

**Community Services Block Grant
Programmatic/Financial Report
September 10, 2019**

The Community Services Block Grant funds the delivery of services to low income Texas residents in all 254 counties. These funds support a variety of direct services in addition to helping maintain the core administrative elements of community action agencies.

For the City of Austin, the grant provides funding for the delivery of basic needs, case management, preventive health and employment support services through the City's six (6) Neighborhood Centers and the three (3) Outreach Sites.

- **Basic Needs** (food, clothing, information and referral, notary services, transportation, car safety education and car seats, tax preparation, Blue Santa applications, fans, Thanksgiving food baskets and other seasonal activities);
- **Preventive Health** (screenings for blood pressure, blood sugar including a1C, and cholesterol; pregnancy testing; health promotion presentations, coordination and participation in health fairs, immunizations, coordination of wellness activities, linkages to medical home providers and diabetes case management);
- **Case Management** (individual/family support counseling, advocacy, self-sufficiency case management, crisis intervention, linkages with employers, educational opportunities and training, and working with individuals on quality of life issues);
- **Employment Support** (intake, assessment and goal setting, job readiness training, job placement assistance, and job retention services)

Expenditures Categories	2018 Contract Budget	Cumulative Expenditures as of 6/30/19	% of Total
Personnel	\$702,685.00	\$351,073.71	50.0%
Fringe Benefits	\$386,878	\$208,267.65	53.8%
Other	\$12,543.00	\$0	0%
Total	\$1,102,106	\$559,341.36	50.8%

Austin Public Health Report on PY19 Community Action Plan

MISSION: To prevent disease, promote health, and protect the well-being of our community.

TOP 5 NEEDS: Housing; Health; Employment; Basic Needs; Education

Report Date July 31, 2019

FNPI	Outcome Description	Target	#Enrolled	#Achieved	Success Rate %
1	Employment				
1B	Unemployed adults who obtained a job up to a living wage	55	51	22	40% Efficacy Rate: 43%
1C	Unemployed adults obtained and maintained a job for at least 90 days (up to a living wage)	20	52	3	15%
1E	Unemployed adults who obtained a job with a living wage	10	46	8	80% Efficacy Rate: 17.4%
1H	Employed participants in a career-advancement related program who entered or transitioned into a position with increased income and/or benefits	55	52	21	38.2% Efficacy Rate: 40.4%
2	Education and Cognitive Development	Target	#Enrolled	#Achieved	Success Rate %
2F	Adults who demonstrated improved basic education	5	34	12	240%
2H	Individuals who obtained a recognized credential, certificate or degree relating to the achievement of educational or vocational skills	5	5	1	20%
4	Housing				
4B	Households who obtained safe and affordable housing	25	12	3	12% Efficacy Rate: 25%
4E	Households who avoided eviction	375	453	276	73.6% Efficacy Rate: 61%
5	Health and Social/Behavioral Development		#Enrolled	#Achieved	Success Rate %
5B	Individuals who demonstrated improved physical health and well being	10	13	7	70%
5D	Individuals who improved skills related to the adult role of parents/caregivers	50	139	117	234%
SRV	Service Description	Number Served			
3O	Tax Preparation Programs	516			
4C	Rent Payments	181			
4D	Deposit Payments	0			
4I	Utility Payments	164			
5A	Immunizations	0			
5J	Food Distribution	16,723			
7A	Case Management	78			
7B	Eligibility Determinations	1,150			

7D	Transportation	134		
7N	Emergency Clothing	1,126		

Transition Out of Poverty Goal		Goal	Achieved		Success Rate%
TOP	Individuals who transitioned out of poverty	43	30		70%

Programmatic/Administrative Updates

1. **Neighborhood Services Unit Vacancies** – Supervisor position for the Crisis Intervention Team filled on September 3, 2019. One Community Worker vacancy at the St. John Center.

2. **Fraud, Waste, and Abuse Reporting, Investigation and Prevention** – Back-up document attached per Texas Department of Housing & Community Affairs organizational standard 7.7 (local government whistleblower policy shared with tripartite board members).

3. **Austin Energy Plus 1 Program** – To date, 86 households have received assistance for a total of \$32,115.14.

4. **Neighborhood Center Improvements** – The existing recreation center shut its doors to the public on Saturday, August 17th. The construction of the new Montopolis Recreation and Community Center continues to make progress. Highlights in July include completion of the elevator pit, the concrete floors in the north building, and the installation of the permanent telephone line to the pool house by AT&T. The goal is to align these projects with the Strategic Direction 2023 of improving the condition of city owned facilities and supporting customer satisfaction with City services. Anticipated Grand Opening – **Summer 2020**.



Success Story

Client is a 35 year old female who came to the center for rent and employment assistance to avoid eviction for herself and her two daughters ages 9 & 3. She had been working a part-time seasonal job and was able to make ends meet with that income and child support, until she was laid off. Client thought she would obtain employment rather quickly but the process was taking longer than expected and her housing was now at risk.

Client enrolled in self-sufficiency case management services at the East Austin Neighborhood Center. As a case management client, client was able to receive rent assistance to preserve her housing, assistance with applying for and obtaining childcare to search for and maintain employment without worrying about her children, employment support, financial coaching, supportive counseling as well as transportation and food assistance. In time, she was able to obtain full-time stable employment with the State, she was recalled to her temporary/seasonal job, and she started school again to finish her associate degree in accounting. Client transitioned in approximately 6 months with stable employment and housing, a plan for career advancement, and a budget plan.

Helping her preserve her housing freed Client up to actively focus on and pursue employment to support her family. The employment support, financial coaching, and supportive counseling helped her identify her goals, develop a plan, and actively pursue her goals. When we closed Client's case, she was provided a referral to Habitat for Humanity as she was exploring potential options for home ownership for herself and her family.