



Water & Wastewater Commission Review and Recommendation

Commission Meeting Date:	January 12, 2022	COA Strategic Direction:	Safety, Government that Works for All
Council Meeting Date:	February 3, 2022		
Department:	Financial Services		
Client:	Rick Coronado		
Agenda Item			
Recommend approval to negotiate and execute a contract with KorTerra, Inc. to provide application service provider hosting services for underground utility location, for a term of five years in an amount not to exceed \$400,000. Austin Water’s requested total authorization is \$195,000.			
Amount and Source of Funding			
Funding in the amount of \$34,308 is available in the Fiscal Year 2021-2022 Operating Budget of Austin Water. Funding for the remaining contract term is contingent upon available funding in future budgets.			
Purchasing Language:	Sole Source.		
Prior Council Action:	N/A		
Boards and Commission Action:	January 12, 2022 - To be reviewed by the Water and Wastewater Commission.		
MBE/WBE:	Sole source contracts are exempt from the City Code Chapter 2-9C Minority Owned and Women Owned Business Enterprise Procurement Program; therefore, no subcontracting goals were established.		

The contract will provide KorWeb software including web application service provider hosting. KorWeb is a web- based ticket management software that groups and routes underground utility location requests into geographical regions for City departments to track and complete tickets electronically. This process prevents accidental dig-ins that could result in injury or infrastructure damage.

KorTerra Inc. is the owner and sole provider of the proprietary source code for KorWeb software. The City is a member of Texas 811 “One Call,” and mandated by state law that City departments participate with member gas, water, and telecom providers in locating underground facilities when requested. KorWeb provides City departments with the functionality to manage “locate request” for Texas 811 “One Call.”

If the City is unable to secure a contract, the Texas 811 “One Call” notifications will require additional manpower to manually sort tickets and create a delay in the response of utilities locations that could have adverse actions at the field level.

PRICE ANALYSIS

- a) Cost Analysis: The proposed contract pricing is consistent with a 10% increase represented in the market