



**Purchasing Contract
CITY OF AUSTIN
RECOMMENDATION FOR COUNCIL ACTION**

**AGENDA ITEM NO.: 15
AGENDA DATE: Thu 04/22/2004
PAGE: 1 of 2**

SUBJECT: Authorize negotiation and execution of a contract with COMPUTER ASSOCIATES, Islandia, NY, through the UNITED STATES GENERAL SERVICES ADMINISTRATION (GSA) Federal Supply Schedule GS-35F-0823M for network management system software, implementation, maintenance and training services through September 30, 2005, in an amount not to exceed \$526,000, with the option to purchase two additional 12-month periods of software maintenance in an amount not to exceed \$400,000 per option, for a total contract amount not to exceed \$1,326,000.

AMOUNT & SOURCE OF FUNDING: Funding in the amount of \$526,000 is available in the Fiscal Year 2003-2004 Approved Capital Budget of the Electric Utility Department. Funding for the extension options is contingent upon available funding in future budgets.

FISCAL NOTE: A fiscal note is attached.

REQUESTING Purchasing
DEPARTMENT: for Austin Energy;

**DIRECTOR'S
AUTHORIZATION:**

FOR MORE INFORMATION CONTACT: Mario Guerrero, Senior Buyer 322-6307

PRIOR COUNCIL ACTION: N/A

BOARD AND COMMISSION ACTION: N/A

PURCHASING: General Services Administration (GSA) Cooperative Purchasing.

MBE / WBE: N/A

This contract is for the purchase of an Enterprise Technology Management solution (including software, implementation services and training) from the federal General Services Administration (GSA) Cooperative Purchasing program. Computer Associates (CA) is a contracted vendor in this program. The GSA schedule offers better pricing than is available under the State of Texas cooperative contract.

Enterprise Technology Management encompasses all aspects of technology operations management including asset tracking, server and network monitoring, security maintenance, helpdesk support, desktop support, configuration management and patch deployment. CA offers an integrated suite of operational technology management tools. This solution will significantly improve the quality and reliability of the Austin Energy (AE) technology environment. Purchase of a fully integrated turnkey solution reduces the time and resources required to install, maintain and operate the system. Other vendors offer partial solutions that would require custom integration and the development of some features/components to make the existing software compatible with AE's existing systems and components.

The Enterprise Technology Management solution will deliver supportable service levels for all business units and major systems, which will in turn support the following AE technology strategic initiatives:

- Improved reliability of desktop, server and network infrastructure company-wide.
- Increased internal and external customer satisfaction.
- Ability to monitor and report key performance indicators.
- Structured approach to standardizing the enterprise technical architecture.



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- Improving technology alignment with the business.
- Increased operational efficiency within IT and throughout the entire organization.

CA's suite of software applications and processes will provide a central view of the entire AE's technology environment and allow Information Technology & Telecommunications (IT&T) to operate more efficiently and proactively.

Implementation of the CA suite will allow AE to retire many existing tools, including Microsoft SMS, DameWare, Big Brother, Magic TSD, and monitoring software for multiple hardware and software platforms. AE estimates achieving cost savings up to \$50,000 in software maintenance and support in the first year by retiring these tools. Streamlining operational support and management processes will achieve additional savings.

CIP BUDGET
Fiscal Note

DATE OF COUNCIL CONSIDERATION:

4/22/2004

WHERE ON AGENDA:

Resolution

DEPARTMENT:

Electric Utility Department

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FINANCIAL INFORMATION:

Parent Project Name: **Support Services**

Project Authorization: 2003-2004 Approved Capital Budget

Current Appropriation	\$ 58,812,222.00	
Unencumbered Balance		\$ 29,349,833.91
Amount of This Action		<u>(526,000.00)</u>
Remaining Balance		<u>\$ 28,823,833.91</u>

Use of Remaining Balance:

Remaining funds will be used for design, construction, equipment, and material acquisition to complete the project.

Use of Any Remaining Funds After Completion of Project:

No remaining funds anticipated at this time.

Director, Planning & Budget

Signature: 

Date: 4/13/04