Complaint

NAME: Mr. Anon Y Mc
DATE: 1/14/19
TIME: 9:20 AM

RECEIVED JAN 14 2019

DATE: 1/11/19
TIME: 11:45 - 11:55 PM
BUS #: (check records)
Rate: 3 - Southbound
Location: Stop 720
Operator ID#: 22160
Bloch #: 008 (Check to verify)

Hispanic Male driver, Operator ID # 22160, acted unprofessionally, discourteously, disrespectfully, ass-backwards & wrong, violating CAP METRO policy & procedure, as well as Austin Transportation Code 13-2-132

Specifically, Non-Black Male Passenger, with luggage respectfully requested stop 720 by pulling the "Stop Requested" cord at least 1 block ahead of time, following CAP METRO policy & procedure.

&

Though Operator ID# 22160 did stop at stop 728 & open the front doors for non-Black Male Passenger with luggage to exit, Operator ID# 22160 did not lower the bus for non-Black Male Passenger with luggage, though that part of the deboarding procedure is part of the driver's job to accommodate & serve exiting Passengers because Operator ID# 22160, like all drivers, is a public servant per Texas Penal Code 1.07(a)(41)(A).

Therefore, since Operator ID # 22160 tried denying non-Black Male Passenger with luggage the lowered bus that is rightfully HIS, non-Black Male Passenger with luggage respectfully told Operator ID # 22160 to lower the bus as ~~low~~ low as it can go.

However, instead of rightly lowering the bus as low as it could go then & there, Operator ID # 22160 said, "Are you asking me or telling me?"

~~Operator~~ Operator ID # 22160's question was unprofessional, discourteous, disrespectful, ass-backwards, & wrong because:

1) it was unnecessary, uninvited, & unwelcome;

2) it showed that Operator ID # 22160 intentionally

did not lower the bus for non-Black Male Passenger with luggage when he was supposed to, meaning he was intentionally denying non-Black Male Passenger with luggage the lowered bus that is rightly HIS & intentionally making non-Black Male Passenger with luggage wait on him, though it's Operator ID # 22160 who is legally bound to wait on, accommodate & serve non-Black Male Passenger with luggage because Operator ID # 22160 is the public servant.

3) it was a passive-aggressive retaliatory response for being called at for not fully doing his job right the first time, like he

Should have; though drivers are not supposed to retaliate against Passengers' lawful, correct directives when drivers initiated the problem by not fully and/or correctly doing the job right the first time;

4) it was an attempt to try making non-Black Male Passenger with luggage [redacted] weaken HIS directive to a request to make him ask for what's right, HIS, instead of demand it, to try making non-Black Male Passenger with luggage accommodate & serve Operator ID# 22160, though it's Operator ID# 22160 who is legally bound to accommodate & serve non-Black Male Passenger with luggage professionally & courteously, per Austin Transportation Code 13-2-132;

(3 & 4)

5) Therefore Operator ID# 2216O tried making non-Black Male Passenger with luggage answer his unprofessional, irrelevant question to accommodate + serve him, though it's Operator ID # 2216O who is legally bound to answer non-Black Male Passenger with luggage's professional relevant questions ~~because Operator ID # 2216O is a public servant per Texas Penal Code 1.07 (a)(41)(A);~~

to accommodate + serve HIM because Operator ID # 2216O is a public servant per Texas Penal Code 1.07 (a)(41)(A);

6) Therefore Operator ID# 2216O tried flipping the true, legal power relation of non-Black Male Passenger with luggage over Operator ID # 2216O, Though (AP METRO's →

rightly shows
self-organization chart ~~[illegible]~~
Passengers on top (transit community) & drivers on bottom (transportation companies);

7) Therefore, Operator ID# 22160 tried testing non-Black Male Passenger with luggage, though it's non-Black Male Passenger with luggage who tests drivers like Operator ID# 22160;

Therefore,

8) ~~[illegible]~~ what Operator ID# 22160 said was totally inappropriate & unacceptable.

Therefore, to defeat Operator ID # 22160's verbal psychological & spiritual attack against him, non-Black Male Passenger with luggage did NOT answer his bullshit question.

Instead HE told him that HE shouldn't have to tell him because it's his job, which he

should do on his own.

Yet, Operator ID # 22160 again responded in a passive-aggressive way, telling Non-Black Male Passenger with luggage that he can't read HIS mind, trying to project HIS responsibility for lowering the bus onto Non-Black Male Passenger with luggage & blame Non-Black Male Passenger with luggage for HIS (Operator ID # 22160's) bullshit, which is unprofessional, disrespectful, ass-backwards, & wrong.

Then he finally lowered the bus & said "Gracias" to Non-Black Male Passenger with luggage, which he really was saying to himself because Non-Black Male Passenger with luggage

was NOT going to thank him for doing his job so late, after dealing with Operator ID # 22160's psychotic bullshit, which was all about trying to exert power & control over Non-Black Male Passenger with luggage who he is legally bound to serve.

Therefore, to set things straight & re-establish the true legal power relation of Non-Black Male Passenger with luggage over Operator ID # 22160, ~~he~~ Non-Black Male Passenger with luggage told Operator ID # 22160, "Drive safe," to tell him what to do & get the last word in over him.

(fold)

* Pull video ASAP *

Immediately place this complaint in Operator ID# 2216o's personnel file & keep it there permanently.

Because Operator ID# 2216o repeatedly tried confusing & controlling non-Black Male Passenger with luggage to effeminate & emasculate him to gaslight & dominate him, trying to overwrite his healthy sane, STRAIGHT MASCULINE, right side up reality with Operator ID# 2216o's sick, insane, feminist, upside down anti-reality nightmare from hell immediately forward this complaint to GAP METRO personnel in charge of investigating, charging, & punishing reverse (homo)sexual harassment of & discrimination against STRAIGHT non-Black Male Passenger with luggage

by Operator ID # 22160.

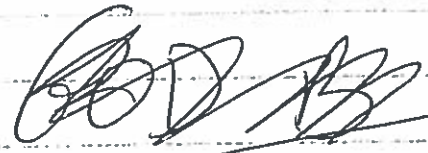
Immediately review Operator ID # 22160's personnel file to see all the previous complaints against Operator ID # 22160 for similar controlling ass-backwards behavior against Non-Black Male Passenger with luggage & other Passengers.

Coaching reprogramming & retraining Operator ID # 22160 would be a waste of time, energy, & money because Operator ID # 22160 knows who & what he is, what he's doing & why. It's intentional targeting of STRAIGHT Non-Black Male Passenger with luggage, which is illegal & unacceptable.

Make no mistake. There is no negotiation with evil. Evil must be defeated & its works destroyed. like Liar & fraud

anti-christ Kenyan Obama's
secret, shadow, sharia
Civilian trojan army
trying to destroy Constitutional
America from within.

HELL NO,



use this evidence toward
building the case to legally
remove Operator ID# 22160
+ replace him with a
human driver who'll do his
job fully + right the first
time + treat Non-Black
Male Passenger with luggage
respectfully + right [redacted]
[redacted] all the time.

GOD BLESS AMERICA

NAME: Mr. Anon Y Mou
DATE: 1/24/19
TIME:

Complaint

DATE: 1/24/19
TIME: 8:02 - 8:07 AM
Bus #: 2652
Rate: 345 - Westbound
Location: 45th & Guadalupe
Operator ID#: 600078
Block #: 001

RECEIVED JAN 25 2019

Black Male driver, Operator ID# 600078, acted unprofessionally, discourteously, disrespectfully, ass-backwards & wrong, violating CAP MEMO policy & procedure & Austin Transportation Code 13-2-132.

Specifically, Operator ID# 600078 stopped Bus #2652 at 45th & Guadalupe to board Non-Black Male Passenger with luggage.

Though Operator ID# 600078 did open the front doors & lower Bus #2652, it appeared that

Operator ID# 600078 only lowered the bus part way, especially because that's a "kneeling" bus that can also be tilted down toward the curb, which Operator ID# 600078 did not do (not kneel the bus) for non-Black Male Passenger with luggage.

So non-Black Male Passenger with luggage respectfully told Operator ID# 600078 to lower the bus as low as it could go to make boarding as easy as possible.

However, Operator ID# 600078 responded by not lowering the bus any further & not tilting the bus toward the curb.

Instead, Operator ID# 600078 angrily told non-Black Male Passenger with luggage that's as far as it could go and to "get on if you're getting on."

Operator ID# 600078's verbal + non-verbal response were unprofessional, discarteous disrespectful, ass-backwards, + wrong because:

1) his attitude was unnecessary, uninvited, + unwelcome;

2) Bus #2652 allegedly could have been lowered further + tilted toward the curb, like Operator ID# 600078 did a few minutes later one step before Sunshine Station;

3) Therefore, Operator ID# 600078 appeared to be intentionally denying non-Black Male Passenger with luggage HIS all civil rights to have Operator ID# 600078 lower / tilt Bus #2652 as low as it could go to

investigating, charging, & punishing reverse racist & reverse (homo) sexual harassment of STRAIGHT non-Black Male Passenger with luggage.

Immediately review Operator ID # 600078's personnel file to see all previous complaints against him for similar verbal, psychological, & spiritual attacks against non-Black Male Passenger with luggage in the past.

Immediately Coach, reprogram, & retrain Operator ID# 600078 to fix his attitude, actions, & speech.

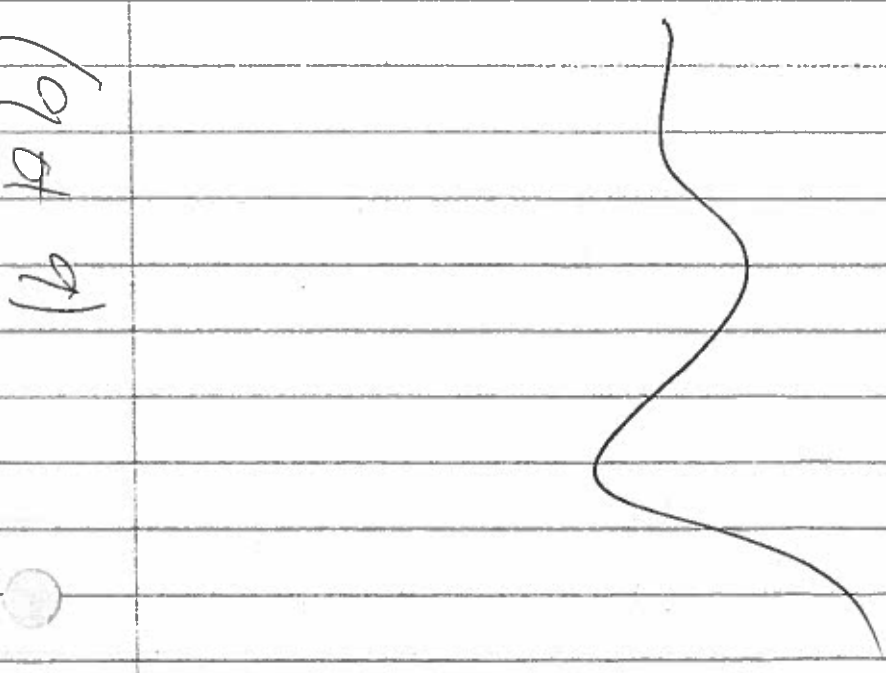
Make no mistake. This is spiritual warfare. There is no negotiation with evil. Evil must be defeated & its works destroyed, like Liar & fraud anti-christ Kenyan Obama's

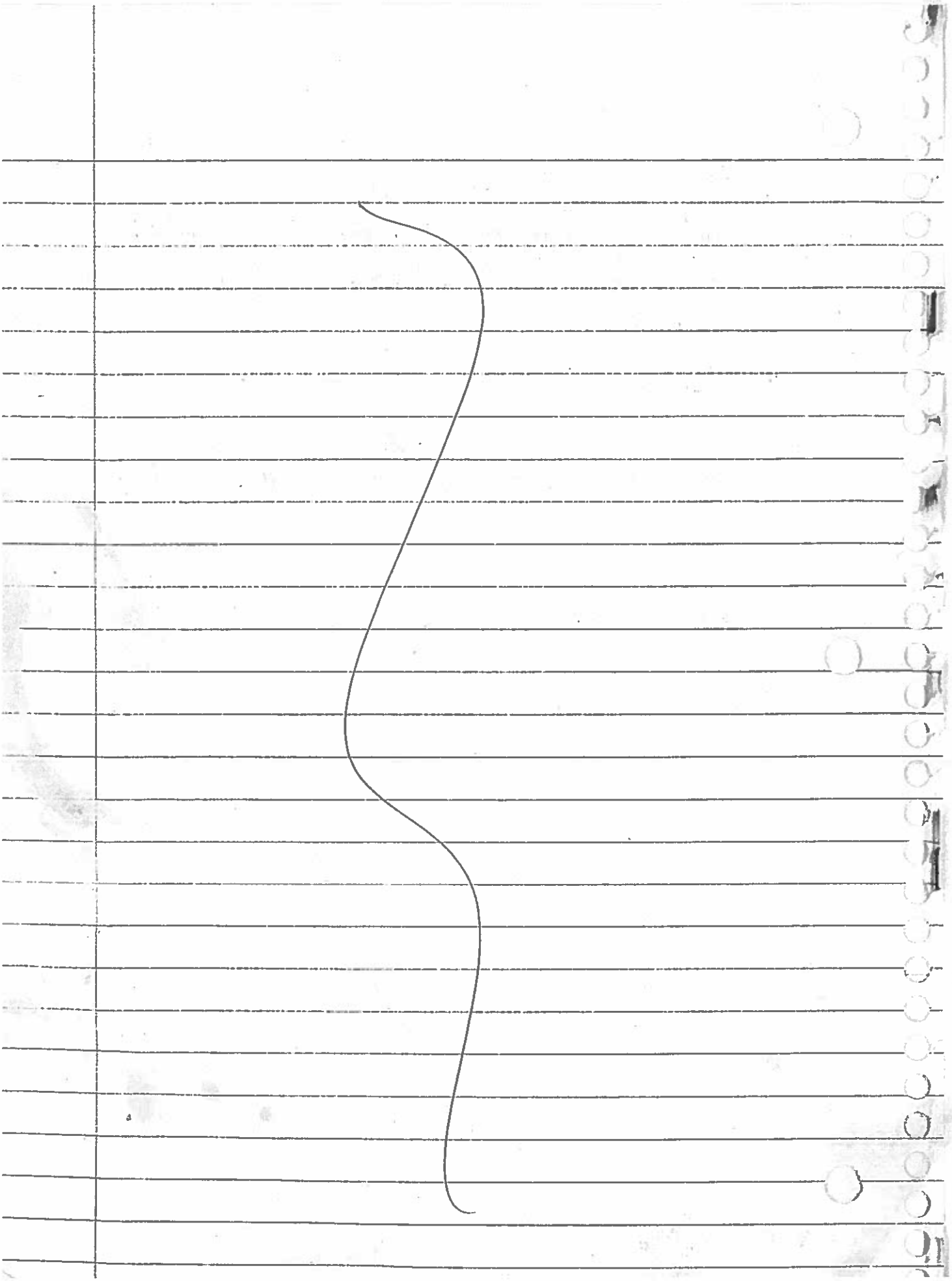
SECRET, shadow, sharia civilian Trojan army trying to destroy Constitutional America from the inside out.

HELL NO.

GOD BLESS AMERICA

MAKE AMERICA GREAT AGAIN





Complaint

NAME: Mr. Anon Y Mous
DATE: 1/22/19
TIME

RECEIVED JAN 22 2019

DATE: 1/19/19
TIME: 10:58-11:02 Am
Bus #: 2303
Route: 18-Northbound
Location: Museum station
Operator ID#: (check records)
Block #: (check records)

driver acted unprofessionally, discourteously, disrespectfully, ass-backwards, & wrong, violating Austin Transportation Code 13-2-132.

Specifically driver of Bus #2303 honked at Non-Black Male Passenger with luggage standing at Museum Station with his back turned to the driver of Bus # 2303 because he did not want to board or ride Bus # 2303 running the 18-northbound route.

driver should never have honked at Non-Black Male Passenger with luggage because the 1P-route does not stop at MUSEUM Station because MUSEUM Station is a RAPID Station only, meaning only the 801 + 803 routes stop there.

Therefore, the driver of the 1P-Northbound was not honking to see if Non-Black Male Passenger with luggage wanted to board & ride the 1P-Northbound.

Therefore, the driver of the 1P-Northbound honked at Non-Black Male Passenger with luggage to try getting HIS personal attention, make HIM turn around, and/or startle HIM to →

exert power over HIM to confuse + control HIM to effeminate + emasculate HIM to make HIM accommodate + serve the driver. HELL NO.

Therefore, the driver tried flipping the true, legal power relation of non-Black Male Passenger with luggage over driver, because it's the driver who is legally bound to accommodate + serve Non-Black Male Passenger with luggage because the driver is a public servant per Texas Penal Code 1.07(a)(41)(A), not Non-Black Male Passenger with luggage.

Therefore, The driver was testing Non-Black Male

Passenger with luggage, though it's Non-Black Male Passenger with luggage who tests drivers.

Therefore to defeat the driver's psychological + spiritual attack against HIM, Non-Black Male Passenger with luggage did NOT turn around, jump, or respond to or acknowledge the driver honking at HIM.

* Pull video ASAP *

Immediately place this complaint in this driver's personnel file + keep it there permanently.

~~Please docket~~

If the driver was rude, →

immediately forward this complaint to CAP METRO personel in charge of investigating, charging, & punishing reverse (homo) sexual harassment against Non-Black Male Passenger with luggage.

If the driver was female, immediately forward this complaint to CAP METRO personnel in charge of investigating, charging, & punishing reverse sexist harassment against Non-Black Male Passenger with luggage.

5) Punish this driver immediately.

6) Make no mistake. This is spiritual warfare. There is no negotiation with evil; Evil must be defeated & its works destroyed, like Liar & fraud anti-christ Kenyan Obama's secret shadow,

Sharia civilian trojan army
trying to destroy Constitutional
America from the inside out.

HELL NO.

GOD BLESS AMERICA

MAKE AMERICA
GREAT AGAIN

10 of 10

Complaint

NAME: Mr. Aaron "J Mous
DATE: 2/8/19
TIME:

DATE: 2/8/19
TIME: 12:12 - 12:16 AM
Bus #: 5061
Route: 803 - Southbound
Location: W. 38 station
Operator ID#: (check records)
Bloch #: 025? (check records)

RECEIVED FEB 08 2019

* FIRE this Black Male driver immediately & permanently *

Black Male driver acted unprofessionally, discourteously, disrespectfully, ass-backwards, & wrong violating CAP METRO policy & procedure, Austin Transportation Code 13-2-132, & Texas/U.S. Constitutional law.

Specifically, there was an older white Male Passenger & a younger non-Black Male Passenger with luggage standing at W. 38 station waiting to board the approaching Bus # 5061 running the 803 - Southbound route 12:12 - 12:16 AM on 2/8/19, when it was close to freezing with the wind chill.

(1 of 1)

Though Black Male driver did Stop Bus #5061 at W. 38 Station & open the front doors for the older White Male Passenger to board & ride, Black Male driver intentionally refused to open the rear doors for Non-Black Male Passenger with luggage to board & ride, which was unprofessional, discourteous, disrespectful, ass-backwards, & wrong because:

1) it was unnecessary, uninvited, & unwelcome;

2) it violated CAP METRO policy & procedure, which says there's "multiple-door boarding" for MetroRapid vehicles (p. 22, Destinations, MetroRapid Features, Bullet #4) and "Riding MetroRapid? Get on and off fast using all doors" (p. 15 Destinations, Courtesy Reminders,

Bullet #6).

* Note - Destinations referenced is effective January 6 - June 1, 2019 *

3) Therefore, Black Male driver was denying non-Black Male Passenger with luggage HIS civil right to board ~~the~~ Metro Rapid Bus #5061 how HE chose (through the rear doors), though HIS choice followed CAP METRO policy & procedure, instead of facilitating HIS boarding;

4) Therefore, Black Male driver did the exact opposite what he is legally bound to do because he's a public servant per Texas Penal Code 1.07 (a)(41)(A), meaning he's legally required ~~to~~ professionally & courteously serve non-Black Male Passenger with luggage per Austin

Page 3 of 5

Transportation Code 13-2-132;

5) Therefore, this Black Male driver is a thief & criminal because he stole non-Black Male Passenger with luggage's civil right to board how HE chose to board (through the rear doors), denying HIM HIS civil right of freedom of travel on public transportation, to not professionally or courteously serve HIM violating Austin Transportation Code 13-2-132 & Texas/U.S. Constitutional law;

6) Further because Black Male driver allowed the older white Male Passenger to board & ride but not non-Black Male Passenger with luggage, Black Male driver illegally discriminated against non-Black Male Passenger with luggage, violating

HIS Constitutionally-protected right to equal protection under the law, per the 14th Amendment - that's another crime that Black Male driver is guilty of;

7) Therefore, Black Male driver appeared to be targeting non-Black Male Passenger with luggage;

8) Therefore Black Male driver tried flipping the ' ' ive legal power relation of non-Black Male Passenger with luggage over Black Male driver, though CAP METRO's own self-organization chart rightly shows Passengers on top (Transit community) & drivers on bottom (transportation companies);

9) Therefore, Black Male driver tried testing non-Black

Male Passenger with luggage though it's non-Black Male Passenger with luggage who tests drivers like this Black Male driver;

Therefore to defeat this Black Male driver's psychological & spiritual attack against him, non-Black Male Passenger with luggage walked to the outside of the front of the bus to tell Black Male driver to open the rear doors for him to board & ride.

However when non-Black Male Passenger with luggage did that, Black Male driver shut the front doors in HIS face, clearly communicating that Black Male driver's unprofessional, discourteous, disrespectful ass-backwards, wrong behavior

[redacted] against non-Black Male Passenger with luggage was intentional.

Then Black Male driver pulled away from W. 38th station when the light turned green, without ever opening the rear doors [redacted] or boarding non-Black Male Passenger with luggage, meaning Black Male driver did the exact opposite what he's legally bound to do, to not wait on, accommodate, or serve non-Black Male Passenger with luggage.

Therefore, from outside [redacted] Bus #5061, non-Black Male Passenger with luggage verbally told Black Male driver that he'd be written up for what he did to [redacted] be FIRED for it, as well as pointed at him, so there was no

mistake who was legally & professionally going to pay the price for this bullshit behavior.

Through it all, Black Male driver kept trying to stare straight ahead, intentionally [redacted] avoiding making eye contact with non-Black Male passenger with luggage to try not seeing HIM, though Black Male driver clearly did see HIM & knew [redacted] HE was there to board & ride Bus #5061.

* Pull video ASAP *

Immediately place this complaint in this Black Male driver's personnel file & keep it there permanently.

(2 of 2)

Because this Black Male driver tried confusing + controlling [redacted] STRAIGHT non-Black Male Passenger with luggage to effeminate + emasculate HIM to gaslight + dominate HIm by trying to overwrite HIS healthy, sane, [redacted] Constitutional right-side up reality with Black Male driver's sick, insane, Sharia upside-down anti-reality nightmare from hell immediately forward This Complaint to [redacted] CAP METRO personnel in charge of investigating, charging, + punishing reverse racist + reverse (homo) sexual harassment against STRAIGHT non-Black Male Passenger with luggage by this Black Male driver.

Immediately review this Black Male driver's personnel file to see all the previous complaints against him for similar reverse racist + reverse [redacted] (homo)sexual

harassment against STRAIGHT non-Black Male Passenger with luggage.

Use this evidence & that evidence to immediately & permanently FIRE this Black Male anti-driver & replace him with a driver that follows CAP METRO policy & procedure, Austin Transportation Code 13-2-132, & Texas/U.S. Constitution law for all Passengers.

Make no mistake. This is spiritual warfare. There is no negotiation with evil; Evil must be defeated & its works destroyed like Liar & fraud [redacted] anti-christ Kenyan Obama's secret shadow, Sharia civilian Trojan army trying to destroy Constitutional America from within. Hell no.

Complaint

NAME: Mr. Anon Y Mous
DATE: 2/8/19
TIME:

DATE: 2/8/19
TIME: 12:38-12:48 AM
Bus #: 5158
Route: 803 - Southband
location: on route
Operator ID#: 600512
Block #: 033

RECEIVED FEB 08 2019

Black Male driver, Operator ID# 600512, acted unprofessionally, ass-backwards, + wrong, violating CAP METRO policy + procedure to create an unnecessary safety hazard.

Specifically, while driving Bus # 5158 on 2/8/19 12:38-12:48 AM, Operator ID# 600512 was personally conversing with a white female passenger standing too close to him, in front of the white line she's supposed to be behind.

Therefore, Operator ID# 600512 allowed her to violate two Codes of Conduct:

(2 of 2)

1) "It is strictly prohibited to interfere with the operation of a vehicle, including talking to the bus operator while the vehicle is in motion."

↓

2) " Stand behind the white or yellow line at the entrance of vehicles"

- Destinations, Rules of the Road, Code of Conduct, pp. 13-14, effective January 6 - June 1, 2019

Though there were no negative outcomes this time, Operator ID # 600512 created a ~~safety~~ unnecessary safety hazard for himself, passengers & pedestrians/vehicles around him by allowing her to flirt with him while he's driving the bus.

Therefore, he also wrongly mixed

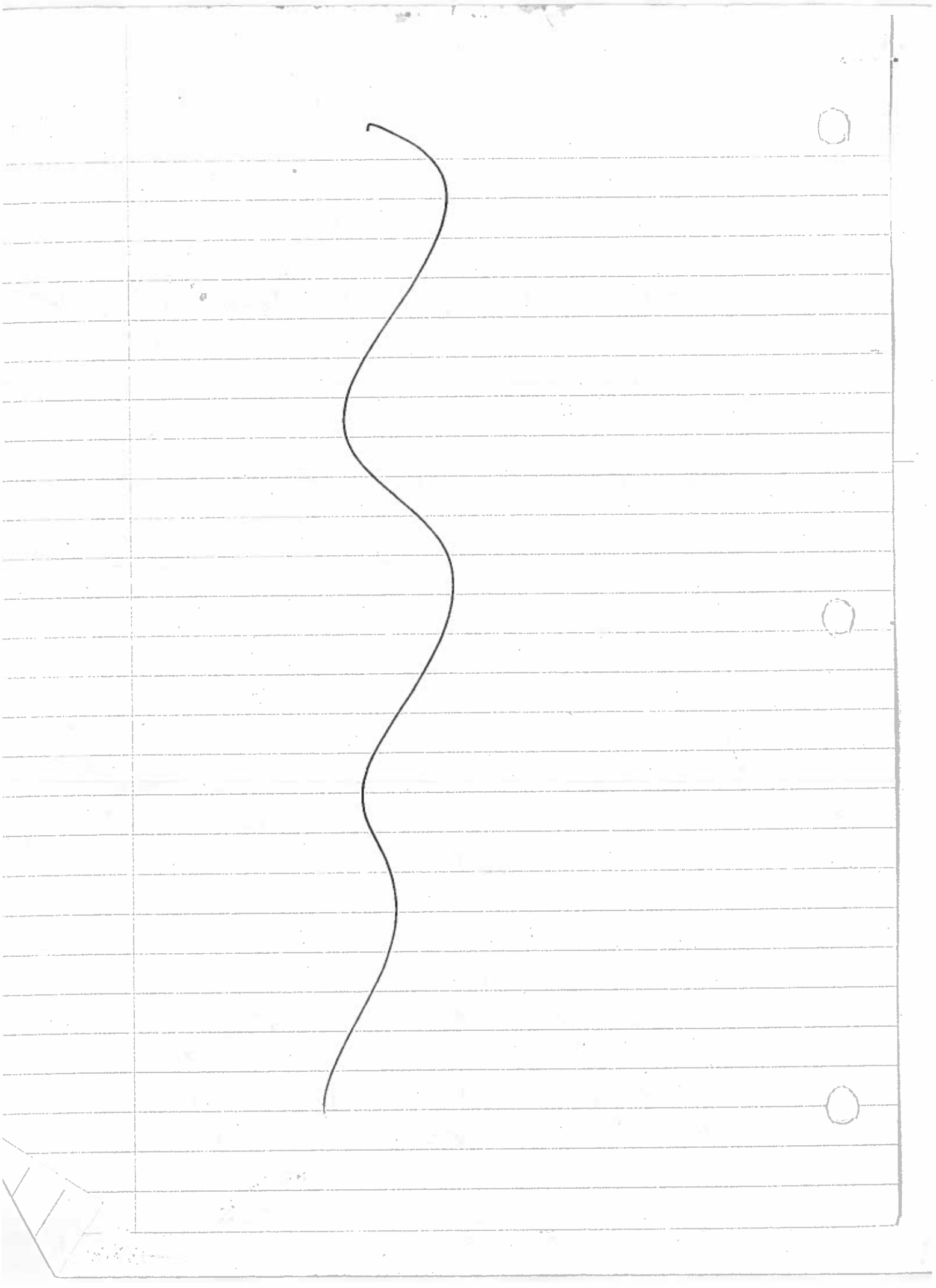
(2 & 3)

the personal with the professional while on duty under the color of his uniform, though the personal should be kept separate from the professional while working.

* Pull video ASAP *

Immediately place this Complaint in Operator ID # 600512's personnel file & keep it there permanently.

Immediately Coach, reprogram & retrain Operator ID # 600512 to correct his behavior while operating the vehicle & to let her flirt with him outside the bus on his personal time to not interfere with him while he's physically & legally responsible for safely transporting Passengers to their destination stops.



Complaint

NAME: Mr. Anon Y. Mous
DATE: 2/8/19
TIME: 1:59 PM

* FIRE *
Operator
ID# 37130
immediately +
* permanently *

DATE: 2/8/19
TIME: 11:34 – 11:45 AM
Bus #: 2605
Route: 1 - Northbound
location: 4th + Lavaca to 6th + Lavaca
Operator ID#: 37130
Block #: (check records)

RECEIVED FEB 08 2019

Black Male driver, Operator ID# 37130, acted unprofessionally discourteously, disrespectfully, ass-backwards + wrong violating CAP METRO policy + procedure Austin Transportation Code 13-2-132 + Texas / U.S. Constitutional law.

Specifically when Non-Black Male passenger with luggage started boarding Operator ID# 37130 immediately started trying to confuse + control Non-Black Male Passenger with luggage to effeminate + emasculate HIM

(B/M)

Non-Black Male Passenger with luggage professionally + courteously, per Austin Transportation Code 13-2-132, not the other way around.

Therefore, to defeat Operator ID# 37130's repeated verbal, psychological, + spiritual attacks against HIM Non-Black Male Passenger with luggage did not answer Operator ID# 37130's questions + did not follow ~~@~~ his mislead to not do what he wanted, like not sitting down with HIS gear before successfully swiping HIS valid fare card.

Therefore, Non-Black Male Passenger with luggage did not allow Operator ID# 37130 to flip the true legal power relation of Non-Black Male Passenger with luggage over Operator ID# 37130, which CAP METRO's own self-organization chart rightly backs up, showing

(3 of 16)

Operator ID# 37130 also lied, telling non-Black Male Passenger with luggage that he wasn't trying to control HIM, when that's exactly what he was repeatedly trying to do.

Then, Operator ID# 37130 initially refused to open the front or rear doors at 8th & Lavaca for non-Black Male Passenger with luggage to exit, though non-Black Male Passenger with luggage respectfully requested the stop abot 1½ blocks ahead of time by pulling the cord, following CAP METRO policy & procedure.

Because Operator ID# 37130 did stop at 8th & Lavaca, he clearly knew the stop had been requested by non-Black Male Passenger with luggage.

Therefore, Operator ID# 37130 intentionally did not open the front

Operator ID# 37130 also did not open the front or rear doors at 9th + Lavaca at first to try making non-Black Male Passenger with luggage get up to exit before Operator ID# 37130 opened the front + rear doors which is ass-backwards + wrong, to accommodate + serve Operator ID# 37130, though it's Operator ID# 37130 who had to first open the front + rear doors before non-Black Male Passenger with luggage got out of HIS seat because getting up for closed doors is ass-backwards + because Operator ID# 37130 serves non-Black Male Passenger with luggage, not the other way around.

So when Operator ID# 37130 then was about to pull away from 9th + Lavaca without

(7 of 8)

open the front door.

After a few more seconds of verbal back + forth, Operator ID # 37130 finally opened up the front doors + lowered the bus, but for an older Black Male Passenger to board, not for Non-Black Male Passenger with luggage to exit.

However, Non-Black Male Passenger with luggage exited through the front doors at that time, telling Operator ID # 37130 that he'd be written up for what he said + did.

(Pg 1 of 6)

However, Operator ID # 37130 couldn't handle that truth either. So, though Non-Black Male Passenger with luggage's luggage was completely outside BUS # 2605 to NOT →

Therefore, HE did not step back, instead telling her + the driver, "That's assault!", following the law.

Operator ID # 37130 did nothing about it + she, in full cr/bullying mode, told Operator ID # 37130 to close the front door, though she started the physical altercation that Operator ID # 37130 incited with his sick, ass-backwards, controlling bullshit.

(a) + (b)

Seeing that HIS gear was now safe from attack, Non-Black Male Passenger with luggage did not chase her any further, walking away from them.

reverse racist + reverse (homo) sexual harassment against STRAIGHT Non-Black Male Passenger with luggage by Operator ID # 37130.

Immediately + permanently

FIRE Operator ID # 37130

~~[illegible]~~ for ~~[illegible]~~ all that he oppositely said + did.

Operator ID # 37130 is anti-driver who does not belong here. he belongs in the anti-matrix.

Make no mistake. This is spiritual warfare. There is no negotiation with evil. Evil must be defeated + its works destroyed, like Liar + fraud anti-christ →

(6 + 5)

Complaint

NAME: Mr. Anonymous
DATE: 2/11/19
TIME: 10:26 AM

DATE: 2/9/19
TIME: 7:55 - 8:08 AM
BUS #: 2634
Route: 19 - Southbound
Location: Mesa @ Spicewood Springs to Wood Hollow @ Far West (by HEB)
Operator ID#: 1
Bloch #: 002

RECEIVED FEB 11 2019

Black female driver, Operator ID #1, acted unprofessionally, discourteously, disrespectfully, ass-backwards & wrong violating ~~Austin~~ Transportation Code 13-2-132.

Specifically when Non-Black Male Passenger with luggage was boarding Bus #2634, Operator ID #1 told HIM that HIS gear cannot be in the aisle.

Operator ID# 1's statement was

Unprofessional discourteous, disrespectful, ass-backwards, & wrong because:

1) it was unnecessary, uninvited, & unwelcome;

2) it was false because there is no CAP METRO policy or procedure requiring non-Black Male Passenger with luggage to keep his gear out of the aisle;

In fact, CAP METRO expects belongings & people to be in the aisle:

"Belongings must be maintained on your lap or at your feet."

- Destinations p. 13, Rules of The Road, Code of Conduct, Bullet #3, Effective Jan. 6 - June 1, 2019

↓

Since a passenger's feet are in the aisle, whether that passenger is sitting or standing a person's belongings at one's feet are also going to be in the aisle,

AND

" If no seats are available, standing while riding is permitted."

- Destinations, p. 14, Rules of The Road, Staying Safe, Effective Jan. 6 - June 1, 2019

Obviously a person standing is in the aisle.

Therefore, being in the aisle, whether it's a person, person's feet, or person's belongings follows CAP METRO policy + procedure.

↓

The only restrictions to being in the aisle are:

"Items may not block aisles"
- Destinations, p. 13, Rules of the Road, Code of Conduct, Bullet #3, Effective Jan. 6 - June 1, 2019

and

"Do not block vehicle doorways: riders entering and exiting need room to pass"
- Destinations, p. 15 Courtesy Reminders, Bullet #2 Effective Jan. 6 - June 1, 2019

~~Therefore~~

Therefore as long as the aisle and vehicle doorways are not blocked, there's no problem.

(e to h)

3) Therefore, Operator ID#1 tried making up her own, more restrictive rule, but playing it off as CAP METRO's rule because she said & did it while on duty under the color of uniform;

4) Therefore, Operator ID#1 misrepresented CAP METRO while on duty under the color of uniform;

5) Therefore, Operator ID#1 tried abusing her official capacity while on duty, under the color of uniform;

6) Therefore, Operator ID#1 tried confusing & controlling Non-Black Male Passenger with luggage to effeminate & emasculate HIM to gaslight & dominate HIM by trying to

overwrite ~~HIS~~ healthy sane, Constitutional right-side up reality with her sick, insane, sharia, upside-down, feminist anti-reality nightmare from hell;

7) Therefore, Operator ID#1 tried [redacted] making non-Black Male Passenger with luggage accommodate & serve her, though it's she who is legally band ~~to~~ accommodate & serve ~~HIM~~ because she is a public servant per Texas Penal Code 1.07(a)(41)(A), meaning she is legally bound to professionally & courteously serve non-Black Male Passenger with luggage.;

8) Therefore, Operator ID#1 tried flipping the true, legal power relation of non-Black Male Passenger →

7 & 8

with luggage over Operator ID #1, though CAP METRO's own self-organization chart shows passengers on top (Transit community) + drivers on bottom (transportation companies);

9) Therefore, Operator ID #1 tried testing] non-Black Male Passenger with luggage, though it's non-Black Male Passenger with luggage who tests drivers like Operator ID #1.

Therefore, to defeat Operator ID#1's verbal, psychological, + spiritual attack, non-Black Male Passenger with luggage immediately countered, telling her that HIS gear could be in the aisle, as long as it's not blocking the aisle, re-establishing the truth + HIS legal position of power over her while she's on duty.

9) + 10)

Operator ID #1 responded by saying "OK" as if she and I were negotiating new rules to ride the bus; however there's no negotiation with evil and CAP METRO's rules are CAP METRO's rules.

Still Operator ID #1's psychological + spiritual attacks [redacted] appeared to start before Non-Black Male Passenger with luggage boarded Bus # 2634. because before HE boarded, the front seats next to the front door were up, though no wheelchair-bound Passengers were riding the bus.

Because this was the first run of the day for Operator ID #1 and Bus #2634, the front seats should have been

down.

Therefore because those front seats by the front doors are ones that non-Black Male Passenger with luggage typically uses on the 2600 bus series, which Operator ID #1 allegedly knows, it seems Operator ID #1 intentionally lifted up those front seats before boarding non-Black Male Passenger with luggage, though not immediately before boarding HIM to try controlling how & where non-Black Male Passenger with luggage sat & attended to HIS gear.

Apparently Operator ID #1 either wanted non-Black Male Passenger with luggage to stand by HIS gear in the open space created by the lifted up front seats, OR sit with HIS gear →

Somewhere other than HE usually sits on non-RAPID ~~eg~~ bosses.

Either way, Operator ID #1 would be forcing HIM away from how & where HE normally sits as HE chooses to accommodate & serve her, meaning it appeared to be another game of power & control initiated against HIM by her, which also is unprofessional discourteous, disrespectful, ass-backwards, & wrong.

Therefore, to defeat Operator ID #1's alleged non-verbal psychological & spiritual attack against HIM, HE did not allow her to control HIM or move HIM away from where HE chose to sit or how.

↓

10 & 2

Instead, HE pulled Those front seats by the front door down to their normal down positions, then sat down there with HIS gear at HIS feet, flush against the seats so that HIS gear was in the aisle, but NOT blocking the aisle, so that Passengers could pass up & down the aisle.

After HE defeated her nonsense, all was quiet until HE was exiting Bus # 2634 at Wood Hollow @ Far West (the stop by HEB - Stop 1922).

Non-Black Male Passenger with luggage respectfully requested stop 1922 abot 1 block ahead of time, following CAP METRO policy & procedure.

Though Operator ID # 1 did stop Bus # 2634 at Stop 1922 and did open front & rear doors at the >

requested stop. Operator ID# 1 did not lower the bus for exiting passengers.

Therefore, though non-Black Male Passenger with luggage did get up to exit through the open front door, HE did not immediately exit through them because Operator ID# 1 had not yet lowered the bus like she's supposed to do.

So, after waiting abot 5-7 seconds for her to lower the bus, which she did not do, non-Black Male Passenger with luggage walked up to the front door to tell Operator ID# 1 to lower the bus so HE could most easily exit with HIS gear.

(2 of 2)

However since Operator ID#1 thought non-Black Male Passenger with luggage was trying to exit the non-powered bus, Operator ID #1 shut the open doors to prevent HIM from exiting the bus.

Then Operator ID#1 asked HIM, "Oh, [redacted] are you going out?"

Operator ID#1's coordinated action + question were [redacted] unprofessional, disourteous, disrespectful, ass-backwards, + wrong because:

1) they were unnecessary, uninvited, + unwelcome;

2) they were the exact opposite what Operator ID#1 should have done + said;

(3 of 3)

↓

3) Operator ID# 1 already knew the answer to her own question before she asked it;

4) Therefore, Operator ID#1 tried making non-Black Male Passenger with luggage answer her ~~question to accommodate~~ unnecessary question to accommodate & serve her, like how Operator ID# 1 closed the front door to make HIM wait on her, like how Operator ID# 1 did NOT lower the bus for HIM to try making HIM accommodate & serve her, though it's she, Operator ID #1, who is legally bound to wait on, accommodate & serve HIM by answering HIS necessary questions, keeping the front door open for HIM to exit, & lowering the bus for HIM to exit because

Operator ID# 1, like all drivers is a public servant per Texas Penal Code 1.07 (a)(41)(A);

5) Therefore Operator ID# 1 again tried flipping the true legal power relation of Non-Black Male Passenger with luggage over Operator ID# 1;

6) Therefore Operator ID# 1 again tried testing non-Black Male Passenger with luggage, though it's non-Black male Passenger with luggage who tests drivers like Operator ID# 1;

7) Therefore, Operator ID# 1 was again trying to confuse & control non-Black Male Passenger with luggage to effeminate & emasculate him to gaslight & dominate him [redacted].

Therefore to defeat Operator ID#1's verbal, non-verbal, psychological & spiritual attack against this non-Black Male Passenger with

Another example would be Operator ID #1 closing the front door on non-Black Male Passenger with luggage to stop his forward progress because she thought he was exiting when he was really approaching to tell her to lower the bus,

Therefore to defeat Operator ID#1's verbal, non-verbal, psychological & spiritual attack against this Non-Black Male Passenger with luggage directly told Operator ID #1 to lower the bus as low as it could go.

Operator ID #1 complied, then opened the front door again for non-Black

Male Passenger with luggage to exit, which HE then did.

Still as HE was exiting, HE told her not to try this crap with [redacted] because she'd be written up for it and because HE knew what she was trying to do to HIM.

* Pull video ASAP *

Immediately place this complaint in Operator ID #1's personnel file & keep it there permanently.

& Note: Because Operator ID #1 has [redacted] apparently been used by several different drivers [redacted] and/or shape-shifting alien being who is not human, you'll see past Operator ID #1's have been an older Black male

driver, a younger Black male driver, a Hispanic male driver, & a different Black female driver.

Because Operator ID# 1 repeatedly tried confusing & controlling non-Black male passenger with luggage to effeminate, & emasculate them to gaslight & dominate them, immediately forward this complaint to CAP METRO personnel in charge of [redacted] investigating, charging, & punishing reverse racist & reverse sexist behavior against non-Black male passenger with luggage by Operator ID# 1.

Don't bother trying to coach, reprogram, or retrain Operator ID# 1 because it'd be a waste of time & energy [redacted]

& all

because Operator ID#1 knows who & what she is, as well as what she's doing & why.

Operator ID #1's alien controlling behavior is intentionally unprofessional, discourteous, disrespectful, ass-backwards, & wrong.

Therefore, the best response would be to immediately & permanently FIRE this Black-female Operator ID #1 & replace her with a much younger, hotter human female driver who is not a man-hating, man-controlling, ugly, disgusting feminist "hunt bitch" from hell.

(& Evil)

Make no mistake. This is spiritual warfare. There is no negotiation with evil. Evil must be defeated &

its works destroyed, like
fatal fraudulent feminism
and Liar & fraud, anti-christ
Kenyan Obama's secret Shadow,
sharia civilian trojan army
trying to destroy Constitutional
America from within.

HELL NO.

Depart those traitors to
America & to Saudi Arabia
ASAP.

GOD BLESS AMERICA

MAKE AMERICA
GREAT AGAIN

(& to do)

RECEIVED MAR 07 2019

Complaint

NAME: Mr. Anonymous
DATE: 3/7/19
TIME: 10:45 AM

DATE: 2/23/19
TIME: 11:21 - 11:30 AM
BUS #: 2709
ROAE: 19 - northbound
Location: Stop 2087
Operator ID#: 1
Block #: (check records)

* This Operator ID #1 looked + acted like a non-human reptilian alien. *

Black female driver, Operator ID #1 acted unprofessionally, discourteously, disrespectfully, ass-backwards + wrong violating CAP/METRO/policy + procedure as well as Austin Transportation Code 13-2-132.

[redacted],

Note: Operator ID# 1 has been used by many different drivers or by one or more shape-shifting aliens.

Operator ID# 1 has been used by different Black Male drivers different Black female drivers, a Hispanic Male driver + most recently a White Male driver.

Specifically, this Operator ID#1, who appeared to be a Black female driver with very short hair, stopped at Stop 2087, which was requested about 1 block ahead of time by Non-Black Male Passenger with luggage.

However at first, this Operator ID #1 did not open the front or rear doors to initially deny Non-Black Male Passenger with luggage HIS legal right to exit Bus #2709 at Stop #2087.

Therefore, instead of rightly accommodating & serving Non-Black Male Passenger with luggage by opening the front & rear doors at requested Stop #2087 which CAP METRO policy & procedure requires, as well as Texas law because Operator ID #1 is a public servant per Texas Penal Code 1.07 (a)(41)(A), this Operator ID #1 violated CAP METRO policy & procedure, Austin

(8 of 9)

Transportation Code 13-2-132 & Texas Penal Code 1.07(a)(47)(A) by not accommodating or serving Non-Black Male Passenger with luggage by not facilitating his exit at Stop #2087, which is ass-backwards & wrong.

Therefore Operator ID# 1 tried flipping the true, legal power relation of Non-Black Male Passenger with luggage over Operator ID# 1, though CAP METRO's own self-organization chart shows passengers on top (Transit community) and drivers on bottom (Transportation companies)

Also, by not opening the front or rear doors when "she" stopped the bus at Stop #2087, this Operator ID# 1 committed the crime of unlawful restraint, by illegally confining Non-Black Male Passenger with luggage against his will violating Texas Penal Code 20.01 & 20.02.

Also, by not opening the front or rear doors when "she" stopped, this Operator ID# 1 was trying to

make non-Black Male Passenger with luggage get up out of ~~the~~ HIS seat & walk toward a closed door to wait on "her" which is all ass-backwards & wrong because it's "she" who has to take the next step by first opening the front & rear doors ~~so~~ so non-Black Male Passenger with luggage then gets up out of HIS seat to walk on an open door (front or back).

Therefore, this Operator ID#1 was trying to test HIM by trying to confuse & control HIM to effeminate & emasculate HIM to gaslight & dominate HIM, trying to overwrite HIS healthy, sane, constitutional right-side up reality with "her" sick, insane, Sharia, upside-down, ass-backwards anti-reality nightmare from hell —

HELL NO.

Therefore, to defeat this Operator ID #1's psychological + spiritual attack against HIM, Non-Black Male Passenger with luggage did not get up or walk toward a closed door. Instead, after waiting about 5-7 seconds Non-Black Male Passenger with luggage told her, "CAP METRO policy requires you to....." but before HE could finish telling her to open the doors, Operator ID # 1 then did so, about 10 seconds too late.

But then Operator ID# 1 passive-aggressively attacked HIM again by not lowering the bus for HIM to exit.

So Non-Black Male Passenger with luggage defeated that psychological + spiritual attack by telling "her" to lower the bus as far as it could go, which this Operator ID # 1 then did.

However when HE was exiting HE told "her" not to try any of that reptilian alien control crap with HIM, which

drew a wide-eyed reptilian alien look from "her" at HIM.

* Pull video ASAP *

Immediately place this complaint in this Operator ID # 1's personnel file & keep it there permanently.

Immediately forward this Complaint to CAP METRO personnel in charge of investigating reverse racism, reverse sexism, & reverse human discrimination against & harassment of STRAIGHT NON-BLACK MALE Passenger with luggage by this Operator ID # 1.

2 of 2

Immediately + permanently replace this alleged reptilian alien "female" driver with a human driver who follows the rules for all passengers, ~~beeeep~~

Make no mistake. This is spiritual warfare. There is no negotiation with evil; Evil must be defeated + its works destroyed, like Liar + fraud anti-christ Kenyan Obama's secret, shadow, sharia civilian trojan army trying to destroy Constitutional America from the inside out. HELL NO

↓

GOD BLESS AMERICA

MAKE AMERICA

GREAT AGAIN,



they're fat & ugly Black Male Security employee tried treating me like a woman to effeminate & emasculate me, just like he did when he told me to push button "5" and that I had something on my face.

Therefore I again defeated Black Male security employee's verbal, psychological & spiritual attack by NOT responding & NOT accepting his stupid bullshit.

Therefore, you should find out why Black Male Security employee apparently feels so threatened by my STRONG STRAIGHT MASCULINITY that he initiated three feminine passive-aggressive attacks against me to try effeminating & emasculating me. Did Black Male Security employee →

verbally attack me like that because he fears being effeminated & emasculated like that and/or was he trying to project his femininity on me?

Whatever Black male security employee's psychological, emotional, and/or gender identity issues are, his unprofessional, discourteous, disrespectful, wrong behavior is unacceptable & will not be tolerated.

Therefore, place this complaint in Black male security employee's (Vince's) personnel file immediately & keep it there permanently.

Immediately coach, reprogram & retrain him to fix his