

# COVID-19 Crisis Management Framework



Element	Focus	Geography	Timeframe					
Response	Immediate Business Response	Downtown PID	Immediate: Gather data Organize info Communicate Advocate					
Recovery	Agenda for	Downtown	Complete by Spring 2021					
	Economic Recovery	PID	12-18-month lifespan					
Resiliency	Plan for	Austin	Ongoing					
	Regional Resiliency	Metro Region	up to 3 years					



## Downtownaustin.com/covid-19



# **COVID-19: Economic Impact and Recovery**

We're monitoring and measuring the impact so we can plan for recovery

# Downtown Alliance Response to COVID-19



# Clean & Safe

- Downtown Ambassadors:
  - Performed enhanced cleaning to reduce infection spread
  - Staffed handwashing stations
  - Distributed water during summer
  - Assisted with welfare checks
  - Protest preparation and clean-up, graffiti and debris removal
- Working with law enforcement and homelessness outreach teams on public safety issues

# Activation

- Republic Square:
  - Partnered to produce PARKSPACE, a social distance art installation,
  - Conducted Cinco de Mayo and Austin's Birthday Bash online
  - Supported Salt & Time Café Opening
  - Hosting Fall Fitness Series of Classes
- Partnered with Blue Starlite Mini Urban Drive-In Theater to produce parking garage roof-top drive-in movies
- Preparing for Holiday Market and Shopthe-Block

# Downtown Alliance Response to COVID-19



### Research

- Conducted Downtown Austin Retail and Small Business Survey
- Created Economic Recovery Index:
  economic indicators to track recovery
- Conducted downtown office market survey
- Hosted conversations with guest researchers from other downtowns and city centers
- Tracking a series of measures including first floor retail operating status, mobility trends, public safety, and downtown development

# **Outreach and Communications**

- Created a frequently updated COVID-19 section on website
- Restructured annual Future of Downtown event to a video format which aired on KXAN and KVUE
- Conducted a 6-week "Come Back Downtown" marketing campaign with giveaways supporting downtown small businesses
- Promoted "City of Us" wear a mask campaign

# Downtown Alliance Response to COVID-19



### Advocacy

- Federal Save our Stages Act's support for live music venues
- Advancement of the Music Venue Preservation Fund
- Downtown public health and safety concerns
- Near-term Recommendations and Priorities for City's COVID-19 Spending Framework for CARES Act, FEMA and city funding sources
- Safe opening best practices, expanding businesses outdoors (Shop the Block Program)

# Participating in Local Efforts

- Opening Central Texas Task Force led by Mayor Adler and Judge Eckhardt
- City Economic Department's Recovery Efforts: Cross-Sector Focus Group
- AARO's Regional Resilience Effort
- Collaborating with other non-profits

#### DOWN AUSTINTOWN ALLIANCE

## Unique Challenges for Downtowns and Urban Centers

- Downtown is a major **tourism destination.** Its businesses rely much more heavily on tourism than businesses in other parts of the city.
- Downtown is the region's largest employment center. Its businesses are also very reliant on the employees that spend their weekdays in downtown.
- Until employees return and tourism increases, businesses downtown will continue to struggle...unless, of course, we can draw from locals in the Austin area.
- Critical efforts to help retailers and storefronts survive: 1) market the businesses that are open and help them generate revenue and 2) determine more resilient retail mixes downtown and increased opportunities for locals to engage in downtown,....more days of the week and more hours of the day.

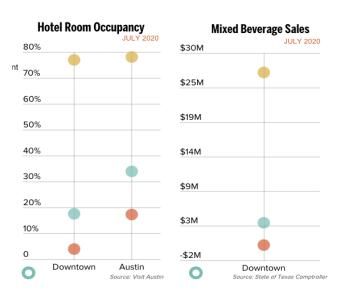
# Economic Recovery Index



This index represents the difference between Pre-Covid economic levels, the lowest point in 2020, and current levels across a number of indicators.

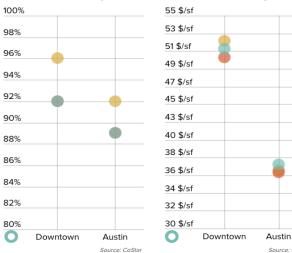
The data represented was derived from a number of data sources.

These indicators will be monitored on a regular basis to track the economic recovery of downtown Austin.



Office Daily Asking Rent

Office Daily Occupancy Rate									
As of August 31, 2020									
10.0%									



per SF Multi	Family	Daily	Asking
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55K

50K

45K

40K

35K

30K

25K

20K

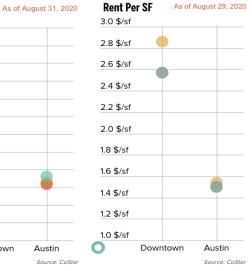
15K

10K

5K

0

0



Foot Traffic

Congress Avenue

Source: EcoCounte

JULY 2020

97%

96%

95%

94%

93%

92%

91%

90%

0

#### Multi Family Occupancy Rate

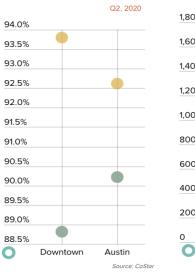
Downtown

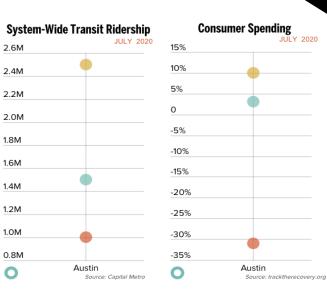
Retail Occupancy

QTR 2, 2020

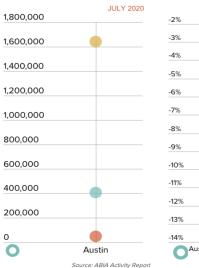
Austin

Source: NaiPartners





#### Monthly Airport Passengers





DOWN

AUSTIN TOWN

### RETAIL, HOTEL, TOURISM

Downtown's small and retail businesses have been hit extremely hard. With decreased foot traffic and diminished travel, tourism numbers have slowed, greatly impacting restaurants, music, and event venues.

### OFFICE MARKET, WORKFORCE

Downtown includes a large share of public administration and tech jobs, in which were considered "non-essential" at the on-set of the pandemic. Most of downtown's workforce was mandated to work from home in March. A few employees have returned but not substantially.

### **MOBILITY, TRAVEL**

Transit ridership, personal vehicle travel, and micromobility trips sharply declined in March but have increased in the last few months.

### RESIDENTIAL MARKET

An increasing amount of multifamily space is available in downtown. Conversely, single family home sales continue to rise in the Austin area.

### REAL ESTATE DEVELOPMENT

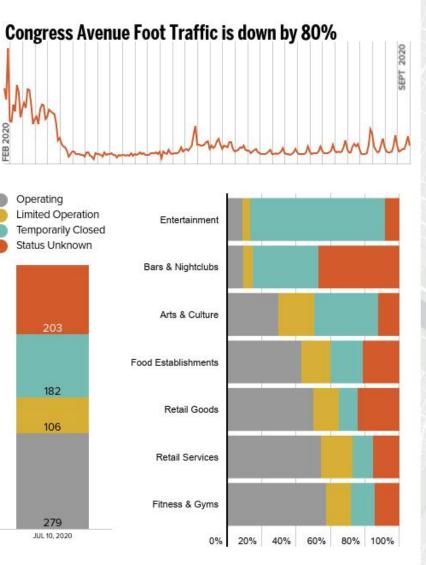
**OVERVIEW** 

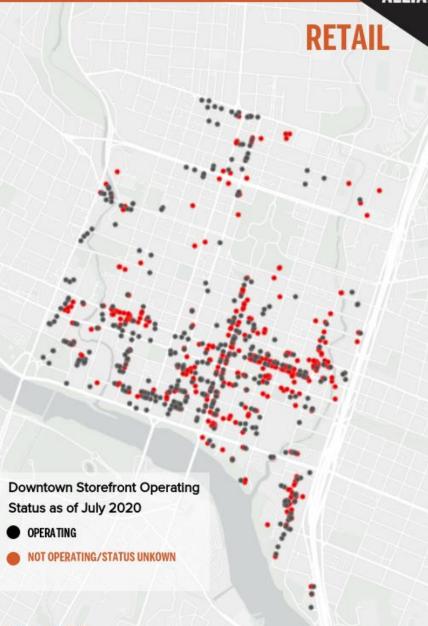
Downtown development continues to thrive during this pandemic. Our records indicate only one project has been cancelled . Many projects have emerged or resurfaced. While there are fewer projects being proposed, a record number of projects have broken ground adding additional supply to the downtown core.

B

Most recent comprehensive storefront data indicates that 50% of downtown's storefront businesses are operating in some capacity.

The hardest hit businesses are bars, nightclubs, and entertainment venues.





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**HOTEL MARKET & TOURISM** 

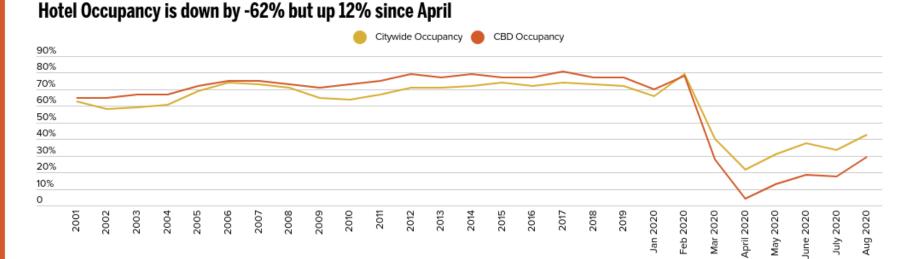
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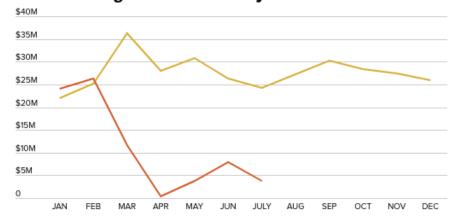
All convention business travel has been cancelled for the rest of the year.

Hotel room occupancy dipped to its lowest point in April but has since improved.

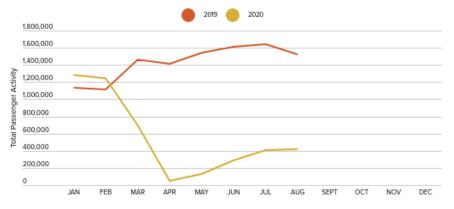
Air Travel has increased some but remain well below 2019 levels.



Mixed Beverage Sales are down by -85%



#### Air Passenger Travel is down by -70%



### **OFFICE MARKET & WORKFORCE**

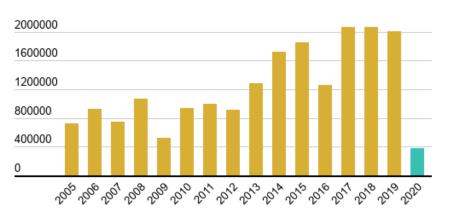
Office tenants are continuing to pay rent although most employees are working from home.

There is a growing amount of available office space.

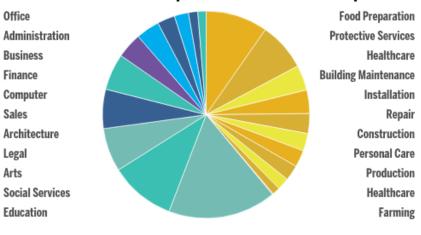
Roughly 60% of downtown occupations are remote compatible making workforce return difficult to predict.



#### 81% Decline in SqFt Leased compared to 2019



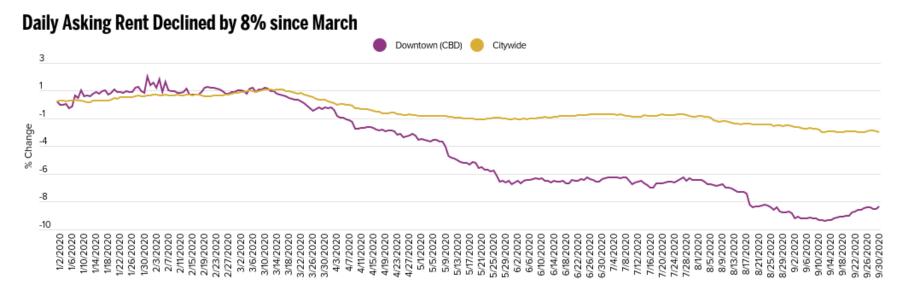
#### 61% of Downtown Occupations are Remote Compatible



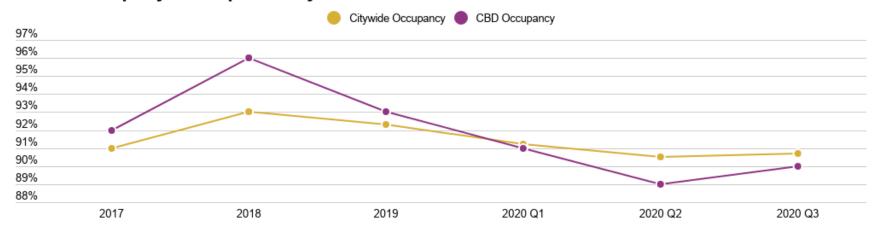
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Recent data suggests that 90%+ of rents are being collected, but many are not renewing their leases.

Suburban markets are doing disproportionately well.



#### Downtown Occupancy Rates dip below Citywide Rates



### **RESIDENTIAL MARKET**

Source: CoStar

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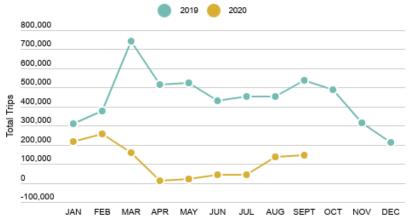
Percent Change 0 -74% -70% -65% -60% -49% -35% -39% -39% -33% -34% -28% -10 -20 -30 -40 -50 -60 -70 -80 March 17-31 April 1-15 April 16-30 May 1-15 May 15-31 June 1-15 June 16-30 July 1-15 July 16-31 Aug 1-15 Aug 16-31

Average Daily Vehicle Traffic Volumes declined by 74% in March, now up by 63%

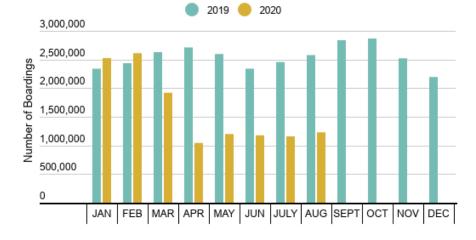
Mobility has picked up in the downtown core.

Travel, using a variety of modes, has increased.





#### System-Wide Transit Ridership is only down 40%



Source: Streetlight Data, City of Austin, Capital Metro

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MOBILITY

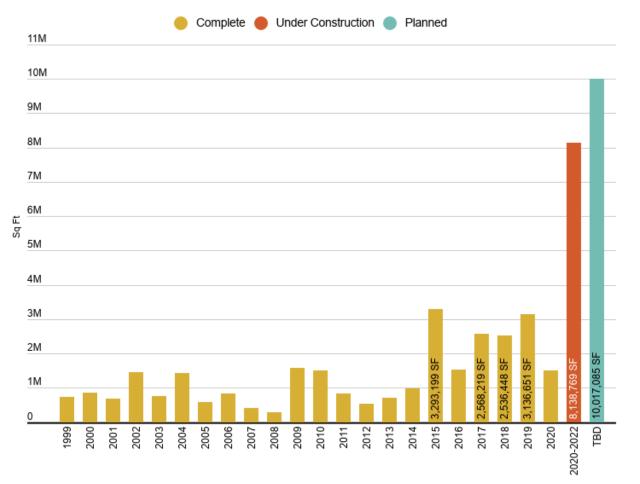
ALLIANCE

5 projects have been delivered so far this year: 3 hotels adding over 1,300 hotel rooms, one residential tower – The Austin Proper, and the final elements of the mixed-use property at Plaza Saltillo.

12 large scale mixed-use office towers along Congress Avenue and Colorado Street, 8 residential towers, mostly apartments, and 2 hotels are under construction: this will add more than 5 Million SQFT to the skyline.

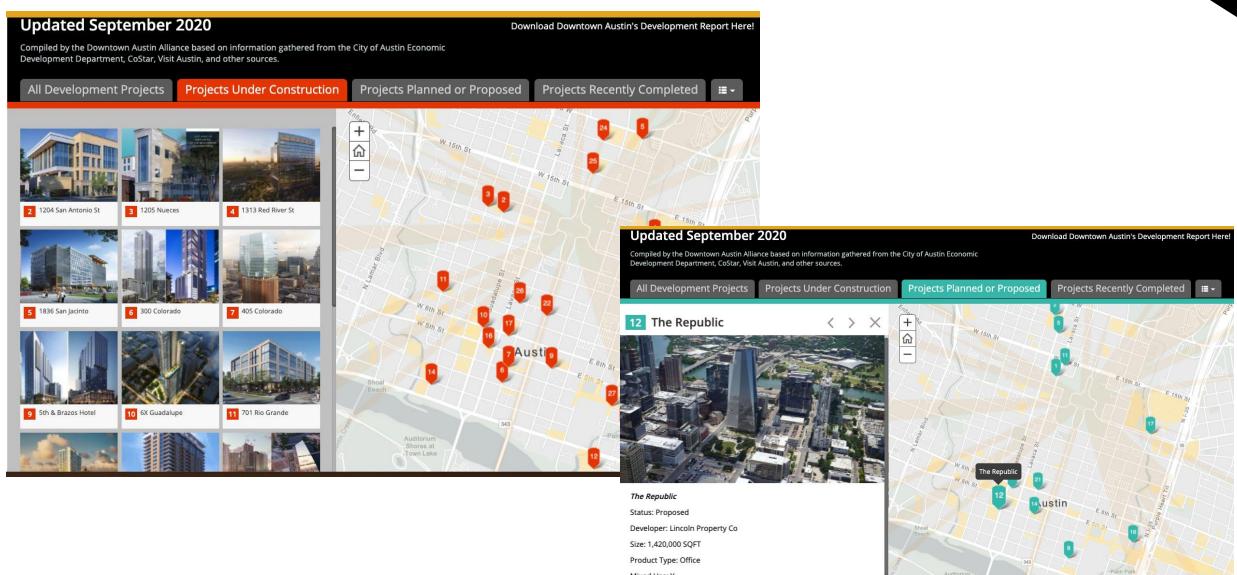
16 new projects have been proposed or have recently resurfaced, including a cluster of office buildings just west of the Capitol Complex and several hotels and mixed-use projects in the Rainey district.

#### The Downtown Development Pipeline Remains Stacked



# Downtown Emerging Projects Map





Mixed Use: Y

Estimated Completion Date: 2022

#### DOWN AUSTIN TOWN ALLIANCE

## Work at Office vs. Work from Home

- Construction continues as a result of strong pre-pandemic economy.
- Leasing activity nationwide ground to a halt when the pandemic began in March, dropping below activity levels during the Great Recession.
- There has been a rapid increase in subleasing.
- Work-from-home debate could impact central business districts nationally – opinions are split.
- Retailer and Storefront impact loss of iconic businesses

- Expect a slowing of construction activity in 2021. The next wave of projects, scheduled for Q4 2020 -Q3 2021, is problematic.
- Will the office market downtown absorb the record amount of office space scheduled to deliver in the next year?
- When will leasing activity in downtown rebound and return to pre-COVID-19 levels?
- How will the sublease market evolve as all of this unfolds?

## Downtown Recovery Roadmap

- Recovery = Downtown Vision
- Resiliency
- Vitality

DOWNTOWN AUSTIN VISION

# THE DOWNTOWN You will always love





# A <u>flexible and dynamic</u> roadmap for downtown's recovery and resiliency

- Sets shared expectations for recovery that align with the Downtown Vision
- Informs priorities for our next fiscal year (service plan, work plans, budget)
- Seeks perspectives from a variety of stakeholders, experts, and community leaders
  - Focus groups
  - Interviews
  - Surveys



_	Oct	t No	OV	Dec	Jai	n F	eb	Mar	Ap	oril	May	Ju	ine	July	A	ug	Sept	00	ct N	lov	Deo	0
		Disco	overy																			
				Visi	on 1	or Re	cove	ery														
								eating oadm														
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Recovery: What We're Hearing



# **DOWNTOWN AUSTIN'S RESOURCES**



#### **Current Orders**

Emergency Rule: Public Health Authority Rules

Stay Home, Mask & Otherwise Be Safe

Executive Order 29: Face Coverings

Proclamation: Size of Gatherings

Map: COVID-19 Testing

A New Future for I-35 COVID-19 Office Market Impact Survey 2020 State of Downtown

**Quick Links** 

Report

2020 Future of Downtown Video

COVID-19 Retail Impact Survey From Home: What We Recommend this Week

August 15 Austin's Birthday Bash

Get Takeout from Kinda Tropical + Hotel Vegas

St. David's Café Divine Now Offering Curbside for To-Go Orders



Current Orders City of Austin & Travis County 8/14/20

"Stay Home, Mask, and Otherwise Be Safe" Orders extended through December 15, 2020

The county's local disaster declaration and public health emergency have been extended until December 15, as well as Austin and Travis county COVID-19 orders.

https://downtownaustin.com/



# **Thank You**

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