

Staying the course in 2005.....

- Reflects financial principles for a structurally balanced budget
 - Cut management and administrative expenditures, before cutting back on direct services
 - Service delivery changes where it makes sense
 - Look at revenues, only after reductions
 - Maintain a multi-year focus
- Sets stage for moving forward in a sustainable budget environment

General Fund Budget Facts Tax Rate

Proposed at the Effective Tax Rate

- Current Tax Rate: 49.28¢
- Estimated Effective Tax Rate at Policy Budget: 50.13¢
- Effective Tax Rate Change Factors:
 - Proposed Budget Effective Rate: 50.65¢
 - Although overall assessed valuation increased slightly, 'existing' values declined further
 - Current year property tax revenues negatively impacted by dramatic increase in prior year tax refunds

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General Fund Budget Facts

Tax Rate

- Hospital District Tax Rate Impact
 - Estimated tax rate reduction at Policy Budget: 5.97¢
 - Proposed Budget estimated tax rate reduction: 6.18¢
- Proposed Tax Rate: 44.47¢
 - Effective Tax Rate 50.65¢
 - Less Hospital District 6.18¢
- Effective tax rate impact on average home
 - Average Value: \$ 182,111
 - -\$ 25 per year (of which only \$ 21.95 goes to City)

General Fund Budget Facts

- Closing the gap:
 - Revenue enhancements 45%
 - Expenditure reductions 55%
- Cost reductions and cost containment \$ 10.8 million
- Eliminates 37 positions (15 employees impacted, all being offered placements within organization)
- No facility closures, however many continue at reduced hours and program levels
- 3.5% pay increase for civilian employees (first time since 2002)

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A look back at our 4-year journey

- Year One (FY 2002) Budget approved by Council on September 11, 2001
 - Drastic economic change
 - Budget 'just' approved, could not be implemented
 - Begin four years of hiring freezes and aggressive budget reductions

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A look back at our 4-year journey

- Year Two (FY 2003) Economy continues to decline; cost drivers outpacing revenue growth
 - -Closed a \$ 52 million gap
 - General Fund reductions of over \$ 31 million, of which \$ 17 million were in management and administrative costs
 - Eliminated 321 positions; no layoffs

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A look back at our 4-year journey

- Year Three (FY 2004) Economy shows signs of stabilizing; cost drivers still a challenge
 - Produced \$ 38.2 million in General fund strategic reductions
 - Eliminated 344 General government positions (206 filled); 200 management and administrative jobs eliminated
 - Actions taken to mitigate cost driver impact
 - Business model changes implemented
 - Achieved Structural Balance

A look back at our 4-year journey

- Year Four (FY 2005) Economy in slow recovery mode
 - Fourth year of reductions to close a \$ 19.4 million gap
 - Budget of needs not wants
 - Well positioned strategically to rebuild our programs and service levels

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Responsible People, Responsive Government

- · Solicit Public feedback
 - Tool for assessing progress
 - Tool for resource allocation decisions
 - Customer driven and customer focused
 - Improves public accountability of City government
- Annual Citizen Survey
 - Comprehensive instrument of city services / programs
 - Asks citizens priority (importance) and satisfaction with services / programs

Responsible People, Responsive Government Citizen's Top 5 Issues Facing City

- 1. Traffic Issues (congestion, flow, planning, etc)
- 2. Tax related issues (too high, too many, etc)
- 3. Growth management (speed, planning, zoning, etc)
- 4. Environmental (protection, conservation, control, balance, etc)
- 5. Roadway development (planning, maintenance, inconvenience, etc)

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Responsible People, Responsive Government Citizen's Priority for Funding

- 1. Ambulance (EMS) services
- Police services
- 3. Fire services
- 4. Traffic flow / signal synchronization
- 5. Environmental protection
- 6. Health care and social services to low-income citizens
- 7. Affordable housing
- Parks
- Libraries
- 10. Economic development efforts

Responsible People, Responsive Government Survey Results - Customer Focus

Measure	Rating
City employees' courtesy	80% favorable (+1%)
City employees knowledge of their job	78% favorable (=)
City employees conduct city business in an ethical manner	84% favorable (+1%)
Government services are provided efficiently	72% favorable (+1%)
Utility customer service	83% favorable (+3%)
City employees' accessibility	74% favorable (-2%)

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Responsible People, Responsive Government Customer-Driven Models For Change

- Main Principles
 - Organize for the Customer
 - Streamline and Simplify Processes
 - Think Differently About Service Delivery

Responsible People, Responsive Government Customer-Driven Models For Change

- Four Key Areas Of Change
 - Transportation, Planning, and Sustainability
 - One-Stop Development Shop
 - Consolidated Code Enforcement
 - -24/7 Call Center

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Responsible People, Responsive Government Implementing Safeguards

- Establishment of Integrity Office
- Investing in the Workforce

Revenue Policies

- Comprehensive Revenue Initiative
 - Existing fees
 - Inflationary analysis increases
 - · Cost of service increases
 - New fees
 - Services / programs not currently assessed a fee
- Maintenance of Utility Transfer Rates
 - Electric Utility 9.1%; Water Utility 8.2%
- Sales Tax Growth 5%
- Effective Tax Rate
- Judicious use of One-Time Funds

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Revenue Policies

Enterprise Funds

- Water Utility
 - water rate increase 9.2%; wastewater rate increase 14.7%
 - Combined rate increase 11.8%
 - Average monthly impact to residential customer: \$5.16
- Drainage Utility
 - Residential: \$ 6.30 to \$ 6.74
 - Commercial: \$ 120.41 to 147.92 per impervious acre

Budget Highlights Police

- Proposed reductions \$ 1.8 million; 4 vacant civilian positions
- Maintain 2.0 Officers per 1,000 residents
- Replacement of critical equipment
 - 85 marked patrol cars; unmarked units, motorcylces
 - Technology equipment
- Meet and Confer 2nd Year of contract funding
- Budget Presentation August 5th

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Budget Highlights Fire

- Proposed reductions \$ 1.5 million; 4 vacant civilian positions and 3 vacant sworn staff positions
- Operation of all fire stations maintaining taskforce staffing
- Replacement of critical equipment
 - 3 Pumpers and 1 Ladder
 - 2nd year of replacement purchases of self-contained breathing apparatus and air bottles
- Executive management reductions, 2 AC's; redeployment of 3 staff firefighter positions
- Budget Presentation August 5th

Budget Highlights Emergency Medical Services

- Proposed reductions \$ 1.3 million; 6 vacant paramedic positions
- Operation of all 28 EMS stations (20 within city limits, 8 outside city limits)
- Emergency response service delivery enhancement
 - Convert 2 stations to 12 hour 'alternative' shift stations
- Replacement of critical equipment
 - Skid Truck simulator Training and safety enhanchment
 - Direct patient care equipment: nitronox and capnography equipment; airway masks, etc.
 - 50 Automated External Defibrillators (AED's) for placement at City facilities
- Budget Presentation August 5th

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Budget Highlights Health and Human Services

- Proposed reductions \$ 689,000; 2 vacant and 5 filled positions
- Shots for Tots provide approximately 44,000 immunizations
- Food establishment inspections increase number of inspections by 1,000 (7,115 in 2004 to 8,114 in 2005)
- Maintain funding levels for social services
- Animal control services continue basic service levels for animal care and control
- Budget Presentation: August 12th

Budget Highlights Parks and Recreation Department

- Proposed reductions \$ 493,000; 3.5 vacant positions
- Community recreation programs maintain current levels of youth participation hours
- Park Safety maintain funding levels for Park Police
- Facility maintenance & improvements maintain current maintenance levels; addition of 'one-time' funding for facility repairs and improvements
- Opening of Carver Museum and Cultural Center
- Budget Presentation: August 12th

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Budget Highlights Austin Public Library

- Proposed reductions \$ 386,000; .25 vacant and 1.75 filled positions
- Maintain current operating hours at all branch libraries and central library
- Maintain current operating hours for the Austin History Center
- Book material budget restore partial funding of \$ 300,000
- Opening of Carver branch and Terrazas branch libraries
- Budget Presentation: August 12th

New Facilities

- Maintains approved 2-year delay for opening many facilities
- Five facilities scheduled to open in 2005
 - Circle C Fire / EMS Station
 - Fire component of Del Valle Fire/EMS Station
 - Carver Library branch expansion
 - Carver Museum and Cultural Center expansion
 - Terrazas branch library expansion

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Roadways, Sidewalks & Transportation

- Preventative maintenance on 545 lane miles, or approximately 8% of street inventory; 74% of all lane miles will be in fair to excellent condition
- Addition of new concrete crew dedicated to ADA sidewalk and ramp projects
- \$ 4.3 million available in 2005 for ADA projects such as restroom upgrades, curb ramps & sidewalks, and park facility upgrades
- Construction of 100 curb ramps and 14,000 linear feet of sidewalks
- Continued expansion of traffic signal system along bus routes; funded by 1.4 cent sales tax from CapMetro
- Increased appropriation for bikeway projects

1998 Bond Projects

- New appropriations
 - Proposition 1 Transportation
 - \$ 8.9 million street reconstruction
 - \$ 784,000 bikeway improvements
 - \$ 1.3 million sidewalk improvements
 - \$ 735,000 traffic signals
 - Proposition 2 Parks
 - \$ 2.2 million Destination Parks
 - \$ 1.9 million South Austin Tennis Center
 - \$ 200,000 playscapes

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Fiscal Year 2005 Unanticipated Surplus

- Better than expected sales tax revenue and revised calculation of our effective tax rate allowed us to ease the impact of reductions
- Unanticipated surplus of \$ 200,000 remains in Proposed Budget

Budget Calendar

- Today Set Public Hearings
- August 5th Public Safety Briefings
 Public Hearing
- August 12th Community Services Briefings **Public Hearing**
- August 26th Infrastructure & Growth Management Briefings
 Public Hearing (final)
- September 2nd Utilities Briefings
 Rate Hearing
- Budget Readings September 13th 15th