

**From:** [REDACTED]  
**To:** [Ramirez, Elaine](#)  
**Subject:** C15-2019-0040 Austin Suites  
**Date:** Monday, September 09, 2019 3:18:09 PM

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\*\*\* External Email - Exercise Caution \*\*\*

Elaine, could you pass this on to the boardmembers? Sorry so late. Thanks! -LisaH  
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Boardmembers -

Thank you for your attention on this case.

1. In addition to the past code compliance cases listed in the agent's August 23 letter, there is a current active case 2019-176419 CV related to some external deficiencies. I have not been able to confirm if code made an interior inspection and didn't find any issues, or if they did not go inside any of the rooms.
2. Some items in this agent's letter are different than what the agent on the 2018 zoning case presented at neighborhood meetings:
  - We were told that the pool would be repaired, not either filled in or repaired.
  - We were told that there would be a working elevator. (According to long-time residents, there hasn't been for years.) I haven't been able to confirm if this repair has already been made, but it is not included in the list of "other improvements".
3. The agent's letter didn't address the Board request for information about safety improvements. That's a whole profession; I'm not suggested I know the right answers! However, I have listened to a lot of those conversations over the years with the motels, apartments, and other businesses along our stretch of I35. Some examples might be:
  - CPTED (Crime Prevention Through Environmental Design). This doesn't always mean razor wire and klieg lights! For many of our interstate businesses, it does mean making a clear territorial boundary between the very public access road and the private residential property.
  - Management operations such as security patrols and vehicle parking tags, to help assure that people on the property belong there.
  - Background checks for apartment tenants, stronger than what would be done for motel guests. We suggested the Texas Criminal Background Screening Guide for Rental Housing Providers, developed by Re-Entry Roundtable and Austin Apartment Association in April 2018.  
[https://www.reentryroundtable.net/wp-content/uploads/2018/04/Austin-Criminal-Background-Screening-Guidebook.final\\_.pdf](https://www.reentryroundtable.net/wp-content/uploads/2018/04/Austin-Criminal-Background-Screening-Guidebook.final_.pdf)

Lisa Hinely  
North Lamar/Georgian Acres neighborhood plan contact team  
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