Financial and Administrative Services Department Purchasing Office P. O. Box 1088, Austin, TX 78767

(512) 974-2500

December 7, 2006

Mr. Kregg Snyder McKesson Corp. 4343 N. Scottsdale Rd., Suite 150 Scottsdale, AZ 85251

Re: Solicitation No. VC05300008A Triage Call Center Management System

Dear Mr. Snyder:

The Austin City Council has approved the execution of a contract with your company for the above-referenced item as follows:

Date of Award: November 20, 2006

Contract Term: Maintenance and Support 12 months from "live date", with four 12-month

extension options

Contract No.: 9500-06120600426

Dollar Value: \$168,300.00

A separate master agreement number will be issued for maintenance and support when the Purchasing Office is notified of the "live date".

Council Agenda Date: July 28, 2005, Item #41

Thank you for your interest in doing business with the City of Austin. If you have any questions regarding this contract, please contact me at (512) 974-2995.

Sincerely,

Mick Osborne, Sr. Buyer Specialist Purchasing Office Finance and Administrative Services Department Enclosure

cc: Elaine Carroll, CCSD Mary Ann Serrano, CTM