**Purchasing Contract**
**CITY OF AUSTIN**
**RECOMMENDATION FOR COUNCIL ACTION**

AGENDA ITEM NO.: 39
AGENDA DATE: Thu 01/26/2006
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**SUBJECT:** Authorize negotiation and execution of Amendment No. 2 to the contract with MOTOROLA INC., Austin TX, for maintenance and support services for the Motorola Trunked Regional Radio System (RRS) to include network monitoring services in an amount not to exceed $95,000, and to increase the three remaining extension options in an amount not to exceed $114,000 per extension option, for a revised total contract amount not to exceed $10,412,603.

**AMOUNT & SOURCE OF FUNDING:** Funding in the amount of $95,000 is available in the Fiscal Year 2005-2006 Approved Operating Budget of the Communications and Technology Budget for the Wireless Communications Services Division. Funding for the increased costs of future maintenance options is contingent upon available funding in future budgets.

**FISCAL NOTE:** There is no unanticipated fiscal impact. A fiscal note is not required.

**REQUESTING DEPARTMENT:** Purchasing for Financial and Administrative Services - Communications and Technology Management;

**DIRECTOR'S AUTHORIZATION:** Vickie Schubert

**FOR MORE INFORMATION CONTACT:** Vic Chanmugam, C.P.M., Specialist Sr. Buyer/974-2030

**PRIOR COUNCIL ACTION:** June 24, 2004 - Approved 12-month services agreement with four extension options.

**BOARD AND COMMISSION ACTION:** N/A

**PURCHASING:** N/A

**MBE / WBE:** This contract was awarded in compliance with Chapter 2-9 of the City Code (Minority-Owned and Women-Owned Business Enterprise Procurement Program). No subcontracting opportunities were identified; therefore, no goals were established for this solicitation.

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This requested action will provide for additional services from Motorola that were outside the maintenance support services originally quoted by the Contractor for their Trunked Regional Radio System (RRS). These additional services will reduce potential vulnerability of the Trunked Radio System to viruses and other post 9-11 concerns. Motorola developed a security monitoring service that provides additional assurance that the system continually operates at optimum levels.

Additional services to be provided under Amendment No. 2 include:

- Security Network Monitoring service 24 hours a day, 7 days a week to ensure that the RRS is performing per performance standards agreed to with the coalition; and
- Pre-Test Software Subscription service to test all software loaded on to the RRS for potential "viruses", which may have the potential to bring the system down; and
- Proactively manage the security elements present on the system as needed to mitigate the risk of vulnerability, including updating the intrusion detection sensor signature files and update firewall settings, and

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- Pushing updates to the software operating on the 100+ computer "boxes" in the RRS, as and when they become available.

The City evaluated these services during a 120 day trial evaluation period and identified specific components and services that were considered essential to protect the system from outside threats. It is critical to add these services because this system is used for public health and safety communication by the City as well as other coalition entities.

Contract Summary:

| Description | Action | Amount |
|---|---|---|
| Original contract | 12-month service agreement with four 12-month extension options | $1,878,950 |
| | - first extension option | $1,935,319 |
| | - second extension option | $1,993,379 |
| | - third extension option | $2,053,180 |
| | - fourth extension option | $2,114,775 |
| Amendment No. 1 | Exercised 1ˢᵗ extension option | |
| Proposed Amendment No. 2 | Increase 1ˢᵗ extension option for network monitoring services | $95,000 |
| | Increase three remaining extension options by $114,000 per option | $342,000 |
| Revised Total Contract Amount | | $10,412,603 |