

## City of Austin Proposed Budget FY 2006-07

Budget Briefings

Municipal Court, PSEM, Fire,

EMS, Police

August 24<sup>th,</sup> 2006

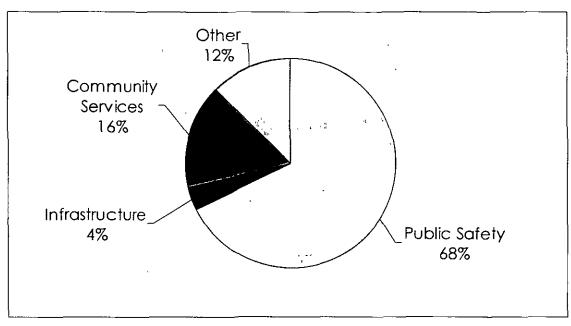


### Briefing Outline

- ▶ Department Budgets
- **▶**FTEs
- ► Strategic Adds
- ► Ranking of Citizen Survey



### Overview- General Fund



| Public Safety (includes Municipal Court) | \$3 | 355.8 | 68%  |
|--|-----|-------|------|
| Infrastructure                           | \$  | 19.3  | 4%   |
| Community Services                       | \$  | 84.6  | 16%  |
| <u>Transfers/Other</u>                   | \$  | 65.6  | 12%  |
| Total                                    | \$5 | 525.3 | 100% |



### Overview- Proposed Budget

(Millions)

| Department | FY 2006<br>Amended | FY 2007<br>Proposed | Char   | nge   |
|------------|--------------------|---------------------|--------|-------|
| PSEM       | \$3.6              | \$5.1               | \$1.5  | 40.1% |
| Fire       | \$95.8             | \$105.9             | \$10.1 | 10.5% |
| EMS        | \$35.2             | \$38.1              | \$2.9  | 8.3%  |
| Police     | \$183.3            | \$196.6             | \$13.2 | 7.2%  |
| Muni Court | \$9.4              | \$10.1              | \$0.7  | 7.4%  |
| Subtotal   | \$327.4            | \$355.8             | \$28.4 | 8.7%  |

August 24, 2006



### Overview- FTEs

| Department | FY 2006  | FY 2007  | Change |
|------------|----------|----------|--------|
|            | Amended  | Proposed |        |
| PSEM       | 119.20   | 123.00   | 3.8    |
| Fire       | 1,170.00 | 1,179.00 | 9.00   |
| EMS        | 422.00   | 438.00   | 16.00  |
| Police     | 2,014.5  | 2,037.25 | 22.75  |
| Muni Court | 147.25   | 156.00   | 8.75   |
| Subtotal   | 3,872.95 | 3,933.25 | 60.30  |



### Overview-Strategic Adds

| Department | Proposed    | Unfunded    |
|------------|-------------|-------------|
| PSEM       | \$64,832    | \$286,401   |
| Fire       | \$227,362   | \$100,000   |
| EMS        | \$1,620,092 | \$1,022,178 |
| Police     | \$164,894   | \$479,200   |
| Muni Court | \$621,877   | \$36,534    |
| Subtotal   | \$2,699,057 | \$1,924,313 |



### Ranking of City Services

| City Services  | Rank Based on<br>Mean |
|--|-----------------------|
| Police Services  | 7                     |
| Ambulance (EMS) Services                               | 2                     |
| Fire Services  | 3                     |
| Environmental Protection                               | 4                     |
| Affordable Housing                                     | 5                     |
| Traffic Flow/ Signal Synchronization                   | . 6                   |
| Health Care and Social Services to Low-Income Citizens | 7                     |
| Parks  | 8                     |
| Libraries  | 9                     |
| Economic Development Efforts                           | 10                    |



### Department Briefing Outline

- ► Citizen Survey Results
- ▶ Budget Facts
- ▶ Budget Highlights
- ►Strategic Adds
- ►ICMA-Scorecard



### **Municipal Court**



Evelyn McKee, Presiding Judge Rebecca Stark, Clerk of the Municipal Court Greg Toomey, DACC Administrator



## Municipal Court - Citizen Survey Results

| Measure                                      | Satisfaction   |
|--|----------------|
| Quality of Municipal Court<br>Services       | 82.9% (+5.0%)  |
| Accessibility to Municipal Court<br>Services | 82.8% (+4.5 %) |



#### Municipal Court General Fund - Budget Facts

(millions)

|              | FY 2006 | FY 2007 | Differe | nce  |
|--------------|---------|---------|---------|------|
| Revenue      | \$17.2  | \$17.3  | \$0.7   | 0.4% |
| Expenditures | \$9.4   | \$10.1  | \$0.7   | 7.4% |

- ▶ Total Proposed General Fund FTEs 156.00
  - ► 1.50 new Judiciary FTEs
  - ▶ 2.00 new DACC FTEs
  - ▶ 5.25 new MC enhanced Support & Operations FTEs



### Municipal Court Budget Facts – Other Funds

- Security Fund
  - ▶ Revenue: \$0.5 million
  - ► Expenditures: \$0.5 million
- Technology Fund
  - ▶ Revenue: \$0.6 million
  - ► Expenditures: \$0.8 million
- Juvenile Case Manager Fund
  - ► Revenue: \$0.6 million
  - ► Expenditures: \$0.3 million
- Child Safety Fund
  - ▶ Revenue: \$0.7 million



#### **Judiciary Expenditures**

- ► Total Expenditures: \$1,756,830
- Total Proposed FTEs: 13.00
  - ► Increase of 1.50 FTEs
- Strategic Adds: \$292,164
  - ► Additional Court Evening Dockets: 1.0 Associate Judge
  - ► 24/7 Magistration: 0.5 Associate Judge + Substitute hours



#### **DACC Expenditures**

- Rehabilitation Campus- FY06
- ► Total Expenditures: \$1,432,506
- ► Total Proposed FTEs: 15.00
  - ▶ Increase of 2.00 FTEs
- Strategic Adds: \$111,534
  - ► Graffiti Abatement Program 1.00 FTE and supplies
  - ▶ Additional Customer Assistance 1.00 FTE



#### **Municipal Court Operations & Support Services**

- ► Total Expenditures: \$6,944,655
- ▶ Total FTEs: 128.00
  - ▶ Increase of 5.25 FTEs
- Strategic Adds: \$218,179
  - ► Additional Supervision 1.0 FTE
  - ► 24/7 Magistration 3.0 FTEs
  - ▶ Additional Court Evening Dockets 1.0 FTE



## Municipal Court -Budget Highlights

#### Key Performance Measures

| Measure  | 2005<br>Actual | 2006<br>Estimate | 2007<br>Goal | %<br>Change<br>from FY 06<br>to FY 07 |
|--|----------------|------------------|--------------|---------------------------------------|
| Revenue per case filed                               | \$41.84        | \$40.48          | \$40.69      | +0.5%                                 |
| Expenditure per case filed                           | \$21.80        | \$22.47          | \$23.84      | +6.1%                                 |
| Number of cases filed                                | 402,243        | 420,000          | 425,000      | +1.2%                                 |
| Number of Customers<br>Served at South<br>Substation | 38,971         | 45,500           | 46,000       | +1.1%                                 |



#### **Municipal Court Operations & Support Services**

Unfunded Strategic Adds: \$36,534

- Additional Customer Service 1.0 FTE
  - Court Clerk Assistant for south substation
  - Used to have 3 clerks but went to 2 during reductions
  - General increase in time and amount of assistance



# Public Safety and Emergency Management

Bruce Mills, Director



#### Creation of Public Safety and Emergency Management

- The mission of the Public Safety and Emergency Management Department is to provide the highest level of specialized public safety services and emergency coordination for the community.
- ► This Department was created by Council resolution in 2005:
  - ► To improve command and control
  - ▶ To standardize:
    - ▶ Selection
    - Recruiting
    - ▶ Policy and Procedure
    - ▶ Promotional processes
    - Compensation



## PSEM - Citizen Survey Results

| Measure                             | Satisfaction  |  |  |
|-------------------------------------|---------------|--|--|
| How safe do you feel in city parks? | 81.4% (+0.9%) |  |  |
|                                     |               |  |  |



## PSEM - Budget Facts

(millions)

| ,            | FY 2006 | FY 2007 | Difference   |
|--------------|---------|---------|--------------|
| Expenditures | \$3.6   | \$5.1   | \$1.5 +40.1% |

- ▶ Total Proposed FTEs: 123.00
  - ▶ 2.8 new Grant FTEs
  - ▶ 1.0 new OEM FTE
  - ▶ 1.0 Temp Conversion FTE
- ▶ One Time Capital Equipment: \$9,000



#### Office of Emergency Management

#### Otis J. Latin, Sr., Director

Mission Statement

To preserve life and property from the effects of major emergencies and disaster in helping to make Austin be the most livable community in the county.



## PSEM - Budget Highlights

- ► Full-year funding for conversion of 5 Park Police temp officer to full-time officers: \$192,275
- Continue providing security & customer service at 205 parks and 50 miles of hike & bike trails
- Strategic Add
  - ► 1.0 Emergency Preparedness Manager for OEM: \$64,832



### PSEM Budget Highlights

#### Key Performance Measures

| Performance<br>Measure   | 2005<br>Actual | 2006<br>Estimate | 2007<br>Goal   | % change<br>from FY 06<br>to FY 07 |
|--|----------------|------------------|----------------|------------------------------------|
| Average response time for all calls for service at ABIA                                  | New<br>Measure | 4.0<br>minutes   | 3.5<br>minutes | (12.5%)                            |
| Percent of citizens stating they feel safe in the City's parks and recreation facilities | 81%            | 85%              | 85%            | 0%                                 |
| Percent of Class C<br>Misdemeanor warrants<br>cleared by Marshals                        | 11%            | 6%               | 11%            | 5%                                 |



## PSEM - Budget Highlights

#### Unfunded Strategic Adds: \$286,401

- ► Additional Lake Patrol Police: 5FTEs
  - ▶ 5 Park Patrol Officers
  - Increase overall safety on lakes
  - ► Increase Officer safety



### Austin Fire Department

Juan J. Adame, Fire Chief



## Fire Department - Citizen Survey Results

| Measure  | Satisfaction  |
|--|---------------|
| Overall satisfaction with the AFD                    | 97.0% (+1.0%) |
| Quality of AFD's service                             | 97.0% (+0.1%) |
| Fire Protection & emergency response services of AFD | 98.0% (+0.1%) |
| Medical assistance provided by AFD                   | 98.0% (-0.2%) |



## Fire Department - Budget Facts

(millions)

|              | FY 2006 | FY 2007 | Difference |        |
|--------------|---------|---------|------------|--------|
| Revenue      | \$0.7   | \$0.8   | \$0.1      | +10.1% |
| Expenditures | \$95.8  | \$105.9 | \$10.1     | +10.5% |

- Total Proposed FTEs: 1057 sworn; 62 civilian;
   60 cadets
  - 4 new Firefighter positions (restored)
  - 5 civilian Wellness Center staff converted from grantfunded
- ▶ One Time Expenses: \$2,348,608



## Fire Department - Budget Highlights

- Enhanced Task Force Staffing continues
- Spicewood Springs Fire Station opens '07
- Two cadet classes (80 cadets in February 2007;
   ~30 cadets in late summer 2007) graduate
- ► Funding for 2<sup>nd</sup> year of collective bargaining and associated personnel costs
- Five FTEs for Wellness Center expiring grant
- Replacement of four pumpers



## Fire Department - Budget Highlights

#### Strategic Adds: \$227,362

- Restores 4 frontline firefighter positions
- Diversity/Recruiting
  - ➤ Cultural Awareness Training
  - ▶ AISD career track program











## Fire Department - Budget Highlights

#### Capital Improvement Projects

Design/construction of station to serve Avery Ranch / Davis Springs area - \$4.5M



August 24, 2006

## Fire Department - Budget Highlights

| Performance Measure  | 2005<br>Actual                 | 2006<br>Estimate                | 2007<br>Goal                    | % change<br>from FY 06<br>to FY 07 |
|--|--------------------------------|---------------------------------|---------------------------------|------------------------------------|
| Percent of emergency incidents where the amount of time between call receipt & arrival of AFD units on scene is 8 minutes or less. | 80%                            | 81%                             | 81%                             | 0%                                 |
| Percent return of spontaneous circulation after application of Automated External Defibrillators                                   | 37%                            | 35%                             | 35%                             | 0%                                 |
| Number of fire deaths & rate per 100,000 residents   | 1 death<br>0.15 per<br>100,000 | 8 deaths<br>1.13 per<br>100,000 | 6 deaths<br>0.83 per<br>100,000 | (25.0%)                            |



## Fire Department - Budget Highlights

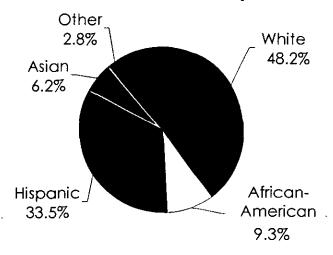
#### Unfunded Strategic Adds: \$100,000

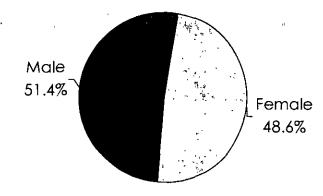
Standardize replacement cycle of Protective Firefighter Gear

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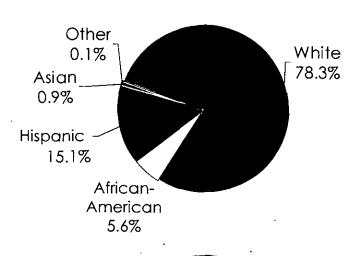
### Fire Department - Diversity

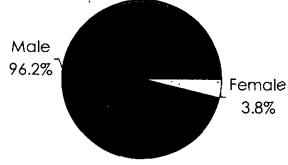
#### **Austin Community\***





#### **AFD Sworn: 974 filled FTEs**



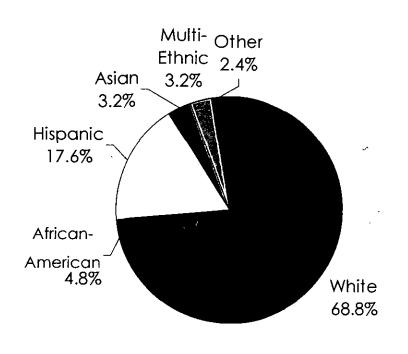


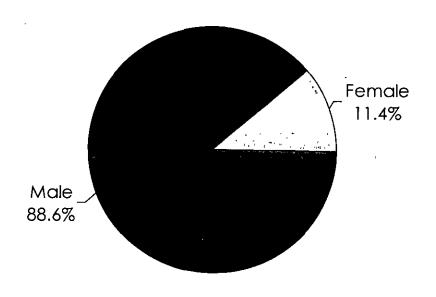
<sup>\*</sup>Percentages based on 2006 Annual Estimate



### Fire Department - Diversity

### 2006 Hiring Process: 132 eligible for hire







### Recruiting Strategies 2006

- Separated
   administration of the
   hiring process from
   Recruiting
- ▶ 3200 applications
  - ▶ 132 eligible for hire
  - ▶ 47% minority/women
- 2 classes (80 in Aug 06;~30 in spring 07)

- Shift focus to Recruiting
- Strategies
  - ▶ Short-term
  - ▶ Long-term
    - ▶ AISD Fire Academy
    - Pass the Torch
  - ► Internal culture
    - Cultural Awareness Training



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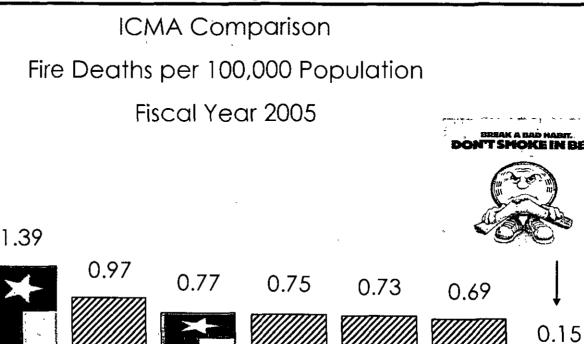
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### Fire Department - Community Scorecard



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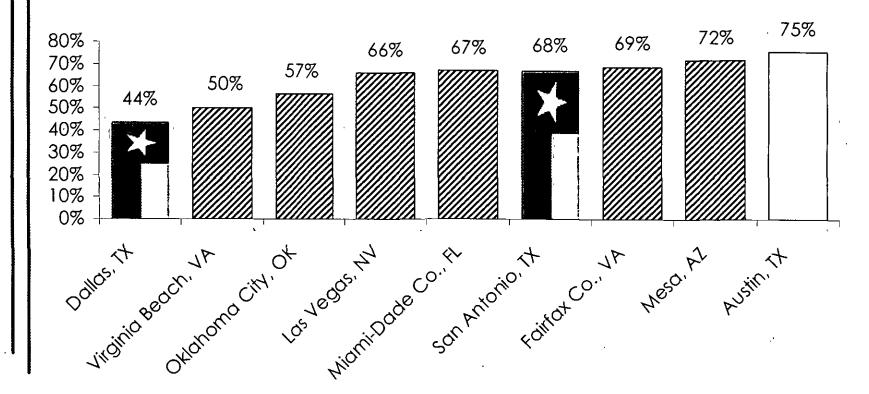


### Fire Department - Community Scorecard

ICMA Comparison

Percentage of Residential Structure Fires Confined to Room of Origin

Fiscal Year 2005





#### EMS Department

Richard Herrington Executive Director



### EMS Department - Citizen Survey Results

| Measure   | Satisfaction  |  |  |
|---|---------------|--|--|
| Overall satisfaction with EMS ambulance services (regardless of EMS use or not) | 97.5% (+0.6%) |  |  |
| Overall satisfaction with EMS (used EMS in last 12 months)                      | 93.9% (-0.1%) |  |  |
| Satisfaction with quality of EMS services (used EMS in last 12 months)          | 94.7% (-1.5%) |  |  |
| Satisfaction with timeliness of EMS services (used EMS in last 12 months)       | 94.2% (+4.0%) |  |  |

August 24, 2006



#### EMS - Ground Services - General Fund Budget Facts

(in Millions)

|              | FY 2006 | FY 2007 D |       | rifference |  |
|--------------|---------|-----------|-------|------------|--|
| Revenue      | \$18.9  | \$20.7    | \$1.8 | 9.5%       |  |
| Expenditures | \$35.2  | \$38.1    | \$2.9 | 8.3%       |  |

- ► Total Proposed General Fund FTEs 373 Uniformed and 65 Non-Uniformed
  - ▶ 16 Strategic Add FTEs
- ► One Time Capital Equipment: \$500,578





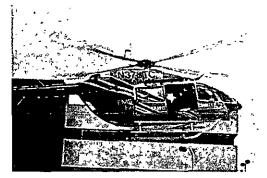
#### EMS – STAR Flight Services - Travis County Reimbursed Fund

(in Millions)

|              | FY 2006 FY 2007 |       | Difference |
|--------------|-----------------|-------|------------|
| Revenue      | \$1.4           | \$1.4 | \$.03 2.5% |
| Expenditures | \$1.4           | \$1.4 | \$.03 2.59 |

► Total Proposed FTEs

12 Uniformed and 0 Non-Uniformed



Proposed Budget FY 2006-07



#### EMS Department



August 24, 2006

Proposed Budget FY 2006-07



### EMS Department - Budget Highlights

- \$586,000 in annualized funding to open two new stations in FY 07
  - ► Circle C
  - ▶ Del Valle
- ▶ \$100,000 for corporate AEDs



### EMS Department - Budget Highlights

#### **Strategic Adds: \$1,620,092**

- ▶ \$125,000 for 2 Safety and Research FTEs to reduce on-thejob injuries and improve retention
- \$543,000 for 6 FTEs and \$227,000 in one-time costs for new peak load unit
- \$378,000 and 3 FTEs to enhance training and recruiting
- \$308,000 for 4 FTEs for Office of the Medical Director including partial year funding for EMS Associate Medical Director
- \$38,000 for 1 Billing FTE to enhance revenue collections



### EMS Department - Budget Highlights

#### Key Performance Measures

| Performance<br>Measure                      | 2005<br>Actual | 2006<br>Estimate | 2007<br>Goal | % change<br>from FY 06<br>to FY 07 |
|---|----------------|------------------|--------------|------------------------------------|
| Total Responses                             | 103,325        | 107,000          | 111,000      | 3.7%                               |
| % Life Threatening<br>Responses < 10 Min    | 81.15%         | 87.0%            | 90.0%        | 3.0%                               |
| Cardiac Arrest – Pulse<br>on Delivery at ER | 23.84%         | 24.00%           | 24.50%       | 0.5%                               |
| Cardiac Arrest –<br>Discharged Alive        | 7.68%          | 11.00%           | 11.50%       | 0.5%                               |



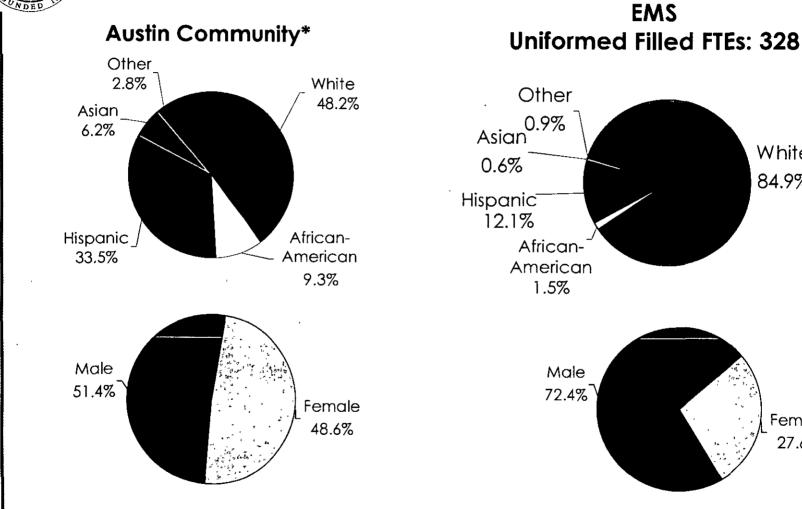
### EMS DepartmentBudget Highlights

#### **Unfunded Strategic Adds**

- \$1,022,000 and 15 FTEs for diversity and Paramedic recruitment, development and supervision
  - ▶ \$737,000 for 10 cadet FTEs, 1 Recruiter FTE and 1 Instructor FTE for ACC and AISD Paramedic training
  - \$285,000 for 3 Commander FTEs for the 48-hour schedule conversion

#### **EMS** Department





\*Percentages based on 2006 Annual Estimate

Female

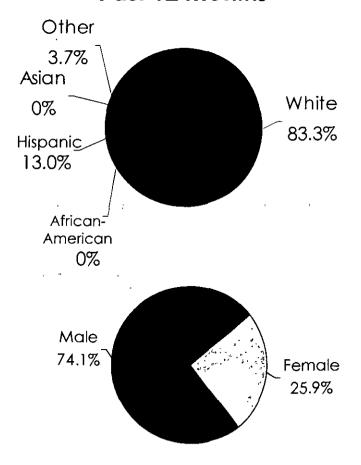
27.6%

White

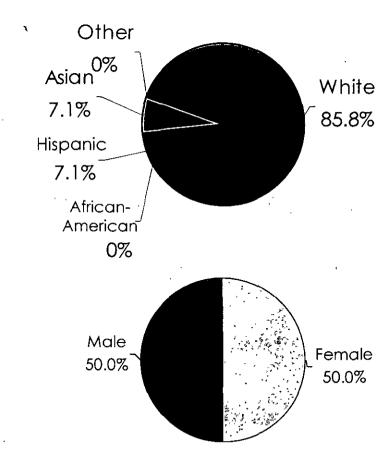
84.9%

### EMS Department - Applicant and Cadet Diversity

#### EMS Cadet Classes Past 12 Months



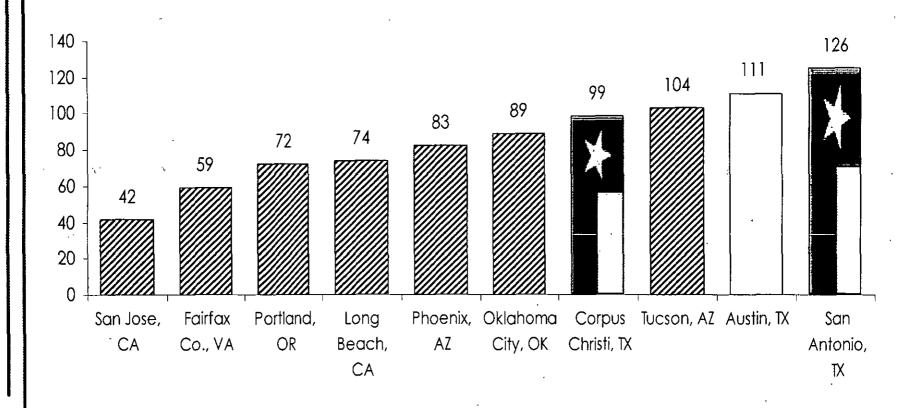
#### ACC Paramedic Class Graduated May 2006





### EMS DepartmentCommunity Scorecard

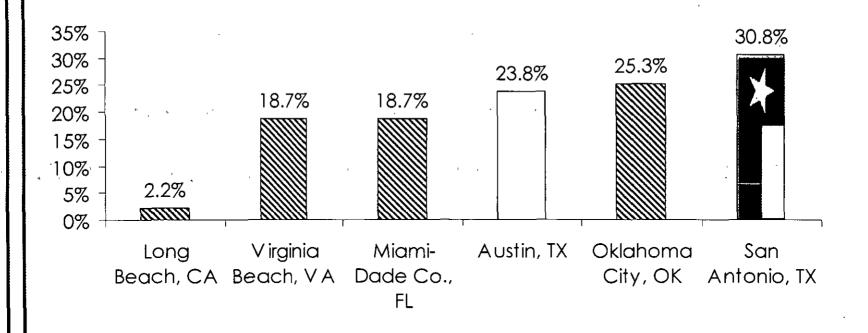
ICMA Comparison
Total EMS Incidents per 1,000 Population
Fiscal Year 2005





### EMS DepartmentCommunity Scorecard

ICMA Comparison
Percentage of Cardiac Arrest Patients Delivered to a
Medical Facility with a Pulse
Fiscal Year 2005





# Austin Police Department

Acting Chief of Police

180



### Police Department - Citizen Survey Results

| Measure  | Satisfaction  |
|--|---------------|
| Emergency Police Response                                      | 84.6% (-0.6%) |
| Neighborhood Policing  | 77.1% (+1.7%) |
| Traffic Control/ Enforcement                                   | 60.3% (+0.2%) |
| Overall Satisfaction with APD (used APD in the last 12 months) | 66.9% (+1.0%) |
| Neighborhood - Day   | 92.0% (+0.2%) |
| Neighborhood - Night   | 69.5% (+0.7%) |





#### Police Department



August 24, 2006

Proposed Budget FY 2006-07



### Police Department - Budget Facts

(millions)

|              | FY 2006 | FY 2007 | Differen | ce   |
|--------------|---------|---------|----------|------|
| Revenue      | \$2.3   | \$2.3   | \$0.0    | 0.0% |
| Expenditures | \$183.3 | \$196.6 | \$13.2   | 7.2% |

- Total Proposed General Fund FTEs
  - ▶ 1,442 Sworn and 595.25 Civilian (which includes 118.0 cadets)
    - ▶ 7 New Sworn FTEs
    - Restores 1.0 Police Call Taker
    - ► 6.75 new Civilian FTEs (temp conversion)
    - ▶ 8.00 Civilian conversion from grant FTEs



➤ One Time Capital Equipment: \$343,654





### Police Department - Budget Highlights

- ► Maintains Staffing of 2.0 officers per 1,000 residents
- Meet and Confer –funds 4th year of agreement
- Creates a Traffic Incident Management Program designed to provide rapid response to vehicular accidents
- Continuation of Travis County Central Booking Interlocal Agreement at an increase of \$156,000
- Strategic Adds:
  Restore 1.0 Assistant Police Chief- \$164,894





### Police Department - Budget Facts

|                               |             | -           | •           |             |
|-------------------------------|-------------|-------------|-------------|-------------|
| <i>,</i> *                    | FY 2004     | FY 2005     | FY 2006     | FY 2007     |
| Sworn Overtime                |             |             |             |             |
| Budget                        | 4,716,511   | 4,104,821   | 4,955,711   | 7,100,100   |
| Actual                        | 6,370,067   | 7,749,090   | 9,504,735   | 7,100,100   |
| Variance                      | 1,653,556   | 3,644,269   | 4,549,024   | 0           |
| Overall Budget                |             |             |             |             |
| Budget                        | 162,744,998 | 172,113,630 | 183,341,743 | 196,557,274 |
| Actual                        | 157,691,166 | 172,110,219 | 183,341,743 | 196,557,274 |
| Variance                      | (5,053,832) | (3,411)     | 0           | 0           |
| Change in Overall Budget      |             |             |             |             |
| Amount                        | 7,578,468   | 9,368,632   | 11,228,113  | 13,215,531  |
| Percent                       | 4.88%       | 5.76%       | 6.52%       | 7.21%       |
| Vacancy Rate - Fiscal Average | 64          | 43          | 85          | 53          |
| Sworn Authorized FTEs         | 1,431       | 1,434       | 1,435       | 1,442       |





### Police Department - Budget Highlights

#### Key Performance Measures

| Performance Measure                         | 2005<br>Actual | 2006<br>Estimate | 2007<br>Goal | % change<br>from FY 06<br>to FY 07 |
|---|----------------|------------------|--------------|------------------------------------|
| Violent Crime Rate per 1,000 population     | 5.0            | 5.2              | 4.9          | (5.8%)                             |
| Property Crime Rate<br>per 1,000 population | 59.3           | 57.5             | 54.7         | (4.9%)                             |
| Traffic Fatalities per 100,000 population   | 10.3           | 8.5              | 8.1          | (4.7%)                             |
| Average Priority One<br>Response Time       | 7:59           | 7:45             | 7:00         | (9.7%)                             |





### Police Department - Budget Highlights

#### Unfunded Strategic Adds: \$479,200

- Increase in Civilian Staffing
  - 0.5 increase in two existing FTEs from part-time to full time status
  - 9.0 new Forensic Civilian Staffing
    - ▶ Decrease backlog in existing case load in Property Crime fingerprint processing









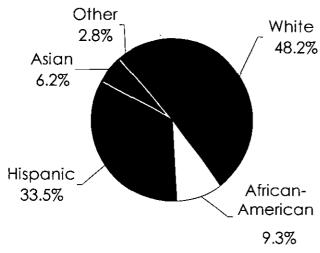
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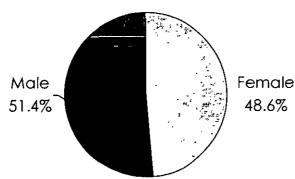
Proposed Budget FY 2006-0

## STOP AUSTRALIA

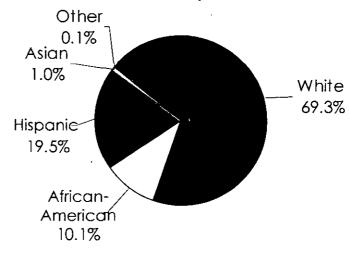
#### Police Department -Diversity Comparison

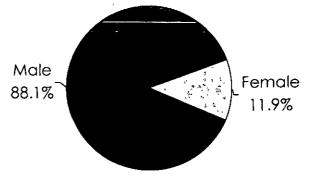
#### **Austin Community\***





#### APD Sworn: 1,392 FTEs





\*Percentages based on 2006 Annual Estimate

August 24, 2006

Proposed Budget FY 2006-07

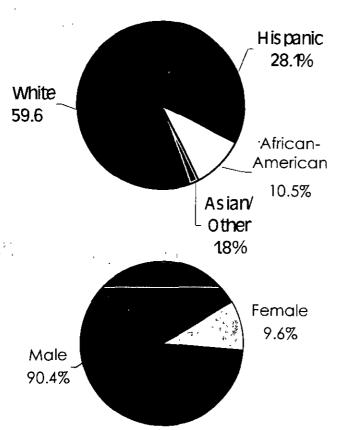


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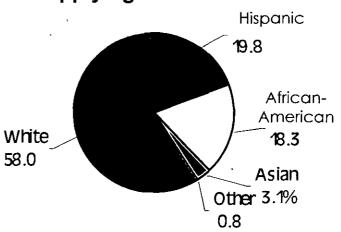
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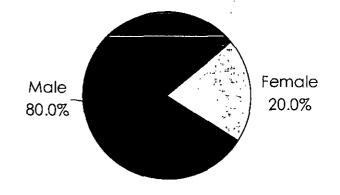


Diversity of 111<sup>th</sup> Cadet Class Commission date: June 23, 2006



#### Diversity of Applicant Pool applying for 112<sup>th</sup> Class

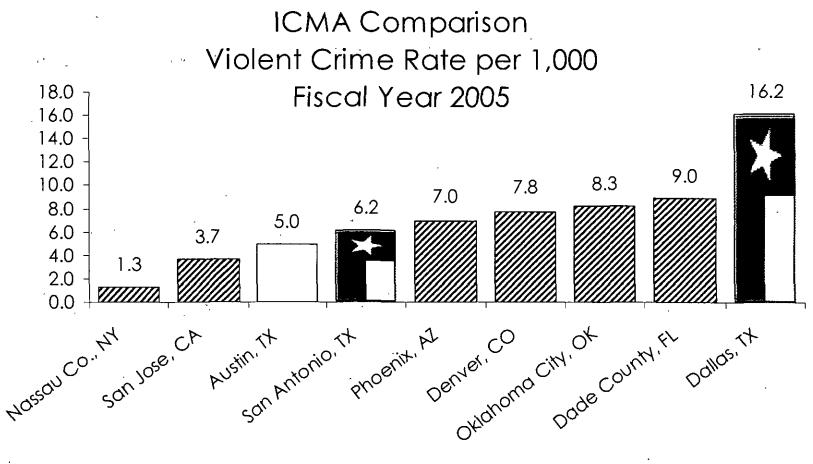








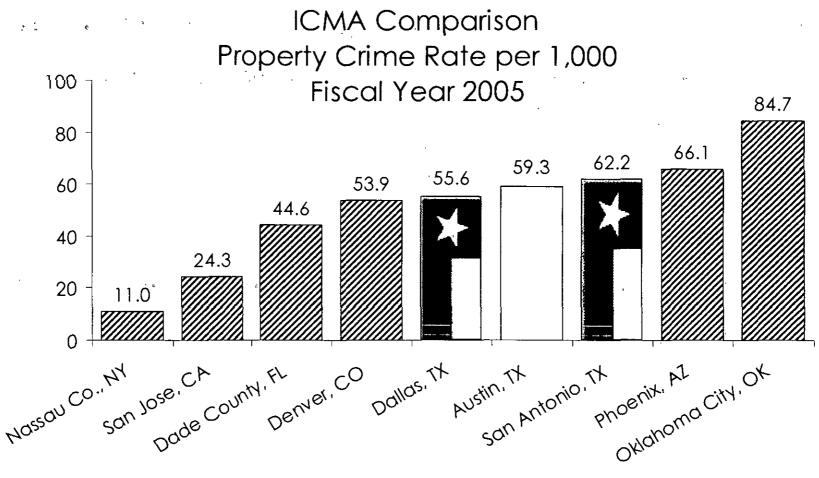
#### Police Department -Community Scorecard





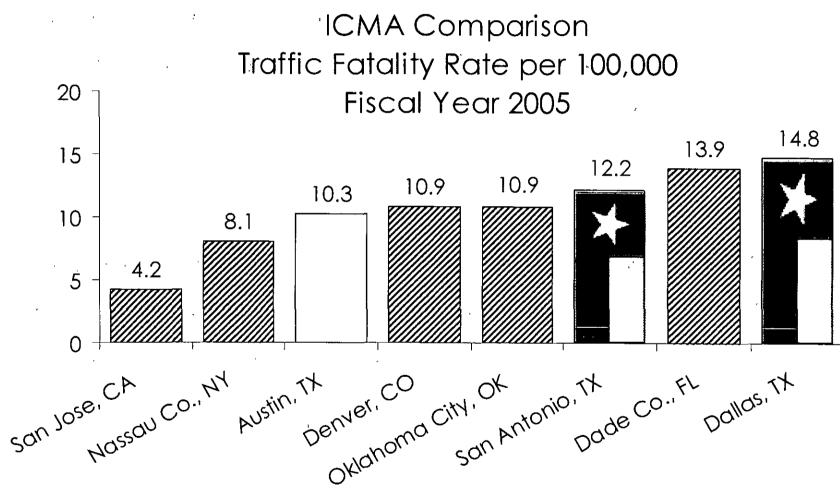


#### Police Department -Community Scorecard





#### Police Department -Community Scorecard







#### Police Department -Austin Model

- ▶ Highly compensated police force
- ▶Staffing ratio is in line with peer cities
- ► Constant staffing policy
- ► Highest civilian staff to officer ratio compared to peer cities

Outcome: Austin is the 3<sup>rd</sup> safest city in the nation with populations over 500,000

