



June 2020

Priority 1 Incidents by Council District

District	Volume	Missed	90th Percentile
District 01	74	7	00:09:37
District 02	56	13	00:11:05
District 03	103	12	00:10:12
District 04	99	14	00:10:26
District 05	41	8	00:11:26
District 06	48	9	00:11:31
District 07	55	10	00:10:49
District 08	24	5	00:10:57
District 09	78	3	00:08:53
District 10	35	3	00:09:35
All Districts	613	84	00:10:39

Overall Response Performance - All Council Districts

Priority	Volume	Met	Compliance
Priority 1	618	534	86.41%
Priority 2	1,769	1,619	91.52%
Priority 3	2,171	2,065	95.12%
Priority 4	2,530	2,468	97.55%
Priority 5	1,144	1,092	95.45%
All Priorities	8,232	7,778	94.48%

July 2020

Priority 1 Incidents by Council District

District	Volume	Missed	90th Percentile
District 01	77	11	00:10:36
District 02	63	11	00:11:20
District 03	85	15	00:11:13
District 04	82	10	00:10:53
District 05	51	7	00:10:39
District 06	37	5	00:10:41
District 07	61	5	00:09:58
District 08	27	6	00:12:28
District 09	92	5	00:09:06
District 10	36	6	00:11:40
All Districts	611	81	00:10:40

Overall Response Performance - All Council Districts

Priority	Volume	Met	Compliance
Priority 1	619	537	86.75%
Priority 2	1,946	1,729	88.85%
Priority 3	2,302	2,167	94.14%
Priority 4	2,647	2,560	96.71%
Priority 5	1,258	1,185	94.20%
All Priorities	8,772	8,178	93.23%

August 2020

Priority 1 Incidents by Council District

District	Volume	Missed	90th Percentile
District 01	89	10	00:10:07
District 02	59	13	00:12:10
District 03	83	11	00:11:06
District 04	84	9	00:10:08
District 05	56	13	00:11:04
District 06	48	5	00:10:20
District 07	42	7	00:10:28
District 08	25	3	00:10:04
District 09	83	3	00:08:13
District 10	27	8	00:12:59
All Districts	596	82	00:10:42

Overall Response Performance - All Council Districts

Priority	Volume	Met	Compliance
Priority 1	601	519	86.36%
Priority 2	1,753	1,610	91.84%
Priority 3	2,236	2,127	95.13%
Priority 4	2,827	2,747	97.17%
Priority 5	1,258	1,210	96.18%
All Priorities	8,675	8,213	94.67%

September 2020

Priority 1 Incidents by Council District

District	Volume	Missed	90th Percentile
District 01	62	6	00:09:54
District 02	63	10	00:11:07
District 03	70	5	00:09:13
District 04	75	4	00:09:26
District 05	47	6	00:11:24
District 06	32	5	00:10:16
District 07	52	9	00:10:42
District 08	19	2	00:10:03
District 09	67	1	00:08:41
District 10	28	5	00:11:23
All Districts	515	53	00:10:03

Overall Response Performance - All Council Districts

Priority	Volume	Met	Compliance
Priority 1	524	470	89.69%
Priority 2	1,559	1,452	93.14%
Priority 3	2,019	1,931	95.64%
Priority 4	2,527	2,470	97.74%
Priority 5	1,194	1,157	96.90%
All Priorities	7,823	7,480	95.62%

October 2020

Priority 1 Incidents by Council District

District	Volume	Missed	90th Percentile
District 01	62	9	00:10:29
District 02	34	3	00:09:46
District 03	79	11	00:10:24
District 04	59	3	00:08:59
District 05	44	2	00:09:04
District 06	29	4	00:10:44
District 07	40	5	00:11:10
District 08	26	6	00:10:53
District 09	78	1	00:08:49
District 10	22	4	00:12:34
All Districts	473	48	00:09:59

Overall Response Performance - All Council Districts

Priority	Volume	Met	Compliance
Priority 1	477	429	89.94%
Priority 2	1,761	1,642	93.24%
Priority 3	2,054	1,976	96.20%
Priority 4	2,738	2,688	98.17%
Priority 5	1,144	1,087	95.02%
All Priorities	8,174	7,822	95.69%

November 2020

Priority 1 Incidents by Council District

District	Volume	Missed	90th Percentile
District 01	59	6	00:09:56
District 02	55	8	00:10:50
District 03	69	8	00:10:00
District 04	45	2	00:09:53
District 05	58	7	00:10:21
District 06	38	4	00:10:06
District 07	50	3	00:09:38
District 08	19	2	00:10:25
District 09	92	3	00:08:31
District 10	24	4	00:11:32
All Districts	509	47	00:09:59

Overall Response Performance - All Council Districts

Priority	Volume	Met	Compliance
Priority 1	522	475	91.00%
Priority 2	1,713	1,580	92.24%
Priority 3	1,908	1,837	96.28%
Priority 4	2,529	2,483	98.18%
Priority 5	1,019	987	96.86%
All Priorities	7,691	7,362	95.72%

Notes *Priority 1 Incidents by Council District*

1. Incident volume reflects all Priority 1 incidents with valid response interval.
2. Incidents assigned to multiple districts are excluded from this section.
3. Response interval is measured from call answer time to arrival of first unit.
4. Due to missing data, results should be used for general trend analysis, not detailed analysis outcomes.

Overall Response Performance - All Council Districts

1. This section includes incidents assigned to multiple council districts.
2. The following incident types are excluded: special events, test, duplicate, and STAR Flight incidents.
3. Response interval is measured from call answer time to arrival of first unit.
4. Incidents that do not have valid timestamps for call answer time and time of first unit arrival are excluded.