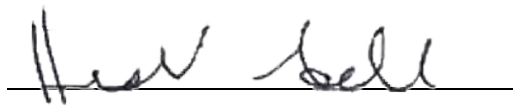
- (2) All future employees of both the Prime Contractor and all tiers of subcontractors directly assigned to this Contract will be paid a minimum Living Wage equal to or greater than \$15.00 per hour.
- (3) Our firm will not retaliate against any employee of either the Prime Contractor or any tier of subcontractors claiming non-compliance with the Living Wage provision.

A Prime Contractor or subcontractor that violates this Living Wage provision shall pay each of its affected employees the amount of the deficiency for each day the violation continues. Willful or repeated violations of the provision by either the Prime Contractor or any tier of subcontractor, or fraudulent statements made on this certification, may result in termination of this Contract for Cause, subject the violating firm to possible suspension or debarment, or result in legal action.

I hereby certify that all the listed employees of both the Prime Contractor and all tiers of subcontractors who are directly assigned to this contract are paid a minimum Living Wage equal to or greater than \$15.00 per hour.

Contractor's Name: AUSTIN MOBILE LOCKSMITH LLC

Signature of Officer
or Authorized
Representative:



Date: October 24, 2018

Printed Name:

Heath Gallon

Title

President

Section 0835: Non-Resident Bidder Provisions

Company Name AUSTIN MOBILE LOCKSMITH LLC

- A. Bidder must answer the following questions in accordance with Vernon's Texas Statutes and Codes Annotated Government Code 2252.002, as amended:

Is the Bidder that is making and submitting this Bid a "Resident Bidder" or a "non-resident Bidder"?

Answer: Resident Bidder

- (1) Texas Resident Bidder- A Bidder whose principle place of business is in Texas and includes a Contractor whose ultimate parent company or majority owner has its principal place of business in Texas.
(2) Nonresident Bidder- A Bidder who is not a Texas Resident Bidder.

- B. If the Bidder is a "Nonresident Bidder" does the state, in which the Nonresident Bidder's principal place of business is located, have a law requiring a Nonresident Bidder of that state to bid a certain amount or percentage under the Bid of a Resident Bidder of that state in order for the nonresident Bidder of that state to be awarded a Contract on such bid in said state?

Answer: no Which State: _____

- C. If the answer to Question B is "yes", then what amount or percentage must a Texas Resident Bidder bid under the bid price of a Resident Bidder of that state in order to be awarded a Contract on such bid in said state?

Answer: no

SECTION 0600-BID SHEET CITY OF AUSTIN LOCKSMITH MAINTENANCE AND REPAIR SERVICES					
SOLICITATION NO.: IFB 8200 GLB1009					
Special Instructions: Be advised that exceptions taken or qualifying statements made to any portion of the solicitations may jeopardize acceptance of the bid and may result in disqualification of the bid. Prices being submitted shall include ALL discounts, handling and shipping charges, FOB Destination.					
SECTION 1 - SPECIFIED ITEMS (MOST FREQUENTLY USED ITEMS)					
The estimate shall not include a separate charge for administrative, overhead, per diem and transportation (i.e. travel time, mileage, and fuel) costs. These expenses shall be included in the hourly rates and shall not be paid separately.					
A bid of '0' (zero) will be interpreted by the City as a no-charge (free) item and the City will not expect to pay for that item. A bid of 'no bid' will be interpreted by the City that the responder does not wish to bid on that item.					
The quantities listed are annual estimates and not a guarantee of actual volume. The City reserves the right to purchase more or less of these quantities as may be required during the Contract Term. Quantities will be as needed and specified by the City for each order. The City may award the contract for any item or group of items on the solicitation, or any combination deemed most advantageous to the City.					
Failure to respond to all sections of this Bid Sheet or altering this Bid Sheet may result in the disqualification of the bidder's bid.					
Item No.	Description	Estimated Annual QTY	Unit of Measure	Unit Price	Extended Price
Labor Rate per hour during Normal Business Hours Monday - Friday (6:00 a.m. to 6:00 p.m.)					
1	Mechanical Lock Repair	125	Hours	84.94	\$10,617.50
2	Electronic Lock Repair	75	Hours	94.94	\$7,120.50
3	General & Routine Repair	250	Hours	84.94	\$21,235.00
4	Door Closer Repair	75	Hours	84.94	\$6,370.50
5	Automatic Door Component Repair	75	Hours	94.94	\$7,120.50
6	Re-keying per cylinder cost	250	Each	20.5	\$5,125.00
Labor Rate per hour for services provided "After Hours" (6:01p.m and 5:59 a.m.), weekend, and City Holidays. Hourly rates for these non-regular hours may not exceed 150% (time and a half) of the regular hours. (The Contractor shall not invoice the non-regular business hour rate for services unless approved by the City prior to starting the work.)					
7	Mechanical Lock Repair	50	Hours	84.94	\$4,247.00
8	Electronic Lock Repair	50	Hours	94.94	\$4,747.00
9	General & Routine Repair	50	Hours	94.94	\$4,747.00
10	Door Closer Repair	50	Hours	94.94	\$4,747.00
11	Automatic Door Component Repair	50	Hours	94.94	\$4,747.00
12	Re-keying per cylinder cost	50	Each	20.5	\$1,025.00
Expedited Labor Rate for services provided within 120 minutes after notification of request due to and emergency request.					
13	Expedited Service	50	Hours	\$94.94	\$4,747.00
SUBTOTAL OF SECTION 1					\$86,596.00
SECTION 2 - MARKUP TO COSTS					
Bidder must be able to provide mechanical and electronic hardware to complete the repairs. The prices for these items shall be based on the price paid plus markup as indicated below.					
The percentage markups shall be fixed throughout the term of the Contract including any subsequent renewal periods, and are not subject to increase.					
Item No.	Item Description	Estimated Annual Expenditure	Markup to Costs (Percentage)	Extended Price	
14	Markup to cost for Mechanical Hardware (not to exceed 10%)	\$20,000	10.00%	\$22,000.00	
15	Markup to cost for Electronic Hardware (not to exceed 10%)	\$10,000	10.00%	\$11,000.00	
SUBTOTAL OF SECTION 2					\$33,000.00
TOTAL OF BID					\$119,596.00
SECTION 3 - CERTIFICATION OF EXPERIENCE					
Please check the box below as confirmation of Company Certification of required experience requirement as stated in Section 0500 paragraph 2.1.1.					
<input checked="" type="checkbox"/>	I self-certify that Austin Mobile Locksmith LLC meets or exceeds the experience requirement in Section 0500; Item 2.1.1.				
SECTION 4 - FOR INFORMATIONAL PURPOSES ONLY (Markup for this section will not be used to determine award)					
This information is for informational purposes only and will not be evaluated. The City does not guarantee the purchase of any additional services.					
The City may wish to purchase additional items or services.					
Please list any additional items and services your Company offers and the mark-up to cost for the listed items and services. A bid of zero ('0') will be interpreted by the City that all services will be provided at retail price. A 'no bid' or blank entry will be interpreted by the City that your Company does not wish to provide additional services.					
Provide your markup from manufacturer's suggested retail price for these services					
The percentage markups shall be fixed throughout the term of the Contract including any subsequent renewal periods, and are not subject to increase.					
ITEM NO.	DESCRIPTION OF OTHER SERVICES OR PRODUCTS				% Mark-up from MSRP
16	Indicate the manufacturer's suggested retail price percent mark-up for these items or services and provide manufacturer's price sheet.				25%

COMPANY NAME: Austin Mobile Locksmith LLC

**MINORITY- AND WOMEN-OWNED BUSINESS ENTERPRISE (MBE/WBE)
PROCUREMENT PROGRAM
Subcontracting/Sub-Consulting ("Subcontractor") Utilization Form**

SOLICITATION NUMBER: IFB 8200 GLB1009
SOLICITATION TITLE: Locksmith Services

In accordance with the City of Austin's Minority and Women-Owned Business Enterprises (M/WBE) Procurement Program (Program), Chapters 2-9A/B/C/D of the City Code and M/WBE Program Rules, this Solicitation was reviewed by the Small and Minority Business Resources Department (SMBR) to determine if M/WBE Subcontractor/Sub-Consultant ("Subcontractor") Goals could be applied. Due to insufficient subcontracting/subconsultant opportunities and/or insufficient availability of M/WBE certified firms, SMBR has assigned no subcontracting goals for this Solicitation. However, Offerors who choose to use Subcontractors must comply with the City's M/WBE Procurement Program as described below. Additionally, if the Contractor seeks to add Subcontractors after the Contract is awarded, the Program requirements shall apply to any Contract(s) resulting from this Solicitation.

Instructions:

- a.) Offerors who do not intend to use Subcontractors shall check the "NO" box and follow the corresponding instructions.
b.) Offerors who intend to use Subcontractors shall check the applicable "YES" box and follow the instructions. **Offers that do not include the following required documents shall be deemed non-compliant or nonresponsive as applicable, and the Offeror's submission may not be considered for award.**

☒ **NO, I DO NOT intend to use Subcontractors/Sub-consultants.**

Instructions: Offerors that do not intend to use Subcontractors shall complete and sign this form below (Subcontracting/Sub-Consulting ("Subcontractor") Utilization Form) and include it with their sealed Offer.

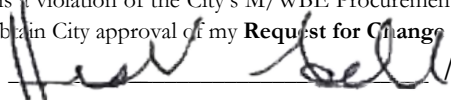
☐ **YES, I DO intend to use Subcontractors /Sub-consultants.**

Instructions: Offerors that do intend to use Subcontractors shall complete and sign this form below (Subcontracting/Sub-Consulting ("Subcontractor") Utilization Form), and follow the additional Instructions in the (Subcontracting/Sub-Consulting ("Subcontractor") Utilization Plan). Contact SMBR if there are any questions about submitting these forms.

Offeror Information			
Company Name	AUSTIN MOBILE LOCKSMITH LLC		
City Vendor ID Code	V00000956926		
Physical Address	13359 N HWY 185		
City, State Zip	Austin TX 78753		
Phone Number	512-955-1300	Email Address	bakelock@gmail.com
Is the Offeror City of Austin M/WBE certified?	<input checked="" type="checkbox"/> NO <input type="checkbox"/> YES Indicate one: <input type="checkbox"/> MBE <input type="checkbox"/> WBE <input type="checkbox"/> MBE/WBE Joint Venture		

Offeror Certification: I understand that even though SMBR did not assign subcontract goals to this Solicitation, I will comply with the City's M/WBE Procurement Program if I intend to include Subcontractors in my Offer. I further agree that this completed **Subcontracting/Sub-Consulting Utilization Form**, and if applicable my completed **Subcontracting/Sub-Consulting Utilization Plan**, shall become a part of any Contract I may be awarded as the result of this Solicitation. Further, if I am awarded a Contract and I am not using Subcontractor(s) but later intend to add Subcontractor(s), before the Subcontractor(s) is hired or begins work, I will comply with the City's M/WBE Procurement Program and submit the **Request For Change** form to add any Subcontractor(s) to the Project Manager or the Contract Manager for prior authorization by the City and perform Good Faith Efforts (GFE), if applicable. I understand that, if a Subcontractor is not listed in my **Subcontracting/Sub-Consulting Utilization Plan**, it is a violation of the City's M/WBE Procurement Program for me to hire the Subcontractor or allow the Subcontractor to begin work, unless I first obtain City approval of my **Request for Change** form. I understand that, if a Subcontractor is not listed in my **Subcontracting/Sub-Consulting Utilization Plan**, it is a violation of the City's M/WBE Procurement Program for me to hire the Subcontractor or allow the Subcontractor to begin work, unless I first obtain City approval of my **Request for Change** form.

Heath Gallon, President

 / October 19, 2018

Name and Title of Authorized Representative (Print or Type)

Signature/Date

**CITY OF AUSTIN
SCOPE OF WORK
LOCKSMITH SERVICES
SOLICITATION NO.: IFB 8200 GLB1009**

1.0 PURPOSE

The City of Austin ("City") seeks to establish a Contract with a qualified Vendor ("Contractor") for all-inclusive security locking hardware, locksmith services and safe services and repair at several City locations. The security locking hardware, maintenance and repairs services described are for use by various City departments on an as-needed basis. All service is to be coordinated with each Department's Contract Manager (Contract Manager) or designee. The City reserves the right to add or remove City departments and facilities at the City's discretion. All services shall be rendered at the location specified at the time of order.

Any services that have been omitted from this scope of work that are clearly necessary or in conformance shall be considered a requirement although not directly specific or called for in the scope of work.

2.0 CONTRACTOR REQUIREMENTS

2.1 Contractor Qualifications

The Contractor shall:

- 2.1.1 Have a minimum of five (5) years of continuous experience in providing security locking hardware maintenance and repair services that are similar in size and scope to the City's.

2.2 Hours of Service

- 2.2.1 The Contractor shall perform all services within **regular business hours** which is defined as Monday through Friday from 6:00 a.m. through 6:00 p.m.

- 2.2.1.1 If the Contractor is unable to provide these services during designated Regular Hours, the Contractor shall obtain written approval from the Contract Manager or designee to perform services during Non-Regular Hours. Work performed during Non-Regular Hours which are covered under this provision, shall be billed at the Regular Hourly Labor Rate per Section 0600.

- 2.2.2 The Contractor may be required to perform services during **non-regular business hours**, which is defined as Monday through Friday, from 6:01 p.m. to 5:59 a.m. and all-day Saturday, Sunday and Holidays. Hourly rates for these non-regular hours may be charged to the City up to 150% (time and a half) of the regular hours. The Contractor shall not invoice the non-regular business hour rate for services unless requested and approved in writing by the Contract Manager or designee prior to starting the project.

- 2.2.2.1 If it becomes necessary for the Contractor to perform work during non-regular business hours, a list of the Contractor's employees who are scheduled to work shall be given to the Contract Manager or designee prior to start of services.

- 2.2.3 Overtime shall not be performed unless previously approved in writing by the Contract Manager or designee.

2.3 Expedited Services

- 2.3.1 Expedited Services shall be defined as services which are needed immediately due to unforeseen event(s) or a situation which threatens to interfere with the business operations or public safety of the City. The City shall have the sole and final authority in determining when services will be designated as expedited.

**CITY OF AUSTIN
SCOPE OF WORK
LOCKSMITH SERVICES
SOLICITATION NO.: IFB 8200 GLB1009**

- 2.3.2 Expedited services shall be available 24 hours a day, 365 days a year. The Contractor shall respond/acknowledge to an expedited request (a "Notification") within 60 minutes and be onsite within 120 minutes, of notification by the City. Response time shall begin from the time the call is made to the time the Contractor's technician signs in at the facility.
- 2.3.3 The Contractor shall be billed in accordance with the hourly rate as indicated on the Section 0600 for expedited services. Regular and Non-Regular hourly rates to not apply to expedited services.
- 2.3.4 The Contractor shall provide a complete expedited cost estimate with an estimated completion time to the Contract Manager or designee within 24 hours of Notification, at no cost to the City.
- 2.3.5 The Contractor shall provide complete repair or temporary repair if major parts are unavailable at the time of call with written estimated completion of expedited service.
- 2.3.6 If providing a verbal estimate, the Contractor shall provide the Contract Manager or designee, a summary of services within 2 business days. The summary shall include: the location of the services, type and description of services to be performed, and an itemized cost of labor and parts (based on prices established within the contract). Verbal estimates shall not release the Contractor from responsibilities as described by the terms of the contract.
- 2.3.7 During expedited services, all other provisions of this contract shall apply.

2.4 Labor and Personnel

The Contractor shall:

- 2.4.1 Provide a single point of contact (SPOC), who is English-speaking, skilled, knowledgeable and experienced with the services provided under the contract. The SPOC's contact name, phone number and e-mail address shall be provided to the Contract Manager or designee. During times when the SPOC is unavailable, the Contractor shall provide contact information for a designee to act on their behalf.
- 2.4.2 Ensure that all service representatives report to the Security Control Center upon arrival and departure from City premises.
- 2.4.3 Ensure personnel are uniformed and badged to identify themselves as Contractor employees while performing work on City properties.
- 2.4.4 Ensure Contractor's uniforms display the Contractor's name clearly on the shirt,
- 2.4.5 Contractor's personnel shall carry a company issued photo identification badge.
- 2.4.6 The City reserves the right to request that the Contractor remove any employee of the contractor whose conduct is improper, inappropriate, or offensive; and such employee shall not be assigned to provide services for the remainder of the contract term without the written consent of the City.

**CITY OF AUSTIN
SCOPE OF WORK
LOCKSMITH SERVICES
SOLICITATION NO.: IFB 8200 GLB1009**

2.5 Contractor Responsibilities

The Contractor shall:

- 2.5.1 Provide all labor, supervision, travel, diagnostics, parts, equipment, tools, materials, permits, licenses, supplies, incidentals, expendable items, personal protective equipment, insurance, and training to successfully perform all services in accordance with the specifications, terms, and conditions set forth herein.
- 2.5.2 Understand and agree that the scheduling of events at City facilities takes precedence over any scheduled maintenance and repair services agreed to by the City and the Contractor. The Contractor shall not hold the City liable, financially or otherwise, if the City needs to reschedule services with the Contractor due to a new event scheduled at a City facility. The City will make every reasonable effort to immediately notify the Contractor of changes in the City's schedule of events which may have an impact on scheduled services.
- 2.5.3 Provide hardware, installation, repair, and re-keying services for all major brands of locks and door hardware, including, but not limited to: Best (or comparable core lock), Sergeant, Falcon, Von Duprin, and Schlage brands or Contract Manager approved brand.
- 2.5.4 Provide installation and repair services for all security-locking devices, including, but not limited to: entry locksets, panic bar devices, magnetic locks, door closers, auto operators, and electronic strike systems.
- 2.5.5 Provide safe maintenance services, including but not limited to: installation, repair, re-keying, calibrating and changing safe combination for all safes.
- 2.5.6 Comply with all applicable Federal, State, Local and City of Austin guidelines and regulations as they relate to security locking hardware installation, maintenance, and repair.
- 2.5.7 Provide and maintain a telephone dispatch system that is operational 24 hours per day, seven (7) days per week, and 365 days per year (including holidays). Telephone answering machines do not meet this specific requirement.
- 2.5.8 In the event of conflict between this scope of work, manufacturer's literature or any applicable codes, the terms that are most favorable to the City shall prevail, unless otherwise determined and notified by the City. The City will notify the Contractor of the City's determination in writing.
- 2.5.9 If applicable or at the City's request, the Contractor shall arrange a site-visit with the Contract Manger or designee.
- 2.5.10 Respond to a (non-expedited) service request by email, phone, or meet with the Contract Manager or designee within 2 business days of the request to discuss the service request, or at a time mutually agreed upon between the Contractor and the Contract Manager or designee.

**CITY OF AUSTIN
SCOPE OF WORK
LOCKSMITH SERVICES
SOLICITATION NO.: IFB 8200 GLB1009**

- 2.5.11 Provide a written quote of the total cost of work within 3 business days after the initial meeting/site visit or upon request by the Contract Manager or designee, and at no cost to the City. The quote for these services shall be in writing and shall include:
- 2.5.11.1 An estimate of the total cost of the entire project, including an itemized cost estimate with labor and parts (based on prices established in Section 0600, Bid Sheet).
 - 2.5.11.2 A description of services to be performed.
 - 2.5.11.3 A recommended schedule with a proposed start and finish date/timeframe.
- 2.5.12 Submission of a quote shall be evidence that the Contractor is familiar with the nature and extent of the work, inspected the surrounding conditions, and understands the equipment, materials, and labor required to complete the work. Provide the quote for services and materials in accordance with the established prices as stated in the Bid Sheet, Section 0600.
- 2.5.13 If the Contract Manager or designee does not agree with the quote as presented, the Contract Manager or designee will contact the Contractor to discuss and resolve any issues or questions. Once resolved, the Contractor shall submit a revised quote for approval to the Contract Manager or designee within one (1) business day, or at a time mutually agreed to between the Contractor and the Contract Manager or designee.
- 2.5.14 All quotes will be reviewed and approved by the Contract Manager or designee in writing, prior to the start of work, and, if approved, the City will issue a written notice to proceed in the form of Delivery Order. The Contractor shall acknowledge receipt of the DO by sending an email or making a phone call to the Contract Manager or designee to confirm receipt.
- 2.5.15 Complete the work within the time stated in the quote. The Contractor shall notify the Contract Manager or designee upon completion of the services in writing. The Contract Manager or designee will review completed services. If services are approved by the Contract Manager or designee, the Contract Manager or designee will provide a written statement accepting the completed services.
- 2.5.16 Notify Contract Manager or designee if it is determined that the services being performed cannot be completed as specified in the quote. The Contractor and the Contract Manager or designee shall mutually agree to a new date for completion of work. Under no circumstances shall the Contractor leave services unfinished without prior approval/arrangement of the Contract Manager or designee.
- 2.5.17 Immediately provide any parts removed or replaced during services for verification purposes, if requested by the Contract Manager or designee.
- 2.5.18 Contact the Contract Manager or designee upon arrival on site. Contract Manager or designee will provide site access to perform the services.
- 2.5.19 Perform all steps reasonably necessary to protect City property and persons from harm.
- 2.5.20 Be responsible for all damages to City equipment or property as a direct result of Contractor's equipment, employees, or subcontractor's actions.

**CITY OF AUSTIN
SCOPE OF WORK
LOCKSMITH SERVICES
SOLICITATION NO.: IFB 8200 GLB1009**

- 2.5.21 If damage occurs, Contractor shall notify the Contract Manager or designee immediately. Damages to City equipment or property by Contractor's employees or its subcontractor shall be replaced or repaired to the satisfaction of the City by the Contractor, at no cost to the City. The City may, however, at its sole discretion, elect to make repairs or replacements of damaged equipment or property and deduct the cost from any payments owed to Contractor or to recover costs if no payments are owed.
- 2.5.22 Be responsible for the immediate clean-up of the work area and removal of debris. Cleaning of the work area shall be subject to the Contract Manager or designee's inspection and approval.
- 2.5.23 Understand and agree that all work is subject to inspection and acceptance by the Contract Manager or designee. The Contractor shall correct discrepancies or problems within 24 hours of notification or as agreed upon, in writing, between the Contract Manager or designee and Contractor.
- 2.5.24 Not perform work outside the scope of its quote for a specific project without prior written approval from the Contract Manager or designee.
- 2.5.25 Not be responsible for removing any asbestos material. If asbestos containing materials are present on any job site while performing work covered under this contract, the Contractor shall cease work immediately and advise the Contract Manager or designee of such findings.
- 2.5.26 While onsite, the Contractor and its employees shall remain in compliance with the City's Workforce and Security Clearance as described in Section 0400, Supplemental Terms and Conditions.

3.0 MATERIALS

- 3.1 The Contractor shall provide repair parts and materials and shall be factory-new, free of defects in materials and workmanship, and meet or exceed the Original Equipment Manufacturer (OEM) specifications as approved by the Contract Manager or designee.
- 3.2 The Contractor shall dispose of all worn/defective parts, oils, solvents, waste, or hazardous materials in accordance with all applicable Federal and State laws, rules and regulations. The Contractor shall handle, transport, and dispose of worn/defective parts, oils, solvents, waste, or hazardous materials in such a manner as to ensure the highest level of safety to the environment and public health at no additional cost to the City. The Contractor shall not store worn or defective parts on City premises. The Contractor shall remove worn/defective parts, materials, oils, solvents from City premises as soon as each project is completed.
- 3.3 The Contractor may markup repair parts and materials used in the performance of services for the City. The Contractor shall not charge the City for repair parts and materials other than those used in the performance of services for the City.
- 3.4 Charges for repair parts and materials shall be at a markup to the Contractor's cost and in accordance with the Bid Sheet, Section 0600. Markups shall not exceed ten percent (10%). All line item charges for repair parts and materials will be verified by the City. The City shall not reimburse the Contractor for repair parts and materials purchased and held in Contractor's inventory.
- 3.5 With each invoice or within five (5) business days of request by the City, the Contractor shall submit a copy of the Contractor's invoice, or receipt, which indicates the amount paid by the Contractor for the repair parts and materials. **SAFETY.**

**CITY OF AUSTIN
SCOPE OF WORK
LOCKSMITH SERVICES
SOLICITATION NO.: IFB 8200 GLB1009**

4.0 SAFETY

The Contractor shall:

- 4.1 Be responsible for the enforcement of all safety requirements for any work performed under the agreement. If the Contractor fails or refuses to promptly comply with safety requirements, the Contract Manager or designee may issue an order stopping all or part of the work until satisfactory corrective action has been taken. No part of the time lost due to any such order shall be made the subject of a claim for extension of time or for excess costs or damages to the Contractor.
- 4.2 Be familiar with and shall enforce all Federal, State, Local and City regulations and requirements as applicable, including but not limited to, the following:
 - 4.2.1 Contractor personnel shall wear appropriate personal protection equipment at all times.
 - 4.2.2 Contractor personnel operating equipment or handling materials shall be fully trained in the safe operation of the equipment or materials.
 - 4.2.3 Contractor personnel shall follow and apply safety practices prevailing in their applicable industry.
 - 4.2.4 Contractor shall block off and mark all work areas with appropriate safety signs and safety barricades/bollards to protect the public from injury.
 - 4.2.5 Contractor shall post safety warnings as necessary to ensure safe operations throughout the duration of each project.
 - 4.2.6 Contractor shall provide an appropriate number of first aid kits and portable eyewash kits for Contractor personnel.
- 4.3 Comply with all provisions of the Occupational Health and Safety Act (OSHA) including OSHA reporting requirements for keeping records and reporting all accidents resulting in death, injury, occupation disease or adverse environmental impact.
 - 4.3.1 The Contractor shall provide a verbal report to the City immediately, and no more than one (1) business day, of any occurrences. The Contractor shall cooperate with the City, providing written documentation and any information required for City records.
 - 4.3.2 Compliance with OSHA and other applicable laws and regulations for the protection of employees is exclusively the obligation of Contractor, and the City assumes no liability or responsibility for Contractor's compliance or noncompliance with such responsibilities.
- 4.4 Comply with the latest 29 CFR 1910, Occupational Safety and Health Standards as revised or amended to protect the life and health of employees and other persons; to prevent damage to property, materials, supplies, and equipment; and to avoid work interruptions. (General Industry Standards, https://www.osha.gov/pls/oshaweb/owasrch.search_form?p_doc_type=STANDARDS&p_toc_level=1&p_keyvalue=1910)
- 4.5 Comply with all applicable federal, state, and local environmental protection laws, regulations, and standards. The Contractor shall comply with any other statutory requirements for clean air, clean water, toxic substances control, pollution control, resource conservation and recovery. All environmental protection matters, or questions shall be coordinated with the City.

**CITY OF AUSTIN
SCOPE OF WORK
LOCKSMITH SERVICES
SOLICITATION NO.: IFB 8200 GLB1009**

- 4.6 Coordinate the timing and transportation of equipment or potentially hazardous materials to the work area. If transportation through the interior of a facility is required, the Contractor shall take every precaution to ensure public safety. Under no circumstances shall the Contractor transport equipment or materials through the interior of a facility without prior coordination with the Contract Manager or designee.
- 4.7 Immediately notify the Contract Manager or designee upon detection of any existing or potentially hazardous condition while performing services under this contract.
- 4.8 Not allow the possession or consumption of drugs or alcoholic beverages at job sites or around City property.

5.0 TRANSPORTATION AND PARKING

- 5.1 The Contractor shall provide all transportation required to perform the work. Contractor shall park vehicles in areas designated by the City at the Contractor's expense, if any. All vehicles shall be clearly marked with the Contractor's or subcontractor's name on both sides of each vehicle. Magnetic signs are acceptable.



**ADDENDUM
CITY OF AUSTIN, TEXAS**

Solicitation: **IFB 8200 GLB1009** Addendum No: **1** Date of Addendum: **10/19/18**

This addendum is to incorporate the following changes to the above referenced solicitation:

I. Clarifications:

Pre-bid was held October 18, 2018 and attached are the attendees.

I. ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME.

APPROVED BY:

A handwritten signature in black ink, appearing to read "G. Billela", is written over a horizontal line.

Georgia L. Billela, Procurement Specialist III
Purchasing Office, 512-974-2939

ACKNOWLEDGED BY:

Austin Mobile Locksmith LLC

SUPPLIER

A handwritten signature in black ink, appearing to read "Austin Mobile Locksmith LLC", is written over a horizontal line.

AUTHORIZED SIGNATURE

24 October 2018

DATE

RETURN ONE COPY OF THIS ADDENDUM TO THE PURCHASING OFFICE, CITY OF AUSTIN, WITH YOUR RESPONSE OR PRIOR TO THE SOLICITATION CLOSING DATE. FAILURE TO DO SO MAY CONSTITUTE GROUNDS FOR REJECTION.



Austin Mobile Locksmith, LLC
Heath Gallon
P: 512-955-1300

EXPERIENCE STATEMENT

Heath Gallon is licensed as a locksmith in Texas and California, and has continuously provided locksmithing services from 2006 to present, including providing security locking hardware maintenance and repair services similar in size and scope to the requirements of the City of Austin. Heath's company, Austin Mobile Locksmith, formed an LLC in 2015. Prior to 2015 Heath provided locksmith services in Bakersfield, California, building up Bakersfield Mobile Locksmith, a company with an excellent reputation that he continues to manage to present. Heath has operated in Bakersfield CA since 2006 as Budget Mobile Locksmith (which became Bakersfield Mobile Locksmith in 2012).

Budget (Bakersfield) Mobile specialized in automotive, commercial, and residential locksmithing services including mechanical/electronic installs and repairs with 24/7 service provision throughout the greater Bakersfield CA area. Budget Mobile Locksmith was operated as a sole-proprietorship, and formally converted to an LLC in 2012 and took on the new name Bakersfield Mobile Locksmith. Heath became the Vice President of Bakersfield Mobile Locksmith, now one of Bakersfield's most established locksmith companies, and he continues to manage it to present.

Heath moved to Austin, Texas in 2015 to expand his locksmithing business, with intentions of eventually starting a new firm in the Austin area. In October 2015, Heath moved to Austin and took a position with Cothron's Safe and Lock as a mobile locksmith provider. Heath worked for Cothron Safe and Lock on various residential and commercial projects, including work performed for City of Austin agencies, and regularly with Austin Electric. Heath left his position at Cothron Safe and Lock in early 2017 to focus solely on building Austin Mobile Locksmith, which he continues today.

Austin Mobile Locksmith has an excellent reputation and several longstanding as-needed locksmithing services accounts including national carriers U-Haul and GEICO. Austin Mobile's established commercial accounts require service 24 hours a day, 7 days a week. As-needed service with U-Haul and GEICO also requires roadside locksmith services 24/7 to replace lost keys, repair ignitions, or enter vehicles with faulty locks.



Austin Mobile Locksmith, LLC

Heath Gallon

P: 512-955-1300

In short, Heath Gallon has well over 5 years of continuous experience in providing locksmith services of a similar size and scope to the City's needs for this contract, including:

- Security locking hardware, locksmith services and safe services and repair at commercial account locations with expedited /after hours/24/7 service
- Experience providing locksmith services for City of Austin locations
- Experience with the following kinds of work:
 - Mechanical Lock Repair
 - Electronic Lock Repair
 - General & Routine Repair
 - Door Closer Repair
 - Automatic Door Component Repair
 - Re-keying per cylinder
 - Expedited and After Hours Services
- Experience in successfully managing and growing locksmith companies to meet the needs of customers and commercial clients at multiple locations

Also, Austin mobile locksmith specializes in electronic lock troubleshooting and integration with complete facility management systems. Further, Austin mobile locksmith is one of the only locksmithing providers in the Austin area that can duplicate any vehicle key no matter the make or model including the reverse engineering of vehicle ECU's to reproduce lost keys without the need to visit the Car dealership. Austin Mobile Locksmith has security clearance provided through the National Automotive Service Task Force NASTF which allows it to reproduce keys for any vehicle, through special access to the Dealer network key database.

This security approval is extensive, and allows Austin mobile locksmith to reproduce any car key with only the VIN of any car registered in the United States. Due to the sensitive nature of this database the security clearance process is rigorous. Heath Gallon, VP of Austin Mobile Locksmith performs at minimum 16 hours of continuing education on a yearly basis to stay up to date on industry best practices.



Austin Mobile Locksmith, LLC
Heath Gallon
P: 512-955-1300

RESUME

2006 – 2012

Budget Mobile Locksmith

Work Performed: Providing locksmithing services on an as-needed basis for multiple service providers such as U-Haul, and GEICO insurance on a 24/7 365 basis. Also responding to emergency calls for residential and commercial clients for all manner of locksmithing needs (rekeying cylinders, door repairs, electronic lock troubleshooting, installs, and repairs. Repairing door closures, working on automatic door sensors, troubleshooting complex integrated lock systems within larger facility management systems.

2012 – 2015

Bakersfield Mobile Locksmith

Work performed: Providing locksmithing services on an as-needed basis for multiple service providers such as U-Haul, and GEICO insurance on a 24/7 365 basis. Also responding to emergency calls for residential and commercial clients for all manner of locksmithing needs (rekeying cylinders, door repairs, electronic lock troubleshooting, installs, and repairs. Repairing door closures, working on automatic door sensors, troubleshooting complex integrated lock systems within larger facility management systems. Bakersfield is technically still operating however exists primarily to serve past clients for specialty projects requiring locksmithing services.

2016 – 2017

Cothron's Lock and Safe

Work performed: Providing locksmithing services as an employee of Cothron Lock and Safe servicing multiple commercial accounts across the Austin area. I operated my own equipment and vehicle however provided services on behalf of Cothron Lock and Safe. I worked for multiple projects with Austin electric providing various locksmithing duties.

2015 – Present

Austin Mobile Locksmith

Work performed: Providing locksmithing services on an as-needed basis for multiple service providers such as U-Haul, and GEICO insurance on a 24/7 365 basis. Also responding to emergency calls for residential and commercial clients for all manner of locksmithing needs (rekeying cylinders, door repairs, electronic lock troubleshooting, installs, and repairs. Repairing door closures, working on automatic door sensors, troubleshooting complex integrated lock systems within larger facility management systems. The time is split between responding to service provider calls, as needed residential and commercial locksmithing calls, and managing larger install projects with public and private sector clients.



Austin Mobile Locksmith, LLC
Heath Gallon
P: 512-955-1300

REFERENCES: BAKERSFIELD MOBILE LOCKSMITH

Company name: Total Western Inc.

Contact Name: Emmett Blanton

Address: 8049 Somerset Blvd, Paramount, CA 90723, USA

Email: emmett.blanton@twimail.com

Phone: 661-589-5200

Services: Master keying commercial levers, installing/rekeying desk locks, installing new tool box locks for field trucks, programming auto keys lost in the field, services provided all hours of the day and night.

Company name: Federal Building – Homeland Security

Contact Name: Gwen Zander

Address: 800 truxtun Ave , Bakersfield CA

Email: Gwen.Zander@ice.dhs.gov

Phone: 661-312-2271

Services: Installing 25 security locks on their gun lockers at the federal building.

REFERENCES: AUSTIN MOBILE LOCKSMITH

Company name: T and C sports complex

Contact Name: David Chavez

Address: 9100 Meadowheath Dr., Austin Texas , 78750

Email: Office@tandcsports.org

Phone: 512-910-0651

Services: Installing multiple panic devices, exterior lever trims , multiple commercial lever locks and new deadbolts, drilled and installed holes for new deadbolts and master keyed and integrated all locks to the existing master key system. (They were being robbed frequently because of the lack of security in their existing setup, so I designed and installed a new system that has prevented any break-ins to date .

Company name: Creative Side Jewelry Academy of Austin

Contact Name: Courtney Grey

Address: 321 W Ben White Blvd #204, Austin, TX 78704, USA

Email: courtney@creativeside.org

Phone: 512-992-4313

Services: Installed a new dead latch locking system and installed a new digital commercial lock system with 1000 user codes with a pin # system

Company name: Sun Auto Georgetown

Contact Name: Marcus Wutherirh

Address: 1402 Rivery Blvd, Georgetown, TX 78638

Email:

Phone: 512-942-5055

Services: Making car keys and vehicle ECU module reflashes.

Company name: Motorman

Contact Name: John Marin, Owner

Address: 1520 Sam Bass Rd, Round Rock, TX, 78681

Email:

Phone: 512-804-0423

Services: Making and programming car keys.



Austin Mobile Locksmith, LLC
Heath Gallon
P: 512-955-1300

Appendix

TEXAS LOCKSMITH LICENSE

https://tops.portal.texas.gov:pop-self-service/search/result/0344?type=business

Apps Contractors Information DD-WRT (build 2911) Sids & RFPs Response Teenager Tricks T.M. Division of Procurement FedEx Ship Manager Leimark Co/Co 310/1 FedEx | Login Page DES-PPM&OE - Bid CSBD Search Page Anyplace TV

TOPS
Texas Online Private Security

Result Details

Business

AUSTIN MOBILE LOCKSMITH LLC

License Number: B20720
License Expiration Date: 04/30/2019
Insurance Policy Expiration Date: 06/10/2019
Class: B
Status: Active
Services: Locksmith
Mailing Address: 9006 Brimstone Ln, AUSTIN, Texas 78717

Stakeholders
GALLON, DANIELLE

[Back](#)

CALIFORNIA LOCKSMITH LICENSE

https://search.dca.ca.gov/details/1241/LC3/4058/4/7691c4/495ddac30058cd10/715431d

Apps Contractors Information DD-WRT (build 2911) Sids & RFPs Response Teenager Tricks T.M. Division of Procurement FedEx Ship Manager Leimark Co/Co 310/1 FedEx | Login Page DES-PPM&OE - Bid CSBD Search Page Anyplace TV

CA.GOV **dca SEARCH**

BUREAU OF SECURITY AND INVESTIGATIVE SERVICES

LICENSING DETAILS FOR: 4058

NAME: BAKERSFIELD MOBILE LOCKSMITH
LICENSE TYPE: LOCKSMITH COMPANY
PRIMARY STATUS: CURRENT
PREVIOUS NAMES: BUDGET MOBILE LOCKSMITH

ADDRESS OF RECORD
11817 CLOYDTH SPRINGBUSH DR
BAKERSFIELD CA 93312-2840
KERN COUNTY
[MAP](#)

ISSUANCE DATE
MAY 1, 2006
EXPIRATION DATE
MAY 31, 2020
CURRENT DATE / TIME
OCTOBER 30, 2018
1:05:41 PM

LICENSE RELATIONSHIPS

OWNER		
LICENSE/REGISTRATION ROLE:	BUSINESS LICENSE	ADDRESS NOT DISCLOSED
RELATED PARTY ROLE:	PRINCIPAL	
NAME:	GALLON, HEATH BOURNE	
LICENSE/REGISTRATION TYPE:	PRINCIPAL	
RESPONSIBLE PERSON TO LCO		
LICENSE/REGISTRATION ROLE:	LOCKSMITH COMPANY OPERATOR	ADDRESS NOT DISCLOSED
RELATED PARTY ROLE:	RESPONSIBLE PERSON	
NAME:	GALLON, HEATH BOURNE	
LICENSE/REGISTRATION TYPE:	RESPONSIBLE PERSON	



Austin Mobile Locksmith, LLC
Heath Gallon
P: 512-955-1300

BAKERSFIELD MOBILE LOCKSMITH REGISTRATION

<div style="text-align: center;"> State of California Secretary of State</div> <div style="text-align: center; margin-top: 20px;">LIMITED LIABILITY COMPANY ARTICLES OF ORGANIZATION</div> <div style="text-align: center; margin-top: 10px;"><small>A \$70.00 filing fee must accompany this form.</small></div> <div style="text-align: center; margin-top: 5px;">IMPORTANT – Read instructions before completing this form.</div>	<div style="border: 1px solid black; padding: 2px; margin-bottom: 5px;">LLC-1</div> <div style="margin-bottom: 10px;">File # <u>201216510024</u></div> <div style="text-align: center; margin-top: 20px;">FILED <i>W/SB</i> <small>In the Office of the Secretary of State of the State of California</small> JUN 05 2012</div> <div style="text-align: right; margin-top: 10px;"><small>This Space For Filing Use Only</small></div>
ENTITY NAME (End the name with the words "Limited Liability Company," or the abbreviations "LLC" or "L.L.C." The words "Limited" and "Company" may be abbreviated to "Ltd." and "Co.," respectively.)	
1. NAME OF LIMITED LIABILITY COMPANY Bakersfield Mobile Locksmith LLC	
PURPOSE (The following statement is required by statute and should not be altered.)	
2. THE PURPOSE OF THE LIMITED LIABILITY COMPANY IS TO ENGAGE IN ANY LAWFUL ACT OR ACTIVITY FOR WHICH A LIMITED LIABILITY COMPANY MAY BE ORGANIZED UNDER THE BEVERLY-KILLEA LIMITED LIABILITY COMPANY ACT.	
INITIAL AGENT FOR SERVICE OF PROCESS (If the agent is an individual, the agent must reside in California and both Items 3 and 4 must be completed. If the agent is a corporation, the agent must have on file with the California Secretary of State a certificate pursuant to Corporations Code section 1505 and Item 3 must be completed (leave Item 4 blank).)	
3. NAME OF INITIAL AGENT FOR SERVICE OF PROCESS Legalzoom.com, Inc.	
4. IF AN INDIVIDUAL, ADDRESS OF INITIAL AGENT FOR SERVICE OF PROCESS IN CALIFORNIA CITY STATE ZIP CODE <div style="text-align: right; margin-right: 100px;">CA</div>	
MANAGEMENT (Check only one)	
5. THE LIMITED LIABILITY COMPANY WILL BE MANAGED BY: <div style="margin-left: 20px;"><input type="checkbox"/> ONE MANAGER <input type="checkbox"/> MORE THAN ONE MANAGER <input checked="" type="checkbox"/> ALL LIMITED LIABILITY COMPANY MEMBER(S)</div>	
ADDITIONAL INFORMATION	
6. ADDITIONAL INFORMATION SET FORTH ON THE ATTACHED PAGES, IF ANY, IS INCORPORATED HEREIN BY THIS REFERENCE AND MADE A PART OF THIS CERTIFICATE.	
EXECUTION	
7. I DECLARE I AM THE PERSON WHO EXECUTED THIS INSTRUMENT, WHICH EXECUTION IS MY ACT AND DEED.	
6/4/2012 <small>DATE</small>	<div style="text-align: center;"> <small>SIGNATURE OF ORGANIZER</small></div> <div style="text-align: center; margin-top: 10px;">Karla Figueroa <small>TYPE OR PRINT NAME OF ORGANIZER</small></div>
<div style="display: flex; justify-content: space-between;"><small>LLC-1 (REV 04/2007)</small><small>APPROVED BY SECRETARY OF STATE</small></div>	

GOAL DETERMINATION REQUEST FORM

Buyer Name/Phone	Georgia Billela/4-2939	PM Name/Phone	Kelly Jones /512-404-4351
Sponsor/User Dept.	Austin Convention Center/ACCD	Sponsor Name/Phone	Kelly Jones / 512-404-4351
Solicitation No	IFB 8200 GLB1009	Project Name	Locksmith Services
Contract Amount	500,000 (100,000 per year)	Ad Date (if applicable)	10/1/18 - Tentative
Procurement Type			
<input type="checkbox"/> AD – CSP <input type="checkbox"/> AD – Design Build Op Maint <input checked="" type="checkbox"/> IFB – IDIQ <input checked="" type="checkbox"/> Nonprofessional Services <input type="checkbox"/> Critical Business Need <input type="checkbox"/> Sole Source* <input type="checkbox"/> AD – CM@R <input type="checkbox"/> AD – JOC <input type="checkbox"/> PS – Project Specific <input type="checkbox"/> Commodities/Goods <input type="checkbox"/> Interlocal Agreement <input type="checkbox"/> AD – Design Build <input type="checkbox"/> IFB – Construction <input type="checkbox"/> PS – Rotation List <input type="checkbox"/> Cooperative Agreement <input type="checkbox"/> Ratification			
Provide Project Description**			
This is a City Wide Contract for All Departments -The City of Austin ("City") seeks to establish a Contract with a qualified Vendor ("Contractor") for all-inclusive security locking hardware, locksmith services and safe services and repair at several City locations.			
Project History: Was a solicitation previously issued; if so were goals established? Were subcontractors/subconsultants utilized? Include prior Solicitation No.			
This was originally processed under MHJ0213 but it was never solicited. Last contract had no Goals.			
List the scopes of work (commodity codes) for this project. (Attach commodity breakdown by percentage; eCAPRIS printout acceptable)			
91048- Locksmith Services 60% and 91067 Security lock-Bar Installation, Maintenance and Repairs 35%, 31840 Locks and Keys 5%			
Georgia Billela		9/20/18	
Buyer Confirmation		Date	

* Sole Source must include Certificate of Exemption

**Project Description not required for Sole Source

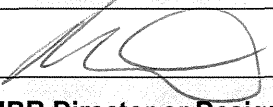

FOR SMBR USE ONLY		
Date Received		Date Assigned to BDC
In accordance with Chapter2-9(A-D)-19 of the Austin City Code, SMBR makes the following determination:		
<input type="checkbox"/> Goals	% MBE	% WBE
<input type="checkbox"/> Subgoals	% African American	% Hispanic
	% Asian/Native American	% WBE

GOAL DETERMINATION REQUEST FORM

<input type="checkbox"/> Exempt from MBE/WBE Procurement Program	<input checked="" type="checkbox"/> No Goals
--	--

GOAL DETERMINATION REQUEST FORM

This determination is based upon the following:	
<input checked="" type="checkbox"/> Insufficient availability of M/WBEs <input type="checkbox"/> Insufficient subcontracting opportunities <input type="checkbox"/> Sufficient availability of M/WBEs <input type="checkbox"/> Sole Source	<input type="checkbox"/> No availability of M/WBEs <input type="checkbox"/> No subcontracting opportunities <input type="checkbox"/> Sufficient subcontracting opportunities <input type="checkbox"/> Other
If Other was selected, provide reasoning:	
MBE/WBE/DBE Availability	
There are 4 M/WBE firms available for scopes.	
Subcontracting Opportunities Identified	
Subcontracting opportunities identified.	

Rachelle Delouis	
SMBR Staff	Signature/ Date
	9/25/18
SMBR Director or Designee	Date
	9/27/18
Returned to/ Date:	