Austin-Travis County EMS Response Performance by Month

January 2021

Priority 1 Incidents by Council District				
District	Volume	Missed	90th Percentile	
District 01	66	14	00:11:20	
District 02	54	6	00:10:01	
District 03	74	9	00:10:25	
District 04	81	14	00:11:17	
District 05	61	14	00:10:58	
District 06	30	7	00:12:34	
District 07	45	6	00:10:31	
District 08	27	8	00:11:51	
District 09	84	1	00:07:59	
District 10	36	10	00:11:45	
All Districts	558	89	00:10:53	

Overall Response Performance - All Council Districts

Priority	Volume	Met	Compliance	
Priority 1	564	475	84.22%	
Priority 2	1,949	1,790	91.84%	
Priority 3	2,128	1,997	93.84%	
Priority 4	2,556	2,470	96.64%	
Priority 5	1,173	1,102	93.95%	
All Priorities	8,370	7,834	93.60%	

April 2021

District	Volume	Missed	90th Percentile
District 01	93	6	00:09:46
District 02	69	5	00:09:47
District 03	80	8	00:09:46
District 04	90	8	00:09:44
District 05	64	10	00:10:30
District 06	32	5	00:11:59
District 07	50	7	00:10:17
District 08	25	6	00:11:15
District 09	113	11	00:09:36
District 10	29	3	00:10:04
All Districts	645	69	00:10:12

Overall Response Performance - All Council Districts				
Priority	Volume	Met	Compliance	
Priority 1	651	582	89.40%	
Priority 2	1,874	1,724	92.00%	
Priority 3	2,302	2,167	94.14%	
Priority 4	3,021	2,913	96.42%	
Priority 5	1,329	1,236	93.00%	
All Priorities	9,177	8,622	93.95%	

Notes

Priority 1 Incidents by Council District
1. Incident volume reflects all Priority 1 incidents with valid response interval.

2. Incidents assigned to multiple districts are excluded from this section.

3. Response interval is measured from call answer time to arrival of first unit.

4. Due to missing data, results should be used for general trend analysis, not detailed analysis outcomes.

February 2021

District	Volume	Missed	90th Percentile
District 01	82	24	00:12:59
District 02	50	18	00:17:17
District 03	70	18	00:13:15
District 04	81	24	00:16:18
District 05	67	22	00:14:24
District 06	40	16	00:17:38
District 07	57	12	00:14:38
District 08	24	9	00:14:30
District 09	58	4	00:08:56
District 10	26	8	00:15:38
All Districts	555	155	00:14:57

Overall Response Performance - All Council Districts

Priority	Volume	Met	Compliance
Priority 1	566	410	72.44%
Priority 2	2,040	1,510	74.02%
Priority 3	2,086	1,639	78.57%
Priority 4	2,447	2,190	89.50%
Priority 5	1,287	1,005	78.09%
All Priorities	8,426	6,754	80.16%

May 2021

District	Volume	Missed	90th Percentile
District 01	91	15	00:11:03
District 02	69	12	00:11:29
District 03	93	15	00:10:38
District 04	76	11	00:10:58
District 05	62	13	00:11:44
District 06	54	12	00:11:24
District 07	59	15	00:11:19
District 08	32	5	00:10:08
District 09	145	11	00:09:01
District 10	39	8	00:11:20
All Districts	720	117	00:11:00

Overall Response Performance - All Council Districts			
Priority	Volume	Met	Compliance
Priority 1	727	610	83.91%
Priority 2	2,115	1,954	92.39%
Priority 3	2,125	1,997	93.98%
Priority 4	3,234	3,125	96.63%
Priority 5	1,243	1,165	93.72%
All Priorities	9,444	8,851	93.72%

March 2021 by Council District

District	Volume	Missed	90th Percentile
District 01	77	9	00:10:26
District 02	62	4	00:09:26
District 03	85	14	00:10:19
District 04	72	5	00:09:14
District 05	52	10	00:11:09
District 06	34	4	00:10:21
District 07	55	10	00:11:27
District 08	28	8	00:12:24
District 09	105	4	00:09:04
District 10	29	9	00:11:41
All Districts	599	77	00:10:39

Overall Response Performance - All Council Districts

Priority	Volume	Met	Compliance
Priority 1	607	529	87.15%
Priority 2	1,707	1,581	92.62%
Priority 3	2,220	2,112	95.14%
Priority 4	2,878	2,807	97.53%
Priority 5	1,274	1,209	94.90%
All Priorities	8,686	8,238	94.84%

June 2021

District	Volume	Missed	90th Percentile
District 01	73	11	00:10:38
District 02	76	8	00:10:25
District 03	95	11	00:10:03
District 04	89	11	00:10:11
District 05	66	8	00:10:12
District 06	46	5	00:11:07
District 07	85	12	00:10:31
District 08	35	6	00:11:18
District 09	109	2	00:08:03
District 10	36	11	00:12:04
All Districts	710	85	00:10:17

Overall Response Performance - All Council Districts			
Priority	Volume	Met	Compliance
Priority 1	719	634	88.18%
Priority 2	2,185	2,016	92.27%
Priority 3	2,224	2,104	94.60%
Priority 4	3,129	3,013	96.29%
Priority 5	1,226	1,152	93.96%
All Priorities	9,483	8,919	94.05%

1.

Overall Response Performance - All Council Districts This section includes incidents assigned to multiple council districts. The following incident types are excluded: special events, test, duplicate, and STAR Flight

2. incidents.

Response interval is measured from call answer time to arrival of first unit.
 Incidents that do not have valid timestamps for call answer time and time of first unit arrival are excluded.