

# A U S T I N C I T Y C O U N C I L

## AGENDA



Thursday, September 28, 2006

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### Purchasing Office RECOMMENDATION FOR COUNCIL ACTION

**ITEM No. 48**

**Subject:** Authorize award, negotiation and execution of a 12-month requirements service contract with TMG CONSULTING, INC., (MBE/MN) Austin, TX, for Customer Information Systems (CIS) gap analysis and related services in an estimated amount not to exceed \$217,100, with two 12-month extension options in an estimated amount not to exceed \$217,100 per extension option, for a total estimated contract amount not to exceed \$651,300.

**Amount and Source of Funding:** Funding in the amount of \$217,100 is available in the Fiscal Year 2006-2007 Approved Operating Budget of Austin Energy. Funding for the extension options is contingent upon available funding in future budgets.

**Fiscal Note:** There is no unanticipated fiscal impact. A fiscal note is not required.

#### Additional Backup Material

(click to open)

No Attachments Available

**For More Information:** Dolores Castillo, 512-322-6466

**Purchasing Language:** Best evaluated proposal of eight proposals received.

**MBE/WBE:** This contract will be awarded in accordance with Chapter 2-9C of the City Code (Minority-Owned and Women-Owned Business Enterprise Procurement Program). No subcontracting opportunities were identified; therefore, no goals were established for this solicitation.

This contract is for consulting services to consolidate and streamline the various billing systems currently used to bill for metered, and non-metered services, pole rental, and off system sales that may be billed to customers who may be non-retail electric customers.

The consultant will provide services including but not limited to: · research and report on industry best practices for CIS systems, pricing flexibility and business processes · conduct a gap analysis by evaluating existing CIS and other related systems · determine gaps, if any, between the functionality of existing systems and best practices assessment of each of the scenarios derived · provide an objective analysis of City's requirements · identify potential CIS solution providers · research design needs · incorporate necessary elements into the design specifications.

The consultant will also assist Austin Energy in developing a comprehensive Request for Proposal which will meet the needs of the City of Austin departments and prepare a series of objective criteria which may be used to rank various proposals.

MBE/WBE Solicited: 50/12 MBE/WBE Responded: 0/0

REF IFB GM05300053 PRICE ANALYSIS a. Adequate competition. b. Sixty-seven notices were sent including 50 MBEs and 12 WBEs. Twenty solicitations were issued. Eight proposals were received with no response from the MBEs/WBEs. APPROVAL JUSTIFICATION a. Best evaluated proposal. b. The Purchasing Office concurs with Austin Energy's recommended award. c. Advertised on the Internet.