Item 2

Item 20-2303

Posting Language

Authorize award of a multi-term contract with Techline Inc., to provide network protector rebuild services, for up to five years for a total contract amount not to exceed \$9,100,000.

(Note: This solicitation was reviewed for subcontracting opportunities in accordance with City Code Chapter 2-9C Minority Owned and Women Owned Business Enterprise Procurement Program. For the goods and services required for this solicitation, there were insufficient subcontracting opportunities; therefore, no subcontracting goals were established. However, the recommended contractor identified subcontracting opportunities).

Lead Department

Purchasing Office.

Client Department(s)

Austin Energy.

Fiscal Note

Funding in the amount of \$606,667 is available in the Fiscal Year 2019-2020 Operating Budget of Austin Energy. Funding for the remaining contract term is contingent upon available funding in future budgets.

Purchasing Language:

The Purchasing Office issued an Invitation for Bids (IFB) 1100 JMF1005REBID for these goods and services. The solicitation issued on February 3, 2020 and it closed on March 3, 2020. Of the two offers received, the recommended contractor submitted the lowest responsive offer. A complete solicitation package, including a tabulation of the bids received, is available for viewing on the City's Financial Services website, Austin Finance Online. Link: Solicitation Documents.

Prior Council Action:

For More Information:

Inquiries should be directed to the City Manager's Agenda Office, at 512-974-2991 or Agenda Office@austintexas.gov

NOTE: Respondents to this solicitation, and their representatives, shall continue to direct inquiries to the solicitation's Authorized Contact Persons: Julia Finn, at 512-322-6060 or <u>Julia.Finn@austintexas.gov</u>.

Council Committee, Boards and Commission Action:

July 13, 2020 - To be reviewed by the Electric Utility Commission.

Additional Backup Information:

The contract will provide network protector rebuild services for equipment currently installed in Austin Energy's network. Network protectors safeguard transformers from electrical faults. This service will allow Austin Energy to rebuild and reuse worn or damaged network protectors.

This is a new contract. The recommended contractor is local and was the provider of these services on a

previous contract.

Contract Detail:

Contract	Length	Contract
<u>Term</u>	of Term	Authorization
Initial Term	2 yrs.	\$3,640,000
Optional Extension 1	1 yr.	\$1,820,000
Optional Extension 2	1 yr.	\$1,820,000
Optional Extension 3	1 yr.	\$1,820,000
TOTAL	5 yrs.	\$9,100,000

Note: Contract Authorization amounts are based on the City's estimated annual usage.

Strategic Outcome(s):

Safety; Government That Works for All.

Authorize an amendment to an existing contract with DirectApps, Inc. D/B/A Direct Technology, to provide continued maintenance, support and system upgrades to the workflow automation software solution for energy efficiency and solar rebate programs, for an increase in the amount of \$1,920,000 and to extend the term by five years, for a revised total contract amount not to exceed \$3,830,000.

(Note: This contract was awarded in compliance with City Code Chapter 2-9D Minority Owned and Women Owned Business Enterprise Procurement Program. No subcontracting opportunities were identified; therefore, no goals were established).

Lead Department

Purchasing Office.

Client Department(s)

Austin Energy.

Fiscal Note

Funding in the amount of \$184,040 is available in the Fiscal Year 2019-2020 Operating Budget of Austin Energy. Funding for the remaining contract term is contingent upon available funding in future budgets.

Purchasing Language:

Contract Amendment.

Prior Council Action:

August 7, 2014 – Council approved the original contract, item 85, on a 7-0 vote.

For More Information:

Inquiries should be directed to the City Manager's Agenda Office, at 512-974-2991 or <u>Agenda Office@austintexas.gov</u> or to Paula Barriffe, at 512-322-6118 or <u>Paula Barriffe@austintexas.gov</u>.

Council Committee, Boards and Commission Action:

July 13, 2020 - To be reviewed by the Electric Utility Commission.

Additional Backup Information:

The proposed amendment will provide a system upgrade along with continued maintenance and support for the Energy Efficiency Collaboration Platform (EECP) workflow automation software solution. The solution is used by Austin Energy to deliver rebate and incentive checks to customers from over 25 separate programs designed to lower energy bills, increase indoor comfort, improve indoor air quality, and reduce environmental impact for commercial, residential, and multi-family customers. The EECP provides Austin Energy staff with a common place for initiating, verifying, reporting, approving, and disbursing rebates. The upgrade will enable Austin Energy to improve implementation of bill credits, application program interface connections with other third-party vendors, migration of historical information, and other needs identified by energy efficiency services programs.

The software application supports Austin Energy's current goals for energy efficiency found in the Austin Energy Resource, Generation and Climate Protection Plan to 2030. Current goals include: reaching 1,200 MW of peak demand savings by the year 2030 through a mix of energy efficiency program offerings, including demand response programs for residential, multi-family and commercial customers; meet 93% of all energy needs through renewable resources by 2030, including 375 MW of local solar capacity, 200 MW which

will be customer-sited; and serve at least 25,000 participants per year, with at least 25% of those customers having limited incomes.

Contract Detail:

		Current	Requested	Revised
Contract	Length	Contract	Additional	Total
<u>Term</u>	of Term	Authorization	Authorization	Authorization
Initial Term	3 yrs.	\$1,194,000		\$1,194,000
Extension Option 1	1 yr.	\$ 198,000		\$ 198,000
Extension Option 2	1 yr.	\$ 198,000		\$ 198,000
Extension Option 3	1 yr.	\$ 198,000		\$ 198,000
Contract Amendment		\$ 61,000		\$ 61,000
Contract Amendment		\$ 61,000		\$ 61,000
Proposed Amendment	5 yrs.		\$1,920,000	\$1,920,000
TOTALS	11 yrs.	\$1,910,000	\$1,920,000	\$3,830,000

Note: Contract Authorization amounts are based on the City's estimated annual usage.

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Strategic Outcome(s):

Economic Opportunity and Affordability, Government That Works for All.

Authorize negotiation and execution of a multi-term contract with J.D. Power, to provide customer satisfaction and benchmarking studies, for up to five years for a total contract amount not to exceed \$506,500.

(Note: Sole source contracts are exempt from the City Code Chapter 2-9C Minority Owned and Women Owned Business Enterprise Procurement Program; therefore, no subcontracting goals were established).

Lead Department

Purchasing Office.

Client Department(s)

Austin Energy.

Fiscal Note

Funding in the amount of \$116,890 is available in the Fiscal Year 2019-2020 Operating Budget of Austin Energy. Funding for the remaining contract term is contingent upon available funding in future budgets.

Purchasing Language:

Sole Source.

Prior Council Action:

For More Information:

Inquiries should be directed to the City Manager's Agenda Office, at 512-974-2991 or <u>Agenda Office@austintexas.gov</u> or to Liz Lock, at 512-322-6251 or <u>Liz.Lock@austintexas.gov</u>.

Council Committee, Boards and Commission Action:

July 13, 2020 - To be reviewed by the Electric Utility Commission.

Additional Backup Information:

The contract will provide customer satisfaction and benchmarking studies for both residential and business utility customers. The studies include industry benchmarking surveys which compile customer satisfaction data from a scoring index.

- J.D. Power is a leading global analytics and consumer insights company viewed as an industry-standard for customer satisfaction benchmarking. Austin Energy is focused on being customer driven and community focused. In order to further that mission, it is critical to understand J.D. Power's best practices and insights.
- J.D. Power is the exclusive owner of all reports, data, and other information resulting from their utility industry studies. The contractor uses a proprietary customer satisfaction index model to provide an in-depth view of customer attitudes, behaviors, and preferences which Austin Energy can use to target performance improvement initiatives that will increase overall customer satisfaction.

This is a new contract. Pricing includes annual studies for 2019 through 2024 as well as ongoing support services.

Contract Detail:

Contract	Length	Contract
<u>Term</u>	of Term	Authorization
Initial Term	2 yrs.	\$207,400
Optional Extension 1	1 yr.	\$ 95,000
Optional Extension 2	1 yr.	\$100,250
Optional Extension 3	1 yr.	\$103,850
TOTAL	5 yrs.	\$506,500

Note: Contract Authorization amounts are based on the City's estimated annual usage.

Strategic Outcome(s):

Government That Works for All.

Authorize award of a multi-term contract with Priester-Mell & Nicholson Inc., to provide acrylic and polypropylene padlock meter seals, for up to five years for a total contract amount not to exceed \$467,000.

(Note: This solicitation was reviewed for subcontracting opportunities in accordance with City Code Chapter 2-9D Minority Owned and Women Owned Business Enterprise Procurement Program. For the goods required for this solicitation, there were no subcontracting opportunities; therefore, no subcontracting goals were established).

Lead Department

Purchasing Office.

Client Department(s)

Austin Energy.

Fiscal Note

Funding in the amount of \$15,567 is available in the Fiscal Year 2019-2020 Operating Budget of Austin Energy. Funding for the remaining contract term is contingent upon available funding in future budgets.

Purchasing Language:

The Purchasing Office issued an Invitation for Bids (IFB) 1100 DTB1015 for these goods. The solicitation issued on April 7, 2020 and it closed on May 5, 2020. Of the two of offers received, the recommended contractor submitted the only responsive offer. A complete solicitation package, including a tabulation of the bids received, is available for viewing on the City's Financial Services website, Austin Finance Online. Link: Solicitation Documents.

Prior Council Action:

For More Information:

Inquiries should be directed to the City Manager's Agenda Office, at 512-974-2991 or Agenda Office@austintexas.gov

NOTE: Respondents to this solicitation, and their representatives, shall continue to direct inquiries to the solicitation's Authorized Contact Person: Liz Lock, at 512-322-6251 or Liz.Lock@austintexas.gov.

Council Committee, Boards and Commission Action:

July 13, 2020 - To be reviewed by the Electric Utility Commission.

Additional Backup Information:

The contract will provide acrylic and polypropylene padlock meter seals for both electric and water meters. The seals are used to identify the status of each meter and will secure demand reset plunges on commercial meters used by Austin Energy.

This contract replaces an existing contract that expires on September 8, 2020. The recommended contractor is local and the current provider for these goods.

Contract Detail:

Contract	Length	Contract
<u>Term</u>	of Term	Authorization
Initial Term	1 yr.	\$ 93,400
Optional Extension 1	1 yr.	\$ 93,400
Optional Extension 2	1 yr.	\$ 93,400
Optional Extension 3	1 yr.	\$ 93,400
Optional Extension 4	1 yr.	\$ 93,400
TOTAL	5 yrs.	\$467,000

Note: Contract Authorization amounts are based on the City's estimated annual usage.

Strategic Outcome(s):

Government That Works for All.

Authorize award of two multi-term contracts with Texas Disposal Systems, Inc. and Balcones Recycling Inc., to provide trash, recycling, and organics collection services for City facilities, each for up to five years for total contract amounts not to exceed \$7,500,000, divided between the contractors.

(Note: This solicitation was reviewed for subcontracting opportunities in accordance with City Code Chapter 2-9C Minority Owned and Women Owned Business Enterprise Procurement Program. For the services required for this solicitation, there were no subcontracting opportunities; therefore, no subcontracting goals were established).

Lead Department

Purchasing Office.

Client Department(s)

All City Departments.

Fiscal Note

Funding in the amount of \$250,000 is available in the Fiscal Year 2019-2020 Operating Budget of various City departments. Funding for the remaining contract terms is contingent upon available funding in future budgets.

Purchasing Language:

The Purchasing Office issued an Invitation for Bids (IFB) 1500 SLW1035 for these services. The solicitation issued on March 9, 2020 and it closed on April 7, 2020. Of the three offers received, the recommended contractors submitted the lowest responsive offers. A complete solicitation package, including a tabulation of the bids received, is available for viewing on the City's Financial Services website, Austin Finance Online. Link: Solicitation Documents.

Prior Council Action:

For More Information:

Inquiries should be directed to the City Manager's Agenda Office, at 512-974-2991 or Agenda Office@austintexas.gov

NOTE: Respondents to this solicitation, and their representatives, shall continue to direct inquiries to the solicitation's Authorized Contact Person: Shawn Willett, at 512-974-2021 or shawn.willett@austintexas.gov.

Council Committee, Boards and Commission Action:

July 8, 2020 – To be reviewed by the Zero Waste Advisory Commission.

July 13, 2020 – To be reviewed by the Electric Utility Commission.

July 15, 2020 – To be reviewed by the Water and Wastewater Commission.

Additional Backup Information:

These contracts will provide collection, transportation, processing, and disposal of refuse, recycling, brush, and compostable materials generated by City facilities including all dumpsters/containers, staff, labor,

vehicles, and equipment. The contractors will also cover additional collection needs for City co-sponsored events. Per the direction of the City Council on February 20, 2020, none of the waste from these contracts will be disposed of at the Austin Community Landfill.

Austin Resource Recovery does not provide waste collection services to City facilities due to the type of equipment required. Under these contracts, most collection containers will be serviced on a weekly basis, with some sites utilizing roll-off containers, compactors, and balers that will be serviced as needed. Collection services for landfill waste and organics will be provided by Texas Disposal Systems, Inc. and Balcones Recycling, Inc. will be providing collection for recycling.

The current contract expires on August 26, 2020. The requested authorization amount was determined using departmental estimates based on historical spend and anticipated future usage. One of the recommended contractors is the current provider for these services.

Contract Detail:

Contract	Length	Contract
<u>Term</u>	of Term	Authorization
Initial Term	3 yrs.	\$4,500,000
Optional Extension 1	1 yr.	\$1,500,000
Optional Extension 2	1 yr.	\$1,500,000
TOTAL	5 yrs.	\$7,500,000

Note: Contract Authorization amounts are based on the City's estimated annual usage.

Strategic Outcome(s):

Government That Works for All; Health and Environment.