

RECEIVED APR 16 2019

# Complaint

NAME: MR. Anon Y Maus  
DATE: 4/16/19  
TIME: 2:00 pm

DATE: 4/12/19  
TIME: 10:45-10:51 PM  
BUS #: 2819  
Route: 3-Southbound  
Location: across from street from Shell  
Operator ID#: 32660  
Block #: ~~006~~ 006

\* Operator ID# 32660 is a multiple repeat offender \*

Station on Medical Parkway

Black male driver, Operator ID # 32660, acted unprofessionally, discourteously, disrespectfully, ass-backwards, + ~~was~~ wrong,

Violating CAP METRO policy + procedure and Austin Transportation Code 13-2-132.

(8781)

Specifically Operator ID# 32660 stopped running the 3-Southbound route across the street from the Shell station on Medical Parkway where there is no bus stop to go into the Shell quick mart

3) Therefore, Operator ID# 32660 ran a personal errand on professional time, though the personal should be separate from the professional while on duty;

4) ~~But~~ Therefore, Operator ID# 32660 made passengers wait on, accommodate + serve him, though it's Operator ID# 32660 who is legally bound to wait on, accommodate, + serve passengers because Operator ID # 32660, like all drivers, is a public servant per Texas Penal Code 1.07(a)(4)(A), meaning he is legally bound to professionally + courteously serve passengers per Austin Transportation Code 13-2-132;

5) Therefore Operator ID# 32660 tried flipping the true, legal power relation of Passengers →

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Therefore, to defeat Operator  
ID # 32660's psychological +  
spiritual attack, Non-Black  
Male Passenger with luggage  
told Operator ID # 32660 ~~that~~  
~~that~~ that he'd be  
written up for getting food ~~on~~  
~~on~~ HIS (Passenger's)  
time + to not do that again.

Non-Black Male Passenger with  
luggage told Operator ID # 32660  
that when HE (Passenger)  
was exiting BUS # 2019 at  
HIS (Passenger's) destination  
stop at approximately 11:16 -  
11:24 pm, ~~he~~ getting the last  
word in over Operator ID #  
32660, setting the record straight,  
+ leaving Operator ID # 32660  
speechless, to re-establish HIS  
true legal position of power  
over Operator ID # 32660.

\* Pull video ASAP \*

ID # 32660 for similar  
ass-backwards, anti-driver,  
controlling behavior against  
non-Black Male Passenger  
with luggage.

Also, Operator ID # 32660  
wrongly values his time over  
Passenger time while on  
duty, as well as wrongly  
valuing his personal wants  
over his professional  
responsibilities while on duty.

So, why hasn't CAP METRO  
already permanently FIRED  
Operator ID # 32660?

Make no mistake. This is spiritual  
warfare. There is no negotiation  
with evil; Evil must be  
defeated + its works ~~are~~  
destroyed like Liar + fraud,  
anti-christ, Kenyan, Obama's  
Secret, shadow, sharia civilian  
→

(7)  
+  
(8)

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# Complaint

NAME: Mr. Anon & Maus

DATE: 4/16/19

TIME: 2:00 PM

\* Safety Issue \*

DATE: 4/13/19

TIME: 12:35 - 12:40 PM

BUS #: 2553

Route: 19-Northband

Location: Anderson, going eastbound toward Burnet

Operator ID #: 600390

Blach #: 003

Operator ID # 600390, a Middle Eastern male driver acted unprofessionally, discourteously, disrespectfully, ass backwards, + wrong, violating

CAP METRO policy + procedure and the Texas Motor Vehicle Code.

Specifically, when Operator ID # 600390 was approaching the yellow traffic signal on Anderson, just eastbound of Walmart, Operator ID # 600390 wrongly

19-61

for Operator ID# 600390 to see  
+ stop for ~~see~~ when it turned  
red.

\* Pull video ASAP \*

Immediately place this complaint  
in Operator ID# 600390's  
personnel file + keep it  
there permanently.

Immediately forward it to whoever  
is in charge of driver  
safety at AP METRO.

(3061)

May also that earlier, when  
non-Black male passenger  
with luggage boarded,  
Operator ID# 600390  
asked HJM if HE was  
going to exit at Northcross,  
which also was all  
ass-backwards + wrong

legally bound to wait on, accommodate,  
+ serve non-Black Male  
Passenger with luggage.

Therefore, Operator ID# 600390  
tried flipping the true, legal  
power relation of  
non-Black Male Passenger  
with luggage over  
Operator ID# 600390, HELL  
NO

Therefore, make no mistake. This  
is spiritual warfare, there is no  
negotiation with evil; Evil  
must be defeated + its works  
destroyed, like Liar + fraud,  
anti-christ, Kenyan Obama's  
Secret, shadow, sharia civilian →

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Complaint

NAME: Mr. Anon Y Ma  
DATE: 4/15/19  
TIME: 2:00 pm

DATE: 4/13/19  
TIME: ~~1:15~~ 1:15 - 1:20 pm  
BUS #: 2557  
Rate: 383-northband  
Location: on rate  
Operator ID #: 1  
Block #: 005

Black Male driver is using Operator ID # 1, though he was not the previous Operator ID # 1 who was an older white male driver, who was not any of the other previous Operator ID # 1's which include different Black male, Black female, + Hispanic male drivers.

(1 & 2)

Therefore, Operator ID # 1 is being used by many different drivers at different points in time + space within the multiverse and/or one or more



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# Complaint

NAME: Mr. Anon Y Mau

DATE: 4/15/19

TIME: 2:00 PM

DATE: 4/14/19  
TIME: 7:30 - 7:37 AM  
Bus #: 2369  
Route: 5 - Southband  
Location: Bus stop on Woodrow, about 1 mile north of Koenig  
Operator ID#: 28940  
Block #: 001

\* Operator ID# 28940 should ~~be~~ be FIRED \*

Black Male driver, Operator ID# 28940, acted unprofessionally, discourteously, disrespectfully, ass-backwards, + wrong, violating CAP METRO policy, ~~the~~ procedure + customer service ~~objectives~~ objectives, as well as Austin Transportation Code 13-2-132.

(1 of 14)

Specifically when Non-Black Male Passenger with luggage was boarding Bus # 2369, at a bus stop about 1 mile north of Koenig on Woodrow, Operator ID # 28940 asked them, "How you doing?" ↓

Non-Black Male Passenger with luggage ~~that~~ on professional time in professional space, though the personal should be kept separate from the professional while on duty under the color of uniform;

An appropriate greeting would be:

"Good morning, sir"

or

"Welcome aboard, sir"

(3  
of  
14)

because "sir" is respectful and neither of those two greetings tries to pry personal information from non-Black Male Passenger with luggage;

4) Therefore, Operator ID# 20940 tried making non-Black Male Passenger with luggage answer

drivers on bottom (transportation companies);

6) Therefore Operator ID # 20940 tried testing Non-Black Male Passenger with luggage, though it's Non-Black Male Passenger with luggage who tests drivers like Operator ID # 20940, who ~~passed~~ FAILED his test.

Therefore, to defeat Operator ID # 20940's verbal, psychological, & spiritual attack, Non-Black Male Passenger with luggage did not answer, respond to, or acknowledge Operator ID # 20940's question.

5 of 14

However, instead of smartly backing down after his psych warfare attack failed, Operator ID # 20940 stupidly doubled-down by foolishly repeating ~~to~~ himself, ~~by~~ asking

destination stop.

Unable to handle being defeated again + unwilling to smartly back down, Operator ID # 28940 stupidly tripped down on his bullshit, by passive-aggressively retaliating by then telling Non-Black Male Passenger with luggage that there's a picture of HJM at CAP METRO, like a wanted poster, attempting to intimidate HJM by trying to criminalize HJM, though it's Operator ID # 28940 who was intimidated + acting criminally by trying to gaslight Non-Black Male Passenger with luggage by trying to project his (driver's) bullshit onto Non-Black Male Passenger with luggage's mind to overwrite Non-Black Male Passenger with luggage's healthy, sane, Constitutional, →

(7 of 14)

Unable to handle being defeated again, Operator ID # 20940 then started telling Non-Black Male Passenger with luggage, "That's enough," trying to project a message onto Non-Black Male Passenger with luggage that Operator ID # 20940 should have heeded.

Therefore, Non-Black Male Passenger with luggage did not allow Operator ID # 20940 to tell HIM what to do by not following Operator ID # 20940's mislead, reminding him that he's a public servant per Texas Penal Code 1.07 (a)(4)(A), meaning he's legally bound to serve HIM (Passenger), not the other way around.

Again, unable to handle the truth,

(9 of 14)

ID # 28940 that he'd be written up for all the crap he was trying to pull, which is all on camera.

This back & forth continued until Operator ID # 28940 stopped the bus at the time point at Woodrow @ Koenig to step outside the bus for a couple of minutes.

Bottom line, Operator ID # 28940 repeatedly tried treating Non-Black Male passenger with luggage like an abused bitch, which HE (passenger) did not allow. Though Operator ID # 28940 was acting like the abusive bitch.

(h/ 10 11)  
(h/ 14)

\* Pull video ASAP \*



28940's personnel file to see  
all the previous complaints  
against him for similar  
psychologically abusive, controlling  
siccho, ass-backwards behavior  
against STRAIGHT non-Black  
Male Passenger with luggage,  
& any other passengers.

~~Operator ID # 28940~~ The evidence shows  
Operator ID # 28940  
should be immediately &  
permanently FIRED.

Make no mistake. This is  
spiritual warfare. There is  
no negotiation with evil;  
Evil must be defeated &  
its works destroyed,  
like Liar & fraud, anti-christ  
Kenyan Obama's secret shadow,  
sharia civilian trojan army  
trying to destroy Constitutional  
America from the inside out. →

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of 14)