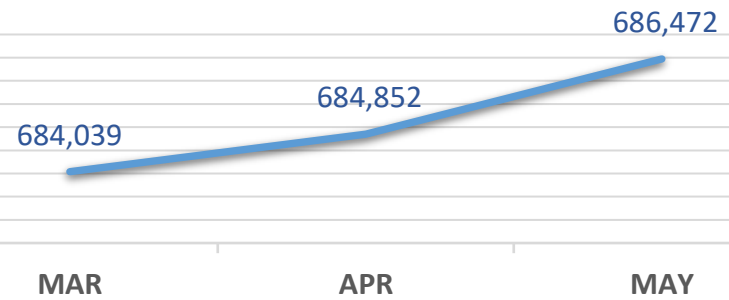
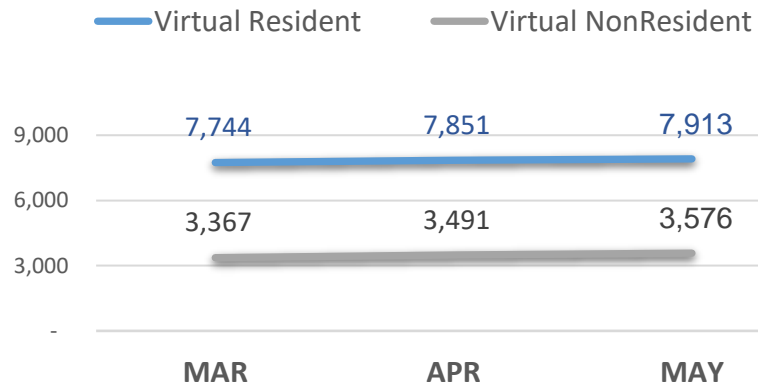




TOTAL CARDHOLDERS

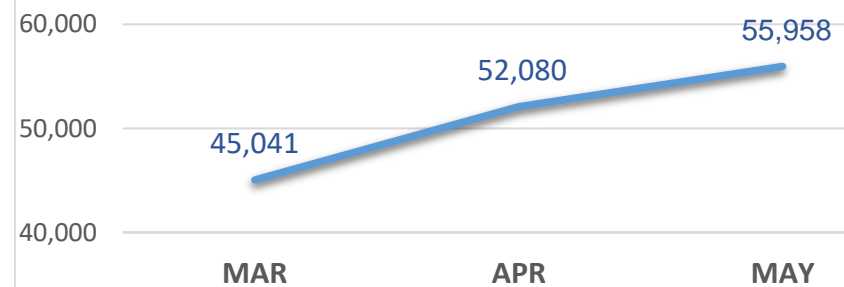


TOTAL VIRTUAL eCARDS

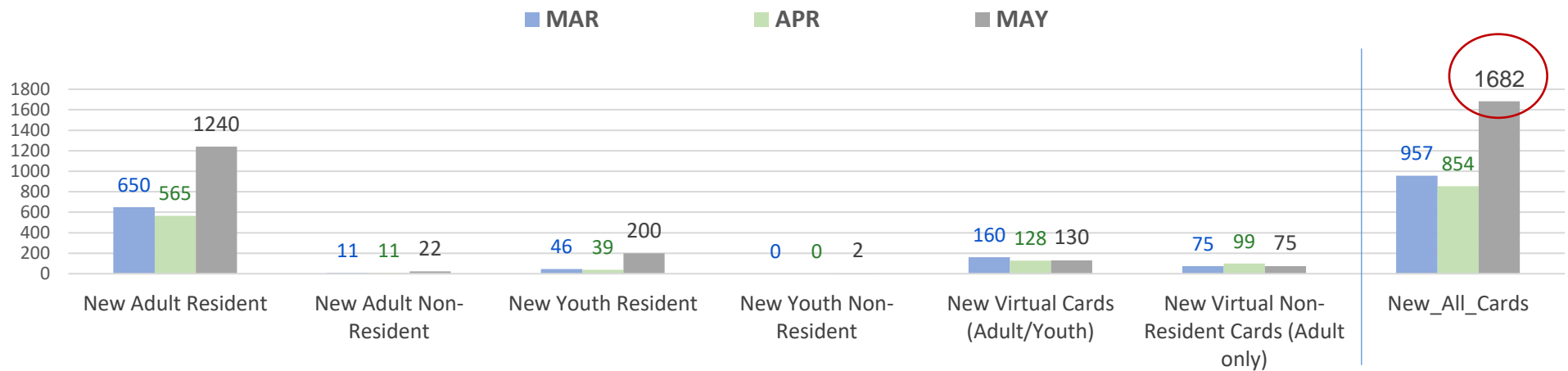


ACTIVE CARDHOLDERS

*some type of activity on the card in last 3 years



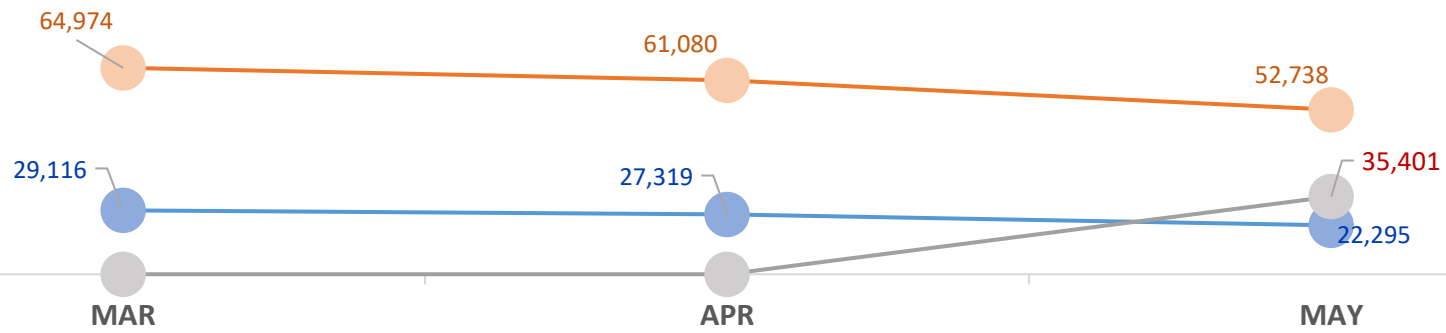
NEW CARDS ISSUED



NUMBER OF CURBSIDE CARDHOLDERS

NUMBER OF HOLD ITEMS PICKED UP

IN-LIBRARY (LIMITED 25% CAPACITY VISITORS & STAFF) GATE COUNT



Austin Public Library Branches Reopening

ON MAY 7, 2021 / BY CAPITAL METRO / IN AUSTIN NEWS



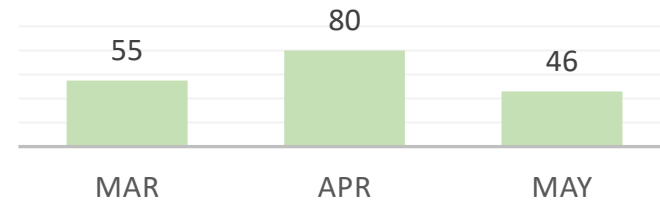
25 VIRTUAL STORYTIME

We reached about 30 little ones at Maplewood Elementary School and at Trinity Childhood Development Center.

Virtual BOOK CLUBS

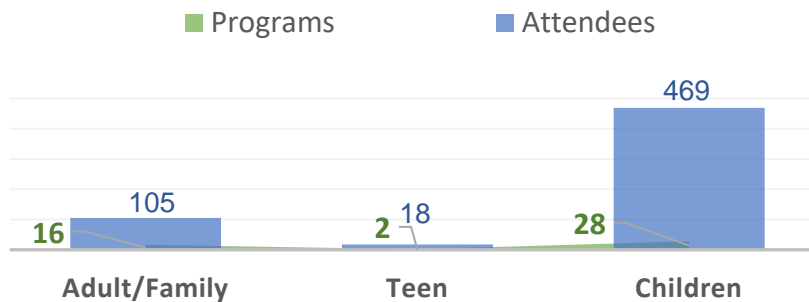
The English Language Learner Book Club at Webb Middle School is captivating about 16 teens.

LIVE VIRTUAL PROGRAMS



Does not include Outreach, Unadvertised, or Self-directed.

LIVE VIRTUAL PROGRAMS BY AUDIENCE MAY 2021



Does not include Outreach, Unadvertised, or Self-directed.

May 10

Pick up your free book and activity bag go to the Kids Block Party home page for fun activities.



May 16 - 2 p.m.

Join us for a live Q&A session and interactive art demonstration with author and illustrator Raúl The Third.



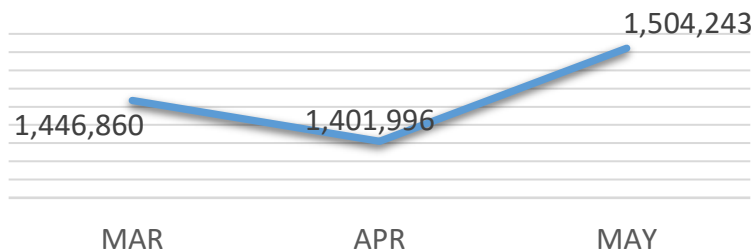
With **9** incredible community and city partners, 2,000 of our young neighbors received book bags filled with engaging activities.

100 + people joined the author talk with *Raul the Third*!

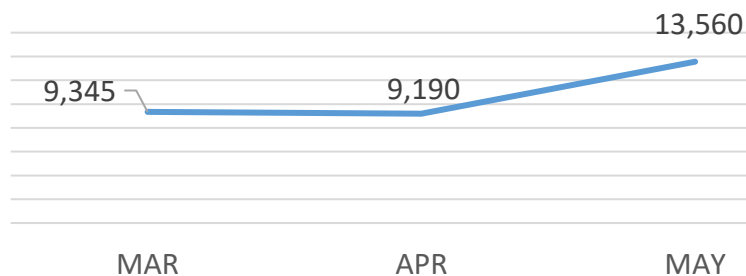


LIBRARY WEBSITE HITS

library.austintexas.gov

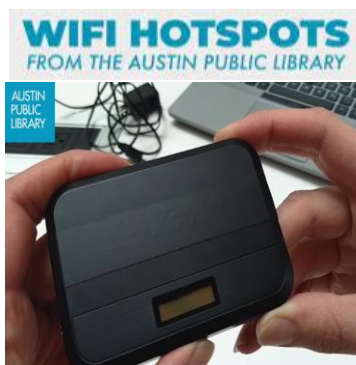


WIFI CONNECTIONS



Hotspot User/Circ Counts by Library

Branch	2020 # Users	2020 Checkouts + Renewals	As of May 2021 # Users	As of May 2021 Checkouts + Renewals
ACB	10	19	19	36
ACE	17	24	25	119
AHO	1	5	2	7
ALW			1	1
AMI	8	13	10	14
AMR	9	14	19	41
ANV	5	6	9	13
AOK	5	6	4	8
AOQ	5	7	3	12
ARZ	18	40	27	75
ASJ	1	1		
ASR	5	4	9	13
ATO	2	1	2	1
AUH	4	5	4	5
AWP	12	21	20	39
ACCS			3	67



3,330 Computer Sessions

May 10-May 31

Central 1,547
Manchaca Road 383
Ruiz 276

Hotspots Kits Loaned to Partners

Organization	Hotspot Kits
Austin ISD	1
Austin Voices	14
Housing Authority of the City of Austin	60
Parks and Recreation Department	13
Mobility Department Project Connect	6
Refugee Services of Texas	74
5 Asian's Volunteer Association	3



Visitors

22,295 Curbside Customers  down from 27,319

 35,401 In-Library Customers

We average 300,000 visitors a month.

Desk Check-out v **Self-Check Kiosk**

127,008

75,933

At Yarborough Branch, more customers (35,401) used the self-check than the circ desk (22,295).

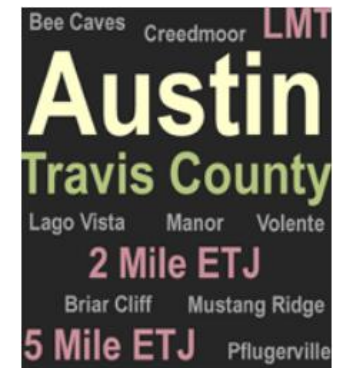
Non-Resident Customers

519 Active Non-Resident (NR) customers

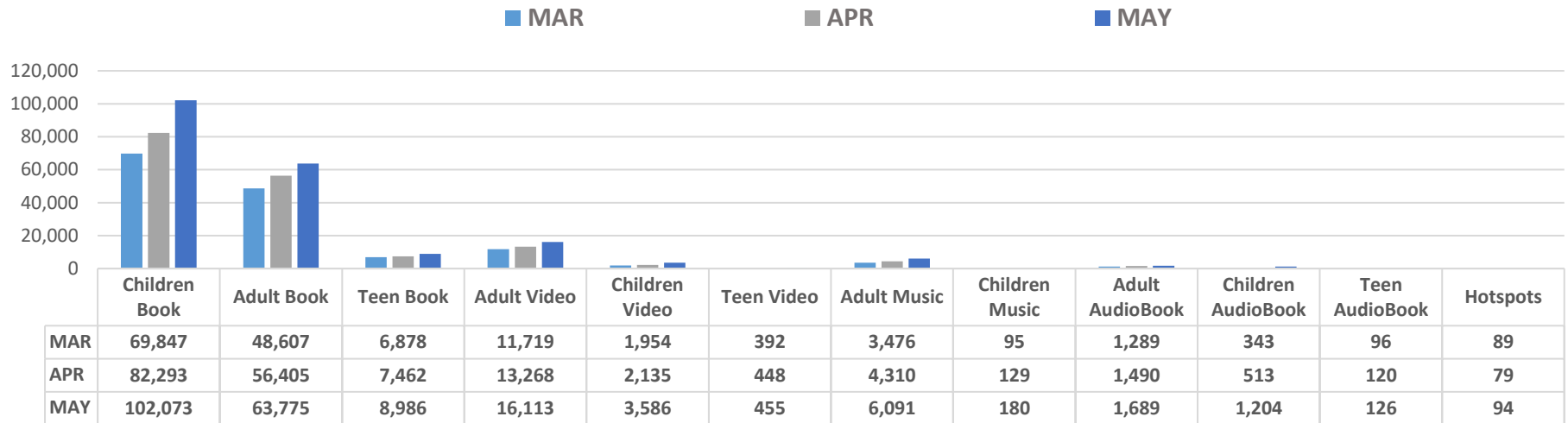
663 Active TexShare customers

The home library for most NR residents are:

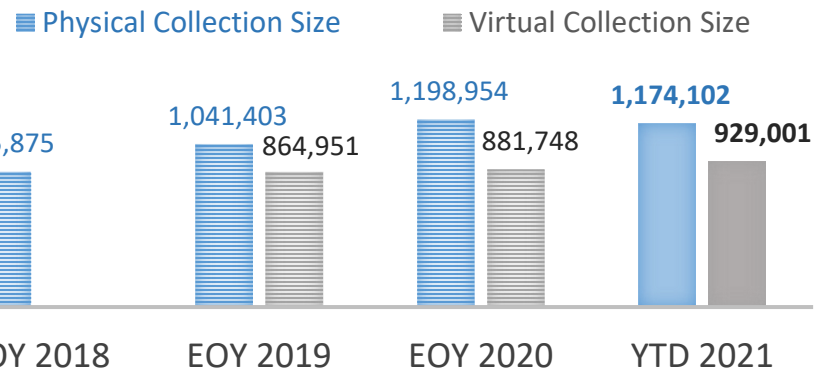
- Milwood (47 NR + 88 TexShare)
- Hampton at Oak Hill (75 NR +135 TexShare)
- Spicewood Springs (82 NR + 167 TexShare)
- Central (124 NR + 106 TexShare)



PHYSICAL CIRCULATION BY ITEM TYPE



COLLECTIONS SIZE ANNUAL TRENDS



PEAK CHECK-OUT HOURS

Checkouts peak at most branches around 12 noon to 3:00 PM. Windsor Park saw peaks from 3:00 PM to around 5:00 PM.

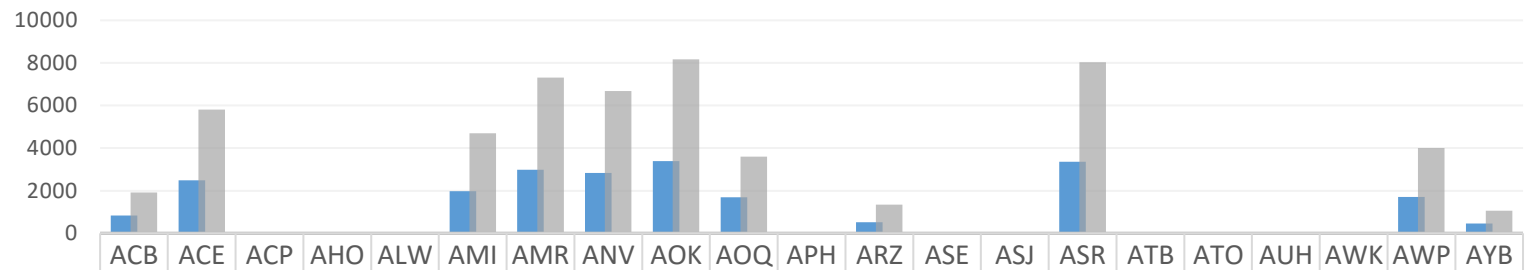
Yarborough had a steady flow from 10:00 AM to around 5:00 PM, averaging ~ 373 checkouts each hour.



**HOLDS PICKED-UP
MAY 2021**

■ Unique Cardholders Picking Up Holds

■ Number of Hold Items Picked Up

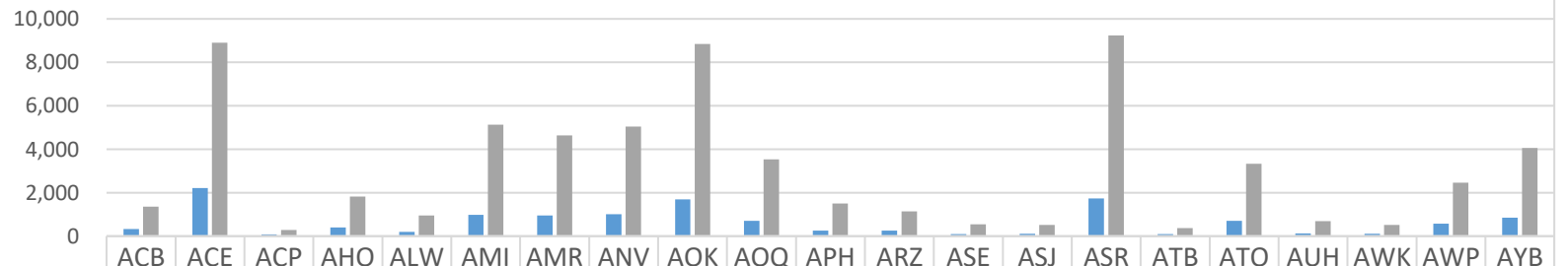


Unique Cardholders Picking Up Holds	843	2494	0	0	0	1977	2992	2836	3389	1689	0	520	0	31	3361	0	0	0	0	1704	459
Number of Hold Items Picked Up	1911	5810	0	0	0	4699	7306	6688	8172	3594	0	1341	0	59	8030	0	0	0	0	4001	1068

**HOLDS PLACED
MAY 2021**

■ Unique Cardholders Placing Holds

■ Number of Items Placed on Hold



Unique Cardholders Placing Holds	328	2,210	75	406	203	977	958	1,011	1,685	708	260	251	96	105	1,729	97	704	118	114	567	850
Number of Items Placed on Hold	1,352	8,908	289	1,826	954	5,129	4,641	5,039	8,850	3,529	1,503	1,146	542	514	9,244	368	3,334	687	517	2,467	4,063