

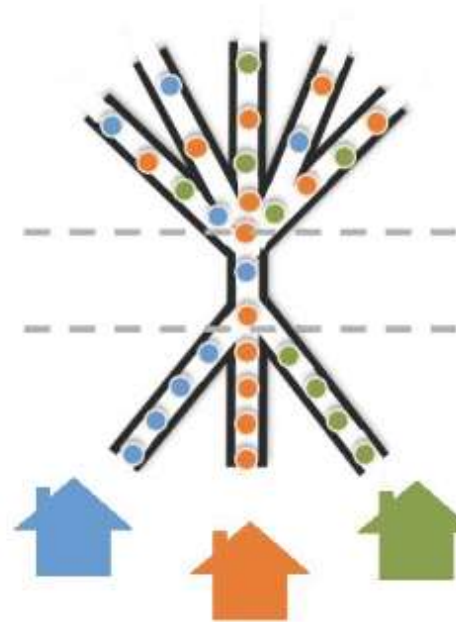
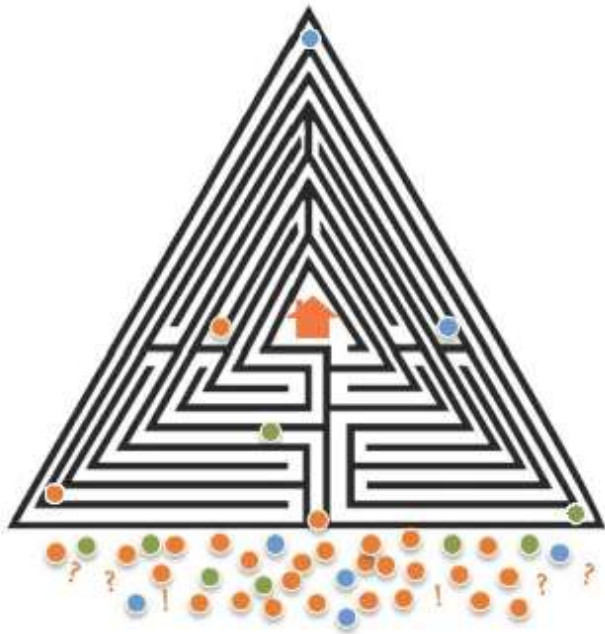


## Ending Community Homelessness Coalition

# What is ECHO?

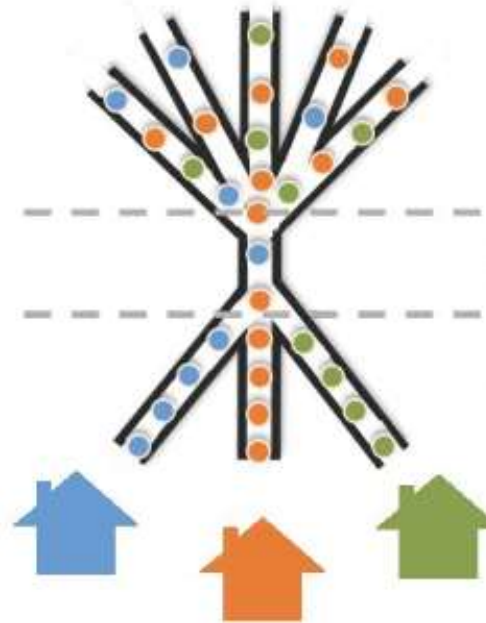
- ▶ Ending Community Homelessness Coalition
- ▶ Lead agency for the Austin/Travis County Continuum of Care (CoC)
- ▶ You may know us from:
  - ▶ Annual Point in Time Count
  - ▶ NOFA Applications
  - ▶ Homeless Management Information System (HMIS, or ServicePoint)
  - ▶ Coordinated Entry/Coordinated Assessment

# What is Coordinated Entry?



# Coordinated Entry

- ▶ **Common Access**
  - ▶ No Wrong Door approach
- ▶ **Common Assessment**
  - ▶ Eligibility and Vulnerability
- ▶ **Common Assignment**
  - ▶ Prioritization and Referrals



# What are the principles behind Coordinated Entry?

- ▶ Housing First - Housing is a basic human right, not a privilege or a reward for good behavior.
- ▶ Client Choice - Clients are the expert on their own experiences and needs, and most people experiencing homelessness today do NOT want to be homeless.
- ▶ Human Dignity - All people deserve to be treated with respect, empathy, and personal autonomy, regardless of past or current behavior.
- ▶ Equity - Systematic privilege is real and pervasive, and we must take affirmative steps in systems design and implementation to achieve equitable outcomes for groups who are systematically oppressed.

# DACC Participation

## ▶ Common Access

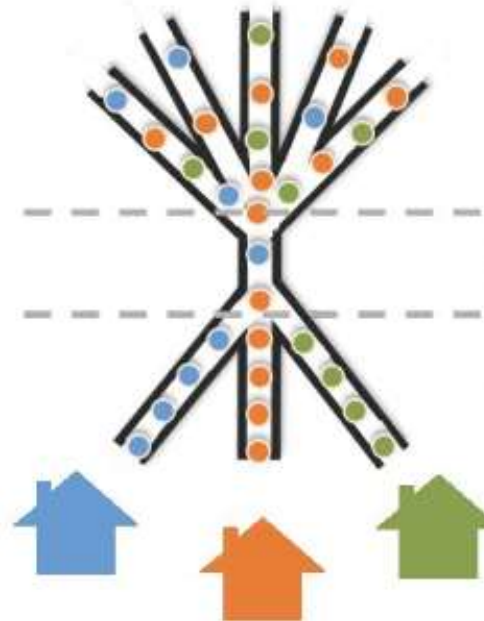
- ▶ Targeted engagement and trained assessors (both stand-alone and in partnership with HOST)

## ▶ Common Assessment

- ▶ Coordinates AHAC feedback on systems development
- ▶ Navigation services for clients who need documentation or engagement assistance

## ▶ Common Assignment

- ▶ DACC ESG RRH programs
- ▶ DACC PSH does not participate, but CM's do support clients served by other programs (such as CoC PSH)



# Evaluations and Equity

- ▶ System Performance Measures
  - ▶ Successful Referrals/Enrollments
  - ▶ Exits to Housing
  - ▶ Housing Retention
- ▶ Equity Analyses
  - ▶ Equity in Assessment and Assignment
  - ▶ Equity in Enrollments and Exits
- ▶ Past and Current Steps
  - ▶ VI-SPDAT V1 and V2 Analyses
    - ▶ Affirmative Access
    - ▶ Increased Reliability
    - ▶ New Version Adoptions
  - ▶ Equity Task Group
    - ▶ Analysis of 17 individual existing prioritization factors
    - ▶ Adoption of 8 new factors in July
    - ▶ Further exploration of all 25 factors

# Additional Questions?

- ▶ The most recent assessment access information can always be found at [www.austinecho.org/ca](http://www.austinecho.org/ca)
- ▶ I can also always be reached for questions at [prestonpetty@austinecho.org](mailto:prestonpetty@austinecho.org)
- ▶ THANK YOU for your time and work.