



Austin Fire Department

Quarterly data requested by Public Safety Commission

AFD Response time goal: Arrival of a fire unit (call-receipt to first arrival) within 8 mins, 90% of the time for all emergency incidents.

Council Districts	FY19 - Q1		
	Request for Service	Emergency Response Time <i>(90 percentile, emergency incidents)</i>	Emergency Incidents <i>(Code 3, First Arriving Frontline Unit)</i>
District 1	2717	00:09:10	1768
District 2	2281	00:10:27	1396
District 3	2484	00:08:53	1673
District 4	2184	00:09:38	1451
District 5	2049	00:09:52	1332
District 6	1524	00:09:37	876
District 7	2270	00:09:46	1271
District 8	1218	00:10:49	662
District 9	2992	00:07:57	1662
District 10	1468	00:09:13	789

Council Districts	FY19 - Q2		
	Request for Service	Emergency Response Time <i>(90 percentile, emergency incidents)</i>	Emergency Incidents <i>(Code 3, First Arriving Frontline Unit)</i>
District 1	2528	00:09:22	1637
District 2	2292	00:09:43	1415
District 3	2272	00:08:57	1479
District 4	2251	00:09:25	1410
District 5	1966	00:09:23	1296
District 6	1362	00:10:08	754
District 7	2184	00:09:59	1268
District 8	1209	00:10:26	738
District 9	3005	00:07:59	1573
District 10	1461	00:09:47	816

Incidents by Call Type FY19 - Q1			
Call Type	Request For Service		Emergency Incidents
Fire	978		761
Medical	13620		10985
Rescue	117		89
Hazmat	412		334
Other	6060		711

Incidents by Call Type FY19 - Q2			
Call Type	Request For Service		Emergency Incidents
Fire	988		735
Medical	13415		10611
Rescue	114		86
Hazmat	398		321
Other	5615		633

Notes -

1. Incident volume reflects ALL incidents, regardless of cancellation status or response code
2. District response times represents only responses within Full-Purpose areas (no limited purpose or ETJ)
3. Approximately 1-3% of incident are assigned to multiple Districts and excluded in above totals
4. Due to missing data, results should be used for general trends -- not detailed analysis or outcomes
5. Emergency incidents defined as an incident which had a Code 3 response, valid timestamps by a frontline unit
6. Response times include timestamps from all first-arriving frontline fire units, regardless of agency (AFD and ESDs units)

*Data Compiled from QV Ops Dispatch (filters: Year, Quarter, Council District) and Ops Standard of Cover (filter: Year, Quarter, Council District)
Incidents - Count of dispatch level, SOC - Emergency Incidents Only*



FY 2019 Q1 & Q2 Public Safety Commission Stats				
Vacancies		FY 2019 Authorized Strength		
Q1 Ending Vacancies	95	1198		
Q2 Ending Vacancies	67			
Added Time Hours by Rank		Added Time Hours by Rank		
Q1		Q2		
FF	45,779	FF	30,735	
SPEC	18,315	SPEC	11,476	
LT	13,267	LT	8,986	
CAPT	5,851	CAPT	3,530	
BATT CHIEF	4,558	BATT CHIEF	3,006	
DIV CHIEF	535	DIV CHIEF	170	
Grand Total	88,304	Grand Total	57,902	
<p><i>**Internal note - Authorized strength only changes when there's a council ordinance change. Otherwise it's the same throughout the FY**</i></p>				