

1-28-19

Library
Commission
Meeting

Complaint

1/14/19

TO: ~~APL Security~~
Supervisor Rowland

Re: Unprofessional, disrespectful,
inappropriate, wrong

behavior by Black Male

Security employee (allegedly
named Vince) against Mr.

Carlos León at New
Central APL on 1/14/19

5:05 - 5:15 PM on the
staff/freight elevator.

(1 of 8)

Specifically Black Male Security
employee followed Carlos León

On to the staff/freight elevator + told ~~me~~ me (Carlos León) to "push 5" meaning he was telling me to push the "5" button for him to tell the elevator to go to the 5th floor for him.

Black Male ~~Security~~ Security employee's directive was unprofessional, disrespectful, + wrong because:

1) it was unnecessary, uninvited, + unwelcome;

2) ~~it~~ it is not my job to push elevator buttons for Black Male Security employee in a non-emergency situation;

3) Therefore, Black Male Security

employee was trying to make me serve him; though he is the public servant per Texas Penal Code 1.07(9)(41)(A), meaning it's his job to serve me professionally, courteously, & appropriately;

4) Therefore Black Male Security employee tried flipping the true legal power relation of me, a member of the public, that he is legally bound to serve, over him, the public servant while he is on duty, which he was at that time;

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5) Therefore Black Male Security employee tried testing me though it's I who tests public servants like him.

Therefore to defeat Black Male Security employee's verbal, psychological, & spiritual attack

against me I did not
push the "5" button for
him.

However instead of rightly
letting it go, Black Male
~~the~~ Security employee
retaliated passive/aggressively

telling me repeatedly I had
something on my face,

Whether or not I had anything
on my face, it is not
Black Male Security employee's
job or business to tell me
that or talk to me like
that. My face is my
business + responsibility, not
his.

Him talking about my body ~~is~~
like that is sick + wrong,
like he was trying to
treat me like a child
or ~~an~~ an abused bitch, which

is never acceptable.

Therefore, his personal comments crossed the professional line.

Therefore, because he was trying to get my personal attention and/or wipe my face to do what he wanted, like push the "5" button, I defeated his verbal, psychological, & spiritual attack by not verbally responding or wiping my face to not allow him any control over me.

Also, if there was nothing on my face, him telling me there was would be an example of gaslighting, which also is about trying to exert power & control over someone they actually don't have.

(5 of 8)

Black Male Security employee
responded to being defeated by
again by ~~attacking~~ ~~me~~ verbally,
psychologically, & spiritually
attacking a third time,
telling me, "You look nasty,"

which was unprofessional,
discourteous, disrespectful,
& wrong because:

1) it was unnecessary,
uninvited, & unwelcome;

2) it was another
passive-aggressive attack
by Black Male Security
employee against me,
as if telling me I
look nasty was going to
bother me;

3) Because that kind of
verbal attack is the kind
of thing that bothers
women, like telling them

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they're fat & ugly Black Male Security employee tried treating me like a woman to effeminate & emasculate me just like he did when he told me to push button "5" and that I had something on my face.

Therefore, I again defeated Black Male Security employee's verbal, psychological & spiritual attack by NOT responding & NOT accepting his STRAIGHT bullshit.

Therefore, you should ~~over~~ find out why Black Male Security employee apparently feels so threatened by my STRONG STRAIGHT MASCULINITY that he initiated three feminine passive-aggressive attacks against me to try effeminating & emasculating me. ~~Did~~ Did Black Male Security employee →

7
of
8

verbally attack me like that
because ~~the~~
he fears being effeminated
& emasculated like
that and/or was he trying
to project his femininity
on to me?

Whatever Black Male Security
employee's psychological,
emotional, and/or gender
identity issues are,
his unprofessional,
discourteous, disrespectful,
wrong behavior is
unacceptable & will not
be tolerated.

Therefore place this complaint
in Black Male Security
employee's (Kincaid's)
personnel file immediately
& keep it there permanently.

Immediately coach, reprogram
& retrain him to fix him!

Complaint

To: ~~the~~ New Central APL Security
Supervisor Rowland

From: Carlos León

Re: Stalking Sexual Harassment,
+ Assault by Contact initiated
+ done by a Black Male APL
Security employee who refused
to identify himself when directly
asked, but allegedly is Vince
per an in-person subsequent
conversation with Assistant
Security Supervisor Jennifer
Clapper

(1 of 23)

Date of Incident: Feb. 8, 2019

Time of Incident: 4:10 - 4:25 PM
(Approximately)

Location of Incident: 6th floor work/study
computer area

Between 4:10 and 4:25 PM,
approximately, I, Carlos León,
a STRAIGHT CHRISTIAN
MAN, was peacefully on the
computer in front of me with
my headphones on sunglasses
on, rocking my head up &
down to the country song
I was listening to, when
a Black Male APL Security
employee wearing thin-rimmed
glasses, allegedly Vince,
saw me & approached
my table.

However, I ignored him, staying
focused on the computer screen
I was looking at in front
of me & the country song I
was listening to.

However, apparently unable to
handle being ignored, the Black
Male security employee,
allegedly Vince, then knocked
on my table with his knuckles

next to where I was sitting to try getting my attention, intruding on my territory.

So I ignored him again because I was doing nothing wrong & there clearly was no emergency situation warranting him distracting me from what I was doing on my time at my table.

However, apparently unable to handle not getting my attention, the Black Male Security employee (allegedly Vince) then started touching me on my right wrist/hand to get my attention & distract me from what I was doing - that's Assault by Contact per Texas Penal Code 22.01(a)(3) because he intentionally or knowingly caused physical contact with me, though he knew or should have reasonably believed that I would regard the contact

(B of 23)

as offensive or provocative,
making the Black Male Security
employee, allegedly Vince,
a criminal. Also, his
action was an unwarranted
invasion of my personal space
& body, which also is
unprofessional & unacceptable.

Therefore, as soon as Black Male
Security employee, allegedly Vince,
put his hand on me, I
immediately told him NOT to
touch me because that's
assault by contact.

Though he stopped touching me
then, his next sicko
power/control move was to
point to a very small white
piece of paper on the floor
near me, telling me I
dropped it.

First, a very small piece of
paper on the floor near me

is not an acceptable reason to repeatedly & unprofessionally try distracting me from what I was doing at my computer on my time at my table.

Second, a very small piece of paper on the floor near me does not legally justify him committing the crime of assault by contact against me.

Third, a very small piece of paper on the floor near me is not a security concern requiring any interaction between the Black Male Security employee, allegedly Vince, and me.

Therefore, The Black Male Security employee, allegedly Vince, used the small piece of paper on the floor near me as an excuse to approach me to try getting my personal attention, like the Black

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Male Security employee, allegedly Vince, used the small piece of paper on the floor near me as an excuse to approach me to try getting my personal attention like the Black Male Security employee was trying to flirt with me, a STRAIGHT non-Black Male Christian MAN, while on duty.

Therefore, the Black Male Security employee, allegedly Vince, allegedly sexually harassed me, because the City of Austin personnel policies define sexual harassment as any unwelcome sex or gender based conduct that creates a hostile working environment (see attached).

In fact, those same COA policies say Austin is committed to providing a work environment that is free of sexual harassment, so that any →

employee who engages in such objectionable conduct is subject to discipline up to and including discharge.

Fourth, by pointing to the very small piece of paper on the floor near me, the Black Male Security Employee, allegedly Vince, was trying to control me by trying to direct my attention to where he wanted me to look, just like how he was trying to control me when he put his hand on me, requiring me to respond by stopping me from doing what I was doing.

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Fifth, by telling me, "You dropped something," the Black Male Security Employee, allegedly Vince, was trying to blame me for that very small piece of paper being on the ground, though I did not drop it, meaning he was trying to label

that piece of paper mine, though
it was not to try making
me responsible for what I did
not do, meaning he was trying
to gaslight me, which also
is a type of harassment.

That is unprofessional,
unwelcome, & unacceptable.
That violates COA personnel
policies that says Austin is
committed to providing a
work environment free of
harassment. ~~That~~ Therefore,
because "Employees shall not
engage in conduct which could
reasonably create a hostile work
environment... such conduct will
not be tolerated and may result
in disciplinary action up to and
including discharge." (see
attached)

Therefore, the Black Male Security
employee, allegedly Vince,
tried fooling me into picking
up a piece of paper that was

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not mine that I did not drop, to take responsibility for what I did not do, which also is all about him, trying to control me ~~to~~ to exert power over me he does not have.

Therefore, to defeat Black Male Security employee, allegedly Vince's, verbal, ~~and~~ psychological, & spiritual attack against me, I did not accept ownership of the very small piece of paper on the floor that was not mine to not pick it up to not follow Black Male Security employee, allegedly Vince's, mislead to not let him control me to not do what he wanted.

Instead, I verbally centered asking ~~him~~ the Black Male Security employee, allegedly Vince, to identify himself, which he refused to do,

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another policy violation committed by the Black Male Security employee, allegedly Vince.

Therefore, Black Male Security employee, allegedly Vince, repeatedly tried confusing + controlling me to effeminate + emasculate me to try making me his bitch, which is not happening though he's tried it before also when he was on duty.

On Jan. 14, 2019, between 5:05 and 5:15 pm at New Central Library, Black Male Security employee, allegedly Vince, followed me onto the staff/freight elevator and told me to push the "5" button.

When I did not push the "5" button for him, he retaliated by repeatedly telling me I had something on my face.

When I refused to acknowledge his

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opinion or wipe my face, he retaliated again by telling me, "You look nasty."

All that ~~was~~ violated COA Personnel Policies that explicitly say that "such 'unprofessional behavior, bullying behavior, abusive... behavior will not be tolerated in the workplace.' (See attached).

In fact that same Employee Conduct Section of the COA Personnel Policy says, "Employees who are on duty are at all times individually responsible for conducting themselves in a professional and ethical manner and for treating... members of the public with respect and dignity. Unacceptable personal conduct is behavior by an employee that is incompatible with the City's values. The City will not tolerate behavior or language that is disruptive, unprofessional, offensive, ... and/or disrespectful..." (See attached)

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Therefore, I wrote up that 8-page complaint, turned it in to APL Security Supervisor Rowland, & spoke directly to Supervisor Rowland about it when I handed it in to him.

Supervisor Rowland told me he'd speak with Vince and address my complaint. I relayed his pledge & my complaint to the Library Commission when I spoke directly about it to them at their January 28, 2019 meeting during Citizen Communication, which I told Supervisor Rowland I would do.

However, whatever Rowland said to Vince & however Rowland held Vince ~~accountable~~ officially accountable for what he said to me when he followed me onto the elevator did NOT fix

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Vinre's behavior against me because this complaint documents an escalation of his sicho behavior against me that will not be tolerated.

In fact, it's stalking. Texas Penal Code 42.072(2)(3D) says a person commits an offense of stalking if the person, on more than one occasion and pursuant to the same scheme or course of conduct that is directed specifically at another person, knowingly engages in conduct that causes the other person to feel harassed and would cause a reasonable person to feel harassed.

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Because this is the second time the Black Male security employee who allegedly is Vinre has targeted me for similar harassment in the past 30 days, he's stalking me, which is a third degree felony per Texas Penal Code 42.072(3b).

Because "City of Austin employees are expected and encouraged to promptly raise questions and concerns regarding alleged violations of City policy or local, state, or Federal law" (see attached), I immediately went downstairs to the 2nd floor & asked the front desk to tell Supervisor Rowland ~~Rowland~~ (a City of Austin employee) that I wanted to ~~to~~ report all this to him in person immediately.

Because the front desk allegedly was told Supervisor Rowland had already left the building for the day, Assistant Security Supervisor ~~Rowland~~ Jennifer Clapper met me by the front desk. Because she, too, is a City of Austin employee who works under Security Supervisor Rowland, I told her what happened so she →

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could know, relay the info to boss
Supervisor Rowland to officially
raise the concerns I had
about what the Black Male
Security employee, allegedly
Vince, ~~was~~ said & did.

Assistant ~~Security~~ Security Supervisor
Clapper listened to what I told
her. ~~She~~ She ID'd the Black
Male Security employee who
did all this as Vince because
she said there were only two
Black Male Security employees on
duty there at New Central Library
at that time and she & I
could both see the other
Black Male Security employee
in the 2nd floor security
office who clearly was NOT
Vince because he was
bigger & taller than Vince.

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of 23)

In fact, I believe she said
his name was Anthony & that
he wouldn't be on the 6th floor

by himself because he was a new guy who was still getting trained up to go out on patrol by himself.

However, Assistant Security Supervisor Clapper did express surprise when I told her the Black Male Security employee that ~~did~~ said & did this was wearing thin-rimmed glasses, which makes sense because the first time the Black Male Security employee stalked me on the elevator on January 14, 2019, who allegedly was Vince, ~~was not~~ he was not wearing glasses.

I refer to the Black Male Security employee from the January 14, 2019 incident as Vince because Security Supervisor Rowland ID'd him during an in-person conversation ~~with~~

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about it. I expect Supervisor Rowland confirmed that fact by checking the video evidence of Vince following me onto the freight/staff elevator on the 2nd floor & getting out on the 5th floor, as well as any elevator video, if it exists.

These details matter with respect to ~~the~~ Security Supervisor Rowland because COA's Personnel Policy - Reporting Discrimination, Harassment or Retaliation says,
"Any supervisor ... who receives a complaint of such conduct must, without undue delay, notify their Department Human Resources, the Department Director or the Human Resources Department so that an investigation into the allegations may be commenced. If the investigation confirms evidence of harassment,

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the Supervisor shall take immediate and appropriate corrective action... A prompt evaluation of the complaint shall be conducted to determine the appropriate course of action." (See attached)

In addition, Assistant Security Supervisor Clapper said she'd look at the video of the incident for herself, ~~at my~~ at my explicit request. She also said she'd make contact with her ~~boss~~ boss, Security Supervisor Rowland before I spoke with him in person on Monday, Feb. 11, 2019 about it at ~~the~~ New Central Library when I hand this complaint to him.

Conclusion

COA Personnel Policy explicitly says, "Employees who engage in such conduct will be subject

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to discipline action up to and including discharge." (See attached).

This Black Male Security employee, allegedly Vince, has broken multiple laws, one of which is a felony. He is escalating his harassment conduct against me. Therefore, because he is ~~not~~ acting criminally, abusing his official capacity as a security employee, he should be FIRED immediately & permanently to be held accountable for his words & actions while on duty under the color of his uniform & to protect the public from him.

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I am willing to press charges against him & testify against him in a court of law.

Expect this complaint to be spoken about & ~~there~~ disseminated

publicly.

Make no mistake. This is spiritual warfare. There is no negotiation with evil. Evil must be defeated & its works destroyed legally, & spiritually.

Expect me to follow up by requesting a written copy of the official result of the official investigation, including all ~~disciplin~~ official disciplinary actions taken against him as a result of his words & actions.

Carlos León

Carlos León

Feb. 11, 2019

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provided that the individual is otherwise qualified to perform the essential functions of the job and such accommodations can be provided without undue hardship for the City of Austin.

2. Harassment

The City is committed to providing a work environment that is free of harassment. Harassment is unwelcome verbal or physical conduct toward an individual or a group because of a protected class. Harassment can create a hostile work environment when such conduct has the purpose or effect of unreasonably interfering with an individual's work performance or otherwise adversely affects an individual's employment opportunities. An adverse action taken against an employee for filing a discrimination charge, testifying or participating in an investigation, proceeding, or lawsuit, or for opposing discriminatory employment practices is retaliation under Section 1.4. Employees who engage in such conduct will be subject to discipline, up to and including discharge.

Employees shall not engage in conduct which could reasonably create a hostile work environment while on duty or on City premises, to include any work-related setting outside the workplace, such as business trips and professional conferences, etc. Such conduct will not be tolerated and may result in disciplinary action up to and including discharge.

Supervisors or managers receiving complaints of such harassment are expected to take appropriate action to stop the alleged conduct and to make departmental Human Resources aware of such complaints and/or conduct without undue delay. If the investigation shows evidence of harassment, the supervisors or managers shall take immediate and appropriate corrective action.

Prohibited Conduct:

This list of prohibited conduct is meant to give some examples of behavior that constitutes harassment and is not a complete list of conduct prohibited under this policy:

- a. Use of epithets, innuendos, names, comments, foul language or slurs because of an individual's protected class;
- b. Jokes, pranks or other banter, including stereotyping based on a protected class; or,
- c. Distribution, display, viewing, downloading or discussion of any written or graphic material, including online content, voicemail, e-mail, text-messages, calendars, posters and cartoons, that are sexually suggestive or show hostility toward an individual or group based on a protected class.

3. Sexual Harassment

The City is committed to providing a work environment that is free of sexual harassment. Sexual harassment is any unwelcome sex or gender based comments and/or conduct that occurs when:

- a. Submission to such conduct is made either openly or by implication a term or condition of an individual's employment;
- b. Submission to or rejection of such conduct by an individual is used as a basis for employment decisions affecting that person; or

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- c. Such conduct unreasonably interferes with the individual's work performance or creates an intimidating, hostile, or offensive working environment.

Any employee who engages in such objectionable conduct is subject to discipline up to and including discharge. Sex or gender-based and/or sexually-oriented jokes, remarks, gestures, or pictures may be offensive to other employees and will not be tolerated.

4. Retaliation

The City is committed to maintaining a work environment that is free of retaliation and where an employee is free to raise a question or concern involving the terms and conditions of any employee's employment.

Retaliation is defined as an action or inaction that adversely affects the terms and conditions of employment, and is taken in response to an employee's good faith complaint, participation in an investigation, proceeding or hearing, exercise of rights or availing themselves of any benefit authorized under the personnel policies. An adverse employment action includes, but is not limited to, discharge, demotion, and denial of promotional opportunity.

The City prohibits the taking of any adverse employment action against an employee who, in good faith, reports discrimination, harassment, or retaliation; files a complaint regarding a law, policy, practice or procedure; testifies, assists or participates in an investigation, proceeding, or hearing; or exercises rights or avails themselves of any benefit authorized under the personnel policies, such as filing a worker's compensation claim, requesting Family and Medical Leave (FML), or requesting military leave.

Unacceptable conduct that would likely deter an individual from reporting or supporting a claim may constitute retaliation. Retaliation can occur even if the underlying complaint is not substantiated.

5. Reporting Discrimination, Harassment or Retaliation

City of Austin employees are expected and encouraged to promptly raise questions and concerns regarding alleged violations of City policy or local, State or Federal law. Promptly raising questions and/or concerns allows the opportunity for such concerns to be addressed quickly and can assist in preventing problems from occurring or escalating.

Any employee who believes that they have been subjected to discrimination or harassment based on a protected class, or retaliation based on a protected activity, is encouraged to report it to any supervisor, manager, Department Director, Officer, or any Executive or Department Human Resources representative and/or make an anonymous or named complaint to the Integrity Unit in the Office of the City Auditor. An employee is not required to follow the "chain of command" when reporting harassment, discrimination or retaliation, but instead may file a complaint directly with the Director of Human Resources or the Employee Relations Division.

Any supervisor or manager who receives a complaint of such conduct must, without undue delay, notify their Department Human Resources, the Department Director or the Human Resources Department so that an investigation into the allegations may be commenced. If the investigation confirms evidence of harassment, the supervisors or managers shall take

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immediate and appropriate corrective action. Failure to notify departmental Human Resources may result in discipline up to and including discharge. A prompt evaluation of the complaint shall be conducted to determine the appropriate course of action.

No employee shall suffer discrimination, harassment or retaliation as a result of good faith reporting of any City policy violation or participation in the investigation of a complaint.

B. EMPLOYEE CONDUCT

Employees who are on duty are at all times individually responsible for conducting themselves in a professional and ethical manner and for treating coworkers and members of the public with respect and dignity. Unacceptable personal conduct is behavior by an employee that is incompatible with the City's values. The City will not tolerate behavior or language that is disruptive, unprofessional, offensive, threatening and/or disrespectful including, but not limited to, horseplay, gossip, profanity, the mishandling of information, or communication that is untrue or inappropriate in a professional work environment.

The City of Austin defines bullying as persistent conduct that is malicious or unwelcome, that harms, intimidates, offends, degrades or humiliates an employee, whether verbal, non-verbal, physical, psychological, or otherwise. Conduct of such a nature, that a reasonable person would find inappropriate, offensive, and unrelated to the employer's legitimate business interests, shall not be tolerated and is in violation of this policy. This policy applies to conduct while on duty or on City premises and work-related settings outside the workplace.

The intent of this policy is to make a clear statement that unprofessional behavior, bullying behavior, abusive or threatening behavior will not be tolerated in the workplace.

Employees are encouraged to constructively address appropriate workplace issues directly with their colleagues. Employees seeking to file a complaint regarding a potential violation of Employee Conduct, or any other City policy, are encouraged to contact any member of their management chain or Human Resources staff.

In addition to the provisions in these policies, employees are responsible for complying with any other federal and state laws or regulations or local ordinances governing their conduct. This includes, but is not limited to, the City Charter, City Code sections 2-7-62 through -66 (*Standards of Conduct, Prohibition on Conflict of Interest, Disclosure of Conflict of Interest, Substantial Interest of Relative and Misuse of Official Information*). See also, MCS Rule 6.02(B)(4).

C. TIME AND ATTENDANCE

1. Hours of Work

The hours during which City offices and departments are open for business shall be determined by the City Manager. Department Directors shall implement schedules to meet these general requirements and to provide for other specific requirements of the department. Individual employees may be directed to work special hours or shifts as determined by the needs of the department. Work schedules must be posted in all departments with continuous operation or rotating shifts.

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RECEIVED JAN 22 2019

Complaint

NAME: Mr. Aron Y Ma
DATE: 1/22/19
TIME:

* Multiple repeat offender who already should be FIRED *

(1/21/19)

DATE: 1/18/19
TIME: 10:15-10:19 pm;
BUS #: 2512 10:28-10:36 pm
Route: 19-Northland
Location: 1 stop before Balcones @ Northland;
Operator ID#: 600694 Mesa @
Blach #: 003 Spirewood Springs

Blach Male driver, Operator ID# 600694 (who previously drove under Operator ID# 650001 and Operator ID #1), again acted unprofessionally, disrespectfully, ass-backwards & wrong, violating Austin Transportation Code 13-2-13a.

Specifically, 10:15-10:19 pm, when Non-Black Male Passenger with luggage was boarding Bus # 2512 on the 19-Northland route, one stop before Balcones @ Northland, Operator ID# 600694 asked them,

"How you doin'?"

Therefore, Operator ID# 600694's question was unprofessional, discourteous, disrespectful, ass-backwards, + wrong because:

Q
A
(S)

1) it was unnecessary, uninvited, + unwelcome;

2) how Non-Black Male Passenger with luggage is doing is not Operator ID# 600694's business;

In fact it's how Operator ID# 600694 is doing that is Non-Black Male Passenger with luggage's business because Operator ID# 600694 is physically + legally responsible for safely transporting Non-Black Male Passenger with luggage to HIS destination stop that HE →

Chooses;

(3 of 13)

3) Therefore, Operator ID# 600694 asked Non-Black Male Passenger with luggage a personal question on professional time in professional space, though the personal should be kept separate from the professional;

4) Therefore Operator ID# 600694 wanted Non-Black Male Passenger with luggage to answer his unprofessional, irrelevant question to accommodate + serve him, though it's Operator ID# 600694 who is legally bound to answer Non-Black Male Passenger with luggage's professional, relevant questions ~~because~~ to accommodate + serve THEM because Operator ID# 600694 is a public servant per Texas Penal Code 1.07(a)(4)(A), meaning

he is legally bound to professionally + courteously serve Non-Black Male passenger with luggage, per Austin Transportation Code 13-2-132;

(11 of 18)

5) Therefore Operator ID# 600694 tried ~~controlling~~ ~~Non-Black Male passenger~~ ~~with luggage~~ ↓ flipping the true legal power relation of Non-Black Male passenger with luggage over Operator ID# 600694 though CAP METRO's own self-organization chart shows passengers on top (Transit Community) + drivers on bottom (transportation companies);

6) Therefore Operator ID# ~~600694~~ 600694 tried controlling + controlling Non-Black Male passenger with luggage

(S & B)

to effeminate + emasculate them
to gaslight + dominate them
* by overwriting HIS healthy
sane, Constitutional right side
up reality with Operator
ID# 600694's sick, insane
Sharia upside down anti-reality
Nightmare from hell - HELL NO

F) Therefore Operator ID# 600694
tried testing Non-Black Male
Passenger with luggage
Though it's Non-Black Male
Passenger with luggage who
tests drivers like Operator
ID# 600694;

Therefore Non-Black Male Passenger
with luggage defeated Operator
ID# 600694's verbal,
psychological + spiritual attack
against them by not
answering, responding to,
or acknowledging Operator
ID# 600694's personal →

question.

Remember that ~~a~~ an appropriate greeting would be:

"Good evening, sir"

or

"Welcome aboard, sir"

~~the~~ because ~~a~~ both of those greetings are respectful ("sir") and both of them do not try extricating any personal information from ~~the~~ the boarding Passengers.

After that, Operator J11160 did not try pushing for until Non-Black Male Passenger with luggage was exiting BUS # 2512 at Mesa @ Spikewood Springs, 10:28-10:36 PM.

(748)

When non-Black Male Passenger with luggage was exiting, Operator JD# 600694 ~~was~~ respectfully wished them a good night.

So, non-Black Male Passenger with luggage chose to be respectful back to Operator JD# 600694 & get the last word in over Operator JD# 600694, telling them, "Likewise. Drive safe."

However, Operator JD# 600694 then responded disrespectfully, saying "Safe" right when non-Black Male Passenger with luggage was about to say it to him as part of saying "Drive safe" meaning Operator JD# 600694 was mocking non-Black Male Passenger with luggage, trying to speak for & over them and get the last word in.

(B
(A
(B)

over them. Also, while he did that, he ~~also~~ pointed a finger at Non-Black Male passenger with luggage, which also was a ~~very~~ rude, disrespectful psychological + spiritual attack against Non-Black Male passenger with luggage to exert power over them while Non-Black Male passenger with luggage's hands were full with his gear, meaning Non-Black Male passenger with luggage could not defend himself + go over the top of Operator JD# 600694 with three fingers pointed back at him until after HE had finished exiting Bus # 2nd

Therefore, All of what Operator JD# 600694 did was unprofessional, discourteous, disrespectful, ass-backwards + wrong because,

(9/16/21)

- 1) It was unnecessary, uninited, & unwelcome;
- 2) it was an attempt to flip the true, legal power relation of Non-Black Male Passenger with luggage over Operator ID # 600894;
- 3) it was another attempt to confuse & control Non-Black Male Passenger with luggage to effeminate & enervate them to gaslight & dominate them;
- 4) It was another attempt to put Non-Black Male Passenger with luggage down, ~~through~~ violating CAP METRO policy & procedure, as well as Austin Transportation Code 13-2-132.

* Pull video ASAP *

Immediately place this complaint
in Operator ID# 600694's
personnel file + keep it there
permanently.

10/19/07
10/19/07

Note: This is the fourth
write-up of the
same Black Male driver
the past few weeks.

Remember, the first was
when he was using
Operator ID# 650001;
the second was when he
was using Operator
ID# 1. The third +
fourth are ~~at~~ when
he was using Operator
ID# 600694.

Therefore, this Black Male
anti-driver should already
have been fired for his
previous serious
professional misconduct.

↓

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Plus as you can see, he continues targeting non-Black Male passenger with luggage with his unprofessional, disconcerting, disrespectful, ass-backwards attacks + harassment, which is not acceptable + will not be tolerated.

Further ~~this~~ this Black male driver intentionally discriminates against non-Black Male passenger with luggage because he was observed repeatedly treating ~~other~~ other passengers respectfully, without initiating or playing these ~~disrespectful~~ disrespectful games of power and control against them.

Therefore, immediately forward this complaint to CAP METRO personnel in charge of investigating, charging, + punishing reverse

(11 of 13)

Plus, as you can see, he continues targeting non-Black Male passenger with luggage with his unprofessional, disconcerting, disrespectful, ass-backwards attacks + harassment, which is not acceptable & will not be tolerated.

Further, ~~this~~ this Black male driver intentionally discriminates against non-Black Male passenger with luggage because he was observed repeatedly treating ~~other~~ other passengers respectfully, without initiating or playing these ~~disrespectful~~ disrespectful games of power and control against them.

Therefore, immediately forward this complaint to CAP Metro personnel in charge of investigating, charging, + punishing reverse.

(B4B)

Make no mistake. This is
spiritual warfare. There is
no negotiation with evil;
Evil must be defeated & its
works destroyed, like liar &
fraud anti-christ Kenyan
Obama's secret shadow,
sharia civilian trojan
army trying to destroy
Constitutional America from
within. HELL NO,

GOD BLESS AMERICA

MAKE AMERICA

GREAT AGAIN

Complaint

NAME: Mr. Anant Mow
DATE: 1/22/19
TIME:

DATE: 1/19/19
TIME: 9:57-10:05 AM
BUS #: 2522
Route: 19-Southbound
Location: stop 498 (21st + Guadalupe)
Operator ID#: 600098
Block #: 001

* Multiple repeat offender *
* FILE Operator ID #600098 *

RECEIVED JAN 22 2019

Black Male driver, Operator ID#600098, acted unprofessionally, discourteously, disrespectfully, ass-backwards + wrong, violating CAP METRO policy + procedure, Austin Transportation Code 13-2-132, + Texas / U.S. Constitutional law.

(1 of 9)

Specifically Non-Black Male Passenger with luggage respectfully requested stop 498 by pulling the cord at least 1 block ahead of time, following CAP METRO policy + procedure.

Bus #2522 registered the requested stop, evidenced by The

"Stop Requested" bell chiming once,
and "Stop Requested" flashing across
the ~~the~~ silent radio screen
facing passengers in the cabin.

However, Operator ID# 600098
did not stop at stop 498,
though there were no safety
issues or obstacles preventing
him from stopping at stop 498.

Therefore, Operator ID# 600098
acted unprofessionally, discourteously,
disrespectfully, ass-backwards,
& wrong because:

1) he did the exact opposite
what he's supposed to
do;

2) he violated AP METRO
policy & procedure
requiring him to
stop at all requested
stops;

3) he denied Non-Black Male Passenger with luggage HIS requested stop to not accommodate and serve HIM, though Operator ID# 600098 is legally bound to wait or accommodate, + serve Non-Black Male Passenger with luggage because Operator ID# 600098 is a public servant per Texas Penal Code 7.07(a)(4)(A), meaning he is legally bound to professionally + courteously serve Non-Black Male Passenger with luggage, per Austin Transportation Code 13-2-132;

(13 of 9)

4) By not stopping at stop 498 Operator ID# 600098 violated multiple civil rights that belong to Non-Black Male Passenger with luggage specifically HIS rights to →

exit where (Stop 498), when
(immediately), + how (through
the front doors) Non-Black
Male Passenger with luggage
chooses. Therefore,
Operator ID# 600098
is a thief, a criminal;

5) By not stopping at Stop
498, Operator ID# 600098
moved Non-Black Male
Passenger with luggage
from one place to another,
without HIS consent,
by force, committing
unlawful restraint, violating
Texas Penal Codes 20.01 +
20.02, which makes
Operator ID# 600098 a
criminal again;

6) Therefore Operator ID#
600098, intentionally
flipped the true legal power
relation of Non-Black
Male Passenger with luggage

(4 of 9)
(6 of 9)

over him, though CAP METRO's
own 'self-organization chart
shows Passengers on top
(transit community) +
drivers on bottom
(transportation companies);

7) Therefore, Operator ID# 600098
tested Non-Black Male
Passenger with luggage,
though it's Non-Black Male
Passenger with luggage
who tests drivers like
Operator ID# 600098.

(b) Therefore, Non-Black Male Passenger
with luggage spoke up
immediately telling Operator
ID# 600098 loudly,
"That's the stop!" as the
driver ~~was~~ was passing it by."

Hearing non-Black Male Passenger
with luggage, Operator
ID# 600098 then stopped
Bus # 2522 about 100 feet

past stop 498, opening the front door, ~~lowering~~ + lowering the bus for Non-Black Male Passenger with luggage to exit at the wrong place (100 feet past stop 498) + wrong time (about 10 seconds later than HE should have).

Operator ID# 600098 appeared to ~~try~~ intentionally pass up stop 498 because

Operator ID# 600098 did not seem surprised by not stopping at stop 498 and because he did not offer any apology or show any shame ~~for~~ not doing his job right.

Therefore as HE was exiting, Non-Black Male Passenger with luggage told Operator ID# 600098 that he'd be written up for

(6 of 9)

what he did, also getting the last word in over Operator 600098.

~~XXXXXXXXXX~~
* Full video ASAP *

Immediately place this complaint in Operator ID# 600098's personnel file + keep it there permanently.

Because Operator ID# 600098 tried confusing + controlling Non-Black Male Passenger with luggage to effeminate + emasculate HIM to gaslight + dominate HIM by overwriting HIS healthy, sane, Constitutional, right side up reality with Operator ID# 600098's sick, insane, sharia, upside down anti-reality nightmare from hell, immediately forward this →

(7 of 9)
(6 of 7)

Complaint to (AP METRO
personnel in charge of
investigating, charging
& punishing reverse racist
& reverse (homo)sexual
harassment against
STRAIGHT Non-Black
Male Passenger with luggage
by Operator ID# 600098,

Immediately review Operator
ID# 600098's personnel
file to see all the previous
complaints against

(P
of
9)

Operator ID# 600098 for
similar anti-driver
ass-backwards behavior
against Non-Black Male
Passenger with luggage.

As you'll see, previous coaching
reprogramming & retraining
have FAILED to fix
Operator ID# 600098,

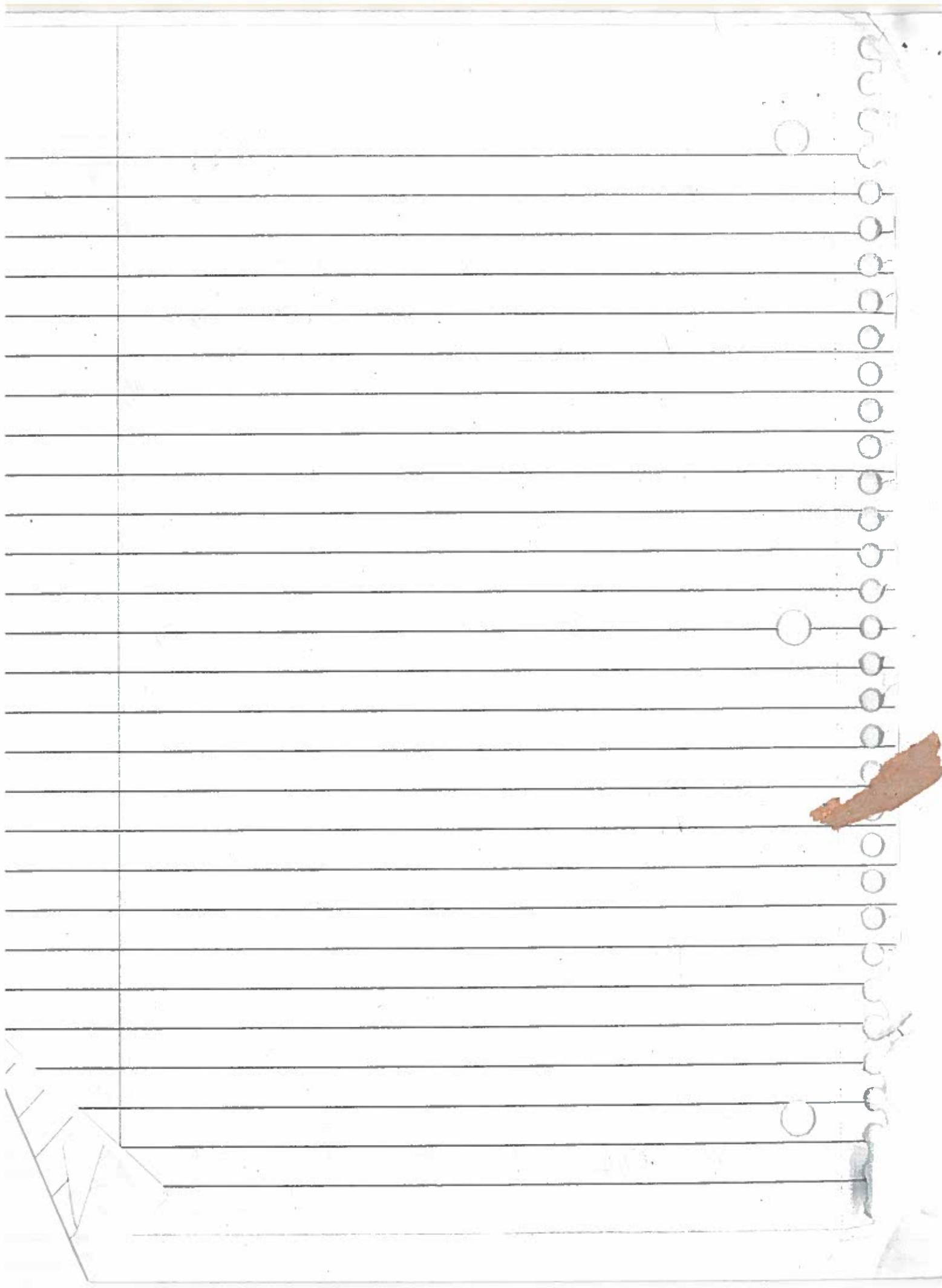
Therefore, the only sure way

To stop Operator ID# 600090's
psychological + spiritual attacks
against Non-Black Male
passenger with luggage is
to Remove Operator
ID # 600090 from behind the
wheel.

Make no mistake. This is
spiritual warfare. There is no
negotiation with evil. Evil
must be defeated + its
works destroyed, like
Liar + fraud anti-christ
Kenyon Obama's secret
Shadow, Sharia civilian
Trojan army trying to
destroy Constitutional
America from the inside at
HELL NO.

(9 of 9)

GOD BLESS AMERICA,
MAKE AMERICA GREAT
AGATA ~



Complaint

NAME: MR. ANON Y MAAS
DATE: 1/22/19
TIME:

DATE: 1/21/19

TIME: 1:09-1:14 PM

BUS #: 2304

Route: 30 - Southband

Location: 12th + Guadalupe

Operator ID#: 26140

Block #: 002

RECEIVED JAN 22 2019

Light-skinned Black male driver, Operator ID # 26140, acted unprofessionally, discourteously, disrespectfully, ass-backwards + wrong, violating Austin Transportation Code 13-2-132.

Specifically when Non-Black Male Passenger with luggage was boarding Bus # 2304 Operator ID# 26140 asked HIM, "How you doin'?"

↓

Operator ID# 26140's question was unprofessional, discourteous, disrespectful, ass-backwards + wrong because:

- 1) it was unnecessary, unwelcome, + uninvited;
- 2) how Non-Black Male Passenger with luggage is doing is NOT Operator ID# 26140's business;

In fact, it's how Operator ID# 26140 is doing that's Non-Black Male Passenger with luggage's business because Operator ID# 26140 is physically + legally responsible for safely transporting Passengers to their destination stops;

- 3) Therefore, Operator ID# 26140 asked Non-Black Male Passenger with luggage a personal question on →

professional time in professional space though the personal should be separate from the professional while Operator ID# 26140 is on duty ~~and~~ under the color of his uniform;

4) Therefore, Operator ID# 26140 tried making Non-Black Male Passenger with luggage give up personal information about HIMSELF that's not Operator ID# 26140's business, ~~before first extracting~~ without first extracting personal information of greater value from Operator ID# 26140, ~~to~~ putting Non-Black Male Passenger with luggage at a ~~disadvantage~~ disadvantage in negotiation;

5) Therefore, Operator ID# 26140 tried making Non-Black Male Passenger with luggage answer his unprofessional, irrelevant question

o accommodate + serve him, though it's Operator ID# 26140 who is legally bound to answer Non-Black Male Passenger with luggage's professional, relevant questions to accommodate + serve them because Operator ID# 26140 is a public servant per Texas Penal Code 1.07(a)(4)(A) meaning Operator ID# 26140 is legally bound to professionally + courteously serve Non-Black Male Passenger with luggage, per Austin Transportation Code 13-2-132;

o) Therefore, Operator ID# 26140 tried flipping the true legal power relation of Non-Black Male Passenger with luggage over Operator ID# 26140 though AP METRO's own self-organization chart rightly shows Passengers on top (transit community) + drivers on bottom →

(transportation companies);

7) Therefore, Operator ID# 26140 tried testing non-Black Male Passenger with luggage, though it's non-Black Male Passenger with luggage who tests drivers like Operator ID# 26140.

Therefore, ~~to~~ defeat Operator ID# 26140's verbal, psychological, & spiritual attack, non-Black Male Passenger with luggage did not answer, respond to, or acknowledge Operator ID# 26140's question, defending ~~HIS~~ legal power position over ~~the~~ public servant Operator ID# 26140.

Operator ID# 26140 wisely did not ask non-Black Male Passenger with luggage any more unprofessional, irrelevant, ass-backwards questions & did not try any other crap against HIM.

~~Remember~~ Understand that Operator ID# 26140's question was not innocent or unintentional.

An appropriate, respectful greeting would be:

1) "Good morning, Sir"

or

2) "Welcome aboard, Sir"

because neither of those greetings prompts ~~the passenger~~ the passenger to answer a personal, unprofessional, irrelevant question ~~that's not the driver's business~~ to give up personal information about THEMSELF that's not the driver's business.

* Pull video ASAP *

Immediately place this complaint in Operator ID# 26140's personnel file & keep it there permanently.

Because Operator ID# 26140 tried confusing & controlling Non-Black Male Passenger with luggage to effeminate & emasculate HIM to gaslight & dominate HIM, immediately forward this complaint to CAP METRO personnel in charge of investigating, charging, & punishing reverse racist & reverse (homo)sexual harassment of STRAIGHT Non-Black Male Passenger with luggage by Operator ~~ID#~~ 26140.

Immediately review Operator ~~ID#~~ 26140's personnel file to see all the previous complaints against him for similar ass-backwards, wrong behavior against Non-Black Male Passenger with luggage

(+ to #1)

in the past.

~~But~~ ^{Though} you can try to coach,
reprogram, & retrain Operator

ID# 26140, Operator ID# 26140
knows who he is, & what he's doing,
& why.

(P of P)

Make no mistake. This is spiritual
warfare. There is no negotiation with
evil; Evil must be defeated & its
works destroyed, like Liar & fraud
anti-christ Kenyan Obama's secret,
shadow sharia civilian Trojan army trying
to destroy Constitutional America
from within. HELL NO.

GOD BLESS AMERICA

MAKE AMERICA GREAT AGAIN

RECEIVED JAN 22 2019

Complaint

NAME: Mr. Anon & Ma
DATE: 1/22/19
TIME:

DATE: 1/21/19

TIME: 9:33-9:38 pm

BUS #: 2642 (verify)

Route: 19-Northband

Location: Capitol Station

Operator ID#: 600614 (verify)

Block #: 002 (verify)

* FIRE this

Black Male driver,

Operator

ID#

600614,

immediately

+

Permanently

*

Black Male driver Operator

ID# 600614, acted

unprofessionally, distastefully,

disrespectfully, ass-backwards,

+ wrong, violating CAP METRO

policy & procedure Austin Transportation,

Code 13-2-132, + Texas/U.S.

Constitutional law.

(1 of 12)

Specifically, when the last 19-Northband of the night (running on Saturday schedule because of MLK day).

Bus # 2642 driven by Operator

ID# 600614 was approaching

Capitol Station, non-Black Male

Passenger with luggage, who

was standing at Capitol Station,

pointed at the driver
~~was waving his arm~~ + waved
his arm up + down to clearly
signal HIS intention to board
& ride the last 19-northbound
of the night, Bus # 2642.

However Operator ID# 600619 first
slowed down, then intentionally
did not stop at Capital Station
to not board or transport non-Black
Male Passenger with luggage,
which was unprofessional,
discourteous, disrespectful,
ass-backwards, + wrong ~~because~~
because:

(2 of 12)

1) it was the exact opposite
what Operator ID# 600619
was supposed to do which
is board, then safely
transport non-Black Male
Passenger with luggage to
HIS destination stop;

2) it violated GAP METRO policy
& procedure, requiring drivers

to stop at all stops where a potential Passenger is clearly signalling his intention to board + ride the bus, following CAP METRO policy + procedure;

3) it wrongly + unlawfully denied Non-Black Male Passenger with luggage his civil right (freedom of travel) to board + ride public transportation;

4) it violated Austin Transportation Code 13-2-132, which requires drivers to professionally + courteously serve Passengers;

13 of 12
5) it violated Texas Penal Code 1.07(a)(41)(A), ~~which~~ which defines CAP METRO drivers as public servants, meaning they are legally bound to serve Passengers, which Operator ID# 660619 did not do by not stopping

at Capitol Station to not board
non-Black Male Passenger with
luggage.

Therefore, Operator ID# 600614
intentionally broke the law
making him a criminal.

note: ~~that~~ The bus was nearly
empty & in service
meaning there was plenty
of room to board &
transport non-Black Male
Passenger with luggage.

Note 2: There were no safety
& obstacles or problems
impeding ~~the~~ Operator
ID # 600614 from stopping
at Capitol Station

However, Bus # 2642 did stop
at the red light just past
Capitol Station.

So, non-Black Male Passenger

(4 of 12)

with luggage quickly walked over to the front door of Bus #2642, which was closed, to get the driver's attention, & see who was driving, & tell him he did not stop at Capitol Station,

Operator ID# 600614 did open the front doors then at the red light but refused to allow non-Black Male Passenger with luggage, telling them, "You acted the fool the last time."

5
♀
♀ Non-Black Male Passenger with luggage immediately countered Operator ID# 600614's opinion, telling them he had to board them, to which Operator ID# 600614 replied, "I don't care."

Then, Operator ID# 600614 closed the front doors & drove away when the light turned green.

Operator ID# 600614 ~~was~~ saying
"You acted the fool last time"
was unprofessional, disconcerting,
disrespectful, ass-backwards,
& wrong because:

1) it was unnecessary, uninvited,
& unwelcome

2) it had nothing to do with
how non-Black Male
Passenger with luggage
was acting this time;

3) ~~By~~ what Operator
ID# 600614 was wrongly
labeling "playing the fool"
was actually the ~~opposite~~ exact
opposite in two ways:

1) it was Operator ID# 600614
playing the fool by trying
to mistreat & verbally
~~and~~ psychologically bully
non-Black Male
Passenger with luggage the

last time HE boarded Bus # 2642;

↓

3) Non-Black Male Passenger with luggage was smart & strong by legally defending ~~the~~ HIMSELF against Operator ID# 600619's bullshit by not allowing Operator ID# 600619 to verbally or psychologically bully him and legally forcing him to fully, ~~and~~ rightly, & legally serve him because Operator ID# 600619 is a public servant while on duty per Texas Penal Code 1.07(a)(4)(A).

(7 & 12)

4) Operator ID# 600619 does not define or label Non-Black Male Passenger with luggage's righteous behavior;

~~Operator ID# 600619~~

5) Therefore Operator ID# 600619 tried flipping the true, legal

power relation of Non-Black
Male passenger with luggage
over Operator ID# 600614

- HELL NO

Operator ID# 600614 saying
"I don't care" in response
to being told ~~he has~~ to board
& transport Non-Black
Male passenger with luggage
is unprofessional, disrespectful,
disrespectful, ass-backwards,
& wrong because:

1) it was unnecessary,
uninvited, & unwelcome;

2) it was the exact opposite
what Operator ID# 600614
should have said because
HE should care about HIS
legal ~~and~~ required duties
& responsibilities;

(8 of 12)

3) his feelings about his legal, required duties + responsibilities are irrelevant; ~~to~~

4) ~~Therefore~~ Therefore, he wrongly put his personal feelings over + in front of his professional responsibilities to not do his job - that's how women who don't belong in the workplace act.

5) Therefore, since Operator ID # 600614 admitted on record, on camera that he doesn't care about following the law or CAP METRO policy + procedure, he should not have a job with CAP METRO. See how he feels about that when no one is paying him for not having a job.

(9 of 12)

~~Intentionally not allowing non-Black
disabled passenger with budget to board~~

~~of ride public transportation~~
~~was enprofess~~

* Pull video ASAP *

Immediately place this complaint
in Operator ID# 600614's
personnel file & keep it there
permanently.

Because Operator ID# 600614
intentionally tried confusing &
controlling non-Black male
passenger with luggage to
effeminate & emasculate them
to gaslight & dominate them
by trying to overwrite their
healthy, sane, Constitutional
right-side of reality with
Operator ID# 600614's
sick, insane, sharia,
feminist, upside-down
anti-reality. nightmare →

(16 of 17)

from hell, immediately forward
this complaint to CAP METRO
personnel in charge of investigating
charging, & punishing reverse
racist & reverse (homo) sexual
harassment of STRAIGHT
non-Black Male Passenger
with luggage by Operator
JD # 600614,

Immediately review all of Operator
JD# 600614's personnel file
to see all the previous complaints
against him for similar
unprofessional, disrespectful,
ass-backwards,
wrong behavior against
non-Black Male passenger
with luggage.

(11/12)

Use all that evidence with this
newest evidence to immediately
& permanently FIRE

Operator JD # 600614,

↓

Make no mistake. This is
spiritual warfare. There
is no negotiation with
evil; Evil must be defeated
& its works destroyed,
like liar & fraud anti-christ
Kenyan Obama's secret,
shadow, sharia civilign trojan
army trying to destroy
Constitutional America from the
inside out.

HELL NO

12
7
2
Deport those traitors to America
ASAP to Saudi Arabia, where
sharia law is the law of
that land.

GOD BLESS AMERICA

MAKE AMERICA GREAT
AGAIN

Complaint

NAME: Mr. Anon Y Ma
DATE: 1/24/19
TIME:

DATE: 1/22/19

TIME: 10:17-10:20 pm

BUS #: 2526

Route: 337 - Westband

Location: Burnet + Koenig

Operator ID#: 600368

Block #: 001

* possible
MAJOR
safety
issue *

RECEIVED JAN 25 2019

Black female driver, Operator
ID # 600368, ~~at~~ may have
acted unprofessionally,
discourteously, disrespectfully,
ass-backwards, + wrong,
violating CAP METRO policy +
procedure, Austin Transportation
Code 13-2-132, + Texas law.

Specifically when Non-Black Male
passenger with luggage boarded
BUS # 2526 on 1/22/19,
10:17-10:20 pm, running the
337 - Westband, at Burnet +
Koenig, it strongly smelled
like weed (marijuana) ~~at~~ at
~~Operator~~ Operator ID # 600368, at

the front of the bus.

Though no physical evidence of drug use or paraphernalia was observed, there was no one else on ~~the~~ Bus # 2526 when non-Black Male passenger was boarding.

Therefore, though it's possible the strong smell of weed (marijuana) could have been caused by a passenger who had exited Bus # 2526 ~~at a stop before~~

↳ immediately before non-Black Male passenger with luggage boarded, it's ~~more~~ more likely in this case that Operator ID# 600368 caused the ~~strong~~ strong smell of weed on Bus # 2526.

~~And when non-Black Male~~

↓

2 of 4

Clearly, it's illegal to drive for
CAP METRO while under the
influence of marijuana, even
if it causes the operator to
drive slower; it's also
illegal to use CAP METRO
property (the bus) to
transport an illegal
substance (marijuana), even
if Operator ID# 600368
is not smoking it herself.

Bottom line CAP METRO should
directly ask Operator
ID# 600368 why the front
of the bus was smelling like
weed, as well as drug test
her to see if marijuana
is in her system. Do all
this ASAP.

(3 of 4)

*** Pull video ASAP ***

Immediately place this com^{mt}
in Operator ID# 600368' personnel

file + keep it there permanently.

Immediately review Operator
ID # 600368's personnel
file to see if there are
other similar previous
complaints against her.

Because CAP METRO drivers are
physically + legally responsible
for safely transporting
passengers to their destination
stops, investigate this complaint
immediately + seriously.

(4 + h)
(4 + h)
Make no mistake. This is spiritual
warfare. There is no
negotiation with evil; evil
must be defeated + its
works destroyed.

GOD BLESS AMERICA

MAKE AMERICA GREAT

AG Acton

RECEIVED FEB 13 2019
Complaint

NAME: Mr. Arnon Y. Maus
DATE: 2/13/19
TIME:

DATE: 2/11/19

TIME: 3:55 - 4:00 pm

BUS #: 5061

Route: 803 Southbound

Location: Stop 716 (by New Central Library)

Operator ID#: (check records)

Black #: (check records)

* FIRE this
Black Male
driver ASAP *

Black Male driver acted unprofessionally, discourteously, disrespectfully, ass-backwards & wrong, violating CAP METRO policy & procedure, Austin Transportation Code 13-2-132 & Texas/U.S. Constitutional law.

Specifically, Non-Black Male Passenger with luggage was standing by the bus stop signage at stop 716 when ~~the~~ Bus # 5061 running the 803 Southbound route stopped about

50 ~~feet~~ feet before the bus stop signage because there was a 3-rate bus stopped immediately ahead of

(1 of 9)

it.

Because ~~the~~ Bus # 5061 was stopped so far ~~short~~ short of the bus stop signage & so close to the cross street, West St., that the Black Male driver could only open the front doors safely for passengers to board or exit because the rear doors ~~would~~ would have opened into the corner of the intersection.

Therefore that was not the right place to board or exit passengers because he was so far short of the bus stop signage.

Nevertheless, Black Male driver opened the front doors to board & exit passengers there, instead of waiting until the 3-southbound bus left to pull up to the bus stop

(2 of 9)

Signage like he's supposed to do.

Therefore because Black male driver was boarding + exiting passengers at the wrong spot + ~~therefore~~ non-Black male Passenger with luggage could not board Bus # 5061 through the rear doors, which was the choice + right because (AT Metro policy + procedure explicitly says:

"Multiple-door boarding" is a Metro Rapid feature (p. 22)

and

(3 of 9) "Riding MetroRapid? Get on and off fast using all doors" (p. 15)

- Destinations, Effective Jan. 6 - June 1, 2019.

Therefore, non-Black male Passenger with luggage walked to the front door + respectfully told Black male driver ~~HE'D~~ board

with this gear at the bus stop signage ~~when~~ when he (driver) pulled up to the actual stop after the 3-Southland bus ~~is~~ ahead of it drove away.

However, after the 3-Southland bus pulled away, the Black Male driver of Bus #5061 did not pull up to the actual stop where non-Black Male Passenger with luggage was standing again waving his arm up & down to clearly, non-verbally communicate this intention to board & ride Bus #5061.

(4 of 9)

Instead, Black Male driver wrongly pulled ~~off~~ off into traffic, driving away without ever stopping at the actual stop where the bus stop signage was, without boarding or transporting non-Black

Male Passenger with luggage.

Therefore, ~~the~~ the Black Male driver did the opposite what he was supposed to do.

Therefore, the Black Male driver went out of his way to not board or transport Non-Black Male Passenger with luggage to not wait on, accommodate, or serve ~~in~~ them, though the Black Male driver is ~~a~~ legally bound to wait on, accommodate, + serve Non-Black Male Passenger with luggage because he's a public servant per Texas Penal Code 1.07(9)(41)(A), meaning he's legally required to serve Non-Black Male Passenger with luggage professionally + courteously per Austin Transportation Code 13-2-132, which he did not do.

(5 of 9)

Therefore, the Black male driver ~~boarded~~ boarded/exited Passengers at the wrong place, but refused to board/exit Passengers at the right place, which is the exact opposite what should have happened.

Therefore, Black Male driver did not do his job for non-Black Male Passenger with luggage, though non-Black Male Passenger with luggage was in the right ~~spot~~ place doing right by following (AP METRO policy + procedure.

Therefore, Black Male driver flipped the true legal power relation of non-Black Male Passenger with luggage over the Black Male driver though (AP METRO's own self-organization chart rightly shows Passengers on top (transit community) and drivers on bottom (transportation

(6 of 9)

Companies).

Therefore, the Black Male driver ~~refused~~ violated non-Black Male Passenger with luggage's civil rights to board & ride public transportation, which is not acceptable.

* Pull video ASAP *

Immediately place this complaint in this Black Male driver's personnel file & keep it there permanently.

(7 of 9)

~~Because the Black Male driver refused to ~~serve~~ serve non-Black Male Passenger with luggage at the stop, immediately forward~~

this complaint to CAP METRO
personnel in charge of
investigating, charging &
punishing reverse racist
~~the~~ discrimination against
non-Black Male Passenger with
luggage.

I immediately review this Black
Male driver's personnel file
to see all the previous complaints
against him for similar
behavior against non-Black
Male Passenger with luggage.

~~By~~ The evidence shows this Black
Male driver should be FIRED
immediately & permanently.

Make no mistake. This is
spiritual warfare. There is no
negotiation with evil. Evil
must be defeated & its
works destroyed, like War &
fraud anti-christ Kenyan Obama's
SECRET, shadow, sharia civilian

(8
& 9)

Trojan army trying to destroy
Constitutional America from
the inside out. HELL NO.

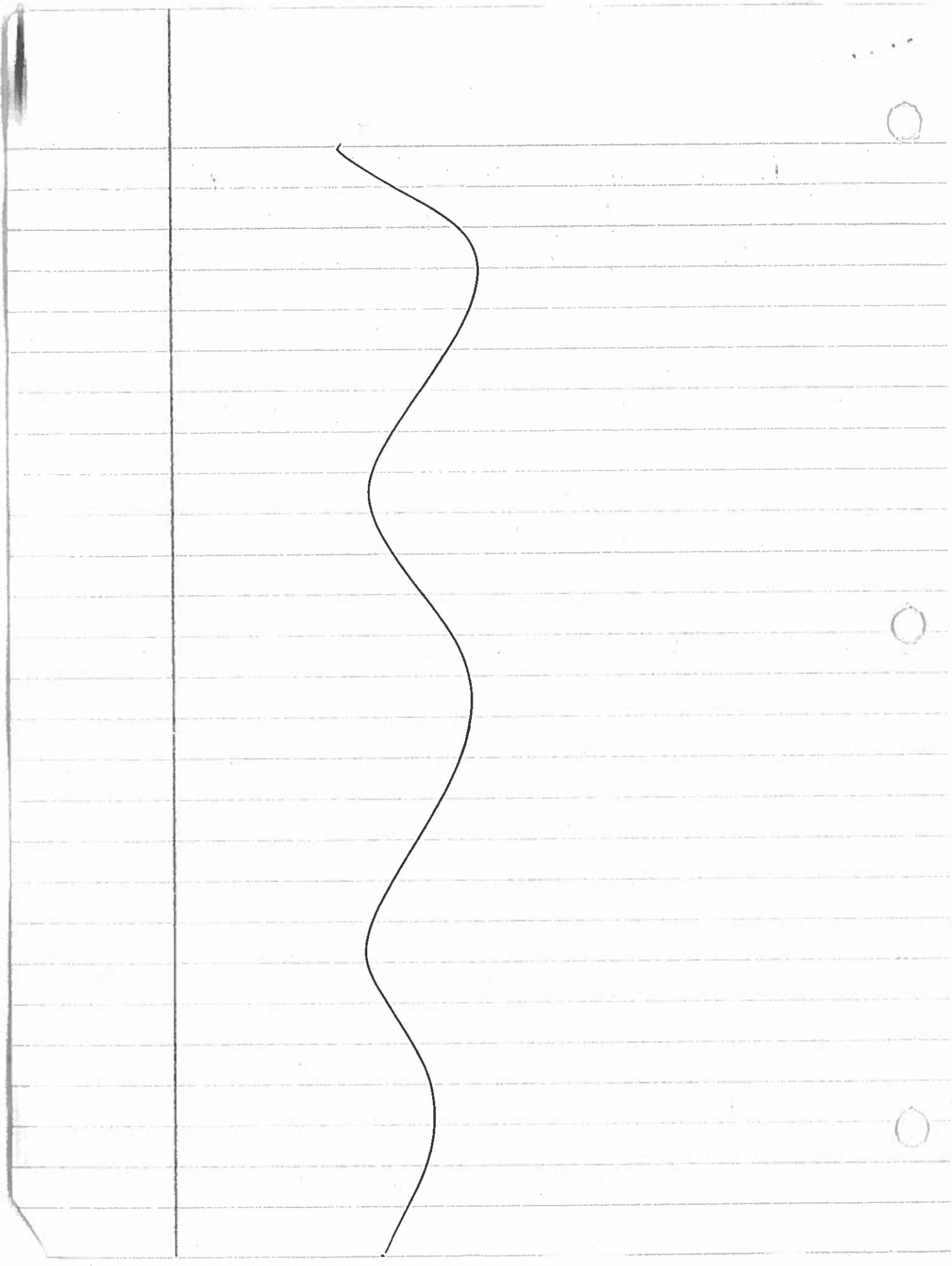
GOD BLESS AMERICA

MAKE AMERICA

GREAT AGAIN

(9/29)





RECEIVED FEB 13 2019
Complaint

NAME: Mr. Anon & Mrs
DATE: 2/13/19
TIME:

DATE: 2/13/19
TIME: 12:16 - 12:26 AM
BUS #: 2609
Route: 481 - Northbound
Location: Stop 608
Operator ID #: (check records)
Block #: (check records)

* FIRE
this Black
Male driver
immediately
&
permanently
*

Black Male driver acted unprofessionally,
disheartenously, disrespectfully,
ass-backwards & wrong,
violating CAP METRO policy &
procedure, Austin Transportation
Code 13-2-132 and Texas/U.S.
Constitutional law.

(1 of 6)
Specifically Non-Black Male
Passenger with luggage, pulled
the "Stop Requested" card
about 1 1/2 blocks before
Stop 608, following CAP METRO
policy & procedure.

Bus # 2609 appeared to register
the requested stop of Stop 608,

RECEIVED FEB 3 2011

evidenced by the "Stop Requested" bell ringing once + "Stop Requested" flashing across the silent radio screen facing ~~the~~ passengers in the cabin. Also sounded like the computer voice said, "Stop Requested."

However, the Black Male driver did not stop at stop 608 though the Black Male driver is required to do so when the stop is requested.

There were no safety obstacles or reasons not to stop at stop 608, as requested.

Therefore, as the Black Male driver was driving past stop 608 non-Black Male passenger with luggage told him loud + clear, "Hey! That's the stop!"

Only after non-Black Male

(2 of 10)

Passenger with luggage called out the Black Male driver's bullshit did. The Black Male driver then pull over about 75-80 feet past ~~the~~ Stop 608.

As usual, this Black Male driver showed no remorse for what he did because it allegedly was intentional. He has ~~done~~ acted similarly against non-Black Male Passenger with luggage before, again and again and again...

Therefore what Black Male driver did was unprofessional, discourteous, disrespectful, ass-backwards, + wrong because:

- 1) it was unnecessary, uninvited, + unwelcome;
- 2) it was the exact opposite

(3 of 10)

5

what Black Male driver should have done ;

3) Black Male driver ~~was~~ treated non-Black Male Passenger with luggage disrespectfully after non-Black Male Passenger with luggage had treated Black Male driver respectfully, meaning Black Male driver stupidly misinterpreted being treated respectfully as weakness. by non-Black Male Passenger with luggage, instead of strength;

(4 of 7)

4) Black Male driver stopped at the wrong place at the wrong time, instead of the right place (stop 608) at the right time (when he approached stop 608);

5) Therefore, because he appeared to do it intentionally, Black Male driver allegedly abused his official capacity to unlawfully restrain Non-Black Male Passenger with luggage by ~~moving~~ moving them from one place (Stop 608) to another (75-80 feet past Stop 608) by force, against his will, & crimes for which Black Male driver is guilty & should be charged, tried, & convicted, & sentenced;

6) Therefore, Black Male driver did not wait or accommodate or serve Non-Black Male Passenger with luggage, though he is legally required to do so because he's a public servant per Texas Penal Code 1,07(a)(4)(A), meaning he is legally bound to professionally & courteously serve Non-Black Male →

(5 of 6)

Passenger with luggage, per
Austin Transportation Code
13-2-132;

7) Instead, Black Male driver
illegally forced / Non-Black Male
Passenger with luggage to
wait on, accommodate, &
serve him, which is
ass-backwards & wrong;

8) Therefore, Black Male driver
allegedly intentionally denied
Non-Black Male Passenger
with luggage what is
rightly & legally HIS
HIS rights to exit Bus #2609
where HE chooses (Stop 608)
when HE chooses (as the bus
approached Stop 608, where
it should have stopped);

9) Therefore, Black Male driver
violated Non-Black Male
Passenger with luggage's
civil rights - another crime

(6 of 10)

this Black Male driver is guilty of;

10) Therefore this Black Male driver tried flipping the true, legal power relation of Non-Black Male Passenger with luggage over this Black Male driver, though CAP ~~is guilty of~~

↳ METRO's own self-organization chart rightly shows Passengers on top (transit community) + drivers on bottom (transportation companies);

11) Therefore, this Black Male driver again tried testing Non-Black Male Passenger with luggage, though it's Non-Black Male Passenger with luggage who tests this Black Male driver who FAILED his test again,

just like he has before again and again and again. . . .

* full video ASAP *

Immediately place this complaint in this Black Male driver's personnel file & keep it there permanently.

Because this Black Male driver tried confusing & controlling non-Black Male Passenger with luggage to effeminate & emasculate HIM to gaslight & dominate HIM by trying to overwrite HIS healthy sane, & constitutional, right-side up reality with ~~the~~ his (Black Male driver's) sick, insane, sharia, upside-down, ass-backwards anti-reality nightmare from hell immediately forward this complaint to CAP METRO personnel in charge of investigating, charging, &

(8-4-10)

punishing reverse racist +
reverse (homo)sexual harassment
of + discrimination against
STRAIGHT non-Black Male
Passenger with luggage.

Immediately review this Black
Male driver's personnel file
to see all the previous complaints
against ~~at~~ him for similar
bullshit behavior against
STRAIGHT non-Black Male
Passenger with luggage
in the past.

As the evidence shows, this Black
Male driver's bullshit behavior
against STRAIGHT non-Black
Male Passenger with luggage
has not been fixed, ~~at~~

~~because this~~ because this
~~Black male~~ Black male
driver does it intentionally.

Therefore, it's already past time

U

(9 of 10)

~~to permanently f~~

to immediately + permanently
FIRE this Black Male driver
for his continuing long-term
unprofessional, disrespectful,
ass-backwards
wrong behavior against
STRAIGHT non-Black Male
Passenger with luggage.

Make no mistake. This is spiritual
warfare. There is no
negotiation with evil; Evil must
be defeated + its works
destroyed, like Liar + fraud,
anti-christ Kenyan Obama's
secret, shadow, sharia civilian
Trojan army trying to destroy
Constitutional America from
the inside out. HELL NO.

GOD BLESS AMERICA

MAKE AMERICA GREAT
AGAIN.

(10 & 10)

RECEIVED FEB 19 2019

Complaint

NAME: Mr. Anthony Ma.
DATE: 2/19/19
TIME:

DATE: 2/16/19
TIME: 10:24-10:49 PM
BUS #: 5066
Rate: 5-Northband
Location: on rate
Operator ID #: 600215
Block #: 001

* potential safety hazard *

Black Male driver, Operator ~~ID # 600215, acted~~

↓ ID # 600215, acted unprofessionally, ass-backwards & wrong, violating CAP

METRO policy & procedure.

Specifically Operator ID # 600215 personally conversed with a Black Male passenger at the front of the bus while driving the bus,

1 of 5

↓

RECEIVED FEB 14 2019

However, CAP METRO's Code of Conduct explicitly says:

"It is strictly prohibited to interfere with the operation of a vehicle, including talking to the bus operator while the vehicle is in motion."

- Destinations, p. 14,
Effective January 6 -
June 1, 2019

(2 of 5)
Also by standing in front of the yellow line at the front of the bus, Operator ID # 600215 also allowed the Black male passenger to violate the CAP METRO Code of Conduct rule that says:

"Stand behind the white or yellow line at the entrance of vehicles"

Destinations p. 13, Bullet #2,
Effective January 6 - June 1,
2019.

~~✗~~ Therefore Operator ID# 600215
allowed the Black Male
passenger to blatantly
violate two Code of
Conduct rules that apply
to all passengers.

That's ~~is~~ unprofessional
ass-backwards & wrong
because Operator ID# 600215
does not get to pick or
choose which rules to
ignore for passengers he
likes.

(3 & 5)

* Full video ASAP *

Therefore, immediately place
this complaint in Operator
ID # 600215's personnel
file & keep it there permanently

Immediately discuss the safety/hazard implications of what he did + allowed.

Though there were no negative outcomes this time, allowing such potential distraction could have contributed to an accident and/or traffic violation. Plus if

Operator ID # 600215 had stopped short

unexpectedly, the Black Male passenger standing at the front of the bus ~~could have~~ ~~been~~ in front of the yellow line could have gone flying into or through the windshield.

(4 of 5)
therefore ~~to immediately~~ immediately coach, reprogram, + retrain Operator ID # 600215 to correct his opposite, ass-backwards behavior.

Make no mistake. This is

spiritual warfare. There is no
negotiation with evil. Evil
must be defeated & its
works destroyed, like
not following the rules to
do the opposite what you're
supposed to do, like Liar &
fraud anti-christ Kenyan Obama's
secret, shadow, sharia
civilian Trojan army trying
to destroy constitutional
America from the inside out.

HELL NO.

GOD BLESS AMERICA

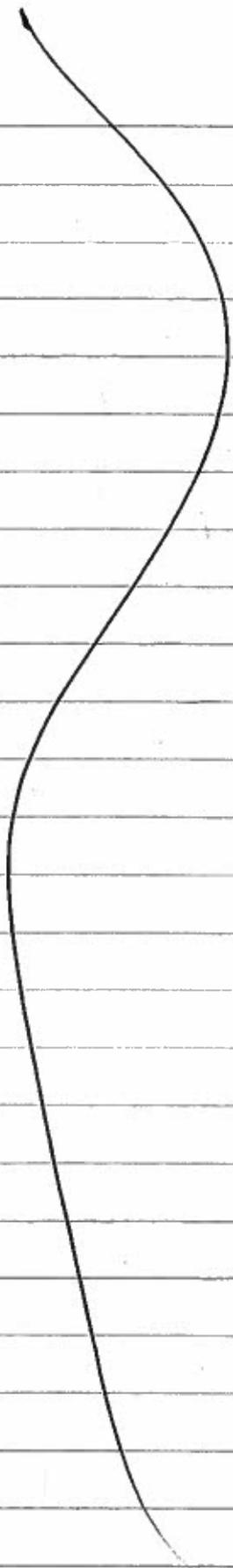
MAKE AMERICA

GREAT AGAIN

3

65 of 5

Handwritten mark or scribble on the left margin.



RECEIVED FEB 19 2019
Complaint

NAME: MR. Anon Y Mc
DATE: 2/19/19
TIME: 9:20 AM

DATE: 2/17/19
TIME: 8:29 - 8:33 AM
BUS #: 8946
Route: 3-Northbound
Location: Northcross
Operator ID#: 16490
Block #: 006

Hispanic Male driver, Operator ID# 16490, acted unprofessionally, discourteously, disrespectfully, ass-backwards, & wrong, violating CAP METRO policy & procedure, as well as Austin Transportation Code 13-2-132.

(1 of 1)

Specifically, when non-Black Male passenger with luggage was boarding Bus # 8946 Operator ID# 16490 asked Him, "How you doing, MAN?"

Operator ID# 16490's question was unprofessional, discourteous, disrespectful, →

ass-backwards, & wrong
because:

- 1) it was unnecessary, uninvited, & unwelcome;
- 2) how non-Black Male Passenger with luggage is doing is not Operator ID # 16490's business;

In fact, it's how Operator ID # 16490 is doing that is non-Black Male Passenger with luggage's business because it's Operator ID # 16490 who is ~~the~~ physically & legally responsible for ~~the~~ safely transporting passengers to their destination stops;

- 3) Therefore Operator ID # 16490 asked non-Black Male Passenger with luggage a personal

(2 of 10)

question on professional time
in professional space, though
the personal should be kept
separate from the professional
while on duty;

4) Therefore, Operator ID# 16490
wrongly sought Non-Black
Male Passenger with luggage
personal attention ~~while~~
on professional time,

5) Also, Operator ID# 16490
tried making Non-Black
Male Passenger with luggage
answer his unprofessional,
irrelevant question
though it's Operator
ID# 16490 who is legally
obligated to answer
Non-Black Male Passenger
with luggage's professional,
relevant questions because
it's Operator ID# 16490
who is a public servant
per Texas Penal Code 1.07(a) ⇒

(3 of 10)

(4)(A) meaning he is a
legally bound to professionally
& courteously serve
non-Black Male Passenger
with luggage per Austin
Transportation Code 13-2-132;

6) Therefore Operator
ID # 16490 tried making
non-Black Male Passenger
with luggage answer
his question to accommodate
& serve him, though it's
Operator ID # 16490 who is
legally bound to accommodate
& serve non-Black Male
Passenger with luggage;

7) Therefore Operator
ID # 16490 tried flipping
the true legal power
relation of non-Black Male
Passenger with luggage
over Operator ID #
16490, though AP
METRO's own self-organization

(4 of 10)

Chart rightly shows passengers
on top (transit community)
& drivers on bottom
(transportation companies);

8) Therefore Operator ID# 16490
tried testing non-Black Male
passenger with luggage
though it's non-Black
Male passenger with
luggage who tests drivers
like Operator ID# 16490;

9) Also Operator ID# 16490
asking non-Black Male
passenger with luggage
how HE is doing is not an
appropriate greeting from
~~passenger~~ driver to
passenger, especially
when there is no personal
history or relation between
Operator ID# 16490 &
non-Black Male passenger
with luggage on or off
the bus. ↓

(5 of 10)

An appropriate, respectful
greeting would be:

"Good morning, Sir"

or

"Welcome aboard, Sir"

with "Sir" being respectful
and the greeting not being
a personal question

~~Operator~~ trying to
make Non-Black Male
Passenger with luggage
give up personal
information about
HIMSELF; ~~without~~

~~first getting personal
information from
Operator ID # 16490~~

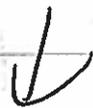
10) Therefore, Operator
ID # 16490 was also
trying to make
Non-Black Male Passenger

(6 of 10)

with luggage give up
personal information about
HIMSELF without
first getting personal
information ~~about~~
from Operator ID# 16490
that Non-Black Male
Passenger with luggage
would want to know.

Therefore, to defeat Operator
ID # 16490's verbal,
psychological & spiritual
attach-against HIM,
Non-Black Male Passenger
with luggage did not answer,
respond ~~to~~, or acknowledge
Operator ID# 16490's
question.

After being defeated Operator
ID # 16490 wisely did not
attach Non-Black Male
Passenger with luggage
again.



* full video ASAP *

Immediately place this complaint in Operator JD # 16490's personnel file + keep it there permanently.

Because Operator JD # 16490 tried confusing + controlling non-Black Male Passenger with luggage to effeminate + emasculate Htm to gaslight + dominate Htm by trying to overwrite Htm's healthy - sane Constitutional right-side up reality with Operator JD # 16490's sick insane, sharia upside-down, ass-backwards anti-reality nightmare from hell,

immediately forward this complaint to CAP METRO personnel →

18
8
10

in charge of investigating,
charging + punishing
~~reverse~~ (homo)sexual
harassment of + discrimination
against STRAIGHT
non-Black Male Passenger
with luggage.

Immediately review Operator
ID # 16490's personnel file
to see all the previous
complaints against him
by MR. Anon + now
documenting similar
harassment + discrimination
against STRAIGHT non-Black
Male Passenger with
luggage.

Immediately coach, reprogram,
+ retrain Operator
ID # 16490 to correct
his broken mindset +
ass-backward actions.



(9 of 10)

Make no mistake. This is
spiritual warfare. There
is no negotiation with
evil; Evil must be defeated
& its works destroyed
like Liar & fraud, anti-christ
Kenyan Obama's 'secret
shadow, sharia civilian
Trojan army trying to
destroy Constitutional
America from within.

HELL NO.

GOD BLESS AMERICA

MAKE AMERICA GREAT

AGAIN

(10 & 12)

RECEIVED FEB 19 2019

Complaint

NAME: MR. ANON
DATE: 2/19/19
TIME: 9:20 AM

DATE: 2/17/19
TIME: 8:39 - 8:42 AM
BUS #: 2554
Route: 383 - Northband
Location: Rutland Station
Operator ID#: 600474
Block #: 002

* Operator
ID# 600474
ran a
red
light *

~~Operator~~ white female driver
Operator ID# 600474
acted unprofessionally,
~~ass-backwards~~

← ass-backwards + wrong
violating CAP METRO policy &
procedure as well as Texas
Motor Vehicle Code.

(1 of 8)

Specifically Operator ID# 600474
approached the traffic signal
at the Rutland - Northband
~~at the traffic signal~~ RAPID/
383/3 station/stop.

Because the signal turned yellow

as Operator ID# 600474
was approaching it, she slowed
~~down to stop at the signal because~~
down to stop at the signal because
it was about to turn red,
which made sense because
that's defensive, safe driving.

However, instead of rightly
coming to a full stop at the
red light, which the law
requires Operator ID
600474 wrongly
rolled through the red light
going about 15-20 miles per hour.

There was no safety reason or
excuse to not stop at the
red light.

It appeared that Operator
ID# 600474 saw no
cross traffic at the signal,
so she chose to roll
through the red light.

(2 of 8)

However, just because Operator ID # 600474 did not see any cross traffic does not give her the right to break the law by consciously choosing to not stop at the red light.

Therefore, Operator ID# 600474 did the exact opposite what she should have done by not stopping at the red light by wrongly substituting her judgment to supersede the law.

The law is clear - stop at the red light.

This red light law is not trivial; It exists to defeat chaos + confusion to bring order to motor vehicle traffic to safely operate cars, busses, etc. ~~to~~ to avoid crashes that can hurt or kill passengers,

(3 of 8)

~~drivers~~ drivers, cyclists,
or pedestrians.

Running a red light is a
reason to suspend or
revoke Operator ID#600474's
CDL.

Though there were no negative
outcomes on this occasion
this dangerous illegal driving
behavior must be stopped
& corrected immediately
because if there's a next
time the result could be
~~not~~ tragic.

However, if you look at
Operator ID#600474's
personnel file, you'll see
a long list of complaints
against her documenting
why she should already
have been permanently
F.I.R.E.D.



(4 of 8)

Do not allow Operator ID# 600474 to break the rules and law to make up + play by her own rules that are the exact opposite of CAP METRO policy + procedure and Texas law.

~~Though~~ Though she tries acting like a boss Operator ID # 600474, like all drivers, is a public servant, per Texas Penal Code 1.07(a)(4)(A), meaning her job is to follow orders, like CAP METRO policy + procedure + Texas law, not ignore, override, or give them.

(5 of 8)

* Pull video ASAP *

Immediately place this complaint in Operator ID# 600474's →

personnel file + keep it there
permanently.

Immediately review Operator
JD # 600474's personnel
file to see all the
previous complaints against
her to see a long-time
behavior pattern of opposite
~~be~~ words + actions that
show Operator
JD # 600474 is an
anti-driver who is alien
to this world.

Operator JD# 600474 already
should have been permanently
fired before this latest
self-created problem.

This is yet another example
of how fatal fraudulent
feminists like Operator
JD # 600474 are ~~are~~
such power hungry maniacs +

(6 of 8)

Control freaks, they'll even rationalize running red lights in their whack job minds like how Crooked Hillary rationalized all the crimes she's committed, for which she should be locked up ~~for the rest~~ for the rest of her life.

Replace Operator ID#600474 immediately + permanently with a much younger, hotter, human ~~female~~ female driver who follows the rules + law to safely transport passengers to their destinations without running red lights,

Make no mistake. This is spiritual warfare. There is no negotiation with evil; Evil must be defeated + its works destroyed, like fatal fraudulent feminism + the alien, anti-human anti-drivers

who say + do the exact
opposite what they should.

UP WITH HUMANITY

GOD BLESS AMERICA

MAKE AMERICA

GREAT AGAIN

(848)

Complaint

NAME: Mr. Aaron Y. Mc
DATE: 2/19/19
TIME:

DATE: 2/17/19
TIME: 7:27 - 7:30 PM
BUS #: 8946
Route: 3 - Northbound
Location: Braker + 183
Operator ID #: 33320
Block #: (Check records)

RECEIVED FEB 19 2019

Middle Eastern Male driver,
Operator ID# 33320, acted
unprofessionally, discourteously,
disrespectfully, ass-backwards,
& wrong, violating CAP

METRO policy & procedure
as well as Austin Transportation
Code 13-2-132.

Specifically, when non-Black male
passenger with luggage
was boarding BUS # 8946
at Braker + 183, Operator
ID# 33320 rudely told
non-Black male passenger
with luggage to "go sit

(17)
(18)
(19)

down" before HE had swiped HIS valid fare card through the farebox machine reader at the front of the bus.

Therefore Operator ID # 33320's behavior was unprofessional, disorderly, disrespectful, ass-backwards, & wrong because:

1) it was unnecessary, uninvited, & unwelcome;

2) Operator ID # 33320's tone was the exact opposite what it should have been;

3) The content of what he said was the exact opposite what it should have been;

↓

(2 of 11)

~~Operator~~ Operator ID# 33320
should not have said
anything like that;

- 4) Also, if Operator ID# 33320
wanted Non-Black Male
Passenger with luggage
to sit down before
swiping his fare card,
then he should have asked
Non-Black Male Passenger
with luggage to do so
in a professional, respectful
way, because Operator
ID# 33320 ~~is~~
serves the public
because Operator ID# 33320
is a public servant per
Texas Penal Code 1.07(9)
(41)(A), meaning he is
legally bound to professional
& courteously serve
Non-Black Male Passenger
with luggage, not
disrespectfully order them

(3 of 11)

do something;

5) However, ~~being~~

Sitting down with HTS
gear before swiping
HTS valid fare
card is ass-backwards
& wrong because
CAP METRO policy & procedure
is clear:

First "Swipe the pass
through the farebox"
(Pay the fare), then
take a seat.

- Destinations, p. 12,
Effective January 6 -
June 1, 2019

6) Therefore Operator
ID # 33320 told
non-Black Male Passenger
with luggage the
exact opposite of CAP

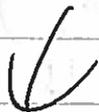
(4 of 11)

METRO policy + procedure;

7) Since Operator ID# 33320
has to know correct CAP
METRO policy + procedure,
Operator ID # 33320

tried misleading
non-Black Male Passenger
with luggage into ~~doing~~
doing the exact opposite
of CAP METRO policy +
procedure to ~~confuse~~ confuse +
control him to emasculate
+ effeminate him to gaslight
+ dominate him by ~~overwriting~~
~~overwriting~~ overwriting his healthy,
same, constitutional right side up
reality with Operator
ID # 33320's sick, insane,
sharia, upside-down,
ass-backwards ~~anti-reality~~
anti-reality nightmare from hell

HELL NO.



CS
&
ID

8) Therefore Operator
ID # 33320 tried
~~flip~~ making Non-Black
Male Passenger with
luggage accommodate +
serve him though
it's Operator ID # 33320
who is legally bound to
accommodate + serve
Non-Black Male Passenger
with luggage;

9) Therefore ~~Operator~~ Operator
ID # 33320 tried
flipping the true, legal
power relation of
Non-Black Male Passenger
with luggage over Operator
ID # 33320;

10) Therefore Operator ID #
33320 tried testing
Non-Black Male Passenger
with luggage though
it's Non-Black Male
Passenger with luggage

(16 of 11)

who tests ~~off~~ drivers like
Operator ID # 33320.

Therefore to defeat Operator
ID# 33320's verbal
psychological & spiritual
attack against HIM
non-Black Male Passenger
with luggage did not
go sit down before
first successfully swiping
HIS valid fare card through
the machine fare box reader
at the front of the bus.

(7 of 11)

Therefore non-Black Male
Passenger with luggage
rejected Operator ID# 33320's
ass-backwards, bullshit demand

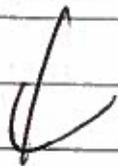
~~then~~ Therefore though HE
clearly spoke with HIS
actions, non-Black Male
Passenger with luggage
also set the record
straight verbally, telling

Operator ID # 33320
I directly to his face ~~in~~
when HE exited a
couple stops later that
he (driver) does not tell
to Htm (passenger) what
to do because he (driver)
is a public servant, meaning
he (driver) serves Htm
(passenger).

Therefore non-Black Male
Passenger with luggage
also got the last word
in over Operator
ID # 33320, re-establishing
HIS true legal position of
power over Operator
ID # 33320.

(8 of 11)

* Pull video ASAP *



Immediately place this complaint in Operator ID# 33320's personnel file & keep it there permanently.

Because Operator ID# 33320 tried to confuse & control STRAITT Non-Black Male Passenger with luggage to effeminate & emasculate HIM to gaslight & dominate HIM, immediately forward this complaint to CAP METRO personnel in charge of investigating, charging, & punishing reverse (homo)sexual harassment of & discrimination against STRAITT Non-Black Male Passenger with luggage by Operator ID# 33320.

Immediately review Operator ID# 33320's personnel file ~~to keep it there permanently~~

(9 of 11)

to see all the previous
complaints against
Operator ID # 33320
for similar ass-backwards
bullshit behavior against
STRAIGHT non-Black Male
Passenger with luggage.

Immediately coach, reprogram,

↓ retrain Operator
ID # 33320 to fix
his upside-down behavior
↓ ass-backwards ~~behavior~~
~~or~~ anti-driver ~~behavior~~

bullshit against STRAIGHT
non-Black Male Passenger
with luggage.

Also, decide on the
appropriate punishment
against Operator ID # 33320
to hold him accountable for
his actions,

↓

(6 of 11)

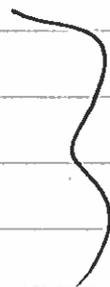
Make no mistake. This is
spiritual warfare. There is
no negotiation with evil.
Evil must be defeated +
its works destroyed, like
Liar + fraud, anti-christ
Kenyan Obama's secret,
Shadow, Sharia civilian
Trojan army trying to destroy
Constitutional America from
within. HELL NO.

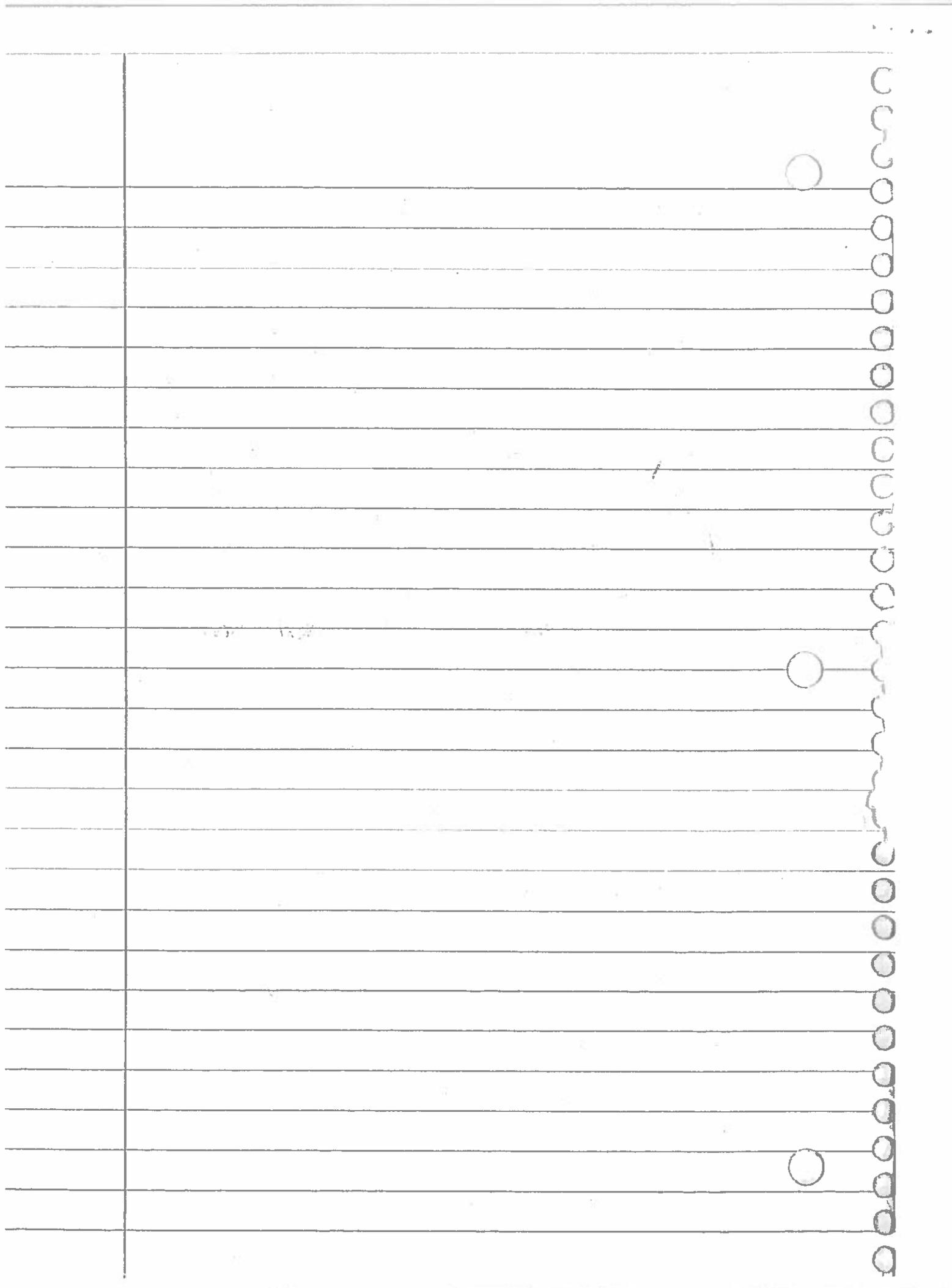
GOD BLESS AMERICA

MAKE AMERICA

GREAT AGAIN.

(11 of 11)





Complaint

NAME: Mr. Anon Y Ma
DATE: 2/19/19
TIME: 9:27 AM

* did NOT stop at red light *

DATE: 2/17/19

TIME: 8:14-8:24 PM; 8:48-8:51 PM

Bus #: 2616

Route: 3 - Southband

Location: Great Hills @ Research

Operator ID #: 37260

Block #: 003

RECEIVED FEB 19 2019

Hispanic/white female driver
Operator ID # 37260, acted
unprofessionally, discourteously,
disrespectfully, ass-backwards,
& wrong, violating CAP

(1 of 10)

METRO policy & procedure, as well as the Texas Motor vehicle code.

Specifically the written schedule for the 3-Southband on Sunday says Operator ID # 37260 should have started running the 3-Southband route at 8:15 PM.



However, Operator ID# 37260 was sitting at the bus stop (Great Hills ~~at~~ Research) outside Bus # 2616 playing with her ~~phone~~ I gizmo & smoking a cigarette.

That's all wrong because:

1) By not leaving on time, Operator ID# 37260 was not following the schedule;

2) Therefore Operator ID# 37260 made herself late;

3) Therefore Operator ID# 37260 was not punctual;

4) Also, Operator ID# 37260 placed her personal wants ~~and~~ (I gizmo & cigarette) over her professional responsibilities to leave on time & run

the route on time. That's how teenagers act, not adults;

5) Similarly, Operator ID# 37260 ~~was~~ valued her personal time over ~~the~~ passengers' professional time, though Operator ID# 37260 is a public servant per Texas Penal Code 1.07(a)(41)(A), meaning she is legally required to serve passengers professionally & courteously per Austin Transportation Code 13-2-132;

6) Operator ID# 37260 violated CAP METRO's Code of Conduct that says:

"Use of tobacco products including electronic cigarettes and chewing tobacco, is prohibited, except as allowed in designated areas."

- Destinations, p. 13, Bullet #4,

13
+
10

Effective January 6 - June 1, 2019

As you know, ~~the~~ the bus stop is not a designated area for smoking.

Therefore at 8:19 PM, when Operator ID# 37260 was still on her I-gizmo & smoking at the bus stop, Non-Black Male Passenger with luggage respectfully approached her & reminded her that she was scheduled to leave at 8:15 PM.

Operator ID# 37260 replied, "I'll leave in a minute," but sounded just like a teenage girl who just wanted to do what she felt like doing, as if life is all about her ~~or~~ and passengers should wait on, & accommodate her.

(1 of 1)

though it's Operator ID# 37260 who is legally bound to wait on & accommodate passengers because she is the public servant.

Then, Operator ID# 37260 did not leave a minute later, meaning she lied, meaning her word is worthless, meaning she cannot be trusted.

In fact, Operator ID# 37260 did not leave until 8:24 pm nine minutes after she was scheduled to do so.

~~Operator ID~~

Therefore, Operator ID# 37260 intentionally flipped the true legal power relation of ~~passengers over~~ non-Black Male passenger with luggage over Operator ID# 37260,

(5 of 10)

though CAP METRO's own
self-organization chart
rightly shows Passengers
on top (transit community)
& drivers on bottom
(transportation companies)

Therefore, Operator JD# 37260
tested non-Black Male
Passenger with luggage
though it's non-Black Male
Passenger with luggage
who tests drivers like
Operator JD# 37260.

Therefore this complaint
documents her bullshit
to hold her accountable for
her bullshit to re-establish
the true legal power
relation of Passengers
over Operator JD# 37260.

Also, Operator JD# 37260's
unwillingness to follow the
rules was not limited to →

(6 of 10)

all her bullshit before she started running the rate late.

8:48 - 8:51 PM, ~~Operator ID# 37260~~
Operator ID# 37260 made a right turn on a red light at 38th + Guadalupe (turning right on to Guadalupe) without ever stopping at the red light.

Though Operator ID# 37260 can do that if there's a green turn arrow for the right lane, no such green arrow was observed. Check the video to ~~can~~ verify ~~that~~ Operator ID# 37260 made that right turn on a red light without stopping without a green turn arrow.

If there was a green turn →

(7 of 10)

arrow, then do not charge her for it.

However, if ~~there is no~~ there was no green arrow, then charge her for a moving violation because she is legally required to stop at the red light, even in the right hand turn lane.

Not stopping at a red light is a serious offense, especially in this case when Operator ID# 37260 made no attempt to stop at the red light, clearly & intentionally rolling through it at 8-10 miles per hour, approximately.

This is what happens when ~~operator~~ drivers ~~that~~ act as if the rules

(8 of 10)

do not apply to them or that they're optional or guidelines or suggestions. That's dangerous + wrong.

The rules are the rules.

Operator JD# 37260 is not above the rules.

* Full video ASAP *

Immediately place this complaint in Operator JD# 37260's personnel file + keep it there permanently.

(9 of 10)

Immediately review Operator JD# 37260's personnel file to see all the previous complaints against her for similar or other →

wrong, ass-backwards

behavior against non-Black
Male Passenger with luggage
~~and~~ and/or other Passengers,

Then decide the appropriate
punishments + corrective
actions to take against
Operator ID# 37260.

Make no mistake. This is
spiritual warfare. There
is no negotiation with
evil; Evil must be defeated
+ its works destroyed,
like total fraudulent

feminism, trying to destroy

STRAIGHT MASCULINE,
PATRIARCHAL, CONSTITUTIONAL
AMERICA from the
inside out. HELL NO.

GOD BLESS AMERICA + PRESIDENT
TRUMP. MAGA. ~~TRUMP~~

(10 of 10)

Complaint

NAME: MR. Anon Y Mc
DATE: 2/19/19
TIME:

DATE: 2/18/19

TIME: 9:14-9:28 PM

BUS #: 5155

Rate: 803 - Southbound

Location: on rate

Operator ID#: 600243

Block #: 011

* Multiple
repeat offender
*

RECEIVED FEB 19 2019

Black Male driver, Operator ID# 600243, acted unprofessionally, ~~disrespectfully~~, ass-backwards, + wrong, violating CAP METRO policy + procedure, as well as Austin Transportation Code 13-2-132.

1
of
5

Specifically, Operator ID# 600243 personally conversed with a white Male Passenger standing at the front of the bus while he was driving the bus.

However, CAP METRO's Code of Conduct explicitly says:

" It is strictly prohibited to interfere

with the operation of a vehicle,
including talking to the bus
operator while the vehicle is
in motion."

- Destinations, p. 14, Effective
Jan. 6th - June 1, 2019

Therefore, Operator ID# 600243
blatantly broke the rule + allowed
the white male passenger at the
front of the bus to do the
same, which is unprofessional,
ass-backwards, + wrong.

2 of 3
Therefore, Operator ID# 600243
created an unnecessary safety
hazard for himself, passengers,
+ vehicles/~~and~~ cyclists/pedestrians
around him because the
potential distraction of the
personal conversation could have
led to a negative outcome, like
a crash or stopping short to
send ~~the~~ the white male
passenger standing at the front →

into the windshield.

*** Pull video ASAP ***

Immediately place this complaint in Operator ID# 600243's personnel file & keep it there permanently.

Immediately review Operator ID# 600243's personnel file to see all the previous complaints against him for similar unprofessional, ass-backwards, wrong behavior in the past.

Immediately coach, reprogram & retrain Operator ID# 600243 to correct his unprofessional, ass-backwards, wrong behavior.

Make no mistake. This is spiritual warfare. There is no negotiation with evil. Evil must be defeated & its works destroyed, like Liar & fraud, anti-christ, Kenyan →

(3 of 4)

Obama's secret, shadow, sharia
civilian Trojan army trying to
destroy Constitutional America
from the inside out. HELL NO,

GOD BLESS AMERICA

MAKE AMERICA GREAT
AGAIN,

(1 of 4)



Complaint

NAME: MR. Anon Y Mous
DATE: 2/19/19
TIME:

DATE: 2/18/19
TIME: 10:30-10:32 PM
BUS #: 5155
Route: 803-northbound
Location: 3rd & Lavaca
Operator ID#: 600243
Block #: 011

* Operator ID# 600243 ran a red light *

RECEIVED FEB 19 2019

Black male driver, Operator ID# 600243, acted unprofessionally, ~~driving~~ ass-backwards, & wrong, violating CAP METRO policy & procedure, as well as Texas Motor Vehicle Code.

(1 of 6)

Specifically, Operator ID# 600243 was slowly approaching the yellow light at 3rd & Lavaca ~~at~~ going ~~to~~ 20 mph, (approximately), giving him enough time & space to stop at the signal when it turned red.

However, instead of rightly stopping

at the signal when it then
turned red, Operator
JD # 600243 wrongly accelerated,
running the red light that
he could + should have stopped
for.

There was no safety reason
or emergency causing Operator
JD # 600243 to do the exact
opposite what he was
supposed to do.

Therefore, Operator JD # 600243
simply broke the law because
stopping at that red light
is legally required; it's not
a suggestion, guideline, or
option. It must be done
to follow the law to keep
traffic orderly to ~~avoid~~
prevent crashes to safely
transport passengers to their
destination stops.

Running a red light is a →

(2 of 6)

moving violation for which Operator

ID # 600243 should be charged;
~~because~~

Such moving violations are
legal cause to suspend or revoke
Operator ID# 600243's CPL
because they are dangerous.

Though no negative outcomes
happened this time, they could
happen next time, if there's
a next time, which CAP
METRO must do everything in
its legal power to avoid.

* Pull video ASAP *

Immediately place this complaint

in Operator ID# 600243's
personnel file & keep it there
permanently.



(3 of 6)

Immediately review Operator
ID # 600243's personnel

file to see all the previous
complaints against him for
similar unprofessional,
ass-backwards, wrong

anti-driver behavior.

Immediately penish Operator

ID # 600243 for his
reckless, dangerous behavior.

At that intersection there are
many cyclists, scooters, +
pedestrians, who could
have been hit by a bus
running a red light,
not to mention cross traffic
vehicles,

This running the red light is
an escalation of Operator
→

(4 of 6)

JD # 600243's unprofessional,
ass-backwards, wrong behavior

that needs to be fixed right now
or stopped by FIRING

Operator JD # 600243

~~is being~~ immediately

+ permanently.

Make no mistake. ~~Only~~
This is spiritual war-fare.

There is no negotiation with
evil; Evil must be defeated
& its works destroyed,

|| like Liar & fraud, anti-christ,
Kenyan Obama's secret,
shadow, Shariah Civilian
Trojan army trying to
destroy Constitutional
America from within. →

(5 of 6)

HELL NO,

GOD BLESS AMERICA

MAKE AMERICA

GREAT AGAIN

(6046)



Complaint

NAME: MR. Anon Y Mays
DATE: 2/19/19
TIME:

DATE: 2/18/19
TIME: 10:32-10:40 PM
BUS #: 5155
Route: P03-northbound
Location: on route
Operator ID#: 600243
Block # 011

* Multiple repeat offender *

RECEIVED FEB 19 2019

Black Male driver, Operator ID# 600243, acted unprofessionally, ass-backwards, + wrong, violating CAP METRO policy + procedure.

(1 of 4)

Specifically, Operator ID# 600243 personally conversed with Black Male Passenger standing at the front of bus in front of the white line while driving the bus.

However, CAP METRO's Code of Conduct explicitly says:

"It is strictly prohibited to interfere with the operation of a vehicle, including talking to the bus operator →

while the vehicle is in motion."

- Destinations, p. 14, Effective
January 6 - June 1, 2019

AND

"Stand behind the white or yellow
line at the entrance of vehicles"

- Destinations, p. 13, Bullet # 2,
Effective January 6th - June 1, 2019

Therefore Operator ID # 600243
~~Operator~~ broke the rules + allowed
the Black male passenger standing
+ conversing at the front to
also break the rules, which
is unprofessional, ass-backwards,
+ wrong because the rules
apply to all.

Operator ID # 600243 is not
allowed to pick + choose
who gets to break the
rules,

(2 of 4)

* Pull video ASAP *

Immediately place this complaint in Operator JD # 600243's personnel file & keep it there permanently.

Immediately review Operator JD # 600243's personnel file & to see all the previous complaints against him for previous unprofessional, ass-backwards, wrong behavior while on duty operating a CAP METRO bus,

(3 of 4)
Immediately coach, reprogram, & retrain Operator JD # 600243 to correct his unprofessional, ass-backwards, wrong behavior.

Make no mistake. This is spiritual warfare. There is no negotiation with evil. Evil must be defeated & its works destroyed, like Liar &

fraud, anti-christ Newyork Obama's
Secret shadow, sharia civilian
trojan army trying to destroy
Constitutional America from the
inside out. HELL NO,

GOD BLESS AMERICA

MAKE AMERICA GREAT
AGAIN

(b7c)



RECEIVED FEB 19 2019

Complaint

NAME: Mr. Aron Y. Mays

DATE: 2/19/19

TIME: 9:25 AM

DATE: 2/18/19

TIME: 10:33-10:39 PM

BUS #: 5155

ROUTE: P03-Northbound

LOCATION: on route

Operator ID #: 600243

Block #: 011

* Multiple

~~or~~ repeat

offender *

* Operator

ID # 600243

is an anti-driver

*

Black Male driver, Operator ID # 600243, acted unprofessionally, ass-backwards & wrong, violating MTA Metro policy & procedure.

Specifically, Operator ID # 600243 allowed a ~~Black~~ Male Passenger at the back of the bus to play his radio/music loud enough for the entire bus to hear, though MTA Metro's Code of Conduct explicitly prohibits it because "Disruptive behavior is not allowed."

- Destinations, p. 13, Bullet #7, →

1 of 4

Effective January 6 - June 1, 2019

Therefore, Operator JD #600243 should have told that Passenger to turn off ~~his~~ his music or silently use earbuds to ~~hear~~ privately hear his music without disturbing anyone else or breaking the rules.

This is yet another example of Operator JD #600243 doing the exact opposite what he's supposed to do.

That's how anti-drivers act.

Anti-drivers do not belong here;
They belong in the anti-matrix.

* Pull video / audio ASAP *



(2 of 7)

Immediately place this complaint in Operator JD # 600243's personnel file + keep it there permanently.

Immediately review Operator JD # 600243's personnel file to see all the previous complaints against him for ~~the~~ other unprofessional, ass-backwards, wrong, ~~be~~ anti-driver behavior.

Immediately coach, reprogram, + retrain Operator JD # 600243 to correct his unprofessional, ass-backwards, wrong, anti-driver behavior that does not belong here.

Make no mistake, This is spiritual warfare. There is no negotiation with evil; Evil must be defeated + its works destroyed, like Liar + fraud anti-christ Kenyan Obama's Secret, Shadow, sharia civilian

(3 of 4)

Trojan army trying to destroy
Constitutional America from
within. HELL NO,

GOD BLESS AMERICA

MAKE AMERICA

GREAT AGAIN

(4 of 4)

