### Water Conservation Program Overview

Kevin Kluge, Water Conservation Division Manager



# Outline

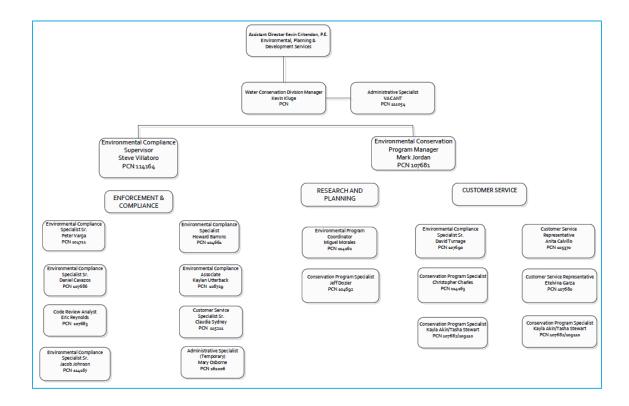
**Division** 1. **Overview Conservation** 2. **Programs Recent Activities** 3. **Looking Forward** 4.

# **1. Division Overview**

#### Conservation Teams

- Customer Service Team 6 staff members
- Research & Planning Team –
  2 staff members
- Enforcement & Compliance Team – 8 staff (+ 1 temp)

Related Activities & Teams



### 2. Conservation Programs

#### Customer Assistance



# Comp

#### Program Compliance

#### Incentives



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#### Watering Enforcement

# **Customer Assistance**

- Respond to inquiries
- Provide materials
- Irrigation audits for highuse customers
- Limited-income customer assistance program
- Public presentations



# Incentives -Residential

- Irrigation Upgrade
- Landscape Survival Tools
- Water Wise Landscape
- Water Wise Raincape
- Watering Timer
- Pool Cover
- Cartridge Pool Filter

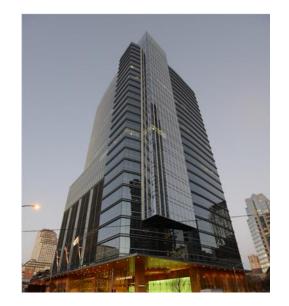


- Pressure Regulating Valve
- Rainwater Harvesting
- Laundry to Landscape
- Home Water Use Monitoring
  Device (pilot completed)



# Incentives – Commercial

- Irrigation System Improvement
- Water Wise Rainscape (HOAs and schools)
- Pressure Regulating Valve
- Cartridge Pool Filter



- Bucks for Business
- Commercial Kitchen
- Water Efficiency Audit
- Rainwater Harvesting
- Alternative Onsite Reuse

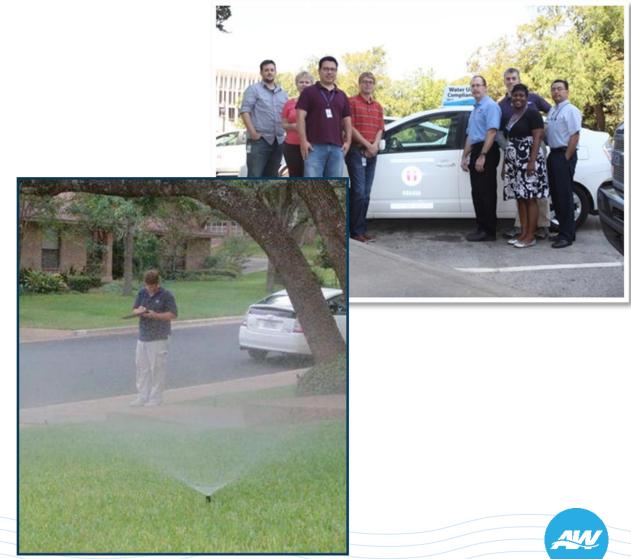


# Watering / Water Waste Enforcement

Ix week automated irrigation

Patrols in marked vehicles

 Early Morning (4 am – 8 am) and Night (7 pm – 11 pm)



# Program Compliance Monitoring



#### Car wash efficiency

#### Commercial irrigation

#### Cooling tower efficiency

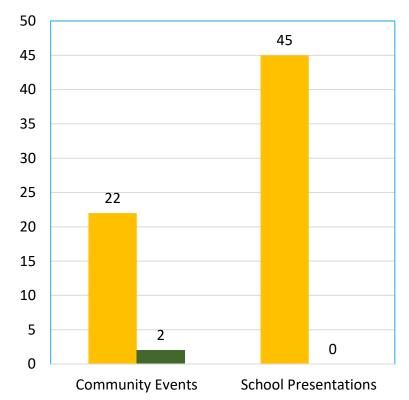


# **3. Recent Activities**

#### SUMMARY

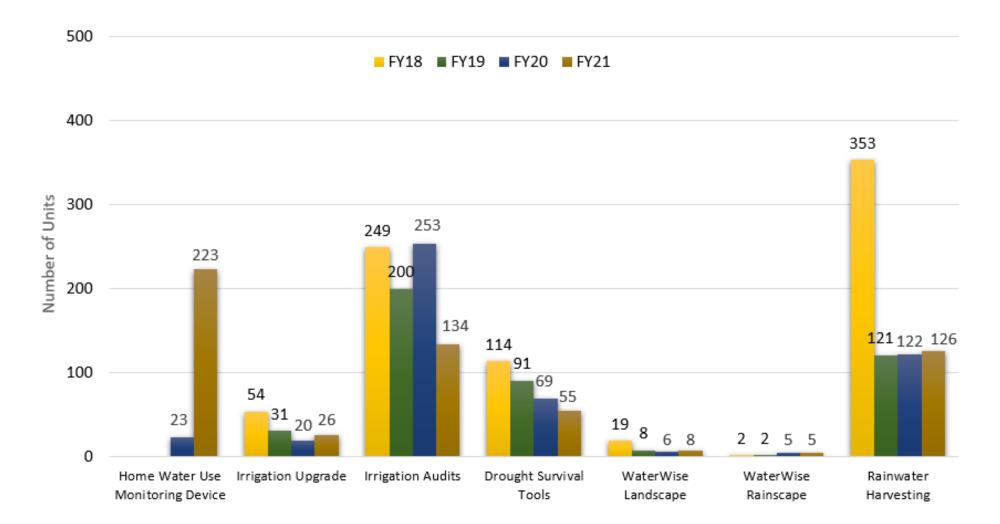
- Outreach activities have been challenging
- Incentive programs holding steady or declining
- Mandatory programs require compliance

#### **Number of Events**



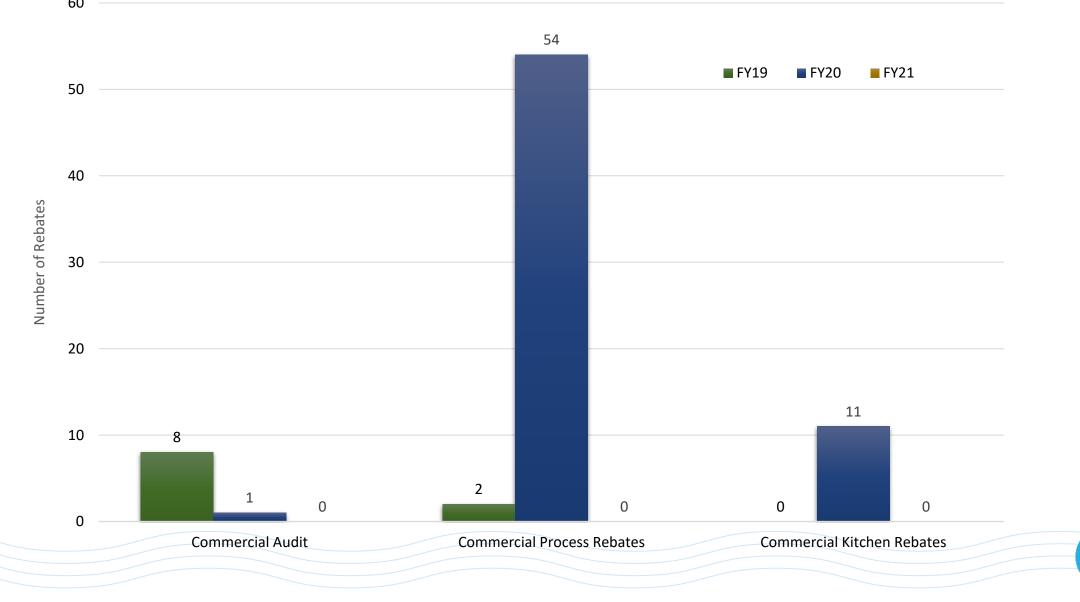
FY20 ■ FY21

### **Residential Incentives**



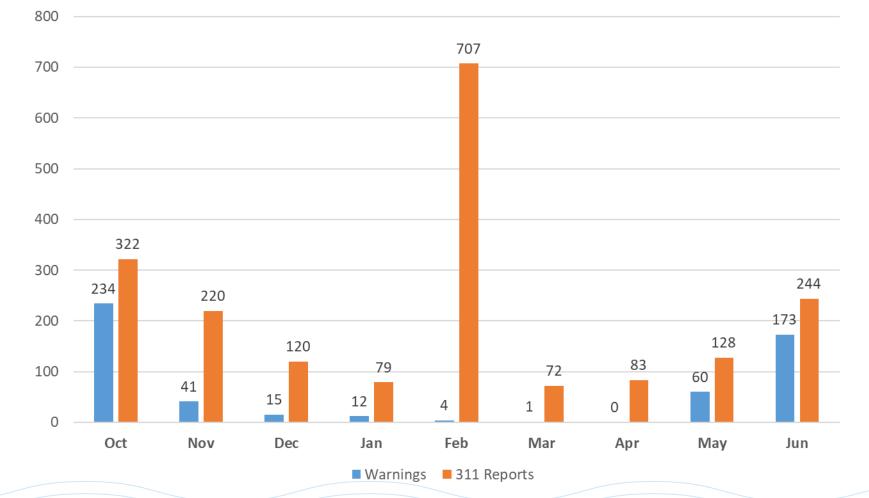
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### **Commercial Incentives**



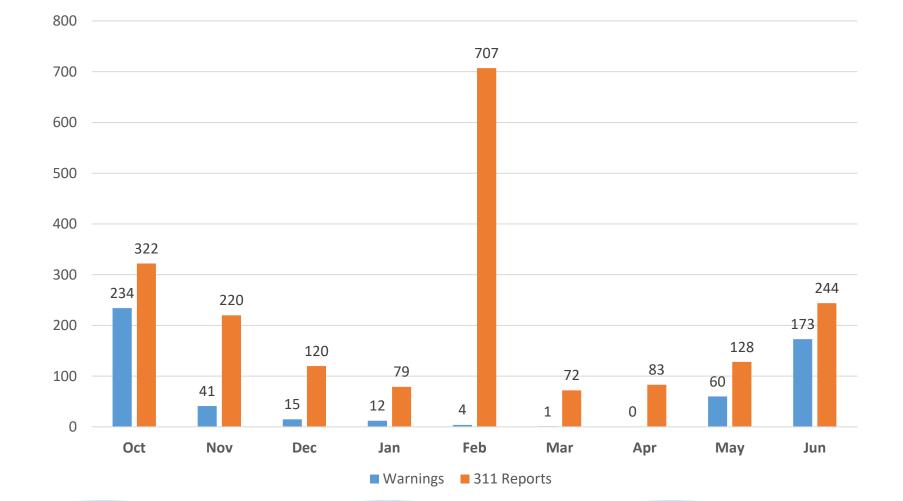
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### Watering / Water Waste Enforcement: Warnings and 311 Reports



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### **Program Monitoring Compliance**

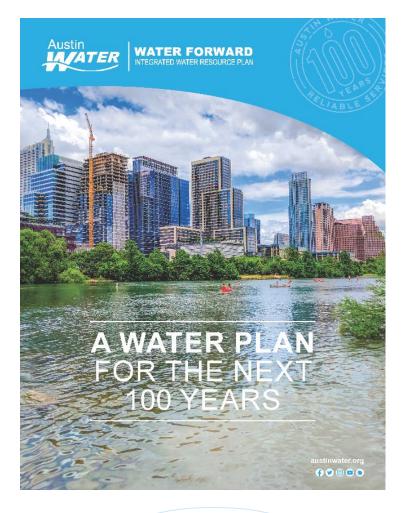


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### Water Forward 2018 Progress

| Option<br>#/ Type | Recommended Strategies  | Average/ | Estima | Estimated Yield (Acre Feet per Year) <sup>1</sup> |        |         |  |
|-------------------|---|----------|--------|---|--------|---------|--|
|                   |   | Drought  | 2020   | 2040  | 2070   | 2115    |  |
|                   | Demand Management Strategies                                  |          |        |   |        |         |  |
| D1                | Advanced Metering Infrastructure (AMI)                        | Both     | 600    | 3,880   | 5,770  | 9,370   |  |
| D2                | Utility Side Water Loss Control                               | Both     | 3,110  | 9,330   | 10,918 | 13,060  |  |
| D3                | Commercial, Industrial, and Institutional (CII)<br>Ordinances | Both     | 1,060  | 1,060   | 1,060  | 1,060   |  |
| D4                | Water Use Benchmarking and Budgeting                          | Both     | -      | 5,950   | 11,670 | 25,230  |  |
| D5                | Landscape Transformation Ordinance                            | Both     | -      | 3,040   | 7,430  | 15,050  |  |
| D6                | Landscape Transformation Incentive                            | Both     | -      | 320   | 630    | 930     |  |
| D7                | Irrigation Efficiency Incentive                               | Both     | 40     | 210   | 430    | 390     |  |
| D8                | Lot Scale Stormwater Harvesting                               | Both     | -      | 330   | 870    | 2,280   |  |
| D9                | Lot Scale Rainwater Harvesting                                | Both     | -      | 1,550   | 4,030  | 9,250   |  |
| D10               | Lot Scale Graywater Harvesting                                | Both     | -      | 2,130   | 5,620  | 12,670  |  |
| D11               | Lot/Building Scale Wastewater Reuse                           | Both     | -      | 1,320   | 3,670  | 7,880   |  |
| D12               | Air Conditioning (AC) Condensate Reuse                        | Both     | 100    | 1,080   | 2,710  | 5,150   |  |
|                   | Demand Management Strategies Sub-Total                        | -        | 4,910  | 30,200  | 54,810 | 102,320 |  |

### Water Forward 2018 Progress



- Residential / Multi-Family
  - Increased rebate amounts
  - Added new programs
- Commercial / Institutional
  - Incentives increased and expanded
- Ordinances
  - Cooling Towers

# 4. Looking Forward

- Review of programs and savings
- AMI coordination
- Irrigation efficiency incentives
- Landscape Transformation
  Ordinance



### **Thank You**

#### Kevin Kluge

#### Water Conservation Division

