

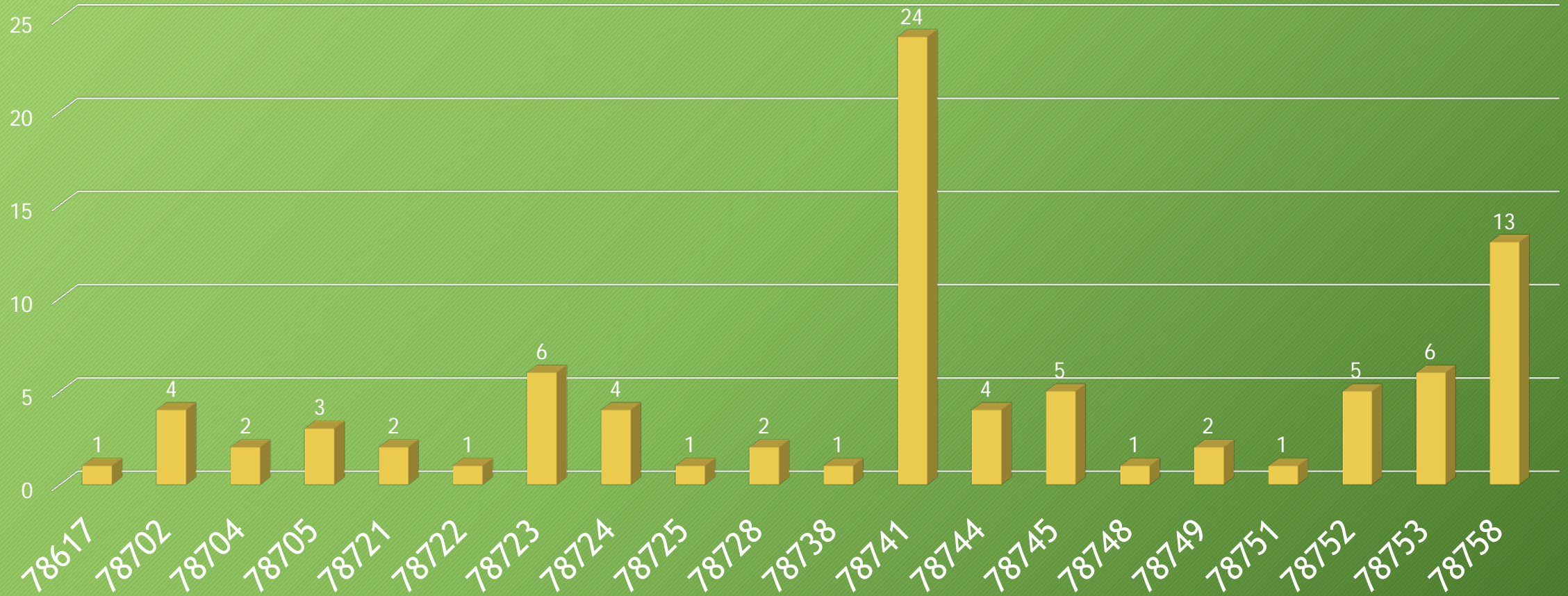
Neighborhood Services Unit: 2021 Client Satisfaction Survey

Community Needs Assessment Survey Results

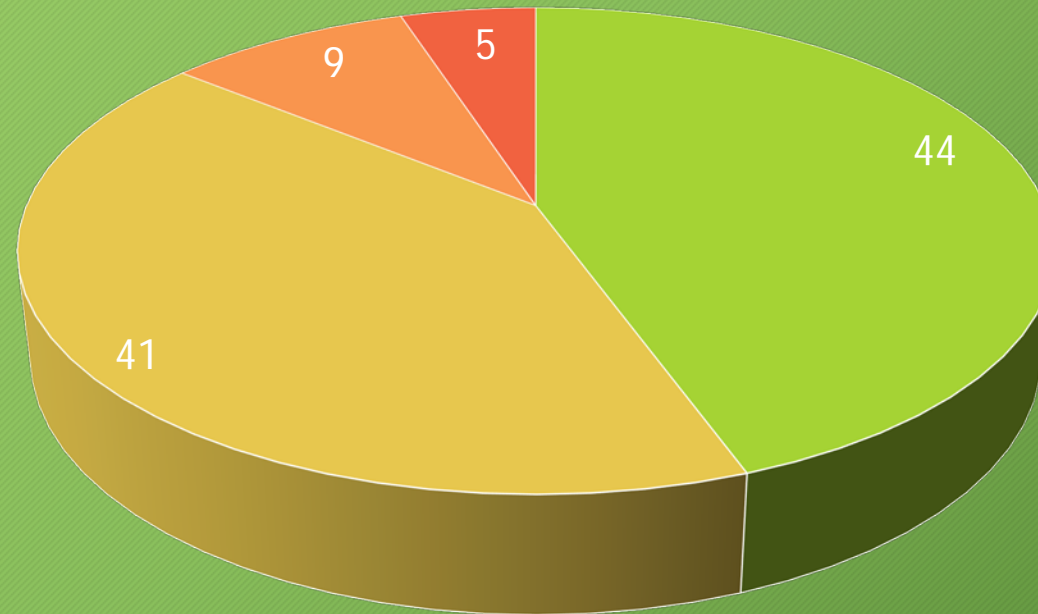
Client satisfaction portion of the Community Needs Assessment client survey (99 responses)

- 32 web surveys (English)
- 28 web surveys (Spanish)
- 28 paper surveys (English)
- 11 paper surveys (Spanish)

ZIP codes surveyed

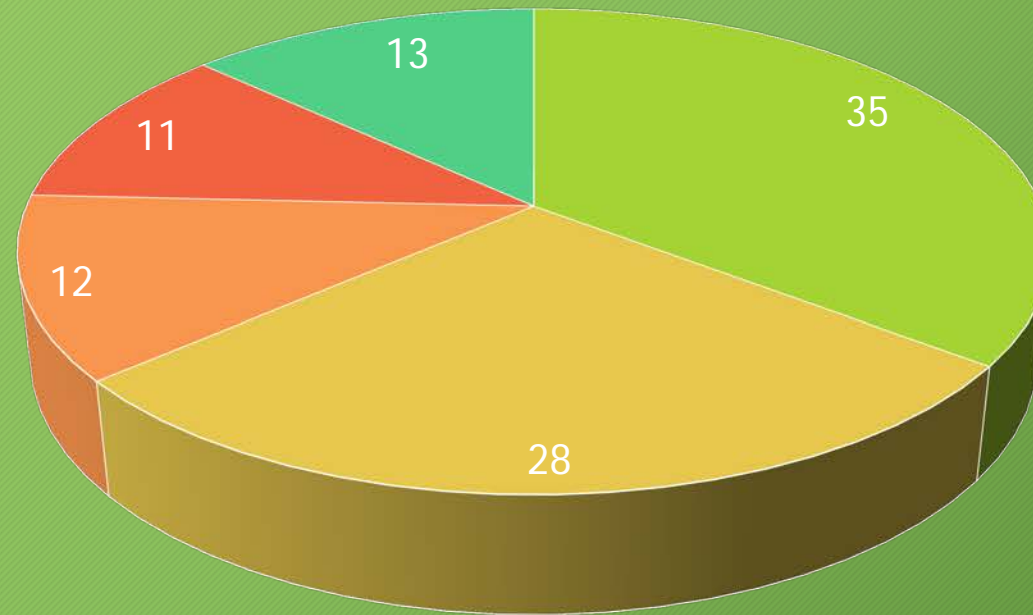


Assistances Provided



■ Rent ■ None, did not apply for service(s) ■ Utility (Electric) ■ Food

How clients prefer receiving services



□ No preference

□ Prefers services from home

□ Does not receive services

□ Prefers services in person

□ At home and in person

Client experience rating

